

COURT OF APPEAL FOR ONTARIO

B E T W E E N:

**KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH,
MARIO MUSCATO, SHAWN ARNOLD, CASSANDRA JORDAN, JULIA LAUZON, AMMY
LEWIS, ASHLEY MACDONALD, COREY MONAHAN, MISTY MARSHALL, SHERRI
OGDEN, JAHMAL PIERRE, and LINSLEY GREAVES**

Appellants

- and -

CITY OF HAMILTON

Respondent

APPELLANTS' EXHIBIT BOOK – VOLUME 2

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TAB 8

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO
AND SHAWN ARNOLD

Applicants

- and –

CITY OF HAMILTON

Respondent

AFFIDAVIT OF STEVE HASSELMAN

I, STEVE HASSELMAN, of the City of Hamilton in the Province of Ontario, MAKE OATH AND SAY:

- 1) I am employed with the City of Hamilton as the Superintendent of Parks District North of the Hamilton Parks and Cemeteries Section. As such, I have knowledge of the matters set out in this my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
- 2) Parks District North is composed of the downtown area and much of the lower city of Hamilton. In my role as Superintendent, I oversee most of the areas of Hamilton in which encampments are located.
- 3) I have visited all of the encampments located in public parks in Parks District North, often as part of implementing our Standard Operating Procedure for encampment cleanups. In the course of this work I have had the opportunity to make observations of the encampments and their impact on the parks in which they are located.

Impact of Encampments on Park Lands and Facilities

- 4) I have seen evidence of encampment occupants felling and burning trees, and clearing areas for tents.
- 5) I have observed that prior to 2020, while encampments have existed, they have been smaller and fewer in number. There would only be temporary tents on site. I am now seeing larger and more permanent structures being erected, sometimes incorporating trees present on site, to which wood pallets and A-frames are attached via screws and nails. Some of these structures contain furniture and appliances.
- 6) The presence of encampments has caused grass to die back to bare dirt and has caused soil compaction due to the length of time the encampments are set up on site. The rubberized surfaces on playgrounds is being damaged from the increased wear.
- 7) Without limitation, I have witnessed this in encampments located in Kay Drage Park, Central Park, Beasley Park, Shamrock Park, and the Corktown Park, (which is located in the Niagara Escarpment World Biosphere Reserve).

Fires at Kay Drage Park

- 8) I am aware of at least two fires taking place in Kay Drage Park. The first occurred on April 12, 2021. Attached hereto and marked as **Exhibit "A"** to this my Affidavit are photographs depicting the damage and clean up.
- 9) The second was a large fire, also occurring on April 28, 2021, involving approximately 30 propane tanks and caused extensive damage. Hamilton Fire and the OPP became involved.

Attached hereto and marked as **Exhibit “B”** to this my Affidavit are photographs depicting the damage and clean up.

10) In addition to the efforts of the City staff for clean up, the clean up cost the City \$6,508.00 in additional expenses for a contractor, Quantum Murray, to assist with the clean up. Attached hereto and marked as **Exhibit “C”** to this my Affidavit is a copy of the said invoice dated May 28, 2021.

Fire at Central Park

11) I am aware of a fire at Central Park on May 19, 2021, which resulted in a lot of debris and required cleanup. Attached hereto and marked as **Exhibit “D”** to this my Affidavit are photographs depicting the damage and clean up.

Fires at Beasley Park

12) I am aware of two separate fires at Beasley Park, one occurring on May 31, 2021 which caused significant damage to the fence along the east part of the park. Hamilton Police and the fire department responded. Attached hereto and marked as **Exhibit “E”** to this my Affidavit is a photo depicting the damage.

13) The other fire occurring in Beasley Park occurred June 22, 2021 and caused additional damage to approximately 24 feet of fence, and five trees. Attached hereto and marked as **Exhibit “F”** to this my Affidavit is a photo depicting the damage.

Cost of Remediation

14) The damage to the parks has caused the city to incur additional expenses for repair and replacement to park lands, trees, and structures such as fences. Attached hereto and

marked as **Exhibit “G”** to this my affidavit is a chart detailing expenses to four such sites, totaling \$60,718.76. Further repair and remediation expenses are expected.

Garbage and Waste

15)The quantity of garbage and waste to be cleaned up in Park District North has increased significantly since 2020 as compared to previous years, and waste has often been strewn about inside and near encampment sites. We have found buckets of feces, used condoms, and signs of defecation in bushes near encampments, all of which present biological hazards. The Public Health Department has assisted the Parks and Cemeteries Section with these issues.

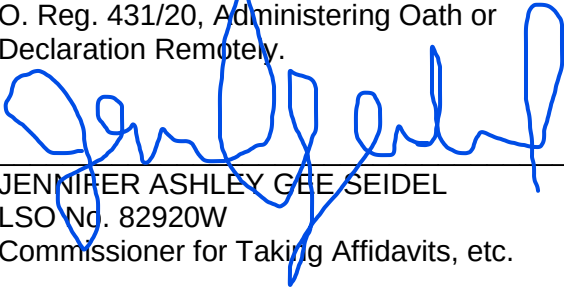
16)The amount of human waste and the potential presence of used needles prevents the waste from being disposed of at the transfer station. Instead, it must be transported to Glanbrook. The City has hired a subcontractor Quantum Murray to assist with waste removal and transport.

Vandalism

17)We have had issues with encampment occupants removing the electrical wiring from the band shell at Gage Park. As well, there have been two occasions on which copper pipe from the public washrooms in Gage Park was stolen. The copper pipe was stolen first in spring of 2021, then replaced; and the newly replaced copper pipe was stolen again approximately one month later. After that incident, Parks and Cemeteries workers locked the washrooms to prevent further vandalism.

18) Other types of vandalism are prevalent in nearly every location where encampments are situated. This includes graffiti, including graffiti on trees; and damage to permanent structures such as holes cut in fences to create a passageway through the fence.

SWORN REMOTELY via DocuSign by
STEVE HASSELMAN of the City of
Hamilton before me at the City of Hamilton
during a 'Zoom' videoconference on
October 7, 2021 in accordance with
O. Reg. 431/20, Administering Oath or
Declaration Remotely.


JENNIFER ASHLEY GEE SEIDEL
LSO No. 82920W
Commissioner for Taking Affidavits, etc.

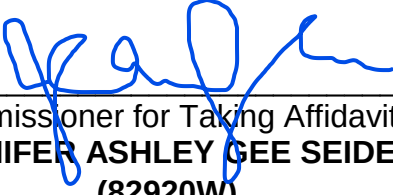
DocuSigned by:



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STEVE HASSELMAN

This is **Exhibit "A"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 7, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.


Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)

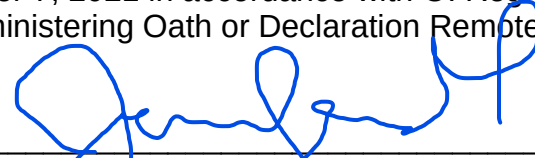








This is **Exhibit "B"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 7, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.



Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)







This is **Exhibit "C"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 7, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
 (82920W)

 QMC LP dba QM Environmental Emergency Response		Invoice Invoice No. SI031164 Invoice Date: 05/28/2021 Page 1 of 1
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CUSTOMER INFORMATION					
Client No.	101256		Billing Contact:	Parks Division	
Client Name:	City of Hamilton			steve.hasselmann@hamilton.ca andrew.stephenson@hamilton.ca EnvironmentalServ.Invoice@hamilton.ca	
Billing Address:	City Hall - Accounts Payable Section 71 Main Street West Hamilton, Ontario L8P 4Y5		WO#	PKN21013	
			RMS#	061293	
Client Contact:	Andrew Stephenson		Contact No.	905-973-1479	
Scope of Project:	Homeless Camp Clean Up - Kay Drage Park, 150 Macklin Street North, Hamilton				

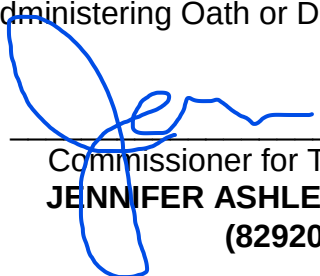
SERVICE DATE	TERMS	PO#	QM REFERENCE #	PROJECT TYPE
05/06/2021	Net 30	HAMTN-0000097015	213861	Clean Ups

ITEM	DESCRIPTION	QTY.	UNIT	RATE	AMOUNT
5/6/2021	Site Visit				
Personnel	Team Leader	4.00	Hour	80.00	320.00
Personnel	Team Leader	4.00	Hour	80.00	320.00
5/7/2021					
Personnel	Team Leader	8.50	Hour	80.00	680.00
Personnel	Team Leader	8.50	Hour	80.00	680.00
Personnel	Responder	8.50	Hour	80.00	680.00
Personnel	Responder	8.50	Hour	80.00	680.00
5/8/2021					
Personnel	Team Leader	8.00	Hour	80.00	640.00
Personnel	Team Leader	8.00	Hour	80.00	640.00
Personnel	Responder	7.00	Hour	80.00	560.00
Personnel	Responder	7.00	Hour	80.00	560.00
SUBTOTAL					\$5,760.00
PLEASE REMIT ALL PAYMENTS TO:					
QM LP 3580 Laird Road, Unit 1 Mississauga, Ontario L5L 5Z7 Phone No. 905.388.4444 Facsimile No. 905.643				SALES TAXES	
				HST	13.000%
TOTAL AMOUNT DUE					\$6,508.80

GST/HST No. 77885 6922 RT0001; QST No. 12143 03571 TQ0001 Interest is charged at 2% per month on all overdue accounts.


www.QMenv.com

This is **Exhibit "D"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 7, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.


Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)







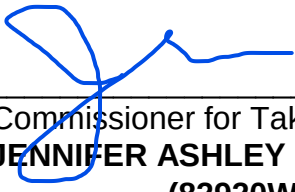
This is **Exhibit “E”** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 7, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.



Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)



This is **Exhibit "F"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 6, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

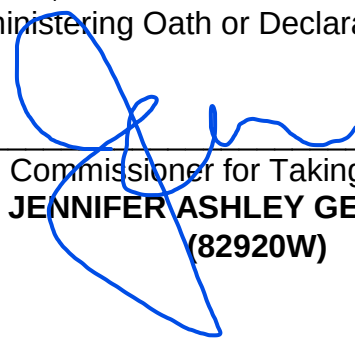


Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)





This is **Exhibit "G"** to the Affidavit of Steve Hasselman
sworn remotely at the City of Hamilton, in the Province of Ontario
before me at the City of Hamilton, in the Province of Ontario
on October 7, 2021 in accordance with O. Reg. 431/20,
Administering Oath or Declaration Remotely.



Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)

Remediation

Site Name: Kay Drage Park			
Type of Work	Quantity	Cost per unit	Total Cost
Dead tree removal/Stumping due to Fire Damage	3	\$ 1,000.00	\$ 3,000.00
Tree Installation (Replacements) + 2 years maintenance	3	\$ 870.00	\$ 2,610.00
Site restoration (Terraseeding) and aftercare	287sqM	\$5.00/sqM	\$ 1,435.00
Total Remediation Cost			\$ 7,045.00

Site Name: Corktown Park			
Type of Work	Quantity	Cost per unit	Total Cost
Dead tree removal due to vandalism	3	\$ 1,000.00	\$ 3,000.00
Tree Installation (Replacements) + 2 years maintenance	15	\$ 870.00	\$ 13,050.00
Site restoration (Terraseeding) and aftercare	400sqM	\$5.00/sqM	\$ 2,000.00
Fence Repair	38m	\$61.92/M	\$ 2,353.00
Total Remediation Cost			\$ 20,403.00

Site Name: Shamrock Park			
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Type of Work	Quantity	Cost per unit	Total Cost
Tree Installation (Replacements) + 2 years maintenance	12	\$ 870.00	\$ 10,440.00
Site restoration (Terraseeding) and aftercare	225sqM	\$5.00/sqM	\$ 1,125.00
Fence Repair	3m	\$61.92/M	\$ 185.76
Total Remediation Cost			\$ 11,750.76

Site Name: Beasley Park			
Type of Work	Quantity	Cost per unit	Total Cost
Dead tree removal/Stumping due to Fire Damage	6	\$ 1,000.00	\$ 6,000.00
Tree Installation (Replacements) + 2 years maintenance	6	\$ 870.00	\$ 5,220.00
Site restoration (Terraseeding) and aftercare	440sqM	\$5.00/sqM	\$ 2,200.00
Fence Repair - Includes removal of damaged wood, new posts and new wooden fence boards	15m		\$ 7,800.00
Graffiti	6	\$50/item	\$ 300.00
Total Remediation Cost			\$ 21,520.00

ASHLEY POFF et al.

Applicants

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**PROCEEDING COMMENCED AT
HAMILTON**AFFIDAVIT OF STEVE HASSELMAN****GOWLING WLG (CANADA) LLP**Barristers & Solicitors
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Hamilton ON L8P 1A4

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michael.bordin@gowlingwlq.com**Bevin Shores (LSO#56161F)**Tel: 905-540-2468
bevin.shores@gowlingwlq.com**Jordan Diacur (LSO#65860E)**Tel: 905-540-2500
jordan.diacur@gowlingwlq.com

Lawyers for the respondent

Email for parties served:

Sharon Crowe: crowes@lao.on.caStephanie Cox: coxst@lao.on.ca

TAB 9

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO
AND SHAWN ARNOLD

Applicants

- and –

CITY OF HAMILTON

Respondent

**AFFIDAVIT OF STEVE HASSELMAN
(SWORN OCTOBER 11, 2021)**

I, STEVE HASSELMAN, of the City of Hamilton in the Province of Ontario, MAKE OATH AND SAY:

1. I am employed with the City of Hamilton (the “**City**”) as the Superintendent of Parks District North of the Hamilton Parks and Cemeteries Section. As such, I have knowledge of the matters set out in this my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
2. I make this affidavit as a supplement to my affidavit sworn October 7, 2021.
3. I have had the opportunity to review the affidavit of Kara Bunn, sworn October 8, 2021. I agree with and adopt her evidence. Ms. Bunn is the Manager of the Parks and Cemeteries Section to whom I report.

Safety Concerns Related to Encampments

4. I have witnessed an encampment occupant carrying an axe. I have also observed other potential weapons in the possession of encampment occupants, including but not limited to baseball bats, knives and needles.
5. Concerning needles, historically, we would normally find a few needles related to intravenous drug use after cleaning up at or near an encampment. We have prepared 'sharps disposal kits' for addressing these needles when found. Attached hereto and marked as **Exhibit "A"** is a document showing the proper use of our 'sharps disposal kits'.
6. I note and refer to the Affidavit of Kara Bunn which indicates that in 2021 to date there have been 109 attendances by Parks workers for needle cleanup in Parks District North. This is consistent with my observation in Parks District North.
7. Where parks contain sharps disposal containers, it is my observation that the sharps disposal containers are not being used, and there are still substantial numbers of needles being found on the ground, where they pose a safety risk for anyone walking through the area.
8. In 2020 I became aware of incidents in which apparent 'trip lines' were placed along the Waterfront Trail. A video was sent to me which depicted these 'trip lines'. In the video, the 'trip lines' appeared to be strong enough to knock down a pedestrian or bicyclist on the walkways and appeared to have been placed by an encampment occupant named Brian Whittaker.

9. When these hazards have been located, they have been removed or otherwise addressed, either by the Parks and Cemeteries Section, or by other appropriate City departments.
10. There has also been a change in the demeanor of the encampment occupants. I have observed that they have become territorial of the areas where the encampments are located, which makes those areas of the parks functionally inaccessible to other members of the public.

Impact of Encampments on Park Lands and Facilities

11. In addition to the impacts described in my October 7, 2021 Affidavit, there are other examples which illustrate the impact of the encampments on the park lands and facilities.
12. In summer 2021, the Rotary Club sponsored a literacy camp for children at Woodlands Park. An encampment in Woodlands Park created issues for the literacy camp. Parents and children attending the camp reported feeling unsafe. I am aware of reports that encampment occupants were arguing, using foul language, and using drugs. The program staff walked the grass each morning looking for needles and other paraphernalia. On August 24, 2021, there was a drug overdose near the end of the program for the day, and program staff reported having observed drug dealing taking place from an encampment tent all morning. The parents of the children attending the camp and the program staff expressed concern for the safety of the children and the community.
13. In summer of 2021, including June and July 2021, there was an encampment located in Gage Park. The Gage Park bandshell sustained extensive damage from a break-in on the night of June 2, 2021. The main power distribution in the electrical system was completely destroyed. There was also extensive walls, counters and sink damage in the washrooms.

The damage also prevented the splash pad and the lighting to the pathways from operating. The City retained an electrical contractor to perform repairs. Restoring power to the splash pad was prioritized, because of the hot weather and the upcoming weekend. It took 2 days (until June 4, 2021) to restore power to the splash pad. The lighting to the pathway was restored June 5, 2021. In the meantime, before the lighting was restored, the Parks Security Patrol was dedicated to the Gage Park site at night time until power could be restored to the pathway lighting.

14. Attached hereto and marked collectively as **Exhibit “B”** to this my Affidavit are nineteen (19) photographs taken June 3, 2021 depicting the condition of the Gage Park bandshell after the vandalism to the electrical panels and washrooms.
15. On or around July 6, 2021 the Gage Park bandshell was vandalized again. The backflow and all the piping was removed from the men’s washroom. Attached hereto and marked as **Exhibit “C”** to this my Affidavit is a photograph showing the damage to the men’s washroom in the Gage Park bandshell.

Concerns Reported by Community Members

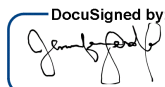
16. The encampments have also prompted complaints from non-encamped members of the community who wish to use the parks or who live near encampments. The City keeps logs of calls from members of the public and those that concern Parks North are directed to me. The logs contain the personal contact information of people who may not want that contact information disclosed. A representative sample of the content of these logs includes the following:

- a. November 4, 2020: A caller reported 4 tents in Gage Park. One of these was not secured and was blowing around. The caller reported a huge mess in the park, with a shopping cart tipped over and garbage all over the park.
- b. February 22, 2021: A caller reported that there was a lot of garbage in the Lucy Day Park that had been left behind from an encampment. The caller stated the park looks disgusting and that a dumpster is probably needed. The caller noted that children play in that park.
- c. March 2, 2021: A caller reported extensive amounts of needles, drug paraphernalia, feces and garbage all over Cathedral Park.
- d. April 7, 2021: A caller reported that the fire department had put out a fire the night before at JC Beemer Park. There was garbage and debris all over the park from the fire. The caller stated there is at least 5 tents with people living in them who are making a mess all over the park with junk and garbage.
- e. July 5, 2021: A resident reported trash and garbage all over the park near Ray Street and York Boulevard. The caller was very upset and wanted it investigated and cleaned up.
- f. July 20, 2021: a caller reported someone living in the York Boulevard parkette and a lot of garbage all over the place, it was blowing on to other properties;
- g. August 25, 2021: a caller reported 25 to 30 feet of garbage bags and loose garbage dumped in the York Boulevard parkette, and stated that unhoused people were opening garbage bags, rummaging through the garbage, taking what they want, and leaving the rest. The caller felt this was a public health risk

- h. August 26, 2021: a caller reported garbage at JC Beemer Park. The caller reported that although some garbage was cleaned up the day before, another huge mess was made. The group that had been in the encampment the day before seemed to have abandoned it. Another group came and aggressively sorted through all of the stuff left behind, and it has created an even larger mess.
- i. September 18, 2021: A caller reported a complaint about the encampment at Woodlands Park. While the caller was sympathetic to people living in tents in city parks, and stated that they have seen tents that do not impinge on the park, but this is not the case in Woodlands Park. The caller reported several rambling tent like structures all surrounded by trash and discarded items. There is even one discarded sofa bed tipped over next to one tent.
- j. September 22, 2021: A caller reported a complaint about an encampment at Dundurn Park. The caller was upset about the way encampments were handled, stating that they called numerous times about tents, fecal matter, and needles at the playground in Dundurn park. The caller wanted the encampment cleaned up right away.
- k. September 23, 2021: A caller reported occupants of an encampment at the Claremont access parkette were using the area along the fence line for defecation, resulting in mounds of human feces and excrement.
- l. September 30, 2021: A caller reported needles on the east side of the parkette near Claremont access.
- m. October 5, 2021: A caller attempting to ride a bike on the trail near the Redhill parkway and the north side of Queenston Road reported skids, furniture, and air conditioners on the trail, causing the caller almost to fall over the items as the caller was riding their bike.

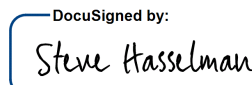
- n. October 6, 2021: A caller requested cleanup of garbage left behind on a lot on Ferrie Street after an encampment moved on. The caller believed there may be needles present but had not actually seen any.

SWORN by Steve Hasselman of the City of Hamilton, in the Province of Ontario, before me at the City of Hamilton, in the Province of Ontario, on October 11, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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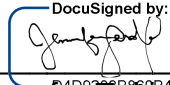
Commissioner for Taking Affidavits

**JENNIFER ASHLEY GEE SEIDEL
(82920W)**

DocuSigned by:

AD56F935378E4B4...

STEVE HASSELMAN

This is **Exhibit "A"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 11, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:


Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)



Safe Sharps Removal Kit



Step 1 – Always use gloves, pliers / tongs to pick up needles  A pair of black nitrile gloves and a pair of long-handled pliers.	Step 2 – Pick the needle firmly with pliers / tongs  A close-up of a needle being picked up by the pliers.	Step 3 – Place the needle-sharp side down into a proper sharps container  A needle being placed into a yellow sharps container.
Step 4 – Secure Sharps Container Lid is locked shut  A yellow sharps container with its lid locked shut.	Step 5 – Wipe down tongs / pliers with alcohol wipes  A pair of pliers being wiped with an alcohol wipe.	Step 6 – Dispose of sharps containers at closest transfer station (Hazardous Waste)  A person in a high-visibility vest disposing of sharps containers into a large metal bin.

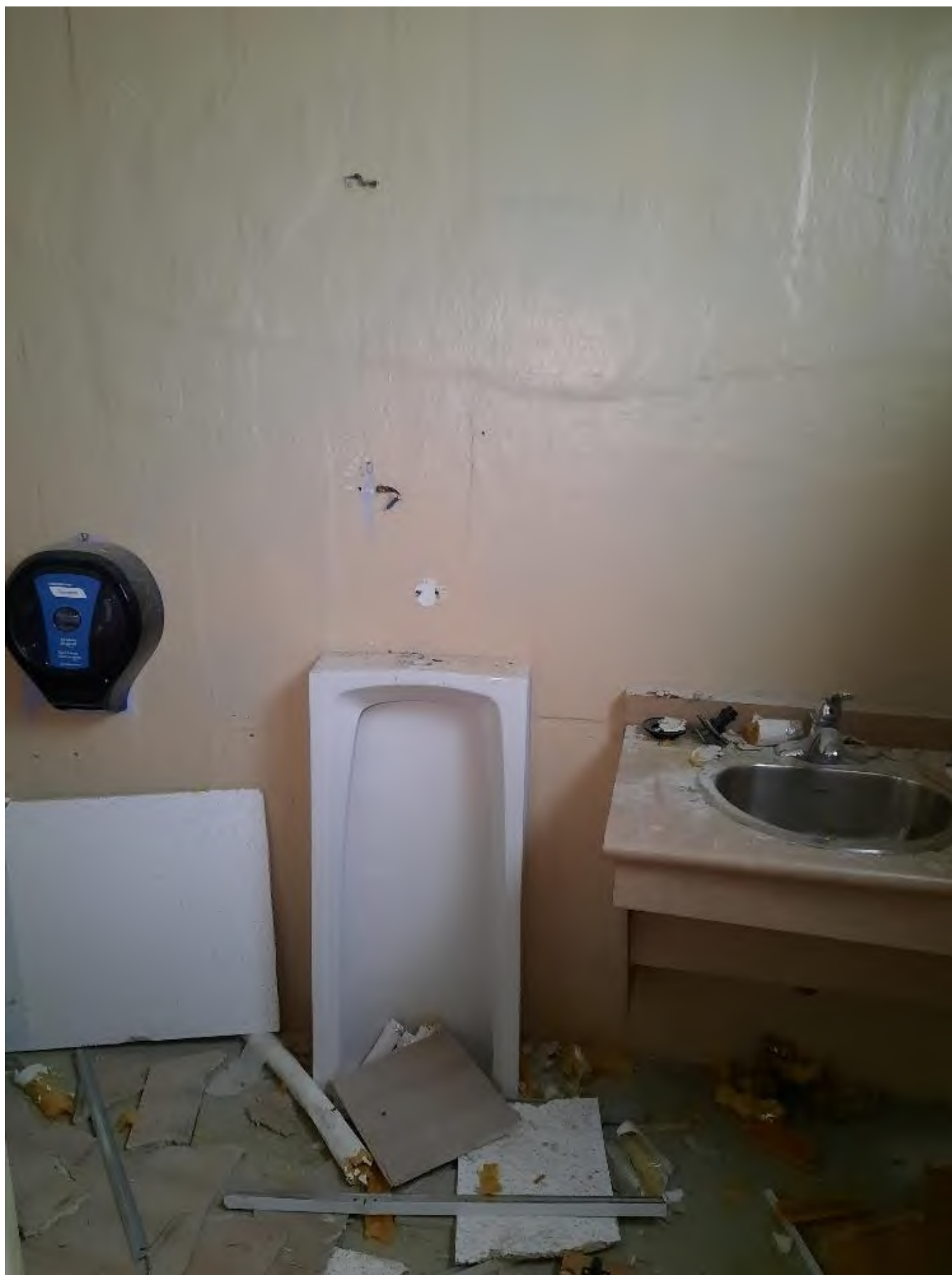
Used needles can potentially transmit infectious diseases, especially blood-borne viruses. Always be careful and use caution when working with sharps.

This is **Exhibit "B"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 11, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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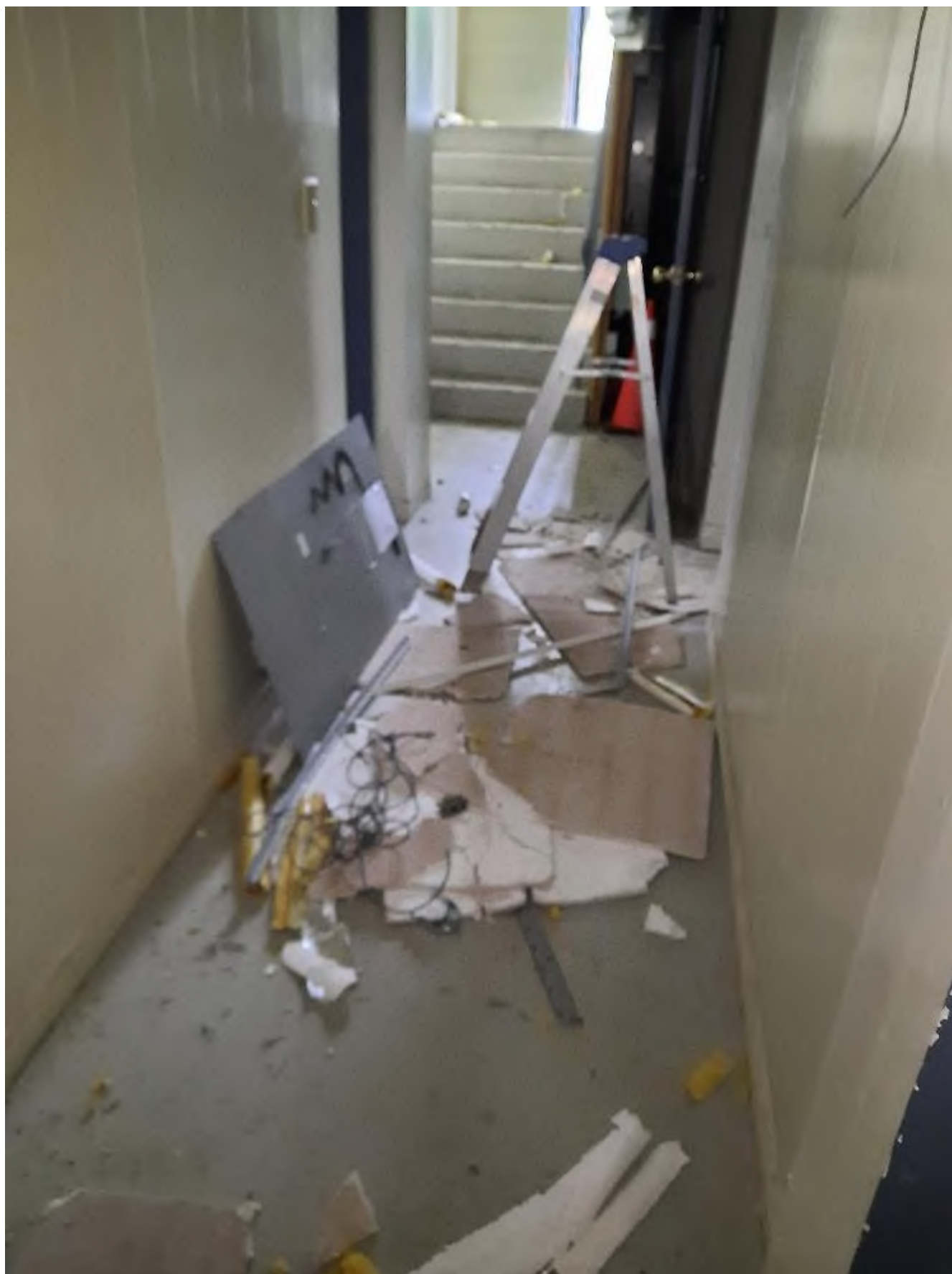

Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)







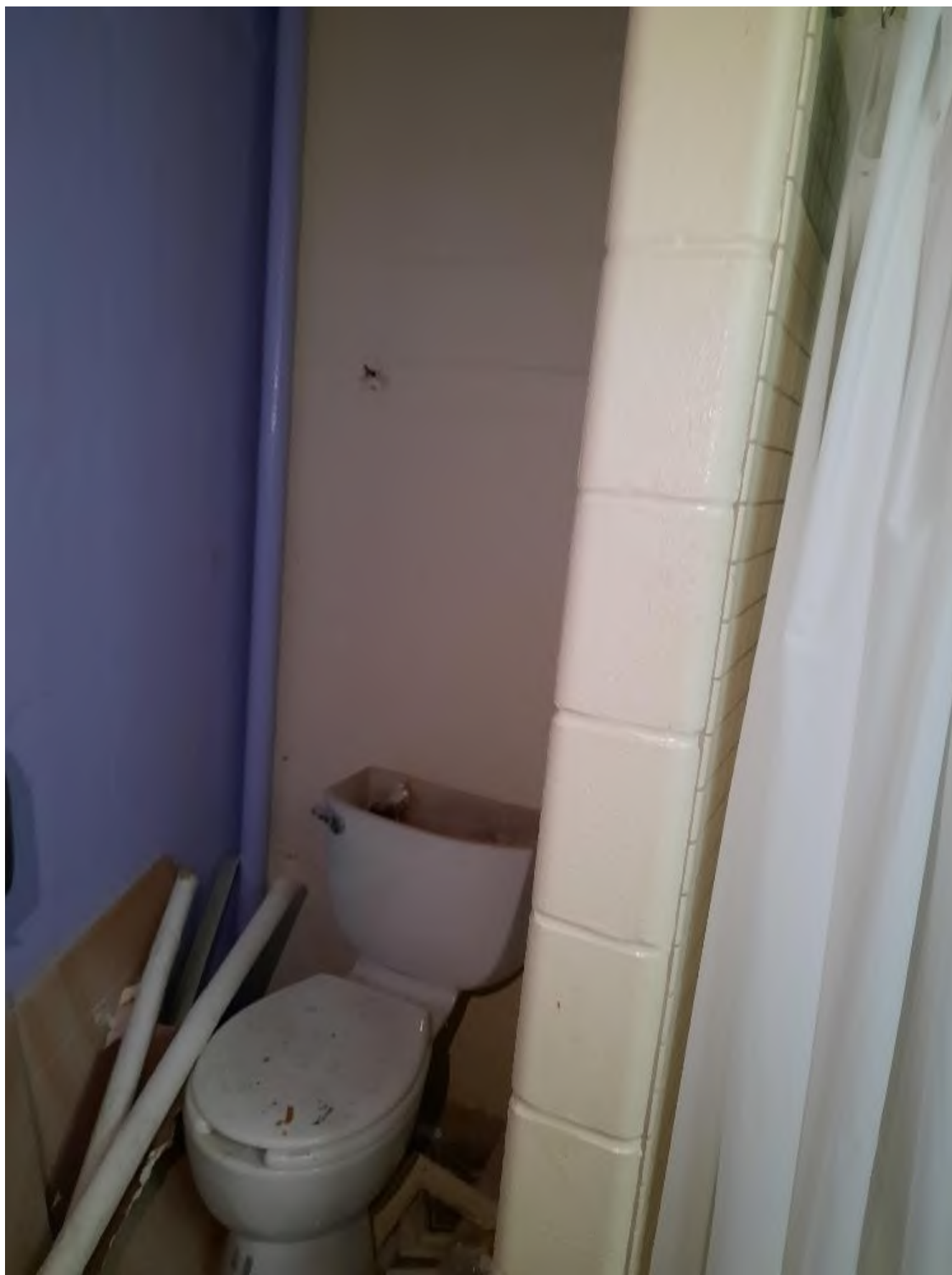




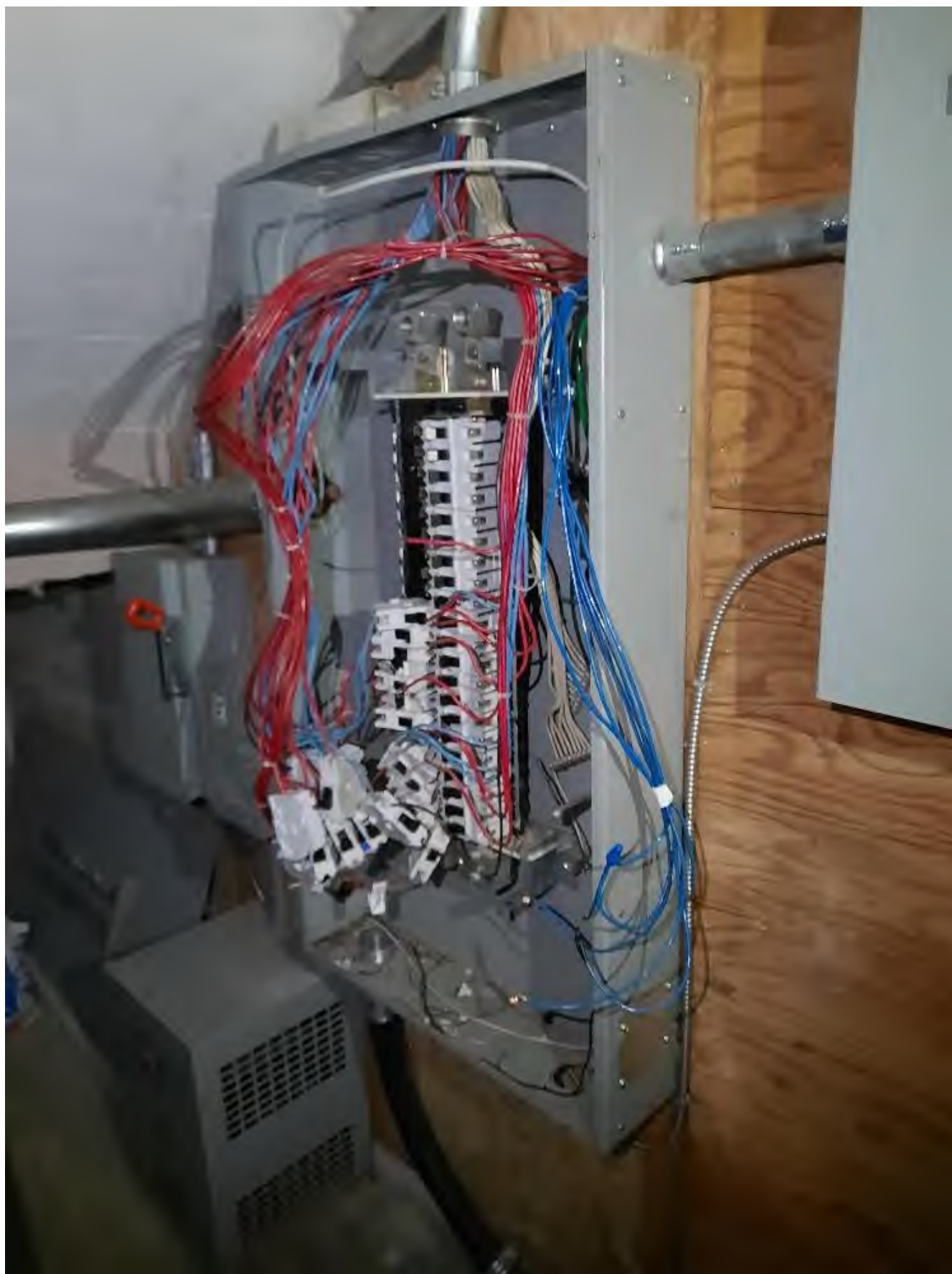




















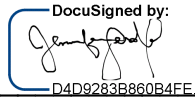








This is **Exhibit "C"** to the Affidavit of Steve Hasselman sworn remotely at the City of Hamilton, in the Province of Ontario before me at the City of Hamilton, in the Province of Ontario on October 11, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

D4D9283B860B4FE

Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)



ASHLEY POFF et al.

Applicants

- and - CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**

PROCEEDING COMMENCED AT
HAMILTON

**SUPPLEMENTARY
AFFIDAVIT OF STEVE HASSELMAN**

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Lawyers for the respondent

Email for parties served:

Sharon Crowe: crowes@lao.on.ca

Stephanie Cox: coxst@lao.on.ca

TAB 10

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO
MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE
DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA
JORDAN, JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD,
COREY MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL
PIERRE, LINSLEY GREAVES and PATRICK WARD

Applicants

and

CITY OF HAMILTON

Respondent

APPLICATION UNDER 14.05 OF THE *RULES OF CIVIL PROCEDURE*

**SECOND SUPPLEMENTARY AFFIDAVIT
OF STEVE HASSELMAN**

I, Steve Hasselman, of the City of Hamilton, in the Province of Ontario, AFFIRM:

1. I am an employee of the City Hamilton as such I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
2. I make this affidavit as an update and supplement to my October 7th (“**Affidavit**”) and October 11th, 2021 (“**Supplementary Affidavit**”), in this proceeding, which I have

-2-

reviewed in preparation for giving this Affidavit.¹

3. Paragraphs 1-3 of both my Affidavit and Supplementary Affidavit (regarding my job title and duties, and the ongoing encampment situation at the Parks and Cemeteries) remain accurate, with an additional update that I am no longer the superintendent of Parks North; as of June 24, 2024, I am now the superintendent of Parks West.

4. I began my role as parks superintendent in 2013 or 2014. During my visits, especially while implementing our Standard Operating Procedure (“**SOP**”) for encampment cleanups after COVID-19 (Public Works Document #PW-P-019-011 titled “Sleeping Rough Camps – Response for Total Clean-Up”), I have noticed a significant increase in the number of encampment occupants. This increase in encampments has come with an increase in damage to the parks and their facilities, such as damage to trees (graffiti and axe or hatchet damage), damage to grounds, theft of picnic tables; accumulated garbage and human waste, and discarded used needles. On multiple occasions, light standards and other electrical equipment near encampments have been broken open and the wiring inside pulled out so that people can tap into the electricity. The wiring is left exposed and is very dangerous.

5. Attached hereto and marked as **Exhibit “A”** to this my Affidavit is a copy of the SOP. The SOP directs how cleanup is to be performed; it does not direct when cleanup is to be performed (which is dictated by the 2023 Encampment Protocol). The SOP for Parks staff is onerous in order to mitigate risks to staff from the hazards that are present.

¹ All defined terms in my Affidavit and Supplementary Affidavit have the same meaning in this Affidavit.

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Parks staff are required to use biohazard collection materials and, at times, wear Tyvek suits as well as other personal protective equipment in order to do their cleanup work.

6. Attached hereto as [Exhibit “B”](#) are copies of photographs pictures taken by me on April 23, 2024, April 21, 2024, and April 13, 2024, respectively showing recent vandalism at Bayfront Park.

7. Paragraphs 4-13 of my Affidavit and paragraphs 4-10 of my Supplementary Affidavit (regarding the impact of encampment on Park Lands and Facilities, and the safety concerns related to encampments) also remain accurate.

8. There continue to be incidents of fire originating from encampments within the Park lands and facilities. These incidents pose serious dangers to the public and other encampment occupants. They also cause significant damage to City Parks, necessitating extensive cleanups that require additional staff and expenses.

9. By way of example, I personally witnessed the aftermath a large fire at JC Beemer Park in November 2021, which involved several propane tanks exploding and caused significant damage to the park. The area along Strachan Avenue is another area that has required a significant amount of remediation due to damage from encampments.

10. There also continue to be reports of aggressive and threatening behaviors from encampment occupants in Parks North parks. These include:

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- (a) A man walking around with a large machete while Parks staff were attempting snow removal and winter maintenance in front of City Hall in March 2024;
- (b) In Bayfront Park, encamped people tapping into light standards to access the wiring inside and taking picnic tables into their tents so that the rest of the people using parks cannot use them;
- (c) In an encampment around Ferguson Station in May 2024, encampment residents openly smoking crack in front of children;
- (d) In June 2024, a man at an encampment near Strachan and Bay Streets exposed himself to a female Parks staff student who was attempting to cut the grass. Police ultimately arrested the man. The student was very upset and had to leave work after the incident, although she was able to return the next day;
- (e) Also in June 2023, in the Delta parkette near Rosslyn Avenue, Main Street East, and King Street East, a man from a nearby encampment approached female students who were attempting to cut the grass and stated “I usually can’t control myself around females, bad things usually happen.” The students present, both male and female, reported feeling deeply uncomfortable. On this occasion encampment residents also told the staff attempting to cut the grass to “stay away from my area.”

-5-

- (f) Attached hereto and marked as [Exhibit “C”](#) to this my Affidavit are copies of internal emails describing these and other incidents.

11. Paragraph 16 of my Supplementary Affidavit (regarding the ongoing concerns reported by community members) remains accurate. I have seen an increase in concerns being reported since my Affidavit and my Supplementary Affidavit. Parks staff continue to receive and respond to complaints from members of the community regarding damages and disturbances caused by the occupants of the encampments. These calls often report incidents of vandalism, hazardous materials such as used needles, crack pipes, and broken glass, garbage and waste, and other disruptive and aggressive behaviours. There are multiple reports of discarded drug paraphernalia in areas where children play, such as playgrounds and t-ball fields. Attached hereto and marked as [Exhibit “D”](#) to this my Affidavit are copies of emails reporting other incidents in City Parks involving encampment occupants, with personal information from members of the public redacted.

12. Even when Parks staff are not directly involved in the response, these incidents are upsetting to hear about. I am aware of reports from a woman living near the escarpment in the Charlton Avenue area of a series of incidents in late 2021 in which individuals at an encampment nearby yelled racial slurs her and her husband; entered onto her property to sit on her porch or in her yard; shined lights into her windows; threw trash onto her property, and also cut down trees and burned fires near her property. This resident reported having experienced similar issues in 2019.

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13. In the time since my Affidavit and my Supplementary Affidavit I have observed increasing behaviour on the part of encampment occupants that I would describe as “territorial,” such as referring to the encampment site as “theirs” and becoming confrontational with Parks staff or others in the area.

AFFIRMED by Steve Hasselman at the City of Hamilton, in the Province of Ontario, before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:
Vivian Caldas
ABB4C93B2B427...

Commissioner for Taking Affidavits
(or as may be)

VIVIAN CALDAS (LSO No 86862V)

Signed by:
Steve Hasselman
4784E5C3A0A1456...

STEVE HASSELMAN

This is **Exhibit "A"** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

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Commissioner for Taking Affidavits
(or as may be)

Vivian Caldas (LSO No. 86862V)



Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

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1 PURPOSE

To provide City of Hamilton Public Works staff instructions to safely and in a respectful manner clean up areas managed by Public Works which are being used by individuals as Sleeping Rough camps. This procedure details proper communication and safety procedures to be followed so that individuals in the encampments are connected with the Encampment Task Force, and all items within a Sleeping Rough camp are removed from City property safely and efficiently.

This procedure describes the process to be followed from the identification of an encampment or individual sleeping rough to clean-up of the specific location.

2 SCOPE

- This procedure only applies to homeless encampments or individuals sleeping rough in City of Hamilton managed properties including the public right of way and City Parks.
- This procedure only defines the actions and responsibilities of Public Works staff.

3 DEFINITIONS

Term	Definition
Connection Period	A period of time between when the Encampment Task Force receives initial notification of an encampment and ultimate resolution/clearing, when the City of Hamilton's Street Outreach team will engage the individuals in the encampment for the purposes of: identifying them, assessing their individual needs, notifying them of a date for potential dismantling of their encampment, and outlining alternate shelter &/or housing options available. This period of connection and engagement is based on the notice for dismantling and may be between 24 hours and 2 weeks (or longer, depending on special circumstances).
Designated Divisional Staff	Staff designated from each Division to perform responsibilities related to Sleeping Rough Encampments, such as initial site-visit, contacting the Encampment Task Force, scheduling clean-up etc. Refer to table in Section 4 for staff position(s) assigned for each Division.



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Term	Definition
Emergency Clean Up	A clean-up in which Sleeping Rough Individuals or Encampment pose an immediate risk to public safety. Examples include but are not limited to: • Objects capable of harming individuals are present at the campsite including signs of starting fires, propane, sharps, knives, or other weapons that are prohibited from public spaces • Biohazards are present that could potentially infect someone if they come into contact with it • There is the potential for the public to come into contact with drug paraphernalia including needles, drug residue, or objects used in the drug making process which could harm someone. In addition to the above circumstances, locations listed within the agreed upon prohibited areas warrant an Emergency Clean Up. The estimated timeline for an Emergency Clean Up is within 24 hours of the site being identified as requiring a clean up.
Encampment Task Force	A response team comprised of Parks, Roadway Maintenance, Waste Collections, Housing Services, Street Outreach, Municipal Law Enforcement and Hamilton Police Service. Together a coordinated response is implemented to ensure identification, connection, rehabilitation, and clean-up are all executed efficiently and effectively.
Right-of-Way (ROW)	Includes the area where tasks are performed in the roadway and adjacent lands from private property line to private property line.
Sharps	Objects capable of causing punctures or cuts that could cause infection (e.g., needles, syringes, scalpels, blades, suture equipment, scissors, stylets, trocars, and glass that may contain blood, fluids, and tissues.)



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Term	Definition
Sharps Kit	A City of Hamilton in-house safety kit with a guideline for proper handling and disposal of sharps. Kit includes latex gloves, pliers or tongs, alcohol wipes and spray, biohazard disposal container and operation and maintenance deficiency checklist pad.
Sleeping Rough	An individual residing outside because they can not or will not access other services.
Sleeping Rough Camp or Homeless Encampment	An area outside where groups of individuals reside because they can not or will not access other services.
Tyvek Suit	A high-density polyethylene fiber suit made from synthetic material to prevent external risk factors coming into contact with the employee. Risk factors include but are not limited to: insects, bodily fluid, chemicals, liquids, and aerosols.



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4 RESPONSIBILITY

- Each position named within this procedure is responsible for the action assigned to that position.
- The process defined within this procedure can be initiated by any of the following City of Hamilton sections including but not limited to Parks and Cemeteries, Roadway Maintenance, Waste Collections, Facilities, City Housing, Street Outreach, Healthy & Safe Communities, Harm Reduction, Municipal By-Law and / or Hamilton Police.
- Once initiated, to ensure the procedure is adhered to, communication and records must be clearly maintained as per Departmental Record Control requirements listed in the Control of Records (PW-P-016-001) procedure and following the Corporate Record Retention By-Law.
- The following divisional staff designated for their Division will perform the duties listed in this procedure for 'Designated Divisional Staff':

Division	Designated Divisional Staff
Environmental Services	Parks Investigator or Parks and Cemeteries Supervisor
Transportation Operations and Maintenance	Roadway Maintenance Supervisor
Energy, Fleet & Facilities Management (EFFM) Division	Civic Property Investigator or where appropriate, the Facilities Management Supervisor.

4.1 Environmental Services

- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located within City Parks and Cemeteries are the responsibility of the Parks & Cemeteries Section of Environmental Services Division.
- It is the responsibility of the Parks & Cemeteries Manager to ensure Environmental Services staff understand and are trained on this procedure.

4.2 Transportation Operations and Maintenance

- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located within the Public Right of Way are the responsibility of the Roadway Maintenance Section.
- Transportation Operations and Maintenance Division will also be responsible for cleaning up encampments from bus shelters/stops. Clean up activities in bus



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shelters/stops, that are not related to homeless encampments, will continue to be the responsibility of Transit Division.

- It is the responsibility of the Roadway Maintenance Manager to ensure Transportation Operations and Maintenance staff understand and are trained on this procedure.

4.3 Facilities

- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located in City of Hamilton Facilities and managed under the Energy, Fleet & Facilities Management (EFFM) Division are the responsibility of the Energy, Fleet and Facilities Management Division.
- It is the responsibility of the Civic Property Investigator or Facility Supervisor to ensure Facilities staff understand and are trained on this procedure.

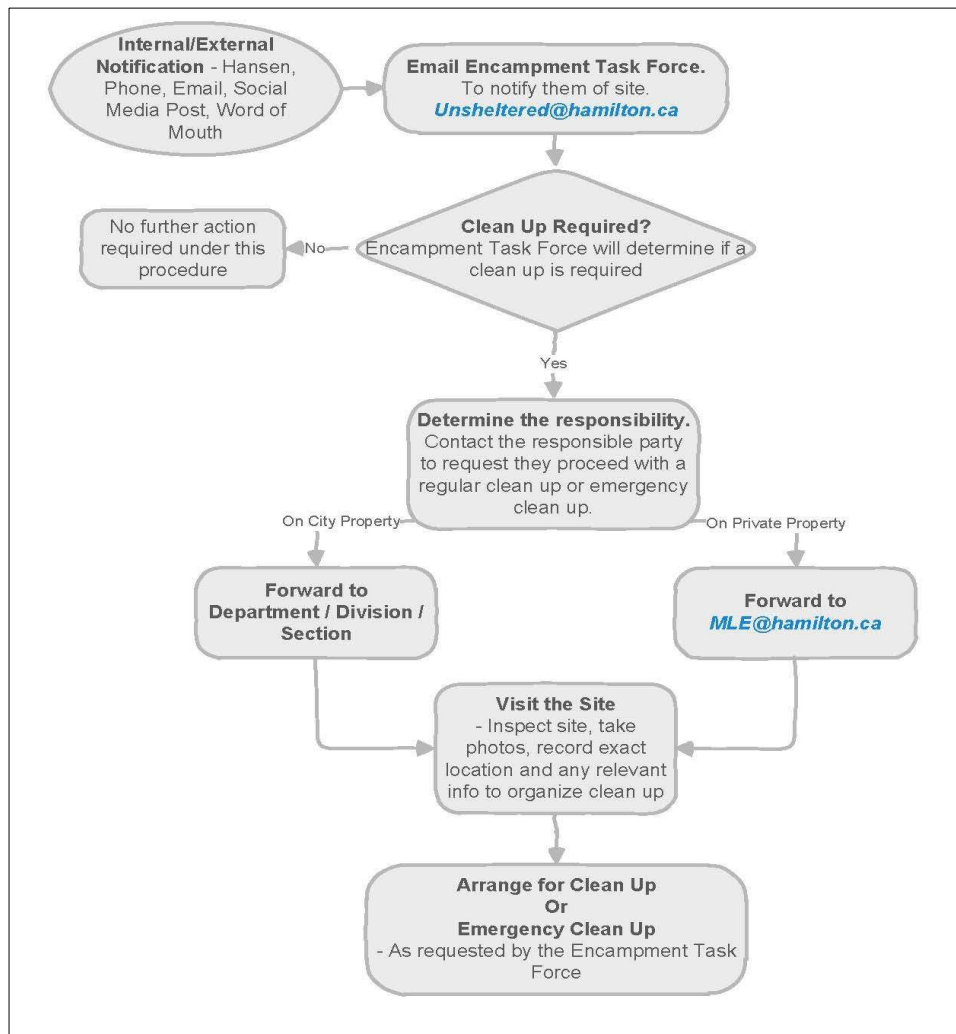


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5 PROCEDURE

5.1 Initial Response and Investigation Procedure

Process Flow Diagram



5.1.1. The procedure begins with an internal or external notification of the Sleeping Rough individual or camp and their location.

- Notifications come in many forms, commonly received as: Hansen complaints, phone inquiries, social media posts, other Department, Divisions and Section referrals through phone, email, or word of mouth.
- City staff who wish to make a notification of a Sleeping Rough Camp or Individuals may do so through the Customer Contact Centre.
- Once notification is received, the Customer Contact Centre shall email the



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[Encampment Task Force](#) to begin the connection process.

- The Connection Process – The e-mail sent to the Encampment Task Force works to inform them to begin their connection process with the individuals Sleeping Rough and offer and inform the individuals of the services available to them.
 - The Encampment Task Force will determine if a clean up is required and if so, contact the responsible Department, Division or Section to request they proceed with either an Emergency Clean Up or Regular Clean Up procedure.
- 5.1.2. Once contacted by the Encampment Task Force, the appropriate person within the responsible Department, Division or Section shall visit the aforementioned location to determine the extent of the matter and to plan the required clean up.
- The site visit should be planned and executed in a way that avoids risk to staff health and safety.
 - All staff onsite must be equipped with proper Personal Protective Equipment (PPE) with direct compliance to the Occupational Health and Safety Act and Regulations.
 - Refer to Working Alone Procedure (# COH-RQ-WI-006) to ensure safety during site visits. Additional staff may be scheduled to assist in any site visits.
 - Photographs, site inspection, exact location and any relevant documentation should be recorded during visit. Photos should only be taken of the site, to organize the clean up procedure; persons occupying the site should not be photographed.
 - Use GIS to confirm owner of property
 - If updated ownership is needed contact [Property Officer](#).
- 5.1.3. If the location is not managed by the Section assigned to the initial site visit, but within City Property, information will be passed on by the Section to the correct Department, Division, or Section, and the Designated Divisional Staff will follow up with the Encampment Task Force directing them to the Section, Division or Department responsible for the location based on GIS location and site visit investigation.
- 5.1.4. If the location is not within City Property, information will be forwarded to [Municipal Law Enforcement](#) email for further action.
- 5.1.5. If the location of the Sleeping Rough Individual or Encampment is within the assigned Section's managed properties, the Designated Divisional Staff shall confirm with the [Encampment Task Force](#) that they will proceed with the clean



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up as requested.

- 5.1.6. A date will be set to allow for total site clean-up between the responsible Section and the Encampment Taskforce:
 - A date for total site clean-up will be scheduled and the date may be between 24 hours and 2 weeks depending on circumstances.
 - Case workers and Sleeping Rough Individuals will be notified of clean-up date by Encampment Task Force.
- 5.1.7. Clean-up activities should start only after the individuals sleeping rough have moved from the site, to avoid risks to staff health and safety.
- 5.1.8. In circumstances where the responsible section has been informed that the individuals in the Sleeping Rough Camp or Homeless Encampment will stay within the site for a limited time, the Encampment Task Force will ask the individuals sleeping rough to place all the items considered as waste in a separate area outside of their camp area. City staff will then set up a work zone in this space that is outside of the area the individuals are staying and clean up the items to be removed.

5.2 Emergency Total Clean Up Procedure

- 5.2.1 Emergency clean up is determined by the Encampment Task Force and will be communicated to the Designated Divisional Staff / By-Law Officer.
- 5.2.2 If the Task Force decides an Emergency Clean up is required, the area is to be cleaned up and made safe for the public, staff and property as soon as is operationally feasible. The estimated timeline for clean up is within 24 hours of the site being identified as requiring a clean up, but the completion of this task will also depend on the Police / Encampment Task Force removing the persons occupying the site.
- 5.2.3 The Designated Divisional Staff / By-Law Officer is responsible to contact the Hamilton Police – communications sections to schedule an officer be on site for an emergency clean-up.
- 5.2.4 Continue following clean-up procedures listed in Section 5.3 of this procedure.

5.3 Clean Up Procedure

- 5.3.1 Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.



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- 5.3.2 All miscellaneous items onsite are to be cleaned up and removed by the City crew bringing the area back to its original state.
- 5.3.3 Staff involved with the clean up of materials should be familiar with the Exposure to Infectious Materials Procedure to ensure materials that pose a risk to their health and safety are collected in a safe manner.
- 5.3.4 Manual material handling of any objects on site is to be avoided and is discouraged.
- 5.3.5 The clean up should be planned and executed in a way that reduces the likelihood of staff on site coming in personal contact with items to be cleaned up to reduce risks to health and safety.
- 5.3.6 All staff onsite must be properly trained to safely complete the work required and working in compliance with the Occupational Health and Safety Act.
- 5.3.7 All staff onsite must be equipped with proper Personal Protective Equipment (PPE) with direct compliance to the Occupational Health and Safety Act and Regulations.
- 5.3.8 Additional PPE required:
- Safe Sharps Removal Kit (Inc: Latex gloves, tongs, alcohol wipes / spray, sharps container, safe handling instructions, disposal instructions and Operation and Maintenance Deficiency Checklist.
 - Biohazard Sharps Collector (Yellow)
 - Tyvek Suit (if required)
 - ANSI Cut Level 1 Gloves (if required to perform any manual material handling)
 - Emergency Two Way Radio
- 5.3.9 Equipment varies depending on location, and may include but not limited to:
- Garbage Bags
 - Garbage Can onsite
 - Scoop Shovel(s) & Rake(s)
 - One-ton Work Truck with sides and tarp
 - Bob-Cat (grapple bucket attachment) - If applicable
 - Backhoe (thumb bucket attachment) - If applicable
- 5.3.10 After cleaning up a potentially Bed Bug infested location, staff are advised to perform a “self-inspection” and other precautionary measures as per the City of Hamilton – Corporate Bed Bugs Guideline.



Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

5.3.11 All waste materials collected from clean up are to be brought to the nearest Transfer Station for disposal. Sharps will be disposed of at the nearest City Household Hazardous Waste Dropoff Depots.

- 27 Olympic Dr. (Dundas)
- 460 Kenora Ave. (East Hamilton)
- 37 Kilbride Rd. (Hamilton Mountain)

5.4 Procedure Steps specific to each section:

Transportation Operations & Maintenance Division

- Roads Supervisor to notify superintendent and By-Law in advance to schedule a crew for the designated cleanup date.
- Work order should contain Job Code for Roadway Maintenance events (RX-303). Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- Upon arrival, the Roads Supervisor may call off police assistance if the site is clear with no present dangers.

Parks and Cemeteries Section

- Park Investigator or Cemetery staff to notify Supervisors and Superintendent in advance to schedule a crew for the designated cleanup date.
- Work order should contain Job Code for Park & Cemetery Section events (PK# 053). Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- Upon arrival, the Supervisor may call off police assistance if the site is clear with no present dangers.

Facilities

- Civic Property Investigator or the Facilities Management Supervisor will issue a work order to schedule a crew for the designated cleanup date. Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- The Civic Property Investigator or Facility Management Supervisor shall contact Hamilton Police (non-emergency dispatch line) to schedule Police presence prior to the clean-up commencing.
- Upon arrival, the Civic Property Investigator or Facilities Management Supervisor may call off police assistance if the site is clear with no present dangers.



Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

5.5 Records Management

- All relevant correspondence, photographs, maps, and details must be saved by the Designated Divisional Staff in a designated folder on the City network or the designated Records Management System. The records should be clearly organized based on the specific Districts. Create sub-folders to clearly identify and group records for each individual sleeping rough case.
- Information should be shared with District Supervisors and Superintendents, so all are aware of active / completed sites within the district.
- Consistent record keeping and communication allows for timely connections, and clean-ups to maintain trust with the sleeping rough community.
- Records resulting from this process shall follow Departmental Record Control requirements and the Corporate Record Retention By-Law.

6 ASSOCIATED DOCUMENTS

- [Safety Release SR #10 August 2015 – Tick and Lyme Disease Prevention](#)
- [Infection Control Guidelines – COH](#)
- [Exposure to Infectious Materials Procedure – COH](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-010 – PPE](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-019 WHMIS](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-006 Working Alone](#)
- [Transportation, Operations and Maintenance Divisional Procedure - Operational Sharps Safety Procedure – Procedure # \(PW-TOM-RM-P-019-002\)](#)
- [Transportation, Operations and Maintenance Divisional Procedure - Operational Collection of Bed Bug Infested Waste # \(PW-TOM-RM-P-001-002\)](#)
- [City of Hamilton – Bed Bug Policy](#)
- [City of Hamilton – Corporate Bed Bugs Guideline](#)
- [City of Hamilton – Pest Control – Bed bugs in the Workplace](#)
- [Control of Records Procedure](#)
- [Corporate Record Retention By-Law #11-040 as amended](#)



Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

7 REVISION HISTORY

Rev. No	Rev. Date	Description of change(s)	Process Owner/ Revision Created By
1	October 13, 2021	Updating Parks Level 4 SOP to Level 2 SOP due to increase in incidents throughout Covid-19 Pandemic. Included changes recommended by Divisional Reviewers.	Steve Hasselman Kara Bunn Robyn Pollard Terry McCleary Charlene Hands-Lourie Delfina Duarte

This is **Exhibit “B”** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

ABB4C93B2B427...

Commissioner for Taking Affidavits
(or as may be)

Vivian Caldas (LSO No. 86862V)









This is **Exhibit “C”** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

ABBCB4C93B2B427...

Commissioner for Taking Affidavits
(or as may be)

Vivian Caldas (LSO No. 86862V)

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: January 24, 2024 11:26 AM
To: Hasselman, Steve
Cc: Pelt, Liz; Stephenson, Andrew; Bianco, Vince
Subject: Bishops Park
Attachments: 20240124_095850_resized.jpg; 20240124_095832_resized.jpg; 20240124_095825_resized.jpg

Good morning, Steve.

I was by Bishops Gate park today and wanted to document the several issues with its current situation.

- 1) (F.) Maximum Personal Space Allotment(s)
 - a. Some of the set-ups (photos attached) are well beyond the size allotment according to the protocol.
 - i. Within the protocol it says; Any items outside of the allotted personal space area will be subject to removal by city staff. See Photos.
- 2) (D. #4) – Within 10m of any private property line.
 - i. Against the North fence.
- 3) D. #12) – On any pathway, sidewalk or parking lot (They are not on the paths, but tents / belongings are well within the 5m from pathway)
 - i. Potential H&S risk for the individuals sleeping rough while staff mechanically maintain the pathways.
- 4) (D. #17) – No temporary shelter or tent will be placed against Or be attached to any permanent structure
 - i. Tents attached to Tree's
 - ii. Tent against North fence (Fire on Nov. 2nd same location ruined wooden fence and park trees).

I have requested clarity, and I know we have spoken on the topic as well. If the fire on Nov. 2nd was due to homeless, according to the protocol, I'm not sure what response should have been executed according to the Encampment Response Process.

Note: It's been 83 days since the fire at Bishops

- (B) "When an encampment Or tent is located on public property, within a prohibited area"
 - *Because current protocol rules are being broken, situating the homeless in a 'prohibited' area*

or

- (C) "When an encampment Or tent is located on public property, is not in a prohibited area, but health and safety concerns are identified"
 - *Because obvious H&S issues are present, but Bishops park (besides fence proximity, path proximity and attached to a fixed structure) is a sanctioned site.*

Due to the current situation of Bishops Park, and areas of concern for staff, homeless and neighbouring citizens – I have included Vince B to this e-mail. The situation is not as big at Woodlands, but the space isn't either. There truly isn't any space available for the public to use, let alone safely.

Should we stop our services to this park until the protocol is followed, and space is either safe / vacated?

Please let me know your thoughts on the issues mentioned, and escalate the issues as you see fit.

Thanks Steve,

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*







From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: March 25, 2024 7:08 AM
To: Graham, Cynthia; Bunn, Kara
Subject: FW: City Hall Winter Maintenace
Attachments: 20240323_075810_resized.jpg; 20240323_075916_resized.jpg; 20240323_073537_resized.jpg

See attached photos

Thank you

Steve Hasselman

Superintendent, Parks North
 Public Works
 Environmental Services, City of Hamilton
 (905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: March 23, 2024 10:34 AM
To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Cc: Huber, Matthew <Matthew.Huber@hamilton.ca>; Dambeau, Martin <Martin.Dambeau@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>
Subject: City Hall Winter Maintenace

Hey Steve and Corporate Security.

I wanted to let you know city hall is all completed to the best of my staffs ability while following the guidelines of 5m from encampments.

A couple issues that did arise are:

- staff was approached to go away as ppl were trying to sleep. Staff handled it professionally explaining their maintenance requirements and continued safely to get the job done.
- Once a couple homeless got up, a lot started emerging from their tents. They were walking all around and making it more difficult and slower for staff to navigate. They did manage to complete the work with no issues.
- The individuals at City Hall may not have anywhere to use a washroom facility. They were picking spots to do their morning business. It does make it a little awkward for staff especially my female employees.
- Three individuals came in from Bay st. Area and walked right into the large grouping on the West side of city hall. An individual I believe in the 'kitchen' tent was punched in the face and had to receive care from other homeless. I asked if he was ok, they said yes. He was visually bleeding from his nose and mouth. Photo attached.

- Once this occurred an individual with a blue shirt and dark mid length messy hair was walking around with a very large machette. I have taken a photo to the best of my ability.

My staff were away from the area and in no danger, however this is a major safety concern for the general public and City Hall staff with weapons like this onsite.

I did ask the security guards to monitor the front area as that's where all the action was and they were standing up by the horse shoe.

All in all it out winter maintenace work was completed and staff are on their routes. I just wanted to bring this to everyone's attention as soon as possible.

Any questions, please let me know

Thanks

Fred DelGuidice

Photo 1 - group around man with blue jacket helping with assault

Photo 2 - individual with blue jacket who immediately grabbed the machette when the incident occured

Photo 3 - one example of individual urinating while staff are plowing in the vacinity.

Sent from my Bell Samsung device over Canada's largest network.







From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: April 29, 2024 12:05 PM
To: Bunn, Kara
Cc: Graham, Cynthia
Subject: Bayfront Park Concerns
Attachments: light post.jpg

Good afternoon

I want to bring to your attention some concerns raised today at Bayfront Park.

Light post vandalism

We have a lamp post that is consistently being vandalized by one encampment individual. I have reported this to Unsheltered and requested that this individual be removed from the Park. Unsheltered sent the request to Police who conducted a "risk assessment" of the entire park and cited that there was no risk to public safety and refused to remove this person. After I received that response, we have observed the following:

- The individual has tapped into the same light post on multiple occasions creating a safety hazard for the public. I have attached a photo for reference. We have been reporting this to the police and so far have not received a response. In fact, we have been directed to report this type of behaviour on line instead of calling them. I will be sending another email to Unsheltered in regards to this issue.

Picnic Tables Going Missing

An event organizer brought to our attention that they will be requiring picnic tables for their event however in the past they have been able to use the tables that are on site. The problem is homeless have been re-locating the tables into their tents so there are very few tables left for events. We could add more tables but I believe this pattern will continue. Just looking for guidance on how you would like this to be managed. I foresee this being an issue at Gage this summer as well.

Bayfront Washrooms

Our students will be opening and closing the washrooms at Bayfront Park soon. The students during orientation today have already brought up concerns due to the number of homeless in the Park. We can already see that there will be issues around these washrooms especially during closing so I am formally requesting that we have contractors manage this site and Garthshore building at Pier 4. We would need cleaners and security to manage these sites.

Bayfront Incidents

We were informed of an incident at Bayfront over the weekend where a resident allegedly was assaulted by an encampment resident who was carrying a knife. Is it possible to request a weekly Risk Assessment from Police to ensure there are no weapons or risk to both staff working at Bayfront and Public Safety?

R zone specifically indicates that staff have the authority to remove individuals from a Park for specific activities. The police will not support that action so we will need to come up with a strategy that protects workers during the work day while meeting the agenda of the Encampment protocol because right now these policies contradict each other.

I know at one point extra security was added to City Hall to protect workers while occupied by encampment individuals so it may be time to look at doing the same at Bayfront.

Thank you

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus



From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: May 24, 2024 10:18 AM
To: Unsheltered
Cc: Hasselman, Steve; Pelt, Liz; Huber, Matthew; Stephenson, Andrew; SEAT
Subject: Ferguson Station - Health and Safety
Attachments: Smoking Crack in Park with Children.jpg

Hello Unsheltered,

Today while at Ferguson Station trying to clean up for a weekend event I witnessed some pretty brazen homeless clearly openly smoking crack, blowing it wherever, as children were feet away.

Two children walking alone, South along the pathway through Ferguson Station were within feet of 5 individuals sharing their morning crack pipe.

I wanted to bring this to your attention and perhaps connect with these individuals if possible.

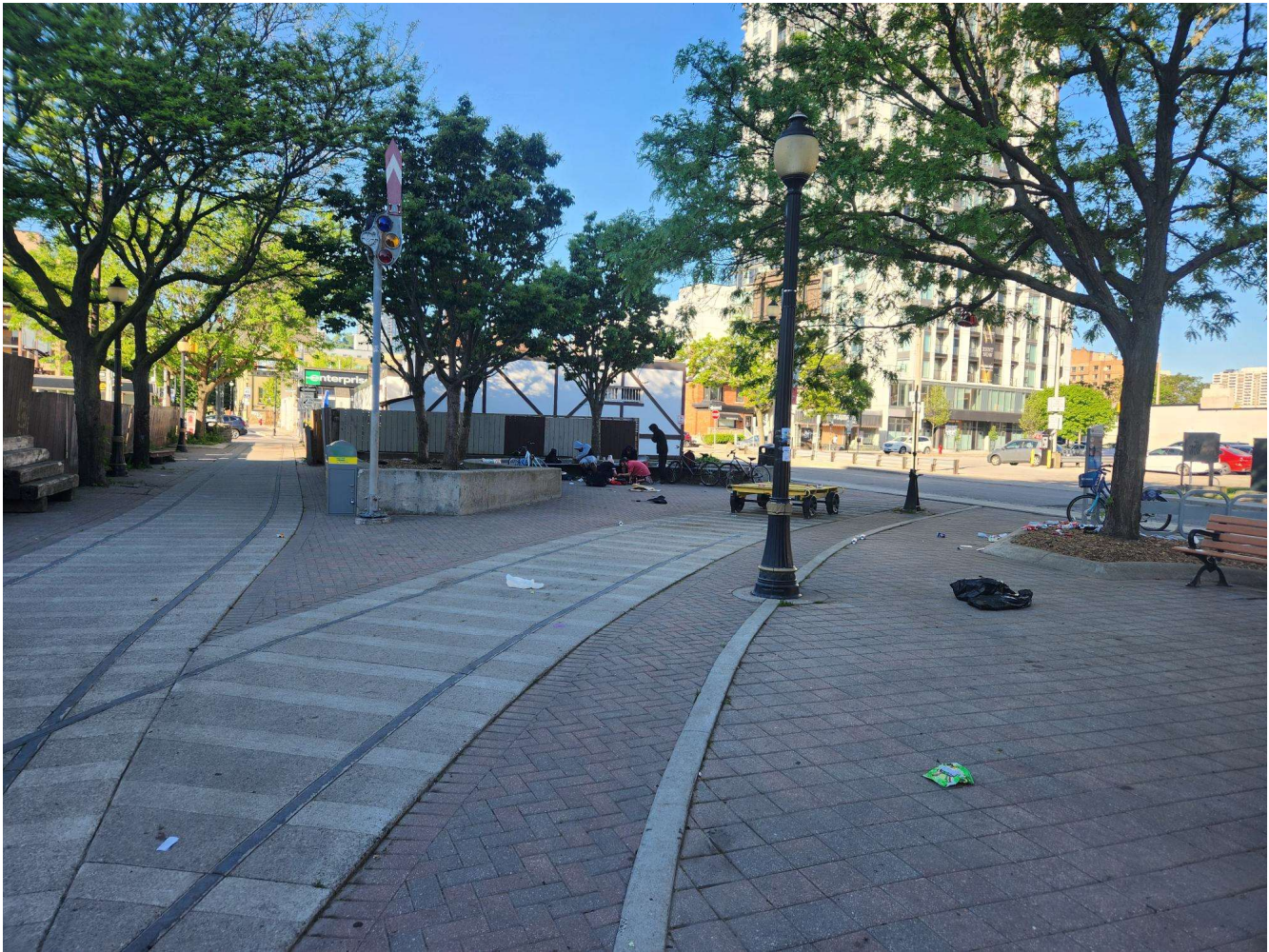
Mathew, I have included you to this e-mail as we also had a electric skyjack parked within the locked Ferguson station compound. Overnight, individuals managed to unplug and attempted to steal the cord. Fortunately, it got caught on one of the tires and they could not pull it through the gated mesh.

Our work will be delayed as the unit needs to be charged to operate.

There is an event organized for the weekend at Ferguson Station, and we appreciate your help and efforts.

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*



From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: June 3, 2024 3:05 PM
To: Dambeau, Martin; Huber, Matthew; Bianco, Vince
Cc: Bunn, Kara; Graham, Cynthia
Subject: Student Incident Today

FYI for your records

Good afternoon

This morning at approximately 10:40am, we had a grass crew cutting the grass on Strachan Ave near the Bay St Intersection (Bay and Strachan). While operating a ride on mower, one of my female students witnessed a man exposing himself to her amongst doing other things to himself.

My student immediately got herself away from the man and brought this to her Lead Hand's attention. The Lead Hand immediately moved his crew to a safe location and they contacted their Supervisor. The Supervisor advised they call 911 and police responded immediately.

The student was obviously very upset so the Supervisor moved her to the Bayfront yard to get her away from the situation. Police ended up arresting the man and came down to Bayfront yard and spoke with the student. The student chose not to press charges as this would mean going to court which she did not want to do. The police were very good with her and offered counselling services if needed. The man arrested was homeless and originally from London ON. The police advised us that he would be released due to there being no charges laid however he was being transported back to London.

I allowed the student to go home and she was feeling much better when she left. I asked her to contact us if she wasn't able to come in tomorrow however she said she was feeling much better and was confident she would be back in tomorrow.

I wanted to make sure everyone included here had a record of this incident. We have had multiple incidents in the Bayfront/Strachan area since they have allowed homeless to live in the Park and we are going to continue reporting them and putting in safety measures to protect our staff. We will start using the reporting structure once R zone is implemented but for now I want to make sure incidents involving criminal activity against our staff is captured for tracking purposes and decision making in the future

Thank you

Steve Hasselman
Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481



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From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: June 10, 2024 3:12 PM
To: Bunn, Kara
Subject: FW: Delta Triangle
Attachments: Resized_20240610_130331_9212.jpeg; Resized_20240610_130248_9912.jpeg; Resized_20240610_130209_917.jpeg; Delta Incident.jpg

Good afternoon

We cut Delta Parkette today. I asked staff to do what they were comfortable with. While cutting, a homeless man came out and made some inappropriate comments to one of the female students. One of the full time guys moved the students away. I asked Nate to give me a record of what happened (see attached)

They also made comments about staying away from “their” areas and didn’t want us close to the tents. They are becoming territorial. The students felt bad after that experience so Nate bought them donuts to try and cheer them up.

In my opinion this isn’t how staff should feel at the end of the day

Regards,

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City’s response to COVID-19 www.hamilton.ca/coronavirus







Nathan Johnson

June 10/2024

Delta triangle park trim/clean up

• While cutting at Delta today homeless residents in park made harsh comments to female students. -

"I usually can't control myself around females, bad things usually happen" - Homeless resident. Made students uncomfortable.

Also had a couple interactions while cutting from a sm + distance from tents - "Why are you cutting here?" - "Stay away from my area".

This is **Exhibit “D”** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

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Commissioner for Taking Affidavits
(or as may be)

Vivian Caldas (LSO No. 86862V)

From: PW Parks North <parksnorth@hamilton.ca>
Sent: June 11, 2024 7:46 AM
To: Hasselman, Steve
Cc: DelGuidice, Fred; Pelt, Liz; Stephenson, Andrew
Subject: FW: Fires, garbage, and tents along the Wentworth Rail Trail

FYI

Paul Hamilton
Operation Services Representative
Parks North Chedoke Yard
City of Hamilton
905-546-2424 ext. 5111



From: [REDACTED]
Sent: Tuesday, June 11, 2024 7:42 AM
To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Public Health Services <publichealth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>
Subject: Fires, garbage, and tents along the Wentworth Rail Trail

External Email: Use caution with links and attachments

Good Morning,

There are homeless people lighting large fires in the escarpment rail trail near the Wentworth stairs. This is extremely dangerous and problematic as kids play in that area, there are houses and schools right next to each other, and it is a very busy walking, running, and biking trail. The fires were seen this morning about 1km into the trail.

Normally there are tons of homeless people setting up tents and camp along this trail. Using illegal drugs and leaving garbage all over the area. This is very dangerous for anyone who uses this trail and they need to be removed.

Thank you,
[REDACTED]

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: June 5, 2024 8:33 AM
To: Wallace, Graeme
Cc: Hasselman, Steve; Pelt, Liz
Subject: RE: Montgomery Park

Hi Graeme,

Thanks very much for the information and reply.

If you have any information while connecting it would help support the here say.

Have a good day Graeme.

Fred DelGuidice

*District Supervisor – Parks North
 161 Studholme Dr.
 Phone: (905) 546 2424 x7803
 Cell: (905) 978 - 7796*

From: Wallace, Graeme <Graeme.Wallace@hamilton.ca>
Sent: June 4, 2024 4:11 PM
To: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Cc: Unsheltered <unsheltered@hamilton.ca>
Subject: RE: Montgomery Park

Hello Fred, thanks for this.

The outreach team will continue to engage with the individuals at this site and can possibly escalate to MLE/HPS.

As far as the drug use, and trafficking is concerned, that is an issue for the police.

Housing Focused Street Outreach Team
 Housing Services Division
 Healthy and Safe Communities Department
 City of Hamilton
 T: 905.546.2828



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notify me immediately and delete the original transmission permanently, including any attachments, without making a copy.

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>

Sent: Tuesday, June 4, 2024 10:25 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Schertzing, Alison <Alison.Schertzing@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Subject: Montgomery Park

Hello Unsheltered,

I received a call today about a few issues going on at Montgomery Park

There is a possible abandoned tent, as a man was taken away in an ambulance for a suspected fentanyl OD. There is the belief there is still fentanyl possibly in the tent.

A new tent has popped up and has been witnessed selling drugs to teenagers / high school kids.

Finally, a couple of the new residence are not getting along with the longer standing homeless, and there have been some physical altercations at night.

All this was explained to me by the Montgomery Baseball association who is at the park on a daily basis. If you could look into the issues it would be much appreciated.

Thanks

Fred DelGuidice

District Supervisor – Parks North

161 Studholme Dr.

Phone: (905) 546 2424 x7803

Cell: (905) 978 - 7796

From: SEAT <SEAT@hamilton.ca>
Sent: May 28, 2024 3:23 PM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; Schertzing, Alison; Hasselman, Steve; Schroeder, David; Unsheltered; DelGuidice, Fred
Subject: RE: Encampment at Bayfront- MacKids Walk & Wheel on June 1

Hi [REDACTED],

See responses below in red.

Thanks,
Sarah

From: [REDACTED]
Sent: Tuesday, May 28, 2024 10:41 AM
To: SEAT <SEAT@hamilton.ca>
Cc: [REDACTED]; Schertzing, Alison <Alison.Schertzing@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Schroeder, David <David.Schroeder@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Subject: Re: Encampment at Bayfront- MacKids Walk & Wheel on June 1

External Email: Use caution with links and attachments

Hello all,

I'm hoping to get a little further clarity on what our permit covers with regards to the encampments protocols. Thank you for sending along the Encampment Protocol, would Bayfront park be considered a sanctioned encampment site? I didn't see anything event-specific in that language, but please clarify if I missed it. **Currently, there are no sanctioned or unsanctioned sites. If the encampments are complying with the protocol, they are permitted to be on City property.**

In the event that we arrive onsite on Friday morning to find a tent or individuals in the middle of the site where we intend to set up our event, what do you propose we do? **You would need to adjust your site plan accordingly.**

Typically, I kindly ask picnics who have not rented the space to move so as not to get harmed in the installation of tents, etc. But do we have the same ownership rights in this situation? **You can ask folks to move, but if they choose not to, you'll have to adjust your site plan accordingly.**

I realize we are speaking in hypotheticals at the moment, but we want to be prepared for any situation that may occur.

Thanks so much for your help,

[REDACTED]



On Fri, May 24, 2024 at 2:06 PM SEAT <SEAT@hamilton.ca> wrote:

Hi 

Parks staff responded to a similar inquiry from Mackids already this week.

Encampments cannot be moved by staff unless they are in violation of the [Encampment Protocol](#) – in which case, it's a concerted effort between by-law and Hamilton Police Service. Fencing also cannot be put up by staff. If you have concerns about the safety of your participants, you could consider adjusting your site plan or hiring security.

Sarah Linfoot-Fusina

Chair – Special Events Advisory Team (S.E.A.T.)



From: 
Sent: Friday, May 24, 2024 1:32 PM
To: SEAT <SEAT@hamilton.ca>; Sarjeant, Vanessa <Vanessa.Sarjeant@hamilton.ca>
Cc: 
Subject: Encampment at Bayfront- MacKids Walk & Wheel on June 1
Importance: High

Hello,

I hope you are doing well.

We have received numerous emails expressing concern at the current situation at Bayfront Park. There is currently an encampment growing that is near our set up.

I did email the unsheltered email address that I found on your website but never heard back. I was wondering if there was anything that the city could do on their end to help such as setting up storm like fences around our setup. This is a family friendly event with a lot of children, so we want to ensure that they feel safe.

Any assistance would be greatly appreciated.

Thanks!

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your email. It is important to us. To support a healthy organizational culture, we will acknowledge or respond to you within 48 hours and during our regular business hours between 8:30 a.m. to 4:30 p.m., Monday to Friday

This information is directed in confidence solely to the person named above and may not otherwise be distributed, copied or disclosed. Therefore, this information should be considered strictly confidential. If you have received this email in error, please notify the sender immediately via a return email for further direction. Thank you for your assistance.

From: Linfoot-Fusina, Sarah <Sarah.Linfoot-Fusina@hamilton.ca>
Sent: April 12, 2024 9:42 AM
To: Walton, Dawn
Cc: Hasselman, Steve; SEAT; MacVicar, Deb (Recreation)
Subject: FW: Bayfront Park Safety Concerns for your July Event

Hi Dawn,

Can we get some direction on how we should be responding to these types of concerns about encampments?

I've included Steve because I know he has asked for direction from Kara and Cynthia.

Thanks,
 Sarah

From: [REDACTED]
Sent: Friday, April 12, 2024 8:47 AM
To: MacVicar, Deb (Recreation) <Deb.MacVicar@hamilton.ca>; Linfoot-Fusina, Sarah <Sarah.Linfoot-Fusina@hamilton.ca>
Subject: Fwd: Bayfront Park Safety Concerns for your July Event

External Email: Use caution with links and attachments

Hi [REDACTED],

Received this email this morning regarding the park.

While I am not an overly fearful person of those who are without a home, do we have any idea how bad the situation in the park is? This email seems dramatic but I figured I would begin a conversation anyway to see if there is anything that needs to be addressed.

Thanks for your time!

Paddles Up!

[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Fri, Apr 12, 2024, 8:34 a.m.
Subject: Bayfront Park Safety Concerns for your July Event
To: [REDACTED]

Hello

I am contacting you all to warn of some major safety concerns at Bayfront Park in Hamilton. The park has been taken over by encampments that are run by gangs who use the tents to deal drugs, commit property crimes, and also for

prostitution. There was even a homicide at the park last week. As an area citizen I recommended u contact city officials to validate these concerns and hope for a solution before your event date. A recent encampment that held 80 individuals in front of City Hall has been partially moved to Bayfront Park and we for-see the problem getting worse as the warmer months arrive. We understand your event brings many people to this area and we hope you take the proper steps to protect the safety of your participants.

Regards

[REDACTED]

Parks SR - Case ID - 104543972

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-06-28 8:44 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Fencing
Issue:	OTHER
Details of Issue:	Along the tree line near the fence there is a bunch of litter and junk. It appears it may have been from the encampments that are now gone.

Thank you
Walker, Jack
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Urgent -Urgent - Park, Open Space or Trail Sharps or Needl104530575

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-06-21 5:22 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Needles and Sharps - Parks - SR
Address of Issue	255 KENILWORTH AVENUE SOUTH HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	atleast 20-30 needles and crack pipes found in Kenilworth Parkette #1. Was an encampment and there is garbage everywhere. 1 needle has black substance in it and full with cap. Caller has hid the needle under blanket on shopping cart.

Thank you
dispatchalalfano
City of Hamilton
Customer Contact Centre

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Parks SR - Case ID - 104527277

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 3:23 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	13 DELAWARE AVENUE HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	piles of garbage left behind by encampment - asking for cleanup of grass areas as there are broken glass as well as washrooms

Thank you
Chhing, Pat
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Parks SR - Case ID - 104526384

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 12:38 PM
To: PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	INTERSECTION LAWRENCE ROAD RAMP KENILWORTH NB TO LAWRENCE HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Debris at the Kenilworth Access Parkette #1 left over from encampment

Thank you
Wente, Nancy
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Park, Open Space or Trail Graffiti SR - Case ID -104525404

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 10:07 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Graffiti City Prop - Report Parks - SR
Address of Issue	1000 MAIN STREET EAST HAMILTON
Additional Location Details:	
Asset:	GRAFFITI
Sub Asset:	Park Pathway
Details of Issue:	next to park bench near evergreens across the water fountain; close to encampment-2 tents

Thank you
Munari, Francesca
City of Hamilton
Customer Contact Centre

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Urgent - Park, Open Space or Trail Sharps or Needl104523326

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-19 1:29 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	32 STINSON STREET HAMILTON
Additional Location Details:	Carter Park
Asset:	Park
Sub Asset:	Park Pavilion
Details of Issue:	Carter Park: Caller notes 2 locations in park where needles need to be collected. Caller notes 1 needle around gazebo encampment. Caller also notes needle by hill beside basketball court on West side of park. Encampment in gazebo has been reported to PH.

Thank you
Tarbutt, Melissa
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Parks SR - Case ID - 104522221

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-19 10:00 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Garbage Can
Issue:	OVERFLOW
Details of Issue:	Woodland Park Accumulation of loose garbage and garbage bags by the garbage can near the walkway in btw the washrooms and encampments

Thank you
Weera, Iqlima
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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RE: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

PW Waste Enforcement <wasteenforcement@hamilton.ca>

Fri 2023-06-09 1:56 PM

To: PW Parks North <parksnorth@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Thank you Paul,

It is the same as us. However, we do move in if we find they left. Just wanted you folks to know as well. Just in case they move on.

From: PW Parks North <parksnorth@hamilton.ca>

Sent: Friday, June 9, 2023 11:56 AM

To: PW Waste Enforcement <wasteenforcement@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Subject: RE: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hi Cindy,

As this is an encampment issue the Unsheltered team is the ones who will be addressing this for both the tents and garbage as per our directive that we have received.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: PW Waste Enforcement <wasteenforcement@hamilton.ca>

Sent: June 9, 2023 11:36 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Subject: FW: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Good Afternoon,

The Unsheltered have been notified. We are not in a position that we can enforce when people are there. However, If you are able to clean up some of the items. When the folks dissipate. That would be appreciated. We also do not have the equipment to go into the trail parts either. Please see the map provided by the resident below.

Thanks,
Cindy

From: [REDACTED]

Sent: Friday, June 9, 2023 9:41 AM

To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Cc: Unsheltered <unsheltered@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>

Subject: Re: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hi Alexandra,

First off thank you for the response. Just to clarify, my experience took place on the blazed trail above the paved Rail Trail, on the walking path.

I will contact the Burce Trail with the number you kindly provided. Anything else you could do on your end would be appreciated.

Regards,

[REDACTED]

On Wednesday, June 7, 2023 at 05:23:04 p.m. EDT, Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca> wrote:

Hi [REDACTED],

Thank you for your email and sharing your concerns with our office. Also, I want to thank you for your patience in receiving a reply from us. We're receiving a higher volume of requests than usual.

From the area you've outlined below, it would be part of the Ward 3 Office and Councillor Nann to respond to, which is why you are receiving an email from me.

I am sorry that you had this experience on the trail recently. I myself was cycling along this stretch a couple weeks ago and did not have the same experience as the tents were not present then.

I am happy to flag this for our Mental Health & Street Outreach team as well as the Waste Team to try to clean this area up. You are also welcome to reach out to them directly at unsheltered@hamilton.ca for the tent concerns, and wasteenforcement@hamilton.ca for the garbage concerns. The one other suggestion I can make is to also reach out to the Bruce Trail Conservancy as they do some work along this stretch as well. Their website is www.bruce-trail.org, and their phone number for their head office in Dundas is 905-529-6821. I am also happy to flag this as a conversation to have with Councillor Nann directly.

I hope this provides some help for now, and I will circle back with any updates I have to share.

Warmly,

Alex M

Alexsandra McGillivray, she/her

Resident Liaison to Councillor Ninder Nann

Ward 3 – City of Hamilton

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-2702

Email: ward3@hamilton.ca

Website: www.nrinder.ca

Ward 3 e-newsletter: sign up [here](#)

From: [REDACTED]

Sent: June 1, 2023 11:01 AM

To: Office of Ward 3 City Councillor Ninder Nann <ward3@hamilton.ca>; Ward 4 <ward4@hamilton.ca>; Jackson, Tom <Tom.Jackson@hamilton.ca>; Pauls, Esther <Esther.Pauls@hamilton.ca>; Ward 2 <ward2@hamilton.ca>

Cc: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Subject: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hello all,

I am writing each of you today to share my experience and concerns during a run yesterday along the Bruce Trail just south of the Escarpment Rail Trail. I recently moved into the Delta neighborhood (from McMaster University area) and have been a resident of Hamilton for most of my life. I regularly enjoy the natural beauty that Hamilton has to offer and enjoy sharing these experiences with my young children (7 years old and 4 years old). We regularly go for hikes on the weekends, usually sticking to areas such as the Bruce Trail because in the past I see it as a safe place to explore the beauty of nature. As I am new to the Delta neighborhood, yesterday I started exploring the area shown below (clouded in red) by myself (thankfully) on a run after work. I was completely appalled from what I saw along the short few KM's during my run.

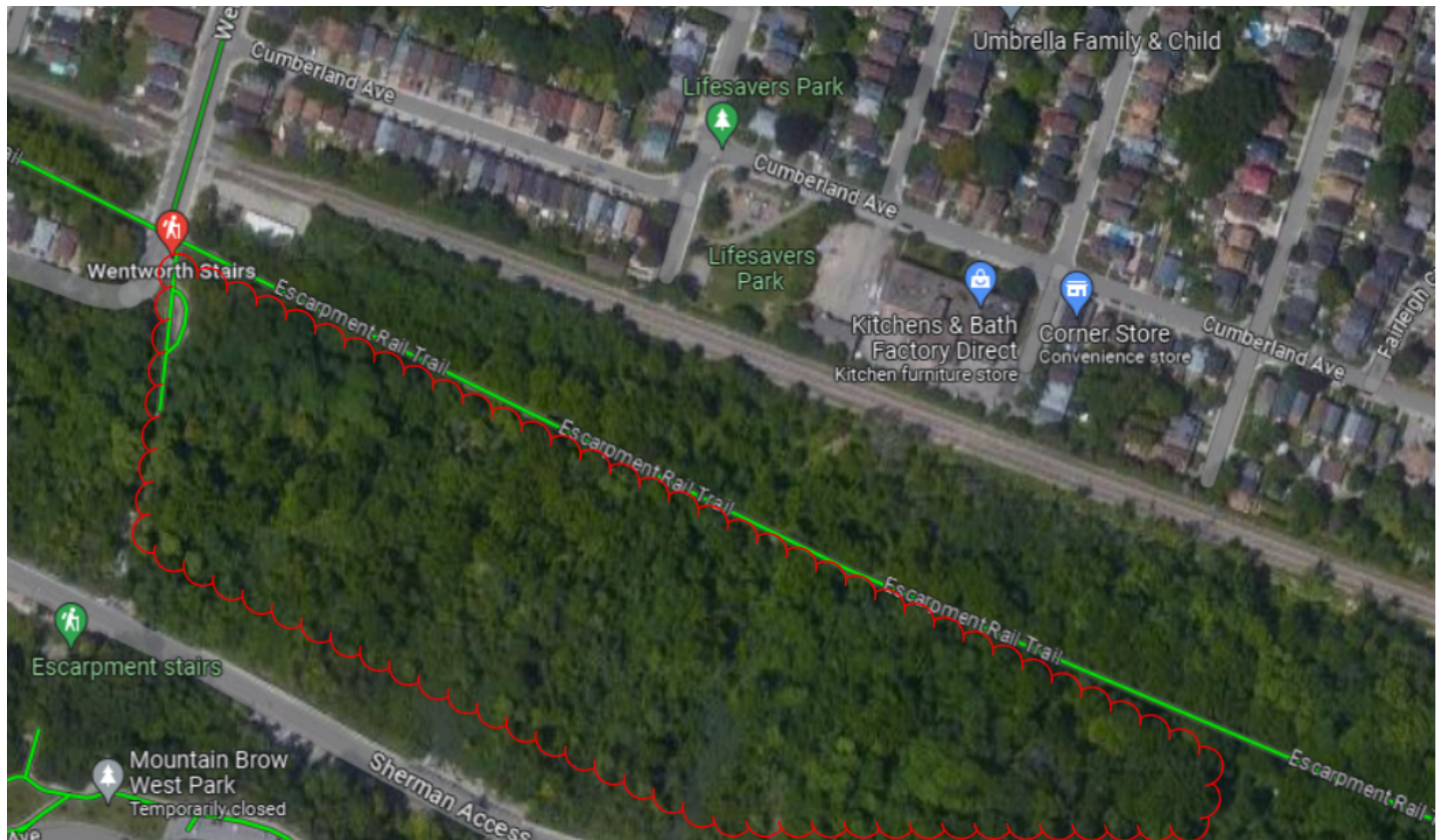
At first sight entering the space it seemed like a typical beautiful and safe section of the Bruce Trail, but once I entered, I realized that this is NOT a safe place to bring my children (or even myself for that matter). Within 5 minutes of entering the trail, I witnessed a disheveled couple having sexual intercourse on the trail, there were dozens of very large piles of debris, tents, mattresses, broken glass, garbage bags scattered everywhere, abandoned homeless encampments, and the list goes on. This was not in once isolated place, but scattered along a few KM stretch of the trail. It is a complete disgrace to the City of Hamilton and its residents who simply want to enjoy the outdoors.

I am writing to each of you, mainly because I am not certain who's ward this areas falls in, but I hope I have included the appropriate councilor, if not please forward this message. As a constituent of Ward 4, I am expecting a response back from Tammy Hwang with a plan of action on how this will be addressed.

I encourage each of you to visit this section of the Bruce Trail and ask yourself a few questions:

- 1) Is this a place I am proud to represent?
- 2) Is this a place I feel safe?
- 3) Is this a place I would bring my children?

I do understand that this is a complex issue and that Hamilton is facing a crisis dealing with the homeless population. I am sympathetic to the situation but there needs to be action taken. Simply turning a blind eye and doing NOTHING while areas of the city deteriorate to an unusable state is simply unacceptable. I am looking for some leadership and action from the people that have been elected to represent this fine city and its constituents.



Thank you for your time.

Respectfully,

[Redacted signature]

FW: Dumping at Dundurn Park

PW Waste Enforcement <wasteenforcement@hamilton.ca>

Wed 2023-06-07 4:24 PM

To: MacNeil, Emily <Emily.MacNeil@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Good Afternoon,

[Looks like someone has abandoned their site here.](#)

Thanks,

Cindy

From: [REDACTED]
Sent: Wednesday, June 7, 2023 10:47 AM
To: PW Waste Enforcement <wasteenforcement@hamilton.ca>
Subject: Dumping at Dundurn Park

Hi there,

This has been there for a while. Abandoned encampment. There had been a tent but it's gone. No one around for at least a week. Just east of Military Museum not far from York.



Sent from my iPhone

Urgent -Parks SR - Case ID - 104496447

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-06-07 11:20 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	68 VICTORIA AVENUE NORTH HAMILTON
Additional Location Details:	J.C. Beemer Park
Park Sub Asset:	Grass
Issue:	TOOLONG
Details of Issue:	*Identified as Urgent* __ the grass along the fenceline is too long and blocking the view. very overgrown. callers states its a health and safety hazard since there are so many encampments in that park and the grass can't let them see whats going on.

Thank you
Simoes, Kelly
City of Hamilton
Customer Contact Centre

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FW: JC Beemer Park @ Victoria & Wilson

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Wed 2023-06-07 10:46 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Hello unsheltered,

Please see the complaint below.

We will not be manipulating our MMS for waste pick-up unless council driven. We service the cans on Monday Wednesday and Friday for all our parks in the North District.

The waste receptacles in the park are to be used by general park users.

They are not intended to be personal dumpsters for people experiencing homelessness.

If there is excess waste due to encampments, we have a process for these items to be removed through and Joe Wade - I believe your in contact with him regularly.

Thanks,

Fred DelGuidice

District Supervisor – Parks North

161 Studholme Dr.

Phone: (905) 546 2424 x7803

Cell: (905) 978 - 7796

-----Original Message-----

From: PW Parks North <parksnorth@hamilton.ca>

Sent: June 7, 2023 10:32 AM

To: Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: FW: JC Beemer Park @ Victoria & Wilson

Hello all,

Please see concern below in regards to JC Beemer.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111

-----Original Message-----

From: PW Parks East <parkseast@hamilton.ca>

Sent: June 7, 2023 10:18 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: FW: JC Beemer Park @ Victoria & Wilson

Stuart Miller

District Investigator – Parks East

349 Jones Rd.

Phone: (905) 546 2424 x7076

Fax: (905) 643 7122

-----Original Message-----

From: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>
Sent: June 7, 2023 8:35 AM
To: PW Parks East <parkseast@hamilton.ca>
Cc: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; [REDACTED]
Subject: FW: JC Beemer Park @ Victoria & Wilson

Good morning. Please respond to the email below. Thanks

Cindy Vitali
Customer Service/Data Clerk
Waste Collections | Waste Management
Public Works | City of Hamilton
905-546-CITY(2489)

-----Original Message-----

From: [REDACTED]
Sent: June 7, 2023 6:58 AM
To: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>
Subject: JC Beemer Park @ Victoria & Wilson

Hi there,

I'm not sure whether it was missed or if there are other reasons, however, all of the garbage receptacles at JC Beemer Park off of Wilson St are completely full, most with stuff being placed beside them garbages as there is no room to fit anything else.

With warmer weather and the encampments many more people are using the parks and we need to ensure there is ample space to dispose of garbage.

Can we have someone come empty these ASAP? And possibly add more receptacles to the park to prevent this in the future?

Thank you,
[REDACTED]

Parks SR - Case ID - 104493828

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-06 1:28 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	200 CAROLINE STREET NORTH HAMILTON
Additional Location Details:	
Park Sub Asset:	Garbage Can
Issue:	OTHER
Details of Issue:	approx 6 garbage bags left on caroline N in front of central park - garbage from encampment in park

Thank you
Chhing, Pat
City of Hamilton
Customer Contact Centre

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FW: Ferguson Station

Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Fri 2023-06-02 2:25 PM

To: info@hamiltoninternationalvillage.ca <info@hamiltoninternationalvillage.ca>; Unsheltered <unsheltered@hamilton.ca>; Hennick_David <DHennick@hamiltonpolice.ca>; Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Cc: Schleeahn, Norm <Norm.Schleeahn@hamilton.ca>; Lam, Judy <Judy.Lam@hamilton.ca>; Geissler, Cristina <Cristina.Geissler@hamilton.ca>; [REDACTED]

[REDACTED] PW Parks North <parksnorth@hamilton.ca>

Good afternoon

We removed the extension cord from the tree and light pole today

Thank you

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

From: Gurman_Cory <CGurman@hamiltonpolice.ca>

Sent: June 2, 2023 1:45 PM

To: 'info@hamiltoninternationalvillage.ca' <info@hamiltoninternationalvillage.ca>; Unsheltered <unsheltered@hamilton.ca>; Hennick_David <DHennick@hamiltonpolice.ca>; Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Cc: Schleeahn, Norm <Norm.Schleeahn@hamilton.ca>; Lam, Judy <Judy.Lam@hamilton.ca>; Geissler, Cristina <Cristina.Geissler@hamilton.ca>; [REDACTED]

[REDACTED] PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Ferguson Station

Thank you for the update

I stopped by there this morning with Superintendent Hennick and two members of encampment engagement team.

While on site we observed an extension cord plugged into the top of a lamp post powering personal items and a kettle. I have looped the city in on this email with hopes of having that extension cord removed, I couldn't get to the top of the lamp post to take it out



(post with power at top being used by the unhoused – from google maps, the extension cord extends into the trees then down)

We will continue to be in the area in support of the BIA and its members to try and address these issues.

Respectfully,

Cory Gurman

Sergeant, Central Crime Manager

Hamilton Police Service

T: 905.540.6074

cgurman@hamiltonpolice.ca

Together. Stronger. Safer.

From: info@hamiltoninternationalvillage.ca <info@hamiltoninternationalvillage.ca>**Sent:** Friday, June 02, 2023 12:46 PM**To:** Unsheltered <unsheltered@hamilton.ca>**Cc:** Schleeahn, Norm <norm.schleeahn@hamilton.ca>; Lam, Judy <judy.lam@hamilton.ca>; Cristina Geissler <cristina.geissler@hamilton.ca>; Gurman_Cory <CGurman@hamiltonpolice.ca>; [REDACTED]; PW Parks North <parksnorth@hamilton.ca>**Subject:** Ferguson Station

ATTENTION: This email originated from a sender outside of the HPS. Please avoid clicking links or opening attachments from external senders unless you are certain it is safe to do so.

Attached are photos I continue to receive today from the owner of [REDACTED] His business is being massively affected by the state of things at Ferguson Station.

This area needs to be cleaned and up ASAP as it is in a BIA where there is supposed to be a higher level of service for our members.

Please help.

Encampment in East Kiwanis Place

Thu 2023-06-01 4:04 PM

To: PW Parks North <parksnorth@hamilton.ca>

Hey,

Sadly as the homeless crisis continues to grow, we are witnessing encampments popping up on Ottawa Street North. We currently have an encampment made up of tents and furniture set up in the garden beds of the parkette.

We just wanted to make sure parks staff is aware.

Also, I am unsure if the power was ever shut off to the parkette after Sew Hungry but it may be something worth considering in case they blow a fuse or plug too many things in.

We have already informed the city about this and we are in the process of moving all our pride events we had planned this month in the parkette to other locations.

In terms of needles (we've already had one over dose) I wasn't sure if it is parks staff or another department that does a needle sweep?

If you could provide any information about how to proceed with this situation, that would be most appreciated.

Bets,



Urgent - Park, Open Space or Trail Sharps or Needl104480396

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-05-31 11:47 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	32 STINSON STREET HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	lot of needles in the gazebo where the encampment is

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

This is a system generated email, please do not reply.

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Hamilton

Service Request Information (Hansen)

148

16905013

SR # 16905013

Request Type PPPPATHWAY - Pathway

Request Date 30/05/2023 11:04

Taken By lagan_ws

Incident Date

Priority -

Responsibility PND - PARKS NORTH

Project SHARPS - Sharps/Needles/Glass

Address 501 BARTON ST E / PND WOODLAND PARK HAMILTON

Location

Additional Information

Area WARD3

Sub-area

District

Map #

Reference # 104476959

Source

Last Modified By

Last Modified Date Time

Reviewed By

Reviewed Date

Inspection

Inspector

Severity

1

Scheduled

Due By

Started

Due By

Completed

Due By

Resolved

Due By

Resolution -

Contacts Information

Primary Caller

Customer Ref No

Name

Address

Day Phone

Eve/Cell Phone

EMAIL

Call Date: 30/05/2023 11:04 am

Taken By:

Customer Comments

resident says that along fence line has a ton of needles near the fire station near the water fountain or washroom building there is a bunch of needles and pipes as well resident says that there is lots of needles all over the place and unsafe for pedestrians

Logs

Log Type and Description

Start Date Time

Started By

Comments

HALAGAN - Lagan

5/30/2023 11:04:10AM

lagan_ws

104476959

Printed Date Time:

30/05/2023 11:16:13

Report Location

Embedded Hansen 8 Report

By Engineering Systems and Data Collection

Page 1 of 1

Gage - encampments**Stephenson, Andrew** <Andrew.Stephenson@hamilton.ca>

Tue 2023-06-27 12:37 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

 2 attachments (1 MB)

20230627_122413_resized.jpg; 20230627_122736_resized.jpg;

Hi all,

FYI- 3 tents in the park all within/close to the event spaces.

This weekend is a large scale Canada Day Festival and these tents should not be allowed in these areas. Beside a power pedestal that event staff will be using and beside a children's sound stage.

Please address these concerns as visitors should not have to be in such close contact with these unpredictable individuals.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Encampments- Hill st & Jackson Park

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Thu 2023-06-22 10:12 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; PW Parks West <parkswest@hamilton.ca>

Hi all,

Reports of a new large tent encampment at Hill st Park. Which residents are concerned about needles within the dog park area.

Also 2 new tents reported at Jackson Park.

Which is the same concerns as previous encampments, children's exposure/daycare unsafe to use the park when the unpredictable individuals are so close to the swings and playground.

Please address these sites when teams are able.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Gage Park encampment - upcoming event

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-06-21 11:41 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; SEAT <SEAT@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

 2 attachments (1 MB)

20230621_100843_resized.jpg; 20230621_100813_resized.jpg;

Hi all,

I'm notifying your team of an encampment at Gage just behind the water fountain in hopes to avoid issues next weekend, and providing ample time to have the individuals moved.

There's a large event "It's Your Festival" that runs over the Canada Day long weekend but there permit to start setting up is on Monday. This includes sound stages and one will be a children's sound stage which will be directly besides this area where the 2 tents are.

Knowing the scale of this event and the inability to move the event like other small events have been forced to do so. The best option is to obviously move the encampments for the safety of the public and to not have children exposed to these individuals.

Please work some magic to address this concern, it's much appreciated!!

Thanks in advance,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

RE: Garbage

Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Mon 2023-06-19 11:09 AM

To: Bunn, Kara <Kara.Bunn@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi Kara this is encampment garbage. We sent this to unsheltered a while ago. I can ask Joe about arranging a clean up

Thanks

Steve Hasselman
Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481

The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19
www.hamilton.ca/coronavirus

-----Original Message-----

From: Bunn, Kara <Kara.Bunn@hamilton.ca>

Sent: June 19, 2023 10:50 AM

To: PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: FW: Garbage

See below

Regards,
Kara Bunn
Manager of Parks and Cemeteries
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.4334

-----Original Message-----

From: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Sent: June 19, 2023 9:30 AM

To: Bunn, Kara <Kara.Bunn@hamilton.ca>

Subject: FW: Garbage

Hey Kara!

This gentleman has gotten back to me about his original request to have a few spots cleanup. Roads identified the roundabout spot at Lawrence and Kenilworth as parks jurisdiction - would someone be able to go over and do a garbage sweep?

All the best,

Wynne Baker (she/her) (hear my name)

Constituency Assistant
Office of the Mayor
City of Hamilton
(905) 546-4200

-----Original Message-----

From: [REDACTED]

Sent: June 19, 2023 6:30 AM

To: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Subject: Re: Garbage

Good morning Wynne,

Just wanted to reach out regarding Rey street and the roundabout to Lawrence Road from Kenilworth Avenue. Unfortunately the garbage still hasn't been cleaned up, hoping somebody can get out there sooner than later. I appreciate all your help.

[REDACTED]

Sent from my iPhone

> On Jun 7, 2023, at 11:11 AM, [REDACTED] wrote:

>
> Thank you so much for your timely response and I will definitely keep in touch if I haven't noticed any change in these areas of concern.

> [REDACTED]

>
> Sent from my iPhone

>> On Jun 7, 2023, at 10:49 AM, Office of the Mayor <Officeofthe.Mayor@hamilton.ca> wrote:

>>
>> Morning [REDACTED]

>>
>> Thanks for reaching out - I hear your frustrations around waste and debris from encampments. A lack of adequate public waste receptacles in general is a common response I hear from constituents - and this just exacerbates the garbage situation at encampments. I know that the location on York street gets visits twice a week from city workers for garbage pick-up - I have forwarded all locations that you've identified over to our Manager of Waste Collections so that he is aware and can send staff out to clean up.

>>
>> Let me know if you do not see an improvement in the next few days,

>>
>> All the best,

>>
>> Wynne Baker (she/her) (hear my name)

>>
>> Constituency Assistant

>> Office of the Mayor

>> City of Hamilton

>> (905) 546-4200

>>
>>
>> -----Original Message-----

>> From: [REDACTED]
>> Sent: June 7, 2023 10:20 AM
>> To: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>
>> Subject: Garbage

>>
>> Good morning,

>>
>> I just wanted to reach out today to express my concerns regarding my the amount of garbage that is being left behind from the homeless people living in these tents all over our city.

>>
>> Unfortunately with the way inflation is going we will probably continue to experience more and more homelessness but I don't believe we should have to me staring at so much garbage that is left behind from these people.

>>
>> There are a couple of spots that I see on a daily basis and I'm asking the city to please have someone go there and clean this mess up. I understand it's not a job anyone wants to do but unfortunately someone has to because it is not leaving a good image on Hamilton or its residents.

>>
>> These areas included but are not limited to.

>>
>> The roundabout from Kenilworth ave. to Lawrence Rd.

>>
>> The corner or Queen St. and Cannon.

>>
>> As well as a homeless person living at the corner of York and Rey St. It is absolutely disgusting with what this individual has laying out.

>>
>> Please feel free to reach out to me via email or phone as I would love to discuss this issue.

>>
>> Thank you in advance,

>> [REDACTED]

>>
>>
>> Sent from my iPhone

Central Park encampments**Stephenson, Andrew** <Andrew.Stephenson@hamilton.ca>

Wed 2023-05-31 12:18 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 5 attachments (3 MB)

20230531_093614_resized.jpg; 20230531_093749_resized.jpg; 20230531_093825_resized.jpg; 20230531_093844_resized.jpg; 20230531_094759_resized.jpg;

Hi all,

Since last week there is 7 new tents throughout the borders of the entire Central Park.

Most of which are located and utilizing homeowners private fencing or backing onto residential houses. This is creating great potential for private property damage.

This is not a good appearance for our newly renovated park. There is debris scattered throughout the park that staff is cleaning up, but also they are utilizing the sun shelter beside the play structure to sleep on the picnic tables, which makes the area unusable for the residents of the community.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Re: Whitehern garbage

Turner, Dave <Dave.Turner@hamilton.ca>

Tue 2023-05-30 10:33 AM

To: Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Cc: PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

Thanks Fred

Dave Turner

Supervisor Heritage Facilities

28 James Street North, Second Floor

Hamilton, ON, L8R 2K1

Phone: 905-546-2424 ext. 4508

Cell: 905-977-1083

Get [Outlook for iOS](#)**From:** Delguidice, Fred <Fred.Delguidice@hamilton.ca>**Sent:** Tuesday, May 30, 2023 10:32:17 AM**To:** Turner, Dave <Dave.Turner@hamilton.ca>**Cc:** PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>**Subject:** RE: Whitehern garbage

Hey Dave,

We have received your e-mail and will print it off for the Garbage West crew tomorrow.

Thanks,

Fred DelGuidice*District Supervisor – Parks North**161 Studholme Dr.**Phone: (905) 546 2424 x7803**Cell: (905) 978 - 7796***From:** PW Parks North <parksnorth@hamilton.ca>**Sent:** May 30, 2023 10:31 AM**To:** Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>**Subject:** FW: Whitehern garbage

Hello all,

Please see below.

Thank you

Paul Hamilton**Operation Services Representative**

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111

**Hamilton****From:** Turner, Dave <Dave.Turner@hamilton.ca>**Sent:** May 30, 2023 10:29 AM**To:** PW Parks North <parksnorth@hamilton.ca>; Colombini, Alexandra <Alexandra.Colombini@hamilton.ca>**Subject:** Whitehern garbage

Good Morning

Staff at Whitehern have had to pick up more garbage than usual due to cleaning the grounds because of the encampments. They are placing the extra garbage by the garage can near the stable. Can your crew please arrange to remove this garbage.

Thanks

Dave Turner

7/22/24, 10:10 AM

Mail - Hamilton, Paul - Outlook

156

Supervisor Heritage Facilities
28 James Street North, Second Floor
Hamilton, ON, L8R 2K1
Phone: 905-546-2424 ext. 4508
Cell: 905-977-1083

Get [Outlook for iOS](#)

Jackie Washington & open space**Stephenson, Andrew** <Andrew.Stephenson@hamilton.ca>

Wed 2023-05-17 9:11 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 3 attachments (2 MB)

20230517_085819_resized.jpg; 20230517_090137_resized.jpg; 20230517_090158_resized.jpg;

Hi all,

There are multiple tents at Jackie Washington Park & across the tracks at Ferguson open space.

Staff are unable to cut/ trimmed and preform proper maintenance standards with these encampments onsite.

Staff, fulltime and students shouldn't have to interact with these unpredictable individuals when they are are just trying to do their job. They get mad hearing the cutters and trimmers while around their tents. Hopefully no unprovoked incidents occur with these individuals while being allowed to take over our parks.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

RE: Lifesavers Park clean up request - empty encampments

Wade, Joe <Joe.Wade@hamilton.ca>

Tue 2023-05-16 8:52 AM

To: PW Parks North <parksnorth@hamilton.ca>

Thank You

Joe

From: PW Parks North <parksnorth@hamilton.ca>

Sent: May 16, 2023 8:50 AM

To: Unsheltered <unsheltered@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Subject: FW: Lifesavers Park clean up request - empty encampments

Good morning. Please see below

Thank you!

Jessica Perdue

From: Tarbutt, Melissa

Sent: May 16, 2023 8:48 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: Lifesavers Park clean up request - empty encampments

Hello,

Police have noted that all individuals have been removed from encampments at Lifesavers Park. Location is at 100 Cumberland Ave.

Police have asked that the empty encampments be removed. Police Inc.23-634023

Thank you!

Regards,

Melissa Tarbutt

Customer Contact Centre Representative, Customer Contact Centre

Customer Service, POA and Financial Integration, City of Hamilton

T: (905) 546-2424 x5989

Email: melissa.tarbutt@hamilton.ca

www.hamilton.ca

Beemer Park - encampments**Stephenson, Andrew** <Andrew.Stephenson@hamilton.ca>

Thu 2023-05-11 1:10 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230511_125245_resized.jpg; 20230511_125226_resized.jpg;

Hi all,

We received reports from concerned residents and our Bylaw staff regarding the amount of tents that popped up at Beemer.

There is 5 tents so far along the same fence line as last year, where we had a major propane fire that caused excessive damage.

The safety and ability for residents to utilize the bathrooms for intended use (not drug use and sex trade) is the main concern. Also the safety of our staff and Facilities staff being subjected to disgusting conditions for cleaning, and the constant confrontation with these individuals when opening and locking up the washrooms needs to be addressed as well.

Out of curiosity, is there any tracking or concerns of the group(s) funding this serious issue?? As the exact same style of tents are popping up everywhere. They need to be stopped from making the situation worse.

Please pass these concerns on to whomever is apart of the decision making.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Woodlands encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Thu 2023-05-11 10:11 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230511_100244_resized.jpg; 20230511_100300_resized.jpg;

Hi all,

We need to request that all the encampments at the back of Woodlands Park need to be removed asap.

We are looking to have the space that is intended to be a children's reading nook back to a usable space, including having the light repaired from the vandalism.

This requires the site to be free of encampments for the safety of our contractors to inspect and make the necessary repairs.

Please advise on a timeline for removal so we initiate the repair process.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Gage Park encampments**Stephenson, Andrew** <Andrew.Stephenson@hamilton.ca>

Fri 2023-05-05 10:43 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Steiner, Jay <Jay.Steiner@hamilton.ca>

 5 attachments (3 MB)

20230505_102942_resized.jpg; 20230505_102953_resized.jpg; 20230505_103201_resized.jpg; 20230505_103418_resized.jpg; 20230505_103718_resized.jpg;

Hi all,

There is now 5 or 6 encampments through out Gage Park, and its getting out of hand.

Are we just allowing them to take over and put tents in every patch shrubs??

With event season upon us, including next week. This is not the way we want residents or out of towners to see arguably our nicest park. Makes for horrible perceptions on us as City employees.

Hopefully your team can make something happen.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

FW: Urgent -Park Trail SR - Case ID - 104384841

PW Parks East <parkseast@hamilton.ca>
Thu 2023-04-20 6:59 AM
To:PW Parks North <parksnorth@hamilton.ca>

Stuart Miller
District Investigator – Parks East
349 Jones Rd.
Phone: (905) 546 2424 x7076
Fax: (905) 643 7122



From: LAGAN <donotreply_laganprod@hamilton.ca>
Sent: April 19, 2023 4:23 PM
To: PW Parks East <parkseast@hamilton.ca>
Subject: Urgent -Park Trail SR - Case ID - 104384841

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Parks Trails - SR
Address of Issue	INTERSECTION QUEENSTON ROAD REID AVENUE SOUTH HAMILTON
Additional Location Details:	
Trail Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* Customer Contact Requested by: Phone ____ Redhill Trail from Queenston to King west of RHVP - caller mentioned about health and safety concern with personal items that have been rolled up into the dirt when the City removed the homeless people. -caller wants to

submit a formal complaint about the people taking care of the actual trail and encampments. -As per caller, the way they removed and destroyed the items where inhumane. Using a bulldozer to destroy everything including the trail. -Caller has a picture of the trail and would like to speak with someone re this. -Pls call back.

Thank you
Caparas, Gemalyn
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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RE: Victoria park encampments**Wade, Joe** <Joe.Wade@hamilton.ca>

Thu 2023-04-20 12:01 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thanks Andrew

Joe

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>

Date: 2023-04-20 11:46 a.m. (GMT-05:00)

To: Unsheltered <unsheltered@hamilton.ca>

Cc: "Wade, Joe" <Joe.Wade@hamilton.ca>, "Pelt, Liz" <Liz.Pelt@hamilton.ca>, "Delguidice, Fred" <Fred.Delguidice@hamilton.ca>, "Hasselman, Steve" <Steve.Hasselman@hamilton.ca>, PW Parks North <parksnorth@hamilton.ca>

Subject: Victoria park encampments

Hi all,

4 tents popped up overnight at Victoria park.

2 at the main entrance right on the corner of King and Locke, and the other 2 directly behind the community garden.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Ferguson Station

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Tue 2023-04-04 10:10 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230404_100304_resized.jpg; 20230404_100233_resized.jpg;

Hi all,

There is 3 individuals settling in at Ferguson Station and making a mess.

Could you please address this site ASAP as we recently had all the power and lights repaired here, and just yesterday our contractor cleaned the entire cage area inside and out.

We would like to try and keep this park free of encampments to minimize vandalism and associated costs.

Thanks in advance,

Parks North

Sent from my Bell Samsung device over Canada's largest network.

RE: Human feces in Gage Park

Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Wed 2023-03-01 9:53 AM

To: [REDACTED]
Cc: PW Parks North <parksnorth@hamilton.ca>

Hi [REDACTED]

Thank you for your email and I hope you've had a good week as well! My name is Alex McGillivray (she/her) and I am the Resident Liaison for Ward 3 and Councillor Nann. It's nice to e-meet you.

I have been in this role for one week now and have been catching up on a back log of requests as the team was short staffed prior to my arrival. I appreciate your patience in receiving a response from us.

I'm also sorry to hear about the human feces you've encountered in Gage Park. I live near and access the park regularly so can certainly understand your concerns.

I have copied Parks North on this email so that they can provide some insight on how to help.

Warmly,

Alex M

Alexsandra McGillivray, she/her
Resident Liaison to Councillor Nrinder Nann
Ward 3 – City of Hamilton
City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5
Phone: 905-546-4550
Email: ward3@hamilton.ca
Website: www.nrinder.ca

-----Original Message-----

From: [REDACTED]
Sent: February 25, 2023 9:56 AM
To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>
Subject: Human feces in Gage Park

Hi Nrinder!

Hope your week went well. I just wanted to email you to tell you about the human feces that is in Gage Park. I realize the people in encampments need to toilet but I'm worried about my dog bringing home sickness to my baby. Or my dog himself getting sick. The dogs often will get into it. One of the kind dog walkers will often pick up the feces. There's one that's always in the same spot so the dog walkers are wary of it. But there are often random piles of it in other places. I'm not sure if we can provide health teaching or a safe way for people to defecate or dispose of it but it's a real problem.

Thanks so much for your time,
[REDACTED]

Sent from my iPhone

RE: RE: Garbage Cleanup - Shamrock Park - 23W20004E

Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Fri 2023-01-27 12:58 PM

To: Ward 2 <ward2@hamilton.ca>

Cc: Bunn, Kara <Kara.Bunn@hamilton.ca>; Ciriello, Monica <Monica.Ciriello@hamilton.ca>; Baird, Michelle <Michelle.Baird@hamilton.ca>; Khan, Carlyle <Carlyle.Khan@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; PW Waste Management - Customer Service <wastemanagement@hamilton.ca>

Good afternoon,

In response to this inquiry, staff from Parks, MLE and Housing have reviewed the situation. Unfortunately without a consolidated encampment response team in place, it isn't always obvious who to bring together to address concerns raised. Each of us (Parks, MLE, Housing) have a role, so we have coordinated, and I'm responding on behalf of everyone. In the absence of the Encampment Response team, we have determined a temporary process that we will implement for this scenario.

Staff from Housing will attend the site (my understanding is that this is occurring today), and speak with the individuals staying at Shamrock Park. The individuals will be encouraged to pick up the litter, needles and other items and place them at a designated location using safe disposal methods particularly for the biohazard and glass. If they are willing to do this pick up, Parks can then pick up the litter and safely dispose of it.

The intent would be to facilitate the clean up of the debris and litter, and not a removal of the encampment. Timing of this work has yet to be confirmed.

Please be aware that the reports on Encampments will be discussed at the February 1, 2023 GIC and there will hopefully be clarity on how to manage these situations and requests going forward.

Thanks,
Cynthia.

Cynthia Graham

Acting Director - Environmental Services

Public Works, City of Hamilton

(905) 546-2424 Ext.2337



Hamilton

From: Ward 2 <ward2@hamilton.ca>

Sent: January 25, 2023 9:13 AM

To: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Garbage Cleanup - Shamrock Park - 23W20004E

Hello,

I received a complaint about garbage around the encampment at Shamrock Park. I'm not asking for any action on the encampment but hoping we can cleanup any garbage around the park as it was identified there was needles and broken glass around.

Thank you,
Hasnain Khan
Ward 2 Constituency Coordinator

After Hours Parks / Open Space / Trail SR - Case 0

LAGAN <donotreply_laganprod@hamilton.ca>

Sat 2023-05-13 2:42 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	Hamilton Police
Address	155 KING WILLIAM STREET
Address	
Postal Code	L8R 1A7
Community	HAMILTON
Phone Number	905-546-4925
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	
Address of Issue	200 HARBOUR FRONT DRIVE HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Homeless
Issue:	REMOVAL
Details of Issue:	GARBAGE FROM VAGRANT - NON HAZARDOUS ON PARK BENCH NEAR BOAT LAUNCH INC 23-631086

Thank you

City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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After Hours Parks / Open Space / Trail SR - Case 104375293

LAGAN <donotreply_laganprod@hamilton.ca>
Sun 2023-04-16 6:09 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	FIRE DEPT
Address	
Address	
Postal Code	
Community	
Phone Number	905-546-3335
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	Parks Non Emergency - SR
Address of Issue	167 BIRGE STREET HAMILTON
Additional Location Details:	
Asset:	Open Space / Naturalized Area
Sub Asset:	Open Space - Grass or Natural Area
Issue:	OTHER
Details of Issue:	Fire started by homeless people (best guess) debrie and garbage that needs to be picked up within the park.

Thank you
dispatchjstyles
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Hamilton

Service Request Information (Hansen)

16822232

SR # 16822232**Request Type** PPPOTHER - Park Other**Request Date** 29/03/2023 10:15**Taken By** lagan_ws**Incident Date****Priority** -**Responsibility** PND - PARKS NORTH**Project** OTHER - Other**Address** 501 BARTON ST E / PND WOODLAND PARK HAMILTON**Location****Additional Information****Area** WARD3**Sub-area****District****Map #****Reference #** 104338031**Source**

Last Modified By

Last Modified Date Time

Reviewed By

Reviewed Date

Inspection

Inspector

Severity

1

Scheduled**Due By****Started****Due By****Completed****Due By****Resolved****Due By****Resolution** -

Contacts Information

Primary Caller

Customer Ref No

Name**Address****Day Phone****Eve/Cell Phone****EMAIL****Call Date:** 29/03/2023 10:15 am**Taken By:**

Customer Comments garbage and debris in the park over by the building on the ground - it looks like someone is living there or might have been living there

Logs

Log Type and Description**Start Date Time****Started By****Comments**

HALAGAN - Lagan

3/29/2023 10:15:57AM

lagan_ws

104338031



Hamilton

Service Request Information (Hansen)

16821583

SR # 16821583**Request Type** PPPPATHWAY - Pathway**Request Date** 28/03/2023 15:32**Taken By** lagan_ws**Incident Date****Priority** -**Responsibility** PND - PARKS NORTH**Project** DEBRIS - Debris**Address** 130 ST. JOSEPH'S DR HAMILTON**Location****Additional Information****Area** WARD2**Sub-area****District****Map #****Reference #** 104336952**Source**

Last Modified By

Last Modified Date Time

Reviewed By

Reviewed Date

Inspection

Inspector

Severity

1

Scheduled**Due By****Started****Due By****Completed****Due By****Resolved****Due By****Resolution** -

Contacts Information

Primary Caller

Customer Ref No

Name**Address****Day Phone****Eve/Cell Phone****EMAIL****Call Date:** 28/03/2023 03:32 pm**Taken By:**

Customer Comments at the end of keddy trail - at the claermont access - from St. Joseph's drive and the end of the street about 250 feet out - look down and there a pile debris left behind from an encampment - request to have it cleaned up

Logs

Log Type and Description	Start Date Time	Started By	Comments
HALAGAN - Lagan	3/28/2023 3:32:21PM	lagan_ws	104336952

RE: RE: Cleanup - McLaren Park - 23W20013L

Pelt, Liz <Liz.Pelt@hamilton.ca>

Mon 2023-03-27 12:39 PM

To: Khan, Hasnain <Hasnain.Khan@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Hello Hasnain,

Joe Wade informed me this area had been cleared late Friday, March 24, 2023.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: Pelt, Liz

Sent: March 27, 2023 9:39 AM

To: Khan, Hasnain <Hasnain.Khan@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>

Subject: RE: RE: Cleanup - McLaren Park - 23W20013L

Good morning Hasnain,

We have notified outreach several times as this issue involves a homeless person located in McLaren Park, who has been moving about in the park.

We have been in the park picking litter as there are residents living on the north fence line constantly throwing their kitchen garbage into the park. We have asked By Law to assist with this situation.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: PW Parks North <parksnorth@hamilton.ca>

Sent: March 27, 2023 9:27 AM

To: Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: FW: RE: Cleanup - McLaren Park - 23W20013L

Hello,

Please see the concern from the councillors office below.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Khan, Hasnain <Hasnain.Khan@hamilton.ca>

Sent: March 27, 2023 9:24 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Cleanup - McLaren Park - 23W20013L

Good morning,

We received this tweet about garbage piling up at McLaren Park. Could we get someone to attend this please.

[https://twitter.com/\[REDACTED\]/status/1640052952386740224](https://twitter.com/[REDACTED]/status/1640052952386740224)

Thank you,
Hasnain Khan
Ward 2 Constituency Coordinator

RE: Whitehern garbage pickup

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Thu 2023-03-16 12:37 PM

To: PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>

Hey Paul.

Whitehern is on Winter West Route B.

These cans are serviced on Tuesdays and Fridays in a typical week.

Staff will be there tomorrow to pick up and have securities number if need be.

Thanks,

Fred DelGuidice

District Supervisor – Parks North

161 Studholme Dr.

Phone: (905) 546 2424 x7803

Cell: (905) 978 - 7796

From: PW Parks North <parksnorth@hamilton.ca>

Sent: March 16, 2023 12:34 PM

To: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Subject: FW: Whitehern garbage pickup

Hello,

Please see below.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>

Sent: March 16, 2023 12:29 PM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Turner, Dave <Dave.Turner@hamilton.ca>

Subject: RE: Whitehern garbage pickup

Hello,

I just wanted to make sure that Parks was able to come today to pick up our garbage. We have the gates currently open, but with that our neighbours have deposited several additional garbage bags around the bin so it is now piling up. Thank you again for your help.

Kind regards,

Rebecca Hicks MA, MMSI

Site Supervisor

Whitehern Historic House and Garden

Tourism and Culture, City of Hamilton

W: 905-546-2424, ext 3399

C: 905-973-1792



From: Turner, Dave <Dave.Turner@hamilton.ca>

Sent: January 17, 2023 10:49 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>; Cuberovic, Alexander <Alexander.Cuberovic@hamilton.ca>

Subject: Whitehern garbage pickup

Good morning

With the ongoing homeless issue happening at and around Whitehern we have had to secure the side man gate where Parks North picks up Whitehern garbage. There are several bags of garbage that need to be picked up. Wondering if you could send over a crew to remove the garbage. The side is open until 4pm today.

Thanks

Dave Turner
City of Hamilton
Supervisor Heritage Facilities
Cell: 995-977-1083

Whitehern garbage

Turner, Dave <Dave.Turner@hamilton.ca>

Tue 2023-02-21 10:57 AM

To: PW Parks North <parksnorth@hamilton.ca>; Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>

 2 attachments (2 MB)

Image.jpeg; Image.jpeg;

Good morning

Just wanted to update Parks staff about homeless campers at Whitehern. Currently we have a group that has decided to setup a camp at the side gate on MacNab street right in front of the gate. Parks staff will need to park in front of the large courtyard gates to retrieve the garbage. See attached photos.

Thanks

Dave Turner
City of Hamilton
Supervisor Heritage Facilities
Cell: 995-977-1083

RE: Shamrock - RMS request

Bougram, Alisha <Alisha.Bougram@hamilton.ca>

Wed 2023-02-15 2:28 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thanks Andrew,

Please use RMS 064923 for this claim.



City of Hamilton
Corporate Services Department
Legal and Risk Management Services
City Hall
71 Main Street West
Hamilton, ON Canada L8P 4Y5
www.hamilton.ca

Alisha Bougram

Risk Analyst
Legal and Risk Management Services, Corporate Services Department
City of Hamilton
Phone: 905.546.2424 Ext. 6525
Physical Office: 50 Main St. East, 4th Floor, Hamilton, ON

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Sent: Wednesday, February 15, 2023 12:47 PM

To: Bougram, Alisha <Alisha.Bougram@hamilton.ca>

Cc: Chamberlain, Gavin <Gavin.Chamberlain@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: Shamrock - RMS request

Hey Alisha,

We are requesting an RMS# for some recent vandalism to a light standard at Shamrock Park (105 Walnut st. S.) caused by an active homeless encampment.

Please review file attached with details and pics and let me know if there is anything else you require, and I will ensure our contractor adds the RMS w/ PKN# to the invoice.

Thanks in advance,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

Construction Fencing at Beasley Park**Pelt, Liz** <Liz.Pelt@hamilton.ca>

Tue 2023-02-14 5:52 PM

To: Unsheltered <unsheltered@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

It has been reported to Parks North that the construction fencing at Beasley Park is being dismantled/vandalized by the homeless.

Liz Pelt
Parks North

Sent from my Bell Samsung device over Canada's largest network.

Urgent -After Hours Parks / Open Space / Trail SR - Case 104253184

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-02-14 5:30 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Parks Emergencies - SR
Address of Issue	96 MARY STREET HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Fencing
Issue:	REPAIRRPLC
Details of Issue:	*Identified as Urgent* __ SNOW FENCE AROUND TREES BEING TAKEN DOWN BY HOMELESS COMMUNITY - STATES THERES ACCESS TO PARK OFF OF CANNON

Thank you
dispatch_bsmrekar
City of Hamilton
Customer Contact Centre

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FW: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Pelt, Liz <Liz.Pelt@hamilton.ca>

Thu 2023-02-09 12:13 PM

To: [REDACTED]
Cc: Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi [REDACTED],

I just returned from the site and there is no one on site. I think Public Health did a round up in various areas as the cold snap approached.

Liz Pelt

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: Pelt, Liz

Sent: February 9, 2023 10:48 AM

To: [REDACTED]

Cc: Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: RE: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Hi [REDACTED],

Parks has informed the Councillors that vendors can not perform work in sites occupied by the homeless.
I was not aware of the person at this particular site. I will drive by today to see if he still on site.

We were notified just yesterday that By-law will be attending to and moving people/persons off sites and then work can be performed. This "action" had been paused January 1.

I will keep you posted. Thanks for the reply.

Liz Pelt

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: [REDACTED]

Sent: February 9, 2023 10:33 AM

To: Pelt, Liz <Liz.Pelt@hamilton.ca>; info@fmpage.com

Subject: Re: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Hi Liz,

Ill be back in the office on Monday.

Yes we will look after this next week.

Would it be possible to get rid of the homeless guy living just inside the fence line prior to our arrival? He will probably cut the fence open right after we leave.

Thanks,
[REDACTED]

----- Original Message -----

From "Pelt, Liz" <Liz.Pelt@hamilton.ca>

To: [REDACTED]

Cc "Delguidice, Fred" <Fred.Delguidice@hamilton.ca>; "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>; "Hasselman, Steve" <Steve.Hasselman@hamilton.ca>

Date 2023-02-09 10:21:41 AM

Subject FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Please see correction below....LOL

Liz Pelt

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: Pelt, Liz
Sent: February 9, 2023 10:17 AM
To: [REDACTED]
Cc: Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Subject: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Good morning,

Can we please have a hole cut repaired in the NW corner of the back fence line of Birge Park.

Our Investigator did speak to [REDACTED] before he left for vacation about this (repetitive) repair. Could this possibly be repaired at the earliest possible time next week? We have an upset resident who is concerned about his neighbourhood.

I look forward to your reply,

Thank you

Liz Pelt
Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



RE: Gage Park - RMS request

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Tue 2023-01-24 1:37 PM

To: PW Parks North <parksnorth@hamilton.ca>; Bougram, Alisha <Alisha.Bougram@hamilton.ca>
Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

1 attachments (103 KB)

Mahony fence damage - PKN#23002.pdf;

Hey Alisha,

Sorry, no other info than what was on the Hansen. (attached)

There was no other details than the incident number. I guess we would have to request the report via the dept. under freedom of information act.

Thanks for the new RMS.

If there is any way I can be of assistance let me know.

Thanks again,

Andrew

From: PW Parks North <parksnorth@hamilton.ca>**Sent:** January 24, 2023 1:33 PM**To:** Bougram, Alisha <Alisha.Bougram@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Cc:** Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** RE: Gage Park - RMS request

Thanks Alisha!!

Tom Guder
Operations Service Representative
Parks West - Shaver Yard
Environmental Services Division
Public Works Dept.

City of Hamilton

PH: 905-546-2424 ext: 1704

Hamilton Public Works ~Providing services that bring our City to life!

The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

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From: Bougram, Alisha <Alisha.Bougram@hamilton.ca>**Sent:** January 24, 2023 1:28 PM**To:** Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Cc:** Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** RE: Gage Park - RMS request

Hi Andrew,

Please use RMS # 064982 for the power box.

Regarding the broken fence at Mahony Park, was there a person identified for the MVA that damaged the fence?

Thanks,

 **Hamilton**
City of Hamilton
Corporate Services Department
Legal and Risk Management Services
City Hall
71 Main Street West
Hamilton, ON Canada L8P 4Y5
www.hamilton.ca

Alisha Bougram
Risk Analyst
Legal and Risk Management Services, Corporate Services Department
City of Hamilton
Phone: 905.546.2424 Ext. 6525
Physical Office: 50 Main St. East, 4th Floor, Hamilton, ON

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>
Sent: Tuesday, January 24, 2023 12:27 PM
To: Bougram, Alisha <Alisha.Bougram@hamilton.ca>
Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Chamberlain, Gavin <Gavin.Chamberlain@hamilton.ca>
Subject: Gage Park - RMS request

Hi Alisha,

We had another incident today of vandalism which the Police got brought in to assist with, and we are requesting a RMS for the repairs needed to the power box attached to the pedestal within Gage Park.

I was onsite at 10am and noticed the homeless encampment had broken into the box and had 3 extension cords running into their 2 tents. I contacted the Police and they arrived on scene shortly after to assist with confronting the individuals and removing the cords. I inspected the damage and they had broken both hinges in the top of the secured box to gain access.

We will be requesting our contractors ([REDACTED]) to replace and install larger more vandal proof hinges.

Police Incident number is: 23- 522801, officer Dan Kocsis badge #1371 was on scene.

Our work order number will be PKN#23003.

Let us know if there is any further info required to obtain the RMS.

Thanks again Alisha,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054
Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

Urgent -After Hours Parks / Open Space / Trail SR - Case 104208670

LAGAN <donotreply_laganprod@hamilton.ca>
Sun 2023-01-22 7:09 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	Hamilton Police
Address	155 KING WILLIAM STREET
Address	
Postal Code	L8R 1A7
Community	HAMILTON
Phone Number	905-546-4925
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	Parks Emergencies - SR
Address of Issue	55 HILLCREST AVENUE HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Homeless
Issue:	REMOVAL
Details of Issue:	*Identified as Urgent* __ HOMELESS BELONGINGS NEED TO BE CLEANED UP TENT TARP AND COOKING SUPPLIES P23520957

Thank you
dispatch_bsmrekar
City of Hamilton
Customer Contact Centre

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Ward 4 REQUEST [REDACTED] Re: Clean at Red Hill trail halfway between King St and Queenston Rd

Ward 4 <ward4@hamilton.ca>
Mon 2023-01-16 12:05 PM
To:PW Parks North <parksnorth@hamilton.ca>
Good afternoon Parks Team,

Please see the following request from a resident in our ward regarding trash that has been left in the Red Hill Trail. Any assistance would be greatly appreciated. Thanks!

From: [REDACTED]
Sent: January 15, 2023 9:18 AM
To: Hwang, Tammy <Tammy.Hwang@hamilton.ca>
Subject: Congratulations

Dear Tammy,

First let me congratulate you on winning the election and becoming councillor for Ward 4. You have many challenges ahead of you. I trust you will support gentle density development within the urban boundary and push back against the Doug Ford government.

I walk a lot in our ward especially along The Red Hill Valley and I will continue to as I have in the past notify the councillors office of things of concern.

Today's concern is an abandoned homeless encampment just off the Red Hill trail halfway between King St and Queenston Road near the creek. It is in need of clean up.

I do pick up litter regularly along the trail but this is beyond what I am capable.

Regards





Parks SR - Case ID - 104180895

LAGAN <donotreply_laganprod@hamilton.ca>
Fri 2023-01-06 1:00 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	76 JOHN STREET NORTH HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	There was a homeless person living here for several weeks.. police has moved the homeless person out and left all kinds of debris strewn throughout the park --- clothes, garbage etc. Calle owns a business across the street and says this park needs to be cleaned regularly as it is often heavily littered. Please clean.

Thank you
Olcha-Brown, Diane
City of Hamilton
Customer Contact Centre

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FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Pelt, Liz <Liz.Pelt@hamilton.ca>

Tue 2023-01-03 12:42 PM

To: PW Parks North <parksnorth@hamilton.ca>; Weinberger, Alexandra <Alexandra.Weinberger@hamilton.ca>

📎 2 attachments (4 MB)

processed-d556b6f2-c04a-45b6-bbbc-a3308a3de385_IYcxWTo5.jpeg; processed-96fea431-b7b0-499e-9ce1-2d094d238624_KfK4KKU5.jpeg;

Staff are on their way to upright the tables.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: PW Parks North <parksnorth@hamilton.ca>

Sent: January 3, 2023 11:11 AM

To: Pelt, Liz <Liz.Pelt@hamilton.ca>

Subject: FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Hi Liz,

Please see below.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Sent: January 3, 2023 11:01 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Good morning,

Please see below from a resident. Could you please ensure someone rights these picnic tables?

Thanks!

Alex

Alexandra Weinberger, she/her

Executive Assistant to Councillor Nrinder Nann

Ward 3 – City of Hamilton

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-4550

Email: alexandra.weinberger@hamilton.ca

Website: nrinder.ca

City Hall is located on the ancestral territory of the Haudenosaunee Confederacy, the Anishinaabe and many other Indigenous peoples. It is also covered by the Dish with One Spoon Wampum agreement, which asks that all sharing this territory do so respectfully and sustainably in community.

Lobbyists must register at: www.hamilton.ca/lobbyistregistry

From: Nann, Nrinder <Nrinder.Nann@hamilton.ca>

Sent: Tuesday, January 3, 2023 10:08 AM

To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Subject: FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Alexandra Weinberger, she/her

Executive Assistant to Councillor Nrinder Nann

Ward 3 – City of Hamilton

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-4550

Email: alexandra.weinberger@hamilton.ca

Website: nrinder.ca

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Lobbyists must register at: www.hamilton.ca/lobbyistregistry.

From: [REDACTED]

Sent: Thursday, December 29, 2022 1:31 PM

To: Carr, Erin <Erin.Carr@hamilton.ca>; Engage Hamilton <notifications@engagementhq.com>; Nann, Nrinder <Nrinder.Nann@hamilton.ca>

Subject: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Please send someone to fix picnic table. Homeless couple , who knows what they are thinking 😞. Please put tiny homes up. They all need a place to call home.

Get [Outlook for Android](#)

Urgent -Parks SR - Case ID - 103289590

LAGAN <donotreply_laganprod@hamilton.ca>

Fri 2021-11-05 2:36 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	13 HILL STREET HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ resident reports an apartment size recycle bin at the edge of the park off richmond..lid closed...may of been homeless persons...doesnt want to look whats in it...wants us to come get it for safety

Thank you
Caplette, Helen
City of Hamilton
Customer Contact Centre

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Deficiencies - Parks North

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Tue 2020-05-19 10:36 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Noble, Gordon <Gordon.Noble@hamilton.ca>; Carducci, Sam <Sam.Carducci@hamilton.ca>

 4 attachments (3 MB)

20200519_092221_resized.jpg; 20200519_092337_resized.jpg; 20200519_092500_resized.jpg; 20200519_101013_resized.jpg;

Hi Tammy.

Could you enter the following into Hansen.

- 1) Kay Drage Park. Lock missing on back gates (in and off to the right) and gate leading to train tracks.
- 2) Bayfront Trail signs - All tagged or missing.
- 3) Non active homeless set up at Shamrock Park S. Needles have been picked. Will enter into Hansen. Illegal dumping still needs to be picked up.

Thanks
Fred

Sent from my Bell Samsung device over Canada's largest network.

Park Trail SR - Case ID - 101753523

donotreply_laganprod <donotreply_laganprod@hamilton.ca>

Mon 2020-04-06 3:17 PM

To: PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Parks Trails - SR
Address of Issue	95 ARKLEDUN AVENUE HAMILTON
Additional Location Details:	Arkledun and Claremont
Trail Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Customer Contact Requested by: Phone ___ Resident states across from their property there is access to the bruce trail - The resident states there is a homeless village and much garbage and debris built up. The resident states the garbage is out of hand and also much graffiti. The resident states they have been dealing with reporting this 2 times a year for the past couple of years and have spoken with a number of departments and noone can figure out who is responsible for cleaning up this trail, dumping and graffiti. This will require further investigation please.

Thank you
Janus, Hailee
City of Hamilton
Customer Contact Centre

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Park Open Space SR - Case ID - 101753474

donotreply_laganprod <donotreply_laganprod@hamilton.ca>

Mon 2020-04-06 3:10 PM

To: PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Parks Open Space - SR
Address of Issue	95 ARKLEDUN AVENUE HAMILTON
Additional Location Details:	Arkledun and St Joseph's Drive
Open Space Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Resident states this is an on-going issue every year they report the homeless people in the area. The resident states they are making a formal report now and there are homeless people (tent City) on the North side of the open space near their property at [REDACTED]. The resident states they called the police and the Hamilton police told the resident they must call in to report with us.

Thank you
Janus, Hailee
City of Hamilton
Customer Contact Centre

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15500963 Transfer: 1 Hansen Service Request to: PND - PARKS NORTH

Hansen Superuser <Hansen@hamilton.ca>
Fri 2020-01-24 4:11 PM
To:PW Parks North <parksnorth@hamilton.ca>;Hansen Superuser <Hansen@hamilton.ca>

City of Hamilton - Service Request: 15500963 to: PND - PARKS NORTH

Service Request#:	15500963 - Transfer: 1
Service Request Date:	2020-01-24 Taken by: fdelguidice
Service Code:	PPPUS - Pick up sharp in Parks
Responsibility:	PND - PARKS NORTH
Priority:	HAP1 - Priority 1 - Urgent
Project:	-
Asset ID:	
Service Request Address:	175 FERGUSON AVE S HAMILTON
Location:	
Caller First Name:	Fred
Caller Last Name:	DelGuidice
Mailing Address:	
Day Phone:	
Evening Phone:	
Caller Email:	
Comments or Request:	A large amount of needles and paraphernalia is located within a couple homeless camps along the Corktown Path. Please clean up

This is a system generated email, please **DO NOT** reply.

City of Hamilton
Hansen Service Request
Generated by Hansen 8 System @2015

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15294831 Transfer: 1 Hansen Service Request to: PND - PARKS NORTH

Hansen Superuser <Hansen@hamilton.ca>

Thu 2019-07-18 9:49 AM

To:PW Parks North <parksnorth@hamilton.ca>;Hansen Superuser <Hansen@hamilton.ca>

City of Hamilton - Service Request: 15294831 to: PND - PARKS NORTH

Service Request#:	15294831 - Transfer: 1
Service Request Date:	18/07/2019 Taken by: tguder
Service Code:	PPPUS - Pick up sharp in Parks
Responsibility:	PND - PARKS NORTH
Priority:	HAP1 - Priority 1 - Urgent
Project:	-
Asset ID:	
Service Request Address:	169 SANFORD AVE N HAMILTON
Location:	
Caller First Name:	
Caller Last Name:	
Mailing Address:	
Day Phone:	
Evening Phone:	
Caller Email:	
Comments or Request:	Caller states that there are needle packs & syringes along the fenceline along Sanford Ave. There is also lots of clothing & assorted belongings from a possible homeless camp. caller also states that there is a fair amount of debris strewn throughout the park. Please investigate.

This is a system generated email, please **DO NOT** reply.

City of Hamilton
Hansen Service Request
Generated by Hansen 8 System @2015

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RE: This washroom need cleaning I'm reporting to chch

Gardner, Steve <Steve.Gardner@hamilton.ca>

Tue 2023-07-25 12:17 PM

To: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thank you,

Steve Gardner

Supervisor, Facilities Management
Sports & Entertainment Facilities Section
Public Works Department
(905) 546-2424 Ext.3713



From: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Sent: Tuesday, July 25, 2023 12:17 PM

To: Gardner, Steve <Steve.Gardner@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: This washroom need cleaning I'm reporting to chch

Hi Steve

I checked with the Contractor. The floor drains and toilets are clogged again and they have damaged the soap dispensers. I just put the request into Archibus.

Thanks

Steve Hasselman

Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19
www.hamilton.ca/coronavirus

From: Gardner, Steve <Steve.Gardner@hamilton.ca>

Sent: July 25, 2023 12:03 PM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Subject: RE: This washroom need cleaning I'm reporting to chch

Hi Paul,

Parks North is responsible for the cleaning of the washrooms during the summer months.

Thank you,

Steve Gardner

Supervisor, Facilities Management
Sports & Entertainment Facilities Section
Public Works Department
(905) 546-2424 Ext.3713



From: PW Parks North <parksnorth@hamilton.ca>

Sent: Tuesday, July 25, 2023 11:54 AM

To: Gardner, Steve <Steve.Gardner@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Subject: FW: This washroom need cleaning I'm reporting to chch

Hi Steve,

Please see complaint below.

Thank you

Paul Hamilton

Operation Services Representative
Parks North Chedoke Yard
City of Hamilton

905-546-2424 ext. 5111



From: info@hamilton.ca <info@hamilton.ca>
Sent: July 25, 2023 11:52 AM
To: PW Parks North <parksnorth@hamilton.ca>
Subject: FW: This washroom need cleaning I'm reporting to chch

Good morning,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: [REDACTED]
Sent: 2023-07-24 10:33:47.397
To: mayor@hamilton.ca; askcity@hamilton.ca
Subject: This washroom need cleaning I'm reporting to chch

JC Beemer park is out of control and the washrooms are toxic have literal liquid feces and urine on the floor, needles, methadone tubes the smell will make u vomit and I'm contacting CHCH news this is not being cleaned everyday at all and I'm gonna keep going back to check. You expect children to use this washroom it's only 2 feet from the playground you people are sick

Sent from my LG Mobile

Ferguson Station

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Mon 2023-06-26 8:11 AM

To: PW Forestry General <forestry@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

 3 attachments (1 MB)

20230626_080311_resized.jpg; 20230626_080317_resized.jpg; 20230626_080327_resized.jpg;

Morning Forestry team,

We received reports of axe damaged trees at Ferguson Station.

Attached are pics of the two trees damaged.

Please investigate and hopefully your able to save them.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Urgent -Parks SR - Case ID - 104433298

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-05-11 11:15 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	1655 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ mahony park - caller stated during tball practice parents notice needles laying around the diamonds and someone posted a sign on face book that people were doing drugs and left the glass. they also saw hammers laying around. Little kids are picking up these items . Asking to have the whole park checked concerned for the kids

Thank you
Kingsley, Teresa
City of Hamilton
Customer Contact Centre

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Garbage, Garbage and more Garbage



Wed 2023-06-21 11:32 AM

To: PW Parks North <parksnorth@hamilton.ca>; Municipal Law Enforcement <mle@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>; City Information <cityinfo@infonetnetwork.ca>; Public Health Services <publichealth@hamilton.ca>

 1 attachments (527 KB)

No Dumping Pic.jpg;

There is an obscene amount of garbage all throughout the downtown area.

I wish this was an exaggeration, but 95% of the neighborhoods; homes, alleyways, parks, trails, railway tracks, businesses, storefronts etc. etc. are plastered in garbage.

A common scene are signs that say, "no dumping" or "fines for illegal dumping" and beside it is exactly that. **(See photo attached for visual example).**

I typically send you a list of addresses, including google map locations to help.

This has resulted in the spot eventually being dealt with but then immediately littered again.

As an avid cyclist and dog walker, I've seen that majority of the public parks are a serious health hazard, covered with fecal matter, drugs, drug paraphernalia, rotten food, sharp house wares, sharp car parts, cigarettes by the millions and the list of items goes on. Parks where service trucks for the homeless go to support those in need are handing prepackaged, Styrofoam and plastic containers. Unfortunately, many of which aren't even eaten just picked through and thrown on the ground. I only know this because I often go clean up on my own and its always prominent in the parks post truck visit.

There are mounds of garbage bags, illegally dumped throughout the streets, sidewalks, parks, even in front of people's own properties.

Many rental properties or homes are full of hoarded garbage and not taken care of, resulting in overgrown yards, bringing insect infestations, and a place for more garbage to hide.

Are fines not being enforced?

It's a health concern to leave your home with the state its currently in, unable to walk in certain areas as there is so much broken glass and trash everywhere. Blowing garbage on windy days. Cigarette butt piles that animals and sometimes children mistake for food.

I understand the world is a complete dumpster fire right now, and this is a much bigger issue i.e., mental disorders, social barriers, packaging mandates, manufacturers and so on. But as a city, and even among each neighborhood, what is being done to manage this specific issue?

As I continue to do everything I can to help the issue in my own neighborhood,

I must ask the people in charge what's the plan moving forward? Is there an opportunity to implement the following?

- Increased staffing for garbage clean ups?
- Proper garbage receptacles both on streets and for homes (with lids so garbage doesn't blow everywhere)?
- Enforcement of ticketing?
- In addition to orphan flower beds planting, can the streets, walkways, trails, and parks also be cleaned?

Looking forward to hearing from you on these questions / concerns.

Thank you kindly,



FW: Webform submission from: Register a By-law Complaint

PW Parks South <ParksSouth@hamilton.ca>

Wed 2023-08-16 8:00 AM

To: PW Parks North <parksnorth@hamilton.ca>

Morning – is this location yours?

From: Municipal Law Enforcement <mle@hamilton.ca>**Sent:** August 15, 2023 8:08 PM**To:** PW Parks South <ParksSouth@hamilton.ca>**Subject:** FW: Webform submission from: Register a By-law Complaint

See below

James Jeffrey

By-Law Services

City of Hamilton

905-546-2782 option #2

**From:** City of Hamilton <hello@hamilton.ca>**Sent:** August 10, 2023 4:53 PM**To:** Municipal Law Enforcement <mle@hamilton.ca>**Subject:** Webform submission from: Register a By-law Complaint**Unsubscribe**It appears that you have subscribed to commercial messages from this sender. To stop receiving such messages from this sender, please [unsubscribe](#)

Submitted on Thu, 08/10/2023 - 16:53

Submitted by: Anonymous

Submitted values are:

Your Contact Information

Name

[REDACTED]

Contact Information

[REDACTED]

Address/Location of Complaint

Address or intersecting streets (where offence occurred)

Mahoney park

Hamilton

Property Owner Name

City of Hamilton

Complaint Information

Nature of Complaint

Garbage dumping (garbage dumped on public properties or back alleys, ditches etc.)

Comments/Additional Details

There is a bunch of crack heads and garbage littered all over Mahoney park. There is clothes and garbage strewn across the field etc. Clean it up and get the crackheads out of a children's park. How disrespectful to let disease and drugs live in a children's park.

The sender designated this message as non-commercial mandatory content with the following note:

[Change communication preferences](#)

71 Main Street West
Hamilton, ON, L8P 4Y5
Canada

RE: Urgent - Park, Open Space or Trail Sharps or Needl104568406

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>
Mon 2023-07-10 11:25 AM
To: PW Parks North <parksnorth@hamilton.ca>
All picked up!!

Andrew

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----
From: PW Parks North <parksnorth@hamilton.ca>
Date: 2023-07-10 10:15 AM (GMT-05:00)
To: "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>
Subject: FW: Urgent - Park, Open Space or Trail Sharps or Needl104568406

Hi Andrew,

Would you be able to address this?

Thank you

Paul Hamilton
Operation Services Representative
Parks North Chedoke Yard
City of Hamilton
905-546-2424 ext. 5111



From: LAGAN <donotreply_laganprod@hamilton.ca>
Sent: July 10, 2023 10:08 AM
To: PW Parks North <parksnorth@hamilton.ca>
Subject: Urgent - Park, Open Space or Trail Sharps or Needl104568406

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	[REDACTED]

	HAMILTON
Additional Location Details:	
Asset:	Trail
Sub Asset:	Trail Pathway
Details of Issue:	says thast there is 6 needles on the pipeline park pathway and that its right next to the art installation behind th above address on the pathway

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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FW: W4 Request Re: Needle clean up in Mahoney Park

Harm Reduction <Harm.Reduction@hamilton.ca>

Fri 2023-07-07 10:10 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Harm Reduction <Harm.Reduction@hamilton.ca>

Good morning!

As discussed, here is the email from the Ward 4 office about the sharps on the ground.

Thanks very much for your help with this,

Jen

Jennifer Mac Lean (she, her)

Harm Reduction Inventory Clerk

Mental Well-Being and Substance Use Program

Healthy and Safe Communities

(905) 546-2424 Ext.3159



From: Ward 4 <ward4@hamilton.ca>

Sent: Thursday, July 6, 2023 6:09 PM

To: Harm Reduction <Harm.Reduction@hamilton.ca>

Cc: Ward 4 <ward4@hamilton.ca>

Subject: W4 Request Re: Needle clean up in Mahoney Park

Hey Harm Reduction Team,

I am not sure if this is the right team for this request to go to. There is a Mahoney Park within Ward 4 that residents have informed us of needles/sharps being left on the ground. We would like to request staff to visit the park to possibly clean it up. If this is not the right avenue for this request would you be able to direct me to who we could ask.

Also, I have noticed that there is a sharps disposal bin in Victoria Park (W1), how would we go about requesting a bin in a park within our ward?

Warmest regards,

Jac Hypolite (She/Her)

Admin Assistant to Councillor Tammy Hwang - Ward 4

Phone: 905-546-2424 ext 3168

Office: 71 Main St W, 2nd floor, Hamilton ON L8P 4Y5

 Sign-up for the Ward 4 Newsletter [HERE](#)

 www.ward4hamont.ca

Parks SR - Case ID - 104560263

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-07-05 1:51 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	Ask City
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	71 MAIN STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Hi there, I'm not sure who the right person to direct this email to, however, I would like to write a formal complaint regarding the park right by City Hall. I frequently walk my dog around that area and I have been finding it to be quite unsafe lately for me and my dog. I have been finding a lot of hazardous items at this park lately including needles and crack pipes. Please see the attached photos. The needle I have seen on the grass has been there for more than a week now. I used to see people coming around to clean the park, but it seems like it isn't being cleaned as frequently anymore. These hazardous items come by on a weekly basis now and is making me and others feel unsafe. In

	addition, the grass area West of City Hall always has rocks lying around and can cause a tripping hazard while walking on the grass. If we can try to make this park safer for our residents of Hamilton that would be greatly appreciated. Thank you
--	---

Thank you
Lauffer, Maureen
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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FW: FW: Parks feel unsafe

info@hamilton.ca <info@hamilton.ca>

Tue 2023-07-04 3:00 PM

To: PW Parks North <parksnorth@hamilton.ca>

📎 5 attachments (3 MB)

image001.png; image002.png; Pic1.jpg; Pic2.jpg; pic 3.jpg;

Good afternoon,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: recreation@hamilton.ca
Sent: 2023-07-03 09:11:47.413
To: [REDACTED]
Cc: info@hamilton.ca
Subject: FW: Parks feel unsafe

Hi [REDACTED]

That is distressing, askCity, please forward to the Park's department, as Recreation does not monitor Parks.

Regards,

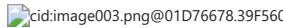
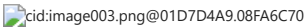
Chris McKenzie (he/him)

District Support Clerk

Recreation Department

Healthy and Safe Communities

City of Hamilton

cid:image003.png@01D76678.39F56090 cid:image003.png@01D7D4A9.08FA6C70

From: [REDACTED]
Sent: Saturday, July 1, 2023 1:08 AM
To: Recreation - Customer Service <recreation@hamilton.ca>
Subject: Parks feel unsafe

Hi there,

I'm not sure who the right person to direct this email to, however, I would like to write a formal complaint regarding the park right by City Hall. I frequently walk my dog around that area and I have been finding it to be quite unsafe lately for me and my dog.

I have been finding a lot of hazardous items at this park lately including needles and crack pipes. Please see the attached photos. The needle I have seen on the grass has been there for more than a week now. I used to see people coming around to clean the park, but it seems like it isn't being cleaned as frequently anymore. These hazardous items come by on a weekly basis now and is making me and others feel unsafe.

In addition, the grass area West of City Hall always has rocks lying around and can cause a tripping hazard while walking on the grass.

If we can try to make this park safer for our residents of Hamilton that would be greatly appreciated.

Thank you

FW: Lawrence and Ottawa trail

PW Parks South <ParksSouth@hamilton.ca>

Wed 2023-06-14 9:55 AM

To: PW Parks North <parksnorth@hamilton.ca>

Fwding from backlog in inbox. Thanks, Patti

From: info@hamilton.ca <info@hamilton.ca>

Sent: May 29, 2023 2:01 PM

To: PW Parks South <ParksSouth@hamilton.ca>

Subject: FW: Lawrence and Ottawa trail

Good afternoon,

The following email was sent to our Ask City team. Could you please respond to the inquiry below? If you are not able to answer this inquiry, please let us know, or forward the email to the correct contact.

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: [REDACTED]
Sent: 2023-05-28 16:07:47.327
To: askCITY@hamilton.ca
Subject: Lawrence and Ottawa trail

This is my second time letting you know about this.

Needles
Feces
Urine in bottles
Contaminated garbage
Food

Urgent -Urgent - Park, Open Space or Trail Sharps or Needl104500806

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-06-08 6:20 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Needles and Sharps - Parks - SR
Address of Issue	INTERSECTION JAMES STREET NORTH STRACHAN STREET EAST HAMILTON
Additional Location Details:	SE Corner
Asset:	Open Space
Sub Asset:	Open Space Other
Details of Issue:	The needles are in a shopping cart on the sidewalk by the trail - 2 have caps.

Thank you
Mudjar, Virginia
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Urgent - Park, Open Space or Trail Sharps or Needl104489136

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-05 9:13 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	off wentworth
Asset:	Park
Sub Asset:	Park Garbage Can
Details of Issue:	overflowing, knocked over-caller said she could see syringes/needles in the can; needles are also on the ground near the washrooms and garbage can -garbage and debris scattered

Thank you
Munari, Francesca
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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Urgent - Park, Open Space or Trail Sharps or Needl104476959

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-05-30 11:04 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Pathway
Details of Issue:	resident says that along fence line has a ton of needles near the fire station near the water fountain or washroom building there is a bunch of needles and pipes as well resdient says that there is lots of needles all oover the place and unsafe for pedestrains

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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RE: abandoned tents + needles/medical equipment in Victoria Park

Blake, Danielle <Danielle.Blake@hamilton.ca>

Wed 2023-05-17 3:42 PM

To: Ward 1 Office <ward1@hamilton.ca>; Blake, Danielle <Danielle.Blake@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Cc: Wilson, Maureen <Maureen.Wilson@hamilton.ca>

Hello. Just looping in the outreach team and our parks team member, Joe. Outreach can confirm the site is abandoned and then Joe can arrange clean up.

Thanks

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: Ward 1 Office <ward1@hamilton.ca>

Date: 2023-05-17 3:05 p.m. (GMT-05:00)

To: "Blake, Danielle" <Danielle.Blake@hamilton.ca>, PW Parks North <parksnorth@hamilton.ca>

Cc: "Wilson, Maureen" <Maureen.Wilson@hamilton.ca>

Subject: FW: abandoned tents + needles/medical equipment in Victoria Park

Hi folks,

I am unsure what the plan is when and if an encampment is abandoned. Is there a clean up option for this site?

Thank you for your guidance.

Stephanie Hilson *(She/Her)*
Strategic Initiatives Advisor
Ward 1 | [Ainslie Wood](#) | [Kirkendall](#) | [Strathcona](#) | [Westdale](#)
E: stephanie.hilson@hamilton.ca | C: 289-339-5000
W: maureenwilson.ca

From: [REDACTED]

Sent: May 17, 2023 2:47 PM

To: Ward 1 Office <ward1@hamilton.ca>; City Information <info@hamilton.ca>

Subject: abandoned tents + needles/medical equipment in Victoria Park

Hello,

Letting you know there are two abandoned tents in Victoria Park, on the south side of the community gardens. (See attached pictures.)

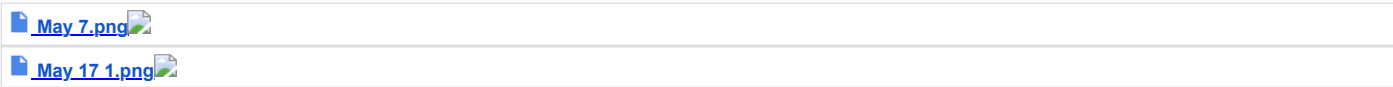
These tents have been unoccupied for more than 10 days, and are surrounded by garbage, including needles and other medical paraphernalia.

Please let me know if these will be cleared out by park staff, as this is in a high-traffic area, close to a school.

I realize that the tents are a complicated issue, but again, these are tents that have been abandoned by their owners and have been unoccupied for at least 10 days. (I pass this spot almost every morning - I took a photo on the day I noticed they were abandoned, which was May 7.)

Thanks.

[REDACTED]



Urgent -Parks SR - Case ID - 104433298

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-05-11 11:15 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	1655 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ mahony park - caller stated during tball practice parents notice needles laying around the diamonds and someone posted a sign on face book that people were doing drugs and left the glass. they also saw hammers laying around. Little kids are picking up these items . Asking to have the whole park checked concerned for the kids

Thank you
Kingsley, Teresa
City of Hamilton
Customer Contact Centre

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RE: Waste - Shamrock park - 23W20019R

Ward 2 <ward2@hamilton.ca>

Sat 2023-05-06 10:13 AM

To: Municipal Law Enforcement <mle@hamilton.ca>; PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>
Hello,

Just wanting to confirm that this would go to unsheltered first to make sure the encampment is not in use first correct? And then they would have someone come clean up?

Thank you,

Hasnain Khan (He/Him)

Ward 2 Constituency Coordinator

Hasnain.khan@hamilton.ca

905-546-2197

Ward2hamilton.ca



From: [REDACTED]

Sent: Friday, May 5, 2023 4:47 PM

To: City Information <info@hamilton.ca>; Municipal Law Enforcement <mle@hamilton.ca>; Ward 2 <ward2@hamilton.ca>; contact@chch.com

Subject: Shamrock park

This is disturbing given it's location so close to the park

Needles are also being found of occasion on the playground along with human feces and people have been seen urinating on the slides.

Please have the appropriate department clean this to make the area safer for our kids

Thanks

[REDACTED]

Pics shared on a local corks town group











[Sent from Yahoo Mail on Android](#)

Urgent - Park, Open Space or Trail Sharps or Needl104408376

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-05-01 11:05 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	500 KING STREET WEST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	5 tents have popped up in Victoria Park Resident reports kids are being yelled at to not play in the park resident reports needles in the park (they are not being put into the needle bin in the park) so the needles are getting all over the palce

Thank you
Caplette, Helen
City of Hamilton
Customer Contact Centre

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Urgent -Parks SR - Case ID - 104401149

LAGAN <donotreply_laganprod@hamilton.ca>

Thu 2023-04-27 8:35 AM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	96 MARY STREET HAMILTON
Additional Location Details:	@Cannon
Park Sub Asset:	Furniture
Issue:	SHARPS
Details of Issue:	*Identified as Urgent* __ Needles underneath the park bench. Clothes and litter all over the park as well.

Thank you
Walker, Jack
City of Hamilton
Customer Contact Centre

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RE: Lifesaver park

Unsheltered <unsheltered@hamilton.ca>

Fri 2023-04-21 4:03 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi Andrew,

Outreach will confirm if this area is abandoned. We encounter an individual staying there the other day.

Thank you,

Michelle Semonovitch

Housing Focused Street Outreach Coordinator
Housing Services Division
Healthy and Safe Communities Department
City of Hamilton
350 King St. E. Unit #110 Hamilton ON L8N 3Y3
T: 905.546.2424 ext 7101
F: 905.546.3401

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The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus.

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Sent:** Friday, April 21, 2023 1:01 PM**To:** Unsheltered <unsheltered@hamilton.ca>**Cc:** Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** Lifesaver park

Hi all,

There is what seems like an abandoned encampment at Lifesaver park behind the movie screen.

We received a complaint about needles here. I will do my best to find and remove them, but there is a community clean event this weekend in the area including this park so a clean up of the encampment maybe required.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

Kay Drage / Cathedral - Severe Health and Safety Concerns**Delguidice, Fred** <Fred.Delguidice@hamilton.ca>

Fri 2023-03-31 10:57 AM

To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

 14 attachments (8 MB)

20230331_100147_resized.jpg; 20230331_100223_resized.jpg; 20230331_100318_resized.jpg; 20230331_100344_resized.jpg; 20230331_100403_resized.jpg; 20230331_100430_resized.jpg; 20230331_100449_resized.jpg; 20230331_100526_resized.jpg; 20230331_100540_resized.jpg; 20230331_100605_resized.jpg; 20230331_100731_resized.jpg; 20230331_100832_resized.jpg; 20230331_101139_resized.jpg; 20230331_101943_resized.jpg;

Hi Steve,

I joined Andrew while investigating the area within Kay Drage and the base of the Cathedral, as he felt unsafe attending alone.

First off there is an Active fire – which has been reported to the Hamilton Fire Department.

Upon arrival I began taking photos which I have attached.

From the photos, and what I observed was the following:

- Massive amount of dumped debris and litter
- Several needles and drug paraphernalia that is both new and used
- Knives, blades, metal pipes and other possible weapons
- Human Feces
- Several fire pits / previous locations of fires

I don't recommend staff or the general public to utilize this space and surrounding area until the health and safety concerns are taken care of, and area cleaned up.

If you have any questions, please let me know.

Fred DelGuidice*District Supervisor – Parks North**161 Studholme Dr.**Phone: (905) 546 2424 x7803**Cell: (905) 978 - 7796*

FW: Biohazardous waste in Gage Park

info@hamilton.ca <info@hamilton.ca>

Tue 2023-02-21 11:22 AM

To: PW Parks North <parksnorth@hamilton.ca>

Good morning,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: [REDACTED]
Sent: 2023-02-19 14:26:47.353
To: ward3@hamilton.ca; mayor@hamilton.ca; askcity@hamilton.ca
Subject: Biohazardous waste in Gage Park

To whom it may concern,

I am extremely disturbed by the amount of biohazardous waste that is accumulating in Gage Park. This past week, I was at the park with my 4-year-old and 2-year-old. At the fountain, in the middle of the morning, we saw a bunch of dirty needles. A couple of days later, we came upon a pile of used adult diapers near the brick pavilion. My 2-year-old daughter picked up a crack pipe on the path near the pavilion as well on another day. Once again, the park is becoming a haven for drug use. It is only a matter of time before a child gets severely injured. I don't feel safe coming to my own park anymore. I would like to know what the plan is to deal with the rampant drug activity, as well as the use of the park as a campground, which is leading to the park being filled with hazardous waste. It is unjust that local children can't even be safe in their own park because of the actions of several bad actors and the lack of concern on the part of the city.

[REDACTED]

RE: Gage Park - Hansen

Pelt, Liz <Liz.Pelt@hamilton.ca>

Tue 2023-02-14 1:33 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Thanks Andrew.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Sent: February 14, 2023 1:17 PM

To: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: Gage Park - Hansen

Hey all,

Just an FYI from today's Hansen regarding needles at Gage.

I removed approx. 180 needles from the site area in and around the fountain.

ANDREW STEPHENSON

District Investigator

Environmental Services

Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

Urgent - Park, Open Space or Trail Sharps or Needl104251497

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-02-14 10:28 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	1000 MAIN STREET EAST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	Lots of needles in the fountain and all around it. Pls collect

Thank you
Caparas, Gemalyn
City of Hamilton
Customer Contact Centre

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Ferguson station update

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-02-01 11:08 AM

To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 3 attachments (2 MB)

20230201_085008_resized.jpg; 20230201_084955_resized.jpg; 20230201_091639_resized.jpg;

Hey Steve,

Myself and a crew cleaned up inside the cage at Ferguson Station to make it safe for Evolve to investigate the interior lights tomorrow.

43 needles were collected that came from the encampment that was there last week, but since has moved on. We will just need to get Sparkleen in there to clean all the bird feces off from on the ground and walls inside, also graffiti on the outside come Spring time.

After Evolve's site investigation tomorrow we will just be waiting on the quote to repair the lights on the interior and exterior.

Thanks,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

KRISTEN HEEGSMA et al.

Applicants

- and - CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

ONTARIO
SUPERIOR COURT OF JUSTICE
 PROCEEDING COMMENCED AT
 HAMILTON

SECOND SUPPLEMENTARY
AFFIDAVIT OF STEVE HASSELMAN
AFFIRMED^{7/31/2024}.....

GOWLING WLG (CANADA) LLP
 Barristers & Solicitors
 One Main Street West
 Hamilton, ON L8P 4Z5

Tel: 905-540-8208

Bevin Shores (LSO#56161F)

Tel: 905-540-2468
bevin.shores@gowlingwlg.com

Jordan Diacur (LSO#65860E)

Tel: 905-540-2500
jordan.diacur@gowlingwlg.com

Lawyers for the respondent

File Number: H227899

TAB 11

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO
AND SHAWN ARNOLD

Applicants

- and –

CITY OF HAMILTON

Respondent

AFFIDAVIT OF WESLEY LOY

I, WESLEY LOY, of the City of Hamilton in the Province of Ontario, MAKE OATH AND SAY:

1. I am a data and records coordinator employed by the Hamilton Paramedic Service (“HPS”). As such, I have knowledge of the matters contained in this affidavit. Where I have relied on information that I have obtained from others, I have stated the source of the information and believe it to be true.
2. HPS collects data on all emergency dispatches in the City of Hamilton (the “City”) over the course of each year. The sources of HPS’s emergency dispatch data are twofold. First, HPS gathers its data from the Ambulance Dispatch Reporting System (“ADRS”), which is managed by the Ministry of Health. Second, HPS gathers data from electronic patient care records (“EPCRs”), which are electronic records stored on an InterDev Technologies software program.
3. The ADRS is an electronic reporting system where ambulance dispatchers input information received from individuals who call in to request an emergency dispatch. The

information inputted into the ADRS includes, among other things, the date and time that an emergency dispatch is requested, the location of the patient, and the reason for the dispatch. ADRS is used each time that an individual calls to request an emergency dispatch.

4. EPCRs are electronic forms that are filled out by the responding paramedics to create a record of the emergency dispatch. EPCRs include, among other things, the date and time of an ambulance's dispatch, the names of the paramedics who were dispatched, any notes related to the paramedics' assessment of the patient, the patient's problems as determined by the paramedic, the patient's medical history, and what procedures were followed by the paramedics during the emergency response.
5. The data collected from ADRS and EPCRs (the "Data") can be used to analyze the number of emergency dispatches City-wide and the reasons for those dispatches. Likewise, the Data can be used to pinpoint the number of emergency dispatches to a particular geographical area and the reasons for those dispatches.
6. The Data can also be used to track the number of emergency dispatches over a given period of time. Doing so can assist HPS in tracking increases or decreases in its emergency responses throughout the City or at particular locations.
7. I have reviewed the 2020 and 2021 Data as it pertains to the entire City and to seven specific geographic areas in which I understand the main encampments have been located during this time (collectively the "Encampment Areas").
8. These encampments and their locations are:

a) Central Park

- b) Beasley Park
- c) Strachan between Bay Street and James Street
- d) JC Beemer and Tweedsmuir Park
- e) Woodlands Park
- f) Claremont Access
- g) Kay Drage Park

Attached hereto and marked as **Exhibit "A"** to this my Affidavit is a chart summarizing the location criteria used to identify the above-noted encampment locations.

9. I have also reviewed the 2020 and 2021 data as it pertains to the location near John and Rebecca Streets, where an encampment has been situated; however the number of dispatches for the John and Rebecca area reflects all dispatches to assist a person with no fixed address whether or not that person resides in the encampment located at John and Rebecca. Based on the data available, it is not possible to differentiate between people who reside in the encampments as opposed to people with no fixed address who happen to be in the area when they require assistance.
10. In reviewing this data, I have made observations about the rate of emergency dispatches to the Encampment Areas and the reasons that were identified for those emergency dispatches.
11. From October 1, 2020 to August 31, 2021 there were a total of 87 dispatches to the Encampment Areas, plus a further 158 dispatches to the John and Rebecca area. The 87 dispatches to the Encampment Areas reflect dispatches where HPS was requested to assist an encampment resident. The 158 dispatches to the John and Rebecca area,

as noted above, are not definitively linked to a person living in the encampment there. Attached hereto and marked as **Exhibit “B”** to this my Affidavit are two charts summarizing the dispatches to the Encampment Areas and to the John and Rebecca area, by number and by percentage. Attached hereto and marked as **Exhibit “C”** to this my Affidavit is a list of the details of each dispatch call that is summarized in the charts located in Exhibit “B.”

12. The frequency of dispatches of HPS to Encampment Areas has increased since May of 2021. The most recent month for which I have reviewed data, August 2021, is also the month with the highest number of HPS responses, being 22; compared to 9 dispatches in the first month for which I have reviewed data, being October 2020. Attached hereto and marked as **Exhibit “D”** to this my Affidavit are a chart and a line graph summarizing the number of HPS dispatches by month to Encampment Areas from October 2020 through August 2021.

13. The frequency of dispatches of HPS to Encampment Areas has varied, both as compared to those areas in previous years, and to the City overall within the same time frame. Attached hereto and marked as **Exhibit “E”** to this my Affidavit is a chart summarizing the percentage change in the number of HPS dispatches to Encampment Areas from October 2016 through August 2021.

Patients’ Primary Problems

14. As indicated above, EPCR’s will list the patient’s problems based on the paramedics’ assessment. Typically, a paramedic will report the patient’s three top medical issues. In

my analysis, I have considered the primary (i.e. first on the list) patient problem reported by the paramedic for each patient.

15. From October 1, 2020 to August 31, 2021, the top three types of primary problems in all of the Encampment Areas, collectively, were: (i) opioid overdose suspected (18%); (ii) trauma/injury (16%); and (iii) drug/alcohol overdose (13%). Attached hereto and marked as **Exhibit "F"** are two charts that I prepared using the Data, which depict the percentage breakdown within the top 10 different primary problems responded to in the Encampment Areas between October 1, 2020 and August 31, 2021.

16. Regarding the John and Rebecca area, the top three types of primary problems were (i) opioid overdose suspected (38%), (ii) drug/alcohol overdose (33%), and (iii) altered level of consciousness (9%) Attached hereto and marked as **Exhibit "G"** are two charts that I prepared using the Data, which depict the percentage breakdown of the top 10 different primary problems responded to in the John and Rebecca area between October 1, 2020 and August 31, 2021.

17. Another framework within which to review the data regarding the primary problems of patients is by the percentage breakdown of all of the primary problems reported. For the primary problems reported among all of the Encampment Areas between October 1, 2020 and August 31, 2021, the top three categories are (i) Endocrine/Toxological (34%), (ii) Musculoskeletal-Trauma (24%), and (iii) General and Minor (21%). Attached hereto and marked as **Exhibit "H"** are two charts that I prepared using the Data, which depict the overall percentage of different primary problems responded to in the Encampment Areas between October 1, 2020 and August 31, 2021.

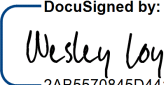
18. Regarding the percentage breakdown of all of the primary problems reported in the John and Rebecca area. between October 1, 2020 and August 31, 2021, the top three categories are (i) Endocrine/Toxological (73%), (ii) Neurological (17%), and (iii) Musculoskeletal-Trauma (4%). Attached hereto and marked as **Exhibit "I"** are two charts that I prepared using the Data, which depict the overall percentage of different primary problems responded to in the John and Rebecca area between October 1, 2020 and August 31, 2021.

SWORN REMOTELY via DocuSign by)
 WESLEY LOY of the City of Hamilton)
 Hamilton before me at the City of Hamilton)
 during a 'Zoom' videoconference on)
 October 7, 2021 in accordance with)
 O. Reg. 431/20, Administering Oath or)
 Declaration Remotely.)

DocuSigned by:

 75E43E7F402846F...

BEVIN SHORES
 LSO No. 56161F
 Commissioner for Taking Affidavits, etc.

DocuSigned by:

 2AB5570845D441E...
 WESLEY LOY

THIS IS **EXHIBIT "A"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
IN ACCORDANCE WITH O. REG. 431/20,
ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

75E43E7F402846F...

BEVIN SHORES
LSO No. 56161F
Commissioner for Taking Affidavits, etc

Location	Criteria
Central Park	Latitude (43.263, 43.262, 43.264). Longitude (-79.871, -79.873, -79.874)
Beasley Park	Latitude (43.259, 43.258). Longitude (-79.860, -79.861)
Strachan betw Bay & James	Latitude (43.266, 43.267). Longitude (-79.864, -79.865, -79.866, -79.867)
JCBeemer & Tweedmuir Parks	Latitude (43.254, 43.255). Longitude (-79.854, -79.855, -79.856)
Kay Drage Park	Latitude (43.268, 43.267, 43.266, 43.269, 43.273). Longitude (-79.891, -79.892, -79.856, -79.890)
Woodlands Park	Latitude (43.258, 43.259, 43.260). Longitude (-79.843, -79.844, -79.845)
Claremont Access	PickupLocation like "claremo*".
John & Rebecca Streets	Latitude (43.257). Longitude (-79.864, -79.865)

THIS IS **EXHIBIT "B"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
IN ACCORDANCE WITH O. REG. 431/20,
ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

75E43E7E402846E...

BEVIN SHORES

LSO No. 56161F

Commissioner for Taking Affidavits, etc

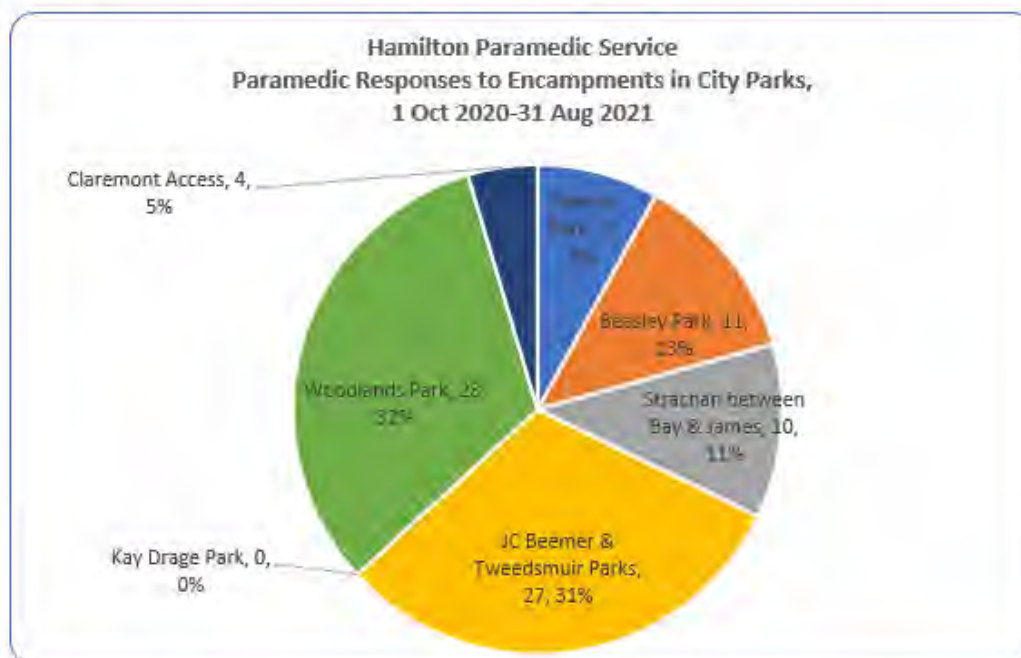
HAMILTON PARAMEDIC SERVICE
SUMMARY OF RESPONSES TO ENCAMPMENTS IN CITY PARKS,
1 Oct 2020-31 Aug 2021

	Central Park	Beasley Park	Strachan between Bay & James	JC Beemer & Tweedsmuir Parks	Kay Drage Park	Woodlan ds Park	Claremo nt Access	Total	John & Rebecca Sts.
Responses	7	11	10	27	0	28	4	87	158

Source: Ambulance Dispatch Data and electronic Patient Care Database

Prepared by: Wesley Loy, Data & Records Coordinator

22 Sep 2021



THIS IS **EXHIBIT "C"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
IN ACCORDANCE WITH O. REG. 431/20,
ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

75E43E7F402846F...

BEVIN SHORES
LSO No. 56161F
Commissioner for Taking Affidavits, etc

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Year	Month
1	17973584	2091	14 Jan 2021 10:20:26	Mulberry St & Bay St N	2021	1
1	18011623	2092	19 Apr 2021 01:06:50	168 Bay St N	2021	4
1	18018058	2024	04 May 2021 22:09:51	20 Railway St	2021	5
1	18022354	2012	15 May 2021 00:52:27	201 Bay St N	2021	5
1	18023265	2033	17 May 2021 06:35:12	183 Caroline St N	2021	5
1	18044406	2033	30 Jun 2021 19:31:03	176 Bay St N	2021	6
1	18059684	2037	31 Jul 2021 11:36:18	168 Bay St N	2021	7
2	17936382	2029	11 Oct 2020 14:59:00	Elgin St & Cannon St E	2020	10
2	17945686	2028	04 Nov 2020 16:46:52	Cannon St E & Elgin St	2020	11
2	17950452	2027	16 Nov 2020 15:57:14	155 Cannon St E	2020	11
2	18030369	2024	01 Jun 2021 13:22:02	136 CANNON ST E	2021	6
2	18050952	2031	14 Jul 2021 03:35:59	144 Cannon St E	2021	7
2	18052250	2001	16 Jul 2021 16:22:07	Cannon St E & Elgin St	2021	7
2	18054707	2024	21 Jul 2021 16:17:48	137 Cannon St E	2021	7
2	18062258	2091	05 Aug 2021 12:14:49	138 Cannon St E	2021	8
2	18062258	2030	05 Aug 2021 12:14:49	138 Cannon St E	2021	8
2	18065324	2031	10 Aug 2021 23:13:36	Elgin St & Cannon St E	2021	8
2	18073749	2091	27 Aug 2021 03:06:57	155 Cannon St E	2021	8
3	17975611	2025	19 Jan 2021 15:37:20	433 James St N	2021	1
3	18021127	2092	12 May 2021 11:51:55	JAMES ST N & STRACHAN ST E	2021	5
3	18022208	2033	14 May 2021 18:07:24	James St N & Strachan St W	2021	5
3	18024113	2010	18 May 2021 20:14:26	51 Stuart St	2021	5
3	18046290	2019	04 Jul 2021 23:42:00	Macnab St N & Stuart St	2021	7

3	18051742	2033	15 Jul 2021 16:48:59	Strachan St W & James St N	2021	7
3	18064031	2038	08 Aug 2021 17:14:36	Stuart St & Macnab St N	2021	8
3	18070446	2001	20 Aug 2021 20:31:24	Bay St N & Strachan St W	2021	8
3	18070955	2002	21 Aug 2021 20:22:03	Bay St N & Strachan St W	2021	8
3	18073751	2006	27 Aug 2021 03:07:31	Strachan St W & Macnab St N	2021	8
4	17932491	2031	01 Oct 2020 09:14:06	East Av N & Wilson St	2020	10
4	17938739	2005	17 Oct 2020 18:02:51	King William St & Victoria Av N	2020	10
4	17940050	2005	21 Oct 2020 09:34:33	Wilson St & Victoria Av N	2020	10
4	17941170	2033	23 Oct 2020 23:22:12	289 Wilson St	2020	10
4	17966601	2002	28 Dec 2020 10:35:13	Victoria Av N & Wilson St	2020	12
4	17990442	2091	27 Feb 2021 08:57:47	Wilson St & Victoria Av N	2021	2
4	17997725	2033	17 Mar 2021 09:57:50	68 Victoria Av N	2021	3
4	17998685	2092	19 Mar 2021 14:19:58	Victoria Av N & Wilson St	2021	3
4	18003863	2024	31 Mar 2021 11:10:25	Victoria Av N & King William St	2021	3
4	18004493	2031	01 Apr 2021 22:15:38	68 Victoria Av N	2021	4
4	18012688	2001	21 Apr 2021 17:12:34	Victoria Av N & Wilson St	2021	4
4	18032494	2024	05 Jun 2021 17:31:41	68 Victoria Av N	2021	6
4	18038577	2091	18 Jun 2021 08:34:49	Wilson St & Victoria Av N	2021	6
4	18041718	2016	24 Jun 2021 22:44:19	Victoria Av N & Wilson St	2021	6
4	18042075	2031	25 Jun 2021 17:03:28	63 Victoria Av N	2021	6
4	18042725	2021	27 Jun 2021 10:17:33	336 King William St	2021	6
4	18046908	2026	06 Jul 2021 08:50:48	King William St & Victoria Av N	2021	7
4	18056395	2033	25 Jul 2021 05:51:15	Victoria Av N & King William St	2021	7
4	18058034	2018	28 Jul 2021 00:16:39	Victoria Av N & Wilson St	2021	7

4	18059436	2037	30 Jul 2021 21:21:09	Victoria Av N & King William St	2021	7
4	18061936	2092	04 Aug 2021 16:17:28	Victoria Av N & King William St	2021	8
4	18066103	2031	12 Aug 2021 12:50:58	King William St & Victoria Av N	2021	8
4	18068637	2005	17 Aug 2021 11:37:58	King William St & Victoria Av N	2021	8
4	18068848	2003	17 Aug 2021 21:08:58	72 East Av N	2021	8
4	18070243	2092	20 Aug 2021 13:06:34	Victoria Av N & King William St	2021	8
4	18072737	2092	25 Aug 2021 04:10:09	68 Victoria Av N	2021	8
4	18075874	2030	30 Aug 2021 13:48:09	Victoria Av N & Wilson St	2021	8
6	17933374	2092	03 Oct 2020 18:48:50	531 Barton St E	2020	10
6	17934174	2090	06 Oct 2020 05:05:13	524 Barton St E	2020	10
6	17941795	2091	25 Oct 2020 19:40:34	Barton St E & Sanford Av N	2020	10
6	17943780	2001	31 Oct 2020 02:34:07	524 Barton St E	2020	10
6	17946480	2030	06 Nov 2020 12:59:29	Sanford Av N & Barton St E	2020	11
6	17983118	2002	09 Feb 2021 15:53:29	Barton St E & Sanford Av N	2021	2
6	17983597	2033	10 Feb 2021 20:37:02	524 Barton St E	2021	2
6	18008855	2091	12 Apr 2021 07:24:18	524 Barton St E	2021	4
6	18013492	2092	23 Apr 2021 16:27:57	488 BARTON ST E	2021	4
6	18013872	2024	24 Apr 2021 14:03:10	Sanford Av N & Barton St E	2021	4
6	18023131	2091	16 May 2021 19:22:49	488 BARTON ST E	2021	5
6	18025631	2033	21 May 2021 21:27:28	Barton St E & Sanford Av N	2021	5
6	18029396	2035	30 May 2021 14:41:27	Barton St E & Sanford Av N	2021	5
6	18029396	2091	30 May 2021 14:41:27	Barton St E & Sanford Av N	2021	5
6	18034287	2025	09 Jun 2021 12:02:20	Barton St E & Sanford Av N	2021	6
6	18043373	2003	28 Jun 2021 17:08:31	Barton St E & Sanford Av N	2021	6
6	18043863	2028	29 Jun 2021 17:33:06	Barton St E & Sanford Av N	2021	6

6	18044580	2007	01 Jul 2021 07:46:13	506 Barton St E	2021	7
6	18047285	2092	06 Jul 2021 20:59:40	Barton St E & Sanford Av N	2021	7
6	18047285	2384	06 Jul 2021 20:59:40	Barton St E & Sanford Av N	2021	7
6	18052881	2092	18 Jul 2021 05:03:49	524 Barton St E	2021	7
6	18064437	2020	09 Aug 2021 12:34:42	Barton St E & Sanford Av N	2021	8
6	18066944	2091	13 Aug 2021 20:26:11	Sanford Av N & Barton St E	2021	8
6	18068592	2001	17 Aug 2021 09:45:21	Barton St E & Sanford Av N	2021	8
6	18072159	2031	24 Aug 2021 00:11:47	284 Sanford Av N	2021	8
6	18073863	2033	27 Aug 2021 10:17:21	281 Wentworth St N	2021	8
6	18074809	2355	28 Aug 2021 18:30:46	Sanford Av N & Barton St E	2021	8
6	18074809	2090	28 Aug 2021 18:30:46	Sanford Av N & Barton St E	2021	8
7	17997680	2002	17 Mar 2021 07:38:30	CLAREMONT AC	2021	3
7	18000483	2033	23 Mar 2021 16:28:05	CLAREMONT AC & JACKSON ST E	2021	3
7	18003877	2032	31 Mar 2021 11:57:15	CLAREMONT AC	2021	3
7	18024780	2030	20 May 2021 11:29:53	Claremont Ac	2021	5

Excludes data from John & Rebecca Streets

THIS IS **EXHIBIT "D"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
IN ACCORDANCE WITH O. REG. 431/20,
ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

75E43E7E402846E...

BEVIN SHORES
LSO No. 56161F
Commissioner for Taking Affidavits, etc

HAMILTON PARAMEDIC SERVICE
SUMMARY OF RESPONSES TO ENCAMPMENTS IN CITY PARKS,
1 Oct 2020-31 Aug 2021

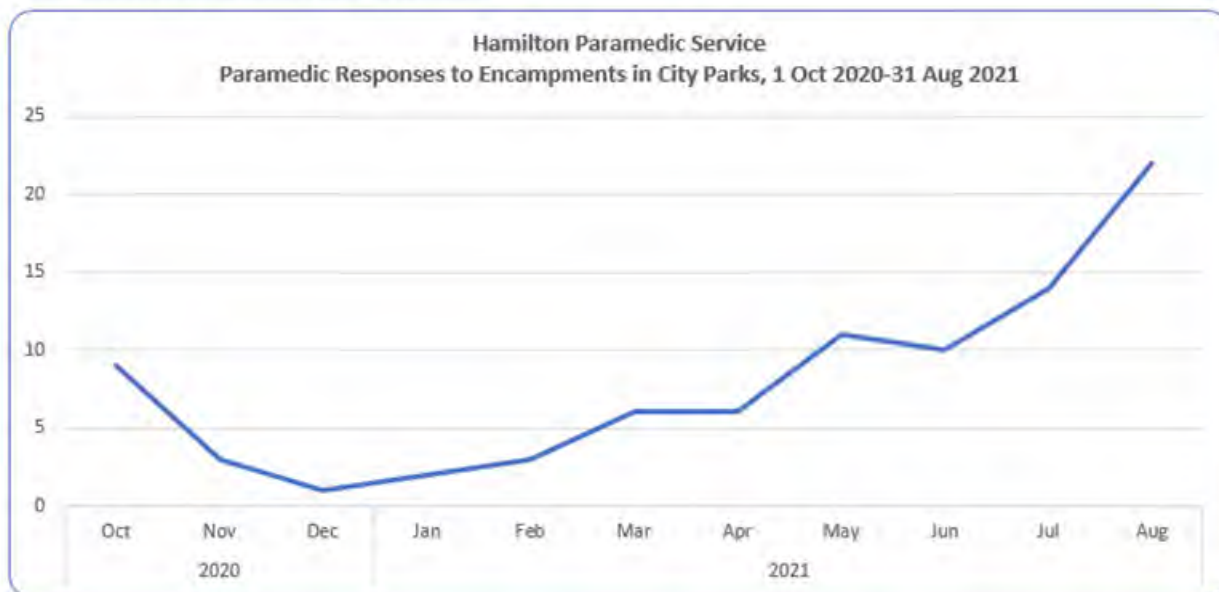
	2020			2021							
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Responses	9	3	1	2	3	6	6	11	10	14	22

Source: Ambulance Dispatch Data and electronic Patient Care Database

22 Sep 2021

Note: Encampment at John & Rebecca Streets excluded.

Prepared by: Wesley Loy, Data & Records Coordinator



THIS IS **EXHIBIT "E"** TO THE
AFFIDAVIT OF WESLEY LOY
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DocuSigned by:

Bevin Shores

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BEVIN SHORES
LSO No. 56161F
Commissioner for Taking Affidavits, etc

**HAMILTON PARAMEDIC SERVICE
RESPONSE TRENDS TO GEO AREA NEAR ENCAMPMENTS**

	2017 (Oct'16- Aug'17)	2018 (Oct'17- Aug'18)	2019 (Oct'18- Aug'19)	2020 (Oct'19- Aug'20)	2021 (Oct'20- Aug'21)
City of Hamilton	76,857	77,212	78,408	80,028	79,125
Percentage change		0.5%	1.5%	2.1%	-1.1%
Central Park	20	26	22	32	22
Percentage change		30%	-15%	45%	-31%
Beasley Park	11	8	4	10	20
Percentage change		-27%	-50%	150%	100%
Strachan betw Bay & James	17	17	9	18	17
Percentage change		0%	-47%	100%	-6%
JCBeemer & Tweedmuir Parks	32	51	57	42	53
Percentage change		59%	12%	-26%	26%
Kay Drage Park	4	11	28	13	14
Percentage change		175%	155%	-54%	8%
Woodlands Park	22	49	56	55	47
Percentage change		123%	14%	-2%	-15%
Claremont Access	13	8	8	11	6
Percentage change		-38%	0%	38%	-45%
TOTAL Percentage change across all encampments		43%	8%	-2%	-1%
John & Rebecca Streets	26	53	96	118	180
Percentage change		104%	81%	23%	53%
TOTAL Percentage change including John & Rebecca		78%	45%	28%	33%

THIS IS **EXHIBIT "F"** TO THE
AFFIDAVIT OF WESLEY LOY
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DURING A "ZOOM" VIDEOCONFERENCE
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DocuSigned by:

Bevin Shores

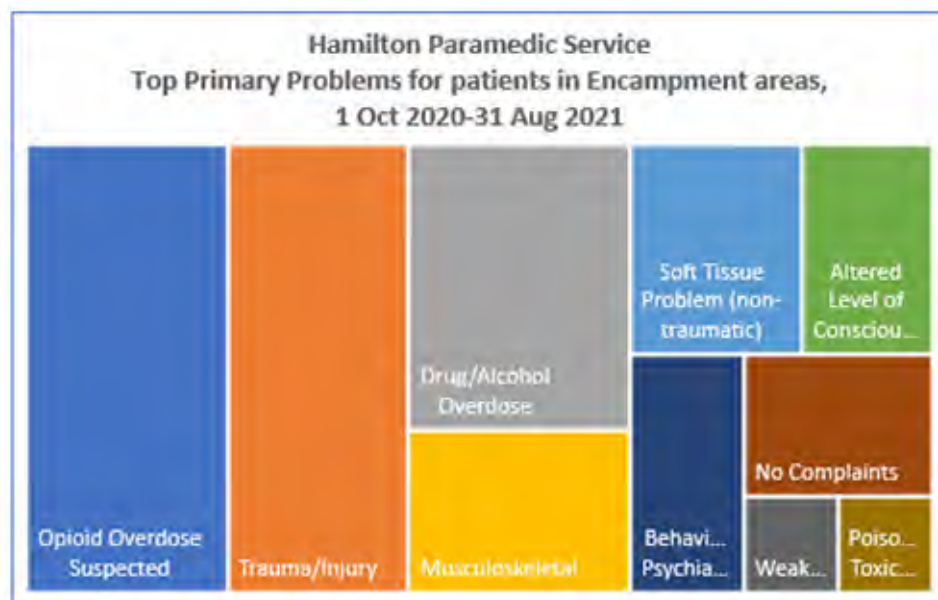
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BEVIN SHORES
LSO No. 56161F
Commissioner for Taking Affidavits, etc

**TOP 10 PRIMARY PROBLEMS, ALL ENCAMPMENT AREAS,
1 Oct 2020-31 Aug 2021**

TOP 10 PRIMARY PROBLEMS	% (N=56)
Opioid Overdose Suspected	18%
Trauma/Injury	16%
Drug/Alcohol Overdose	13%
Musculoskeletal	7%
Soft Tissue Problem (non-traumatic)	7%
Altered Level of Consciousness	5%
Behaviour/Psychiatric	5%
No Complaints	5%
Weakness	2%
Poisoning/Toxic Exposure	2%

Note: Encampment at John & Rebecca Streets excluded.



THIS IS **EXHIBIT "G"** TO THE
AFFIDAVIT OF WESLEY LOY
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BEFORE ME AT THE CITY OF HAMILTON
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DocuSigned by:

Bevin Shores

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BEVIN SHORES

LSO No. 56161F

Commissioner for Taking Affidavits, etc

TOP 10 PRIMARY PROBLEMS

PrimaryProbDescription	% (n=80)
Opioid Overdose Suspected	38%
Drug/Alcohol Overdose	33%
Altered Level of Consciousness	9%
Unconscious	4%
Trauma/Injury	3%
Behaviour/Psychiatric	3%
Hemorrhage Minor	1%
Bizarre behaviour	1%
Cardiac/Medical Arrest	1%
Abdominal/Pelvic/Perineal/Rectal Pa	1%

Hamilton Paramedic Service
Top 10 Primary Problems at John & Rebecca Streets,
1 Oct 2020-31 Aug 2021



THIS IS **EXHIBIT "H"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
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ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

BEVIN SHORES

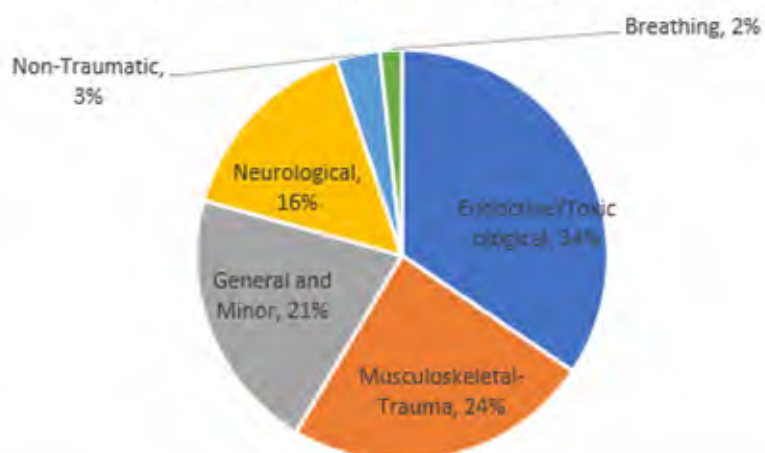
LSO No. 56161F

Commissioner for Taking Affidavits, etc

**All Primary Problems by Medical Categories, all
encampment areas**

Medical Category	%
Endocrine/Toxicological	34%
Musculoskeletal-Trauma	24%
General and Minor	21%
Neurological	16%
Non-Traumatic	3%
Breathing	2%

**Hamilton Paramedic Service
All Primary Problems by Medical Categories
- encampments 1 Oct 2020-31 Aug 2021**



THIS IS **EXHIBIT "I"** TO THE
AFFIDAVIT OF WESLEY LOY
AFFIRMED REMOTELY VIA DOCUSIGN
BEFORE ME AT THE CITY OF HAMILTON
DURING A "ZOOM" VIDEOCONFERENCE
IN ACCORDANCE WITH O. REG. 431/20,
ADMINISTERING OATH OR DECLARATION REMOTELY
THIS 7th DAY OF OCTOBER, 2021

DocuSigned by:

Bevin Shores

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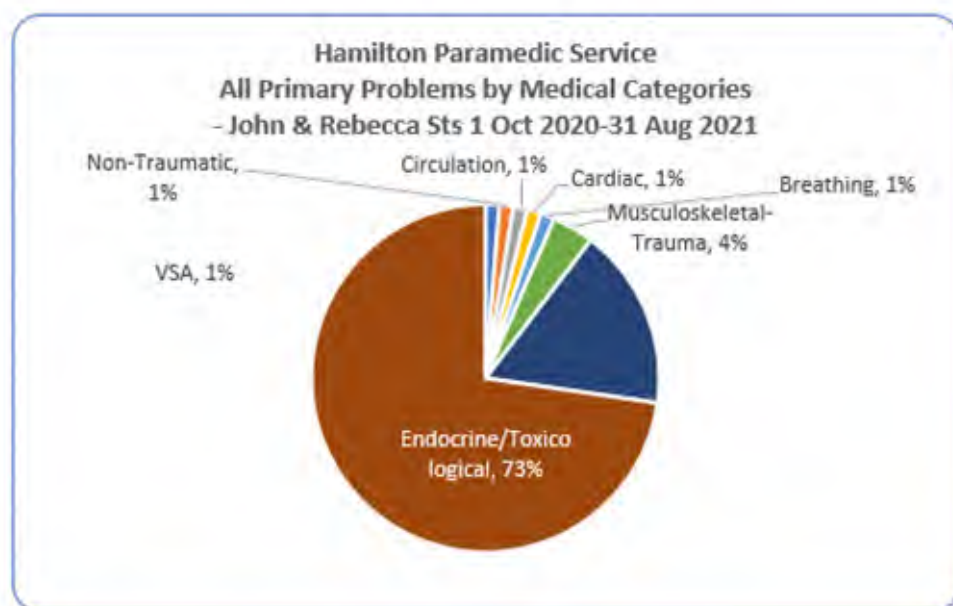
BEVIN SHORES

LSO No. 56161F

Commissioner for Taking Affidavits, etc

All Primary Problems by Medical Categories

Medical Category	%
VSA	1%
Non-Traumatic	1%
Circulation	1%
Cardiac	1%
Breathing	1%
Musculoskeletal-Trauma	4%
Neurological	17%
Endocrine/Toxicological	73%



ASHLEY POFF et al.

Applicants

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**

PROCEEDING COMMENCED AT
HAMILTON

AFFIDAVIT OF WESLEY LOY

GOWLING WLG (CANADA) LLP

Barristers & Solicitors
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Hamilton ON L8P 1A4

Tel: 905-540-8208

Michael Bordin (LSO#40047W)

Tel: 905-540-2492
michael.bordin@gowlingwlq.com

Bevin Shores (LSO#56161F)

Tel: 905-540-2468
bevin.shores@gowlingwlq.com

Jordan Diacur (LSO#65860E)

Tel: 905-540-2500
jordan.diacur@gowlingwlq.com

Lawyers for the respondent

Email for parties served:

Sharon Crowe: crowes@lao.on.ca

Stephanie Cox: coxst@lao.on.ca

TAB 12

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO
MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE
DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA
JORDAN, JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD,
COREY MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL
PIERRE, LINSLEY GREAVES and PATRICK WARD

Applicants

and

CITY OF HAMILTON

Respondent

APPLICATION UNDER 14.05 OF THE *RULES OF CIVIL PROCEDURE*

AFFIDAVIT OF WESLEY LOY

I, Wesley Loy, of the City of Hamilton, in the Province of Ontario, AFFIRM:

1. I am a data and records coordinator employed by the Hamilton Paramedic Service (“HPS”). As such, I have knowledge of the matters contained in this affidavit. Where I have relied on information that I have obtained from others, I have stated the source of the information and believe it to be true.
2. I make this affidavit as a supplement and update to my affidavit affirmed October 7, 2021.
3. I have reviewed the Ambulance Dispatch Reporting System (“ADRS”) and electronic patient care records (“EPCR”) data from January 2023 through June 30, 2024 as it pertains to the entire City and to fourteen specified geographic areas in

-2-

which I understand encampments have been most consistently located during this time (collectively the “Updated Encampment Areas”).

4. These locations are:

- (a) Bayfront Park/Waterfront Trail
- (b) Cathedral Dog Park
- (c) Fairfield Park
- (d) Beasley Park
- (e) City Hall/Whitehern Historic House & Garden
- (f) Wellington Park
- (g) Gage Park
- (h) Eastwood Park
- (i) Woodlands Park
- (j) Myrtle Park
- (k) J.C. Beemer Park
- (l) John and Rebecca Streets
- (m) The Bruce trail access near the intersection of Wentworth Street South and
Charlton Avenue East
- (n) Barton Street West and Tiffany Street

Attached hereto and marked as **Exhibit “A”** to this my Affidavit is a chart

-3-

summarizing the location criteria used to identify the above-noted locations.

5. As with my October 8, 2021 Affidavit, the John and Rebecca area is also an area where I am aware that homelessness-serving supports are located. The number of dispatches for the John and Rebecca area reflects all dispatches to assist a person with no fixed address whether or not that person resides in an encampment located at John and Rebecca. Based on the data available, it is not possible to differentiate between people who reside in an encampment as opposed to people with no fixed address who happen to be in the area when they require assistance.
6. The same applies for the City Hall/Whitehern Historic House & Garden area: this location is across the street from the YWCA which I am aware provides homelessness-serving supports. Again, the data do not permit differentiation between people who live in an encampment there, as opposed to people with no fixed address who happen to be in the area when they require assistance.
7. In reviewing this data, I have made observations about the rate of emergency dispatches to the Updated Encampment Areas and the reasons that were identified for those emergency dispatches.
8. From January 2024 through June 2024, there were a total of 378 dispatches to the Updated Encampment Areas, of which 99 were to the City Hall/Whitehern area and 5 were dispatches to the John and Rebecca area. The 274 dispatches to the Updated Encampment Areas reflect dispatches where HPS was requested to assist an encampment resident. The 104 dispatches to the City Hall/Whitehern and

-4-

John and Rebecca areas, as noted above, are not definitively linked to a person living in the encampment there. Attached hereto and marked as **Exhibit “B”** to this my Affidavit are two charts summarizing the dispatches to the Encampment Areas and to the John and Rebecca area, by number and by percentage. Attached hereto and marked as **Exhibit “C”** to this my Affidavit is a list of the details of each dispatch call that is summarized in the charts located in **Exhibit “B.”**

9. The frequency of dispatches to the Updated Encampment Areas has fluctuated, although each month in 2024 to date has had a higher number of dispatches to the Updated Encampment Areas than the same month in 2023 (2 in January 2023 vs 22 in January 2024; 6 in February 2023 vs 16 in February 2024; 8 in March 2023 vs 27 in March 2024; 12 in April 2023 vs 19 in April 2024; 27 in May 2023 vs 34 in May 2024; and 26 in June 202 vs 42 in June 2024). Attached hereto and marked as **Exhibit “D”** to this my Affidavit are a chart and a line graph summarizing the number of HPS dispatches by month to Encampment Areas from January 2023 to June 2024.
10. Regarding the patients’ primary problems as indicated on the EPCR’s, I have again considered the primary (i.e. first on the list) patient problem reported by the paramedic for each patient.
11. From January 2023 through June 2024, the top three types of primary problems in all of the Updated Encampment Areas, collectively, were: (i) opioid overdose suspected (7%); (ii) trauma/injury (7%); and (iii) musculoskeletal (4%). Attached hereto and marked as **Exhibit “E”** are three charts that I prepared using the Data,

-5-

which depict the percentage breakdown within the top 10 different primary problems responded to in the Updated Encampment Areas between January 1, 2023 and June 30, 2024.

12. Another framework within which to review the data regarding the primary problems of patients is the percentage breakdown by medical category. For the primary problems reported among all of the Updated Encampment Areas between January 1, 2023 and June 30, 2024, the top three medical categories are (i) Endocrine/Toxicological (26%), (ii) General and Minor (25%); and (iii) Neurological (24%). Attached hereto and marked as **Exhibit "F"** are two charts that I prepared using the Data, which depict the overall percentage of different primary problems responded to in the Updated Encampment Areas between January 1, 2023 and June 30, 2024.

AFFIRMED by Wesley Loy at the City of Hamilton, in the Province of Ontario, before me on7/25/2024....., in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Bevin Shores

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Commissioner for Taking Affidavits
(or as may be)

BEVIN SHORES

Signed by:

Wesley Loy

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WESLEY LOY

This is **Exhibit "A"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on7/25/2024..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Bevin Shores

Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

ID	Location	Nearest Municipal Address
1	Bayfront Park/Waterfront Trail	200 Harbour Front Drive
2	Cathedral Dog Park	707 King Street West
3	455 Charleton Avenue East	455 Charleton Avenue East
4	City Hall/Whitehern Historic House & Garden	71 Main Street West/41 Jackson Street West
4	City Hall/Whitehern Historic House & Garden	Jackson Street W. & MacNab Street South
5	397 York Boulevard	397 York Boulevard
6	Gage Park	1000 Main Street East
7	80 Pearl Street North	80 Pearl Street North
8	Woodlands Park	501 Barton Street East
9	J.C Beemer Park	68 Victoria Avenue North
10	Scenic Woods Park	220 Lavender Drive
11	Roxborough Park	70 Reid Ave North
12	Fairfield Park	1501 Barton Street East
13	Beasley Park	96 Mary Street
14	Stirton Tot Lot	Wilson & Stirton Streets
15	Jackie Washington Park	184-196 Simcoe Street East
16	Wellington Park	399 King Street East
17	Eastwood Park	111 Burlington Street East
18	Claremont Access Parkette	65 Wellington Street South
19	Peace Garden	80c Hunter Street West
20	Myrtle Park	13 Delaware Ave
21	Hillcrest Park	8 Eastwood Street
22	Bruce Trail	241 Wentworth St. South/499 Charlton Ave E.
23	John & Rebecca	John & Rebecca Streets
24	Barton/Tiffany	32 Tiffany/128 Barton St. W./230 Caroline St. N.

This is **Exhibit "B"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on7/25/2024..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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Bevin Shores

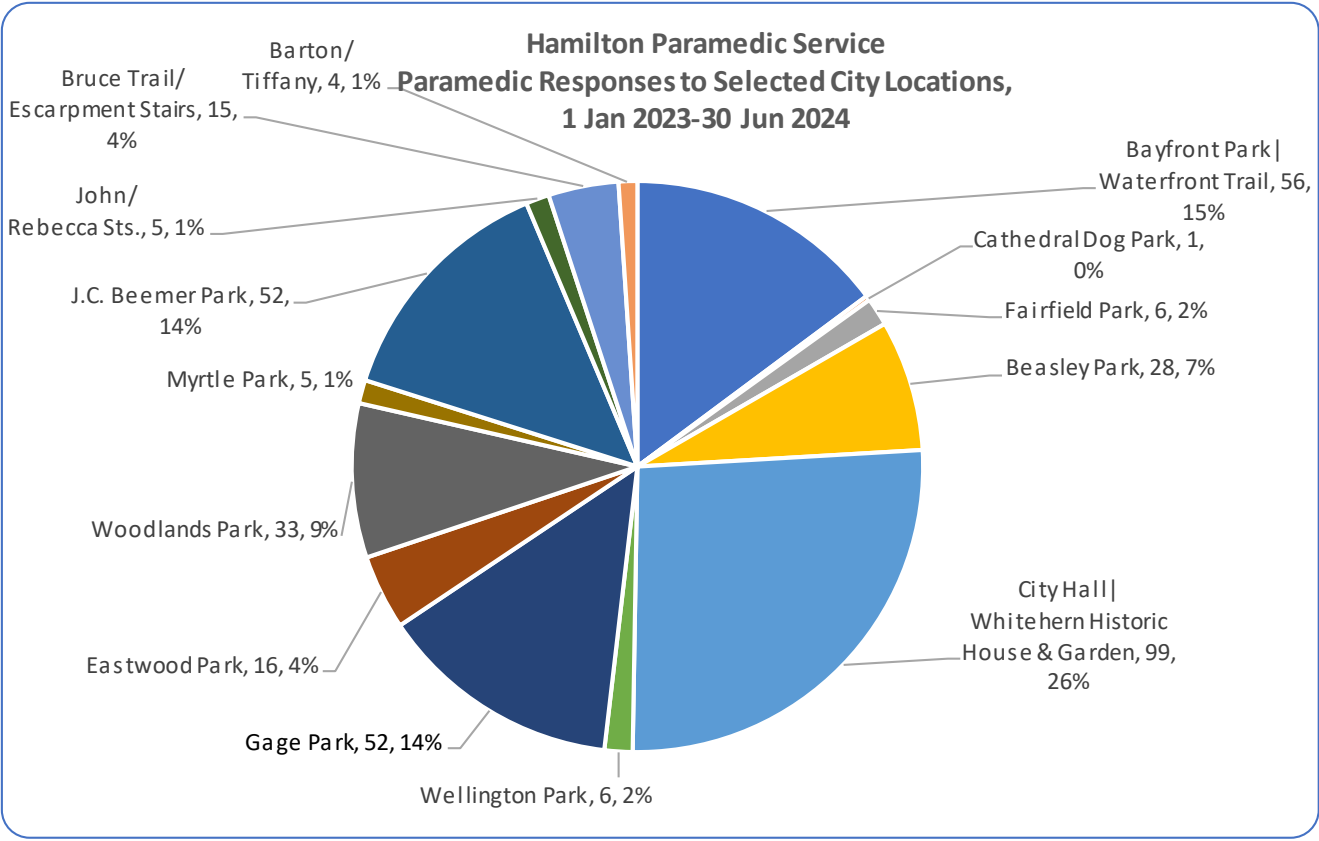
Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

	Bayfront Park Waterfront Trail	Cathedral Dog Park	Fairfield Park	Beasley Park	City Hall Whitehern Historic House & Garden	Wellington Park	Gage Park	Eastwood Park	Woodlands Park	Myrtle Park	J.C. Beemer Park	John/ Rebecca Sts.	Bruce Trail/ Escarpment Stairs	Barton/ Tiffany	Total
Responses	56	1	6	28	99	6	52	16	33	5	52	5	15	4	378

Source: ADDS Data Warehouse

Prepared by: Wesley Loy, Data & Records Coordinator

12 Jul
2024



This is **Exhibit "C"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on ^{7/25/2024}..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Bevin Shores

Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
1	18342669	2001	20 Jan 2023 01:24:48	200 Harbour Front Dr	Park - Municipal	20 Jan 2023 01:33:08	2023	1
1	18367765	2001	15 Mar 2023 06:54:21	200 Harbour Front Dr	Park - Municipal	15 Mar 2023 07:03:17	2023	3
1	18381447	2014	13 Apr 2023 22:35:02	200 Harbour Front Dr	Park - Municipal	13 Apr 2023 22:42:07	2023	4
1	18395501	2091	11 May 2023 20:08:27	200 Harbour Front Dr	Terrain	11 May 2023 20:18:03	2023	5
1	18396462	2027	13 May 2023 13:44:32	200 Harbour Front Dr	Terrain	13 May 2023 13:57:09	2023	5
1	18398882	2006	18 May 2023 13:43:02	200 Harbour Front Dr	Terrain	18 May 2023 13:57:58	2023	5
1	18403923	2014	28 May 2023 20:09:03	200 Harbour Front Dr	Transit	28 May 2023 20:18:44	2023	5
1	18407129	2006	03 Jun 2023 15:02:06	200 HARBOUR FRONT DR		03 Jun 2023 15:10:14	2023	6
1	18407160	2006	03 Jun 2023 15:51:30	200 Harbour Front Dr	Terrain	03 Jun 2023 15:51:41	2023	6
1	18410614	2005	10 Jun 2023 10:39:50	200 Harbour Front Dr	Transit	10 Jun 2023 10:48:12	2023	6
1	18410836	2025	10 Jun 2023 18:41:19	200 Harbour Front Dr	Terrain	10 Jun 2023 18:52:42	2023	6
1	18421543	2023	01 Jul 2023 15:31:54	200 Harbour Front Dr	Terrain	01 Jul 2023 16:00:17	2023	7
1	18426257	2038	09 Jul 2023 20:50:35	200 Harbour Front Dr	Terrain	09 Jul 2023 21:01:23	2023	7
1	18432978	2005	22 Jul 2023 21:19:10	200 Harbour Front Dr	Terrain	22 Jul 2023 21:22:35	2023	7
1	18437813	2005	01 Aug 2023 10:20:46	200 Harbour Front Dr	Terrain	01 Aug 2023 10:27:33	2023	8
1	18438109	2010	01 Aug 2023 21:05:09	200 Harbour Front Dr	Terrain	01 Aug 2023 21:15:12	2023	8

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
1	18440642	2033	06 Aug 2023 17:30:27	200 Harbour Front Dr	Terrain	06 Aug 2023 17:37:54	2023	8
1	18443257	2030	11 Aug 2023 16:11:35	200 Harbour Front Dr	Terrain	11 Aug 2023 16:22:12	2023	8
1	18444210	2038	13 Aug 2023 13:30:27	200 Harbour Front Dr	Transit	13 Aug 2023 13:54:06	2023	8
1	18444818	2016	14 Aug 2023 19:17:03	200 Harbour Front Dr	Terrain	14 Aug 2023 19:28:01	2023	8
1	18472243	2024	03 Oct 2023 21:52:00	200 Harbour Front Dr	Terrain	03 Oct 2023 21:59:17	2023	10
1	18472270	2020	03 Oct 2023 23:38:20	200 Harbour Front Dr	Terrain	03 Oct 2023 23:44:23	2023	10
1	18472278	2092	03 Oct 2023 23:56:53	200 HARBOUR FRONT DR		04 Oct 2023 00:05:31	2023	10
1	18486879	2011	02 Nov 2023 10:53:16	200 Harbour Front Dr	Terrain	02 Nov 2023 11:36:38	2023	11
1	18502365	2088	01 Dec 2023 19:57:00	200 HARBOUR FRONT DR	Transit	01 Dec 2023 20:01:00	2023	12
1	18524223	2033	10 Jan 2024 12:42:00	200 Harbour Front Dr	Terrain	10 Jan 2024 12:44:00	2024	1
1	18526285	2091	14 Jan 2024 15:07:00	200 Harbour Front Dr	Terrain	14 Jan 2024 15:13:00	2024	1
1	18532016	2544	26 Jan 2024 07:13:00	200 Harbour Front Dr	Terrain	26 Jan 2024 07:19:00	2024	1
1	18533007	2006	28 Jan 2024 06:10:00	200 Harbour Front Dr	Terrain	28 Jan 2024 06:30:00	2024	1
1	18534451	2091	31 Jan 2024 03:24:00	200 HARBOUR FRONT DR	Hospitality	31 Jan 2024 03:35:00	2024	1
1	18539791	2092	11 Feb 2024 07:51:00	200 Harbour Front Dr	Terrain	11 Feb 2024 08:07:00	2024	2
1	18543638	2033	19 Feb 2024 03:05:00	200 Harbour Front Dr	Terrain	19 Feb 2024 03:18:00	2024	2

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
1	18567138	2B30	08 Apr 2024 11:38:00	200 Harbour Front Dr	Terrain	08 Apr 2024 11:38:00	2024	4
1	18567138	2B31	08 Apr 2024 11:38:00	200 Harbour Front Dr	Terrain	08 Apr 2024 11:38:00	2024	4
1	18568963	2006	11 Apr 2024 19:25:00	200 HARBOUR FRONT DR	Public Places	11 Apr 2024 19:35:00	2024	4
1	18571489	2013	16 Apr 2024 18:31:00	200 Harbour Front Dr	Terrain	16 Apr 2024 18:42:00	2024	4
1	18574998	2025	24 Apr 2024 09:19:00	200 Harbour Front Dr	Terrain	24 Apr 2024 09:25:00	2024	4
1	18575884	2091	26 Apr 2024 03:05:00	200 Harbour Front Dr	Terrain	26 Apr 2024 03:14:00	2024	4
1	18580181	2033	04 May 2024 19:32:00	200 HARBOUR FRONT DR	Public Places	04 May 2024 19:46:00	2024	5
1	18582438	2033	09 May 2024 05:40:00	200 Harbour Front Dr	Terrain	09 May 2024 05:44:00	2024	5
1	18583324	2031	10 May 2024 23:06:00	200 Harbour Front Dr	Terrain	10 May 2024 23:18:00	2024	5
1	18587034	2019	18 May 2024 12:02:00	200 Harbour Front Dr	Terrain	18 May 2024 12:09:00	2024	5
1	18587149	2019	18 May 2024 16:03:00	200 Harbour Front Dr	Terrain	18 May 2024 16:22:00	2024	5
1	18587392	2031	19 May 2024 02:33:00	200 Harbour Front Dr	Transit	19 May 2024 02:38:00	2024	5
1	18587876	2011	20 May 2024 04:36:00	200 Harbour Front Dr	Terrain	20 May 2024 04:44:00	2024	5
1	18587876	2031	20 May 2024 04:36:00	200 Harbour Front Dr	Terrain	20 May 2024 04:44:00	2024	5
1	18588020	2033	20 May 2024 13:32:00	200 Harbour Front Dr	Terrain	20 May 2024 13:42:00	2024	5
1	18590042	2029	24 May 2024 11:04:00	200 Harbour Front Dr	Terrain	24 May 2024 11:12:00	2024	5

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
1	18590139	2090	24 May 2024 14:00:00	200 Harbour Front Dr	Terrain	24 May 2024 14:08:00	2024	5
1	18591181	2091	26 May 2024 15:05:00	200 Harbour Front Dr	Terrain	26 May 2024 15:10:00	2024	5
1	18592420	2033	28 May 2024 21:59:00	200 Harbour Front Dr	Terrain	28 May 2024 22:04:00	2024	5
1	18592420	2545	28 May 2024 21:59:00	200 Harbour Front Dr	Terrain	28 May 2024 22:04:00	2024	5
1	18592432	2031	28 May 2024 22:47:00	200 Harbour Front Dr	Terrain	28 May 2024 22:57:00	2024	5
1	18606590	2093	22 Jun 2024 17:53:00	200 Harbour Front Dr	Terrain	22 Jun 2024 18:02:00	2024	6
1	18606647	2544	22 Jun 2024 19:45:00	200 Harbour Front Dr	Terrain	22 Jun 2024 19:50:00	2024	6
1	18606686	2033	22 Jun 2024 20:59:00	200 Harbour Front Dr	Terrain	22 Jun 2024 21:07:00	2024	6
2	18597242	2031	06 Jun 2024 10:05:00	707 King St W		06 Jun 2024 10:12:00	2024	6
3								
4	18354214	2031	14 Feb 2023 13:07:53	71 Main St W	Public Places	2023-02-14 13:10	2023	2
4	18354773	2005	15 Feb 2023 15:07:53	71 Main St W	Public Places	2023-02-15 15:17	2023	2
4	18355908	2014	17 Feb 2023 22:34:35	71 Main St W	Public Places	2023-02-17 22:48	2023	2
4	18369425	2031	18 Mar 2023 17:33:11	71 Main St W	Public Places	2023-03-18 17:37	2023	3
4	18381659	2010	14 Apr 2023 11:36:11	71 Main St W	Public Places	2023-04-14 11:42	2023	4
4	18388826	2016	28 Apr 2023 16:17:27	71 Main St W	Public Places	2023-04-28 16:26	2023	4

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18390787	2010	02 May 2023 15:07:01	71 Main St W	Public Places	2023-05-02 15:12	2023	5
4	18398497	2012	17 May 2023 16:50:44	71 Main St W	Public Places	2023-05-17 16:55	2023	5
4	18398663	2031	18 May 2023 03:33:31	71 Main St W	Public Places	2023-05-18 3:40	2023	5
4	18400543	2031	22 May 2023 01:10:46	71 Main St W	Public Places	2023-05-22 1:15	2023	5
4	18401822	2033	24 May 2023 15:30:21	71 Main St W	Public Places	2023-05-24 16:08	2023	5
4	18404106	2092	29 May 2023 08:41:03	71 Main St W	Public Places	2023-05-29 9:00	2023	5
4	18409070	2094	07 Jun 2023 08:02:12	71 Main St W	Public Places	2023-06-07 8:32	2023	6
4	18409596	2031	08 Jun 2023 09:44:27	71 Main St W	Public Places	2023-06-08 10:00	2023	6
4	18417005	2092	23 Jun 2023 04:16:13	71 Main St W	Public Places	2023-06-23 4:27	2023	6
4	18419322	2022	27 Jun 2023 09:20:23	71 Main St W	Public Places	2023-06-27 9:29	2023	6
4	18426421	2019	10 Jul 2023 08:03:23	71 Main St W	Public Places	2023-07-10 8:10	2023	7
4	18429744	2030	16 Jul 2023 14:33:18	71 Main St W	Public Places	2023-07-16 14:44	2023	7
4	18432529	2019	21 Jul 2023 22:23:48	71 Main St W	Public Places	2023-07-21 22:29	2023	7
4	18432895	2013	22 Jul 2023 18:12:56	71 Main St W	Public Places	2023-07-22 18:22	2023	7
4	18438197	2018	02 Aug 2023 01:37:53	71 Main St W	Public Places	2023-08-02 1:45	2023	8
4	18440396	2022	06 Aug 2023 06:25:00	71 Main St W	Public Places	2023-08-06 6:31	2023	8

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18441030	2022	07 Aug 2023 13:03:11	71 Main St W	Public Places	2023-08-07 13:10	2023	8
4	18447967	2031	20 Aug 2023 22:03:25	71 Main St W	Public Places	2023-08-20 22:09	2023	8
4	18448400	2031	21 Aug 2023 19:00:20	71 Main St W	Public Places	2023-08-21 19:05	2023	8
4	18448699	2022	22 Aug 2023 12:09:54	71 Main St W	Public Places	2023-08-22 12:13	2023	8
4	18448756	2029	22 Aug 2023 14:27:42	71 Main St W	Public Places	2023-08-22 14:34	2023	8
4	18449896	2031	24 Aug 2023 16:22:58	71 Main St W	Public Places	2023-08-24 16:39	2023	8
4	18452401	2013	29 Aug 2023 15:22:35	71 Main St W	Public Places	2023-08-29 15:33	2023	8
4	18455315	2032	03 Sep 2023 23:53:06	71 Main St W	Public Places	2023-09-04 0:01	2023	9
4	18456202	2023	05 Sep 2023 13:50:59	71 Main St W	Public Places	2023-09-05 13:59	2023	9
4	18469814	2033	30 Sep 2023 02:33:30	71 Main St W	Public Places	2023-09-30 2:48	2023	9
4	18470083	2020	30 Sep 2023 14:46:09	71 Main St W	Public Places	2023-09-30 14:53	2023	9
4	18495401	2022	18 Nov 2023 15:20:34	71 Main St W	Public Places	2023-11-18 15:25	2023	11
4	18495974	2017	19 Nov 2023 21:19:50	71 Main St W	Public Places	2023-11-19 21:25	2023	11
4	18499128	2017	25 Nov 2023 17:28:43	71 Main St W	Public Places	2023-11-25 17:52	2023	11
4	18394734	2025	10 May 2023 11:38:43	41 Jackson St W	Public Places	2023-05-10 11:50	2023	5
4	18413994	2022	17 Jun 2023 04:34:00	41 Jackson St W	Public Places	2023-06-17 4:40	2023	6

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18420434	2022	29 Jun 2023 15:12:13	41 Jackson St W	Public Places	2023-06-29 15:19	2023	6
4	18425723	2019	09 Jul 2023 00:07:34	41 Jackson St W	Public Places	2023-07-09 0:10	2023	7
4	18427642	2014	12 Jul 2023 14:25:31	41 Jackson St W	Public Places	2023-07-12 14:29	2023	7
4	18432873	2019	22 Jul 2023 17:31:18	41 Jackson St W	Public Places	2023-07-22 17:36	2023	7
4	18440741	2022	06 Aug 2023 22:01:47	41 JACKSON ST W	Public Places	2023-08-06 22:07	2023	8
4	18443742	2022	12 Aug 2023 15:03:01	41 Jackson St W		2023-08-12 15:08	2023	8
4	18447968	2022	20 Aug 2023 22:06:53	41 Jackson St W	Public Places	2023-08-20 22:10	2023	8
4	18510403	2088	16 Dec 2023 02:09:00	71 Main St W	Public Places	2023-12-16 2:15	2023	12
4	18520768	2019	04 Jan 2024 01:33:00	71 Main St W	Public Places	2024-01-04 1:38	2024	1
4	18522366	2020	07 Jan 2024 04:28:00	71 Main St W	Public Places	2024-01-07 4:51	2024	1
4	18525883	2011	13 Jan 2024 18:27:00	71 Main St W	Public Places	2024-01-13 18:45	2024	1
4	18531981	2091	26 Jan 2024 04:20:00	71 Main St W	Public Places	2024-01-26 4:33	2024	1
4	18531998	2033	26 Jan 2024 05:50:00	71 Main St W	Public Places	2024-01-26 6:06	2024	1
4	18535765	2038	02 Feb 2024 16:18:00	71 Main St W	Public Places	2024-02-02 16:25	2024	2
4	18535765	2031	02 Feb 2024 16:18:00	71 Main St W	Public Places	2024-02-02 16:35	2024	2
4	18540966	2544	13 Feb 2024 15:38:00	71 Main St W	Public Places	2024-02-13 15:46	2024	2

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18545032	2544	22 Feb 2024 01:22:00	71 Main St W	Public Places	2024-02-22 1:33	2024	2
4	18548525	2019	29 Feb 2024 01:02:00	71 Main St W	Public Places	2024-02-29 1:13	2024	2
4	18549213	2025	01 Mar 2024 09:55:00	71 Main St W	Public Places	2024-03-01 10:12	2024	3
4	18549605	2544	02 Mar 2024 02:41:00	71 Main St W	Public Places	2024-03-02 2:47	2024	3
4	18552001	2029	06 Mar 2024 17:06:00	71 Main St W	Public Places	2024-03-06 17:16	2024	3
4	18554166	2092	11 Mar 2024 12:40:00	71 Main St W	Public Places	2024-03-11 12:46	2024	3
4	18554166	2383	11 Mar 2024 12:40:00	71 Main St W	Public Places	2024-03-11 12:45	2024	3
4	18555973	2092	15 Mar 2024 11:05:00	71 Main St W	Public Places	2024-03-15 11:16	2024	3
4	18557206	2002	17 Mar 2024 19:55:00	71 Main St W	Public Places	2024-03-17 20:28	2024	3
4	18557831	2033	19 Mar 2024 08:29:00	71 Main St W	Public Places	2024-03-19 8:46	2024	3
4	18559178	2026	22 Mar 2024 10:08:00	71 Main St W	Public Places	2024-03-22 10:16	2024	3
4	18560257	2024	24 Mar 2024 16:52:00	71 Main St W	Public Places	2024-03-24 17:06	2024	3
4	18561167	2027	26 Mar 2024 17:12:00	71 Main St W	Public Places	2024-03-26 17:42	2024	3
4	18561525	2027	27 Mar 2024 11:17:00	71 Main St W	Public Places	2024-03-27 11:19	2024	3
4	18561769	2022	27 Mar 2024 20:41:00	71 Main St W	Public Places	2024-03-27 20:47	2024	3
4	18561944	2089	28 Mar 2024 10:23:00	71 Main St W	Public Places	2024-03-28 11:11	2024	3

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18564279	2033	02 Apr 2024 11:44:00	71 Main St W	Public Places	2024-04-02 12:00	2024	4
4	18566705	2020	07 Apr 2024 12:31:00	71 MAIN ST W	Public Places	2024-04-07 12:37	2024	4
4	18568509	2022	10 Apr 2024 22:20:00	71 Main St W	Public Places	2024-04-10 22:28	2024	4
4	18578719	2036	01 May 2024 23:42:00	71 Main St W	Public Places	2024-05-02 0:30	2024	5
4	18579080	2011	02 May 2024 15:48:00	71 Main St W	Public Places	2024-05-02 16:04	2024	5
4	18581628	2031	07 May 2024 14:22:00	71 Main St W	Public Places	2024-05-07 14:29	2024	5
4	18582799	2031	09 May 2024 20:41:00	71 Main St W	Public Places	2024-05-09 20:44	2024	5
4	18585133	2011	14 May 2024 15:43:00	71 Main St W	Public Places	2024-05-14 15:53	2024	5
4	18588433	2032	21 May 2024 11:13:00	71 Main St W	Public Places	2024-05-21 11:18	2024	5
4	18589317	2038	23 May 2024 01:52:00	71 Main St W	Public Places	2024-05-23 2:32	2024	5
4	18590039	2011	24 May 2024 10:56:00	71 Main St W	Public Places	2024-05-24 11:59	2024	5
4	18592263	2091	28 May 2024 15:38:00	71 Main St W	Public Places	2024-05-28 15:50	2024	5
4	18596240	2005	04 Jun 2024 13:09:00	71 Main St W	Public Places	2024-06-04 13:14	2024	6
4	18598467	2011	08 Jun 2024 17:48:00	71 Main St W	Public Places	2024-06-08 17:56	2024	6
4	18599218	2033	10 Jun 2024 02:09:00	71 Main St W	Public Places	2024-06-10 2:25	2024	6
4	18604809	2090	19 Jun 2024 18:54:00	71 Main St W	Public Places	2024-06-19 19:00	2024	6

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
4	18606568	2011	22 Jun 2024 17:18:00	71 Main St W	Public Places	2024-06-22 17:26	2024	6
4	18609401	2031	27 Jun 2024 18:17:00	71 Main St W	Public Places	2024-06-27 18:23	2024	6
4	18609401	2023	27 Jun 2024 18:17:00	71 Main St W	Public Places	2024-06-27 18:27	2024	6
4	18504002	2006	04 Dec 2023 13:28:00	41 Jackson St W	Public Places	2023-12-04 13:40	2023	12
4	18505514	2088	07 Dec 2023 00:54:00	41 Jackson St W	Public Places	2023-12-07 0:58	2023	12
4	18514567	2088	24 Dec 2023 09:44:00	41 Jackson St W	Public Places	2023-12-24 9:51	2023	12
4	18562021	2020	28 Mar 2024 13:35:00	Jackson St W & Macnab St S		2024-03-28 13:40	2024	3
4	18562021	2376	28 Mar 2024 13:35:00	Jackson St W & Macnab St S		2024-03-28 13:37	2024	3
4	18577871	2004	30 Apr 2024 15:00:00	Jackson St W & Macnab St S		2024-04-30 15:09	2024	4
4	18510488	2031	16 Dec 2023 08:57:00	Macnab St S & Jackson St W		2023-12-16 9:01	2023	12
4	18524799	2006	11 Jan 2024 15:16:00	Macnab St S & Jackson St W		2024-01-11 15:25	2024	1
4	18554416	2091	11 Mar 2024 23:24:00	Macnab St S & Jackson St W		2024-03-11 23:33	2024	3
4	18611094	2031	30 Jun 2024 18:11:00	Macnab St S & Jackson St W		2024-06-30 18:18	2024	6
5								
6	18361690	2031	01 Mar 2023 23:18:37	1000 MAIN ST E	Park - Municipal	2023-03-01 23:40	2023	3
6	18379942	2002	10 Apr 2023 22:47:15	1000 MAIN ST E	Park - Municipal	2023-04-10 22:55	2023	4

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
6	18381371	2010	13 Apr 2023 19:26:48	1000 Main St E	Park - Municipal	2023-04-13 19:33	2023	4
6	18397403	2002	15 May 2023 14:12:34	1000 Main St E	Terrain	2023-05-15 14:18	2023	5
6	18400305	2002	21 May 2023 16:08:53	1000 Main St E	Terrain	2023-05-21 16:24	2023	5
6	18401914	2002	24 May 2023 19:28:47	1000 Main St E	Terrain	2023-05-24 19:36	2023	5
6	18402512	2002	26 May 2023 06:47:39	1000 Main St E	Terrain	2023-05-26 6:53	2023	5
6	18403228	2019	27 May 2023 14:44:12	1000 Main St E	Terrain	2023-05-27 15:34	2023	5
6	18412547	2092	14 Jun 2023 09:03:08	1000 Main St E	Terrain	2023-06-14 9:12	2023	6
6	18414405	2092	17 Jun 2023 22:06:06	1000 Main St E	Terrain	2023-06-17 22:16	2023	6
6	18415006	2002	19 Jun 2023 01:34:26	1000 Main St E	Terrain	2023-06-19 1:43	2023	6
6	18415710	2091	20 Jun 2023 12:18:53	1000 Main St E	Terrain	2023-06-20 12:44	2023	6
6	18419992	2002	28 Jun 2023 16:49:14	1000 Main St E	Terrain	2023-06-28 16:59	2023	6
6	18422046	2033	02 Jul 2023 11:32:29	1000 Main St E	Terrain	2023-07-02 11:40	2023	7
6	18440306	2092	06 Aug 2023 00:05:01	1000 Main St E	Terrain	2023-08-06 0:16	2023	8
6	18440552	2027	06 Aug 2023 13:17:33	1000 Main St E	Terrain	2023-08-06 13:42	2023	8
6	18440552	2381	06 Aug 2023 13:17:33	1000 Main St E	Terrain	2023-08-06 13:20	2023	8
6	18443458	2002	12 Aug 2023 00:39:55	1000 Main St E	Terrain	2023-08-12 0:49	2023	8

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
6	18444197	2010	13 Aug 2023 13:02:39	1000 Main St E	Terrain	2023-08-13 13:09	2023	8
6	18447767	2031	20 Aug 2023 13:57:59	1000 Main St E	Terrain	2023-08-20 14:08	2023	8
6	18447767	2382	20 Aug 2023 13:57:59	1000 Main St E	Terrain	2023-08-20 14:23	2023	8
6	18447772	2006	20 Aug 2023 14:05:48	1000 Main St E	Terrain	2023-08-20 14:18	2023	8
6	18447809	2002	20 Aug 2023 15:24:21	1000 Main St E	Terrain	2023-08-20 15:32	2023	8
6	18449452	2091	23 Aug 2023 19:18:37	1000 Main St E	Terrain	2023-08-23 19:24	2023	8
6	18451328	2002	27 Aug 2023 09:50:03	1000 Main St E	Terrain	2023-08-27 9:57	2023	8
6	18451416	2013	27 Aug 2023 13:10:56	1000 Main St E	Terrain	2023-08-27 13:30	2023	8
6	18455798	2027	04 Sep 2023 19:43:39	1000 Main St E	Terrain	2023-09-04 19:48	2023	9
6	18466131	2013	23 Sep 2023 12:02:34	1000 Main St E	Terrain	2023-09-23 19:18	2023	9
6	18466960	2008	24 Sep 2023 23:06:37	1000 Main St E	Terrain	2023-09-24 23:25	2023	9
6	18475666	2025	10 Oct 2023 19:50:46	1000 Main St E	Terrain	2023-10-10 20:16	2023	10
6	18476814	2005	13 Oct 2023 13:27:46	1000 Main St E	Terrain	2023-10-13 13:35	2023	10
6	18484206	2002	28 Oct 2023 05:06:48	1000 Main St E	Terrain	2023-10-28 5:14	2023	10
6	18484349	2002	28 Oct 2023 12:10:43	1000 Main St E	Terrain	2023-10-28 12:19	2023	10
6	18548672	2091	29 Feb 2024 09:51:00	1000 Main St E	Terrain	2024-02-29 9:58	2024	2

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
6	18554100	2025	11 Mar 2024 09:47:00	1000 Main St E	Terrain	2024-03-11 10:00	2024	3
6	18555054	2014	13 Mar 2024 10:40:00	1000 Main St E	Terrain	2024-03-13 11:09	2024	3
6	18557100	2018	17 Mar 2024 14:54:00	1000 Main St E	Terrain	2024-03-17 15:09	2024	3
6	18562014	2087	28 Mar 2024 13:16:00	1000 Main St E		2024-03-28 13:21	2024	3
6	18564784	2087	03 Apr 2024 13:17:00	1000 Main St E	Terrain	2024-04-03 13:24	2024	4
6	18586259	2546	16 May 2024 20:09:00	1000 MAIN ST E		2024-05-16 20:16	2024	5
6	18596480	2033	04 Jun 2024 21:07:00	1000 Main St E	Terrain	2024-06-04 21:17	2024	6
6	18600939	2541	13 Jun 2024 11:00:00	1000 Main St E	Terrain	2024-06-13 11:17	2024	6
6	18603413	2011	17 Jun 2024 17:02:00	1000 Main St E	Terrain	2024-06-17 17:11	2024	6
6	18603413	2023	17 Jun 2024 17:02:00	1000 Main St E	Terrain	2024-06-17 17:11	2024	6
6	18603413	2031	17 Jun 2024 17:02:00	1000 Main St E	Terrain	2024-06-17 17:10	2024	6
6	18603413	2382	17 Jun 2024 17:02:00	1000 Main St E	Terrain	2024-06-17 17:13	2024	6
6	18603441	2023	17 Jun 2024 17:35:00	1000 Main St E	Terrain	2024-06-17 17:40	2024	6
6	18603441	2544	17 Jun 2024 17:35:00	1000 Main St E	Terrain	2024-06-17 18:00	2024	6
6	18604152	2027	18 Jun 2024 18:45:00	1000 Main St E	Recreation	2024-06-18 18:51	2024	6
6	18607251	2546	23 Jun 2024 19:19:00	1000 Main St E	Terrain	2024-06-23 19:36	2024	6

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
6	18610169	2031	29 Jun 2024 06:17:00	1000 Main St E	Terrain	2024-06-29 6:23	2024	6
6	18610660	2031	29 Jun 2024 23:49:00	1000 Main St E	Terrain	2024-06-29 23:55	2024	6
7								
8	18359250	2014	24 Feb 2023 22:27:44	501 Barton St E	Public Places	2023-02-24 22:36	2023	2
8	18379172	2091	09 Apr 2023 06:48:29	501 Barton St E	Public Places	2023-04-09 6:55	2023	4
8	18382995	2006	17 Apr 2023 07:54:05	501 Barton St E	Public Places	2023-04-17 7:59	2023	4
8	18388664	2002	28 Apr 2023 09:58:01	501 Barton St E	Public Places	2023-04-28 10:15	2023	4
8	18388664	2031	28 Apr 2023 09:58:01	501 Barton St E	Public Places	2023-04-28 10:12	2023	4
8	18397151	2033	15 May 2023 00:12:39	501 Barton St E	Public Places	2023-05-15 0:26	2023	5
8	18399887	2006	20 May 2023 19:01:37	501 Barton St E	Public Places	2023-05-20 19:07	2023	5
8	18401202	2033	23 May 2023 12:30:33	501 Barton St E	Public Places	2023-05-23 12:40	2023	5
8	18401873	2024	24 May 2023 17:29:37	501 Barton St E	Public Places	2023-05-24 17:35	2023	5
8	18405665	2033	01 Jun 2023 09:06:40	501 Barton St E	Public Places	2023-06-01 9:14	2023	6
8	18406744	2038	02 Jun 2023 21:27:36	501 Barton St E	Public Places	2023-06-02 21:39	2023	6
8	18409859	2002	08 Jun 2023 20:33:59	501 Barton St E	Public Places	2023-06-08 20:36	2023	6
8	18414078	2091	17 Jun 2023 09:36:00	501 Barton St E	Public Places	2023-06-17 9:42	2023	6

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
8	18421320	2033	01 Jul 2023 06:11:10	501 Barton St E	Public Places	2023-07-01 6:16	2023	7
8	18422431	2019	03 Jul 2023 05:09:53	501 Barton St E	Public Places	2023-07-03 5:16	2023	7
8	18425662	2006	08 Jul 2023 21:22:44	501 Barton St E	Public Places	2023-07-08 21:27	2023	7
8	18425662	2010	08 Jul 2023 21:22:44	501 Barton St E	Public Places	2023-07-08 21:28	2023	7
8	18428539	2023	14 Jul 2023 10:50:44	501 Barton St E	Public Places	2023-07-14 10:55	2023	7
8	18440437	2033	06 Aug 2023 08:02:58	501 Barton St E	Public Places	2023-08-06 8:08	2023	8
8	18441781	2024	08 Aug 2023 23:53:08	501 Barton St E	Public Places	2023-08-08 23:59	2023	8
8	18449517	2012	23 Aug 2023 22:07:29	501 Barton St E	Public Places	2023-08-23 22:21	2023	8
8	18449517	2091	23 Aug 2023 22:07:29	501 Barton St E	Public Places	2023-08-23 22:10	2023	8
8	18449517	2381	23 Aug 2023 22:07:29	501 Barton St E	Public Places	2023-08-23 22:13	2023	8
8	18452314	2026	29 Aug 2023 11:48:37	501 Barton St E	Public Places	2023-08-29 11:54	2023	8
8	18455887	2033	04 Sep 2023 22:45:44	501 Barton St E	Public Places	2023-09-04 22:54	2023	9
8	18461775	2012	15 Sep 2023 12:59:59	501 Barton St E	Public Places	2023-09-15 13:03	2023	9
8	18480483	2092	21 Oct 2023 05:14:42	501 Barton St E	Public Places	2023-10-21 5:20	2023	10
8	18486717	2027	01 Nov 2023 23:00:54	501 Barton St E	Public Places	2023-11-01 23:16	2023	11
8	18509242	2027	13 Dec 2023 23:23:00	501 Barton St E	Public Places	2023-12-13 23:28	2023	12

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
8	18519926	2383	02 Jan 2024 16:50:00	501 Barton St E	Public Places	2024-01-02 16:52	2024	1
8	18519926	2349	02 Jan 2024 16:50:00	501 Barton St E	Public Places	2024-01-02 17:08	2024	1
8	18519960	2349	02 Jan 2024 17:43:00	501 Barton St E	Public Places	2024-01-02 17:43	2024	1
8	18557265	2033	17 Mar 2024 22:54:00	501 BARTON ST E		2024-03-17 22:59	2024	3
9	18349700	2091	04 Feb 2023 13:45:28	68 Victoria Av N	Park - Municipal	2023-02-04 13:51	2023	2
9	18363192	2031	05 Mar 2023 05:19:29	68 Victoria Av N	Park - Municipal	2023-03-05 5:23	2023	3
9	18363547	2033	06 Mar 2023 00:35:11	68 Victoria Av N	Park - Municipal	2023-03-06 0:42	2023	3
9	18406161	2033	01 Jun 2023 23:25:37	68 Victoria Av N	Terrain	2023-06-01 23:27	2023	6
9	18418440	2012	25 Jun 2023 16:50:00	68 Victoria Av N	Recreation	2023-06-25 16:57	2023	6
9	18423610	2016	05 Jul 2023 10:15:54	68 Victoria Av N	Terrain	2023-07-05 10:21	2023	7
9	18430006	2019	17 Jul 2023 02:49:43	68 Victoria Av N	Terrain	2023-07-17 2:54	2023	7
9	18430006	2091	17 Jul 2023 02:49:43	68 Victoria Av N	Terrain	2023-07-17 3:11	2023	7
9	18431696	2013	20 Jul 2023 08:33:49	68 Victoria Av N	Terrain	2023-07-20 8:41	2023	7
9	18452620	2031	29 Aug 2023 22:41:51	68 Victoria Av N	Terrain	2023-08-29 22:46	2023	8
9	18453868	2541	01 Sep 2023 11:01:42	68 Victoria Av N	Terrain	2023-09-01 11:08	2023	9
9	18460633	2031	13 Sep 2023 04:23:01	68 Victoria Av N	Terrain	2023-09-13 4:28	2023	9

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
9	18461539	2022	15 Sep 2023 01:33:08	68 Victoria Av N	Terrain	2023-09-15 1:37	2023	9
9	18461539	2092	15 Sep 2023 01:33:08	68 Victoria Av N	Terrain	2023-09-15 1:48	2023	9
9	18463380	2092	18 Sep 2023 10:44:06	68 Victoria Av N	Terrain	2023-09-18 10:53	2023	9
9	18464864	2015	21 Sep 2023 03:10:15	68 Victoria Av N	Terrain	2023-09-21 3:12	2023	9
9	18468012	2016	26 Sep 2023 21:42:49	68 Victoria Av N	Terrain	2023-09-26 21:47	2023	9
9	18473253	2029	05 Oct 2023 15:42:37	68 Victoria Av N		2023-10-05 15:48	2023	10
9	18480079	2022	20 Oct 2023 10:28:36	68 Victoria Av N	Terrain	2023-10-20 10:32	2023	10
9	18480619	2022	21 Oct 2023 11:50:36	68 Victoria Av N	Terrain	2023-10-21 11:55	2023	10
9	18483115	2091	26 Oct 2023 03:19:46	68 Victoria Av N	Terrain	2023-10-26 3:32	2023	10
9	18488374	2033	05 Nov 2023 03:45:02	68 Victoria Av N	Terrain	2023-11-05 3:54	2023	11
9	18494113	2005	16 Nov 2023 10:38:44	68 Victoria Av N	Terrain	2023-11-16 10:45	2023	11
9	18495595	2020	19 Nov 2023 01:02:02	68 Victoria Av N	Terrain	2023-11-19 1:12	2023	11
9	18512956	2091	21 Dec 2023 03:13:00	68 Victoria Av N	Terrain	2023-12-21 3:23	2023	12
9	18516134	2031	27 Dec 2023 03:16:00	68 Victoria Av N	Terrain	2023-12-27 3:21	2023	12
9	18521862	2019	06 Jan 2024 02:58:00	68 Victoria Av N	Terrain	2024-01-06 3:00	2024	1
9	18523038	2018	08 Jan 2024 11:38:00	68 Victoria Av N	Terrain	2024-01-08 11:48	2024	1

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
9	18526290	2013	14 Jan 2024 15:19:00	68 Victoria Av N	Terrain	2024-01-14 15:25	2024	1
9	18527013	2033	16 Jan 2024 02:39:00	68 Victoria Av N	Terrain	2024-01-16 2:45	2024	1
9	18527515	2033	17 Jan 2024 05:39:00	68 VICTORIA AV N		2024-01-17 5:48	2024	1
9	18533957	2541	30 Jan 2024 03:31:00	68 Victoria Av N	Terrain	2024-01-30 3:37	2024	1
9	18536452	2092	04 Feb 2024 02:45:00	68 Victoria Av N	Terrain	2024-02-04 2:53	2024	2
9	18538335	2033	08 Feb 2024 00:41:00	68 Victoria Av N	Terrain	2024-02-08 0:45	2024	2
9	18539387	2544	10 Feb 2024 09:58:00	68 Victoria Av N	Terrain	2024-02-10 10:04	2024	2
9	18540250	2012	12 Feb 2024 08:07:00	68 Victoria Av N	Terrain	2024-02-12 8:14	2024	2
9	18544569	2544	21 Feb 2024 03:14:00	68 Victoria Av N	Terrain	2024-02-21 3:20	2024	2
9	18545043	2092	22 Feb 2024 01:42:00	68 Victoria Av N	Terrain	2024-02-22 1:46	2024	2
9	18545043	2013	22 Feb 2024 01:42:00	68 Victoria Av N	Terrain	2024-02-22 1:49	2024	2
9	18547301	2027	26 Feb 2024 15:51:00	68 Victoria Av N	Terrain	2024-02-26 15:58	2024	2
9	18553628	2089	10 Mar 2024 06:17:00	68 Victoria Av N	Terrain	2024-03-10 6:24	2024	3
9	18561466	2022	27 Mar 2024 08:53:00	68 Victoria Av N	Terrain	2024-03-27 9:00	2024	3
9	18565475	2013	05 Apr 2024 00:07:00	68 Victoria Av N	Terrain	2024-04-05 0:19	2024	4
9	18565939	2033	05 Apr 2024 22:20:00	68 Victoria Av N	Terrain	2024-04-05 22:32	2024	4

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
9	18570158	2091	14 Apr 2024 03:04:00	68 Victoria Av N	Terrain	2024-04-14 3:14	2024	4
9	18573869	2002	21 Apr 2024 20:08:00	68 VICTORIA AV N	Recreation	2024-04-21 20:13	2024	4
9	18579814	2011	04 May 2024 03:48:00	68 Victoria Av N	Terrain	2024-05-04 3:54	2024	5
9	18580871	2012	06 May 2024 03:32:00	68 Victoria Av N	Terrain	2024-05-06 3:37	2024	5
9	18596444	2544	04 Jun 2024 19:35:00	68 Victoria Av N	Terrain	2024-06-04 19:48	2024	6
9	18596444	2004	04 Jun 2024 19:35:00	68 Victoria Av N	Terrain	2024-06-04 20:01	2024	6
9	18597750	2033	07 Jun 2024 09:47:00	68 Victoria Av N	Terrain	2024-06-07 9:55	2024	6
9	18605161	2014	20 Jun 2024 10:52:00	68 Victoria Av N	Terrain	2024-06-20 11:10	2024	6
10								
11								
12	18397895	2034	16 May 2023 13:11:50	1501 Barton St E		2023-05-16 13:17	2023	5
12	18508786	2036	13 Dec 2023 00:23:00	1501 Barton St E		2023-12-13 0:32	2023	12
12	18549776	2087	02 Mar 2024 12:41:00	1501 Barton St E		2024-03-02 12:46	2024	3
12	18565703	2021	05 Apr 2024 13:13:00	1501 Barton St E		2024-04-05 13:27	2024	4
12	18573420	2004	20 Apr 2024 22:24:00	1501 BARTON ST E	Religious Building	2024-04-20 22:32	2024	4
12	18587523	2541	19 May 2024 11:32:00	1501 Barton St E		2024-05-19 11:40	2024	5
13	18336704	2010	07 Jan 2023 13:13:30	96 Mary St	Park - Municipal	2023-01-07 13:17	2023	1

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
13	18349374	2021	03 Feb 2023 18:41:53	96 Mary St	Park - Municipal	2023-02-03 18:48	2023	2
13	18365141	2002	09 Mar 2023 10:40:11	96 Mary St	Park - Municipal	2023-03-09 10:46	2023	3
13	18372184	2092	24 Mar 2023 15:28:14	96 Mary St	Park - Municipal	2023-03-24 15:34	2023	3
13	18382709	2092	16 Apr 2023 16:19:46	96 Mary St	Park - Municipal	2023-04-16 16:29	2023	4
13	18404702	2031	30 May 2023 13:01:04	96 Mary St	Terrain	2023-05-30 13:03	2023	5
13	18407337	2021	03 Jun 2023 21:11:41	96 Mary St	Terrain	2023-06-03 21:23	2023	6
13	18409884	2006	08 Jun 2023 21:36:47	96 Mary St	Terrain	2023-06-08 21:43	2023	6
13	18439121	2092	03 Aug 2023 19:28:59	96 Mary St	Terrain	2023-08-03 19:40	2023	8
13	18453119	2022	30 Aug 2023 21:37:18	96 MARY ST		2023-08-30 21:41	2023	8
13	18454960	2092	03 Sep 2023 11:22:23	96 Mary St	Terrain	2023-09-03 11:26	2023	9
13	18469126	2027	28 Sep 2023 22:26:33	96 Mary St	Terrain	2023-09-28 22:30	2023	9
13	18476309	2022	12 Oct 2023 12:31:35	96 Mary St	Terrain	2023-10-12 12:38	2023	10
13	18480938	2033	22 Oct 2023 00:21:04	96 Mary St	Terrain	2023-10-22 0:31	2023	10
13	18487117	2091	02 Nov 2023 18:50:42	96 Mary St	Terrain	2023-11-02 18:57	2023	11
13	18493604	2093	15 Nov 2023 11:03:41	96 Mary St	Terrain	2023-11-15 11:08	2023	11
13	18497485	2090	22 Nov 2023 17:45:22	96 Mary St	Terrain	2023-11-22 18:05	2023	11

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
13	18509989	2090	15 Dec 2023 10:52:00	96 Mary St	Terrain	2023-12-15 11:07	2023	12
13	18510168	2019	15 Dec 2023 16:25:00	96 Mary St	Terrain	2023-12-15 16:34	2023	12
13	18532581	2544	27 Jan 2024 10:00:00	96 Mary St	Terrain	2024-01-27 10:03	2024	1
13	18555390	2544	14 Mar 2024 06:47:00	96 Mary St	Terrain	2024-03-14 6:52	2024	3
13	18571030	2091	15 Apr 2024 20:58:00	96 Mary St	Terrain	2024-04-15 21:06	2024	4
13	18579224	2031	02 May 2024 21:32:00	96 Mary St	Terrain	2024-05-02 21:36	2024	5
13	18587601	2011	19 May 2024 14:23:00	96 Mary St	Terrain	2024-05-19 14:28	2024	5
13	18603533	2031	17 Jun 2024 20:40:00	96 Mary St	Terrain	2024-06-17 20:43	2024	6
13	18603533	2542	17 Jun 2024 20:40:00	96 Mary St	Terrain	2024-06-17 20:46	2024	6
13	18604258	2027	18 Jun 2024 21:52:00	96 Mary St	Terrain	2024-06-18 21:58	2024	6
13	18607964	2547	25 Jun 2024 00:32:00	96 Mary St	Terrain	2024-06-25 0:45	2024	6
14								
15								
16	18404462	2027	29 May 2023 23:08:20	399 King St E	Public Places	2023-05-29 23:15	2023	5
16	18472159	2024	03 Oct 2023 19:22:16	399 King St E	Public Places	2023-10-03 19:28	2023	10
16	18483635	2006	27 Oct 2023 01:21:45	399 KING ST E		2023-10-27 1:30	2023	10
16	18484186	2022	28 Oct 2023 03:11:04	399 King St E	Public Places	2023-10-28 3:20	2023	10

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
16	18488492	2003	05 Nov 2023 10:17:29	399 King St E	Public Places	2023-11-05 10:23	2023	11
16	18488492	2022	05 Nov 2023 10:17:29	399 King St E	Public Places	2023-11-05 10:24	2023	11
17	18378200	2091	06 Apr 2023 19:47:19	111 Burlington St E	Arena	2023-04-06 19:53	2023	4
17	18389225	2005	29 Apr 2023 10:30:42	111 Burlington St E	Recreation	2023-04-29 10:43	2023	4
17	18401438	2020	23 May 2023 20:59:30	111 Burlington St E	Recreation	2023-05-23 21:06	2023	5
17	18403711	2020	28 May 2023 12:43:54	111 Burlington St E	Terrain	2023-05-28 12:55	2023	5
17	18407755	2006	04 Jun 2023 17:05:53	111 Burlington St E	Terrain	2023-06-04 17:09	2023	6
17	18433383	2013	23 Jul 2023 17:07:23	111 Burlington St E	Recreation	2023-07-23 17:13	2023	7
17	18449483	2091	23 Aug 2023 20:45:08	111 Burlington St E	Recreation	2023-08-23 20:48	2023	8
17	18456384	2092	05 Sep 2023 19:58:02	111 Burlington St E	Recreation	2023-09-05 20:06	2023	9
17	18467331	2010	25 Sep 2023 17:07:33	111 Burlington St E	Terrain	2023-09-25 17:13	2023	9
17	18470407	2009	01 Oct 2023 01:45:16	111 Burlington St E	Terrain	2023-10-01 1:52	2023	10
17	18477211	2092	14 Oct 2023 09:58:01	111 Burlington St E	Recreation	2023-10-14 10:03	2023	10
17	18478915	2006	17 Oct 2023 21:14:09	111 Burlington St E	Recreation	2023-10-17 21:23	2023	10
17	18499802	2019	27 Nov 2023 00:49:20	111 Burlington St E	Recreation	2023-11-27 0:54	2023	11
17	18594916	2019	02 Jun 2024 08:20:00	111 Burlington St E	Terrain	2024-06-02 8:26	2024	6

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
17	18597639	2026	07 Jun 2024 00:40:00	111 Burlington St E	Terrain	2024-06-07 0:44	2024	6
17	18609957	2033	28 Jun 2024 19:38:00	111 Burlington St E	Terrain	2024-06-28 19:50	2024	6
18								
19								
20	18423977	2018	05 Jul 2023 20:08:17	13 Delaware Av	Terrain	2023-07-05 20:19	2023	7
20	18476876	2013	13 Oct 2023 15:27:57	13 Delaware Av	Terrain	2023-10-13 15:33	2023	10
20	18476876	2022	13 Oct 2023 15:27:57	13 Delaware Av	Terrain	2023-10-13 15:33	2023	10
20	18581664	2019	07 May 2024 15:58:00	13 Delaware Av	Terrain	2024-05-07 16:05	2024	5
20	18581664	2381	07 May 2024 15:58:00	13 Delaware Av	Terrain	2024-05-07 16:14	2024	5
21								
22	18365613	2008	10 Mar 2023 09:01:00	Wentworth St S & Charlton Av E		2023-03-10 9:10	2023	3
22	18396950	2031	14 May 2023 13:49:00	Wentworth St S & Charlton Av E	Terrain	2023-05-14 13:56	2023	5
22	18396950	2381	14 May 2023 13:49:00	Wentworth St S & Charlton Av E	Terrain	2023-05-14 14:05	2023	5
22	18406602	2092	02 Jun 2023 17:36:00	Wentworth St S & Charlton Av E	Terrain	2023-06-02 17:41	2023	6
22	18437489	2006	31 Jul 2023 19:30:00	Wentworth St S & Charlton Av E	Terrain	2023-07-31 19:41	2023	7
22	18437489	2027	31 Jul 2023 19:30:00	Wentworth St S & Charlton Av E	Terrain	2023-07-31 19:38	2023	7
22	18437489	2383	31 Jul 2023 19:30:00	Wentworth St S & Charlton Av E	Terrain	2023-07-31 19:45	2023	7

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
22	18511538	2033	18 Dec 2023 08:32:00	Wentworth St S & Charlton Av E	Terrain	2023-12-18 8:44	2023	12
22	18556951	2006	17 Mar 2024 07:41:00	Wentworth St S & Charlton Av E	Terrain	2024-03-17 7:47	2024	3
22	18583912	2025	12 May 2024 09:48:00	Wentworth St S & Charlton Av E	Terrain	2024-05-12 9:53	2024	5
22	18596106	2031	04 Jun 2024 09:12:00	Wentworth St S & Charlton Av E	Terrain	2024-06-04 9:19	2024	6
22	18596210	2031	04 Jun 2024 12:21:00	Wentworth St S & Charlton Av E	Terrain	2024-06-04 12:27	2024	6
22	18596210	2011	04 Jun 2024 12:21:00	Wentworth St S & Charlton Av E	Terrain	2024-06-04 12:27	2024	6
22	18607439	2542	24 Jun 2024 06:25:00	Wentworth St S & Charlton Av E	Terrain	2024-06-24 6:34	2024	6
22	18607439	2023	24 Jun 2024 06:25:00	Wentworth St S & Charlton Av E	Terrain	2024-06-24 6:34	2024	6
23	18438619	2018	02 Aug 2023 20:40:00	John St N & Rebecca St		2023-08-02 20:44	2023	8
23	18414858	2010	18 Jun 2023 18:07:00	Rebecca St & John St N		2023-06-18 18:11	2023	6
23	18470495	2011	01 Oct 2023 08:12:00	Rebecca St & John St N		2023-10-01 8:16	2023	10
23	18528896	2544	19 Jan 2024 20:41:00	Rebecca St & John St N		2024-01-19 20:45	2024	1
23	18607179	2024	23 Jun 2024 17:24:00	Rebecca St & John St N		2024-06-23 17:33	2024	6
24	18460235	2031	12 Sep 2023 10:30:00	Barton St W & Tiffany St		2023-09-12 10:40	2023	9
24	18564703	2088	03 Apr 2024 10:22:00	Barton St W & Tiffany St		2024-04-03 10:29	2024	4
24	18578462	2091	01 May 2024 14:57:00	Barton St W & Tiffany St		2024-05-01 15:12	2024	5

LocationID	CallNum	UnitId	T1_CallReceived	PickupLocation	Pickup Location Type	T4_ArrivedScene	Year	Month
24	18609262	2031	27 Jun 2024 13:27:00	Barton St W & Tiffany St		2024-06-27 14:03	2024	6

This is **Exhibit "D"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on7/25/2024..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Bevin Shores

75E43E7F402846F...

Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

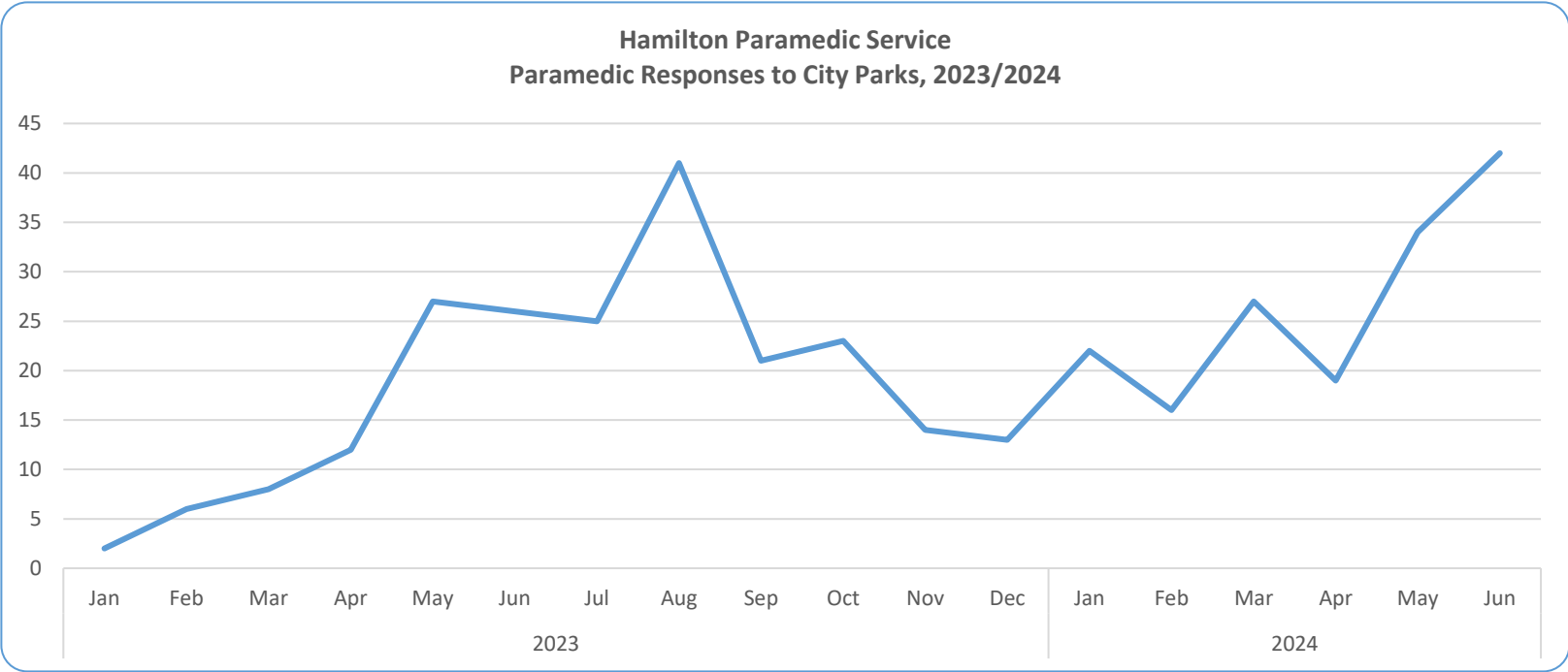
HAMILTON PARAMEDIC SERVICE
SUMMARY OF RESPONSES TO SELECTED CITY LOCATIONS,
2023/2024

	2023												2024					
	Ja n	Feb	Mar	Apr	May	Ju n	Ju l	Aug	Sep	Oc t	Nov	Dec	Ja n	Feb	Mar	Apr	May	Jun
Responses	2	6	8	12	27	26	25	41	21	23	14	13	22	16	27	19	34	42

Source: ADDS Data Warehouse

Prepared by: Wesley Loy, Data & Records Coordinator

12 Jul 2024



This is **Exhibit "E"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on7/25/2024..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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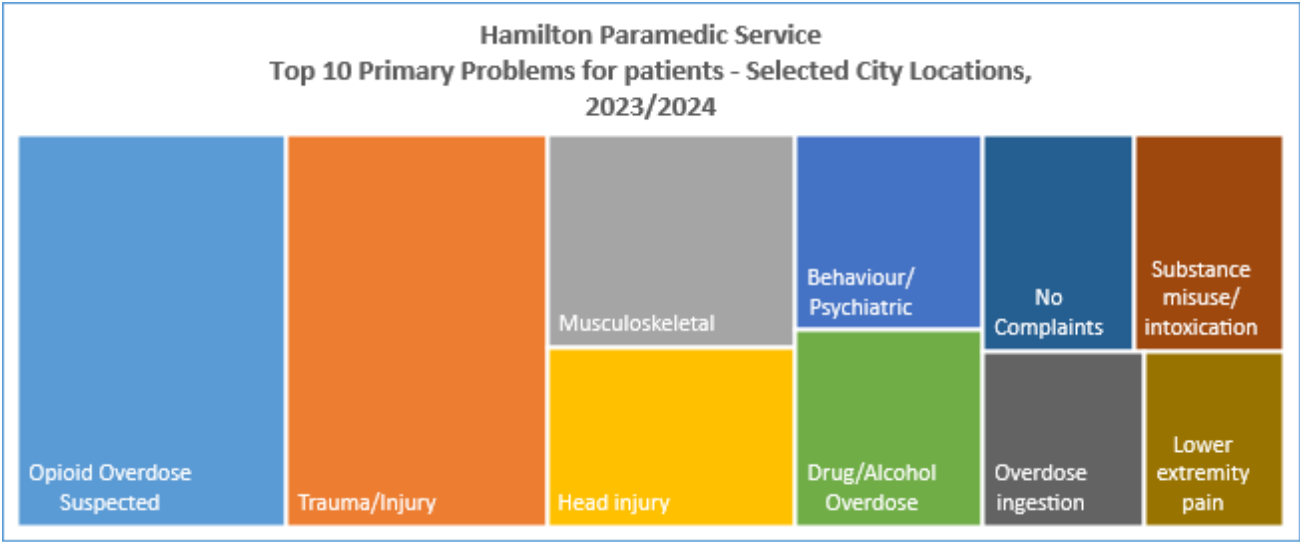
Bevin Shores

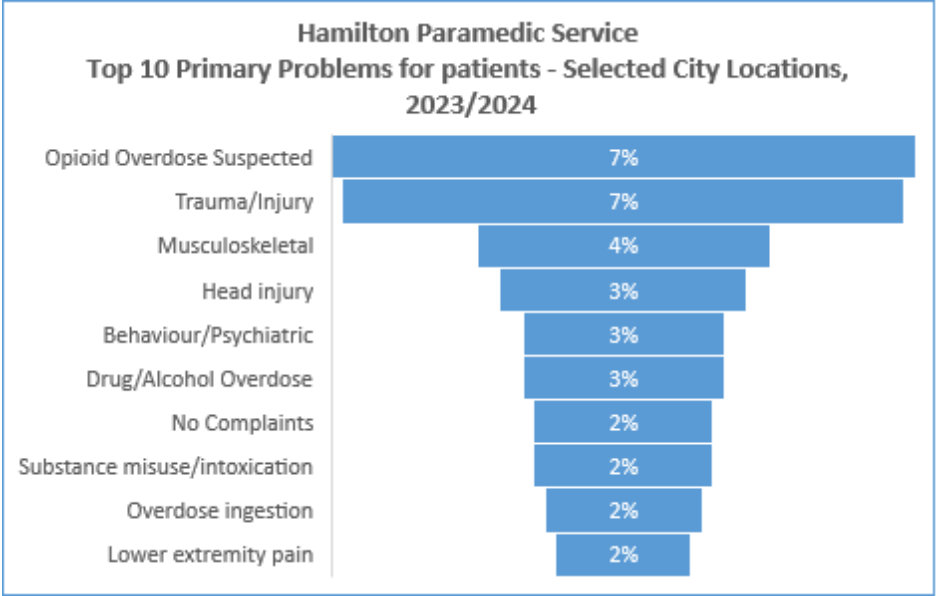
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Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

TOP 10 PRIMARY PROBLEMS - SELECTED CITY LOCATIONS,
2023/2024

TOP 10 FINAL PRIMARY PROBLEMS	% (N=378)
Opioid Overdose Suspected	7%
Trauma/Injury	7%
Musculoskeletal	4%
Head injury	3%
Behaviour/Psychiatric	3%
Drug/Alcohol Overdose	3%
No Complaints	2%
Substance misuse/intoxication	2%
Overdose ingestion	2%
Lower extremity pain	2%





This is **Exhibit "F"** referred to in the Affidavit of Wesley Loy affirmed before me at the City of Hamilton, in the Province of Ontario, on7/25/2024..... in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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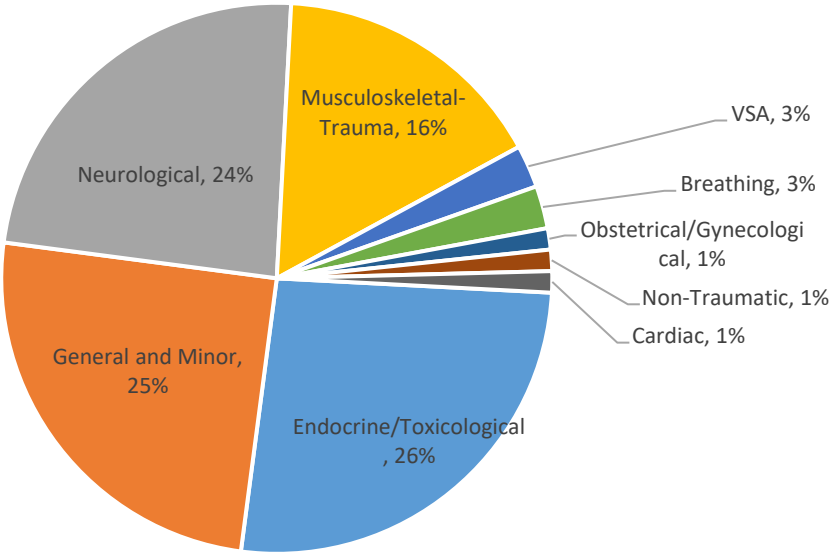
Bevin Shores

Commissioner for Taking Affidavits
(or as may be)
Bevin Shores (LSO No. 56161F)

**All Final Primary Problems by Medical Categories -
Selected City Locations, 2023/2024**

Medical Category	%
Endocrine/Toxicological	26%
General and Minor	25%
Neurological	24%
Musculoskeletal-Trauma	16%
VSA	3%
Breathing	3%
Obstetrical/Gynecological	1%
Non-Traumatic	1%
Cardiac	1%

**Hamilton Paramedic Service
All Primary Problems by Medical Categories
- Selected City Locations, 2023/2024**



KRISTEN HEEGSMA et al.

- and -

Court File No. CV-21-00077187-0000

CITY OF HAMILTON

Applicants

Respondent

ONTARIO
SUPERIOR COURT OF JUSTICE

PROCEEDING COMMENCED AT
HAMILTON

AFFIDAVIT OF WESLEY LOY
AFFIRMED7/25/2024.....,

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Lawyers for the respondent

File Number: H227899

TAB 13

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO &
SHAWN ARNOLD

Applicants

and

CITY OF HAMILTON

Respondent

**AFFIDAVIT OF SHAWN MACKEIGAN,
DIRECTOR OF MEN'S SERVICES, MISSION SERVICES**

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**AFFIDAVIT OF SHAWN MACKEIGAN,
DIRECTOR OF MEN'S SERVICES, MISSION SERVICES
(SWORN OCTOBER 6, 2021)**

I, **SHAWN MACKEIGAN**, of the City of Hamilton in the Province of Ontario, **MAKE OATH AND SAY:**

1. I am the Director of Men's Services at Mission Services of Hamilton ("**Mission Services**"). I have been in my current position for 5 years. Previously, I worked in social services with the City of Brantford, beginning in 2007. Mission Services is a registered charity and multi-service agency that pursues the goal of ending poverty. In my role as Director, Men's Services, among other things, I oversee the provision of shelter services to homeless men and couples in the City of Hamilton. As such I have knowledge of the matters set out in this my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.

Hotel Spaces

2. In or about mid to late March, 2020, Mission Services began to explore options for socially distanced spaces for the homeless in the City of Hamilton. We wanted to ensure that adequate spacing in our congregate living spaces could be observed, and we determined that adding hotel spaces to be a good option for clients who were not medically vulnerable (in terms of physical as well as mental health, including addiction status) and who could self-isolate, if necessary. This generally led to lower acuity clients being considered more appropriate for hotel placements at first, and helped to ensure that higher acuity clients, including those with severe or unstable substance abuse disorders, had access to more spaces and resources at shelter sites. However, the situation has changed over time and, as more services became available at the hotels, many higher acuity clients have been served at hotel sites.

3. In April, 2020, Mission Services began operating 35 rooms at a hotel in East Hamilton for single men and couples—so, at maximum, 70 individuals. Not all of our rooms have been occupied by couples, but we typically had more than 35 individuals in our hotel spaces on any given night.

4. While the East Hamilton hotel is owned and operated as a traditional fee for service hotel by a private market partner, these 35 rooms were operated as an extension of Mission Services, offering essentially the same emergency shelter services and supports, and was intended to have similarly few barriers to access.

5. In early September, 2020, Mission Services moved its operations to a Downtown Stoney Creek hotel. At that location, we have access to four floors, with rooms available, that could house a maximum of 162 individuals. This number is dependant on whether the rooms are occupied by couples or single individuals.

6. The hotel rooms provide a private space for each client, with a locking door and washroom. Hotel cleaning staff does the daily cleaning work, though Mission Services provides supplies.

7. Mission Services is housing-centred and housing-focused. Traditionally, emergency shelter services focused on providing food and a bed ('three hots and a cot'). Our priorities are different today, and are based on the 'Housing First' philosophy, which is supported by the academic literature and a track record of positive outcomes across North America.

8. The Housing First philosophy has no readiness or training requirements before housing can be accessed by our clients; it is based around the belief that everyone can be housed, and it acknowledges that homelessness causes new issues and exacerbates existing issues—in terms of physical and mental illnesses, including drug addiction—in the individuals experiencing it, whereas housing opportunities, with long-term supports (including social assistance) once in housing, leads to demonstrable improvements in physical and mental health, as well as economic status.

9. Mission Services serves many highly acute persons, and our programs are in tune with the needs of such clients. We work with our clients on their own terms, in individualized ways. We ask only that our clients engage with us in the process of ending their episodes of homelessness, and bring reasonable expectations to that process. We have succeeded in placing many highly acute persons in housing, and do so regularly; this includes clients who were previously homeless for lengthy periods.

10. There is not a waitlist for the housing opportunities we have available in the City of Hamilton. We continue to have housing opportunities available and are able to place clients in housing right now, today. The opportunities currently available include housing loss prevention and homelessness diversion assistance, emergency shelter beds for men and women, hotel options for men, women, couples & families, temporary emergency shelter spaces, and permanent housing placements in the private market. Mission Services' Housing First program has helped 162 housing placements from Housing Up between April 2020 and October 5, 2021.

11. With the Housing First philosophy in mind, all clients accessing our services at the hotel sites have been supported by on-site case management staff.

Encampments—Competing Philosophies

12. An older philosophy has been involved in the creation of encampments. This philosophy used to be called "Housing Readiness". This philosophy is considered discredited in the social services field and was abandoned in North America in the 1990s. Housing Readiness was principally concerned with lifeskills training (employment, cooking, cleaning, etc.), and was based on a belief that these skills must be present before a housing placement would be successful. The Housing Readiness philosophy was ultimately abandoned in favour of the Housing First philosophy, because it became apparent after Housing Readiness had been put into practice for some time that Housing Readiness in fact perpetuates and worsens homelessness—by making housing less likely to be

accessed at a given time by a given individual, it actually contributes to the underlying issues, i.e. physical and mental illnesses and drug addiction, that led to them being homeless in the first place.

13. In sum, Housing First was born out of a recognition that homelessness is bad for you. By getting our clients into housing as quickly as possible, we can work at resolving their often difficult underlying issues now rather than leaving them to be dealt with later.

14. The problem is that, by prolonging episodes of homelessness, the Housing Readiness philosophy makes encampments more likely to exist and for longer periods. Organizations such as HAMSMaRT and Keeping Six, who work with encampment occupants—without any oversight, standards or regulations—can thereby actually undermine the available housing options and the long-term health and wellbeing of encampment occupants, by telling them that they are 'not yet ready' to be housed, that they need to learn lifeskills first, or that they will be given priority for future housing by staying in encampments.

Service Restrictions and Discharges From Hotel

15. Our hotel partners employ a robust camera surveillance system at their buildings and utilize this system in and around their premises to ensure staff, guest, and property safety.

16. While accessing our services at the hotel sites, our clients have been expected to abide by the same expectations as they would at our shelter sites.

17. For example, Mission Services' staff conduct periodic room checks. This has a wellness aspect, allowing us to identify concerns and prevent harm (we have not had a single death due to overdose or otherwise at our hotel sites), and an efficiency aspect, allowing us to ensure our rooms are being used. An unexplained absence from the hotel may result in a room being reassigned.

18. Similarly, as in Mission Services' shelters, individuals accessing the hotel sites are not prohibited from using drugs, but it is expected that they will not do so in their rooms or elsewhere on

site. Cigarette and marijuana smoking inside of rooms is strictly prohibited by the hotel and there are designated areas and signage directing all guests to where these activities can take place outside of the hotel building. Using drugs that do not require burning of substances i.e.: IV drugs, can be used in the privacy of the hotel room so long as the guests are responsible and ensure that paraphernalia is disposed of using the available 'sharps containers'.

19. Breaches of expectations can lead to discharge from the hotels. This would result in a referral to another shelter site in the City of Hamilton; we do not discharge clients to the street.

20. Between April 2020 and October 6, 2021, we have had 469 non-voluntary hotel discharges (i.e. this figure does not include the 59 of our hotel clients who we have placed in housing since the pandemic began). 110 of these discharges were due to domestic issues (as we provide services to couples, this includes disputes of all kinds as well as domestic abuse). A further 294 were for non-compliance with expectations, i.e. verbal abuse of staff, damage to rooms, repeatedly bringing guests back to rooms, and other safety concerns, i.e. drug activity, sex work and various forms of mischief (attempts to break in to vehicles, propping open emergency doors, attempts to enter garbage containers). While another 65 were involuntary discharges as they were referred to another shelter.

21. Between April 2020 and October 6, 2021, we had 144 service restrictions. These are instances where an individual was restricted and does not necessarily reflect 'unique individuals'. It is possible for people to be restricted and subsequently return at some point after the restriction period ended or the individual circumstances changed.

22. Between April 2020 and October 6, 2021, there were 82 self-discharges.

23. Between April 2020 and October 6, 2021, 59 individuals were housed.

24. There have been very few individuals who have been truly 'restricted from service' at our hotel sites. Often times, a discharge is a sufficient natural consequence for unacceptable behaviours

exhibited while accessing service. We are always open to exploring referrals for clients who have previously accessed our services and have been discharged. City-wide discussions take place about this issue quite often, and we have had previous clients return after being discharged. This review assumes that the reasons for discharge have been adequately explored and understood by the client and that Mission Services staff, the referral team at the City of Hamilton and our referring partners are satisfied that behaviours or issues have been addressed and that a change in behaviour is a reasonable expectation.

COVID-19 Protocols

25. At our hotel sites, we have conducted multiple COVID-19 screenings each day. If a screening is not passed, as in the case noted above, the result is self-isolation and testing.

26. Personal Protective Equipment (masks, gowns, shields, gloves, etc.) and related training has been provided to all Mission Services staff working at the hotel sites.

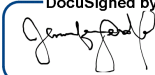
27. Masks are provided to our clients, as well.

28. Vaccinations are readily available to clients who are interested in obtaining them.

29. Currently, roughly 70% of the staff at our organization have received two doses of the COVID-19 vaccine. We anticipated that this number will increase in coming months.

30. I make this affidavit in order to clarify and explain the background of and services provided by Mission Services in the City of Hamilton and for no other or improper purpose.

SWORN by Shawn MacKeigan of the City of Hamilton, in the Province of Ontario, before me at the City of Hamilton, in the Province of Ontario, on October 6, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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Commissioner for Taking Affidavits
JENNIFER ASHLEY GEE SEIDEL
(82920W)

DocuSigned by:

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SHAWN MACKEIGAN,

ASHLEY POFF et al.

Applicants

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**

PROCEEDING COMMENCED AT
HAMILTON

**AFFIDAVIT OF SHAWN MACKEIGAN,
DIRECTOR OF MEN'S SERVICES, MISSION
SERVICES**

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TAB 14

**ONTARIO
SUPERIOR COURT OF JUSTICE**

BETWEEN

**ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO &
SHAWN ARNOLD**

Applicants

-and-

CITY OF HAMILTON

Respondent

AFFIDAVIT OF OLIVIA MANCINI
(affirmed October 4, 2021)

I, Olivia Mancini of the City of Hamilton, in the Province of Ontario **AFFIRM AND SAY:**

1. I have personal knowledge with respect to the facts set out below about the emergency shelter system. Where information is not based on my personal knowledge, it is based upon information provided by other professionals, which I believe to be credible and true.
2. I worked at the Salvation Army Booth Centre (an emergency shelter for men) for six years as a case manager. In this role I supported men experiencing homelessness with reaching their housing goals, as well as other goals related, but not limited to substance use, mental health, financial assistance, legal concerns, etc.
3. I also worked at Carol Anne's Place (an overnight drop in space for women) as an Addiction Attendant. In this role I supported women experiencing homelessness with getting into detox or shelter (if that was their goal) and monitored women experiencing withdrawal symptoms.

4. I am a volunteer with Keeping Six – a community-based organization, founded in 2018 at the height of the opioid crisis to defend the rights, dignity and humanity of people who use drugs. I write this affidavit on behalf of Keeping Six.
5. I obtained a Bachelor of Arts in Psychology with a minor in Sociology in 2014 from Brock University, followed by a Concurrent Disorders Diploma from Mohawk College in 2015. I recently completed a Bachelor of Social Work in 2020 from McMaster University, and I am currently a Master of Social Work Critical Leadership Candidate at McMaster University.

Carol Anne's Place

6. Carol Anne's Place is not a shelter, it is an overflow drop in space, and has a capacity for 15 women, but typically see upwards of 25 women a night. During every shift we would call around to the women's shelters and they are always at capacity. It is more challenging to find shelter space for a single woman without children in her care as most shelters are for women with children fleeing domestic violence. Most women accessing Carol Anne's place are service restricted from the women's shelters due to complex mental health and substance use.
7. The women's shelters have a "do not admit list." For example, one woman has not been allowed to access shelter since 2018 for being removed by police once. There are significantly less shelter beds for women in the city compared to men's shelter. Women's clothing, cellphone, and other belongings were often stolen during the night. Carol's Anne's place is considered the "last stop" for women in the city as there is nowhere else to go if they cannot access Carol Anne's place. Benefits of Carol Anne's place is that it is low barrier and will only service restrict women for 24-48 hours maximum. They also provide harm reduction supplies, but they encourage women to not use on the property.

Salvation Army Booth Centre Bed Capacity

8. This has a capacity for 82 men, and 10 emergency overflow spaces. When the first lockdown took place, capacity went down to approximately 50 beds. There are dorm style beds that accommodates 11-3 men per dorm with a half wall built between them. There are two double rooms split by a divider and approximately 40 single rooms. The dorm beds are for everyone, and single rooms are reserved for clients who pose the least amount of risk first. If there are concerns with substance use

and possible overdose, clients will be placed into a dorm room. If none are available, client will be booked into ideally a double room, if not then a single room with the understanding that they will be moved to a dorm bed when available.

9. When the pandemic hit, all the shelters reduced their bed capacity, and a temporary ad-hoc shelter was opened at First Ontario Centre. This did not increase bed capacity, it made up for the decrease in beds at the other shelters. Clients were being service restricted for two days for missing curfew at First Ontario in the middle of a pandemic. The expectation to return for 10pm curfew is difficult for people living on the streets that may not have concept of time, persistent mental health concerns, and substance use. During the pandemic Salvation Army had two common rooms available for clients to spend time in during the daytime as other essential services that clients would typically use were closed (shopping malls, coffee shops). Two common rooms were not enough for 82 people to maintain social distancing, so many people were still left outside during the daytime with nowhere to go.

Salvation Army Booth Centre Book in times/curfew

10. Shelter staff are available to clients 24/7. Clients can book in between the hours of 9am to 4pm daily. Curfew is at 10pm and if you are not in your bed then you are discharged, and your bed is given to someone else. If clients miss the 10pm curfew, they can return to book in after midnight if a space is available and they can return for their belongings the following day between 6pm-10pm. There are three additional bed checks between the hours of 11pm-4am. You can miss 1/3 of these bed checks and are welcomed back into your bed. If you miss 2/3 or 3/3 you are welcomed back into your bed until 8am, but you are not allowed to have breakfast. You must take your belongings and go, and if you need a bed for the following night, you must wait until 6pm. The logic is based on a standpoint of "if you want a bed, you will be in your bed all night." It does not take into consideration substance use and mental health.
11. The dorms are closed every day from 8am-6pm, so there is nowhere to sleep during the daytime. This can be particularly challenging for clients who work night shift as they will not be accommodated. Also, as an unhoused person you are in crisis and focused on surviving, so it can be quite difficult to remember all of the different rules and times. If the shelter is full, you are not allowed to wait for a bed to become available, staff will call the other shelters in the city, and then inform client of what is available. If all shelters are full then you are turned away to the street and

provided information on potential places to find food as meals are only for shelter residents. If you are service restricted (not allowed to access shelter due to behaviours, such as mental health, substance use) from all three men's shelters, you are turned away to the street, this is a very common practice.

12. The city's narrative that there are shelter beds available for everyone is false. Shelter beds are consistently at capacity nightly, and this will continue into the cold winter months. The city's narrative that there are no clients who are service restricted shelter wide is also false. I can think of several clients who are currently service restricted from all three men's shelters.

Salvation Army Booth Centre Atmosphere

13. The atmosphere is generally chaotic. The afternoon case managers are required to do many tasks outside of the role of case manager. The case managers must cover three breaks for front desk, attend one hour dinner to help kitchen staff feel safe with clients, unlock all the dorms (as they are locked during the daytime), obtain client belongings from storage after 6pm as requested by clients, locking the TV room and laundry room, doing hourly rounds throughout the building to ensure clients are alive and safe. On top of that there is an expectation to house 20 clients per month with an expectation of over 10 meaningful engagements with clients, such as helping a client secure income, search for housing, call landlords, set up housing views, secure payments for rent, and complete housing applications. It is easy to exceed over 10 meaningful engagements a day, but on average only 25% of these engagements are about housing and the remainder is crisis management. Often clients return to the shelter under the influence of an unknown substance and require supervision, clients will engage in altercations, females will present on site and refuse to leave, service restricted clients who are not allowed to be in the building will present and refuse to leave, clients have medical emergencies (mostly overdoses), and mental health crisis (i.e., psychosis – hearing or seeing things that are not there).
14. The City of Hamilton still currently pays shelters the same amount per year to run a shelter, but since the opioid epidemic began, the demands on staff are far greater and staff are pulled away from routine duties regularly. The response from the City is threatening removal of funding if housing stats aren't at expectation.

Salvation Army Booth Centre Theft

15. When new clients present staff make sure they understand that under no circumstance do you leave belongings unattended, or they will be stolen. Clients are informed to lock up their belongings in the locker provided. Many clients do not have a lock or money to purchase a lock, in this case we encourage clients to keep any valuables in their pockets. Clients fall asleep regularly with their phone on their pillow thinking it will be safe, and it will be stolen by morning. This proves difficult for those who understand limited English, or seniors, as they tend to fall victim to theft at a higher rate. Staff on site cannot review cameras in the moment and by the time management reviews the cameras, the belongings are long gone. If the client who stole the belongings can be identified on camera, they will be service restricted for a period of time. It is not uncommon for previous clients to sneak into building and search through the dorms and steal items. For example, a client who had been no trespasser for a year walked into the building and stole a client's laptop out of his single room while he was in the washroom. Also, clients are not allowed to bring their bikes into the building, but if they lock their bike up outside it will get stolen. Bikes are stolen on a regular basis out front of the Salvation Army. Client's belongings are often the only possessions they have, and for their belongings to get stolen it can be very upsetting and be a barrier to accessing shelter in the future due to fear of theft. For clients who do not return to their shelter bed for the night, their belongings are packed and labelled and put into storage. When the client returns for their belongings, more often than not clients become upset and state that some of their belongings are missing. I have often found clients missing items because their belongings were not labeled properly by housekeeping staff. This was an ongoing issue of mislabelling belongings. Staff's response is "we are not responsible for lost or stolen belongings" and there is nothing staff can do about the missing items. The shelter also only stores belongings for 48 hours and then the belongings are disposed of. Client's medications are also disposed of after 72 hours. This can cause a lot of unnecessary issues for clients as they are often unable to get a refill of their medications until the next refill date. Some clients will opt to keep their medications on them to avoid this issue, but then if they are caught with their medications in the shelter, they will be service restricted for a period of time.

Salvation Army Booth Centre Safety Concerns

16. Clients experience safety concerns, verbal threats, and physical violence on a regular basis in the shelter. I have personally witnessed a physical altercation where a client's leg was broken. Another client was brutally assaulted in the washroom, and as a result I had to attend court with my

colleague. There was a 12-person altercation in the parking lot where a belt was used as a weapon. One client chased another client with a hammer. One client brutally assaulted someone, to the point that he was in a coma and was charged with attempted murder. Staff are also susceptible to safety concerns, verbal threats, and physical violence. A client punched the side mirror off my car. Another client attempted to get into my vehicle after work and I later found out he was planning to murder me by strangulation. A handful of security guards have been physically assaulted by clients. A client attempted to punch me in the face, but security was able to intervene. Since the pandemic, there has been an increase in violence. For example, a client's face was macheted numerous times at Salvation Army and a client was murdered outside of Mission Services. These are just a few examples of the violence within the shelter system.

Salvation Army Booth Centre Service Restrictions

17. Service restriction is the practice of limiting or denying access to emergency shelter for a set period of time. Shelter staff may impose service restrictions for using substances, possession of illicit drugs or harm reduction supplies, mental health, or violating shelter policies. Service restrictions vary in length. A staff member can only service restrict for 24 to 48 hours pending management review. Management will then review the service restriction and implement an extension. Service restrictions can be from 24 hours to sometimes months and years. Typically, service restrictions are extended if it is a repeat behaviour. At times this is inappropriate as clients continue to be punished for incidences that may have happened a few years ago that they were already punished for, but because it is a repeat behaviour the service restriction gets extended for a longer period of time. Service restrictions also depend on the staff's personal values and beliefs, particularly around engaging in substance use. For example, a client overdosed in the washroom and was service restricted for 6 months. This sends the client a message that they will be punished for using substances in the shelter and encourages using substances alone or hiding their substance use due to fear of criminalization. Personally, I would rather clients use inside the shelter where there is staff to save them than to use in a back alleyway because they were service restricted for overdosing in the shelter. Another client attempted suicide by hanging, and he was service restricted for one year. The reasoning behind this was he "traumatized" staff. I do not agree with service restrictions involving substance use or mental health as people are being punished for having an illness. The length of service restrictions is also inconsistent. For example, to demonstrate the inconsistency, three clients were service restricted for smoking in the building – one was for 24 hours, one was for 14 days, and one was for 3 months.

18. There are no clearly documented policies or procedures for service restrictions in the shelter system in Hamilton for a practice that ultimately causes harm and trauma to service users. Many clients will end up being service restricted from all three men's shelters for similar behaviours or issues. The service restrictions will not be lifted in these situations unless it is a cold alert (-16 degrees), the shelter with the least severe service restriction would have to take the client, however, there have been times where this was not the case. Sometimes when clients are service restricted shelter wide, we will refer them to another city, but during the pandemic shelters were not accepting clients from other cities, so an additional barrier to accessing shelter was put in place for those who have nowhere else to go.

COVID-19 outbreaks in shelter

19. When all three men's shelters were in outbreaks at the same time, there were zero indoor options for unhoused men. Numerous people were turned away to the streets. Many clients asked where they are supposed to go when all the shelters are in outbreaks, and we had no answer for them. It was absolutely gut-wrenching to turn people away to the street with no other options. The city did not provide alternative indoor options, despite having a year to prepare for outbreaks within the shelter system. Unhoused people were essentially left behind and not included in pandemic response plans. I found myself reaching out to medical professionals in the field to have them advocate for clients who had nowhere else to go. Some days we were able to find an indoor option, but most day's people were left to sleep on the streets. The hotel programs that were opened were only for women and couples. Single men were not allowed to go to the hotel as they were deemed "high risk." A few men were able to get into hotels during the outbreaks in all the men's shelters, but as soon as a shelter was out of outbreak all the men were discharged from hotel to the street. Staff did not even secure them beds at the shelters, so when these men attempted to find space, the shelter was already at capacity.

Salvation Army Booth Centre – Substance abuse and the changing landscape with Covid -19

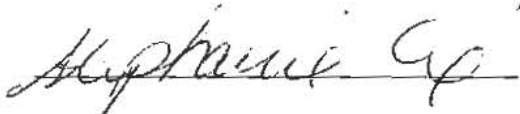
20. Overdoses within the shelter have rapidly increased. Throughout the pandemic, overdoses have been occurring on almost a daily basis. At one point, there was seven overdoses in one day. During the outbreak, a temporary safe injection site was implemented at the Salvation Army to encourage people to stay indoors and stop the spread of the virus. The safe injection site quickly closed before

the outbreak was declared over, and a client who was accessing the space ended up dying of an overdose in his dorm bed. Many clients were overdosing off property across the street when First Ontario was open and around the corner on the stairs at the Philpot church. Clients would come into the shelter and ask staff for naloxone (opioid reversal drug) due to an overdose. Staff would respond in these situations. Staff were then directed by management to not respond to overdoses off property because if they are injured off the property, the shelter would not be liable. Staff were even threatened to be fired for leaving property while on shift. The way we responded to overdoses also changed during the pandemic. It was recommended to not do CPR because of the risk of transmission and staff would need to receive verbal confirmation that other staff were comfortable with the staff person doing CPR.

21. The pandemic has made the opioid epidemic worse due to closure of harm reduction services/reduction in hours/online services, social distancing and stay at home guidelines has increased the likelihood of people using alone, closure of borders has increased toxic drug supply, and the city's drug strategy was put on hold to respond to the pandemic, despite the opioid epidemic also being a public health emergency.
22. The staff to client ratio is not appropriate. Staff are not appropriately trained or equipped to respond to complex mental health issues (including violence and crisis) and responding to an insanely high number of overdoses. Responding to overdoses on a daily basis should not be normalized in shelters, it is traumatic. Safe spaces to use drugs inside the shelter would ultimately save lives, improve health and safety, reduce staff burnout, and allow case managers to do the job they were hired to do. Staff in shelters are underfunded and under resourced, we are doing the best we can with very limited resources. We help clients navigate complex systems and try to remove barriers, but we are often unable to meet the complex needs of clients.
23. Case management has been proven difficult to do amidst a pandemic. There has been an increase in violence, we have been managing an increase in overdoses, and increase in crisis intervention. Shelter staff have been more focused on keeping people alive and safe, and providing basic necessities such as food, hygiene, and a place to sleep. Closure of services, reduced hours, or programs moving online due to COVID-19 has left very limited indoor options for unhoused people.

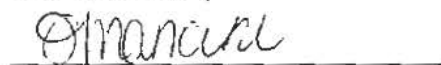
24. Barriers that unhoused people are facing are long waitlists for addiction and mental health supports – they need access to immediate interventions. There is also a lack of affordable and supportive housing. This is a major gap as people with higher needs, need supports in place in order to successfully maintain housing. The vaccine passport is also a challenge for unhoused people as many do not have proof of vaccination and do not have photo ID. ID is often lost or stolen. Again, there is very limited indoor options for unhoused people to go to the bathroom or practice public health guidelines such as washing their hands. In general, shelters are understaffed, the staff are undertrained and underpaid, which leads to a high turnover rate, which leads to an even less stable environment for people in shelter.

AFFIRMED BEFORE ME at the)
 City of Hamilton, this 4th day of)
 October, 2021)



A Commissioner etc.

AFIRMED at the City of
 Hamilton, in the Province of
 Ontario, this 4th day of
 October, 2021.



ASHLEY POFF *et al*
Applicants

-and-

CITY of HAMILTON **342**
Respondents
Court File No.
CV-21-00077187-0000

Ontario
Superior Court of Justice

PROCEEDING COMMENCED AT HAMILTON

AFFIDAVIT OF OLIVIA MANCINI

HAMILTON COMMUNITY LEGAL CLINIC
100 Main Street East
Suite 203
Hamilton, ON L8N 3W4
SHARON CROWE (LSO #47108R)
STEPHANIE COX (LSO #65464F)

Telephone: 905-527-4572
Fax: 905-523-7282
Lawyers for the Moving Parties

TAB 15

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO
MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE
DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA
JORDAN, JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD,
COREY MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL
PIERRE, LINSLEY GREAVES and PATRICK WARD

Applicants

and

CITY OF HAMILTON

Respondent

APPLICATION UNDER 14.05 OF THE *RULES OF CIVIL PROCEDURE*

AFFIDAVIT OF CORY MANNING

I, Cory Manning, of the City of Hamilton, in the Province of Ontario, AFFIRM:

1. I am an employee of the City Hamilton as such I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.

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Roles and Duties

2. Since June 2024, I have held the title of Superintendent of Parks District North of the Hamilton Parks and Cemeteries Section for the City of Hamilton. I have been employed with the City of Hamilton for approximately eighteen years in various roles within the Parks and Cemeteries Section or its predecessor. In terms of my recent roles, in approximately September 2021 I became the Superintendent of Parks District West. In May 2022 I also, as an added responsibility, headed the encampment team for the Parks and Cemeteries Section. I have continued to head the encampment team while continuing on as Superintendent of Parks District North. In each of these roles I report to Kara Bunn.

3. The encampment team is, generally, tasked with cleanup of encampment sites; whether cleaning sites that have been vacated or abandoned; or assisting with cleanliness and waste removal for sites that are still active. In May 2022, cleanup was performed by contractors during daytime hours, and Parks North staff after their normal hours, as additional duties. The supervisor, Joe Wade, oversaw this team. My role involved, primarily, managing complaints, along with Mr. Wade; attending meetings three times per week regarding coordinating cleanup; directing deployment of cleanups; and liaising with the Housing Focused Street Outreach Team (“HFSOT”), Housing, Municipal Law Enforcement (“MLE”), and Hamilton Police Service, as necessary, regarding new sites.

4. Following the enactment of the 2023 Encampment Protocol, Council approved one full-time supervisor and three full-time staff members within Parks solely dedicated to

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encampment cleanup. As the head of the encampment team, my role remained essentially the same as described in the paragraph above.

5. I confirm that the “Standard Operating Procedure” referenced in the Second Supplementary Affidavit of Steve Hasselman directs how cleanup is performed, but does not direct when cleanup is performed.

6. The encampment team performs “regular cleanup” of known encampment sites on a routine basis, to assist with keeping existing encampments clean. This includes supplying encampment residents with garbage bags or asking them to pile their garbage or discarded items in a certain area for collection. We only take items that encampment residents have specifically indicated are garbage. The encampment team also performs cleanup in accordance with the 2023 Encampment Protocol, in accordance with the steps dictated in the Protocol. Encampment team members will also accompany Parks North staff to pre-engage with encampment residents (to give them advance notice) before staff perform park maintenance activity such as grass cutting.

7. Attached hereto as [Exhibit “A”](#) is a spreadsheet summarizing the daily cleanup at encampments from February 2023 through February 2024. Attached hereto as [Exhibit “B”](#) is a spreadsheet summarizing the daily cleanup at encampments from March 2024 to the first week of July, 2024.

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Observations of Parks and Encampments

8. The Parks West district includes Ancaster, Flamborough and Dundas. I have observed very few encampments in this area and no significant issues relating to encampments in this area.

9. As current superintendent of Parks North, I observe that approximately 90-95% of encampments in the City appear to be located within the Parks North district.

10. Given my role as head of the encampments team, a large part of my day and my workload involves dealing with encampments: either responding to complaints regarding encampments or coordinating staff to respond to these complaints. I have reviewed the complaints appended to the Second Supplementary Affidavit of Steve Hasselman. I am aware of these types of complaints, which are the same as or similar to complaints that I have received and continue to receive working on the encampments team for the Parks and Cemeteries Section.

11. I and my staff make concerted efforts to develop and maintain positive relationships with the encamped residents at parks. We emphasize that we are not law enforcement and are not interacting with them in an enforcement capacity. I find that my staff and I generally enjoy a good rapport with people living in encampments.

12. I have observed that encampments are becoming more entrenched or permanent because they are permitted by the 2023 Encampment Protocol to remain in place longer. People living in encampments are adding to their spaces as they live there longer and become established. Many of them express that they see their encampment site as their

-5-

possession. Public complaints to Parks staff are also increasing along with the increase in the number of encampments and their perceived entrenchment.

AFFIRMED by Cory Manning at the City of Hamilton, in the Province of Ontario, before me at the City of Kitchener, in the Province of Ontario on July 30, 2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:
Vivian Caldas
ABBCB4C93B2B427...

Commissioner for Taking Affidavits
(or as may be)

VIVIAN CALDAS (LSO No. 86862V)

DocuSigned by:
Cory Manning
195D4754DBC41A...

CORY MANNING

This is **Exhibit "A"** referred to in the Affidavit of Cory Manning affirmed before me at the City of Kitchener, in the Province of Ontario, on July 30, 2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

ABBCB4C93B2B427...

Commissioner for Taking Affidavits
(or as may be)
Vivian Caldas (LSO No. 86862V)

FEBRUARY ENCAMPMENT CLEANUPS

Feb.13th York Parkette - Dimitri - M.Wilson Complaint - PN STAFF - (1)
Feb.15th Shamrock Park/Gage Park 2 of 5 - PN STAFF - (2,3,4)
Feb.16th Whitehern/Bishops/Gore - PN PTAFF - (5,6,7)
Feb.21st Whitehern/Gore - PN PTAFF - (8,9)
Feb.22nd Hillcrest/Woodlands - STAFF - (10,11)
Feb.24th Jackson Park - PN STAFF - (12)

MARCH ENCAMPMENT CLEAN UPS

Mar 1st Jackson Park - STAFF - (1)

Mar 2nd Gore Park/(Phil Arceneaux)/Whitehern/Bayfront/Gage Park 4th of 5) - PN STAFF - (2,3,4,5)

Mar 3rd Woodlands - STAFF (6)

Mar 7th Gore Park/MacNab Tunnel - Hurst St./Jackie Washington/Gage Park 5th of 5) - PN STAFF - (7,8,9,10)

Mar 8th Jackie Washington/York St.(City Centre)/McLaren/Woodlands - PN STAFF - (11,12,13,14)

Mar 14th Woodlands/JC BEEMER - STAFF (15,16)

Mar 16th York Parkette/Vine/City Centre/Whitehern - PN STAFF - (17,18,19,20)

Mar 20th City Centre/Shamrock/Whitehern - PN STAFF - (21,22,23)

Mar 24th Park & Vine/McLaren/Whitehern - PN STAFF - (24,25,26)

Mar 28th MacNab St/Whitehern/Shamrock/West 5th/Province St - PN STAFF - (27,28,29,30,31)

Mar 30th MacNab St/Whitehern/West 5th/York Parkette - PN STAFF - (32,33,34,35)

Mar 31st West 5th - STAFF - (36)

APRIL ENCAMPMENT CLEANUPS

Apr 3rd West 5th/Vine & Park - PN STAFF - (1,2)
 Apr 4th Vine & Park/Whitehern - STAFF - (3,4)
 Apr 6th Scenic Dr/Stonechurch & Upper Paradise - STAFF - (5,6)
 Apr 7th Cathedral Dog Park - STAFF - (7)
 Apr 12th York Parkette/McLaren/Central/Woodlands/Whitehern - PN STAFF - (8,9,10,11)
 Apr 14th Bayfront/Vine & Park/Gage Park/Whitehern - PN STAFF - (12,13,14,15)
 Apr 18th Lynwood/Vine & Park/Whitehern/Century Park - PN STAFF - (17,18,19)
 Apr 19th Whitehern/West 5th/Vine & Park - STAFF - (20,21,22)
 Apr 20th Corktown/Victoria/Vine & Park - STAFF - (23,24,25)
 Apr 21st Redhill Valley - 2 Locations/Victoria - PN STAFF - (26,27,28)
 Apr 25th James St.Bridge/LifeSaver/Whitehern-City Hall - PN STAFF - (29,30,31)
 Apr 27th Summers Lane/Theatre Aquarious - PN STAFF - (32,33)
 Apr 28th Whitehern/West 5th/Vine & Park - STAFF - (34,35,36)

MAY ENCAMPMENT CLEANUPS

May 1st York Parkette/McLaren/Woodlands/Whitehern/JC Beemer/Park & Vine - PN STAFF (1,2,3,4,5,6)

May 2nd Cathedral Dog/Road Allowance Main St W - PN STAFF (7,8)

May 4th Whitehern/Woodlands/Sanitorium - PN STAFF (9,10,11)

May 8th York Parkette/Shamrock/Keddy Trail 3 Locations/Birmingham - PN STAFF (12,13,14,15,16,17)

May 9th Bow Valley - PE STAFF (18,19,20,21,22,23)

May 11th Whitehern/Woodlands - PN STAFF (24,25)

May 12th Whitehern - PN STAFF (26)

May 15th Whitehern/Birch/JC Beemer - PN STAFF (27,28,29)

May 17th York Parkette/Shamrock/Trail(455 Charlton)/Vine/Lifesaver/Woodlands/Birch - PN STAFF (30,31,32,33,34,35,36)

May 19th Whitehern/Victoria Park/McLaren/Vine & Park - PN STAFF (37,38,39,40)

May 23rd Whitehern/John & Rebecca/Ferguson Station - PN STAFF (41,42,43)

May 25th Whitehern/York Parkette/Shamrock/Woodlands - PN STAFF (44,45,46,47)

May 26th Whitehern/Ferguson Station/Woodlands/Pier 4 Lot/St.Joseph's - PN STAFF (48,49,50,51,52)

May 29th Whitehern/Woodlands/ - PN STAFF (53,54)

May 30th Whithern/Park and Vine/Ferguson Station/Woodlands - PN STAFF (55,56,57,58)

JUNE ENCAMPMENT CLEANUPS

June 1st York Parkette/Whitehern/Ferguson Station - PN STAFF - (1,2,3)
 June 2nd MacNab/Whitehern/Ferguson Station - PN STAFF - (4,5,6)
 June 5th Whitehern - PN STAFF - (7)
 June 6th Whitehern/Woodlands/JC Beemer - PN STAFF - (8,9,10)
 June 7th Whitehern - PN STAFF - (11)
 June 8th Whitehern - PN STAFF - (12)
 June 9th Whitehern/Woodlands/JC Beemer - PN STAFF - (13,14,15)
 June 12th Whitehern/Woodlands/Ferguson RA/Buchanon - PN STAFF - (16,17,18,19)
 June 13th Whitehern/Mountain Drive Park - PN STAFF - (20,21)
 June 14th Whitehern/JC Beemer/Woodlands - PN STAFF - (22,23,24)
 June 15th Birmingham/Dundurn Park/Whitehern/Central Park - PN STAFF - (25,26,27,28)
 June 19th Whitehern/Woodlands/Jackie Washington - PN STAFF - (29,30,31)
 June 20th Whitehern/St.Joe's/HunterParkette/Birch Dog/Shamrock/Myrtle - PN STAFF - (32,33,34,35,36,37)
 June 21st Whitehern/Woodlands/St.Joe's/Central - PN STAFF - (38,39,40,41)
 June 22nd Whitehern/Ferguson Station/Central - PN STAFF - (42,43,44)
 June 23rd Whitehern/Woodlands/St.Joe's - PN STAFF - (45,46,47)
 June 26th Whitehern/Woodlands/Lawrence Rd & Keniworth/Bishops - PN STAFF - (48,49,50,51)
 June 27th Whitehern/Woodlands/JC Beemer - PN STAFF - (52,53,54)
 June 28th Whitehern/Woodlands/JC Beemer/Peace Gardens/Central/281 Cannon/Century Park/York - PN STAFF - (55,56,57,58,59,60,61,62)
 June 29th Whitehern/Woodlands-PN STAFF - (63,64)
 June 30th Whitehern/Woodlands/JC Beemer/Central/Victoria - PN STAFF - (65,66,67,68,69,70,71)

JULY ENCAMPMENT CLEANUP TOTALS

July 4th Woodlands/Whitehern/Central/Lifesaver/FergusonStation - PN STAFF (1,2,3,4,5)
 July 6th MacNab/Whitehern/City Hall Park/Peace Gardens/Woodlands/Myrtle/JC Beemer/Central/Lifesaver - PN STAFF (6,7,8,9,10,11,12,13,14)
 July 11th Whitehern/MacNab/Woodlands/King St & Gailmont/Rainbow/RedHillx3/Strachanx3/Gore Park/York/Wellington - PN STAFF (15,16,17,18,19,20,21,22,23,24,25,26,27,28)
 July 13th Whitehern/MacNab/Woodlands/Central/Carter/Keddy Trail/Wellington Square/Jackie Washington/Highland Gardens/Caroline - PN STAFF (29,30,31,32,33,34,35,36,37,38)
 July 17th Woodlands/Whitehern/MacNab/Stachan/Central/Park&Vine - PN STAFF (39,40,41,42,43,44,45)
 July 18th Whitehern/MacNab/JC Beemer/JackieWashington/York&Ray - PN STAFF (46,47,48,49,50)
 July 20th Centenial RA/Woodlands/JC Beemer/Central - PN STAFF (51,52,53,54)
 July 24th Woodlands/MacNab/Whitehern/Wellington SQ/Central/Woodlands/Jackie Washington/Strachan/Bridgeworks - PN STAFF (55,56,57,58,59,60,61,62,63)
 July 26th TB McQueston/Ferguson Station/Wellington SQ - PN STAFF (64,65,66)
 July 27th Ridge St Pathway/Jackie Washington/Ferguson Station/Wellington SQ/Woodlands/Whitehern/MacNab/Central/Durand/Strachan - PN STAFF (67,68,69,70,71,72,73,74,75,76)
 July 28th 231 Feruson/Wellington SQ/MacNab/JC Beemer - PN STAFF (77,78,79,80)
 July 31st Woodlands/Central Park/JC Beemer/Ferguson Station/MacNabb/Whitehern - PN STAFF (81,82,83,84,85,86)

AUGUST ENCAMPMENT CLEANUP TOTALS

Aug 1st Golf Links & Stonechurch/JC Beemer/Whitehern/MacNab/Woodlands - PN STAFF (1,2,3,4,5)
 Aug 3rd Woodlands/Strachan/LifeSaver/Central/Jackie Washington/Peace Gardens - PN STAFF (6,7,8,9,10,11)
 Aug 4th 2574 King St.E - PE STAFF (12)
 Aug 9th Woodlands/Strachan/Central/Jackie Washington/Whitehern/MacNab/Peace Gardens/JC Beemer/Jackson - PN STAFF (13,14,15,16,17,18,19,20,21)
 Aug 10th Woodlands/Whitehern/MacNab/JC Beemer - PN STAFF (22,23,24,25)
 Aug 11th Woodlands/Ferguson Station/Beasley/LifeSaver - PN STAFF (26,27,28,29)
 Aug 14th Woodlands/JC Beemer/Central/Strachan/Bridgeworks/Beasley/MacNab/Whitehern/Peace Memorial/Ferguson Station/Jackie Washington - PN STAFF (30,31,32,33,34,35,36,37,38,39,40)
 Aug 15th Stonechurch & Golf Links/Woodlands/J. Washington/Strachan/Central/JC Beemer/MacNab/Whitehern/Peace Gardens/Bridgeworks/Beasley - PN STAFF (41-53)
 Aug 16th Ferguson Station/Peace Gardens/Gage Park - PN STAFF (54,55,56)
 Aug 17th Woodlands/JC Beemer/Central/Strachan/Radial/York & Queen/MacNab/Whitehern/Peace Memorial/Ferguson Station/Jackie Washington/Central - PN STAFF (57-68)
 Aug 21st Optimist Park/MacNab/Whitehern/Peace Gardens/Ferguson Station/Woodlands/Jackie Washington/Strachan/Central - PN STAFF (67,68,69,70,71,72,73,74,75)
 Aug 28th Whitehern/MacNab/Ferguson Station/Woodlands/Jackie Washington/Strachan/Central/Caroline - PN STAFF (76,77,78,89,80,81,82,83)
 Aug 30th JC Beemer/Whitehern/MacNab - PN STAFF (84,85,86)
 Aug 31st Whitehern/MacNab/Ferguson Station/Woodlands/Jackie Washington/Strachan/Central/Caroline - PN STAFF (87,88,89,90,91,92,93,94)

SEPTEMBER ENCAMPMENT CLEANUP TOTALS

Sept 1st Whithern/MacNab/Woodlands/JC Beemer - PN STAFF (1,2,3,4)
 Sept 5th Ferguson Station/Whitehern/MacNab - PN STAFF (5,6,7)
 Sept 6th Woodlands - FIRST RESPONSE/PN STAFF (8)
 Sept 7th Jackson/Hill St/Shamrock/Powell/Barton & Centenial/William Connell - FIRST RESPONSE (9,10,11,12,13,14,15)
 Sept 8th Durand Park/Birge & Victoria - FIRST RESPONSE (16,17)
 Sept 10th Strachan-Death - FIRST RESPONSE (LIZ PELT) -(18)
 Sept 11th Scenic Parkette/Strachan/Jackie Washington/JC Beemer/Century/Woodlands/Whitehern/MacNab - PN STAFF (19,20,21,22,23,24,25,26,27)
 Sept 12th Mahoney/Carter - FIRST RESPONSE - (28,29)
 Sept 13th Victoria & Birge/Sam Manson/Hillcrest/Myrtle/Wolverton/Victoria - FIRST RESPONSE - (30,31,32,33,34,35)
 Sept 14th West 5th/JC Beemer/Woodlands/Simcoe Lot/Ferrie Lot/Battlefield Park - FIRST RESPONSE - (36,37,38,39,40,41)
 Sept 18th Scenic Parkette/Strachan/Jackie Washington/JC Beemer/Hunter & Park/Woodlands/Whitehern/MacNab/Bridgeworks/Powell/Central - PN STAFF (42,43,44,45,46,47,48,49,50,51,52)
 Sept 19th Powell Hydro/Hill St/Maclaren/Shamrock North/Whitehern - PW STAFF (53,54,55,56,57)
 Sept 20th 79 & 87 Ferrie - Bayfront/358 Talbot - Redhill Barton/Carter - PW STAFF (58,59,60)
 Sept 21st Peace Gardens/Whitehearn/MacNab/Wellington Square - PW STAFF (61,62,63,64)
 Sept 25th Victoria/Whitehern/MacNab/Strachan/Jackie Washington/Nash & Queenston/St.Helens Dr. - PW STAFF (65,66,67,68,69,70,71)
 Sept 26th Whitehern/MacNab/Strachan/Central - PW STAFF (72,73,74,75)
 Sept 27th Central/JC Beemer/Beasley - PW STAFF & FIRST RESPONSE (76,77,78)
 Sept 28th Jackson Park/Birge Park/Victoria - PW STAFF & FIRST RESPONSE (79,80,81)
 Sept 29th Whitehern/MacNab/Peace Gardens - PW STAFF & FIRST RESPONSE (82,83,84)
 Sept.30th Whitehern/MacNab/Peace Gardens - PW STAFF (85,86,87)

OCTOBER ENCAMPMENT CLEAN UP TOTALS

Oct.2nd Central/Whitehern/MacNab/Strachan/Jackie Washington/JC Beemer/Wellington Square - PW STAFF (1,2,3,4,5,6,7)

Oct.3rd Strachan/Shamrock/Whitehern/Victoria/Park&Vine - PW STAFF (8,9,10,11,12)

Oct 4th James St/Browns/Radial/Strachan - PW STAFF (13,14,15,16)

Oct 5th Strachan/Victoria/Hillcrest/Birch Parkette - PW STAFF (17,18,19,20)

Oct 6th Jackson St./Hunter St./MacNab - PW STAFF (21,22,23)

Oct 10th Strachan/Jackie Washington/Simcoe Lot/Birge/JC Beemer - PW STAFF (24,25,26,27,28)

Oct 11th Stachan/Bayfront/JC Beemer/Ferguson Station - PW STAFF (29,30,31,32)

Oct 12th Maplewood/Mountain Dr/Ferguson Station/Beasley - PW STAFF (33,34,35,36)

Oct 13th Strachan/Bayfront/Pier 4/Ferguson Station/Woodlands/Dundurn - PW STAFF (37,38,39,40,41,42)

Oct 16th Strachan/Bayfront/Dundurn3x/Ferguson Station - PW STAFF (43,44,45,46,47,48)

Oct 17th Strachan/Gore/69 Century/Smith Knoll - PW STAFF (49,50,51,52)

Oct 18th Macassa YC/Strachan - PW STAFF (53,54)

Oct 19th JC Beemer/Olympic/Strachan - PW STAFF (55,56,57)

Oct 20th Jackson St. & MacNab/Wellington Square/Brueville/Montgomery/North Central/Strachan - PW STAFF (58,59,60,61,62,63)

Oct 23rd Strachan/Jackie Washington/Wellington Square/Century Park/Brueville Nature X 2 - PW STAFF (64,65,66,67,68,69)

Oct 24th Victoria/Veterans/Shamrock/Wentworth Stairs/JC Beemer - PW STAFF (70,71,72,73,74)

Oct 25th Montgomery/Keniworth Parkette/Fairfield/Powell/Woodlands/Sam Lawrence East/ -PW STAFF (75,76,77,78,79,80)

Oct 26th Jackie Washington 2x/Woodlands/JC Beemer/Pipeline 2x - PW STAFF (81,82,83,84,85,86)

Oct 27th Bayfront/Radial Trail 4x/Gage Park/Woodlands - PW STAFF (87,88,89,90,91,92,93)

Oct 30th Bayfront/Jackie Washington 3x/Woodlands/JC Beemer/Wellington Sq - PW STAFF (94,95,96,97,98,99,100)

Oct 31st Bayfront/Strachan/MacNab/City Hall/Jackie Washington - PW STAFF (101,102,103,104,105)

NOVEMBER ENCAMPMENT CLEAN UP TOTALS

Nov 1st Bayfront/Bridgeworks/Jackie Washingtonx3/Wellington Square/JC Beemer/Caroline & Barton/Bridgeworks - PW STAFF (1,2,3,4,5,6,7,8,9)
 Nov 2nd Bishops/Bridgeworks/Charletonx3/Peace Garden/McLaren - PW STAFF (10,11,12,13,14,15,16)
 Nov 3rd Parkdale/Caroline & Barton/Peace Gardens/Bayfront/MacNab - PW STAFF (17,18,19,20,21)
 Nov 6th Bayfront/Jackie Washingtonx3/Wellington Square/JC Beemer/Simcoe Lot/Ferrie Lot/Peace Gardens/MacNab - PW STAFF (22,23,24,25,26,27,28,29,30,31)
 Nov 7th Bayfront/Jackie Washington x3/MacNab/Peace Gardens - PW STAFF (32,33,34,35,36,37)
 Nov 8th Woodlands/JC Beemer/Wellington Square/Wentworth Stairs/Radial Trailx4 - PW STAFF (38,39,40,41,42,43,44,45)
 Nov 9th Stroud/JC Beemer/Bayfront/Peace Garden - PW STAFF (46,47,48,49)
 Nov 10th JC Beemer/Woodlands/Montgomery/Peace Gardens - PW STAFF (50,51,52,53)
 Nov 12th Wellington & Hunter - PW STAFF (54)
 Nov 13th Bayfront/Jackie Washingtonx3/Wellington Square/JC Beemer/Simcoe Lot/Ferrie Lot/Peace Gardens/Woodlands/Wellington & Hunter- PW STAFF (55,56,57,58,59,60,61,62,63,64,65)
 Nov 14th Peace Memorial/Eastwood/Montgomery/Fairfield/JC Beemer/Wellington Square - PW STAFF (66,67,68,69,70,71)
 Nov 15th Bayfront/Jackie Washingtonx3/Woodlands/Montgomery/Wellington Square/Mountain Drive - PW STAFF (72,73,74,75,76,77,78,79)
 Nov 16th Jackie Washingtonx3/Woodlands/Wellington Square/Park & Vine/Young St. - PW STAFF (80,81,82,84,85,86,87)
 Nov 17th Wellington Square/Jackie Washingtonx3/Stirton Tot Lot/Century Park/Century Parkette/Young St./MacNab St. - PW STAFF (88,89,90,91,92,93,94,95,96)
 Nov 20th Bayfront/Jackie Washingtonx3/Wellington Square/JC Beemer/Montgomey/Peace Garden - PW STAFF (97,98,99,100,101,102,103,104)
 Nov 21st Young St/Woodlands/MacNab/Roxborough/Comet St. - PW STAFF (105,106,107,108,109)
 Nov 22nd Bayfront/Jackie Washingtonx3/Eastwood/Wellington Square/Montgomery/JC Beemer - PW STAFF (110,111,112,113,114,115,116,117)
 Nov 23rd JC Beemer/Leaside/Woodlands/Montgomery/Fairfield/Wellington Square/Wellington & Hunter/Mahoney/Woodlands/Jackie Washington -PW STAFF(118,119,120,121,122,123,124,125,126,127)
 Nov 24th Jackie Washington/JC Beemer/Simcoe/Ferrie/Myrtle - PW STAFF (128,129,130,131,132)
 Nov 27th Bayfront/Jackie Washingtonx3/Simcoe/Ferrie/Wellington Tracks/Wellington Square/Montgomery/Fairfield/JC Beemer/West 5th - (133,134,135,136,137,138,139,140,141,142,143,144)
 Nov 28th Gore/JC Beemer/Liberty & Grange - PW STAFF - (145,146,147)
 Nov 29th Wellington Square/JC Beemer/Montgomery/Fairfield/Kenilworth/Bayfront/Jackie Washington PW STAFF (148,149,150,151,152,153,154)
 Nov30th Young St - Community Garden/Jackie Washington/Gore Park - PW STAFF (155,156,157)

DECEMBER ENCAMPMENT CLEAN UP TOTALS

Dec 1st Jackie Washingtonx3/Wellington Square/JC Beemer/Montgomery/Fairfield - PW STAFF - (1,2,3,4,5,6,7)

Dec 4th Bayfront/Jackie Washingtonx3/JC Beemer/Montgomery/Fairfield - PW STAFF (8,9,10,11,12,13,14)

Dec 5th Bayfront/Eastwood/Woodlands/Wellington Square/JC Beemer/Montgomery/Fairfield - PW STAFF (15,16,17,18,19,20,21)

Dec 6th Woodlands/MacNab/Hunter/Jackson/JC Beemer/Bayfront - PW STAFF (22,23,24,25,26,27)

Dec 7th Lawrence Rd & Kenilworth/Hillcrestx4/Wellington Square - PW STAFF (28,29,30,31,32,32)

Dec 8th Bayfront/Barton & Tiffany/Mountain Drive Park - PW STAFF (33,34,35)

Dec 11th Bayfront/Jackie Washingtonx3/JC Beemer/Montgomery/Fairfield/Central Memorial/Wellington SQ/Simcoe/Ferrie - PW STAFF (36,37,38,39,40,41,42,43,44,45,46)

Dec 12th Kenilworth/MacNab & Hunter/JC Beemer/Woodlands/Fairfield/Mountain Drive/Park St./Jackie Washington - PW STAFF (47,48,49,50,51,52,53,54)

Dec 13th Wellington Square/Bayfront/Barton/Brampton - PW STAFF (55,56,57,58)

Dec 14th Wellington Square/Bayfront/Dundurn/Ferrie/Simcoe/Sam Monson/Mountain Drive - PW STAFF (59,60,61,62,63,64,65)

Dec 15th Bayfront/Brampton - PW (66,67)

Dec 18th Bayfront/Jackie Washingtonx3/Wellington Square/JC Beemer/Gage Park Bandshell - PW STAFF (68,69,70,71,72,73,74)

Dec 19th 34 Ford/Liberty & Grange/JC Beemer/Warden/Wellington Square/Bayfront/Jackie Washington x3 - PW STAFF (75,76,77,78,79,80,81,82,83)

Dec 20th JC Beemer/Carter/208 Mountain Dr./Commonwealth Sq/Beasley/Kenilworth Parkette/Bayfront/Wellington Square - PW STAFF (84,85,86,87,88,89,90,91)

Dec 21st Bayfront/Queen & York/Main & Longwood/Kenilworth Parkette/Commonwealth Square - PW STAFF (92,93,94,95,96)

Dec 22nd Bayfront/Eastwood/Hutch's Lot/JC Beemer/Cliffview/Beasley - PW STAFF (97,98,99,100,101,102)

Dec 27th Bayfront/JC Beemer/Woodlands/Central/MacNab - PW STAFF (103,104,105,106,107)

Dec 28th Jackie Washingtonx3/Woodlands/Fairfield - PW STAFF (108,109,110,111,112)

Dec 29th Bayfrontx2/Jackie Washington/Wellington Square/Woodlands - PW STAFF (113,114,115,116,117)

JANUARY ENCAMPMENT CLEANUP TOTALS

Jan 2nd Fairfield/Montgomery/Kenilworth Parkette/Woodlands/JC Beemer/Wellington Square/Stirton Tot Lot - PW STAFF (1,2,3,4,5,6,7)
 Jan 3rd Jackie Washingtonx3/Simcoe Lot/Ferrie Lot/Wellington St/Wellington & Hunter - PW STAFF & FIRST RESPONSE (8,9,10,11,12,13,14)
 Jan 4th Bayfront/JC Beemer/Shamrock/Corktown/Hunter & MacNabx2 - PW STAFF (15,16,17,18,19,20)
 Jan 5th 77 James/Mountain Drive/JC Beemer/Lucy Day/Brampton - PW STAFF (21,22,23,24,25)
 Jan 8th Bayfront/Jackie Washingtonx3/Simcoe/Ferrie/Wellington Square/Wellington Square/JC Beemer/Beasley/Wolverton - PW STAFF (26,27,28,29,30,31,32,33,34,35)
 Jan 9th Mountain Dr/Fairfield/Wellington & Hunter/Jackie Washingtonx3/Brampton - PW STAFF (36,37,38,39,40,41,42)
 Jan 10th JC Beemer/Montgomery/Mahoney/North Central/Wellington Square/Woodlands/Powell/Park & Vine - PW STAFF (43,44,45,46,47,48,49,50)
 Jan 11th Brampton/Mahoney/Montgomery/Wellington Square/Clairmont/Ferrie - PW STAFF (51,52,53,54,55,56)
 Jan 12th Wellington Square/Clairmont Parkette/Wellington&Hunter/Bayfront/Pinky Lewis/Powell - PW STAFF (57,58,59,60,61,62)
 Jan 15th Bayfront/Jackie Washington/Wellington Square/JC Beemer/Montgomery/Wellington & Hunter/Rail Trail - PW STAFF (63,64,65,66,67,68,69)
 Jan 16th Wellington Square/Bayfront/Wellington & Hunter/Jackie Washington/JC Beemer/Mountain Drive - PW STAFF(70,71,72,73,74,75)
 Jan 17th Delta/Brampton/Birmingham/Woodlands/Bayfront/JC Beemer/Strachan - PW STAFF(76,77,78,79,80,81)
 Jan 18th Bayfront/Jackie Washington/Mohawk Sports/Gage Park - PW STAFF (82,83,84,85)
 Jan 19th Bayfront/Strachen/Cathedral Dog/Durand/Jackie Washington - PW STAFF (86,87,88,89,90)
 Jan 22nd Bayfront/Stachen/JC Beemer/Jackie Washington/Birmingham & Burlington/Birch/Birge/Montgomery - PW STAFF (91,92,93,94,95,96,97,98)
 Jan 23rd Bayfront/Birch/Birmingham & Burlington/JC Beemer/Jackie Washington/Brampton - PW STAFF (99,100,101,102,103,104)
 Jan 24th Bayfront/JC Beemer/Wellington Square/Stirton Tot Lot/Delta/Dundurn Castle - PW STAFF (105,106,107,108,109,110)
 Jan 25th Bayfront/JC Beemer/Lifesaver/Beasley/Commonwealth Square - PW STAFF (111,112,113,114,115)
 Jan 26th Bayfront/Commonwealth Square/HAAA/Bishops/JC Beemer/Montgomery - PW STAFF(117,118,119,120,121,122)
 Jan 29th JC Beemer/Strachan/Churchill/Bishops/Gage/Durand/Victoria - PW STAFF (123,124,125,126,127,128,129)
 Jan 30th Bayfront/Jackie Washington/Bishops/JC Beemer/Delta - PW STAFF (130,131,132,133,135)
 Jan 31st Jackie Washington/Bayfront/JC Beemer/Bishops - PW STAFF (136,137,138,139)

FEBRUARY ENCAMPMENT CLEANUP TOTALS

Feb 1st	Bayfront/Olympic/William Connell/Gage Park/Sanford & King/JC Beemer - PW STAFF (1,2,3,4,5,6)
Feb 2nd	Hill St./120 Garside/JC Beemer/Birge/Woodlands/Feguson Station/John & Rebecca - PW STAFF (7,8,9,10,11,12,13)
Feb 5th	JC Beemer/Wellington Square/Stroud/Barton St & Birge - PW STAFF (14,15,16,17)
Feb 6th	Bayfront x 6 - PW STAFF (18,19,20,21,22,23)
Feb 7th	Mountain Drive/Wellington St & Ferrie/Bayfront x 2 - PW STAFF (24,25,26,27)
Feb 8th	Bayfront/88 Ashley/Ferrie Tot/Fairley/Montgomery/Mary St./Century/Brampton - PW STAFF (28,29,30,31,32,33,34,35)
Feb 9th	Bayfront/Wellington Square/Wellington St/Nash/Lawrence & Kenilworth/William Connell/Thorne - PW STAFF (36,37,38,39,40,41,42)
Feb 12th	Bayfront x 4/Wellington Square/Ferrie Tot/Jackie Washington/JC Beemer/Rail Trail/Woodlands - PW STAFF (43,44,45,46,47,48,49,50,51,52)
Feb 13th	Bayfront/JC Beemer/Coronation/St.Joseph's Keddy Trail/Clairmont Access Keddy Trail/North Central - PW STAFF (53,54,55,56,57,58)

This is **Exhibit "B"** referred to in the Affidavit of Cory Manning affirmed before me at the City of Kitchener, in the Province of Ontario, on July 30, 2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Vivian Caldas

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Commissioner for Taking Affidavits
(or as may be)
Vivian Caldas (LSO No. 86862V)

March 2024 Daily Encampment Clean ups

Count	Location	Regular Cleanup	Outreach Email/Request	HPS/By-Law Requested Parks Onsite	Time Spent with HPS/By-law/Onsite	Comments
Date: Friday March 1, 2024						
1	Bayfront	Yes	No	No	N/A	No Comment
2	Tiffany Barton	No	Yes	No	N/A	Onsite 8 hrs - Four 40yard bins filled from the site
Date: Monday March 4, 2024						
3	Bayfront	Yes	Yes	No	N/A	No Comment
4	Fairfield	Yes	No	No	N/A	No Comment
5	Kenilworth & Lawrence	No	Yes	No	30 mins	Request from Waste By-law
6	Mongomery	Yes	No	No	N/A	No Comment
7	Delta	Yes	No	Yes	3 Hrs	No Comment
8	JC Beemer	Yes	No	No	N/A	No Comment
Date: Tuesday March 5, 2024						
9	Bayfront	Yes	No	No	N/A	No Comment
10	Wellington Sq	Yes	No	No	N/A	No Comment
11	JC Beemer	Yes	No	No	N/A	No Comment
12	Alexander	No	Yes	No	N/A	Abandoned Tent

13	Montgomery	Yes	No	No	N/A	No Comment
14	Mountain Drive	No	Yes - councilors office	No	N/A	Clean Up/Compliance Notice
Date: Wednesday March 6, 2024						
15	Bishops Gate	No	Yes	No	1.5 Hrs	Clean Up/Compliance Notice
16	JC Beemer	No	Yes - councilors office	No	N/A	Spent 2hrs cleaning entire park and alleyway
17	Wentworth Alley Way	No	Yes	No	No	No Comment
18	Ferrie Lot	Yes	No	No	N/A	No Comment
19	Simcoe Lot	Yes	No	No	N/A	No Comment
20	Bayfront	Yes	No	No	N/A	No Comment
21	Powell	No	Yes	No	N/A	Abandoned Tent
22	Radial Trail	No	Yes	No	N/A	Abandoned Tents and garbage
Date: Thursday March 7, 2024						
23	Bayfront	Yes	No	No	N/A	No Comment
24	Delta	Yes	No	No	3 hrs	Clean Up/Compliance Notice
25	City Hall	Yes	No	No	N/A	No Comment
26	Stroud	No	No	No	N/A	Email From Parks North
27	Bayfront	Yes	No	No	N/A	No Comment
Date: Friday March 8, 2024						
28	Bayfront	Yes	No	No	N/A	No Comment
29	Gage	Yes	No	No	N/A	No Comment
30	Beasley	No	No	Yes	30 mins	Clean Up/Compliance Notice
31	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
32	Radial Trail	Yes	No	No	N/A	No Comment
Date: Monday March 11, 2024						
33	Fairfield	No	No	Yes	1 Hrs	Clean Up/Compliance Notice
34	Montgomery	Yes	No	No	N/A	No Comment
35	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
36	Wellington and Hunter	No	No	Yes	2 hrs	Clean Up/Compliance Notice
37	Bayfront	Yes	No	No	N/A	No Comment
38	Powell	Yes	No	No	N/A	No Comment

Date: Tuesday March 12, 2024						
39	Bayfront	Yes	No	No	N/A	No Comment
40	Wentworth Stairs	Yes	No	No	N/A	No Comment
41	Radial Trail	Yes	No	No	N/A	No Comment
42	Bishops Gate	Yes	No	No	N/A	No Comment
43	JC Beemer	No	No	Yes	1 Hrs	Clean Up/Compliance Notice
44	Wellington Sq	Yes	No	No	N/A	No Comment
45	Jackie Wash	Yes	No	No	N/A	No Comment
46	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
47	John & Rebecca	Yes	No	No	N/A	No Comment
Date: Wednesday March 13, 2024						
48	Bayfront	Yes	No	No	N/A	No Comment
49	Fairfield	Yes	No	No	N/A	No Comment
50	Montgomery	Yes	No	No	N/A	No Comment
51	Wellington Sq	Yes	No	No	N/A	No Comment
52	JC Beemer	Yes	No	No	N/A	No Comment
53	City Hall	Yes	No	No	N/A	No Comment
Date: Thursday March 14, 2024						
54	Bayfront	Yes	No	No	N/A	No Comment
55	Fairfield	Yes	No	No	N/A	No Comment
56	Montgomery	Yes	No	No	N/A	No Comment
57	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
58	Wentworth Stairs	Yes	No	No	N/A	No Comment
59	Radial Trail	Yes	No	No	N/A	No Comment
60	Mountain Drive	Yes	No	No	N/A	No Comment
61	Wellington Sq	Yes	No	No	N/A	No Comment
Date: Friday March 15, 2024						
62	Dundurn	Yes	No	No	N/A	No Comment
63	Bayfront	Yes	No	No	N/A	No Comment
64	Stranchan	Yes	No	No	N/A	No Comment

65	Jackie Wash	Yes	No	No	N/A	No Comment
66	Woodlands	Yes	No	No	N/A	No Comment
67	Cameron & Cannon	No	No	Yes	1 Hrs	Clean Up/Compliance Notice
68	Bishops Gate	Yes	No	No	N/A	No Comment
69	JC Beemer	Yes	No	No	N/A	No Comment
70	City Hall	Yes	Yes	No	N/A	Councillor request/Email
Date: Monday March 18, 2024						
71	Bayfront	Yes	No	No	N/A	No Comment
72	JC Beemer	Yes	No	No	N/A	No Comment
73	Wellington Sq	Yes	No	No	N/A	No Comment
74	Fairfield	Yes	No	No	N/A	No Comment
75	Powell	Yes	No	No	N/A	No Comment
76	Pinky Lewis	Yes	No	No	N/A	No Comment
77	Woodlands	Yes	No	No	N/A	No Comment
78	Summers Lane	Yes	No	No	N/A	No Comment
79	Jackie Wash	Yes	No	No	N/A	No Comment
80	Olympic(Scenic)	No	Yes	No	1 Hr	Councillor request/Email
Date: Tuesday March 19, 2024						
81	Bayfront	Yes	No	No	N/A	No Comment
82	City Hall	Yes	No	No	N/A	No Comment
83	Potruff & King	No	Yes	No	6 Hrs	Email From Outreach - 2 Abandoned 1 Active Tent
84	JC Beemer	Yes	No	No	N/A	No Comment
Date: Wednesday March 20, 2024						
85	Bayfront	Yes	No	No	N/A	No Comment
86	Bishops Gate	Yes	No	No	N/A	No Comment
87	Wellington Sq	Yes	No	No	N/A	No Comment
88	McNab & Hunter	No	Yes	Yes	3 Hrs	Clean Up/Compliance Notice
89	Woodlands	Yes	No	No	N/A	No Comment
90	Radial Trail	Yes	No	No	N/A	No Comment
Date: Thursday March 21, 2024						

91	Bayfront	Yes	No	No	N/A	No Comment
92	Mountain Drive	No	Yes	No	30 mins	Councillor request/Email
93	JC Beemer	Yes	No	No	N/A	No Comment
94	Wellington Sq	Yes	No	No	N/A	No Comment
95	Bishops Gate	Yes	No	No	N/A	No Comment
96	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
97	Gage Park	Yes	No	No	N/A	No Comment
98	Montgomery	Yes	No	No	N/A	No Comment
99	Delta	Yes	No	Yes	2hrs	Clean Up/Compliance Notice
Date: Friday March 22, 2024						
100	Bayfront	Yes	No	No	N/A	No Comment
102	JC Beemer	Yes	No	No	N/A	No Comment
103	Wellington Sq	Yes	No	No	N/A	No Comment
104	City Hall	Yes	No	No	N/A	No Comment
105	Stranchan	Yes	No	No	N/A	No Comment
106	Beasley	Yes	No	No	N/A	No Comment
107	Stroud	Yes	No	No	N/A	No Comment
108	Jackie Wash	Yes	No	No	N/A	No Comment
109	Churchill	No	Yes	Yes	1hr	No Comment
Date: Monday March 25, 2024						
110	JC Beemer	No	No	No	1 Hrs	Police to Call Centre
111	Bayfront	Yes	No	No	N/A	No Comment
112	Wellington Sq	Yes	No	No	N/A	No Comment
113	City Hall	Yes	No	No	N/A	No Comment
114	Radial Trail - Wentw to Young	Yes	No	No	N/A	No Comment
115	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
116	Fairfield	Yes	No	No	N/A	No Comment
Date: Tuesday March 26, 2024						
117	Radial Trail - Wentw to Young	Yes	No	No	N/A	No Comment
118	Radial Trail - Wentw to Kimberly Stairs	Yes	No	No	N/A	No Comment

[illegible]

April 2024 Daily Encampment Clean ups

Count	Location	Regular Cleanup	Outreach Email/Request	HPS/By-Law Requested Parks Onsite	Time Spent with HPS/By-law Onsite	Comments
Date: Tuesday April 2, 2024						
1	City Hall	No	No	Yes	3 Hrs	People voluntarily moving off site
2	JC Beemer	Yes	No	No	N/A	No Comment
3	Wellington Sq	Yes	No	No	N/A	No Comment
4	Bayfront	Yes	No	No	N/A	No Comment
Date: Wednesday April 3, 2024						
5	JC Beemer	Yes	No	No	N/A	No Comment
6	Bayfront	Yes	No	No	N/A	No Comment
7	Woodlands	Yes	No	No	N/A	No Comment
8	Bishops Gate	Yes	No	No	N/A	No Comment
9	City Hall	No	No	Yes	6 Hrs	People voluntarily moving off site
Date: Thursday April 4, 2024						
10	JC Beemer	Yes	No	No	N/A	No Comment
11	Bayfront	Yes	No	No	N/A	No Comment
12	Wellington Sq	Yes	No	No	N/A	No Comment

13	Delta	No	Yes	Yes	1hr	Outreach/Councilor request
14	Montgomery	Yes	No	No	N/A	No Comment
15	City Hall	No	No	Yes	3 Hrs	People voluntarily moving off site
Date: Friday April 5, 2024						
16	City Hall	No	No	Yes	1 Hrs	People voluntarily moving off site
17	Montgomery	Yes	No	No	N/A	No Comment
18	JC Beemer	Yes	No	No	N/A	No Comment
19	Kenilworth & Lawrence	Yes	No	No	N/A	No Comment
20	Bayfront	Yes	No	No	N/A	No Comment
21	Stroud	Yes	No	No	N/A	No Comment
22	Sirente	Yes	No	No	N/A	No Comment
Date: Monday April 8, 2024						
23	City Hall	No	No	Yes	6 Hrs	People voluntarily moving off site. On Site with HPS till 6pm
24	Bayfront	Yes	No	No	N/A	No Comment
25	JC Beemer	Yes	No	No	N/A	No Comment
26	Wellington Sq	Yes	No	No	N/A	No Comment
27	Woodlands	Yes	No	No	N/A	No Comment
28	Bishops Gate	Yes	No	No	N/A	No Comment
Date: Tuesday April 9, 2024						
29	Bayfront	Yes	No	No	N/A	No Comment
30	JC Beemer	Yes	No	No	N/A	No Comment
31	Mountain Drive	No	Yes	No	1 hr	Outreach/Councilor request
32	Jackie Washington	No	Yes	No	1 hr	Outreach/Councilor request
33	Upper Sherman and Rexford	No	Yes	No	1 hr	Outreach/Councilor request
34	City Hall	No	No	Yes	8 Hrs	People voluntarily moving off site. On Site with HPS till 6pm
Date: Wednesday April 10, 2024						
35	Jackie Washington	No	Yes	No	1 hr	Outreach/Councilor request
36	Upper Sherman and Rexford	No	Yes	No	30 mins	Outreach/Councilor request
37	City Hall	No	No	Yes	1 Hrs	Site is clear
38	Kenilworth and Limeridge	No	Yes	No	30 mins	Outreach/Councilor request
39	Bridge	No	Yes	No	30 mins	Outreach/Councilor request
40	Woodlands	Yes	No	No	N/A	No Comment
41	Fairfield	Yes	No	No	N/A	Call Centre Complaint

42	Montgomery	Yes	No	No	N/A	No Comment
Date: Thursday April 11, 2024						
43	Montgomery	Yes	No	No	N/A	No Comment
44	JC Beemer	No	Yes	No	1 hr	Outreach/Councilor request
45	Jackie Washington	Yes	No	No	N/A	No Comment
46	Bayfront	Yes	No	No	N/A	No Comment
47	Wellington Sq	Yes	No	No	N/A	No Comment
48	Kennilworth and Lawrance	Yes	No	No	N/A	No Comment
Date: Friday April 12, 2024						
49	JC Beemer	No	Yes	No	1 hr	Outreach/Councilor request
50	Bayfront	Yes	No	No	N/A	No Comment
51	Montgomery	Yes	No	No	N/A	No Comment
52	Eastmount	No	Yes	No	30 mins	Outreach/Councilor request
53	Victoria	No	Yes	No	1 hr	Outreach/Councilor request
54	Delta	Yes	Yes	No	1 hr	Outreach/Councilor request
55	Pink Lewis	No	Yes	No	30 mins	Outreach/Councilor request
56	Myrtle	No	Yes	No	30 mins	Outreach/Councilor request
Date: Monday April 15, 2024						
57	JC Beemer	Yes	No	No	N/A	No Comment
58	Bayfront	Yes	No	No	N/A	No Comment
59	Mountain Drive	No	Yes	No	30 hr	Outreach/Councilor request
60	Kennilworth and Lawrance	Yes	No	No	N/A	No Comment
61	Wellington Sq	No	No	Yes	4 hrs	HPS and By-Law request to be on site for compliance
62	Common Wealth sq	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
Date: Tuesday April 16, 2024						
63	Bishops Gate	No	Yes	No	1 hrs	Outreach request
64	Birge	Yes	No	No	N/A	No Comment
65	Woodlands	Yes	No	No	N/A	No Comment
66	Delta	No	Yes	No	1 hrs	Outreach/Councilor request
67	Common Wealth Sq	No	No	Yes	4 hrs	HPS and By-Law request to be on site for compliance
68	Nash rd & King	No	No	Yes	4 hrs	HPS and By-Law request to be on site for compliance
69	JC Beemer	Yes	No	No	N/A	No Comment
70	Redhill	Yes	No	No	N/A	No Comment

71	Durand	No	No	No	N/A	Call Centre Complaint
Date: Wednesday April 17, 2024						
72	JC Beemer	Yes	No	No	N/A	No Comment
73	Bayfront	Yes	No	No	N/A	No Comment
74	Wellington Sq	Yes	No	No	N/A	No Comment
75	Jackie Washington	Yes	No	No	N/A	No Comment
76	Whiteher	Yes	No	No	N/A	No Comment
77	Cater Park	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
78	Upper Wellington	Yes	No	No	N/A	No Comment
Date: Thursday April 18, 2024						
79	Bayfront	Yes	No	No	N/A	No Comment
80	Central	Yes	No	No	N/A	No Comment
81	Carloline St	Yes	No	No	N/A	No Comment
82	Stroud	Yes	No	No	N/A	No Comment
83	Strachen	Yes	No	No	N/A	No Comment
84	JC Beemer	Yes	No	No	N/A	No Comment
85	Whitehern	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
86	MacNab and Hunter st	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
Date: Friday April 19, 2024						
87	Bayfront	Yes	No	No	N/A	No Comment
88	JC Beemer	Yes	No	No	N/A	No Comment
89	Wellington Sq	Yes	No	No	N/A	No Comment
90	Montgomery	Yes	No	No	N/A	No Comment
91	Kennilworth and Lawrance	Yes	No	No	N/A	No Comment
92	Fairfield	Yes	No	No	N/A	No Comment
93	Barton & Tiffany	Yes	No	No	N/A	No Comment
94	Corktown Trail	No	Yes	No	N/A	Contractor - Clean up for community cleanup event
95	Radial Trail East of Wentworth	No	Yes	No	N/A	Contractor - Clean up for community cleanup event
96	Wentworth Stairs	No	Yes	No	N/A	Contractor - Clean up for community cleanup event
97	Queen St	No	Yes	No	N/A	Contractor - Clean up for community cleanup event
Date: Monday April 22, 2024						
98	Sam Lawrance	No	Yes	No	N/A	Outreach request
99	Bayfront	Yes	No	No	N/A	No Comment

100	JC Beemer	Yes	No	No	N/A	No Comment
101	Wellington Sq	Yes	No	No	N/A	No Comment
102	MacNab St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
103	Hunter St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
104	Shamrock Park	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
105	Jackson st	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
Date: Tuesday April 23, 2024						
106	Victoria & Young st	No	No	Yes	1 hrs	Outreach request
107	MacNab St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
108	Hunter St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
109	Jackson st	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
110	Clairemont Access	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
111	Mark Anthony	No	No	Yes	1 hrs	Councilor request
112	Central	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
113	Bayfront	Yes	No	No	N/A	No Comment
Date: Wednesday April 24, 2024						
114	Delta	Yes	Yes	No	1 hrs	Outreach request
115	Kennilworth and Lawrance	Yes	No	No	30 mins	Outreach request
116	JC Beemer	Yes	No	No	4 hrs	HPS and By-Law request to be on site for compliance
117	Montgomery	Yes	No	No	N/A	No Comment
118	Wellington Sq	Yes	No	No	N/A	No Comment
119	Fairfield	Yes	No	No	N/A	No Comment
Date: Thursday April 25, 2024						
120	Bayfront	Yes	No	No	N/A	No Comment
121	Wellington Sq	Yes	No	No	N/A	No Comment
122	Wellington & Hunter	Yes	No	No	N/A	No Comment
123	Mountain Drive	No	Yes	No	30 mins	Outreach/Councilor request
124	Montgomery	Yes	No	No	N/A	No Comment
125	Victoria & Young st	Yes	No	Yes	N/A	No Comment
126	Victoria & Young st	No	No	Yes	30 mins	Outreach request
127	Delta	No	Yes	No	20 mins	Outreach request
128	Bishops Gate	Yes	Yes	No	20 mins	Outreach request
129	Central Park	No	No	No	N/A	Parks North Complaint. No encampments

130	Strachan	No	No	No	N/A	Contractor
131	Carter	No	No	No	N/A	Contractor
132	Young st	No	No	No	N/A	Contractor
133	445 Charlton st	No	No	No	6 Hrs	abandon encampant on the escarpment - Contractor
Date: Friday April 26, 2024						
134	Bayfront	Yes	No	No	N/A	No Comment
135	JC Beemer	No	No	Yes	1hrs	HPS Request
136	Ferrie St	Yes	No	No	N/A	No Comment
137	Simcoe St	Yes	No	No	N/A	No Comment
138	Jackie Washington	Yes	No	No	N/A	No Comment
139	Cathedral Dog Park	No	No	No	2 hrs	HPS Request/ Fire Clean up
140	179 George St	No	Yes	No	N/A	Outreach request
Date: Monday April 29, 2024						
141	Bayfront	Yes	No	No	3 hrs	Spent 3 hrs at bayfront cleaning encampments
142	Fairfield	Yes	No	No	N/A	No Comment
143	Montgomery	Yes	No	No	N/A	No Comment
144	Wellington Sq	Yes	No	No	N/A	No Comment
145	JC Beemer	Yes	No	No	N/A	No Comment
146	Caroline St	Yes	No	No	N/A	No Comment
147	Kenilworth	No	Yes	No	30 mins	Outreach request
Date: Tuesday April 30, 2024						
148	Bayfront	Yes	No	No	N/A	No Comment
149	Delta	Yes	No	No	N/A	No Comment
150	Pinky Lewis	Yes	No	No	N/A	No Comment
151	Kenilworth	Yes	No	No	N/A	No Comment
152	Mountain Dr	Yes	No	No	N/A	No Comment
153	Cathedral Dog Park	Yes	No	No	N/A	No Comment
154	780 Up. Wentworth	No	No	No	N/A	Outreach request
155	Senior Centre	No	No	No	N/A	Outreach request

May 2024 Daily Encampment Clean ups

[illegible]

14	Bayfront	Yes	No	No	N/A	No Comment
15	Queen St	Yes	No	No	N/A	No Comment
16	Delta	No	No	No	4 hrs	HPS and By-Law request to be on site for compliance
Date: Friday May 3, 2024						
17	Bayfront	Yes	No	No	N/A	No Comment
18	Woodlands	No	No	No	2 hrs	HPS and By-Law request to be on site for compliance
19	Montgomery	Yes	No	No	N/A	No Comment
20	Fairfield	Yes	No	No	N/A	No Comment
21	Liberty	Yes	No	No	N/A	No Comment
22	Kenilworth	Yes	No	No	N/A	No Comment
Date: Saturday May 4, 2024						
23	JC Beemer	No	No	Yes	1Hr	Police request to remove propane tanks
Date: Monday May 6, 2024						
24	Bayfront	Yes	No	No	N/A	No Comment
25	Wellington Sq	Yes	No	No	N/A	No Comment
26	Mark Anthony	Yes	No	No	30 min	Outreach request
27	Bishops Gate	Yes	No	No	30 min	Outreach request
28	Kenilworth Fire Hall	No	No	No	30 min	Outreach request
29	Kenilworth & Lawerance	Yes	No	No	N/A	No Comment
30	Montgomery	Yes	No	No	N/A	No Comment
31	Fairfield	Yes	No	No	N/A	No Comment
32	Strachan	No	No	No	30 min	Outreach request
33	Mountain Dr	Yes	No	No	N/A	No Comment
Date: Tuesday May 7, 2024						
34	Bayfront	Yes	No	No	N/A	No Comment
35	Bishops Gate	Yes	No	No	N/A	No Comment
36	JC Beemer	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
37	Young St	Yes	No	No	N/A	No Comment
38	MacNab Bus Shelter	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
39	Gourley	No	No	No	30 min	Outreach request
40	Strachan	Yes	No	No	N/A	No Comment
Date: Wednesday May 8, 2024						
41	Bayfront	Yes	No	No	N/A	No Comment

42	Maclaren	No	Yes	No	1 Hr	Outreach request
43	John St	No	Yes	No	1 Hr	Outreach request
44	Gore Park	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
45	JC Beemer	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
46	Jackie Washington	Yes	No	No	N/A	No Comment
47	Wellington Sq	Yes	No	No	N/A	No Comment
48	Delta	No	Yes	No	1 Hr	Outreach request
Date: Thursday May 9, 2024						
49	Bayfront	Yes	No	No	N/A	No Comment
50	JC Beemer	Yes	No	No	N/A	No Comment
51	Carter	Yes	No	No	N/A	No Comment
52	JC Beemer	Yes	No	No	N/A	No Comment
53	Wellington Sq	No	Yes	No	1 Hr	Outreach request
54	Montgomery	Yes	No	No	N/A	No Comment
55	Strachan	Yes	No	No	N/A	No Comment
56	Fairfield	Yes	No	No	N/A	No Comment
57	Myrtle Park	No	Yes	No	30 min	Facilities request
58	Woodlands	Yes	No	No	N/A	No Comment
Date: Friday May 10, 2024						
59	Sherman and Charlton	No	Yes	No	1 hr	Outreach request
60	Jackson and MacNab	No	Yes	No	1 hr	Outreach request
61	Bayfront	No	No	Yes	4 hrs	HPS and By-Law request to be on site for compliance
62	Kenilworth & Lawerance	Yes	No	No	N/A	No Comment
63	JC Beemer	Yes	No	No	N/A	No Comment
Date: Monday May 13, 2024						
64	JC Beemer	Yes	No	No	N/A	No Comment
65	Bayfront	Yes	No	No	N/A	No Comment
66	Wellington Sq	No	Yes	No	1 Hr	Outreach request
67	Montgomery	Yes	No	No	N/A	No Comment
68	Clairmont and Charlton	No	Yes	No	1 hr	Outreach request
69	Jackie Washington	Yes	No	No	N/A	No Comment
70	Delta	No	Yes	No	1 Hr	Outreach request
71	Golf Links	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance

Date: Tuesday May 14, 2024						
72	JC Beemer	Yes	No	No	N/A	No Comment
73	Bayfront	Yes	No	No	N/A	No Comment
74	Wellington Sq	Yes	No	No	N/A	No Comment
75	Bishops Gate	No	Yes	No	30 min	Outreach request
76	Wentworth Trail	Yes	No	No	N/A	No Comment
77	Andrew Warburton	No	Yes	No	30 min	Outreach request
78	Mountain Dr	No	Yes	No	30 min	Outreach request
79	York St and Bay	No	Yes	No	1 hr	Outreach request
80	North Central	No	Yes	No	30 min	Outreach request
81	Kenilworth & Lawerance	Yes	No	No	N/A	No Comment
82	Strachan	Yes	No	No	N/A	No Comment
Date: Wednesday May 15, 2024						
83	Bayfront	Yes	No	No	N/A	No Comment
84	JC Beemer	Yes	No	No	N/A	No Comment
85	Wellington Sq	Yes	No	No	N/A	No Comment
86	Bishops Gate	Yes	No	No	N/A	No Comment
87	Montgomery	Yes	No	No	N/A	No Comment
88	Fairfield	Yes	No	No	N/A	No Comment
89	Wentworth Trail	Yes	No	No	N/A	No Comment
90	Nash rd	No	Yes	No	1 hr	Outreach request
91	Tiffany and Barton	No	Yes	No	1 hr	Outreach request
Date: Thursday May 16, 2024						
92	Bayfront	Yes	No	No	N/A	No Comment
93	JC Beemer	Yes	No	No	N/A	No Comment
94	Wellington Sq	Yes	No	No	N/A	No Comment
95	Wellington and Hunter	Yes	No	No	N/A	No Comment
96	Delta	Yes	No	No	N/A	No Comment
97	Bishops Gate	Yes	No	No	N/A	No Comment
98	Gage Park	No	Yes	No	1 hr	Outreach request
99	Tiffany and Barton	Yes	No	No	N/A	No Comment
100	Wentworth Trail	Yes	No	No	N/A	No Comment
101	Myrtle	Yes	No	No	N/A	No Comment

Date: Friday May 18, 2024						
102	Bay St & York Bus Stop	No	Yes	No	1 hr	Outreach request
103	Peace Gardens	No	Yes	No	1 hr	Outreach request
104-108	Wentworth Trail	Yes	No	No	N/A	Cleaned 5 separate locations
109	JC Beemer	Yes	No	No	N/A	No Comment
Date: Tuesday May 21, 2024						
110	Bayfront	Yes	No	No	3 hrs	Outreach request
111	JC Beemer	Yes	No	No	N/A	No Comment
112	Wellington Sq	Yes	No	No	N/A	No Comment
113	Jackie Washington	Yes	No	No	N/A	No Comment
114	Ferrie Lot	Yes	No	No	N/A	No Comment
115	Simcoe Lot	Yes	No	No	N/A	No Comment
116	Ferguson St	Yes	No	No	N/A	No Comment
117	Kenilworth & Lawerance	Yes	No	No	N/A	No Comment
118	Central Park	No	No	Yes	1.5 hrs	HPS and By-Law request to be on site for compliance
119	Hillcrest	No	No	Yes	1.5 hrs	HPS and By-Law request to be on site for compliance
120	Valery	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
121	Rosedale	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
122	Bishops Gate	Yes	No	No	N/A	No Comment
Date: Wednesday May 22, 2024						
123	Bayfront	Yes	No	No	N/A	No Comment
124	JC Beemer	Yes	No	No	N/A	No Comment
125	Central Park	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
126	Wellington Sq	Yes	No	No	N/A	No Comment
127	Charlton and Sherman Cut	No	No	No	1 hrs	Outreach request
128	Mountain Dr	Yes	No	No	N/A	No Comment
129	Young St	No	No	No	1 hrs	Outreach request
130	Myrtle Park	Yes	No	No	N/A	No Comment
131	Fairfield	Yes	No	No	N/A	No Comment
132	Montgomery	Yes	No	No	N/A	No Comment
133	Stirton Tot	Yes	No	No	N/A	No Comment
134	Gore Park	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
Date: Thursday May 23, 2024						

135	Bayfront	Yes	No	No	N/A	No Comment
136	JC Beemer	Yes	No	No	N/A	No Comment
137	Woodlands	Yes	No	No	N/A	No Comment
138	Wellington Sq	Yes	No	No	N/A	No Comment
139	Birch Ave	No	No	Yes	3 hrs	HPS and By-Law request to be on site for compliance
Date: Friday May 24, 2024						
140	Delta	Yes	No	No	N/A	No Comment
141	Montgomery	Yes	No	No	N/A	No Comment
142	Bayfront	Yes	No	No	N/A	No Comment
143	JC Beemer	Yes	No	No	N/A	No Comment
144	Wellington Sq	Yes	No	No	N/A	No Comment
145	Birch Ave & Burlington	No	No	No	1 hrs	Outreach request
146	Birch Parkette	No	No	Yes	30 mins	HPS and By-Law request to be on site for compliance
147	Jackie Washington	Yes	No	No	N/A	No Comment
148	Sam Lawerance	Yes	No	No	N/A	No Comment
149	Mountain Dr	Yes	No	No	N/A	No Comment
Date: Sunday May 26, 2024						
150	Sam Lawerance	No	No	No	N/A	Fire Clean up
Date: Monday May 27, 2024						
151	Bayfront	Yes	No	No	N/A	No Comment
152	Myrtle Park	Yes	No	No	30 mins	Facilities
153	90 Potruff	No	No	No	1 hrs	Outreach request
154	Kennilworth Stairs	No	No	No	1 hrs	Outreach request
155	Kennilworth and Lawerance	Yes	No	No	N/A	No Comment
156	JC Beemer	Yes	No	No	N/A	No Comment
157	Wellington Sq	Yes	No	No	N/A	No Comment
158	Gore Park	No	No	No	1 hrs	Outreach request
159	Peace Gardens	No	No	No	1 hrs	Outreach request
160	Delta	Yes	No	No	N/A	No Comment
161	Montgomery	Yes	No	No	N/A	No Comment
Date: Tuesday May 21, 2024						
162	Bayfront	Yes	No	No	N/A	No Comment
163	JC Beemer	Yes	No	No	N/A	No Comment

164	Strachan	Yes	No	No	N/A	No Comment
165	Montgomery	Yes	No	No	N/A	No Comment
166	Stroud	No	No	No	1.5 hrs	Outreach request
167	Young St	No	No	Yes	2 Hrs	HPS and By-Law request to be on site for compliance
Date: Wednesday May 29, 2024						
168	Bayfront	Yes	No	No	N/A	No Comment
169	JC Beemer	Yes	No	No	N/A	No Comment
170	Wellington Sq	Yes	No	No	N/A	No Comment
171	Fairfield Park	Yes	No	No	N/A	No Comment
172	Carter Park	Yes	No	No	N/A	No Comment
173	Lifesaver	No	No	No	1 hrs	Outreach request
174	Rail Trail	Yes	No	No	1 hrs	Outreach request
Date: Thursday May 30, 2024						
175	Bayfront	Yes	No	No	N/A	No Comment
176	Montgomery	Yes	No	No	N/A	No Comment
177	Myrtle Park	Yes	No	No	N/A	No Comment
178	Delta	Yes	No	No	N/A	No Comment
179	Gage Park	Yes	No	No	N/A	No Comment
180	Lifesaver	Yes	No	No	1 hrs	Outreach request
181	Wentworth Stairs	Yes	No	No	1 hrs	Outreach request
182	Carter Park	Yes	No	No	N/A	No Comment
183	JC Beemer	No	No	Yes	2 Hrs	HPS and By-Law request to be on site for compliance
184	Jackie Washington	Yes	No	No	N/A	No Comment
Date: Friday May 31, 2024						
185	Bayfront	Yes	No	No	1 hrs	Outreach Request Abandon Tent
186	Burford	Yes	No	No	1 hrs	Outreach request
187	Jackie Washington	Yes	No	No	N/A	No Comment
188	Station 30	No	No	No	30 Mins	Outreach request
190	Ferrie St Lot	Yes	No	No	N/A	No Comment
191	Simcoe Lot	Yes	No	No	N/A	No Comment

June 2024 Daily Encampment Clean ups						
Count	Location	Regular Cleanup	Outreach Email/Request	HPS/By-Law Requested Parks Onsite	Time Spent with HPS/By-law Onsite	Comments
Date: Monday June 3, 2024						
1	Bayfront	Yes	No	No	N/A	No Comment
2	Mountain Dr	No	Yes	No	1 Hr	Outreach request
3	Upper Sherman	No	No	Yes	1.5 hrs	HPS and By-Law request to be on site for compliance
4	Clairmont	Yes	No	No	N/A	No Comment
5	Kenilworth and Lawerance	Yes	No	No	N/A	No Comment
6	Woodlands	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
7	Woolverton	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
8	JC Beemer	Yes	No	No	N/A	No Comment
Date: Tuesday June 4, 2024						
9	Bayfront	Yes	No	No	N/A	No Comment
10	JC Beemer	Yes	No	No	N/A	No Comment
11	Gage Park	Yes	No	Yes	3 hrs	HPS and By-Law request to be on site for compliance
12	Bishops Gate	Yes	No	No	N/A	No Comment
13	Kenilworth and Lawerance	Yes	No	No	N/A	No Comment

Date: Wednesday June 5, 2024						
14	Bayfront	Yes	No	No	N/A	No Comment
15	Gage Park	Yes	No	Yes	2.5 hrs	HPS and By-Law request to be on site for compliance
16	McLaren	No	Yes	No	30 min	Outreach request
17	North Central	No	Yes	No	30 min	Outreach request
18	Ferrie Lot	Yes	No	No	N/A	No Comment
19	Jackie Washington	Yes	No	No	N/A	No Comment
20	Simcoe	Yes	No	No	N/A	No Comment
21	Fairfield	Yes	No	No	N/A	No Comment
22	Montgomery	Yes	No	No	N/A	No Comment
Date: Thursday June 6, 2024						
23	Bayfront	Yes	No	Yes	2.5 hrs	HPS and By-Law request to be on site for compliance
24	Barton & Tiffany	Yes	No	Yes	5 hrs	HPS and By-Law request to be on site for compliance
Date: Friday June 7, 2024						
25	Bayfront	Yes	No	No	N/A	No Comment
26	Southam	Yes	No	No	N/A	No Comment
27	Mountain Dr	Yes	No	No	N/A	No Comment
28	Durndurn Parkette	Yes	No	No	N/A	No Comment
29	Eugene and Potruff	Yes	No	No	N/A	No Comment
30	Trail From wentworth to Young	Yes	No	No	N/A	No Comment
31	455 Charlton	No	No	No	N/A	Contractor Clean up
Date: Monday June 10, 2024						
32	Bayfront	Yes	No	No	N/A	No Comment
33-35	Jackie Washington	Yes	No	No	N/A	No Comment
36	Wellington Sq	Yes	No	No	N/A	No Comment
37	Strachan	Yes	No	No	N/A	No Comment
38	JC Beemer	Yes	No	No	N/A	No Comment
39	455 Charlton	Yes	No	No	N/A	No Comment
40	Victoria	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
41	Shamrock	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
Date: Tuesday June 11, 2024						
42	Radial Trail	Yes	No	No	N/A	No Comment
43	Wentworth Stairs	Yes	No	No	N/A	No Comment

44-45	Mountain Dr	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
46	Vincent Massey	Yes	No	No	N/A	No Comment
47	Nash Road	No	Yes	No	30 min	Outreach request
Date: Wednesday June 12, 2024						
48	Vincent Massey	Yes	No	No	N/A	No Comment
49	Mountain Dr	Yes	No	No	N/A	No Comment
50	Delta	Yes	No	No	N/A	No Comment
51	Montgomery	Yes	No	No	N/A	No Comment
52	Mahoney	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
53	Bayfront	Yes	No	No	N/A	No Comment
54	Central	Yes	No	No	N/A	No Comment
Date: Thursday June 13, 2024						
55	Fairfield	Yes	No	No	N/A	No Comment
56	Montgomery	Yes	No	No	N/A	No Comment
57	Mountain Dr	Yes	No	No	N/A	Call for abandoned tent
58	Kenilworth and Lawerance	Yes	No	No	5 hrs	No Comment
59	Bayfront	Yes	No	No	N/A	Contractor
60	Wellington Sq	Yes	No	No	N/A	Contractor
61	Delta	Yes	No	No	N/A	Contractor
62	Mountain Dr	Yes	No	No	N/A	Contractor
63	Bishops Park	Yes	No	No	N/A	Contractor
64	JC Beemer	Yes	No	No	N/A	Contractor
65	Montgomery	Yes	No	No	N/A	Contractor
Date: Friday June 14, 2024						
66	241 Wellington St	No	No	No	N/A	No Comment
67	JC Beemer	Yes	No	No	N/A	No Comment
68	Bayfront	Yes	No	No	N/A	No Comment
69	McNab & Hunter St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
70	Whitehearn	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
71	Stroud	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
72	Bayfront	Yes	No	No	N/A	Contractor
73	Wellington Sq	Yes	No	No	N/A	Contractor
74	Delta	Yes	No	No	N/A	Contractor

75	Mountain Dr	Yes	No	No	N/A	Contractor
76	Bishops Park	Yes	No	No	N/A	Contractor
77	JC Beemer	Yes	No	No	N/A	Contractor
78	Montgomery	Yes	No	No	N/A	Contractor
Date: Monday June 17, 2024						
79	Bayfront	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
80	Montgomery	Yes	No	No	N/A	No Comment
81,82	Jackie Washington	Yes	No	No	N/A	No Comment
83	Bayfront	Yes	No	No	N/A	Contractor
84	Wellington Sq	Yes	No	No	N/A	Contractor
85	Delta	Yes	No	No	N/A	Contractor
86	Mountain Dr	Yes	No	No	N/A	Contractor
87	Bishops Park	Yes	No	No	N/A	Contractor
88	JC Beemer	Yes	No	No	N/A	Contractor
89	Montgomery	Yes	No	No	N/A	Contractor
Date: Tuesday June 18, 2024						
90	Bayfront	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
91	Clairmont	No	Yes	No	30 min	Outreach request
92	Old Mohawk rd	No	Yes	No	30 min	Outreach request
93	Fairfield	Yes	No	No	N/A	No Comment
94	Strachan	Yes	No	No	N/A	No Comment
95	Delta	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
96	Gage Park	Yes	No	No	N/A	No Comment
97	Bayfront	Yes	No	No	N/A	Contractor
98	Wellington Sq	Yes	No	No	N/A	Contractor
99	Delta	Yes	No	No	N/A	Contractor
100	Mountain Dr	Yes	No	No	N/A	Contractor
101	Bishops Park	Yes	No	No	N/A	Contractor
102	JC Beemer	Yes	No	No	N/A	Contractor
103	Montgomery	Yes	No	No	N/A	Contractor
Date: Wednesday June 19, 2024						
104	Fairfield	Yes	No	No	N/A	No Comment
105	Kenilworth and lawerance	Yes	No	No	N/A	No Comment

106	Quigley and King	No	No	No	N/A	No Comment
107	Carter	Yes	No	No	N/A	No Comment
108	Main and Macnab	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
109	Bayfront	Yes	No	No	N/A	Contractor
110	Wellington Sq	Yes	No	No	N/A	Contractor
111	Delta	Yes	No	No	N/A	Contractor
112	Mountain Dr	Yes	No	No	N/A	Contractor
113	Bishops Park	Yes	No	No	N/A	Contractor
114	JC Beemer	Yes	No	No	N/A	Contractor
115	Montgomery	Yes	No	No	N/A	Contractor
Date: Thursday June 20, 2024						
116	Starchan	No	Yes	No	30 min	Outreach request
117	Ferguson Station	No	No	Yes	2.5 hrs	HPS and By-Law request to be on site for compliance
118	Fairfield	Yes	No	No	N/A	No Comment
119	Montgomery	Yes	No	No	N/A	No Comment
120	JC Beemer	No	No	Yes	1.5 hrs	HPS and By-Law request to be on site for compliance
121	Jackie Washington	Yes	No	No	N/A	No Comment
122	St.Christopher	Yes	No	No	N/A	No Comment
123	Montgomery	Yes	No	No	N/A	Contractor
124	Bayfront	Yes	No	No	N/A	Contractor
125	Wellington Sq	Yes	No	No	N/A	Contractor
126	Delta	Yes	No	No	N/A	Contractor
127	Mountain Dr	Yes	No	No	N/A	Contractor
128	Bishops Park	Yes	No	No	N/A	Contractor
129	JC Beemer	Yes	No	No	N/A	Contractor
Date: Friday June 21, 2024						
130	Stirton Tot	Yes	No	No	N/A	No Comment
131	Bayfront	Yes	No	No	N/A	No Comment
132	Simcoe St	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
133	Jackie Washington	Yes	No	No	N/A	No Comment
134	Birge	Yes	No	No	N/A	No Comment
135	Birch	No	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
136	Ferguson Station	Yes	No	No	N/A	No Comment

137	272 Avondale	No	Yes	No	1 Hrs	Outreach request
138	Montgomery	Yes	No	No	N/A	Contractor
139	Bayfront	Yes	No	No	N/A	Contractor
140	Wellington Sq	Yes	No	No	N/A	Contractor
141	Delta	Yes	No	No	N/A	Contractor
142	Mountain Dr	Yes	No	No	N/A	Contractor
143	Bishops Park	Yes	No	No	N/A	Contractor
144	JC Beemer	Yes	No	No	N/A	Contractor
Date: Monday June 24, 2024						
145	Fairfield	Yes	No	No	N/A	No Comment
146	Birch and Burlington	No	Yes	No	3 Hrs	Outreach request
147	Southham	No	Yes	No	2 Hrs	Outreach request
148	Montgomery	Yes	No	No	N/A	Contractor
149	Bayfront	Yes	No	No	N/A	Contractor
150	Wellington Sq	Yes	No	No	N/A	Contractor
151	Delta	Yes	No	No	N/A	Contractor
152	Mountain Dr	Yes	No	No	N/A	Contractor
153	Bishops Park	Yes	No	No	N/A	Contractor
154	JC Beemer	Yes	No	No	N/A	Contractor
Date: Tuesday June 25, 2024						
155-157	Jackie Washington	Yes	No	No	N/A	No Comment
158	Bayfront	Yes	No	No	N/A	No Comment
159	JC Beemer	Yes	No	No	N/A	No Comment
160	Gage	Yes	No	No	N/A	No Comment
161	Delta	Yes	No	No	N/A	No Comment
162	Montgomery	Yes	No	No	N/A	Contractor
163	Bayfront	Yes	No	No	N/A	Contractor
164	Wellington Sq	Yes	No	No	N/A	Contractor
165	Delta	Yes	No	No	N/A	Contractor
166	Mountain Dr	Yes	No	No	N/A	Contractor
167	Bishops Park	Yes	No	No	N/A	Contractor
168	JC Beemer	Yes	No	No	N/A	Contractor
Date: Wednesday June 26, 2024						

168-169	Wellington and Hunter	Yes	Yes	No	2 Hrs	Outreach request
170	Bishops Park	Yes	No	No	N/A	No Comment
171	Mountain Dr	Yes	No	No	N/A	No Comment
172	West 5	No	Yes	No	30 min	Outreach request
173	Trentholm	No	Yes	No	30 min	Outreach request
174	Upper Paradise and Stone Chrch	No	Yes	No	30 min	Outreach request
175	Olympic	No	Yes	No	30 min	Outreach request
176	JC Beemer	Yes	No	No	N/A	No Comment
177	Montgomery	Yes	No	No	N/A	Contractor
176	Bayfront	Yes	No	No	N/A	Contractor
179	Wellington Sq	Yes	No	No	N/A	Contractor
180	Delta	Yes	No	No	N/A	Contractor
181	Mountain Dr	Yes	No	No	N/A	Contractor
182	Bishops Park	Yes	No	No	N/A	Contractor
183	JC Beemer	Yes	No	No	N/A	Contractor
Date: Thursday June 27, 2024						
184	Bayfront	Yes	No	No	N/A	No Comment
185	Fairfield	Yes	No	No	N/A	No Comment
186	Montgomery	Yes	No	No	N/A	No Comment
187	Kennilworth and Lawerance	Yes	No	No	N/A	No Comment
188	Gage	Yes	No	No	N/A	No Comment
189	Jackie Washington	Yes	No	No	N/A	No Comment
190	Wellington Sq	Yes	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
191	Pinky Lewis	No	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
192	Montgomery	Yes	No	No	N/A	Contractor
193	Bayfront	Yes	No	No	N/A	Contractor
194	Wellington Sq	Yes	No	No	N/A	Contractor
195	Delta	Yes	No	No	N/A	Contractor
196	Mountain Dr	Yes	No	No	N/A	Contractor
197	Bishops Park	Yes	No	No	N/A	Contractor
198	JC Beemer	Yes	No	No	N/A	Contractor
Date: Friday June 28, 2024						
199	Fairfield	Yes	No	No	N/A	No Comment

[illegible]

July 2024 Daily Encampment Clean ups

Count	Location	Regular Cleanup	Outreach Email/Request	HPS/By-Law Requested Parks Onsite	Time Spent with HPS/By-law Onsite	Comments
Date: Monday July 1, 2024						
1,6	Bayfront	Yes	No	No	N/A	Clean up For Canada Day Event
Date: Tuesday July 2, 2024						
7	Jackie Washington	Yes	No	No	N/A	No Comment
8	Burlington St and Birch	Yes	No	No	N/A	No Comment
9	Birge	Yes	No	No	N/A	No Comment
10	North Central	Yes	No	No	N/A	No Comment
11	Woodlands	Yes	No	No	N/A	No Comment
12	Fairfield	Yes	No	No	N/A	No Comment
13	Wellington Sq	Yes	No	Yes	3 hrs	HPS and By-Law request to be on site for compliance
14	Montgomery	Yes	No	No	N/A	Contractor
15	Bayfront	Yes	No	No	N/A	Contractor
16	Wellington Sq	Yes	No	No	N/A	Contractor
17	Delta	Yes	No	No	N/A	Contractor
18	Mountain Dr	Yes	No	No	N/A	Contractor

19	Bishops Park	Yes	No	No	N/A	Contractor
20	JC Beemer	Yes	No	No	N/A	Contractor
Date: Wednesday July 3, 2024						
21	Rail Trail	Yes	No	No	N/A	No Comment
22	Woolverton	Yes	No	No	N/A	No Comment
23	Corktown	Yes	No	No	N/A	No Comment
24	Shamrock	Yes	No	No	N/A	No Comment
25	Birge	Yes	No	No	N/A	No Comment
26	Confederation Park	Yes	No	No	N/A	No Comment
27	Stirton Tot Lot	Yes	No	No	N/A	No Comment
28	Liberty and Grange	Yes	No	No	N/A	No Comment
29	Ferguson Station	Yes	No	No	N/A	No Comment
30	Montgomery	Yes	No	No	N/A	Contractor
31	Bayfront	Yes	No	No	N/A	Contractor
32	Delta	Yes	No	No	N/A	Contractor
33	Mountain Dr	Yes	No	No	N/A	Contractor
34	Bishops Park	Yes	No	No	N/A	Contractor
35	JC Beemer	Yes	No	No	N/A	Contractor
Date: Thursday July 4, 2024						
36	Jackie Washinton	Yes	No	No	N/A	No Comment
37	Fairfield Park	Yes	No	No	N/A	No Comment
38	nnilworth and Lawerar	Yes	No	No	N/A	No Comment
39	Gage Park	Yes	No	No	N/A	No Comment
40	Ferguson Station	Yes	No	No	N/A	No Comment
41	Montgomery	Yes	No	No	N/A	Contractor
42	Bayfront	Yes	No	No	N/A	Contractor
43	Delta	Yes	No	No	N/A	Contractor
44	Mountain Dr	Yes	No	No	N/A	Contractor
45	Bishops Park	Yes	No	No	N/A	Contractor
46	JC Beemer	Yes	No	No	N/A	Contractor
Date: Friday July 5, 2024						
48	Fay Park	Yes	No	Yes	2 hrs	HPS and By-Law request to be on site for compliance
49	Olympic	Yes	No	No	N/A	No Comment

50	Queen St	Yes	No	No	N/A	No Comment
51	Jackie Washington	Yes	No	No	N/A	No Comment
52	JC Beemer	Yes	No	No	N/A	No Comment
53	Park and Vine	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
54	Battlefield Park	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
55	MacNab st	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
56	Fay Park	Yes	No	Yes	1 hrs	Outreach request
57	Montgomery	Yes	No	No	N/A	Contractor
58	Bayfront	Yes	No	No	N/A	Contractor
59	Delta	Yes	No	No	N/A	Contractor
60	Mountain Dr	Yes	No	No	N/A	Contractor
60	Bishops Park	Yes	No	No	N/A	Contractor
61	JC Beemer	Yes	No	No	N/A	Contractor
Date: Monday July 8, 2024						
63	Jackie Washington	Yes	No	No	N/A	No Comment
64	Fay Park	Yes	No	No	N/A	No Comment
65	Fay Park	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
66	Mountain Dr	Yes	No	No	N/A	No Comment
67	Kennilworth and Law	Yes	No	No	N/A	No Comment
68	Fairfield	Yes	No	No	N/A	No Comment
69	John and Rebecca	Yes	No	No	N/A	No Comment
70	Hunter and MacNab	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
71	Hurst and MacNab	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
72	Your and Bay	Yes	No	Yes	1 hrs	HPS and By-Law request to be on site for compliance
73	Montgomery	Yes	No	No	N/A	Contractor
74	Bayfront	Yes	No	No	N/A	Contractor
75	Delta	Yes	No	No	N/A	Contractor
76	Mountain Dr	Yes	No	No	N/A	Contractor
77	Bishops Park	Yes	No	No	N/A	Contractor
78	JC Beemer	Yes	No	No	N/A	Contractor

KRISTEN HEEGSMA et al.

- and - CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Applicants

Respondent

ONTARIO
SUPERIOR COURT OF JUSTICE
 PROCEEDING COMMENCED AT
 HAMILTON

AFFIDAVIT OF CORY MANNING
affirmed July 30, 2024

GOWLING WLG (CANADA) LLP

Barristers & Solicitors
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Lawyers for the respondent

File Number: H227899

TAB 16

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

**ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO
AND SHAWN ARNOLD**

Applicants

- and -

CITY OF HAMILTON

Respondent

AFFIDAVIT OF ROB MASTROIANNI

I, ROB MASTROIANNI, of the City of Hamilton, in the Province of Ontario, MAKE OATH AND SAY:

1. I am an employee of the City Hamilton as such I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
2. I am employed by the City of Hamilton as the Manager of the Residential Care Facilities Subsidy Program & Emergency Shelter Services within the Healthy & Safe Community Department of the City of Hamilton's Housing Services Division. My role includes, among other responsibilities, oversight of the City's Emergency Shelter Services and Housing Focused Street Outreach Team.

A Working Definition of Homelessness

3. It is difficult to precisely define homelessness. The Government of Canada, National Housing Strategy, provides the following definition adapted from the Canadian Definition of Homelessness developed by the Canadian Observatory of Homelessness:

“Homelessness is the situation of an individual or family who does not have a permanent address or residence; the living situation of an individual or family who does not have stable, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it.”

4. The Government of Canada, National Housing Strategy, provides the following definition of Indigenous homelessness:

“Indigenous Peoples who are in the state of having no home due to colonization, trauma and/or whose social, cultural, economic, and political conditions place them in poverty. Having no home includes: those who alternate between shelter and unsheltered, living on the street, couch surfing, using emergency shelters, living in unaffordable, inadequate, substandard and unsafe accommodations or living without the security of tenure; anyone regardless of age, released from facilities (such as hospitals, mental health and addiction treatment centers, prisons, transition houses), fleeing unsafe homes as a result of abuse in all its definitions, and any youth transitioning from all forms of care.”

Addressing Homelessness in the City of Hamilton

Shelter Funding

5. The City acts as “system service manager” for homelessness response on behalf the Governments of Ontario and Canada. The City receives federal and provincial funding and contributes its own funding to address homelessness. The City must adhere to the funding guidelines of each funder, however, it is able to determine allocations based on need in the local context.
6. The City’s Housing Services Division administers the funding for services and programs such as Emergency Shelters, the Housing Focused Street Outreach Team, Residential Care Facilities,

Housing Stability Benefits, Eviction Prevention programs, Rapid Rehousing programs and Intensive Case Management.

7. In many of the scenarios, the City disburses the funds through agreements with community partners. These agreements dictate expected target outcomes for each program and ongoing monitoring of success of the programs. The main agencies that administer emergency shelters in the City are The Good Sheppard, Mission Services and The Salvation Army.
8. The following are the 2020-2021 budget resources allocated for homelessness and emergency shelters available to the City:
 - a. The Federal Government Funding allotment for 2020-2021 through “Reaching Home” is \$5,718,428.
 - b. An additional \$1,000,000 was provided by the Federal Government for 2020-2021 through “Home for Good”.
 - c. The Provincial Government Funding allotment for 2020-2021 through “Community Homelessness Prevention Initiative” (“CHPI”) is \$19,455,174.
 - d. An additional \$2,954,960 comes from the City of Hamilton Levy for 2020.
 - e. In addition to the base funding described above, the City of Hamilton has received COVID-19 related funding to address the needs of the homelessness serving system during the pandemic. The COVID-19 related funding is as follows:
 - i. Reaching Home (Federal) - \$2,651,550;
 - ii. Social Services Relief Fund (SSRF) (Provincial) - \$6,880,800 (the City is currently applying for additional funding from the Province);

iii. Community Relief Fund - \$345,500.

9. Algorithms are used to determine funding rates and block funding amounts based on number of beds, program spaces, etc.
10. A portion of the CHPI funding is budgeted for hotels. Hotels had traditionally been used to provide shelter for families or women with children when no space was available in a shelter. The City's 2020-2021 Fiscal Budget for hotels is \$800,000. Over last few years, hotel overflow expenses have steadily increased. Actual hotel expenses for 2019-2020 were approximately \$1.5M, well in excess of the available budget.
11. Since the start of COVID-19, in 2020, the City has spent and is committed to spend the following amounts on the shelter system:

Month	Budgetary Commitment
April 2020	\$2,450,449
May 2020	\$2,450,449
June 2020	\$1,642,552
July 2020	\$2,343,237
August 2020	\$1,813,237
September 2020	\$1,153,488
October 2020	\$1,053,488
November 2020	\$976,821
December 2020	\$2,046,821

12. While it was not possible to obtain updated figures in time for the preparation of this Affidavit, the budgetary commitments in 2021 are similar to those in 2020.

Providing Shelter for People Experiencing Homelessness

13. The above funding is used to provide a system consisting of various programs to deliver organized and professional services to people experiencing homelessness using best practices and key performance indicators. In Hamilton's homeless-serving system, various agencies work together through "Coordinated Access" to support those experiencing or approaching homelessness to find and maintain appropriate housing and supports.
14. Best practice informing homeless-serving systems identifies Coordinated Access, a client-centered, standardized process for intake, assessment, and referral to housing and other services, as a foundational element to ensure individuals are swiftly matched to the right-level of support based on their needs, preferences and available resources.
15. Through Coordinated Access, data is collected by all City funded shelters using a common software database known as Homeless Individuals and Families Information System ("HIFIS") to ensure that all individuals who are accessing services and who are willing to provide consent to collection of data are known to the system. In this way, the City can track the numbers of people accessing the system, their progress through the system and outcomes as well as provide information on unhoused persons when they move to different shelters in order to expedite the tailoring of services to them.
16. The City uses the data collected to advocate for additional funding, address pressures in specific service areas or needs, adjust programming to meet demand, and ensure a robust response with as many interventions and supports as possible.
17. The data is also used by the City to advocate for partnerships with other sectors (e.g. health care) for supports outside of the services provided through the homelessness/housing funding or system.

18. Case management for people experiencing homelessness is tailored to the level of support a person requires. The City uses Vulnerability Index - Service Prioritization Decision Assistance Tool ("VI-SPDAT"), a standard triage tool developed by OrgCode Consulting Inc. (one of the leaders in homelessness programming and development of best practices and tools for the homelessness-serving system) to assess the needs of unhoused people. VI-SPDAT has been largely adopted across the country as one of the most successful assessment tools.

19. A VI-SPDAT assessment identifies four general levels of service:

Acuity Level	Level of Support
0-3	No intervention as individuals typically self-resolve; information sharing on housing units, tenant rights and responsibilities, support with applications.
4-7	Rapid Rehousing Intervention; 6-9 months case management supports; monthly in-home visits, support stabilizing income, support to increase social capital within community. Staff/Client Ratio 1:20-25.
8-12	Intensive Case Management Intervention; 18-24 months support intensive case management supports; regular in-home visits, stabilize income, support maintaining housing unit, facilitate connection to health resources, promote wrap around supports and reconnection with broad community support networks. Staff/Client Ratio 1:15-20.
13+	Permanent Supportive Housing; Average of 3+ years of case management supports; ongoing support with navigating health system, support maintaining tenancy, reintegration into community support networks, development of wrap around supports; and, clinical services to address physical or mental health, intellectual disabilities and/or substance use. Regular in-home visits, after hours crisis support. Staff/Client Ratio 1:8-10.

20. The VI-SPDAT assessment is usually conducted within 14 days of someone accessing the homelessness support system, because evidence shows that many who first enter into the system are able to move to some form of housing within the first 14 days. Based on the results of the assessment, the individual is triaged to the appropriate intervention required.

21. There are no restrictions on shelter access based on acuity.

22. The City's approach to homelessness is grounded in the Housing First Model. In the Housing First Model the priority is obtaining housing and ensuring that appropriate supports are in place to

address other issues (substance use, mental/physical health, etc.) once housed to maintain tenancy.

23. The City's approach to homelessness includes various programs. These include Homelessness Prevention and Shelter Diversion, Mental Health Street Outreach, Housing Focused Street Outreach, Emergency Shelters, Transitional Housing, Rapid Rehousing, Intensive Case Management and Permanent Supportive Housing. These programs operate as part of a broader social safety net and work to ensure clients have efficient connection to the services and supports required.
24. The City substantially or partly funds all of the above programs, with the exception of Permanent Supportive Housing and the Mental Health Street Outreach team. Permanent supportive housing and Mental Health Street Outreach are, as explained further below, primarily funded by the province or other sources.
25. Homelessness Prevention and Shelter Diversion interventions provide assistance to individuals and families at risk of becoming homeless, before they become homeless. Prevention programs couple financial support (rent and utility arrears, damage deposit etc.) with case management to achieve housing stabilization.
26. Housing Focused Street Outreach Workers provide mobile support services to people who are experiencing homelessness and who may be disconnected from the homelessness-serving system. Outreach workers meet people in the community, helping to make connections to resources and supports and increase collaborations and co-ordination within homelessness support services. Assertive housing-focused street outreach creates and supports connections to safe, sheltered options with a focus on permanent housing. Individuals supported by Outreach are offered a referral to an existing emergency shelter or hotel, based on client choice, and are

offered a referral to Housing First Intensive Case Management Programs (described below), as appropriate and available.

27. Emergency Shelters provide temporary accommodations and essential services for individuals experiencing homelessness so that they may be re-housed. Shelters can play a key role in reducing homelessness as these services focus efforts on engaging participants in the rehousing process.
28. The shelters and shelter system are designed to have a low barrier for access. In emergency shelters and hotels, individuals have access to various supports including but not limited to harm reduction, housing planning, access to medical services and supports to connect individuals to needed services and housing, and access to income support. Shelters also provide access to meals, facilities for personal hygiene, hygiene products, washrooms, laundry facilities, and safety. Outreach staff continue to visit and engage with people that have moved from encampments into shelters and hotels building on the relationship with those clients, and to facilitate ongoing case management with shelter case managers.
29. Emergency Shelters accept admissions 24 hours a day, 7 days a week. Individuals can call shelters to determine if space is available or present themselves at a shelter. If no space is available at that shelter, shelter staff will assist in exploring availability at other shelter locations. The use of the HIFIS database allows shelter staff to see where available spaces exist within their sector (e.g. the Men's, Women's, Family, and Youth sectors).
30. Referrals are made by shelter staff to alternative housing options, where appropriate and based on the individual's need. Each shelter seeks to ensure individuals are diverted to other safe, appropriate options where possible and to ensure admission to a shelter when no other options exist.

31. Rapid Rehousing is such an option. It provides targeted, time-limited financial assistance and support services for those experiencing homelessness, usually episodically or transitionally, to help them quickly exit emergency shelter services and retain housing. The program targets participants with lower acuity levels using case management and financial supports to assist with the cost of housing. The length of stay is usually less than one year as the program targets those who can live independently after receiving subsidies and support services. The City funds two Rapid Rehousing programs: one through Mission Services with a 2020-2021 target of 133 individuals placed in permanent housing per year and one through the Good Shepherd for women and families with a 2020-2021 target of 87 women and 86 families placed in permanent housing per year.
32. Transitional Housing provides time-limited support designed to move individuals to independent living or permanent housing. The length of stay is limited and typically less than one year, though it can be as short as a few weeks. Such facilities often support those with dealing with addictions and mental health that can benefit from more intensive supports for a period of time before moving to permanent housing. Examples of target groups for this intervention include youth who require modelling of basic life skills or people who have had lengthy histories of institutionalization. Without permanent housing at exit, participants may cycle through time-limited facilities thus, stabilization in permanent housing is essential to ensure successful outcomes.
33. Intensive Case Management (ICM) provides longer-term case management and housing support to higher acuity participants facing long-term homelessness (chronic homelessness), addictions, and mental health issues. ICM programs support clients through regular in-home visits, providing financial support to stabilize income and maintain housing, facilitate connection to health resources, and promote reconnection with broad community support networks. The intervention is designed to serve and achieves the best outcomes with individuals with acuity scores of 8-12. The length of the intervention is generally between 12 and 24 months. The City of Hamilton funds

four community agencies to deliver ICM programs, serving self-identified CIS men/women, Trans Masculine/Feminine and non-binary adults:

- a. Mission Services (men) – 2020-2021 target: 80 individuals placed in permanent housing per year
 - b. Wesley Urban Ministries (men) – 2020-2021 target: 65 individuals placed in permanent housing per year
 - c. The Good Shepherd (women, youth and families) – 2020-2021 target: 146 households placed in permanent housing per year (Families 35, Single Women 77, Youth 34); and
 - d. Aboriginal Health Centre, Indigenous Housing Services – 2020-2021 target: 53 individuals placed in permanent housing per year.
34. During the COVID-19 pandemic, the ICM providers have been asked to adjust their caseload to be 1/3 from encampments, 1/3 from shelters, and 1/3 from hotels /shelter overflow. While the particular allocation may have fluctuated over the course of the pandemic, the intention is to ensure that limited ICM program spaces include a specific focus on individuals from encampments.

Supportive Housing and High Acuity Individuals

35. No City-funded program exists to *exclusively* support individuals with the highest level of acuity (13+), though as discussed below, individuals with the highest acuity are able to access City programs. Such individuals typically require assistance that is beyond the funding purview of the City, including assistance of physicians, mental health practitioners, and the Assertive Community Treatment Team (a client centred mental health service that offers a broad range

of intensive community supports to individuals experiencing serious mental health concerns), combined with a permanent supportive housing program.

36. Permanent Supportive Housing refers to a combination of housing assistance (e.g., rent-geared-to-income, rent supplements) and the aforementioned support services. Permanent Supportive Housing includes an average of 3+ years of case management supports, ongoing support with navigating the health system, support maintaining tenancy, reintegration into community support networks, development of wrap around supports, and clinical services to address physical or mental health, intellectual disabilities and/or substance use. There are also regular in-home visits and after-hours crisis support. Permanent Supportive Housing does not have a term of coverage (the term is indefinite). Individuals will likely live in this type of housing long term, often for years. This is required due to their level of complexity and need.
37. The aforementioned health supports integral to permanent supportive housing fall outside of the City's authority to fund. Such health supports are funded by the Province and require a municipal partnership with health partners to implement. Supportive Housing is funded primarily through the Province with funds also contributed by the Federal Government.
38. Ontario's supportive housing system includes a complex network of 20 core provincial programs and 12 related programs spread across three (3) ministries, representing a combined investment of approximately \$2 billion annually. Each ministry's programs tends to assist distinct populations:
- a. Ministry of Health (MOH): Mental health and addictions challenges, at-risk seniors, people with physical disabilities, people with acquired brain injuries and people with HIV/AIDS.

- b. Ministry of Children, Community and Social Services (MCCSS): People with developmental disabilities, youth, Indigenous people and people experiencing or at risk of experiencing gender based violence and human trafficking.
 - c. Ministry of Municipal Affairs and Housing (MMAH): People experiencing or at risk of homelessness and Indigenous people.
39. Just some of the funding of supportive housing provided by the Province in 2018-2019 includes:
- a. \$252.4 million (MOH) – Mental Health Supportive Housing – Residential Supports within Housing;
 - b. \$46.4 million (MOH) – Rent Supplement Program;
 - c. \$32.2 million (MOH) – Dedicated Supportive Housing;
 - d. \$5.5 million (MMAH) – Indigenous Supportive Housing;
 - e. \$323.7 million (MMAH) – Community Homelessness Prevention Initiative;
 - f. \$50 million (MMAH) – Home for Good;
 - g. \$13.1 million (MCCSS) – Dedicated Supportive Housing;
 - h. \$16.2 million (MCCSS) – Transitional Housing Support; and
 - i. \$2.8 million (MCCSS) – Indigenous Mental Health and Addictions.
40. While it was not possible to obtain updated figures in time for this Affidavit, the 2020-2021 funding is similar to the 2018-2019 figures.

41. Notwithstanding the City has no control over funding for programs for high-acuity persons, City-funded programs remain dedicated to supporting high-acuity people who experience homelessness. Although the Intensive Case Management programs are contracted and designed to effectively support those with acuity up to 12, their contracts allow for higher needs individuals to be taken on when approved and requested by the City. The ICM programs have done so at the City's request throughout the encampment response.

The Emergency Shelter System in Hamilton

42. The emergency shelter system in the City of Hamilton is broadly divided into:

- a. the Men's sector;
- b. the Women's sector (which includes women and women with children);
- c. the Family Sector; and
- d. the Youth Shelter.

43. The Men's emergency shelter sector is composed of:

- a. Good Shepherd Men's Centre;
- b. Mission Services Men's Centre;
- c. Salvation Army Booth Centre;
- d. An emergency shelter located at 378 Main Street East (the former Cathedral Boys School) operated by the Good Shepherd; and
- e. Hotels (since COVID-19) operated by Mission Services.

44. The Women's emergency shelter sector is composed of:

- a. Mary's Place operated by Good Shepherd;
- b. Emma's Place;
- c. St. Joseph's Womankind;
- d. A Hotel (since COVID-19) operated by the Good Shepherd;
- e. Hotels (since COVID-19) operated by Mission Services.

45. More generally, Mission Services operates emergency shelters through hotels for women, men, couples, and shelter overflow.

46. Additionally, the City can place families in hotels, with support from City staff, when required.

47. There are also four Violence Against Women ("VAW") emergency shelters which are not funded through the City, but through the Ministry of Community and Social Services ("MCSS"): Inasmuch House, Interval House, Martha's House and the Native Women's Centre. The City of Hamilton pays for "overflow" beds in each of the four VAW shelters (between 4-6 beds at each location). When the MCSS funded beds are full, if the VAW shelter puts women in those beds, the City pays for the overflow space. If the overflow beds at the respective locations are full, the City will then place that woman/family in a hotel at the City's expense.

48. Carole Anne's Place and Willow's Place are drop-ins serving single women experiencing homelessness.

49. The youth shelter is located at the Good Shepherd Notre Dame.

50. The Family emergency shelter is located at the Good Shepherd Family Centre. A Hotel also provides rooms to couples with no children.

51. The Wesley Drop-In serves single men and women.

52. Hotels are not named in order to protect the people using them and the hotels.

Increase of Shelter Facilities and Services during COVID-19

53. The COVID-19 pandemic prompted the City to expand its facilities and services in order to address the needs of people experiencing homelessness during the pandemic.

54. The City maintains an isolation centre, currently located at Wesley with approximately 15 beds to serve men and women who need to isolate due to COVID-19; as well as five family townhouse units to serve families who must isolate. Due to distancing requirements, the number of beds for individuals in the family townhouse units can accommodate up to five people per unit, or up to 25 people total.

55. In addition, in consultation with public health, space within existing shelters was reconfigured to maximize capacity while maintaining social distancing. This resulted in the reduction in the number of shelter beds available in some shelters which was compensated for by the expansion of shelter operations into hotels to make up for the loss of shelter beds and to increase shelter capacity during COVID-19 to above the pre-COVID-19 emergency shelter capacity. The City has allocated funding for some of the shelters to make capital improvements in order to return to pre-COVID-10 shelter capacity while maintaining appropriate distancing.

56. The City has ensured food provision for individuals at all hotels and provision of staffing and additional supports to clients receiving emergency shelter in these hotel rooms. All hotels offer

ongoing harm reduction support as well as case management support with a focus on housing plans.

57. The City also established a temporary shelter for men with capacity for up to 80 people, operated by Good Shepherd Centres, to compensate for the existing men's shelters reducing capacity to allow for physical distancing. This temporary shelter was initially located at First Ontario Centre and is currently located at located at the former Cathedral Boys School on Main Street East, where it is still able to provide shelter to up to 80 people however currently its capacity is 60 people in accordance with current demand.

The following charts set out the number of beds available in the shelter system in the City			
Location	Pre COVID-19 Beds Available	COVID-19 Beds Available	Change
Mary's Place	25	20	-5
Emma's Place	0	15	15
St. Joseph's Womankind	6	6	0
Hotel (single women)	0	58	58
Good Shepherd Men's Centre	54	19	-35
Mission Services Men's Centre	58	58	0
Salvation Army Booth Centre	82	82	0
Cathedral	0	80	80
Hotel for men and couples	0	84	84
Good Shepherd Family Centre	80	80	0
Hotel (family)	0	100	100
Good Shepherd Notre Dame	21	13	-8
Total	326	615	289

- 16 -

Men's Sector			
Location	Regular Beds Available	COVID-19 Beds Available	Change
Good Shepherd Men's Centre	54	19	-35
Mission Services Men's Centre	58	58	0
Salvation Army Booth Centre	82	82	0
Cathedral	0	80	80
Hotel	0	84	70
Total	194	323	115

Women's Sector			
Location	Regular Beds Available	COVID-19 Beds Available	Change
Mary's Place	25	20	-5
Emma's Place	0	15	0
St. Joseph's Womankind	6	6	0
Mountainview	15	0	-15
Hotel	0	55	55
Total	46	96	35

Family Sector			
Location	Regular Beds Available	COVID-19 Beds Available	Change
Good Shepherd Family Centre	80	80	0
Hotel (family)	0	100	100
Total	80	180	100

Youth Shelter			
Location	Regular Beds Available	COVID-19 Beds Available	Change
Good Shepherd	21	13	-8

58. In response to the impact of COVID-19 on shelters the City implemented a number of additional measures, including:

- a. providing transportation support for people experiencing homelessness;

- b. providing PPE to shelter staff and occupants;
- c. extending drop-in services and hours and length of season for men and women in four locations;
- d. an increase in the in Street Outreach Team by the equivalent of 3.5 full time positions;
- e. a focus by the Street Outreach Team on encampments;
- f. use of rent supplements / Canada Ontario Housing Benefit to fund access to housing units;
- g. providing funding to community organizations for additional peer outreach workers and program supplies;
- h. conducting daily, intensive engagement with a housing focus at encampments through outreach, the Social Navigator Program and other community partners;
- i. conducting bi-weekly case conferences with Intensive Case Managers, Outreach and community partners to assess appropriate housing options and match opportunities with individuals;
- j. initiating contact with Home and Community Care to discuss higher-acuity cases that need more than ICM housing supports;
- k. conducting 3 separate weekly sector calls (Women's; Men's; System wide), in which community organizations are able to participate, to discuss options for collaboration, support, and addressing barriers;
- l. providing flexibility with the Housing Stability Benefit¹;

¹ Housing Stability Benefit is accessible to people in receipt of social assistance (OW/ODSP) and those considered low income. It normally has maximum allowable amounts within the preceding 24-month period (\$800 for single

- m. coordinating delivery of more than \$550,000 from the provincial and federal government to 27 local agencies for expenses such as food, enhanced cleaning, Personal Protective Equipment; and
- n. leading weekly calls with partner agencies to identify emerging issues and coordinate responses.

59. In short, the City's approach to encampments during COVID-19 has been to focus on the safety of encampment residents and other residents of the City and to increase efforts to assist in moving encampment residents to sustainable, longer-term housing and appropriate care based on their needs.

60. The City has developed a framework to guide its transition from emergency COVID-19 response to adaption and transformation of its shelter services. A key component of the framework is maintaining the appropriate number of emergency beds currently available. In order to do so, the City has provided funding to:

- a. Good Shepherd Centre Hamilton to set up and operate the former Cathedral Boys School as a temporary shelter for 45 men for the period of September 29, 2020 to June 30, 2021. This facility has changed its capacity based on need, which as noted above is currently 60 beds but can accommodate up to 80. This new facility includes: meals and snacks for all of those accommodated; lounge space; recreational activities; medical services through a nurse practitioner and the Shelter Health Network; harm reduction supports; case management and housing support services; and outreach services provided through other agencies including Ontario Works.

individuals or couples with no children; \$1500 for families). There are also eligible items that an individual can apply for (i.e.: rent arrears; last month's rent deposit; mattresses; utility arrears; etc.). Through COVID, additional flexibility has been granted in that people who may have already received their maximum entitlement have still be granted a benefit and people who have been granted items under exceptional circumstances that are not normally covered (e.g. washing machines).

- b. Mission Services to create partitions between beds in their dormitory style room and to create 10 individual rooms. This will allow Mission Services to operate at their original capacity of 58 beds.
- c. renovate the Salvation Army Booth Centre in order to create partitions in the dormitories and single rooms to allow the shelter capacity to return to its original 82 bed limit.

61. The above-referenced reconfiguration of space within existing shelters is to maximize capacity while ensuring social distancing and promoting infection control.

Shelter Space Availability

62. For the month of September 2021, to present, the occupancy levels of the City's Emergency Shelter system may be summarized as follows:

Emergency Shelters

Women's Emergency Shelters: 108%

Family Emergency Shelter: 99%

Youth Emergency Shelter: 61%

Men's Emergency Shelter: 97%

Overflow Locations

Cathedral (men): 38% (of 60 beds)

Hotel (couples & women): 95%

Hotel (Family): equivalent to 100%, placement as needed

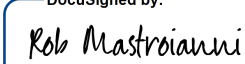
Hotel (Women): 89%

63. These figures show that in September 2021 to present, there is room in the men's, youth, and family sectors. There is limited space in the hotel overflow for women and couples.

64. When interpreting these figures important to note that bed availability is extremely fluid and changes rapidly, often on an hourly basis. If a person calls for a space at one point in a day, it is possible capacity may change later in the day or the following day.
65. As well, regarding hotel space, at times hotel rooms that would otherwise be available, become temporarily unavailable pending repairs due to damages.
66. When shelter space is not available, there are often other options available, which staff are able to help people pursue, particularly for women; such as overnight drop-in space.
67. With respect to the women's system, the City has provided the largest increase in funding to the women's system over the past few years to meet the growing demand.
68. The City emergency shelter system is able to accommodate couples in the Family shelter, or hotel rooms in the absence of space in Family shelter.
69. The City is continually examining our shelter capacity and looking for opportunities to mitigate some of the demand pressures on the system. For example, the City has recently, as of October 2, 2021, opened a new temporary 15-bed shelter for single women. We continue to explore other opportunities to ensure shelter availability meets the needs of those who wish to access it.

SWORN REMOTELY via Docusign by)
 ROB MASTROIANNI of the City of)
 Hamilton before me at the City of Hamilton)
 during a 'Zoom' videoconference on)
 October 6, 2021 in accordance with)
 O. Reg. 431/20, Administering Oath or)
 Declaration Remotely.)

DocuSigned by:)
)
 76E43E7F402846F...)
 BEVIN SHORES)
 LSO No. 56161F)
 Commissioner for Taking Affidavits, etc.)

DocuSigned by:

 7EAEB01483A0474...
 ROB MASTROIANNI

ASHLEY POFF et al.

Applicants

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**

PROCEEDING COMMENCED AT
HAMILTON

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TAB 17

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

ASHLEY POFF, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO
AND SHAWN ARNOLD

Applicants

- and –

CITY OF HAMILTON

Respondent

**SUPPLEMENTARY AFFIDAVIT OF ROBERTO MASTROIANNI
(SWORN OCTOBER 12, 2021)**

I, ROBERTO MASTROIANNI, of the City of Hamilton, in the Province of Ontario, MAKE
OATH AND SAY:

1. I am employed by the City of Hamilton (the “**City**”) as the Manager of the Residential Care Facilities Subsidy Program & Emergency Shelter Services within the Healthy & Safe Community Department of the City of Hamilton’s Housing Services Division. My role includes, among other responsibilities, oversight of the City’s Emergency Shelter Services and Housing Focused Street Outreach Team (“**Outreach team**”). I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.

Funding and Budget Resources for Homelessness and Emergency Shelters

2. As an update to paragraph 8 of my October 6, 2021 Affidavit, the 2021-2022 budget resources allocated for homelessness and emergency shelters available to the City are:

- (a) The Federal Government Funding allotment for 2021-2022 through “Reaching Home” is \$10,424,159.
- (b) The Provincial Government Funding allotment for 2021-2022 through “Community Homelessness Prevention Initiative” (“CHPI”) is \$19,645,911.
- (c) An additional \$1,000,000 was provided by the Provincial Government for 2021-2022 through “Home for Good”.
- (d) An additional \$4,459,180 comes from the City of Hamilton Levy for 2021.
- (e) In addition to the base funding described above, the City of Hamilton has received COVID-19 related funding for 2021-2022 to address the needs of the homelessness serving system during the pandemic. The COVID-19 related funding is as follows:
 - (f) Social Services Relief Fund (SSRF) (Provincial) - \$26,124,538.

3. As an update to paragraph 11 to my October 6, 2021 Affidavit, since the start of COVID-19, in 2020, the City has spent and is committed to spend the following amounts on the shelter system:

Month	Budgetary Commitment
April 2020	\$2,450.449
May 2020	\$2,450,449
June 2020	\$1,642.552
July 2020	\$2,343,237
August 2020	\$1,813,237
September 2020	\$1,153,488
October 2020	\$1,053,488
November 2020	\$976,821
December 2020	\$2,046,821
January 2021	\$3,820,871.33
February 2021	\$2,092,268.45
March 2021	\$(1,232,443.98)
April 2021	\$3,149,755.32
May 2021	\$2,720,072.83
June 2021	\$2,072,940.68
July 2021	\$3,734,045.08
August 2021	\$1,722,524.23
September 2021	\$2,170,836.06
October 2021	\$3,671,153.97
November 2021	\$1,576,126.03
December 2021	\$1,576,126.03

4. I note that March 2021 total shows a credit, which is due to past-month costs being adjusted across different account sections, where costs stayed in their correct months, but the offsetting credit was applied in March (the fiscal year end).

Shelter Occupancy

5. Attached hereto and marked as **Exhibit "A"** to this my Affidavit is a chart summarizing the shelter occupancy rates from January 2021 and September 2021. The spaces per night indicate capacity, with the exception of hotel overflow for families, which

is not a static number as the hotels are booked on an as needed basis. The occupancy percentages indicate the average occupancy percentage of the available shelter or hotel capacity for the particular month. For example, in September the 81 women's shelter spaces were at 90% capacity. This means that the women's shelter spaces were full 90% of the time. I also note that the hotel overflow for families does not have a set capacity. The figures in Exhibit A are the number of unique individuals served per month.

6. Because we do not have a set number of hotel rooms/beds booked in the families hotel (which is different from the way we block book rooms in the other hotels), we cannot produce an average occupancy. Because there is not a set number of rooms, there is no comparator, so the occupancy percentage would in essence always be 100%. For example, if we had 2 families for the hotel, we call the hotel ad hoc and place those two families, resulting in 100% occupancy. Similarly, if we place 30 families in hotel, the same ad hoc booking occurs and it still results in 100% occupancy.

7. Individuals are first referred to permanent shelter locations and only referred to hotels where there is no space in the shelters, or where the particular individual is not able to be admitted to the shelters (i.e.: a Service Restriction, conflict of interest, etc.). For example, where a single woman wants to access a shelter space, we first refer to all emergency shelters. If the shelters are full, an assessment for space at the wholly 'female hotel overflow' is completed. If that is full, then an assessment for space at the 'couples, men, and women hotel overflow' is completed. There have been occasions where no space was available at hotels or shelters.

8. In paragraph 69 of my affidavit sworn October 6, I referenced the new 15 bed women's shelter opened as of October 2, 2021. This increases the capacity of the women's shelter segment by 15 beds. This temporary shelter is approved to operate for up to 2 years from the date of opening. The City is currently exploring plans for a further women's emergency shelter site.

Duration of Encampments

9. In the time frame between October 2020 and before September 2021, the City, of its own volition, implemented a By-Law Enforcement Protocol (the "**Protocol**") which permitted encampments to remain in certain areas for up to 14 days provided there were no health or safety concerns presented by the encampment. The Protocol was the result of a negotiated resolution of an interlocutory injunction obtained by encampment supporters in July 2020. However, the City was not obligated to follow the Protocol indefinitely. At a meeting that took place on August 9, 2021, Hamilton City Council decided to no longer follow the Protocol.

10. Thereafter, following a three week wind-down, effective August 30, 2021 the City implemented the six step Encampment Process pursuant to the Encampment Response Update (PED21188/HSC20038(c)) (the "**Encampment Process**").

11. During the time period in which the Protocol was in effect, in most cases, occupants of the encampments remained in place longer than 14 days. This was the case notwithstanding that 14 days was the maximum time that was permitted under the By-Law Enforcement Protocol that was then in place. This timeline was the result of a number of factors.

12. Since the City's implementation of the Encampment Process the only sites that have been removed were those situated on prohibited grounds, as defined under the Protocol.

13. I have been advised by staff that 9 encampment sites were visited this past weekend which were also visited the weekend before. The number of tents has increased at eight of these sites. One has had a decrease in tents. Two weekends ago there were 34 tents at the sites, this past weekend there were 51 tents, representing an increase in 17 tents.

Level of Interaction Between Outreach and Municipal Law Enforcement ("MLE")

14. Not all encampments that the Outreach team is aware of and engages with are reported immediately to MLE. In effect, this means that, at any given time, there are encampments of which Outreach is aware, but not MLE.

15. Since the City's implementation of the Encampment Process, MLE notifies the Outreach team after MLE receives a complaint about an encampment and has attended an encampment and given the occupants notice (if the occupants did not voluntarily leave). After receiving this information, the Outreach team goes to the encampment and engages with the occupants. However, sometimes the Outreach Team may have already been aware of the encampment and was already engaging with the occupants by the time MLE received a complaint. So, in many situations, the Outreach Team is already engaging and working to support the occupants by the time MLE attends the encampment.

The Applicants were offered housing and accessed our programs

16. The Outreach team takes notes of the individuals that we assist. These notes are made during the outreach team's day-to-day work and are recorded in the City's HIFIS system (the homelessness sector's database) and in excel tracking tools available to the outreach staff. Based on the information we have, we have identified all five applicants as having had assistance from us or other support programs with which we engage and having been offered housing and/or emergency shelter. In some situations, the client refused the offers of support.

17. The Applicant Ashley Poff was in contact with our outreach team two times in 2021. According to our records, Ms. Poff frequented a downtown health centre and accessed overnight drop-ins for women. Ms. Poff was accepted into a transitional housing program in early spring 2021 and accessed drop-in programs during the day. To our knowledge, Ms. Poff was not staying in any encampments identified through the Encampment Process.

18. According to our records, Outreach has had a few encounters with the Applicant Darrin Marchand. The notes from Outreach state that Mr. Marchand stayed at three different encampments and sometimes at a shelter. As well, he would occasionally stay with his brother. In July 2021, he stayed in a park for two days. In August 2021, he stayed in a park for one day. According to our records, Mr. Marchand has a trespass order with one shelter due to an assault, but is still able to access shelter beds in other shelters. As of October 7, 2021, he was staying with his brother.

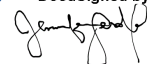
19. Regarding the Applicant Gord Smyth, according to our records he lost housing in June 2021 and Outreach offered him shelter but he declined, as it did not allow pets. The Outreach team also offered him fostering for his pet, but he declined that as well. The Outreach team also offered Mr. Smyth a housing subsidy, but he refused to complete the necessary forms. As such, he did not receive the housing subsidy. Mr. Smyth was also connected to a housing worker. He completed the necessary forms, but said he would not take the unit because of hydro costs. The housing worker planned to arrange to have the hydro paid directly to the utility company. However, Mr. Smyth declined this. Outreach and Housing staff offered pet friendly housing, at an amount Mr. Smyth was willing to pay for rent, as well as offering support while in housing. Mr. Smyth refused all options. Mr. Smyth completed an application for a low barrier unit one month ago. Our records indicate that Mr. Smyth became aggressive towards outreach staff and housing staff. As of September 2021, the Social Navigator Program has been following up with Mr. Smyth.

20. The Outreach team connected with the applicant Mario Muscato around July 2020 while he was staying at an encampment. When the Ferguson Avenue encampment was cleared, Outreach team were informed Mr. Muscato was moving into a Residential Care Facility. Between August 2020 and approximately April 2021, Mr. Muscato had been accessing Indigenous Housing Services. However, as of June 2021, Mr. Muscato was discharged from Indigenous Housing Services because their Outreach program staff had been unable to contact him for three months. As of October 7, 2020, Mr. Muscato was staying in a shelter.

21. The Applicant Shawn Arnold has spent over a year and a half in encampments, according to the Outreach team's notes. He connected with our services roughly six

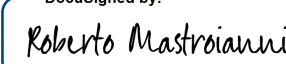
months ago. He missed four appointments with our housing worker and viewed two residential units, which he declined. However, as of October 4, 2021, Mr. Arnold has secured a unit and the housing worker is waiting for him to pick up his key. Mr. Arnold is eligible to continue receiving support with the housing worker for the next two years.

SWORN by Roberto Mastroianni of the City of Hamilton, in the Province of Ontario, before me at the City of Hamilton, in the Province of Ontario, on October 12, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

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Commissioner for Taking Affidavits

**JENNIFER ASHLEY GEE SEIDEL
(82920W)**

DocuSigned by:

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ROBERTO MASTROIANNI

RCP-E 4D (February 1, 2021)

This is **Exhibit "A"** to the Affidavit of Rob Mastroianni sworn remotely at the City of Hamilton, before me at the City of Hamilton, in the Province of Ontario on October 12, 2021, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:



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JENNIFER ASHLEY GEE SEIDEL
Commissioner for Taking Affidavits
(or as may be)

		Beds	Beds	Beds	Room s	Rooms	Rooms
		Women's Sector	Men's Sector	Youth Sector	Famil y Sector	Hotel (overflow for couples , women, and men)	Hotel (overflow for families)
January 2021	Spaces/Night	81	196	13	20	98	
	Occupancy %	91%	91%	32%	90%	45%	34*

*Number of unique individuals served

February 2021	Spaces/Night	81	196	13	20	98	
	Occupancy %	91%	99%	45%	99%	67%	27

March 2021	Spaces/Night	81	223	13	20	118	
	Occupancy %	92%	93%	59%	91%	76%	52

April 2021	Spaces/Night	81	223	13	20	118	
	Occupancy %	98%	88%	66%	88%	63%	38

May 2021	Spaces/Night	81	223	13	20	118	
	Occupancy %	89%	81%	44%	78%	47%	51

June 2021	Spaces/Night	81	223	13	20	118	
	Occupancy %	91%	79%	40%	87%	51%	57

July 2021	Spaces/Night	81	210	13	20	118	105
	Occupancy %	101%	85%	49%	90%	66%	

August 2021	Spaces/Night	81	210	13	20	82	134
	Occupancy %	90%	81%	63%	93%	97%	

September 2021	Spaces/Night	81	210	13	20	82	134
	Occupancy %	90%	81%	61%	99%	95%	

ASHLEY POFF et al.

Applicants

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Respondent

**ONTARIO
SUPERIOR COURT OF JUSTICE**

PROCEEDING COMMENCED AT
HAMILTON

**SUPPLEMENTARY
AFFIDAVIT OF ROBERTO MASTROIANNI**

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TAB 18

Court File No. CV-21-00077187-0000

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO
MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE
DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA
JORDAN, JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD, COREY
MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL PIERRE,
LINSLEY GREAVES and PATRICK WARD

Applicants

-and-

CITY OF HAMILTON

Respondent

APPLICATION UNDER 14.05 OF THE *RULES OF CIVIL PROCEDURE*

AFFIDAVIT

I, Roberto Mastroianni, of the City of Hamilton, in the Province of Ontario, AFFIRM:

1. I am an employee of the City Hamilton as such I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
2. I am employed by the City of Hamilton as the Manager of Homelessness & Housing Support within the Healthy & Safe Community Department of the City of Hamilton's Housing Services Division. My role includes, among other responsibilities, oversight of the City's Emergency Shelter Services, Drop-Ins, and Housing Emergency Fund.
3. I make this affidavit as an update and supplement to my October 6, 12 and 15, 2021 affidavits in this proceeding.¹

¹ All defined terms in my October 6, 12 and 15, 2021 affidavits have the same meaning in this affidavit.

4. I have reviewed my October 6, 2021 affidavit and confirm that the following paragraphs remain accurate:

- Paragraphs 3-7, regarding the working definition of homelessness and overview of the City's role as the "system service manager" for homelessness response;
- Paragraphs 8-12, regarding budget allocation resources, though updated figures for the period subsequent to my October 6, 2021 affidavit are provided below;
- Paragraphs 13-25, regarding how funding is used to provide a homelessness-serving system consisting of various programs to deliver organized and professional services to people experiencing homelessness using best practices and key performance indicators, including use of the Vulnerability Index - Service Prioritization Decision Assistance Tool ("**VI-SPDAT**") standard triage tool—and I re-emphasize that there are no restrictions on shelter access based on an individual's acuity;
- Paragraphs 26-34, regarding the Housing Focused Street Outreach Team, Emergency Shelters, Referrals, Rapid Rehousing, Transitional Housing, and Intensive Case Management, save that I provide below updated numbers regarding these programs for the period subsequent to my October 6, 2021 affidavit;
- Paragraphs 35-41, regarding supportive housing and high acuity individuals, save that I provide below updated numbers regarding these programs for the period subsequent to my October 6, 2021 affidavit;
- Paragraphs 42-52, regarding the Emergency Shelter System, save that I provide below updated numbers regarding these programs for the period subsequent to my October 6, 2021 affidavit, particularly with respect to changes to the hotel overflow portion of the Emergency Shelter System due to the conclusion of COVID-19 funding from the provincial and federal governments; and

- Paragraphs 62-69, regarding Shelter Space Availability, save that updated occupancy figures are provided below and that subsequent developments have affected the temporary shelter referenced in paragraph 69.

5. I have reviewed my October 6, 2021 affidavit and confirm that the following paragraphs do not remain accurate:

- Paragraphs 53-61, regarding COVID-19 funding and programs.

6. I have reviewed my October 12 and 15, 2021 affidavits, and the statements therein were accurate as of the time they were made. The statements therein continue to be true with respect to the Encampment Process that was put in place as of August 30, 2021, which remained in place and operated as I stated in my October 12 and 15, 2021 affidavits until August 23, 2023 and the advent of the presently-enacted Encampment Protocol. The presently-enacted Encampment Protocol replaced the former Encampment Process. Below, I provide updated information regarding the individual Applicants drawn from the City's HIFIS system (the homelessness serving sector database) and Excel-spreadsheet tracking tools kept by City staff.

Budget Resources Update

7. The following are the 2024-2025 budget resources allocated for homelessness and emergency shelters available to the City:

- a. The Federal Government Funding allotment for 2024-2025 through the "Reaching Home" program is \$9,569,020;
- b. The Provincial Government Funding allotment for 2024-2025 through the "Homelessness Prevention Initiative" ("**HPP**") is \$27,895,500;
- c. An additional \$28,484,312 comes from the City of Hamilton tax levy ("**Levy**") for 2024-2025; and

d. In addition to the base funding described above, the City of Hamilton has received one-time funding to address the needs of the homelessness serving system during the 2023-2024 Winter Season through the Federal “Reaching Home” program in the amount of \$1,594,565.00.

8. A portion of the provincial HPP funding is budgeted for hotels. Hotels have traditionally been used to provide shelter for families or women with children when no space was available in a family shelter. The City’s 2023-2024 Fiscal Budget within HPP for hotels is \$2,200,000. Over last few years, hotel overflow expenses have steadily increased. Actual hotel expenses for 2022-2023 were approximately \$6,000,000.00, well in excess of the available budget. As a result of increased demand on hotel overflow, the City approved an additional \$3,340,548 in Levy funding for the 2024 calendar year, bringing the total amount allocated to hotel overflow pressures to over \$5,500,000.00.

9. Since the start of COVID-19, in 2020, the City, and the federal and provincial governments, have spent and are committed to spend the following amounts on the shelter and homelessness system in Hamilton (this does **not** include budget resources dedicated to the Hamilton Housing Focused Street Outreach Team and Encampment Response Team, or social housing programs or Residential Care Facilities, referenced below):

Funding Cycle	Federal Funding	Provincial Funding	City Levy Funding
2020 Calendar (Jan-Dec)			\$2,807,287
Apr 2020 - Mar 2021 Fiscal	\$14,314,695	\$26,537,209	
2021 Calendar (Jan-Dec)			\$10,742,690
Apr 2021 - Mar 2022 Fiscal	\$21,656,467	\$22,923,982	
2022 Calendar (Jan-Dec)			\$13,214,255
Apr 2022 - Mar 2023 Fiscal	\$11,578,364	\$15,289,525	
2023 Calendar (Jan-Dec)			\$13,885,582
Apr 2023 - Mar 2024 Fiscal	\$10,246,340	\$11,505,862	
2024 Calendar (Jan-Dec)			\$28,484,312
Apr 2024 - Mar 2025 Fiscal	\$9,569,020	\$11,769,089	

10. The City now utilizes both HPP and Levy funding to operate the Housing Emergency

Fund (“**HEF**”) program. HEF formally launched July 1, 2024 as a modernized program which replaces the long standing Housing Stability Benefit (HSB) and Rent Ready (RR) programs. HEF provides financial support to individuals and families in receipt of Social Assistance (i.e. Ontario Works and/or Ontario Disability Support Program) or those living with a low income, in order to stabilize their housing or secure new housing. Funds are issues toward last months’ rent deposits, rental arrears, utility arrears, etc. The total budget for HEF is \$8,585,097, with \$1,000,000.00 coming from HPP funding and the remaining \$7,585,097 from Levy funding.

11. Part of the funding for supportive housing in Hamilton is provided by the Province of Ontario. This includes funding through several government programs, administered through several ministries: (a) Ministry of Health (Mental Health Supportive Housing – Residential Supports within Housing; Rent Supplement Program; and Dedicated Supportive Housing); (b) the Ministry of Municipal Affairs and Housing (Indigenous Supportive Housing; Community Homelessness Prevention Initiative; Home for Good) and (c) the Ministry of Children, Community and Social Services (Dedicated Supportive Housing; Transitional Housing Support; and Indigenous Mental Health and Addictions). Social housing can be accessed by submitting an Access to Housing application. City staff and shelter providers assist individuals with completing Access to Housing applications.

12. Notwithstanding that the City has no control over funding for programs for high-acuity persons, City-funded programs remain dedicated to supporting high-acuity people who experience homelessness. Although these Intensive Case Management (“**ICM**”) programs are contracted out and designed to effectively support those with acuity up to 12, the contracts allow for higher needs individuals to be taken on when approved and requested by the City. The ICM programs have done so at the City’s request throughout the encampment response.

13. At present, the City-funded emergency shelter system is divided into:

- a. the Men's sector;
- b. the Women's sector (which includes women and women with children);
- c. the Family Sector; and
- d. the Youth Shelter.

14. The City-funded Men's emergency shelter sector is composed of:

- a. Good Shepherd Men's Centre;
- b. Mission Services Men's Centre; and
- c. Salvation Army Booth Centre.

15. The City-funded Women's emergency shelter sector is composed of:

- a. Mary's Place operated by Good Shepherd;
- b. Emma's Place operated by Mission Services;
- c. St. Joseph's Womankind;
- d. West Avenue, a temporary shelter operated by Good Shepherd.

16. The City also licences an extensive system of Residential Care Facilities ("**RCFs**"), which provide safe and affordable supportive housing in a communal setting for people who require assistance with the daily activities of life. At present, there are over 90 licenced RCFs operating in Hamilton. Through Housing Services, the City operates the Residential Care Facility Subsidy Program, which provides financial support to approximately 750 individuals per month to reside in the above-noted spaces, supporting their permanent housing solution. The City utilizes

approximately \$8,600,00.00 of the HPP Funding toward the Residential Care Facility Subsidy Program. Many RCFs serve both men and women. Some specialize in serving those with mental illnesses, addictions and/or disabilities. Some specialize in serving youth or seniors.

17. There are also charities and service providers who offer temporary shelter programs in Hamilton of various sizes that are not tracked or funded by the City. One example is the YMCA, which I am aware offers 174 beds for men at its James St. facility—and has continued to shelter same, despite a recent fire that occurred there. Another example is the YWCA, which operates a Transitional Living Program including temporary housing for women at its MacNab St. facility.

18. Additionally, the City can place families in hotels on an *ad hoc* basis to address capacity pressures within the family system. This is supported by City staff, as well as a temporary on-site case management support team, contracted through Good Shepherd. The City contracts with hotels for a total of 52 rooms and accommodates as many families as possible within those rooms, based on family size.

19. There are also four Violence Against Women (“**VAW**”) emergency shelters operating in Hamilton which are not funded by the City, but through the Ministry of Children, Community and Social Services (“**MCCSS**”): Inasmuch House, Interval House, Martha’s House and the Native Women’s Centre. The City of Hamilton pays for “overflow” beds in each of the four VAW shelters (between 4-6 beds at each location). When the MCCSS funded beds are full, if the VAW shelter puts women in those beds, the City pays for the overflow space. If the overflow beds at the respective locations are full, the City will then place that woman/family in a hotel at the City’s expense.

20. Carole Anne’s Place and Willow’s Place operate as “drop-in” facilities serving single women experiencing homelessness.

21. The Hamilton Regional Indian Centre also operates a drop-in program specifically serving individuals who identify as Indigenous and who choose to seek service from an Indigenous agency.
22. The youth shelter is located at the Good Shepherd Notre Dame facility.
23. The Family emergency shelter is located at the Good Shepherd Family Centre. A Hotel also provides rooms to couples with no children.
24. Wesley Urban Ministries provides housing support workers to those experiencing homelessness.
25. Hotels retained for overflow purposes are not named in order to protect the people using them and the hotels.
26. The following chart sets out the change in the number of beds available in the City-managed emergency shelter system in the City of Hamilton between 2020 and June 2024:

Location	Early 2020	Early 2024	Change
Mary's Place	25	25	0
Emma's Place	15	15	0
St. Joseph's Womankind	6	6	0
Good Shepherd Men's Centre	54	54	0
Mission Services Men's Centre	58	58	0
Salvation Army Booth Centre	82	86	+4
Good Shepherd Family Centre	80	80	0
Hotel (family)	N/A	208	+208
Good Shepherd Notre Dame	21	21	0
Good Shepherd West Ave	0	20	+20
Salvation Army (added through Winter Response)	0	10	+10
Mission Services (added through Winter Response)	0	35	+35
Total	341	618	+277

27. A table setting out the total number of City-funded shelter beds, organized by month from January 2020 to June 2024, as prepared by my staff on July 15, 2024, is attached hereto and marked as **Exhibit “A”**. I confirm that I have reviewed the document and that it is accurate.

28. For the month of June 2024, to present, the occupancy levels of the City-funded emergency shelter system may be summarized as follows:

Emergency Shelters

City-funded Men’s Emergency Shelters: 107%

City-funded Women’s Emergency Shelters: 101%

City-funded Family Emergency Shelter: 100%

City-funded Youth Emergency Shelter: 72%

29. The City-funded Youth emergency shelter sector has capacity available, and the City-funded Women’s, Men’s and Family emergency shelter sectors have overflow capacity available. When interpreting these figures important to note that bed availability is extremely fluid and changes rapidly, often on an hourly basis. If a person calls for a space at one point in a day, it is possible capacity may change later in the day or the following day.

30. When City-funded shelter space is not available, there are often other options available, which staff are able to help people pursue—particularly for women, such as overnight drop-in space.

31. With respect to the women’s system, the City has provided the largest increase in funding to the women’s system over the past few years to meet the growing demand.

32. The City emergency shelter system is able to accommodate couples in the Family

shelter, or hotel rooms in the absence of space in Family shelter.

33. The City is continually examining our shelter capacity and looking for opportunities to mitigate some of the demand pressures on the system. We continue to explore other opportunities to ensure shelter availability meets the needs of those who wish to access it. For example, City Council has recently approved staff recommendations to complete a Call for Applications (“CFA”), assessing the feasibility of adding additional emergency shelter spaces in Hamilton’s emergency shelter system, with a report back to Council in Fall 2024 with results. The CFA will assess the addition of the following emergency shelter spaces: Families – 200 more spaces; Men’s Singles – 110 more spaces; Women’s (Singles) – 50 more spaces; Couples – 55 more spaces (i.e. an additional 110 total new spaces).

Annual Winter Response Strategy

34. Beginning with the 2023/2024 Winter Season, the City implemented an Annual Winter Response Strategy that seeks to address capacity pressures in the emergency system through the cold winter months. De-coupled from previous practice of relying on emergency shelters to go into over-capacity when the Medical Officer of Health declares an Extreme Cold Weather Alert, this annual winter response strategy ensures additional services are in place on a nightly basis from December 1 through March 31, annually. These additional services include:

- a. Warming Spaces operated through expanded hours of operation and Statutory holiday coverage at 3 designated City of Hamilton Recreation Centres;
- b. Warming Spaces operated through statutory holiday coverage at the Hamilton Public Library’s Central Branch;
- c. 100 additional day-time drop-in spaces;

- d. 35 additional overnight drop-in spaces;
- e. Expanded hours of operation at 2 drop-in centres, resulting in 24 hour operations; and
- f. A Warming Bus running nightly from 11:00pm on a set route through the City operated through Hamilton Transit, with on-site Outreach staff providing support for individuals accessing service.

The Individual Applicants

35. City staff take notes regarding the individuals that we assist. As noted above, these notes are recorded in the City's HIFIS system (i.e. the homelessness sector's database) and in Excel-spreadsheet tracking tools. Based on the information we have, we have identified all 19 Applicants as having obtained some assistance from the City-funded system or other support programs with which we engage, and each either obtained or has been offered housing and/or emergency shelter. In some cases, the Applicant has refused the offers of support.

36. The Applicant, Kristen Heegsma, engaged with a Wesley Urban Ministries caseworker in March, 2022. She submitted an Access to Housing application on March 3, 2023. According to City records, she is presently housed and has been since December 1, 2023.

37. The Applicant, Darrin Marchand, is presently housed and has been since October 25, 2023, according to City records.

38. The Applicant, Gord Smyth, submitted an Access to Housing application on March 9, 2021. According to City records, he is presently housed and has been since November 19, 2021.

39. The Applicant, Mario Muscato, last engaged with the City-funded system in February,

2024. He has not submitted an Access to Housing application, but has engaged with the Hamilton Regional Indian Centre on Ottawa St. for housing support. It is not clear whether he has obtained housing through the Hamilton Regional Indian Centre, as the City is not privy to those records.

40. The Applicant, Shawn Arnold, has connected with an Intensive Case Management worker at Wesley Urban Ministries. According to City records, he is presently housed and has been since January 18, 2024.

41. The Applicant, Allen Bradley Caldwell, is deceased. He passed away on September 15, 2023. He briefly engaged with the City-funded system in 2021 and stayed in a hotel space. He did not submit an Access to Housing application.

42. The Applicant, Christine Delorey, stayed in a City-funded hotel space from October 21, 2020 to March 19, 2021, and as of March 20, 2021 stayed in a space at Mary's Place. As of January, 2023, she had departed from Mary's Place. According to City records, she has not interacted with the City-funded system since that time. She did not submit an Access to Housing application.

43. The Applicant, Glen Gnatuk, is deceased. He passed away on January 5, 2024. He resided on Bold St. in Hamilton until January 31, 2022. He engaged with a Wesley Urban Ministries caseworker in February, 2022, and thereafter obtained housing in Orillia, Ontario and then in Barrie, Ontario. As he was residing outside the City, his HIFIS file was deactivated in July, 2023.

44. The Applicant, Taylor Gogo-Horner, was the spouse of Glen Gnatuk. She resided on Bold St. in Hamilton until January 31, 2022. She engaged with a Wesley Urban Ministries caseworker in February, 2022, and obtained housing in Orillia, Ontario and then in Barrie,

Ontario with Mr. Gnatuk. As she was residing outside the City, her HIFIS file was deactivated in July, 2023.

45. The Applicant, Cassandra Jordan, resided in housing in Hamilton from May 1, 2016 to January 22, 2024, at which time she reported having lost housing due to a relationship breakdown. According to City records, she has since engaged with a YWCA drop-in centre and Mary's Place, operated by Good Shepherd, but has not made an Access to Housing application.

46. The Applicant, Julia Lauzon, is presently housed and has been since February 1, 2021, according to City records.

47. The Applicant, Ammy Lewis, is presently housed and has been since October 1, 2021, according to City records.

48. The Applicant, Ashley MacDonald, is presently housed and has been since October 1, 2020, according to City records.

49. The Applicant, Corey Monahan, made an Access to Housing application in July, 2020, and was formerly housed in 2020-2021. He thereafter engaged with both Wesley Urban Ministries and Good Shepherd. During his interactions with both organizations in 2022, he was temporarily service restricted due to bringing a weapon (knife) onto the property, aggressive conduct towards staff, and violence towards others staying in shelter. He last interacted with the City-funded system in February, 2023, according to City records, at which time he refused to communicate further with the Salvation Army Booth Centre.

50. The Applicant, Misty Marshall, was assisted by the City's Housing Focused Street Outreach Team in applying for Ontario Works financial support in June, 2022. She did not submit an Access to Housing application. She subsequently interacted with Willow's and

Emma's Place in August, 2023. According to City records, she has not interacted with the City-funded system since that time.

51. The Applicant, Sherri Ogden, was offered shelter on March 22, April 1 and April 7, 2022, but refused. Subsequently, she made an Access to Housing application and obtained housing on September 28, 2022. She presently remains housed, according to City records.

52. The Applicant, Jahmal Pierre, was housed in Hamilton in 2020-2021, and moved to different housing in 2022. Most recently, they have obtained supportive housing through Good Shepherd and have been housed since June 1, 2023, according to City records.

53. The Applicant, Linsley Greaves, was offered shelter on March 30, 2022, but declined. In May, 2022, he indicated to the Housing Focused Street Outreach Team that he was working with a housing caseworker, but subsequently interacted with the City-funded system at each of the men's Mission Services, Good Shepherd and Salvation Army facilities.

54. The Applicant, Patrick Ward, submitted an Access to Housing Application and was offered housing on November 9, 2022. He declined at that time, but he was ultimately housed on June 26, 2023. According to City records, he remains housed at present.

AFFIRMED by Roberto Mastroianni at the City of Hamilton, in the Province of Ontario, before me on July 31, 2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:
Jordan Diacur

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Commissioner for Taking Affidavits
(or as may be)

Jordan Diacur (LSO 65860E)

DocuSigned by:
Rob Mastroianni

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ROBERTO MASTROIANNI

This is **Exhibit "A"** to the Affidavit of Roberto Mastroianni affirmed at the City of Hamilton, in the Province of Ontario, before me on July 31, 2024, in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

DocuSigned by:

Jordan Diacur

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JORDAN DIACUR (LSO 65860E)

Maximum Number of City-Funded Shelter Beds Available by Month by Sector, City of Hamilton January 2020-June 2024

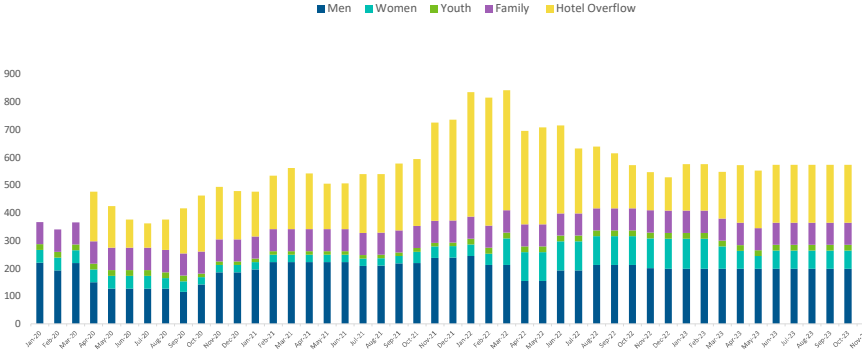
Month	Men	Women	Youth	Family	Hotel Overflow
Jan-20	220	46	21	80	
Feb-20	193	46	21	80	
Mar-20	219	46	21	80	
Apr-20	150	46	21	80	179
May-20	127	46	21	80	150
Jun-20	127	46	21	80	102
Jul-20	127	46	21	80	88
Aug-20	127	38	21	80	110
Sep-20	115	38	21	80	162
Oct-20	142	26	13	80	202
Nov-20	186	26	13	80	189
Dec-20	186	26	13	80	174
Jan-21	196	26	13	80	161
Feb-21	223	26	13	80	192
Mar-21	223	26	13	80	220
Apr-21	223	26	13	80	200
May-21	223	26	13	80	163
Jun-21	223	26	13	80	165
Jul-21	209	26	13	80	212
Aug-21	210	26	13	80	211
Sep-21	218	26	13	80	241
Oct-21	219	41	13	80	241
Nov-21	238	41	13	80	354
Dec-21	239	41	13	80	363
Jan-22	245	41	21	80	448
Feb-22	212	41	21	80	462
Mar-22	212	96	21	80	433
Apr-22	154	104	21	80	337
May-22	154	104	21	80	349
Jun-22	193	104	21	80	318
Jul-22	193	104	21	80	234
Aug-22	212	104	21	80	222
Sep-22	212	104	21	80	198
Oct-22	212	104	21	80	155
Nov-22	201	107	21	80	138
Dec-22	198	109	21	80	120
Jan-23	198	109	21	80	168
Feb-23	198	109	21	80	168
Mar-23	198	81	21	80	168
Apr-23	198	65	21	80	208
May-23	198	46	21	80	208
Jun-23	198	66	21	80	208
Jul-23	198	66	21	80	208
Aug-23	198	66	21	80	208
Sep-23	198	66	21	80	208
Oct-23	198	66	21	80	208
Nov-23	198	66	21	80	208
Dec-23	243	66	21	80	208
Jan-24	243	66	21	80	208
Feb-24	243	66	21	80	208
Mar-24	243	66	21	80	208
Apr-24	243	66	21	80	208
May-24	243	66	21	80	208
Jun-24	243	66	21	80	208

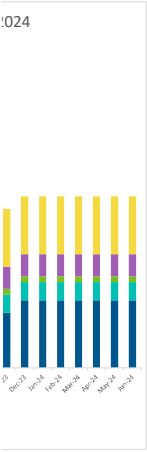
Prepared by Housing Services Division, City of Hamilton, July 15, 2024

Note: Maximum beds are identified as the maximum available funded beds for the month. When there was no maximum number of beds documented (e.g. Sandman Hotel) or no maximum number of beds designated (e.g. Sheraton Hotel) the maximum occupied beds for the month was reported. Hotel overflow data from 2020-2022 was based on internal records while 2023-2024 the data is based on the Hamilton Housing and Homelessness Dashboard.

Prior to April 2020 hotels were not set up as a separate service provider in HIFIS. The City of Hamilton was placing clients in hotels at that time to support individual clients, but it was not tracked consistently or comprehensively in the HIFIS Database. Currently hotels are blocked booked as rooms and beds are estimated as 4 beds per room but families can often uses multiple rooms but not all beds.

Maximum Number of City-Funded Shelter Beds Available by Month by Sector, City of Hamilton January 2020-June 2





KRISTEN HEEGSMA et al.

- and -

CITY OF HAMILTON

Court File No. CV-21-00077187-0000

Applicants

Respondent

ONTARIO
SUPERIOR COURT OF JUSTICE

PROCEEDING COMMENCED AT
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Lawyers for the respondent

File Number: H227899

Heegsma et al
Appellants (Applicants)

-and-

CITY of HAMILTON
Respondent (Respondent)

Court File No.COA-25-CV-0166

Ontario
Court of Appeal

EXHIBIT BOOK - VOLUME 2

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