

Court File No. CV-21-00077187-0000

ONTARIO SUPERIOR COURT OF JUSTICE

B E T W E E N:

**KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO,
SHAWN ARNOLD, CASSANDRA JORDAN, JULIA LAUZON, AMMY LEWIS,
ASHLEY MACDONALD, COREY MONAHAN, MISTY MARSHALL,
SHERRI OGDEN, JAHMAL PIERRE, and LINSLEY GREAVES**

Applicants

-and-

CITY OF HAMILTON

Respondent

APPLICANTS' APPLICATION RECORD

VOLUME 15 – TABS 123, 124

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VOLUME 15 INDEX – *HEEGSMA ET AL. v. CITY OF HAMILTON*

TAB (EXHIBIT LETTER)	Document
APPLICATION RECORD VOLUME 15	
<i>STEVE HASSELMAN</i>	
123.	Second Supplementary Affidavit of Steve Hasselman dated July 31, 2024
a.	Exhibit A – SOP for Encampment Cleanups (P 7/187)
b.	Exhibit B – Photographs at Bayfront Park April 13. 21. 23, 2024 (P 3/187)
c.	Exhibit C – internal emails (P 26/187)
d.	Exhibit D – Emails from the Public re: encampments (P 48/187)
124.	Transcript of the Cross Examination of Steve Hasselman dated August 21, 2024

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SUPERIOR COURT OF JUSTICE**

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DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA
JORDAN, JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD,
COREY MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL
PIERRE, LINSLEY GREAVES and PATRICK WARD

Applicants

and

CITY OF HAMILTON

Respondent

APPLICATION UNDER 14.05 OF THE *RULES OF CIVIL PROCEDURE*

**SECOND SUPPLEMENTARY AFFIDAVIT
OF STEVE HASSELMAN**

I, Steve Hasselman, of the City of Hamilton, in the Province of Ontario, AFFIRM:

1. I am an employee of the City Hamilton as such I have knowledge of the matters set out in my affidavit. Where I rely on the information of others, I state the source of that information and verily believe it to be true.
2. I make this affidavit as an update and supplement to my October 7th (“**Affidavit**”) and October 11th, 2021 (“**Supplementary Affidavit**”), in this proceeding, which I have

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reviewed in preparation for giving this Affidavit.¹

3. Paragraphs 1-3 of both my Affidavit and Supplementary Affidavit (regarding my job title and duties, and the ongoing encampment situation at the Parks and Cemeteries) remain accurate, with an additional update that I am no longer the superintendent of Parks North; as of June 24, 2024, I am now the superintendent of Parks West.

4. I began my role as parks superintendent in 2013 or 2014. During my visits, especially while implementing our Standard Operating Procedure (“**SOP**”) for encampment cleanups after COVID-19 (Public Works Document #PW-P-019-011 titled “Sleeping Rough Camps – Response for Total Clean-Up”), I have noticed a significant increase in the number of encampment occupants. This increase in encampments has come with an increase in damage to the parks and their facilities, such as damage to trees (graffiti and axe or hatchet damage), damage to grounds, theft of picnic tables; accumulated garbage and human waste, and discarded used needles. On multiple occasions, light standards and other electrical equipment near encampments have been broken open and the wiring inside pulled out so that people can tap into the electricity. The wiring is left exposed and is very dangerous.

5. Attached hereto and marked as Exhibit “A” to this my Affidavit is a copy of the SOP. The SOP directs how cleanup is to be performed; it does not direct when cleanup is to be performed (which is dictated by the 2023 Encampment Protocol). The SOP for Parks staff is onerous in order to mitigate risks to staff from the hazards that are present.

¹ All defined terms in my Affidavit and Supplementary Affidavit have the same meaning in this Affidavit.

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Parks staff are required to use biohazard collection materials and, at times, wear Tyvek suits as well as other personal protective equipment in order to do their cleanup work.

6. Attached hereto as [Exhibit "B"](#) are copies of photographs pictures taken by me on April 23, 2024, April 21, 2024, and April 13, 2024, respectively showing recent vandalism at Bayfront Park.

7. Paragraphs 4-13 of my Affidavit and paragraphs 4-10 of my Supplementary Affidavit (regarding the impact of encampment on Park Lands and Facilities, and the safety concerns related to encampments) also remain accurate.

8. There continue to be incidents of fire originating from encampments within the Park lands and facilities. These incidents pose serious dangers to the public and other encampment occupants. They also cause significant damage to City Parks, necessitating extensive cleanups that require additional staff and expenses.

9. By way of example, I personally witnessed the aftermath a large fire at JC Beemer Park in November 2021, which involved several propane tanks exploding and caused significant damage to the park. The area along Strachan Avenue is another area that has required a significant amount of remediation due to damage from encampments.

10. There also continue to be reports of aggressive and threatening behaviors from encampment occupants in Parks North parks. These include:

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- (a) A man walking around with a large machete while Parks staff were attempting snow removal and winter maintenance in front of City Hall in March 2024;
- (b) In Bayfront Park, encamped people tapping into light standards to access the wiring inside and taking picnic tables into their tents so that the rest of the people using parks cannot use them;
- (c) In an encampment around Ferguson Station in May 2024, encampment residents openly smoking crack in front of children;
- (d) In June 2024, a man at an encampment near Strachan and Bay Streets exposed himself to a female Parks staff student who was attempting to cut the grass. Police ultimately arrested the man. The student was very upset and had to leave work after the incident, although she was able to return the next day;
- (e) Also in June 2023, in the Delta parkette near Rosslyn Avenue, Main Street East, and King Street East, a man from a nearby encampment approached female students who were attempting to cut the grass and stated "I usually can't control myself around females, bad things usually happen." The students present, both male and female, reported feeling deeply uncomfortable. On this occasion encampment residents also told the staff attempting to cut the grass to "stay away from my area."

- (f) Attached hereto and marked as Exhibit "C" to this my Affidavit are copies of internal emails describing these and other incidents.

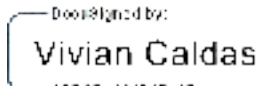
11. Paragraph 16 of my Supplementary Affidavit (regarding the ongoing concerns reported by community members) remains accurate. I have seen an increase in concerns being reported since my Affidavit and my Supplementary Affidavit. Parks staff continue to receive and respond to complaints from members of the community regarding damages and disturbances caused by the occupants of the encampments. These calls often report incidents of vandalism, hazardous materials such as used needles, crack pipes, and broken glass, garbage and waste, and other disruptive and aggressive behaviours. There are multiple reports of discarded drug paraphernalia in areas where children play, such as playgrounds and t-ball fields. Attached hereto and marked as Exhibit "D" to this my Affidavit are copies of emails reporting other incidents in City Parks involving encampment occupants, with personal information from members of the public redacted.

12. Even when Parks staff are not directly involved in the response, these incidents are upsetting to hear about. I am aware of reports from a woman living near the escarpment in the Charlton Avenue area of a series of incidents in late 2021 in which individuals at an encampment nearby yelled racial slurs her and her husband; entered onto her property to sit on her porch or in her yard; shined lights into her windows; threw trash onto her property, and also cut down trees and burned fires near her property. This resident reported having experienced similar issues in 2019.

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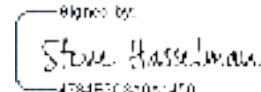
13. In the time since my Affidavit and my Supplementary Affidavit I have observed increasing behaviour on the part of encampment occupants that I would describe as “territorial,” such as referring to the encampment site as “theirs” and becoming confrontational with Parks staff or others in the area.

AFFIRMED by Steve Hasselman at the City of Hamilton, in the Province of Ontario, before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Designated by:

 /s/ Vivian Caldas

Commissioner for Taking Affidavits
 (or as may be)

VIVIAN CALDAS (LSO No 86862V)

Signed by:

 /s/ Steve Hasselman

STEVE HASSELMAN

This is **Exhibit "A"** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Designated by:

Vivian Caldas

ASSOCIATE DEPUTY

Commissioner for Taking Affidavits
(or as may be)

Vivian Caldas (LSO No. 86862V)



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Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

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1 PURPOSE

To provide City of Hamilton Public Works staff instructions to safely and in a respectful manner clean up areas managed by Public Works which are being used by individuals as Sleeping Rough camps. This procedure details proper communication and safety procedures to be followed so that individuals in the encampments are connected with the Encampment Task Force, and all items within a Sleeping Rough camp are removed from City property safely and efficiently.

This procedure describes the process to be followed from the identification of an encampment or individual sleeping rough to clean-up of the specific location.

2 SCOPE

- This procedure only applies to homeless encampments or individuals sleeping rough in City of Hamilton managed properties including the public right of way and City Parks.
- This procedure only defines the actions and responsibilities of Public Works staff.

3 DEFINITIONS

Term	Definition
Connection Period	A period of time between when the Encampment Task Force receives initial notification of an encampment and ultimate resolution/clearing, when the City of Hamilton's Street Outreach team will engage the individuals in the encampment for the purposes of: identifying them, assessing their individual needs, notifying them of a date for potential dismantling of their encampment, and outlining alternate shelter &/or housing options available. This period of connection and engagement is based on the notice for dismantling and may be between 24 hours and 2 weeks (or longer, depending on special circumstances).
Designated Divisional Staff	Staff designated from each Division to perform responsibilities related to Sleeping Rough Encampments, such as initial site-visit, contacting the Encampment Task Force, scheduling clean-up etc. Refer to table in Section 4 for staff position(s) assigned for each Division.

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Term	Definition
Emergency Clean Up	<p>A clean-up in which Sleeping Rough Individuals or Encampment pose an immediate risk to public safety.</p> <p>Examples include but are not limited to:</p> <ul style="list-style-type: none"> • Objects capable of harming individuals are present at the campsite including signs of starting fires, propane, sharps, knives, or other weapons that are prohibited from public spaces • Biohazards are present that could potentially infect someone if they come into contact with it • There is the potential for the public to come into contact with drug paraphernalia including needles, drug residue, or objects used in the drug making process which could harm someone. <p>In addition to the above circumstances, locations listed within the agreed upon prohibited areas warrant an Emergency Clean Up.</p> <p>The estimated timeline for an Emergency Clean Up is within 24 hours of the site being identified as requiring a clean up.</p>
Encampment Task Force	<p>A response team comprised of Parks, Roadway Maintenance, Waste Collections, Housing Services, Street Outreach, Municipal Law Enforcement and Hamilton Police Service. Together a coordinated response is implemented to ensure identification, connection, rehabilitation, and clean-up are all executed efficiently and effectively.</p>
Right-of-Way (ROW)	<p>Includes the area where tasks are performed in the roadway and adjacent lands from private property line to private property line.</p>
Sharps	<p>Objects capable of causing punctures or cuts that could cause infection (e.g., needles, syringes, scalpels, blades, suture equipment, scissors, stylets, trocars, and glass that may contain blood, fluids, and tissues.)</p>

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Term	Definition
Sharps Kit	A City of Hamilton in-house safety kit with a guideline for proper handling and disposal of sharps. Kit includes latex gloves, pliers or tongs, alcohol wipes and spray, biohazard disposal container and operation and maintenance deficiency checklist pad.
Sleeping Rough	An individual residing outside because they can not or will not access other services.
Sleeping Rough Camp or Homeless Encampment	An area outside where groups of individuals reside because they can not or will not access other services.
Tyvek Suit	<p>A high-density polyethylene fiber suit made from synthetic material to prevent external risk factors coming into contact with the employee.</p> <p>Risk factors include but are not limited to: insects, bodily fluid, chemicals, liquids, and aerosols.</p>

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4 RESPONSIBILITY

- Each position named within this procedure is responsible for the action assigned to that position.
- The process defined within this procedure can be initiated by any of the following City of Hamilton sections including but not limited to Parks and Cemeteries, Roadway Maintenance, Waste Collections, Facilities, City Housing, Street Outreach, Healthy & Safe Communities, Harm Reduction, Municipal By-Law and / or Hamilton Police.
- Once initiated, to ensure the procedure is adhered to, communication and records must be clearly maintained as per Departmental Record Control requirements listed in the Control of Records (PW-P-016-001) procedure and following the Corporate Record Retention By-Law.
- The following divisional staff designated for their Division will perform the duties listed in this procedure for 'Designated Divisional Staff':

Division	Designated Divisional Staff
Environmental Services	Parks Investigator or Parks and Cemeteries Supervisor
Transportation Operations and Maintenance	Roadway Maintenance Supervisor
Energy, Fleet & Facilities Management (EFFM) Division	Civic Property Investigator or where appropriate, the Facilities Management Supervisor.

4.1 Environmental Services

- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located within City Parks and Cemeteries are the responsibility of the Parks & Cemeteries Section of Environmental Services Division.
- It is the responsibility of the Parks & Cemeteries Manager to ensure Environmental Services staff understand and are trained on this procedure.

4.2 Transportation Operations and Maintenance

- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located within the Public Right of Way are the responsibility of the Roadway Maintenance Section.
- Transportation Operations and Maintenance Division will also be responsible for cleaning up encampments from bus shelters/stops. Clean up activities in bus



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shelters/stops, that are not related to homeless encampments, will continue to be the responsibility of Transit Division.

- It is the responsibility of the Roadway Maintenance Manager to ensure Transportation Operations and Maintenance staff understand and are trained on this procedure.

4.3 Facilities

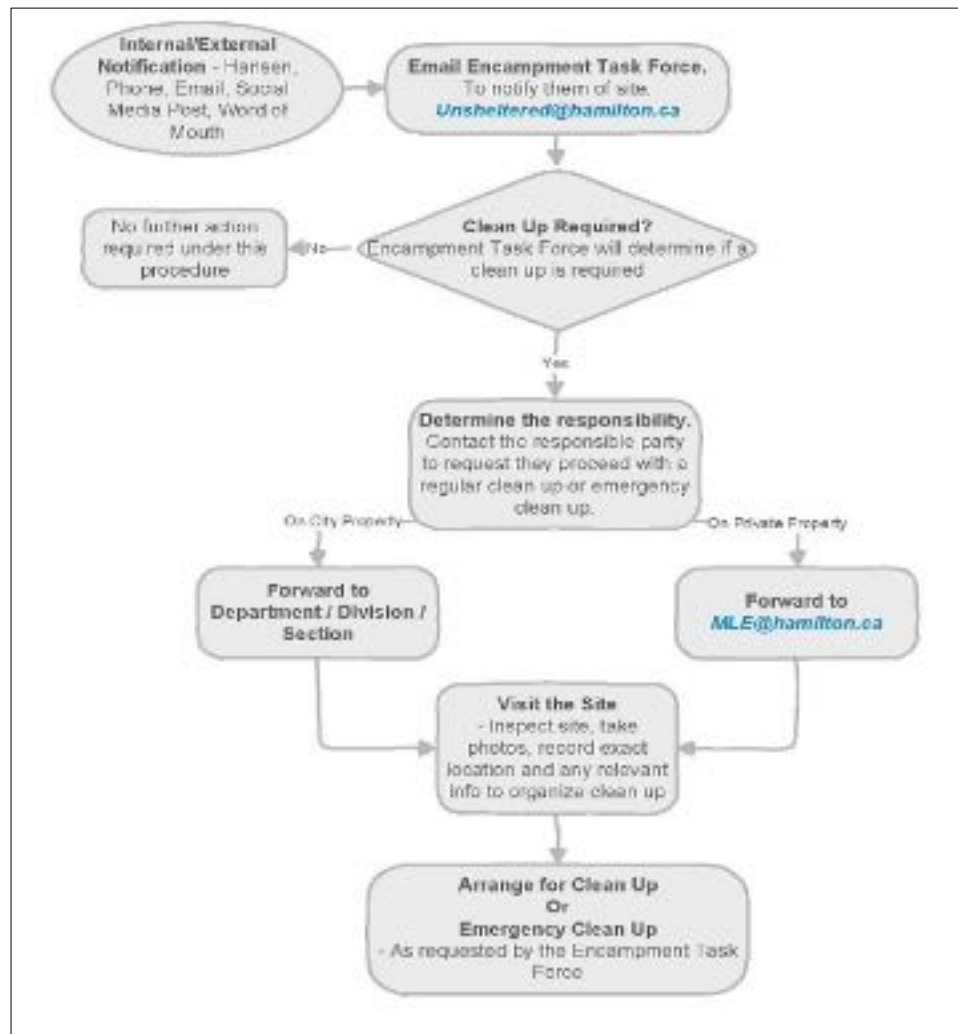
- All clean-ups of individuals who are Sleeping Rough or Homeless Encampments located in City of Hamilton Facilities and managed under the Energy, Fleet & Facilities Management (EFFM) Division are the responsibility of the Energy, Fleet and Facilities Management Division.
- It is the responsibility of the Civic Property Investigator or Facility Supervisor to ensure Facilities staff understand and are trained on this procedure.

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5 PROCEDURE

5.1 Initial Response and Investigation Procedure

Process Flow Diagram



5.1.1. The procedure begins with an internal or external notification of the Sleeping Rough individual or camp and their location.

- Notifications come in many forms, commonly received as: Hansen complaints, phone inquiries, social media posts, other Department, Divisions and Section referrals through phone, email, or word of mouth.
- City staff who wish to make a notification of a Sleeping Rough Camp or Individuals may do so through the Customer Contact Centre.
- Once notification is received, the Customer Contact Centre shall email the

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[Encampment Task Force](#) to begin the connection process.

- The Connection Process – The e-mail sent to the Encampment Task Force works to inform them to begin their connection process with the individuals Sleeping Rough and offer and inform the individuals of the services available to them.
 - The Encampment Task Force will determine if a clean up is required and if so, contact the responsible Department, Division or Section to request they proceed with either an Emergency Clean Up or Regular Clean Up procedure.
- 5.1.2. Once contacted by the Encampment Task Force, the appropriate person within the responsible Department, Division or Section shall visit the aforementioned location to determine the extent of the matter and to plan the required clean up.
- The site visit should be planned and executed in a way that avoids risk to staff health and safety.
 - All staff onsite must be equipped with proper Personal Protective Equipment (PPE) with direct compliance to the Occupational Health and Safety Act and Regulations.
 - Refer to Working Alone Procedure (# COH-RQ-WI-006) to ensure safety during site visits. Additional staff may be scheduled to assist in any site visits.
 - Photographs, site inspection, exact location and any relevant documentation should be recorded during visit. Photos should only be taken of the site, to organize the clean up procedure; persons occupying the site should not be photographed.
 - Use GIS to confirm owner of property
 - If updated ownership is needed contact [Property Officer](#).
- 5.1.3. If the location is not managed by the Section assigned to the initial site visit, but within City Property, information will be passed on by the Section to the correct Department, Division, or Section, and the Designated Divisional Staff will follow up with the Encampment Task Force directing them to the Section, Division or Department responsible for the location based on GIS location and site visit investigation.
- 5.1.4. If the location is not within City Property, information will be forwarded to [Municipal Law Enforcement](#) email for further action.
- 5.1.5. If the location of the Sleeping Rough Individual or Encampment is within the assigned Section's managed properties, the Designated Divisional Staff shall confirm with the [Encampment Task Force](#) that they will proceed with the clean

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up as requested.

- 5.1.6. A date will be set to allow for total site clean-up between the responsible Section and the Encampment Taskforce:
- A date for total site clean-up will be scheduled and the date may be between 24 hours and 2 weeks depending on circumstances.
 - Case workers and Sleeping Rough Individuals will be notified of clean-up date by Encampment Task Force.
- 5.1.7. Clean-up activities should start only after the individuals sleeping rough have moved from the site, to avoid risks to staff health and safety.
- 5.1.8. In circumstances where the responsible section has been informed that the individuals in the Sleeping Rough Camp or Homeless Encampment will stay within the site for a limited time, the Encampment Task Force will ask the individuals sleeping rough to place all the items considered as waste in a separate area outside of their camp area. City staff will then set up a work zone in this space that is outside of the area the individuals are staying and clean up the items to be removed.

5.2 Emergency Total Clean Up Procedure

- 5.2.1 Emergency clean up is determined by the Encampment Task Force and will be communicated to the Designated Divisional Staff / By-Law Officer.
- 5.2.2 If the Task Force decides an Emergency Clean up is required, the area is to be cleaned up and made safe for the public, staff and property as soon as is operationally feasible. The estimated timeline for clean up is within 24 hours of the site being identified as requiring a clean up, but the completion of this task will also depend on the Police / Encampment Task Force removing the persons occupying the site.
- 5.2.3 The Designated Divisional Staff / By-Law Officer is responsible to contact the Hamilton Police – communications sections to schedule an officer be on site for an emergency clean-up.
- 5.2.4 Continue following clean-up procedures listed in Section 5.3 of this procedure.

5.3 Clean Up Procedure

- 5.3.1 Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.

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- 5.3.2 All miscellaneous items onsite are to be cleaned up and removed by the City crew bringing the area back to its original state.
- 5.3.3 Staff involved with the clean up of materials should be familiar with the Exposure to Infectious Materials Procedure to ensure materials that pose a risk to their health and safety are collected in a safe manner.
- 5.3.4 Manual material handling of any objects on site is to be avoided and is discouraged.
- 5.3.5 The clean up should be planned and executed in a way that reduces the likelihood of staff on site coming in personal contact with items to be cleaned up to reduce risks to health and safety.
- 5.3.6 All staff onsite must be properly trained to safely complete the work required and working in compliance with the Occupational Health and Safety Act.
- 5.3.7 All staff onsite must be equipped with proper Personal Protective Equipment (PPE) with direct compliance to the Occupational Health and Safety Act and Regulations.
- 5.3.8 Additional PPE required:
- Safe Sharps Removal Kit (Inc: Latex gloves, tongs, alcohol wipes / spray, sharps container, safe handling instructions, disposal instructions and Operation and Maintenance Deficiency Checklist.
 - Biohazard Sharps Collector (Yellow)
 - Tyvek Suit (if required)
 - ANSI Cut Level 1 Gloves (if required to perform any manual material handling)
 - Emergency Two Way Radio
- 5.3.9 Equipment varies depending on location, and may include but not limited to:
- Garbage Bags
 - Garbage Can onsite
 - Scoop Shovel(s) & Rake(s)
 - One-ton Work Truck with sides and tarp
 - Bob-Cat (grapple bucket attachment) - If applicable
 - Backhoe (thumb bucket attachment) - If applicable
- 5.3.10 After cleaning up a potentially Bed Bug infested location, staff are advised to perform a “self-inspection” and other precautionary measures as per the City of Hamilton – Corporate Bed Bugs Guideline.

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5.3.11 All waste materials collected from clean up are to be brought to the nearest Transfer Station for disposal. Sharps will be disposed of at the nearest City Household Hazardous Waste Dropoff Depots.

- 27 Olympic Dr. (Dundas)
- 460 Kenora Ave. (East Hamilton)
- 37 Kilbride Rd. (Hamilton Mountain)

5.4 Procedure Steps specific to each section:

Transportation Operations & Maintenance Division

- Roads Supervisor to notify superintendent and By-Law in advance to schedule a crew for the designated cleanup date.
- Work order should contain Job Code for Roadway Maintenance events (RX-303). Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- Upon arrival, the Roads Supervisor may call off police assistance if the site is clear with no present dangers.

Parks and Cemeteries Section

- Park Investigator or Cemetery staff to notify Supervisors and Superintendent in advance to schedule a crew for the designated cleanup date.
- Work order should contain Job Code for Park & Cemetery Section events (PK# 053). Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- Upon arrival, the Supervisor may call off police assistance if the site is clear with no present dangers.

Facilities

- Civic Property Investigator or the Facilities Management Supervisor will issue a work order to schedule a crew for the designated cleanup date. Details are subject to change depending on size and location of Sleeping Rough Individual or Encampment.
- The Civic Property Investigator or Facility Management Supervisor shall contact Hamilton Police (non-emergency dispatch line) to schedule Police presence prior to the clean-up commencing.
- Upon arrival, the Civic Property Investigator or Facilities Management Supervisor may call off police assistance if the site is clear with no present dangers.

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5.5 Records Management

- All relevant correspondence, photographs, maps, and details must be saved by the Designated Divisional Staff in a designated folder on the City network or the designated Records Management System. The records should be clearly organized based on the specific Districts. Create sub-folders to clearly identify and group records for each individual sleeping rough case.
- Information should be shared with District Supervisors and Superintendents, so all are aware of active / completed sites within the district.
- Consistent record keeping and communication allows for timely connections, and clean-ups to maintain trust with the sleeping rough community.
- Records resulting from this process shall follow Departmental Record Control requirements and the Corporate Record Retention By-Law.

6 ASSOCIATED DOCUMENTS

- [Safety Release SR #10 August 2015 – Tick and Lyme Disease Prevention](#)
- [Infection Control Guidelines – COH](#)
- [Exposure to Infectious Materials Procedure – COH](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-010 – PPE](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-019 WHMIS](#)
- [COH Corporate Safety Procedure - Procedure # COH-RQ-WI-006 Working Alone](#)
- [Transportation, Operations and Maintenance Divisional Procedure - Operational Sharps Safety Procedure – Procedure # \(PW-TOM-RM-P-019-002\)](#)
- [Transportation, Operations and Maintenance Divisional Procedure - Operational Collection of Bed Bug Infested Waste # \(PW-TOM-RM-P-001-002\)](#)
- [City of Hamilton – Bed Bug Policy](#)
- [City of Hamilton – Corporate Bed Bugs Guideline](#)
- [City of Hamilton – Pest Control – Bed bugs in the Workplace](#)
- [Control of Records Procedure](#)
- [Corporate Record Retention By-Law #11-040 as amended](#)



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Title:	<i>Sleeping Rough Camps – Response for Total Clean-Up</i>		
Document #	<i>PW-P-019-011</i>	Document Level	<i>Level II</i>
Issue #:	<i>1.1</i>	Issue date	<i>November 2021</i>

7 REVISION HISTORY

Rev. No	Rev. Date	Description of change(s)	Process Owner/ Revision Created By
1	October 13, 2021	Updating Parks Level 4 SOP to Level 2 SOP due to increase in incidents throughout Covid-19 Pandemic. Included changes recommended by Divisional Reviewers.	Steve Hasselman Kara Bunn Robyn Pollard Terry McCleary Charlene Hands-Lourie Delfina Duarte

This is **Exhibit "B"** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Designated by:
Vivian Caldas
A35054718 DE 427

Commissioner for Taking Affidavits
(or as may be)
Vivian Caldas (LSO No. 86862V)

A8448



A4164

A8449



A4165

A8450



A4166

A8451



A4167

This is **Exhibit "C"** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Designated by:
Vivian Caldas
ASSOCIATE JUDGE

Commissioner for Taking Affidavits
(or as may be)
Vivian Caldas (LSO No. 86862V)

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: January 24, 2024 11:26 AM
To: Hasselman, Steve
Cc: Pelt, Liz; Stephenson, Andrew; Bianco, Vince
Subject: Bishops Park
Attachments: 20240124_095850_resized.jpg; 20240124_095832_resized.jpg; 20240124_095825_resized.jpg

Good morning, Steve.

I was by Bishops Gate park today and wanted to document the several issues with its current situation.

- 1) (F.) Maximum Personal Space Allotment(s)
 - a. Some of the set-ups (photos attached) are well beyond the size allotment according to the protocol.
 - i. Within the protocol it says; Any items outside of the allotted personal space area will be subject to removal by city staff. See Photos.
- 2) (D. #4) – Within 10m of any private property line.
 - i. Against the North fence.
- 3) D. #12) – On any pathway, sidewalk or parking lot (They are not on the paths, but tents / belongings are well within the 5m from pathway)
 - i. Potential H&S risk for the individuals sleeping rough while staff mechanically maintain the pathways.
- 4) (D. #17) – No temporary shelter or tent will be placed against Or be attached to any permanent structure
 - i. Tents attached to Tree's
 - ii. Tent against North fence (Fire on Nov. 2nd same location ruined wooden fence and park trees).

I have requested clarity, and I know we have spoken on the topic as well. If the fire on Nov. 2nd was due to homeless, according to the protocol, I'm not sure what response should have been executed according to the Encampment Response Process.

Note: It's been 83 days since the fire at Bishops

- (B) "When an encampment Or tent is located on public property, within a prohibited area"
 - *Because current protocol rules are being broken, situating the homeless in a 'prohibited' area*

or

- (C) "When an encampment Or tent is located on public property, is not in a prohibited area, but health and safety concerns are identified"
 - *Because obvious H&S issues are present, but Bishops park (besides fence proximity, path proximity and attached to a fixed structure) is a sanctioned site.*

Due to the current situation of Bishops Park, and areas of concern for staff, homeless and neighbouring citizens, I have included Vince B to this e-mail. The situation is not as big at Woodlands, but the space isn't either. There truly isn't any space available for the public to use, let alone safely. A6454

Should we stop our services to this park until the protocol is followed, and space is either safe / vacated?

Please let me know your thoughts on the issues mentioned, and escalate the issues as you see fit.

Thanks Steve,

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*

A8455



A4171

A8456



A4172

A8457



A4173

From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: March 25, 2024 7:08 AM
To: Graham, Cynthia; Bunn, Kara
Subject: FW: City Hall Winter Maintenance
Attachments: 20240323_075810_resized.jpg; 20240323_075916_resized.jpg; 20240323_073537_resized.jpg

See attached photos

Thank you

Steve Hasselman

Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: March 23, 2024 10:34 AM
To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Cc: Huber, Matthew <Matthew.Huber@hamilton.ca>; Dambeau, Martin <Martin.Dambeau@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>
Subject: City Hall Winter Maintenance

Hey Steve and Corporate Security.

I wanted to let you know city hall is all completed to the best of my staffs ability while following the guidelines of 5m from encampments.

A couple issues that did arise are:

- staff was approached to go away as ppl were trying to sleep. Staff handled it professionally explaining their maintenance requirements and continued safely to get the job done.
- Once a couple homeless got up, a lot started emerging from their tents. They were walking all around and making it more difficult and slower for staff to navigate. They did manage to complete the work with no issues.
- The individuals at City Hall may not have anywhere to use a washroom facility. They were picking spots to do their morning business. It does make it a little awkward for staff especially my female employees.
- Three individuals came in from Bay st. Area and walked right into the large grouping on the West side of city hall. An individual I believe in the 'kitchen' tent was punched in the face and had to receive care from other homeless. I asked if he was ok, they said yes. He was visually bleeding from his nose and mouth. Photo attached.

- Once this occurred an individual with a blue shirt and dark mid length messy hair was walking around with a very large machette. I have taken a photo to the best of my ability.

My staff were away from the area and in no danger, however this is a major safety concern for the general public and City Hall staff with weapons like this onsite.

I did ask the security guards to monitor the front area as that's where all the action was and they were standing up by the horse shoe.

All in all it out winter maintenace work was completed and staff are on their routes. I just wanted to bring this to everyone's attention as soon as possible.

Any questions, please let me know

Thanks

Fred DelGuidice

Photo 1 - group around man with blue jacket helping with assault

Photo 2 - individual with blue jacket who immediately grabbed the machette when the incident occurred

Photo 3 - one example of individual urinating while staff are plowing in the vacinity.

Sent from my Bell Samsung device over Canada's largest network.

A8460



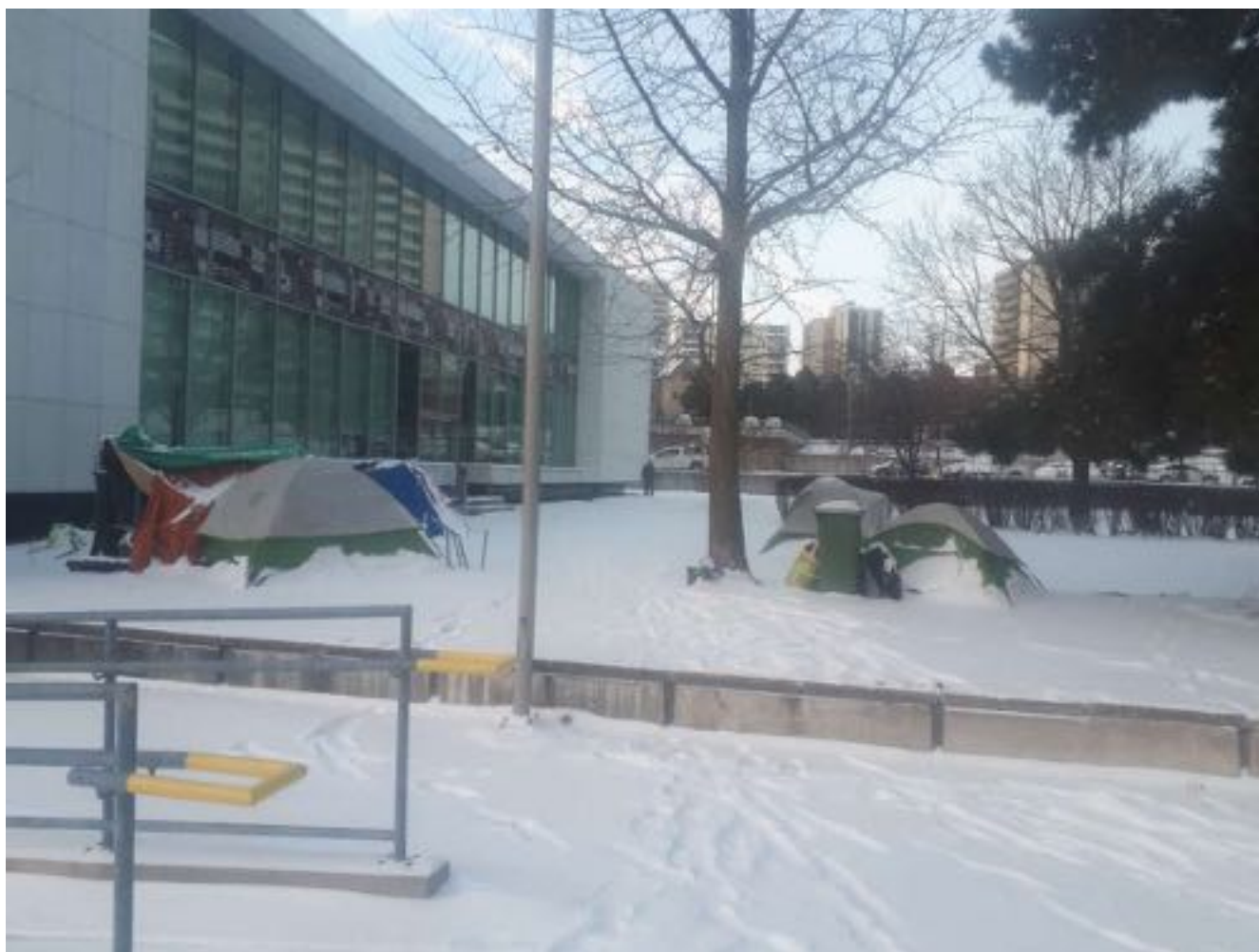
A4176

A8461



A4177

A8462



A4178

From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: April 29, 2024 12:05 PM
To: Bunn, Kara
Cc: Graham, Cynthia
Subject: Bayfront Park Concerns
Attachments: light post.jpg

Good afternoon

I want to bring to your attention some concerns raised today at Bayfront Park.

Light post vandalism

We have a lamp post that is consistently being vandalized by one encampment individual. I have reported this to Unsheltered and requested that this individual be removed from the Park. Unsheltered sent the request to Police who conducted a "risk assessment" of the entire park and cited that there was no risk to public safety and refused to remove this person. After I received that response, we have observed the following:

- The individual has tapped into the same light post on multiple occasions creating a safety hazard for the public. I have attached a photo for reference. We have been reporting this to the police and so far have not received a response. In fact, we have been directed to report this type of behaviour on line instead of calling them. I will be sending another email to Unsheltered in regards to this issue.

Picnic Tables Going Missing

An event organizer brought to our attention that they will be requiring picnic tables for their event however in the past they have been able to use the tables that are on site. The problem is homeless have been re-locating the tables into their tents so there are very few tables left for events. We could add more tables but I believe this pattern will continue. Just looking for guidance on how you would like this to be managed. I foresee this being an issue at Gage this summer as well.

Bayfront Washrooms

Our students will be opening and closing the washrooms at Bayfront Park soon. The students during orientation today have already brought up concerns due to the number of homeless in the Park. We can already see that there will be issues around these washrooms especially during closing so I am formally requesting that we have contractors manage this site and Garthshore building at Pier 4. We would need cleaners and security to manage these sites.

Bayfront Incidents

We were informed of an incident at Bayfront over the weekend where a resident allegedly was assaulted by an encampment resident who was carrying a knife. Is it possible to request a weekly Risk Assessment from Police to ensure there are no weapons or risk to both staff working at Bayfront and Public Safety?

R zone specifically indicates that staff have the authority to remove individuals from a Park for specific activities. The police will not support that action so we will need to come up with a strategy that protects workers during the work day while meeting the agenda of the Encampment protocol because right now these policies contradict each other.

I know at one point extra security was added to City Hall to protect workers while occupied by encampment individuals so it may be time to look at doing the same at Bayfront. A3484

Thank you

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



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A8465



A4181

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: May 24, 2024 10:18 AM
To: Unsheltered
Cc: Hasselman, Steve; Pelt, Liz; Huber, Matthew; Stephenson, Andrew; SEAT
Subject: Ferguson Station - Health and Safety
Attachments: Smoking Crack in Park with Children.jpg

Hello Unsheltered,

Today while at Ferguson Station trying to clean up for a weekend event I witnessed some pretty brazen homeless clearly openly smoking crack, blowing it wherever, as children were feet away.

Two children walking alone, South along the pathway through Ferguson Station were within feet of 5 individuals sharing their morning crack pipe.

I wanted to bring this to your attention and perhaps connect with these individuals if possible.

Mathew, I have included you to this e-mail as we also had a electric skyjack parked within the locked Ferguson station compound. Overnight, individuals managed to unplug and attempted to steal the cord. Fortunately, it got caught on one of the tires and they could not pull it through the gated mesh.

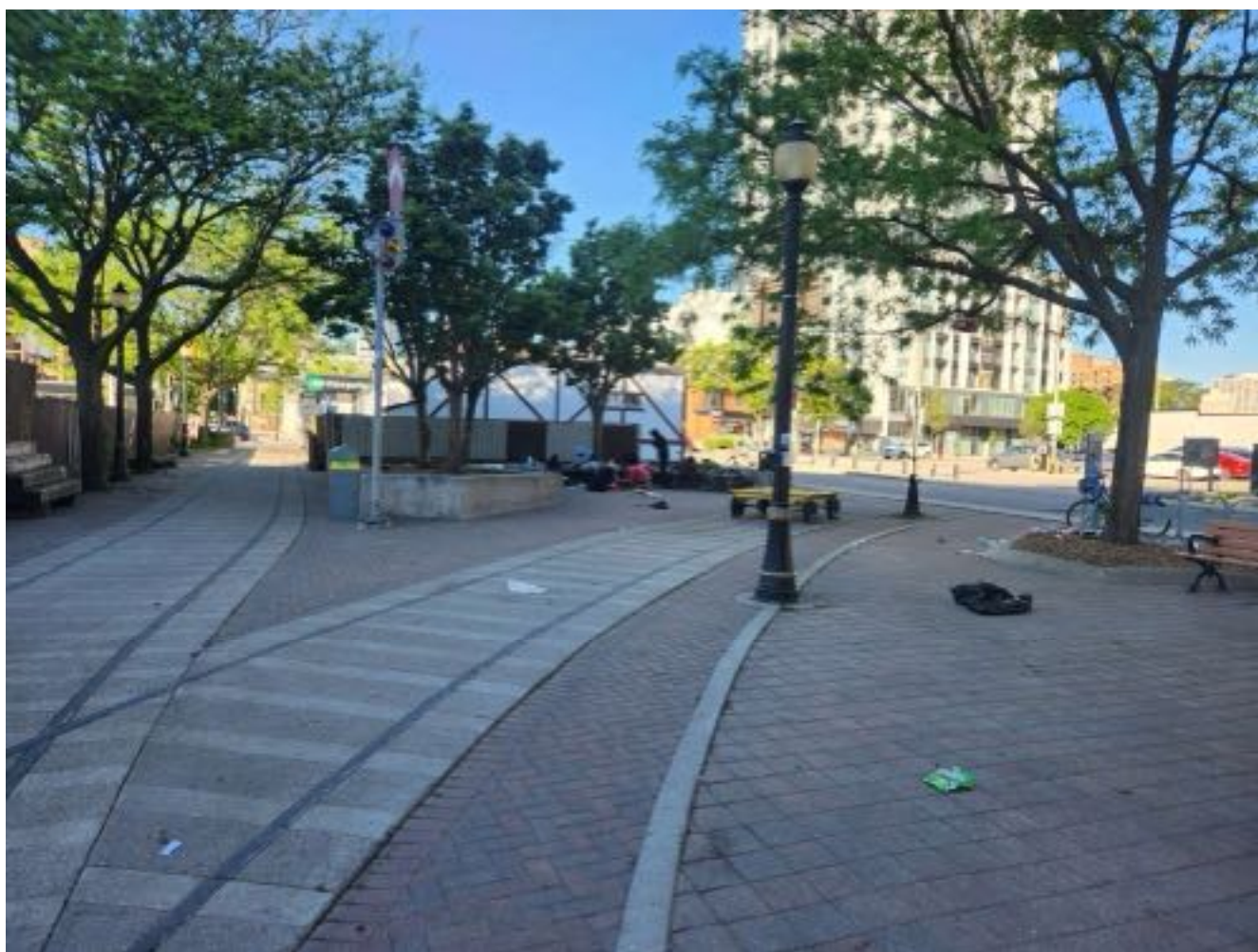
Our work will be delayed as the unit needs to be charged to operate.

There is an event organized for the weekend at Ferguson Station, and we appreciate your help and efforts.

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*

A8467



A4183

From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: June 3, 2024 3:05 PM
To: Dambeau, Martin; Huber, Matthew; Bianco, Vince
Cc: Bunn, Kara; Graham, Cynthia
Subject: Student Incident Today

FYI for your records

Good afternoon

This morning at approximately 10:40am, we had a grass crew cutting the grass on Strachan Ave near the Bay St Intersection (Bay and Strachan). While operating a ride on mower, one of my female students witnessed a man exposing himself to her amongst doing other things to himself.

My student immediately got herself away from the man and brought this to her Lead Hand's attention. The Lead Hand immediately moved his crew to a safe location and they contacted their Supervisor. The Supervisor advised they call 911 and police responded immediately.

The student was obviously very upset so the Supervisor moved her to the Bayfront yard to get her away from the situation. Police ended up arresting the man and came down to Bayfront yard and spoke with the student. The student chose not to press charges as this would mean going to court which she did not want to do. The police were very good with her and offered counselling services if needed. The man arrested was homeless and originally from London ON. The police advised us that he would be released due to there being no charges laid however he was being transported back to London.

I allowed the student to go home and she was feeling much better when she left. I asked her to contact us if she wasn't able to come in tomorrow however she said she was feeling much better and was confident she would be back in tomorrow.

I wanted to make sure everyone included here had a record of this incident. We have had multiple incidents in the Bayfront/Strachan area since they have allowed homeless to live in the Park and we are going to continue reporting them and putting in safety measures to protect our staff. We will start using the reporting structure once R zone is implemented but for now I want to make sure incidents involving criminal activity against our staff is captured for tracking purposes and decision making in the future

Thank you

Steve Hasselman
Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481



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From: Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Sent: June 10, 2024 3:12 PM
To: Bunn, Kara
Subject: FW: Delta Triangle
Attachments: Resized_20240610_130331_9212.jpeg; Resized_20240610_130248_9912.jpeg; Resized_20240610_130209_917.jpeg; Delta Incident.jpg

Good afternoon

We cut Delta Parkette today. I asked staff to do what they were comfortable with. While cutting, a homeless man came out and made some inappropriate comments to one of the female students. One of the full time guys moved the students away. I asked Nate to give me a record of what happened (see attached)

They also made comments about staying away from "their" areas and didn't want us close to the tents. They are becoming territorial. The students felt bad after that experience so Nate bought them donuts to try and cheer them up.

In my opinion this isn't how staff should feel at the end of the day

Regards,

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



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A8470



A4186

A8471



A4187

A8472



A4188

Nathan Johnson

June 10/2024

Delta triangle park trim/clean up

- While cutting at Delta today homeless residents in park made harsh comments to female students. - "I usually can't control myself around females, bad things usually happen" - Homeless resident. Made students uncomfortable.
- Also had a couple interactions while cutting from a 5m+ distance from tents - "Why are you cutting here?" - "Stay away from my area".

This is **Exhibit "D"** referred to in the Affidavit of Steve Hasselman affirmed before me at the City of Kitchener, in the Province of Ontario, on 7/31/2024 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Designated by:
Vivian Caldas
ASSOCIATE CLERK

Commissioner for Taking Affidavits
(or as may be)
Vivian Caldas (LSO No. 86862V)

From: PW Parks North <parksnorth@hamilton.ca>
Sent: June 11, 2024 7:46 AM
To: Hasselman, Steve
Cc: DelGuidice, Fred; Pelt, Liz; Stephenson, Andrew
Subject: FW: Fires, garbage, and tents along the Wentworth Rail Trail

FYI

Paul Hamilton
Operation Services Representative
Parks North Chedoke Yard
City of Hamilton
905-546-2424 ext. 5111



From: [REDACTED]
Sent: Tuesday, June 11, 2024 7:42 AM
To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Public Health Services <publichealth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>
Subject: Fires, garbage, and tents along the Wentworth Rail Trail

External Email: Use caution with links and attachments

Good Morning,

There are homeless people lighting large fires in the escarpment rail trail near the Wentworth stairs. This is extremely dangerous and problematic as kids play in that area, there are houses and schools right next to each other, and it is a very busy walking, running, and biking trail. The fires were seen this morning about 1km into the trail.

Normally there are tons of homeless people setting up tents and camp along this trail. Using illegal drugs and leaving garbage all over the area. This is very dangerous for anyone who uses this trail and they need to be removed.

Thank you,
[REDACTED]

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Sent: June 5, 2024 8:33 AM
To: Wallace, Graeme
Cc: Hasselman, Steve; Pelt, Liz
Subject: RE: Montgomery Park

Hi Graeme,

Thanks very much for the information and reply.

If you have any information while connecting it would help support the here say.

Have a good day Graeme.

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*

From: Wallace, Graeme <Graeme.Wallace@hamilton.ca>
Sent: June 4, 2024 4:11 PM
To: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Cc: Unsheltered <unsheltered@hamilton.ca>
Subject: RE: Montgomery Park

Hello Fred, thanks for this.

The outreach team will continue to engage with the individuals at this site and can possibly escalate to MLE/HPS.

As far as the drug use, and trafficking is concerned, that is an issue for the police.

Housing Focused Street Outreach Team
Housing Services Division
Healthy and Safe Communities Department
City of Hamilton
T: 905.546.2828



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notify me immediately and delete the original transmission permanently, including any attachments, without making a copy. **A8177**

From: DelGuidice, Fred <Fred.Delguidice@hamilton.ca>

Sent: Tuesday, June 4, 2024 10:25 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Schertzing, Alison <Alison.Schertzing@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Subject: Montgomery Park

Hello Unsheltered,

I received a call today about a few issues going on at Montgomery Park

There is a possible abandoned tent, as a man was taken away in an ambulance for a suspected fentanyl OD. There is the belief there is still fentanyl possibly in the tent.

A new tent has popped up and has been witnessed selling drugs to teenagers / high school kids.

Finally, a couple of the new residence are not getting along with the longer standing homeless, and there have been some physical altercations at night.

All this was explained to me by the Montgomery Baseball association who is at the park on a daily basis. If you could look into the issues it would be much appreciated.

Thanks

Fred DelGuidice

*District Supervisor – Parks North
161 Studholme Dr.
Phone: (905) 546 2424 x7803
Cell: (905) 978 - 7796*

From: SEAT <SEAT@hamilton.ca>
Sent: May 28, 2024 3:23 PM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]; Schertzing, Alison; Hasselman, Steve; Schroeder, David; Unsheltered; DelGuidice, Fred
Subject: RE: Encampment at Bayfront- MacKids Walk & Wheel on June 1

Hi [REDACTED],

See responses below in red.

Thanks,
Sarah

From: [REDACTED]
Sent: Tuesday, May 28, 2024 10:41 AM
To: SEAT <SEAT@hamilton.ca>
Cc: [REDACTED]; Schertzing, Alison <Alison.Schertzing@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Schroeder, David <David.Schroeder@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; DelGuidice, Fred <Fred.Delguidice@hamilton.ca>
Subject: Re: Encampment at Bayfront- MacKids Walk & Wheel on June 1

External Email: Use caution with links and attachments

Hello all,

I'm hoping to get a little further clarity on what our permit covers with regards to the encampments protocols. Thank you for sending along the Encampment Protocol, would Bayfront park be considered a sanctioned encampment site? I didn't see anything event-specific in that language, but please clarify if I missed it. **Currently, there are no sanctioned or unsanctioned sites. If the encampments are complying with the protocol, they are permitted to be on City property.**

In the event that we arrive onsite on Friday morning to find a tent or individuals in the middle of the site where we intend to set up our event, what do you propose we do? **You would need to adjust your site plan accordingly.**

Typically, I kindly ask picnics who have not rented the space to move so as not to get harmed in the installation of tents, etc. But do we have the same ownership rights in this situation? **You can ask folks to move, but if they choose not to, you'll have to adjust your site plan accordingly.**

I realize we are speaking in hypotheticals at the moment, but we want to be prepared for any situation that may occur.

Thanks so much for your help,

[REDACTED]



On Fri, May 24, 2024 at 2:06 PM SEAT <SEAT@hamilton.ca> wrote:

Hi 



Parks staff responded to a similar inquiry from Mackids already this week.

Encampments cannot be moved by staff unless they are in violation of the [Encampment Protocol](#) – in which case, it's a concerted effort between by-law and Hamilton Police Service. Fencing also cannot be put up by staff. If you have concerns about the safety of your participants, you could consider adjusting your site plan or hiring security.

Sarah Linfoot-Fusina

Chair – Special Events Advisory Team (S.E.A.T.)



From: 
Sent: Friday, May 24, 2024 1:32 PM
To: SEAT <SEAT@hamilton.ca>; Sarjeant, Vanessa <Vanessa.Sarjeant@hamilton.ca>
Cc: 
Subject: Encampment at Bayfront- MacKids Walk & Wheel on June 1
Importance: High

Hello,

I hope you are doing well.

We have received numerous emails expressing concern at the current situation at Bayfront Park. There is currently an encampment growing that is near our set up.

I did email the unsheltered email address that I found on your website but never heard back. I was wondering if there was anything that the city could do on their end to help such as setting up storm like fences around our setup. This is a family friendly event with a lot of children, so we want to ensure that they feel safe.

Any assistance would be greatly appreciated.

Thanks!

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your email. It is important to us. To support a healthy organizational culture, we will acknowledge or respond to you within 48 hours and during our regular business hours between 8:30 a.m. to 4:30 p.m., Monday to Friday

A8481

This information is directed in confidence solely to the person named above and may not otherwise be distributed, copied or disclosed. Therefore, this information should be considered strictly confidential. If you have received this email in error, please notify the sender immediately via a return email for further direction. Thank you for your assistance.

A4197

From: Linfoot-Fusina, Sarah <Sarah.Linfoot-Fusina@hamilton.ca>
Sent: April 12, 2024 9:42 AM
To: Walton, Dawn
Cc: Hasselman, Steve; SEAT; MacVicar, Deb (Recreation)
Subject: FW: Bayfront Park Safety Concerns for your July Event

Hi Dawn,

Can we get some direction on how we should be responding to these types of concerns about encampments?

I've included Steve because I know he has asked for direction from Kara and Cynthia.

Thanks,
Sarah

From: [REDACTED]
Sent: Friday, April 12, 2024 8:47 AM
To: MacVicar, Deb (Recreation) <Deb.MacVicar@hamilton.ca>; Linfoot-Fusina, Sarah <Sarah.Linfoot-Fusina@hamilton.ca>
Subject: Fwd: Bayfront Park Safety Concerns for your July Event

External Email: Use caution with links and attachments

Hi [REDACTED],

Received this email this morning regarding the park.

While I am not an overly fearful person of those who are without a home, do we have any idea how bad the situation in the park is? This email seems dramatic but I figured I would begin a conversation anyway to see if there is anything that needs to be addressed.

Thanks for your time!

Paddles Up!

[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Fri, Apr 12, 2024, 8:34 a.m.
Subject: Bayfront Park Safety Concerns for your July Event
To: [REDACTED]

Hello

I am contacting you all to warn of some major safety concerns at Bayfront Park in Hamilton. The park has been taken over by encampments that are run by gangs who use the tents to deal drugs, commit property crimes, and also for

prostitution. There was even a homicide at the park last week. As an area citizen I recommended u contact city officials to validate these concerns and hope for a solution before your event date. A recent encampment that held 80 individuals in front of City Hall has been partially moved to Bayfront Park and we for-see the problem getting worse as the warmer months arrive. We understand your event brings many people to this area and we hope you take the proper steps to protect the safety of your participants.

Regards

[REDACTED]

A8483

A4199

A8484

Parks SR - Case ID - 104543972

LAGAN <donotreply_laganprod@hamilton.ca>

Wed 2023-06-28 8:44 AM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Fencing
Issue:	OTHER
Details of Issue:	Along the tree line near the fence there is a bunch of litter and junk. It appears it may have been from the encampments that are now gone.

Thank you
Walker, Jack
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

This is a system generated email, please do not reply.

This e-mail and any files transmitted with it are strictly confidential and intended solely for the use of the individual or entity to whom it is addressed. This e-mail and any files transmitted with it contain personal

A4200

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A4201

Urgent -Urgent - Park, Open Space or Trail Sharps or Needl104530575

A8486

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-06-21 5:22 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Needles and Sharps - Parks - SR
Address of Issue	255 KENILWORTH AVENUE SOUTH HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	atleast 20-30 needles and crack pipes found in Kenilworth Parkette #1. Was an encampment and there is garbage everywhere. 1 needle has black substance in it and full with cap. Caller has hid the needle under blanket on shopping cart.

Thank you
dispatchalalfano
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

A4202

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A4203

Parks SR - Case ID - 104527277

A8488

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 3:23 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	13 DELAWARE AVENUE HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	piles of garbage left behind by encampment - asking for cleanup of grass areas as there are broken glass as well as washrooms

Thank you
Chhing, Pat
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4205

Parks SR - Case ID - 104526384

A8490

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 12:38 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	INTERSECTION LAWRENCE ROAD RAMP KENILWORTH NB TO LAWRENCE HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Debris at the Kenilworth Access Parkette #1 left over from encampment

Thank you
Wente, Nancy
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4206

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A4207

Park, Open Space or Trail Graffiti SR - Case ID -104525404

A8492

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-20 10:07 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Graffiti City Prop - Report Parks - SR
Address of Issue	1000 MAIN STREET EAST HAMILTON
Additional Location Details:	
Asset:	GRAFFITI
Sub Asset:	Park Pathway
Details of Issue:	next to park bench near evergreens across the water fountain; close to encampment-2 tents

Thank you
Munari, Francesca
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A8493

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A4209

Urgent - Park, Open Space or Trail Sharps or Needl104523326

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-19 1:29 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	32 STINSON STREET HAMILTON
Additional Location Details:	Carter Park
Asset:	Park
Sub Asset:	Park Pavilion
Details of Issue:	Carter Park: Caller notes 2 locations in park where needles need to be collected. Caller notes 1 needle around gazebo encampment. Caller also notes needle by hill beside basketball court on West side of park. Encampment in gazebo has been reported to PH.

Thank you
Tarbutt, Melissa
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

A4210

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A4211

Parks SR - Case ID - 104522221

A8496

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-19 10:00 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Garbage Can
Issue:	OVERFLOW
Details of Issue:	Woodland Park Accumulation of loose garbage and garbage bags by the garbage can near the walkway in btw the washrooms and encampments

Thank you
Weera, Iqlima
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4212

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A4213

RE: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

A8498

PW Waste Enforcement <wasteenforcement@hamilton.ca>

Fri 2023-06-09 1:56 PM

To: PW Parks North <parksnorth@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Thank you Paul,

It is the same as us. However, we do move in if we find they left. Just wanted you folks to know as well. Just in case they move on.

From: PW Parks North <parksnorth@hamilton.ca>

Sent: Friday, June 9, 2023 11:56 AM

To: PW Waste Enforcement <wasteenforcement@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Subject: RE: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hi Cindy,

As this is an encampment issue the Unsheltered team is the ones who will be addressing this for both the tents and garbage as per our directive that we have received.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: PW Waste Enforcement <wasteenforcement@hamilton.ca>

Sent: June 9, 2023 11:36 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Subject: FW: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Good Afternoon,

The Unsheltered have been notified. We are not in a position that we can enforce when people are there. However, If you are able to clean up some of the items. When the folks dissipate. That would be appreciated. We also do not have the equipment to go into the trail parts either. Please see the map provided by the resident below.

Thanks,
Cindy

From: [REDACTED]

Sent: Friday, June 9, 2023 9:41 AM

To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Cc: Unsheltered <unsheltered@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>

Subject: Re: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hi Alexandra,

First off thank you for the response. Just to clarify, my experience took place on the blazed trail above the paved Rail Trail, on the walking path.

I will contact the Burce Trail with the number you kindly provided. Anything else you could do on your end would be appreciated.

Regards,

[REDACTED]

On Wednesday, June 7, 2023 at 05:23:04 p.m. EDT, Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca> wrote:

Hi [REDACTED],

A4214

Thank you for your email and sharing your concerns with our office. Also, I want to thank you for your patience in receiving a reply from us. We're receiving a higher volume of requests than usual.

A8499

From the area you've outlined below, it would be part of the Ward 3 Office and Councillor Nann to respond to, which is why you are receiving an email from me.

I am sorry that you had this experience on the trail recently. I myself was cycling along this stretch a couple weeks ago and did not have the same experience as the tents were not present then.

I am happy to flag this for our Mental Health & Street Outreach team as well as the Waste Team to try to clean this area up. You are also welcome to reach out to them directly at unsheltered@hamilton.ca for the tent concerns, and wasteenforcement@hamilton.ca for the garbage concerns. The one other suggestion I can make is to also reach out to the Bruce Trail Conservancy as they do some work along this stretch as well. Their website is www.bruce-trail.org, and their phone number for their head office in Dundas is 905-529-6821. I am also happy to flag this as a conversation to have with Councillor Nann directly.

I hope this provides some help for now, and I will circle back with any updates I have to share.

Warmly,

Alex M

Alexsandra McGillivray, she/her

Resident Liaison to Councillor Nrinder Nann

Ward 3 – City of Hamilton

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-2702

Email: ward3@hamilton.ca

Website: www.nrinder.ca

Ward 3 e-newsletter: sign up [here](#)

From: [REDACTED]

Sent: June 1, 2023 11:01 AM

To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>; Ward 4 <ward4@hamilton.ca>; Jackson, Tom <Tom.Jackson@hamilton.ca>; Pauls, Esther <Esther.Pauls@hamilton.ca>; Ward 2 <ward2@hamilton.ca>

Cc: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Subject: Experiences/Concerns Bruce Trail - Wentworth - ACTION REQUIRED

Hello all,

I am writing each of you today to share my experience and concerns during a run yesterday along the Bruce Trail just south of the Escarpment Rail Trail. I recently moved into the Delta neighborhood (from McMaster University area) and have been a resident of Hamilton for most of my life. I regularly enjoy the natural beauty that Hamilton has to offer and enjoy sharing these experiences with my young children (7 years old and 4 years old). We regularly go for hikes on the weekends, usually sticking to areas such as the Bruce Trail because in the past I see it as a safe place to explore the beauty of nature. As I am new to the Delta neighborhood, yesterday I started exploring the area shown below (clouded in red) by myself (thankfully) on a run after work. I was completely appalled from what I saw along the short few KM's during my run.

At first sight entering the space it seemed like a typical beautiful and safe section of the Bruce Trail, but once I entered, I realized that this is NOT a safe place to bring my children (or even myself for that matter). Within 5 minutes of entering the trail, I witnessed a disheveled couple having sexual intercourse on the trail, there were dozens of very large piles of debris, tents, mattresses, broken glass, garbage bags scattered everywhere, abandoned homeless encampments, and the list goes on. This was not in once isolated place, but scattered along a few KM stretch of the trail. It is a complete disgrace to the City of Hamilton and its residents who simply want to enjoy the outdoors.

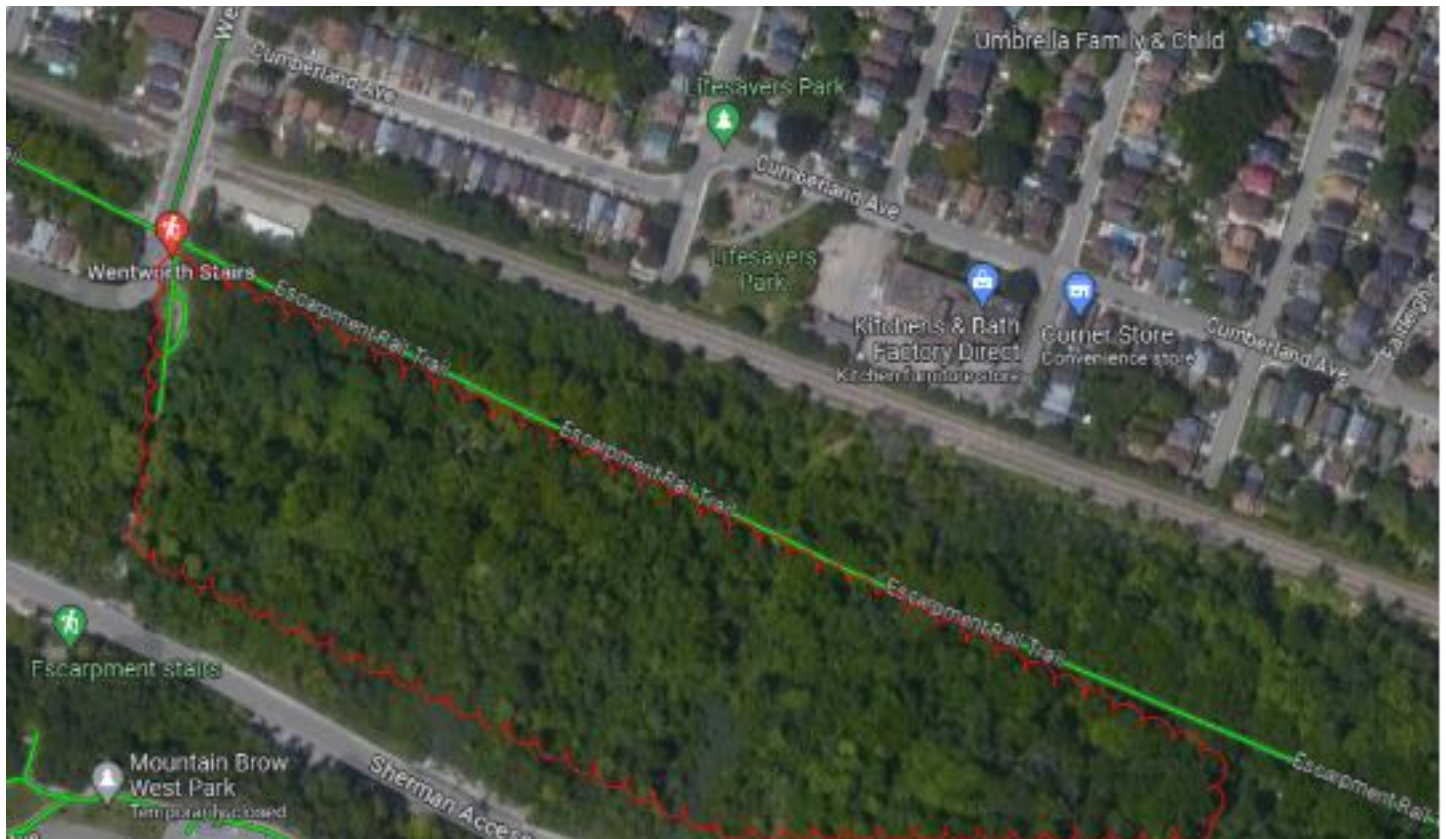
A4215

I am writing to each of you, mainly because I am not certain who's ward this areas falls in, but I hope I have included the appropriate councilor, if not please forward this message. As a constituent of Ward 4, I am expecting a response back from Tammy Hwang with a plan of action on how this will be addressed. **A8500**

I encourage each of you to visit this section of the Bruce Trail and ask yourself a few questions:

- 1) Is this a place I am proud to represent?
- 2) Is this a place I feel safe?
- 3) Is this a place I would bring my children?

I do understand that this is a complex issue and that Hamilton is facing a crisis dealing with the homeless population. I am sympathetic to the situation but there needs to be action taken. Simply turning a blind eye and doing NOTHING while areas of the city deteriorate to an unusable state is simply unacceptable. I am looking for some leadership and action from the people that have been elected to represent this fine city and its constituents.



Thank you for your time.

Respectfully,

[Redacted signature]

A4216

FW: Dumping at Dundurn Park

PW Waste Enforcement <wasteenforcement@hamilton.ca>

Wed 2023-06-07 4:24 PM

To: MacNeil, Emily <Emily.MacNeil@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Good Afternoon,

Looks like someone has abandoned their site here.

Thanks,

Cindy

From: [REDACTED]

Sent: Wednesday, June 7, 2023 10:47 AM

To: PW Waste Enforcement <wasteenforcement@hamilton.ca>

Subject: Dumping at Dundurn Park

Hi there,

This has been there for a while. Abandoned encampment. There had been a tent but it's gone. No one around for at least a week. Just east of Military Museum not far from York.



Sent from my iPhone

A8501

A4217

Urgent -Parks SR - Case ID - 104496447

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-06-07 11:20 AM
To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	68 VICTORIA AVENUE NORTH HAMILTON
Additional Location Details:	J.C. Beemer Park
Park Sub Asset:	Grass
Issue:	TOOLONG
Details of Issue:	*Identified as Urgent* __ the grass along the fenceline is too long and blocking the view. very overgrown. callers states its a health and safety hazard since there are so many encampments in that park and the grass can't let them see whats going on.

Thank you
Simoes, Kelly
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-521-4218
CITY (2489)

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A8503

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A4219

A8504

FW: JC Beemer Park @ Victoria & Wilson

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Wed 2023-06-07 10:46 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Hello unsheltered,

Please see the complaint below.

We will not be manipulating our MMS for waste pick-up unless council driven. We service the cans on Monday Wednesday and Friday for all our parks in the North District.

The waste receptacles in the park are to be used by general park users.

They are not intended to be personal dumpsters for people experiencing homelessness.

If there is excess waste due to encampments, we have a process for these items to be removed through and Joe Wade - I believe your in contact with him regularly.

Thanks,

Fred DelGuidice

District Supervisor – Parks North

161 Studholme Dr.

Phone: (905) 546 2424 x7803

Cell: (905) 978 - 7796

-----Original Message-----

From: PW Parks North <parksnorth@hamilton.ca>

Sent: June 7, 2023 10:32 AM

To: Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: FW: JC Beemer Park @ Victoria & Wilson

Hello all,

Please see concern below in regards to JC Beemer.

Thank you

Paul Hamilton

Operation Services Representative

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111

-----Original Message-----

From: PW Parks East <parkseast@hamilton.ca>

Sent: June 7, 2023 10:18 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: FW: JC Beemer Park @ Victoria & Wilson

Stuart Miller

District Investigator – Parks East

349 Jones Rd.

Phone: (905) 546 2424 x7076

Fax: (905) 643 7122

A4220

-----Original Message-----

From: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>
Sent: June 7, 2023 8:35 AM
To: PW Parks East <parkseast@hamilton.ca>
Cc: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; [REDACTED]
Subject: FW: JC Beemer Park @ Victoria & Wilson

A8505

Good morning. Please respond to the email below. Thanks

Cindy Vitali
Customer Service/Data Clerk
Waste Collections | Waste Management
Public Works | City of Hamilton
905-546-CITY(2489)

-----Original Message-----

From: [REDACTED]
Sent: June 7, 2023 6:58 AM
To: PW Waste Management - Customer Service <wastemanagement@hamilton.ca>
Subject: JC Beemer Park @ Victoria & Wilson

Hi there,

I'm not sure whether it was missed or if there are other reasons, however, all of the garbage receptacles at JC Beemer Park off of Wilson St are completely full, most with stuff being placed beside them garbages as there is no room to fit anything else.

With warmer weather and the encampments many more people are using the parks and we need to ensure there is ample space to dispose of garbage.

Can we have someone come empty these ASAP? And possibly add more receptacles to the park to prevent this in the future?

Thank you,
[REDACTED]

A4221

Parks SR - Case ID - 104493828

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-06-06 1:28 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	200 CAROLINE STREET NORTH HAMILTON
Additional Location Details:	
Park Sub Asset:	Garbage Can
Issue:	OTHER
Details of Issue:	approx 6 garbage bags left on caroline N in front of central park - garbage from encampment in park

Thank you
Chhing, Pat
City of Hamilton
Customer Contact Centre

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A8507

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A4223

A8508

FW: Ferguson Station

Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Fri 2023-06-02 2:25 PM

To: info@hamiltoninternationalvillage.ca <info@hamiltoninternationalvillage.ca>; Unsheltered <unsheltered@hamilton.ca>; Hennick_David <DHennick@hamiltonpolice.ca>; Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Cc: Schleeahn, Norm <Norm.Schleeahn@hamilton.ca>; Lam, Judy <Judy.Lam@hamilton.ca>; Geissler, Cristina <Cristina.Geissler@hamilton.ca>; [REDACTED]

[REDACTED]; PW Parks North <parksnorth@hamilton.ca>

Good afternoon

We removed the extension cord from the tree and light pole today

Thank you

Steve Hasselman

Superintendent, Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19
www.hamilton.ca/coronavirus

From: Gurman_Cory <CGurman@hamiltonpolice.ca>
Sent: June 2, 2023 1:45 PM

To: 'info@hamiltoninternationalvillage.ca' <info@hamiltoninternationalvillage.ca>; Unsheltered <unsheltered@hamilton.ca>; Hennick_David <DHennick@hamiltonpolice.ca>; Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Cc: Schleeahn, Norm <Norm.Schleeahn@hamilton.ca>; Lam, Judy <Judy.Lam@hamilton.ca>; Geissler, Cristina <Cristina.Geissler@hamilton.ca>; [REDACTED]

[REDACTED]; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Ferguson Station

Thank you for the update

I stopped by there this morning with Superintendent Hennick and two members of encampment engagement team.

While on site we observed an extension cord plugged into the top of a lamp post powering personal items and a kettle. I have looped the city in on this email with hopes of having that extension cord removed, I couldn't get to the top of the lamp post to take it out



(post with power at top being used by the unhoused – from google maps, the extension cord extends into the trees then down)

We will continue to be in the area in support of the BIA and its members to try and address these issues.

Respectfully,

Cory Gurman

Sergeant, Central Crime Manager

Hamilton Police Service

A4224

T: 905.540.6074

cgurman@hamiltonpolice.ca

A8509

Together. Stronger. Safer.

From: info@hamiltoninternationalvillage.ca <info@hamiltoninternationalvillage.ca>**Sent:** Friday, June 02, 2023 12:46 PM**To:** Unsheltered <unsheltered@hamilton.ca>**Cc:** Schleeahn, Norm <norm.schleeahn@hamilton.ca>; Lam, Judy <judy.lam@hamilton.ca>; Cristina Geissler <cristina.geissler@hamilton.ca>; Gurman_Cory <CGurman@hamiltonpolice.ca>; [REDACTED]; PW Parks North <parksnorth@hamilton.ca>**Subject:** Ferguson Station

ATTENTION: This email originated from a sender outside of the HPS. Please avoid clicking links or opening attachments from external senders unless you are certain it is safe to do so.

Attached are photos I continue to receive today from the owner of [REDACTED] His business is being massively affected by the state of things at Ferguson Station.

This area needs to be cleaned and up ASAP as it is in a BIA where there is supposed to be a higher level of service for our members.

Please help.

A4225

Encampment in East Kiwanis Place

A8510

Thu 2023-06-01 4:04 PM

To: PW Parks North <parksnorth@hamilton.ca>

Hey,

Sadly as the homeless crisis continues to grow, we are witnessing encampments popping up on Ottawa Street North. We currently have an encampment made up of tents and furniture set up in the garden beds of the parkette.

We just wanted to make sure parks staff is aware.

Also, I am unsure if the power was ever shut off to the parkette after Sew Hungry but it may be something worth considering in case they blow a fuse or plug too many things in.

We have already informed the city about this and we are in the process of moving all our pride events we had planned this month in the parkette to other locations.

In terms of needles (we've already had one over dose) I wasn't sure if it is parks staff or another department that does a needle sweep?

If you could provide any information about how to proceed with this situation, that would be most appreciated.

Bets,

A large black rectangular redaction box covering the signature and any accompanying text.

A4226

Urgent - Park, Open Space or Trail Sharps or Needl104480396

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-05-31 11:47 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	32 STINSON STREET HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	lot of needles in the gazebo where the encampment is

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

This is a system generated email, please do not reply.

This e-mail and any files transmitted with it are strictly confidential and intended solely for the use of the individual or entity to whom it is addressed. This e-mail and any files transmitted with it contain personal information protected by the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M.56. If you are not the named addressee, you should not read, disseminate, distribute or copy this e-mail.

If you have received this e-mail in error, please notify the sender immediately and delete the e-mail from your system. If you are not the intended recipient you are notified that reading, disclosing, copying, distributing or taking any action in reliance on the contents of this e-mail is strictly prohibited by law.

A8512

E-mail transmission cannot be guaranteed to be secure or error-free as information can be intercepted, corrupted, lost, destroyed, delayed, or contain viruses. The sender therefore does not accept liability, and disclaims any and all responsibility, for any inaccuracy, error, or omission arising from the transmission of this e-mail.

A4228



Service Request Information (Hansen)

A8513

16905013

SR # 16905013
Request Type PPPPATHWAY - Pathway
Request Date 30/05/2023 11:04
Taken By lagan_ws
Incident Date
Priority -
Responsibility PND - PARKS NORTH
Project SHARPS - Sharps/Needles/Glass
Address 501 BARTON ST E / PND WOODLAND PARK HAMILTON
Location
Additional Information

Area WARD3
Sub-area
District
Map #
Reference # 104476959
Source
Last Modified By
Last Modified Date Time
Reviewed By
Reviewed Date

Inspection

Inspector	Severity	1
Scheduled	Due By	
Started	Due By	
Completed	Due By	
Resolved	Due By	
Resolution	-	

Contacts Information

Primary Caller
Name [REDACTED]
Address [REDACTED]
Day Phone [REDACTED]
Eve/Cell Phone
EMAIL
Call Date: 30/05/2023 11:04 am
Taken By: [REDACTED]
Customer Comments resident says that along fence line has a ton of needles near the fire station near the water fountain or washroom building there is a bunch of needles and pipes as well resident says that there is lots of needles all over the place and unsafe for pedestrians

Logs

Log Type and Description	Start Date Time	Started By	Comments
HALAGAN - Lagan	5/30/2023 11:04:10AM	lagan_ws	104476959

A4229

A8514


Gage - encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Tue 2023-06-27 12:37 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

 2 attachments (1 MB)

20230627_122413_resized.jpg; 20230627_122736_resized.jpg;

Hi all,

FYI- 3 tents in the park all within/close to the event spaces.

This weekend is a large scale Canada Day Festival and these tents should not be allowed in these areas. Beside a power pedestal that event staff will be using and beside a children's sound stage.

Please address these concerns as visitors should not have to be in such close contact with these unpredictable individuals.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4230

Encampments- Hill st & Jackson Park

A8515

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Thu 2023-06-22 10:12 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; PW Parks West <parkswest@hamilton.ca>

Hi all,

Reports of a new large tent encampment at Hill st Park. Which residents are concerned about needles within the dog park area.

Also 2 new tents reported at Jackson Park.

Which is the same concerns as previous encampments, children's exposure/daycare unsafe to use the park when the unpredictable individuals are so close to the swings and playground.

Please address these sites when teams are able.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4231

A8516


Gage Park encampment - upcoming event

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-06-21 11:41 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; SEAT <SEAT@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

 2 attachments (1 MB)

20230621_100843_resized.jpg; 20230621_100813_resized.jpg;

Hi all,

I'm notifying your team of an encampment at Gage just behind the water fountain in hopes to avoid issues next weekend, and providing ample time to have the individuals moved.

There's a large event "It's Your Festival" that runs over the Canada Day long weekend but there permit to start setting up is on Monday. This includes sound stages and one will be a children's sound stage which will be directly besides this area where the 2 tents are.

Knowing the scale of this event and the inability to move the event like other small events have been forced to do so. The best option is to obviously move the encampments for the safety of the public and to not have children exposed to these individuals.

Please work some magic to address this concern, it's much appreciated!!

Thanks in advance,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

A4232

A8517

RE: Garbage

Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Mon 2023-06-19 11:09 AM

To: Bunn, Kara <Kara.Bunn@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi Kara this is encampment garbage. We sent this to unsheltered a while ago. I can ask Joe about arranging a clean up

Thanks

Steve Hasselman
Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481

The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19
www.hamilton.ca/coronavirus

-----Original Message-----

From: Bunn, Kara <Kara.Bunn@hamilton.ca>

Sent: June 19, 2023 10:50 AM

To: PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: FW: Garbage

See below

Regards,
Kara Bunn
Manager of Parks and Cemeteries
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.4334

-----Original Message-----

From: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Sent: June 19, 2023 9:30 AM

To: Bunn, Kara <Kara.Bunn@hamilton.ca>

Subject: FW: Garbage

Hey Kara!

This gentleman has gotten back to me about his original request to have a few spots cleanup. Roads identified the roundabout spot at Lawrence and Kenilworth as parks jurisdiction - would someone be able to go over and do a garbage sweep?

All the best,

Wynne Baker (she/her) (hear my name)

Constituency Assistant
Office of the Mayor
City of Hamilton
(905) 546-4200

-----Original Message-----

From: [REDACTED]

Sent: June 19, 2023 6:30 AM

To: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

Subject: Re: Garbage

Good morning Wynne,

Just wanted to reach out regarding Rey street and the roundabout to Lawrence Road from Kenilworth Avenue. Unfortunately the garbage spot hasn't been cleaned up, hoping somebody can get out there sooner than later. I appreciate all your help.

A4233

A8518

[REDACTED]

Sent from my iPhone

> On Jun 7, 2023, at 11:11 AM, [REDACTED] wrote:

>

> Thank you so much for your timely response and I will definitely keep in touch if I haven't noticed any change in these areas of concern.

>

> [REDACTED]

>

> Sent from my iPhone

>

>> On Jun 7, 2023, at 10:49 AM, Office of the Mayor <Officeofthe.Mayor@hamilton.ca> wrote:

>>

>> Morning [REDACTED]

>>

>> Thanks for reaching out - I hear your frustrations around waste and debris from encampments. A lack of adequate public waste receptacles in general is a common response I hear from constituents - and this just exacerbates the garbage situation at encampments. I know that the location on York street gets visits twice a week from city workers for garbage pick-up - I have forwarded all locations that you've identified over to our Manager of Waste Collections so that he is aware and can send staff out to clean up.

>>

>> Let me know if you do not see an improvement in the next few days,

>>

>> All the best,

>>

>> Wynne Baker (she/her) (hear my name)

>>

>> Constituency Assistant

>> Office of the Mayor

>> City of Hamilton

>> (905) 546-4200

>>

>>

>>

>> -----Original Message-----

>> From: [REDACTED]

>> Sent: June 7, 2023 10:20 AM

>> To: Office of the Mayor <Officeofthe.Mayor@hamilton.ca>

>> Subject: Garbage

>>

>> Good morning,

>>

>> I just wanted to reach out today to express my concerns regarding my the amount of garbage that is being left behind from the homeless people living in these tents all over our city.

>>

>> Unfortunately with the way inflation is going we will probably continue to experience more and more homelessness but I don't believe we should have to me staring at so much garbage that is left behind from these people.

>>

>> There are a couple of spots that I see on a daily basis and I'm asking the city to please have someone go there and clean this mess up. I understand it's not a job anyone wants to do but unfortunately someone has to because it is not leaving a good image on Hamilton or its residents.

>>

>> These areas included but are not limited to.

>>

>> The roundabout from Kenilworth ave. to Lawrence Rd.

>>

>> The corner or Queen St. and Cannon.

>>

>> As well as a homeless person living at the corner of York and Rey St. It is absolutely disgusting with what this individual has laying out.

>>

>> Please feel free to reach out to me via email or phone as I would love to discuss this issue.

>>

>> Thank you in advance,

>>

>> [REDACTED]

>>

>>

>> Sent from my iPhone

A4234

A8519

Central Park encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-05-31 12:18 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 5 attachments (3 MB)

20230531_093614_resized.jpg; 20230531_093749_resized.jpg; 20230531_093825_resized.jpg; 20230531_093844_resized.jpg; 20230531_094759_resized.jpg;

Hi all,

Since last week there is 7 new tents throughout the borders of the entire Central Park.

Most of which are located and utilizing homeowners private fencing or backing onto residential houses. This is creating great potential for private property damage.

This is not a good appearance for our newly renovated park. There is debris scattered throughout the park that staff is cleaning up, but also they are utilizing the sun shelter beside the play structure to sleep on the picnic tables, which makes the area unusable for the residents of the community.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4235

A8520

Re: Whitehern garbage

Turner, Dave <Dave.Turner@hamilton.ca>

Tue 2023-05-30 10:33 AM

To: Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Cc: PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>

Thanks Fred

Dave Turner

Supervisor Heritage Facilities

28 James Street North, Second Floor

Hamilton, ON, L8R 2K1

Phone: 905-546-2424 ext. 4508

Cell: 905-977-1083

Get [Outlook for iOS](#)

From: Delguidice, Fred <Fred.Delguidice@hamilton.ca>**Sent:** Tuesday, May 30, 2023 10:32:17 AM**To:** Turner, Dave <Dave.Turner@hamilton.ca>**Cc:** PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>**Subject:** RE: Whitehern garbage

Hey Dave,

We have received your e-mail and will print it off for the Garbage West crew tomorrow.

Thanks,

Fred DelGuidice*District Supervisor – Parks North**161 Studholme Dr.**Phone: (905) 546 2424 x7803**Cell: (905) 978 - 7796*

From: PW Parks North <parksnorth@hamilton.ca>**Sent:** May 30, 2023 10:31 AM**To:** Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>**Subject:** FW: Whitehern garbage

Hello all,

Please see below.

Thank you

Paul Hamilton**Operation Services Representative**

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Turner, Dave <Dave.Turner@hamilton.ca>**Sent:** May 30, 2023 10:29 AM**To:** PW Parks North <parksnorth@hamilton.ca>; Colombini, Alexandra <Alexandra.Colombini@hamilton.ca>**Subject:** Whitehern garbage

Good Morning

Staff at Whitehern have had to pick up more garbage than usual due to cleaning the grounds because of the encampments. They are placing the extra garbage by the garage can near the stable. Can your crew please arrange to remove this garbage.

Thanks

A4236

Dave Turner

7/22/24, 10:10 AM

Mail - Hamilton, Paul - Outlook

Supervisor Heritage Facilities
28 James Street North, Second Floor
Hamilton, ON, L8R 2K1
Phone: 905-546-2424 ext. 4508
Cell: 905-977-1083

A8521

Get [Outlook for iOS](#)

A4237

A8522


Jackie Washington & open space

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-05-17 9:11 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 3 attachments (2 MB)

20230517_085819_resized.jpg; 20230517_090137_resized.jpg; 20230517_090158_resized.jpg;

Hi all,

There are multiple tents at Jackie Washington Park & across the tracks at Ferguson open space.

Staff are unable to cut/ trimmed and preform proper maintenance standards with these encampments onsite.

Staff, fulltime and students shouldn't have to interact with these unpredictable individuals when they are are just trying to do their job. They get mad hearing the cutters and trimmers while around their tents. Hopefully no unprovoked incidents occur with these individuals while being allowed to take over our parks.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4238

RE: Lifesavers Park clean up request - empty encampments

A8523

Wade, Joe <Joe.Wade@hamilton.ca>

Tue 2023-05-16 8:52 AM

To: PW Parks North <parksnorth@hamilton.ca>

Thank You

Joe

From: PW Parks North <parksnorth@hamilton.ca>

Sent: May 16, 2023 8:50 AM

To: Unsheltered <unsheltered@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Subject: FW: Lifesavers Park clean up request - empty encampments

Good morning. Please see below

Thank you!

Jessica Perdue

From: Tarbutt, Melissa

Sent: May 16, 2023 8:48 AM

To: PW Parks North <parksnorth@hamilton.ca>

Subject: Lifesavers Park clean up request - empty encampments

Hello,

Police have noted that all individuals have been removed from encampments at Lifesavers Park. Location is at 100 Cumberland Ave.

Police have asked that the empty encampments be removed. Police Inc.23-634023

Thank you!

Regards,

Melissa Tarbutt

Customer Contact Centre Representative, Customer Contact Centre

Customer Service, POA and Financial Integration, City of Hamilton

T: (905) 546-2424 x5989

Email: melissa.tarbutt@hamilton.ca

www.hamilton.ca

A4239

A8524

Beemer Park - encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Thu 2023-05-11 1:10 PM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230511_125245_resized.jpg; 20230511_125226_resized.jpg;

Hi all,

We received reports from concerned residents and our Bylaw staff regarding the amount of tents that popped up at Beemer.

There is 5 tents so far along the same fence line as last year, where we had a major propane fire that caused excessive damage.

The safety and ability for residents to utilize the bathrooms for intended use (not drug use and sex trade) is the main concern. Also the safety of our staff and Facilities staff being subjected to disgusting conditions for cleaning, and the constant confrontation with these individuals when opening and locking up the washrooms needs to be addressed as well.

Out of curiosity, is there any tracking or concerns of the group(s) funding this serious issue?? As the exact same style of tents are popping up everywhere. They need to be stopped from making the situation worse.

Please pass these concerns on to whomever is apart of the decision making.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4240

A8525


Woodlands encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Thu 2023-05-11 10:11 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230511_100244_resized.jpg; 20230511_100300_resized.jpg;

Hi all,

We need to request that all the encampments at the back of Woodlands Park need to be removed asap.

We are looking to have the space that is intended to be a children's reading nook back to a usable space, including having the light repaired from the vandalism.

This requires the site to be free of encampments for the safety of our contractors to inspect and make the necessary repairs.

Please advise on a timeline for removal so we initiate the repair process.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4241

A8526

Gage Park encampments

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Fri 2023-05-05 10:43 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Steiner, Jay <Jay.Steiner@hamilton.ca>

 5 attachments (3 MB)

20230505_102942_resized.jpg; 20230505_102953_resized.jpg; 20230505_103201_resized.jpg; 20230505_103418_resized.jpg; 20230505_103718_resized.jpg;

Hi all,

There is now 5 or 6 encampments through out Gage Park, and its getting out of hand.

Are we just allowing them to take over and put tents in every patch shrubs??

With event season upon us, including next week. This is not the way we want residents or out of towners to see arguably our nicest park. Makes for horrible perceptions on us as City employees.

Hopefully your team can make something happen.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4242

FW: Urgent -Park Trail SR - Case ID - 104384841

A8527

PW Parks East <parkseast@hamilton.ca>
Thu 2023-04-20 6:59 AM
To:PW Parks North <parksnorth@hamilton.ca>

Stuart Miller
District Investigator – Parks East
349 Jones Rd.
Phone: (905) 546 2424 x7076
Fax: (905) 643 7122



From: LAGAN <donotreply_laganprod@hamilton.ca>
Sent: April 19, 2023 4:23 PM
To: PW Parks East <parkseast@hamilton.ca>
Subject: Urgent -Park Trail SR - Case ID - 104384841

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Parks Trails - SR
Address of Issue	INTERSECTION QUEENSTON ROAD REID AVENUE SOUTH HAMILTON
Additional Location Details:	
Trail Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* Customer Contact Requested by: Phone ____ Redhill Trail from Queenston to King west of RHVP - caller mentioned about health and safety concern with personal items that have been rolled up into the dirt when the City removed the homeless people. -caller wants to

A4243

A8528

submit a formal complaint about the people taking care of the actual trail and encampments. -As per caller, the way they removed and destroyed the items where inhumane. Using a bulldozer to destroy everything including the trail. -Caller has a picture of the trail and would like to speak with someone re this. -Pls call back.

Thank you
Caparas, Gemalyn
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4244

RE: Victoria park encampments

A8529

Wade, Joe <Joe.Wade@hamilton.ca>

Thu 2023-04-20 12:01 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thanks Andrew

Joe

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>

Date: 2023-04-20 11:46 a.m. (GMT-05:00)

To: Unsheltered <unsheltered@hamilton.ca>

Cc: "Wade, Joe" <Joe.Wade@hamilton.ca>, "Pelt, Liz" <Liz.Pelt@hamilton.ca>, "Delguidice, Fred" <Fred.Delguidice@hamilton.ca>, "Hasselman, Steve" <Steve.Hasselman@hamilton.ca>, PW Parks North <parksnorth@hamilton.ca>

Subject: Victoria park encampments

Hi all,

4 tents popped up overnight at Victoria park.

2 at the main entrance right on the corner of King and Locke, and the other 2 directly behind the community garden.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4245

A8530


Ferguson Station

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Tue 2023-04-04 10:10 AM

To: Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 2 attachments (1 MB)

20230404_100304_resized.jpg; 20230404_100233_resized.jpg;

Hi all,

There is 3 individuals settling in at Ferguson Station and making a mess.

Could you please address this site ASAP as we recently had all the power and lights repaired here, and just yesterday our contractor cleaned the entire cage area inside and out.

We would like to try and keep this park free of encampments to minimize vandalism and associated costs.

Thanks in advance,

Parks North

Sent from my Bell Samsung device over Canada's largest network.

A4246

A8531

RE: Human feces in Gage Park

Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>

Wed 2023-03-01 9:53 AM

To: [REDACTED]
Cc: PW Parks North <parksnorth@hamilton.ca>

Hi [REDACTED]

Thank you for your email and I hope you've had a good week as well! My name is Alex McGillivray (she/her) and I am the Resident Liaison for Ward 3 and Councillor Nann. It's nice to e-meet you.

I have been in this role for one week now and have been catching up on a back log of requests as the team was short staffed prior to my arrival. I appreciate your patience in receiving a response from us.

I'm also sorry to hear about the human feces you've encountered in Gage Park. I live near and access the park regularly so can certainly understand your concerns.

I have copied Parks North on this email so that they can provide some insight on how to help.

Warmly,

Alex M

Alexsandra McGillivray, she/her
Resident Liaison to Councillor Nrinder Nann
Ward 3 – City of Hamilton
City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5
Phone: 905-546-4550
Email: ward3@hamilton.ca
Website: www.nrinder.ca

-----Original Message-----

From: [REDACTED]
Sent: February 25, 2023 9:56 AM
To: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>
Subject: Human feces in Gage Park

Hi Nrinder!

Hope your week went well. I just wanted to email you to tell you about the human feces that is in Gage Park. I realize the people in encampments need to toilet but I'm worried about my dog bringing home sickness to my baby. Or my dog himself getting sick. The dogs often will get into it. One of the kind dog walkers will often pick up the feces. There's one that's always in the same spot so the dog walkers are wary of it. But there are often random piles of it in other places. I'm not sure if we can provide health teaching or a safe way for people to defecate or dispose of it but it's a real problem.

Thanks so much for your time,
[REDACTED]

Sent from my iPhone

A4247

A8532

RE: RE: Garbage Cleanup - Shamrock Park - 23W20004E

Graham, Cynthia <Cynthia.Graham@hamilton.ca>

Fri 2023-01-27 12:58 PM

To: Ward 2 <ward2@hamilton.ca>

Cc: Bunn, Kara <Kara.Bunn@hamilton.ca>; Ciriello, Monica <Monica.Ciriello@hamilton.ca>; Baird, Michelle <Michelle.Baird@hamilton.ca>; Khan, Carlyle <Carlyle.Khan@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; PW Waste Management - Customer Service <wastemanagement@hamilton.ca>

Good afternoon,

In response to this inquiry, staff from Parks, MLE and Housing have reviewed the situation. Unfortunately without a consolidated encampment response team in place, it isn't always obvious who to bring together to address concerns raised. Each of us (Parks, MLE, Housing) have a role, so we have coordinated, and I'm responding on behalf of everyone. In the absence of the Encampment Response team, we have determined a temporary process that we will implement for this scenario.

Staff from Housing will attend the site (my understanding is that this is occurring today), and speak with the individuals staying at Shamrock Park. The individuals will be encouraged to pick up the litter, needles and other items and place them at a designated location using safe disposal methods particularly for the biohazard and glass. If they are willing to do this pick up, Parks can then pick up the litter and safely dispose of it.

The intent would be to facilitate the clean up of the debris and litter, and not a removal of the encampment. Timing of this work has yet to be confirmed.

Please be aware that the reports on Encampments will be discussed at the February 1, 2023 GIC and there will hopefully be clarity on how to manage these situations and requests going forward.

Thanks,
Cynthia.

Cynthia Graham

Acting Director - Environmental Services

Public Works, City of Hamilton

(905) 546-2424 Ext.2337



From: Ward 2 <ward2@hamilton.ca>**Sent:** January 25, 2023 9:13 AM**To:** PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** RE: Garbage Cleanup - Shamrock Park - 23W20004E

Hello,

I received a complaint about garbage around the encampment at Shamrock Park. I'm not asking for any action on the encampment but hoping we can cleanup any garbage around the park as it was identified there was needles and broken glass around.

Thank you,
Hasnain Khan
Ward 2 Constituency Coordinator

A4248

A8533

After Hours Parks / Open Space / Trail SR - Case 0

LAGAN <donotreply_laganprod@hamilton.ca>

Sat 2023-05-13 2:42 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	Hamilton Police
Address	155 KING WILLIAM STREET
Address	
Postal Code	L8R 1A7
Community	HAMILTON
Phone Number	905-546-4925
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	
Address of Issue	200 HARBOUR FRONT DRIVE HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Homeless
Issue:	REMOVAL
Details of Issue:	GARBAGE FROM VAGRANT - NON HAZARDOUS ON PARK BENCH NEAR BOAT LAUNCH INC 23-631086

Thank you

City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

This is a system generated email, please do not reply.

A4249

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A4250

A8535

After Hours Parks / Open Space / Trail SR - Case 104375293

LAGAN <donotreply_laganprod@hamilton.ca>

Sun 2023-04-16 6:09 AM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	FIRE DEPT
Address	
Address	
Postal Code	
Community	
Phone Number	905-546-3335
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	Parks Non Emergency - SR
Address of Issue	167 BIRGE STREET HAMILTON
Additional Location Details:	
Asset:	Open Space / Naturalized Area
Sub Asset:	Open Space - Grass or Natural Area
Issue:	OTHER
Details of Issue:	Fire started by homeless people (best guess) debrie and garbage that needs to be picked up within the park.

Thank you
dispatchjstyles
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

This is a system generated email, please do not reply.

A4251

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A4252



Service Request Information (Hansen)

A8537

16822232

SR # 16822232
Request Type PPPOTHER - Park Other
Request Date 29/03/2023 10:15
Taken By lagan_ws
Incident Date
Priority -
Responsibility PND - PARKS NORTH
Project OTHER - Other
Address 501 BARTON ST E / PND WOODLAND PARK HAMILTON
Location
Additional Information

Area WARD3
Sub-area
District
Map #
Reference # 104338031
Source
Last Modified By
Last Modified Date Time
Reviewed By
Reviewed Date

Inspection

Inspector Severity 1
Scheduled **Due By**
Started **Due By**
Completed **Due By**
Resolved **Due By**
Resolution -

Contacts Information

Primary Caller Customer Ref No
Name **Address** **Day Phone** **Eve/Cell Phone**
EMAIL
Call Date: 29/03/2023 10:15 am **Taken By:**

Customer Comments garbage and debris in the park over by the building on the ground - it looks like someone is living there or might have been living there

Logs

Log Type and Description	Start Date Time	Started By	Comments
HALAGAN - Lagan	3/29/2023 10:15:57AM	lagan_ws	104338031

A4253



Service Request Information (Hansen)

A8538

16821583

SR # 16821583
Request Type PPPPATHWAY - Pathway
Request Date 28/03/2023 15:32
Taken By lagan_ws
Incident Date
Priority -
Responsibility PND - PARKS NORTH
Project DEBRIS - Debris
Address 130 ST. JOSEPH'S DR HAMILTON
Location
Additional Information

Area WARD2
Sub-area
District
Map #
Reference # 104336952
Source
Last Modified By
Last Modified Date Time
Reviewed By
Reviewed Date

Inspection

<u>Inspector</u>	Severity	1
<u>Scheduled</u>	<u>Due By</u>	
<u>Started</u>	<u>Due By</u>	
<u>Completed</u>	<u>Due By</u>	
<u>Resolved</u>	<u>Due By</u>	
<u>Resolution</u>	-	

Contacts Information

<u>Primary Caller</u>	Customer Ref No	<u>Day Phone</u>	<u>Eve/Cell Phone</u>
<u>Name</u>	<u>Address</u>		
		<u>EMAIL</u>	
<u>Call Date:</u> 28/03/2023 03:32 pm	<u>Taken By:</u>		

Customer Comments at the end of keddy trail - at the claermont access - from St. Joseph's drive and the end of the street about 250 feet out - look down and there a pile debris left behind from an encampment - request to have it cleaned up

Logs

<u>Log Type and Description</u>	<u>Start Date Time</u>	<u>Started By</u>	<u>Comments</u>
HALAGAN - Lagan	3/28/2023 3:32:21PM	lagan_ws	104336952

A4254

A8539

RE: RE: Cleanup - McLaren Park - 23W20013L

Pelt, Liz <Liz.Pelt@hamilton.ca>

Mon 2023-03-27 12:39 PM

To: Khan, Hasnain <Hasnain.Khan@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

Hello Hasnain,

Joe Wade informed me this area had been cleared late Friday, March 24, 2023.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: Pelt, Liz**Sent:** March 27, 2023 9:39 AM**To:** Khan, Hasnain <Hasnain.Khan@hamilton.ca>**Cc:** Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>**Subject:** RE: RE: Cleanup - McLaren Park - 23W20013L

Good morning Hasnain,

We have notified outreach several times as this issue involves a homeless person located in McLaren Park, who has been moving about in the park.

We have been in the park picking litter as there are residents living on the north fence line constantly throwing their kitchen garbage into the park. We have asked By Law to assist with this situation.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: PW Parks North <parksnorth@hamilton.ca>**Sent:** March 27, 2023 9:27 AM**To:** Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>**Cc:** Hasselman, Steve <Steve.Hasselman@hamilton.ca>**Subject:** FW: RE: Cleanup - McLaren Park - 23W20013L

Hello,

Please see the concern from the councillors office below.

Thank you

Paul Hamilton**Operation Services Representative**

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Khan, Hasnain <Hasnain.Khan@hamilton.ca>**Sent:** March 27, 2023 9:24 AM**To:** PW Parks North <parksnorth@hamilton.ca>**Subject:** RE: Cleanup - McLaren Park - 23W20013L

Good morning,

We received this tweet about garbage piling up at McLaren Park. Could we get someone to attend this please.

[https://twitter.com/\[REDACTED\]/status/1640052952386740224](https://twitter.com/[REDACTED]/status/1640052952386740224)

A4255

7/22/24, 10:22 AM

Mail - Hamilton, Paul - Outlook

Thank you,
Hasnain Khan
Ward 2 Constituency Coordinator

A8540

A4256

A8541

RE: Whitehern garbage pickup

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Thu 2023-03-16 12:37 PM

To: PW Parks North <parksnorth@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>

Hey Paul.

Whitehern is on Winter West Route B.

These cans are serviced on Tuesdays and Fridays in a typical week.

Staff will be there tomorrow to pick up and have securities number if need be.

Thanks,

Fred DelGuidice*District Supervisor – Parks North**161 Studholme Dr.**Phone: (905) 546 2424 x7803**Cell: (905) 978 - 7796*

From: PW Parks North <parksnorth@hamilton.ca>**Sent:** March 16, 2023 12:34 PM**To:** Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>**Subject:** FW: Whitehern garbage pickup

Hello,

Please see below.

Thank you

Paul Hamilton**Operation Services Representative**

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>**Sent:** March 16, 2023 12:29 PM**To:** PW Parks North <parksnorth@hamilton.ca>**Cc:** Turner, Dave <Dave.Turner@hamilton.ca>**Subject:** RE: Whitehern garbage pickup

Hello,

I just wanted to make sure that Parks was able to come today to pick up our garbage. We have the gates currently open, but with that our neighbours have deposited several additional garbage bags around the bin so it is now piling up. Thank you again for your help.

Kind regards,

Rebecca Hicks MA, MMSI

Site Supervisor

Whitehern Historic House and Garden

Tourism and Culture, City of Hamilton

W: 905-546-2424, ext 3399

C: 905-973-1792



From: Turner, Dave <Dave.Turner@hamilton.ca>**Sent:** January 17, 2023 10:49 AM**To:** PW Parks North <parksnorth@hamilton.ca>**Cc:** Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>; Cuberovic, Alexander <Alexander.Cuberovic@hamilton.ca>**Subject:** Whitehern garbage pickup

A4257

Good morning

7/22/24, 10:23 AM

Mail - Hamilton, Paul - Outlook

With the ongoing homeless issue happening at and around Whitehern we have had to secure the side man gate where Parks North picks up Whitehern garbage. There are several bags of garbage that need to be picked up. Wondering if you could send over a crew to remove the garbage. The side is open until 4pm today.

Thanks

Dave Turner
City of Hamilton
Supervisor Heritage Facilities
Cell: 995-977-1083

A6542

A4258

A8543

Whitehern garbage

Turner, Dave <Dave.Turner@hamilton.ca>

Tue 2023-02-21 10:57 AM

To: PW Parks North <parksnorth@hamilton.ca>; Hicks, Rebecca <Rebecca.Hicks@hamilton.ca>


 2 attachments (2 MB)

Image.jpeg; Image.jpeg;

Good morning

Just wanted to update Parks staff about homeless campers at Whitehern. Currently we have a group that has decided to setup a camp at the side gate on MacNab street right in front of the gate. Parks staff will need to park in front of the large courtyard gates to retrieve the garbage. See attached photos.

Thanks

Dave Turner
City of Hamilton
Supervisor Heritage Facilities
Cell: 995-977-1083

A4259

A8544

RE: Shamrock - RMS request

Bougram, Alisha <Alisha.Bougram@hamilton.ca>

Wed 2023-02-15 2:28 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thanks Andrew,

Please use RMS 064923 for this claim.



City of Hamilton
Corporate Services Department
Legal and Risk Management Services
City Hall
71 Main Street West
Hamilton, ON Canada L8P 4Y5
www.hamilton.ca

Alisha Bougram

Risk Analyst
Legal and Risk Management Services, Corporate Services Department
City of Hamilton
Phone: 905.546.2424 Ext. 6525
Physical Office: 50 Main St. East, 4th Floor, Hamilton, ON

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Sent:** Wednesday, February 15, 2023 12:47 PM**To:** Bougram, Alisha <Alisha.Bougram@hamilton.ca>**Cc:** Chamberlain, Gavin <Gavin.Chamberlain@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** Shamrock - RMS request

Hey Alisha,

We are requesting an RMS# for some recent vandalism to a light standard at Shamrock Park (105 Walnut st. S.) caused by an active homeless encampment.

Please review file attached with details and pics and let me know if there is anything else you require, and I will ensure our contractor adds the RMS w/ PKN# to the invoice.

Thanks in advance,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479

andrew.stephenson@hamilton.ca

A4260

A8545

Construction Fencing at Beasley Park

Pelt, Liz <Liz.Pelt@hamilton.ca>

Tue 2023-02-14 5:52 PM

To: Unsheltered <unsheltered@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>

It has been reported to Parks North that the construction fencing at Beasley Park is being dismantled/vandalized by the homeless.

Liz Pelt
Parks North

Sent from my Bell Samsung device over Canada's largest network.

A4261

A8546

Urgent -After Hours Parks / Open Space / Trail SR - Case 104253184

LAGAN <donotreply_laganprod@hamilton.ca>

Tue 2023-02-14 5:30 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Parks Emergencies - SR
Address of Issue	96 MARY STREET HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Fencing
Issue:	REPAIRRPLC
Details of Issue:	*Identified as Urgent* __ SNOW FENCE AROUND TREES BEING TAKEN DOWN BY HOMELESS COMMUNITY - STATES THERES ACCESS TO PARK OFF OF CANNON

Thank you
dispatch_bsmrekar
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-
CITY (2489)

A4262

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A8547

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A4263

FW: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

A8548

Pelt, Liz <Liz.Pelt@hamilton.ca>

Thu 2023-02-09 12:13 PM

To: [REDACTED]
Cc: Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi [REDACTED],

I just returned from the site and there is no one on site. I think Public Health did a round up in various areas as the cold snap approached.

Liz Pelt

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: Pelt, Liz

Sent: February 9, 2023 10:48 AM

To: [REDACTED]

Cc: Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Subject: RE: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Hi [REDACTED],

Parks has informed the Councillors that vendors can not perform work in sites occupied by the homeless.
I was not aware of the person at this particular site. I will drive by today to see if he still on site.

We were notified just yesterday that By-law will be attending to and moving people/persons off sites and then work can be performed. This "action" had been paused January 1.

I will keep you posted. Thanks for the reply.

Liz Pelt

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: [REDACTED]

Sent: February 9, 2023 10:33 AM

To: Pelt, Liz <Liz.Pelt@hamilton.ca>; info@fmpage.com

Subject: Re: FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Hi Liz,

Ill be back in the office on Monday.

Yes we will look after this next week.

Would it be possible to get rid of the homeless guy living just inside the fence line prior to our arrival? He will probably cut the fence open right after we leave.

Thanks,

[REDACTED]

----- Original Message -----

From "Pelt, Liz" <Liz.Pelt@hamilton.ca>

To [REDACTED]

Cc "Delguidice, Fred" <Fred.Delguidice@hamilton.ca>; "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>; "Hasselman, Steve" <Steve.Hasselman@hamilton.ca>

Date 2023-02-09 10:21:41 AM

Subject FW: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Please see correction below....LOL

A4264

Liz Pelt

A8549

Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



From: Pelt, Liz
Sent: February 9, 2023 10:17 AM
To: [REDACTED]
Cc: Delguidice, Fred (Fred.Delguidice@hamilton.ca) <Fred.Delguidice@hamilton.ca>; Stephenson, Andrew (Andrew.Stephenson@hamilton.ca) <Andrew.Stephenson@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>
Subject: Birge Park, 167 Birge Street Hamilton REQUEST for CUT FENCE REPAIR HANSEN #16755987

Good morning,

Can we please have a hole cut repaired in the NW corner of the back fence line of Birge Park.

Our Investigator did speak to [REDACTED] before he left for vacation about this (repetitive) repair. Could this possibly be repaired at the earliest possible time next week? We have an upset resident who is concerned about his neighbourhood.

I look forward to your reply,

Thank you

Liz Pelt
Supervisor Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.3668



A4265

A8550

RE: Gage Park - RMS request

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Tue 2023-01-24 1:37 PM

To: PW Parks North <parksnorth@hamilton.ca>; Bougram, Alisha <Alisha.Bougram@hamilton.ca>
 Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>

1 attachments (103 KB)

Mahony fence damage - PKN#23002.pdf;

Hey Alisha,

Sorry, no other info than what was on the Hansen. (attached)

There was no other details than the incident number. I guess we would have to request the report via the dept. under freedom of information act.

Thanks for the new RMS.

If there is any way I can be of assistance let me know.

Thanks again,

Andrew

From: PW Parks North <parksnorth@hamilton.ca>

Sent: January 24, 2023 1:33 PM

To: Bougram, Alisha <Alisha.Bougram@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Gage Park - RMS request

Thanks Alisha!!

Tom Guder
 Operations Service Representative
 Parks West - Shaver Yard
 Environmental Services Division
 Public Works Dept.

City of Hamilton

PH: 905-546-2424 ext: 1704

Hamilton Public Works ~Providing services that bring our City to life!

The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

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From: Bougram, Alisha <Alisha.Bougram@hamilton.ca>

Sent: January 24, 2023 1:28 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: Gage Park - RMS request

Hi Andrew,

Please use RMS # 064982 for the power box.

Regarding the broken fence at Mahony Park, was there a person identified for the MVA that damaged the fence?

Thanks,



City of Hamilton
 Corporate Services Department
 Legal and Risk Management Services
 City Hall
 71 Main Street West
 Hamilton, ON Canada L8P 4Y5
www.hamilton.ca

Alisha Bougram

Risk Analyst
 Legal and Risk Management Services, Corporate Services Department
 City of Hamilton
 Phone: 905.546.2424 Ext. 6525
Physical Office: 50 Main St. East, 4th Floor, Hamilton, ON

A4266

A8551

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>
Sent: Tuesday, January 24, 2023 12:27 PM
To: Bougram, Alisha <Alisha.Bougram@hamilton.ca>
Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Chamberlain, Gavin <Gavin.Chamberlain@hamilton.ca>
Subject: Gage Park - RMS request

Hi Alisha,

We had another incident today of vandalism which the Police got brought in to assist with, and we are requesting a RMS for the repairs needed to the power box attached to the pedestal within Gage Park.

I was onsite at 10am and noticed the homeless encampment had broken into the box and had 3 extension cords running into their 2 tents. I contacted the Police and they arrived on scene shortly after to assist with confronting the individuals and removing the cords. I inspected the damage and they had broken both hinges in the top of the secured box to gain access.

We will be requesting our contractors ([REDACTED]) to replace and install larger more vandal proof hinges.

Police Incident number is: 23- 522801, officer Dan Kocsis badge #1371 was on scene.

Our work order number will be PKN#23003.

Let us know if there is any further info required to obtain the RMS.

Thanks again Alisha,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054
Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

A4267

A8552**Urgent -After Hours Parks / Open Space / Trail SR - Case 104208670**

LAGAN <donotreply_laganprod@hamilton.ca>

Sun 2023-01-22 7:09 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	Hamilton Police
Address	155 KING WILLIAM STREET
Address	
Postal Code	L8R 1A7
Community	HAMILTON
Phone Number	905-546-4925
Alt. Phone Number	
Email	optout@hamilton.ca

Issue Details:	
Type	Parks Emergencies - SR
Address of Issue	55 HILLCREST AVENUE HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park - Homeless
Issue:	REMOVAL
Details of Issue:	*Identified as Urgent* __ HOMELESS BELONGINGS NEED TO BE CLEANED UP TENT TARP AND COOKING SUPPLIES P23520957

Thank you
dispatch_bsmrekar
City of Hamilton
Customer Contact Centre

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A4268

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A4269

Ward 4 REQUEST [REDACTED] Re: Clean at Red Hill trail halfway between King St and Queenston Rd

A8554

Ward 4 <ward4@hamilton.ca>
Mon 2023-01-16 12:05 PM
To:PW Parks North <parksnorth@hamilton.ca>
Good afternoon Parks Team,

Please see the following request from a resident in our ward regarding trash that has been left in the Red Hill Trail. Any assistance would be greatly appreciated. Thanks!

From: [REDACTED]
Sent: January 15, 2023 9:18 AM
To: Hwang, Tammy <Tammy.Hwang@hamilton.ca>
Subject: Congratulations

Dear Tammy,

First let me congratulate you on winning the election and becoming councillor for Ward 4. You have many challenges ahead of you. I trust you will support gentle density development within the urban boundary and push back against the Doug Ford government.

I walk a lot in our ward especially along The Red Hill Valley and I will continue to as I have in the past notify the councillors office of things of concern.

Today's concern is an abandoned homeless encampment just off the Red Hill trail halfway between King St and Queenston Road near the creek. It is in need of clean up.

I do pick up litter regularly along the trail but this is beyond what I am capable.

Regards

A4270





A8556

A8557

A4273

Parks SR - Case ID - 104180895

A8558

LAGAN <donotreply_laganprod@hamilton.ca>
Fri 2023-01-06 1:00 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	76 JOHN STREET NORTH HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	There was a homeless person living here for several weeks.. police has moved the homeless person out and left all kinds of debris strewn throughout the park --- clothes, garbage etc. Calle owns a business across the street and says this park needs to be cleaned regularly as it is often heavily littered. Please clean.

Thank you
Olcha-Brown, Diane
City of Hamilton
Customer Contact Centre

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A4274

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A8559

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A4275


A8560

FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Pelt, Liz <Liz.Pelt@hamilton.ca>

Tue 2023-01-03 12:42 PM

To: PW Parks North <parksnorth@hamilton.ca>; Weinberger, Alexandra <Alexandra.Weinberger@hamilton.ca>

 2 attachments (4 MB)

processed-d556b6f2-c04a-45b6-bbbc-a3308a3de385_IYcxWTo5.jpeg; processed-96fea431-b7b0-499e-9ce1-2d094d238624_KfK4KKU5.jpeg;

Staff are on their way to upright the tables.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: PW Parks North <parksnorth@hamilton.ca>**Sent:** January 3, 2023 11:11 AM**To:** Pelt, Liz <Liz.Pelt@hamilton.ca>**Subject:** FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Hi Liz,

Please see below.

Thank you

Paul Hamilton**Operation Services Representative**

Parks North Chedoke Yard

City of Hamilton

905-546-2424 ext. 5111



From: Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>**Sent:** January 3, 2023 11:01 AM**To:** PW Parks North <parksnorth@hamilton.ca>**Subject:** FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Good morning,

Please see below from a resident. Could you please ensure someone rights these picnic tables?

Thanks!

Alex

Alexandra Weinberger, she/her

Executive Assistant to Councillor Nrinder Nann**Ward 3 – City of Hamilton**

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-4550

Email: alexandra.weinberger@hamilton.caWebsite: nrinder.ca

City Hall is located on the ancestral territory of the Haudenosaunee Confederacy, the Anishinaabe and many other Indigenous peoples. It is also covered by the Dish with One Spoon Wampum agreement, which asks that all sharing this territory do so respectfully and sustainably in community.

Lobbyists must register at: www.hamilton.ca/lobbyistregistry

From: Nann, Nrinder <Nrinder.Nann@hamilton.ca>**Sent:** Tuesday, January 3, 2023 10:08 AM**To:** Office of Ward 3 City Councillor Nrinder Nann <ward3@hamilton.ca>**Subject:** FW: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

A4276

Alexandra Weinberger, she/her

Executive Assistant to Councillor Nrinder Nann

Ward 3 – City of Hamilton

City Hall - 71 Main St W, Second Floor, Hamilton ON, L8P 4Y5

Phone: 905-546-4550

Email: alexandra.weinberger@hamilton.ca

Website: nrinder.ca

A8561

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Lobbyists must register at: www.hamilton.ca/lobbyistregistry.

From: [REDACTED]

Sent: Thursday, December 29, 2022 1:31 PM

To: Carr, Erin <Erin.Carr@hamilton.ca>; Engage Hamilton <notifications@engagementhq.com>; Nann, Nrinder <Nrinder.Nann@hamilton.ca>

Subject: Picnic table at Woodlands park. Sanford ave.n and Barton st Hamilton

Please send someone to fix picnic table. Homeless couple , who knows what they are thinking 😞. Please put tiny homes up. They all need a place to call home.

Get [Outlook for Android](#)

A4277

A8562

Urgent -Parks SR - Case ID - 103289590

LAGAN <donotreply_laganprod@hamilton.ca>

Fri 2021-11-05 2:36 PM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	13 HILL STREET HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ resident reports an apartment size recycle bin at the edge of the park off richmond..lid closed...may of been homeless persons...doesnt want to look whats in it...wants us to come get it for safety

Thank you
Caplette, Helen
City of Hamilton
Customer Contact Centre

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A4278

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A8563

A4279

A8564


Deficiencies - Parks North

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Tue 2020-05-19 10:36 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Noble, Gordon <Gordon.Noble@hamilton.ca>; Carducci, Sam <Sam.Carducci@hamilton.ca>

 4 attachments (3 MB)

20200519_092221_resized.jpg; 20200519_092337_resized.jpg; 20200519_092500_resized.jpg; 20200519_101013_resized.jpg;

Hi Tammy.

Could you enter the following into Hansen.

- 1) Kay Drage Park. Lock missing on back gates (in and off to the right) and gate leading to train tracks.
- 2) Bayfront Trail signs - All tagged or missing.
- 3) Non active homeless set up at Shamrock Park S. Needles have been picked. Will enter into Hansen. Illegal dumping still needs to be picked up.

Thanks
Fred

Sent from my Bell Samsung device over Canada's largest network.

A4280

Park Trail SR - Case ID - 101753523

A8565

donotreply_laganprod <donotreply_laganprod@hamilton.ca>

Mon 2020-04-06 3:17 PM

To: PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Parks Trails - SR
Address of Issue	95 ARKLEDUN AVENUE HAMILTON
Additional Location Details:	Arkledun and Claremont
Trail Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Customer Contact Requested by: Phone ___ Resident states across from their property there is access to the bruce trail - The resident states there is a homeless village and much garbage and debris built up. The resident states the garbage is out of hand and also much graffiti. The resident states they have been dealing with reporting this 2 times a year for the past couple of years and have spoken with a number of departments and noone can figure out who is responsible for cleaning up this trail, dumping and graffiti. This will require further investigation please.

A4281

Thank you
Janus, Hailee
City of Hamilton
Customer Contact Centre

A8566

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A4282

Park Open Space SR - Case ID - 101753474

A8567

donotreply_laganprod <donotreply_laganprod@hamilton.ca>

Mon 2020-04-06 3:10 PM

To: PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Parks Open Space - SR
Address of Issue	95 ARKLEDUN AVENUE HAMILTON
Additional Location Details:	Arkledun and St Joseph's Drive
Open Space Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Resident states this is an on-going issue every year they report the homeless people in the area. The resident states they are making a formal report now and there are homeless people (tent City) on the North side of the open space near their property at [REDACTED]. The resident states they called the police and the Hamilton police told the resident they must call in to report with us.

Thank you
Janus, Hailee
City of Hamilton
Customer Contact Centre

A4283

A8568

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A4284

A8569

15500963 Transfer: 1 Hansen Service Request to: PND - PARKS NORTH

Hansen Superuser <Hansen@hamilton.ca>

Fri 2020-01-24 4:11 PM

To:PW Parks North <parksnorth@hamilton.ca>;Hansen Superuser <Hansen@hamilton.ca>

City of Hamilton - Service Request: 15500963 to: PND - PARKS NORTH

Service Request#:	15500963 - Transfer: 1
Service Request Date:	2020-01-24 Taken by: fdelguidice
Service Code:	PPPUS - Pick up sharp in Parks
Responsibility:	PND - PARKS NORTH
Priority:	HAP1 - Priority 1 - Urgent
Project:	-
Asset ID:	
Service Request Address:	175 FERGUSON AVE S HAMILTON
Location:	
Caller First Name:	Fred
Caller Last Name:	DelGuidice
Mailing Address:	
Day Phone:	
Evening Phone:	
Caller Email:	
Comments or Request:	A large amount of needles and paraphernalia is located within a couple homeless camps along the Corktown Path. Please clean up

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City of Hamilton
Hansen Service Request
Generated by Hansen 8 System @2015

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A4285

Hansen Superuser <Hansen@hamilton.ca>
Thu 2019-07-18 9:49 AM
To:PW Parks North <parksnorth@hamilton.ca>;Hansen Superuser <Hansen@hamilton.ca>

City of Hamilton - Service Request: 15294831 to: PND - PARKS NORTH

Service Request#:	15294831 - Transfer: 1
Service Request Date:	18/07/2019 Taken by: tguder
Service Code:	PPPUS - Pick up sharp in Parks
Responsibility:	PND - PARKS NORTH
Priority:	HAP1 - Priority 1 - Urgent
Project:	-
Asset ID:	
Service Request Address:	169 SANFORD AVE N HAMILTON
Location:	
Caller First Name:	
Caller Last Name:	
Mailing Address:	
Day Phone:	
Evening Phone:	
Caller Email:	
Comments or Request:	Caller states that there are needle packs & syringes along the fenceline along Sanford Ave. There is also lots of clothing & assorted belongings from a possible homeless camp. caller also states that there is a fair amount of debris strewn throughout the park. Please investigate.

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City of Hamilton
Hansen Service Request
Generated by Hansen 8 System @2015

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A8571

RE: This washroom need cleaning I'm reporting to chch

Gardner, Steve <Steve.Gardner@hamilton.ca>

Tue 2023-07-25 12:17 PM

To: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Thank you,

Steve Gardner

Supervisor, Facilities Management
Sports & Entertainment Facilities Section
Public Works Department
(905) 546-2424 Ext.3713



From: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Sent: Tuesday, July 25, 2023 12:17 PM

To: Gardner, Steve <Steve.Gardner@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Subject: RE: This washroom need cleaning I'm reporting to chch

Hi Steve

I checked with the Contractor. The floor drains and toilets are clogged again and they have damaged the soap dispensers. I just put the request into Archibus.

Thanks

Steve Hasselman

Superintendent, Parks North
Public Works
Environmental Services, City of Hamilton
(905) 546-2424 Ext.1481



The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19
www.hamilton.ca/coronavirus

From: Gardner, Steve <Steve.Gardner@hamilton.ca>

Sent: July 25, 2023 12:03 PM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Subject: RE: This washroom need cleaning I'm reporting to chch

Hi Paul,

Parks North is responsible for the cleaning of the washrooms during the summer months.

Thank you,

Steve Gardner

Supervisor, Facilities Management
Sports & Entertainment Facilities Section
Public Works Department
(905) 546-2424 Ext.3713



From: PW Parks North <parksnorth@hamilton.ca>

Sent: Tuesday, July 25, 2023 11:54 AM

To: Gardner, Steve <Steve.Gardner@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselmann@hamilton.ca>

Subject: FW: This washroom need cleaning I'm reporting to chch

Hi Steve,

Please see complaint below.

Thank you

Paul Hamilton

Operation Services Representative
Parks North Chedoke Yard
City of Hamilton

A4287

905-546-2424 ext. 5111



A8572

From: info@hamilton.ca <info@hamilton.ca>
Sent: July 25, 2023 11:52 AM
To: PW Parks North <parksnorth@hamilton.ca>
Subject: FW: This washroom need cleaning I'm reporting to chch

Good morning,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
Hamilton.ca

----- Original Message -----

From: [REDACTED]
Sent: 2023-07-24 10:33:47.397
To: mayor@hamilton.ca; askcity@hamilton.ca
Subject: This washroom need cleaning I'm reporting to chch

JC Beemer park is out of control and the washrooms are toxic have literal liquid feces and urine on the floor, needles, methadone tubes the smell will make u vomit and I'm contacting CHCH news this is not being cleaned everyday at all and I'm gonna keep going back to check. You expect children to use this washroom it's only 2 feet from the playground you people are sick

Sent from my LG Mobile

A4288

Ferguson Station


A8573

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Mon 2023-06-26 8:11 AM

To: PW Forestry General <forestry@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hughes, Brian <Brian.Hughes@hamilton.ca>; Cozzi, Jordan <Jordan.Cozzi@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

 3 attachments (1 MB)

20230626_080311_resized.jpg; 20230626_080317_resized.jpg; 20230626_080327_resized.jpg;

Morning Forestry team,

We received reports of axe damaged trees at Ferguson Station.

Attached are pics of the two trees damaged.

Please investigate and hopefully your able to save them.

Thanks in advance,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4289

Urgent -Parks SR - Case ID - 104433298

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-05-11 11:15 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

A8574

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	1655 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ mahony park - caller stated during tball practice parents notice needles laying around the diamonds and someone posted a sign on face book that people were doing drugs and left the glass. they also saw hammers laying around. Little kids are picking up these items . Asking to have the whole park checked concerned for the kids

Thank you
Kingsley, Teresa
City of Hamilton
Customer Contact Centre

A4290

A8575

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A4291

Garbage, Garbage and more Garbage

A8576

Wed 2023-06-21 11:32 AM

To: PW Parks North <parksnorth@hamilton.ca>; Municipal Law Enforcement <mle@hamilton.ca>; PW Waste Enforcement <wasteenforcement@hamilton.ca>; City Information <cityinfo@infonetnetwork.ca>; Public Health Services <publichealth@hamilton.ca>

📎 1 attachments (527 KB)

No Dumping Pic.jpg;

There is an obscene amount of garbage all throughout the downtown area.

I wish this was an exaggeration, but 95% of the neighborhoods; homes, alleyways, parks, trails, railway tracks, businesses, storefronts etc. etc. are plastered in garbage.

A common scene are signs that say, "no dumping" or "fines for illegal dumping" and beside it is exactly that. (See photo attached for visual example).

I typically send you a list of addresses, including google map locations to help.

This has resulted in the spot eventually being dealt with but then immediately littered again.

As an avid cyclist and dog walker, I've seen that majority of the public parks are a serious health hazard, covered with fecal matter, drugs, drug paraphernalia, rotten food, sharp house wares, sharp car parts, cigarettes by the millions and the list of items goes on. Parks where service trucks for the homeless go to support those in need are handing prepackaged, Styrofoam and plastic containers. Unfortunately, many of which aren't even eaten just picked through and thrown on the ground. I only know this because I often go clean up on my own and its always prominent in the parks post truck visit.

There are mounds of garbage bags, illegally dumped throughout the streets, sidewalks, parks, even in front of people's own properties.

Many rental properties or homes are full of hoarded garbage and not taken care of, resulting in overgrown yards, bringing insect infestations, and a place for more garbage to hide.

Are fines not being enforced?

It's a health concern to leave your home with the state its currently in, unable to walk in certain areas as there is so much broken glass and trash everywhere. Blowing garbage on windy days. Cigarette butt piles that animals and sometimes children mistake for food.

I understand the world is a complete dumpster fire right now, and this is a much bigger issue i.e., mental disorders, social barriers, packaging mandates, manufacturers and so on. But as a city, and even among each neighborhood, what is being done to manage this specific issue?

As I continue to do everything I can to help the issue in my own neighborhood,

I must ask the people in charge what's the plan moving forward? Is there an opportunity to implement the following?

- Increased staffing for garbage clean ups?
- Proper garbage receptacles both on streets and for homes (with lids so garbage doesn't blow everywhere)?
- Enforcement of ticketing?
- In addition to orphan flower beds planting, can the streets, walkways, trails, and parks also be cleaned?

Looking forward to hearing from you on these questions / concerns.

Thank you kindly,

A4292

FW: Webform submission from: Register a By-law Complaint**A8577**

PW Parks South <ParksSouth@hamilton.ca>

Wed 2023-08-16 8:00 AM

To: PW Parks North <parksnorth@hamilton.ca>

Morning – is this location yours?

From: Municipal Law Enforcement <mle@hamilton.ca>**Sent:** August 15, 2023 8:08 PM**To:** PW Parks South <ParksSouth@hamilton.ca>**Subject:** FW: Webform submission from: Register a By-law Complaint

See below

James Jeffrey

By-Law Services

City of Hamilton

905-546-2782 option #2

**From:** City of Hamilton <hello@hamilton.ca>**Sent:** August 10, 2023 4:53 PM**To:** Municipal Law Enforcement <mle@hamilton.ca>**Subject:** Webform submission from: Register a By-law Complaint**Unsubscribe**It appears that you have subscribed to commercial messages from this sender. To stop receiving such messages from this sender, please [unsubscribe](#)

Submitted on Thu, 08/10/2023 - 16:53

Submitted by: Anonymous

Submitted values are:

Your Contact Information

Name

[REDACTED]

Contact Information

[REDACTED]

Address/Location of Complaint

Address or intersecting streets (where offence occurred)

Mahoney park

Hamilton

Property Owner Name

City of Hamilton

Complaint Information

Nature of Complaint

Garbage dumping (garbage dumped on public properties or back alleys, ditches etc.)

Comments/Additional Details

There is a bunch of crack heads and garbage littered all over Mahoney park. There is clothes and garbage strewn across the field etc. Clean it up and get the crackheads out of a children's park. How disrespectful to let disease and drugs live in a children's park.

The sender designated this message as non-commercial mandatory content with the following note:

A4293

[Change communication preferences](#)

A8578

71 Main Street West
Hamilton, ON, L8P 4Y5
Canada

A4294

RE: Urgent - Park, Open Space or Trail Sharps or Needl104568406

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>
Mon 2023-07-10 11:25 AM
To: PW Parks North <parksnorth@hamilton.ca>
All picked up!!

Andrew

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----
From: PW Parks North <parksnorth@hamilton.ca>
Date: 2023-07-10 10:15 AM (GMT-05:00)
To: "Stephenson, Andrew" <Andrew.Stephenson@hamilton.ca>
Subject: FW: Urgent - Park, Open Space or Trail Sharps or Needl104568406

Hi Andrew,

Would you be able to address this?

Thank you

Paul Hamilton
Operation Services Representative
Parks North Chedoke Yard
City of Hamilton
905-546-2424 ext. 5111


From: LAGAN <donotreply_laganprod@hamilton.ca>
Sent: July 10, 2023 10:08 AM
To: PW Parks North <parksnorth@hamilton.ca>
Subject: Urgent - Park, Open Space or Trail Sharps or Needl104568406

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	

A4295

A8580

	HAMILTON
Additional Location Details:	
Asset:	Trail
Sub Asset:	Trail Pathway
Details of Issue:	says thast there is 6 needles on the pipeline park pathway and that its right next to the art installation behind th above address on the pathway

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4296

A8581

FW: W4 Request Re: Needle clean up in Mahoney Park

Harm Reduction <Harm.Reduction@hamilton.ca>

Fri 2023-07-07 10:10 AM

To: PW Parks North <parksnorth@hamilton.ca>

Cc: Harm Reduction <Harm.Reduction@hamilton.ca>

Good morning!

As discussed, here is the email from the Ward 4 office about the sharps on the ground.

Thanks very much for your help with this,

Jen

Jennifer Mac Lean (she, her)

Harm Reduction Inventory Clerk

Mental Well-Being and Substance Use Program

Healthy and Safe Communities

(905) 546-2424 Ext.3159



From: Ward 4 <ward4@hamilton.ca>

Sent: Thursday, July 6, 2023 6:09 PM

To: Harm Reduction <Harm.Reduction@hamilton.ca>

Cc: Ward 4 <ward4@hamilton.ca>

Subject: W4 Request Re: Needle clean up in Mahoney Park

Hey Harm Reduction Team,

I am not sure if this is the right team for this request to go to. There is a Mahoney Park within Ward 4 that residents have informed us of needles/sharps being left on the ground. We would like to request staff to visit the park to possibly clean it up. If this is not the right avenue for this request would you be able to direct me to who we could ask.

Also, I have noticed that there is a sharps disposal bin in Victoria Park (W1), how would we go about requesting a bin in a park within our ward?

Warmest regards,

Jac Hypolite (She/Her)

Admin Assistant to Councillor Tammy Hwang - Ward 4

Phone: 905-546-2424 ext 3168

Office: 71 Main St W, 2nd floor, Hamilton ON L8P 4Y5

 Sign-up for the Ward 4 Newsletter [HERE](#)

 www.ward4hamont.ca

A4297

Parks SR - Case ID - 104560263

A8582

LAGAN <donotreply_laganprod@hamilton.ca>
Wed 2023-07-05 1:51 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	Ask City
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	71 MAIN STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	Hi there, I'm not sure who the right person to direct this email to, however, I would like to write a formal complaint regarding the park right by City Hall. I frequently walk my dog around that area and I have been finding it to be quite unsafe lately for me and my dog. I have been finding a lot of hazardous items at this park lately including needles and crack pipes. Please see the attached photos. The needle I have seen on the grass has been there for more than a week now. I used to see people coming around to clean the park, but it seems like it isn't being cleaned as frequently anymore. These hazardous items come by on a weekly basis now and is making me and others feel unsafe. In

A4298

	addition, the grass area West of City Hall always has rocks lying around and can cause a tripping hazard while walking on the grass. If we can try to make this park safer for our residents of Hamilton that would be greatly appreciated. Thank you
--	---

A8583

Thank you
Lauffer, Maureen
City of Hamilton
Customer Contact Centre

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A4299

A8584

FW: FW: Parks feel unsafe

info@hamilton.ca <info@hamilton.ca>

Tue 2023-07-04 3:00 PM

To: PW Parks North <parksnorth@hamilton.ca>

 5 attachments (3 MB)

image001.png; image002.png; Pic1.jpg; Pic2.jpg; pic 3.jpg;

Good afternoon,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: recreation@hamilton.ca
Sent: 2023-07-03 09:11:47.413
To: [REDACTED]
Cc: info@hamilton.ca
Subject: FW: Parks feel unsafe

Hi [REDACTED]

That is distressing, askCity, please forward to the Park's department, as Recreation does not monitor Parks.

Regards,

Chris McKenzie (he/him)

District Support Clerk

Recreation Department

Healthy and Safe Communities

City of Hamilton

From: [REDACTED]
Sent: Saturday, July 1, 2023 1:08 AM
To: Recreation - Customer Service <recreation@hamilton.ca>
Subject: Parks feel unsafe

Hi there,

I'm not sure who the right person to direct this email to, however, I would like to write a formal complaint regarding the park right by City Hall. I frequently walk my dog around that area and I have been finding it to be quite unsafe lately for me and my dog.

I have been finding a lot of hazardous items at this park lately including needles and crack pipes. Please see the attached photos. The needle I have seen on the grass has been there for more than a week now. I used to see people coming around to clean the park, but it seems like it isn't being cleaned as frequently anymore. These hazardous items come by on a weekly basis now and is making me and others feel unsafe.

In addition, the grass area West of City Hall always has rocks lying around and can cause a tripping hazard while walking on the grass.

If we can try to make this park safer for our residents of Hamilton that would be greatly appreciated.

Thank you

A4300

A8585

FW: Lawrence and Ottawa trail

PW Parks South <ParksSouth@hamilton.ca>

Wed 2023-06-14 9:55 AM

To: PW Parks North <parksnorth@hamilton.ca>

Fwding from backlog in inbox. Thanks, Patti

From: info@hamilton.ca <info@hamilton.ca>**Sent:** May 29, 2023 2:01 PM**To:** PW Parks South <ParksSouth@hamilton.ca>**Subject:** FW: Lawrence and Ottawa trail

Good afternoon,

The following email was sent to our Ask City team. Could you please respond to the inquiry below? If you are not able to answer this inquiry, please let us know, or forward the email to the correct contact.

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: [REDACTED]
Sent: 2023-05-28 16:07:47.327
To: askCITY@hamilton.ca
Subject: Lawrence and Ottawa trail

This is my second time letting you know about this.
Needles
Feces
Urine in bottles
Contaminated garbage
Food

A4301

Urgent -Urgent - Park, Open Space or Trail Sharps or Needl104500806

A8586

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-06-08 6:20 PM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Needles and Sharps - Parks - SR
Address of Issue	INTERSECTION JAMES STREET NORTH STRACHAN STREET EAST HAMILTON
Additional Location Details:	SE Corner
Asset:	Open Space
Sub Asset:	Open Space Other
Details of Issue:	The needles are in a shopping cart on the sidewalk by the trail - 2 have caps.

Thank you
Mudjar, Virginia
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4302

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A8587

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A4303

Urgent - Park, Open Space or Trail Sharps or Needl104489136

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-06-05 9:13 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	off wentworth
Asset:	Park
Sub Asset:	Park Garbage Can
Details of Issue:	overflowing, knocked over-caller said she could see syringes/needles in the can; needles are also on the ground near the washrooms and garbage can -garbage and debris scattered

Thank you
Munari, Francesca
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

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A4304

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A4305

Urgent - Park, Open Space or Trail Sharps or Needl104476959

LAGAN <donotreply_laganprod@hamilton.ca>

Tue 2023-05-30 11:04 AM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	501 BARTON STREET EAST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Pathway
Details of Issue:	resident says that along fence line has a ton of needles near the fire station near the water fountain or washroom building there is a bunch of needles and pipes as well resdient says that there is lots of needles all oover the place and unsafe for pedestrains

Thank you
Williams, Debra
City of Hamilton
Customer Contact Centre

If you have any questions related to this notification, please call the Customer Contact Centre at 905-546-CITY (2489)

A4306

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A4307

RE: abandoned tents + needles/medical equipment in Victoria Park

A8592

Blake, Danielle <Danielle.Blake@hamilton.ca>
Wed 2023-05-17 3:42 PM
To: Ward 1 Office <ward1@hamilton.ca>; Blake, Danielle <Danielle.Blake@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Wade, Joe <Joe.Wade@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>
Cc: Wilson, Maureen <Maureen.Wilson@hamilton.ca>
Hello. Just looping in the outreach team and our parks team member, Joe.
Outreach can confirm the site is abandoned and then Joe can arrange clean up.
Thanks

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----
From: Ward 1 Office <ward1@hamilton.ca>
Date: 2023-05-17 3:05 p.m. (GMT-05:00)
To: "Blake, Danielle" <Danielle.Blake@hamilton.ca>, PW Parks North <parksnorth@hamilton.ca>
Cc: "Wilson, Maureen" <Maureen.Wilson@hamilton.ca>
Subject: FW: abandoned tents + needles/medical equipment in Victoria Park

Hi folks,

I am unsure what the plan is when and if an encampment is abandoned. Is there a clean up option for this site?

Thank you for your guidance.

Stephanie Hilson *(She/Her)*
Strategic Initiatives Advisor
Ward 1 | [Ainslie Wood](#) | [Kirkendall](#) | [Strathcona](#) | [Westdale](#)
E: stephanie.hilson@hamilton.ca | C: 289-339-5000
W: maureenwilson.ca

From: [REDACTED]
Sent: May 17, 2023 2:47 PM
To: Ward 1 Office <ward1@hamilton.ca>; City Information <info@hamilton.ca>
Subject: abandoned tents + needles/medical equipment in Victoria Park

Hello,

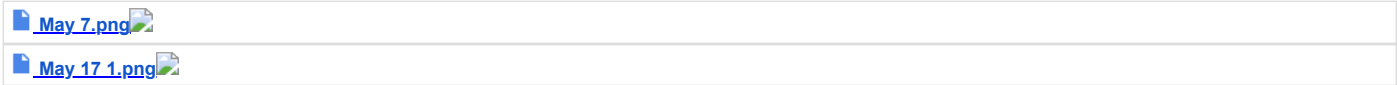
Letting you know there are two abandoned tents in Victoria Park, on the south side of the community gardens. (See attached pictures.)

These tents have been unoccupied for more than 10 days, and are surrounded by garbage, including needles and other medical paraphernalia.

Please let me know if these will be cleared out by park staff, as this is in a high-traffic area, close to a school.

I realize that the tents are a complicated issue, but again, these are tents that have been abandoned by their owners and have been unoccupied for at least 10 days. (I pass this spot almost every morning - I took a photo on the day I noticed they were abandoned, which was May 7.)

Thanks.
[REDACTED]



A4308

Urgent -Parks SR - Case ID - 104433298

A8593

LAGAN <donotreply_laganprod@hamilton.ca>
Thu 2023-05-11 11:15 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	1655 BARTON STREET EAST HAMILTON
Additional Location Details:	
Park Sub Asset:	Other
Issue:	OTHER
Details of Issue:	*Identified as Urgent* __ mahony park - caller stated during tball practice parents notice needles laying around the diamonds and someone posted a sign on face book that people were doing drugs and left the glass. they also saw hammers laying around. Little kids are picking up these items . Asking to have the whole park checked concerned for the kids

Thank you
Kingsley, Teresa
City of Hamilton
Customer Contact Centre

A4309

A8594

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A4310

A8595

RE: Waste - Shamrock park - 23W20019R

Ward 2 <ward2@hamilton.ca>

Sat 2023-05-06 10:13 AM

To: Municipal Law Enforcement <mle@hamilton.ca>; PW Waste Management - Customer Service <wastemanagement@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>
Hello,

Just wanting to confirm that this would go to unsheltered first to make sure the encampment is not in use first correct? And then they would have someone come clean up?

Thank you,

Hasnain Khan (He/Him)

Ward 2 Constituency Coordinator

Hasnain.khan@hamilton.ca

905-546-2197

Ward2hamilton.ca

From: [REDACTED]**Sent:** Friday, May 5, 2023 4:47 PM**To:** City Information <info@hamilton.ca>; Municipal Law Enforcement <mle@hamilton.ca>; Ward 2 <ward2@hamilton.ca>; contact@chch.com**Subject:** Shamrock park

This is disturbing given it's location so close to the park

Needles are also being found of occasion on the playground along with human feces and people have been seen urinating on the slides.

Please have the appropriate department clean this to make the area safer for our kids

Thanks



Pics shared on a local corktown group

A4311



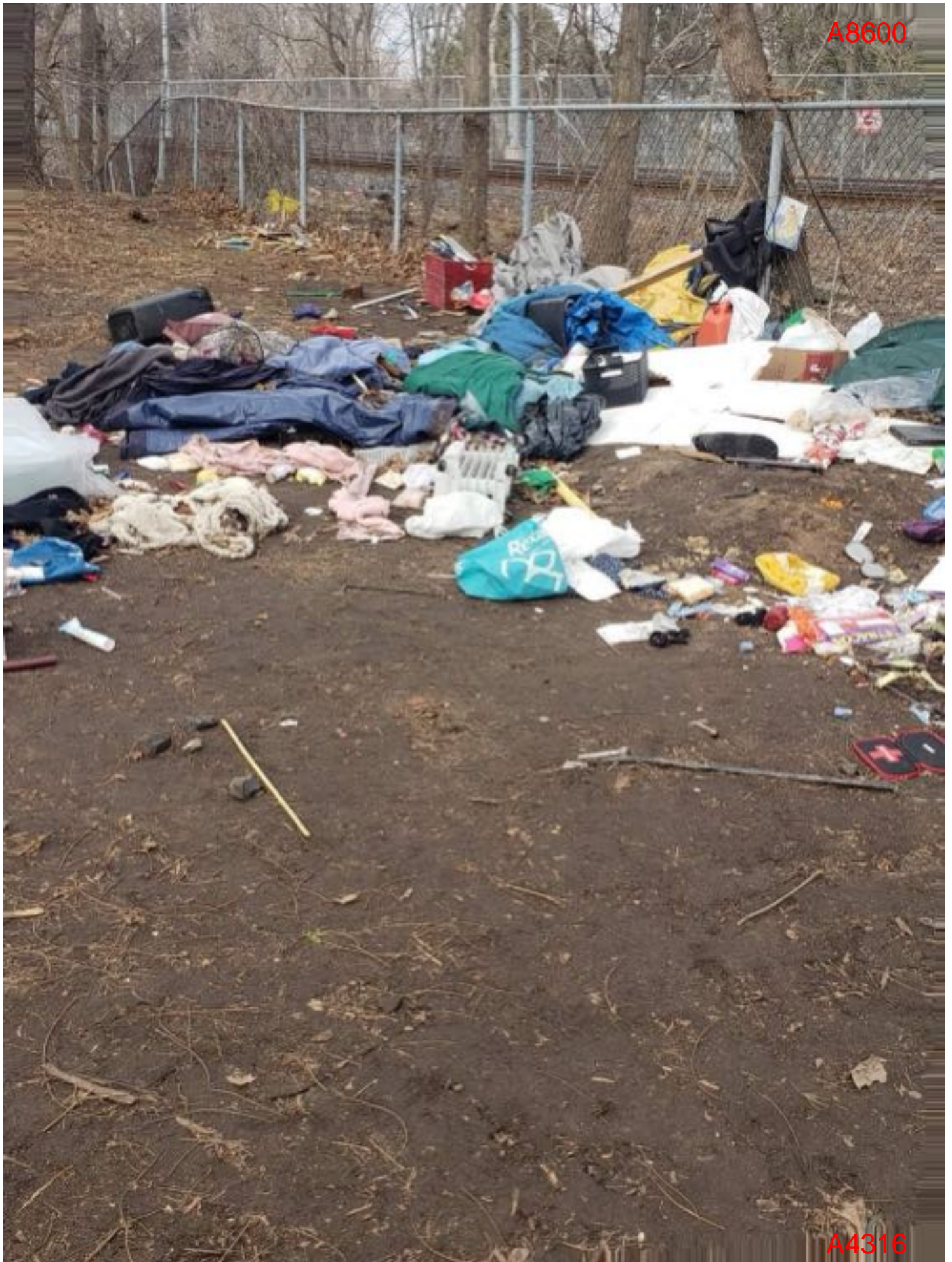




A8599



A4315



A8601

[Sent from Yahoo Mail on Android](#)

A4317

Urgent - Park, Open Space or Trail Sharps or Needl104408376

LAGAN <donotreply_laganprod@hamilton.ca>
Mon 2023-05-01 11:05 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	500 KING STREET WEST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	5 tents have popped up in Victoria Park Resident reports kids are being yelled at to not play in the park resident reports needles in the park (they are not being put into the needle bin in the park) so the needles are getting all over the palce

Thank you
Caplette, Helen
City of Hamilton
Customer Contact Centre

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A4319

A8604

Urgent -Parks SR - Case ID - 104401149

LAGAN <donotreply_laganprod@hamilton.ca>

Thu 2023-04-27 8:35 AM

To:PW Parks North <parksnorth@hamilton.ca>

The following service request has been reported:

Resident Details:	
Name	[REDACTED]
Address	[REDACTED]
Address	
Postal Code	[REDACTED]
Community	[REDACTED]
Phone Number	[REDACTED]
Alt. Phone Number	
Email	[REDACTED]

Issue Details:	
Type	Park Locations / Maintenance - SR
Address of Issue	96 MARY STREET HAMILTON
Additional Location Details:	@Cannon
Park Sub Asset:	Furniture
Issue:	SHARPS
Details of Issue:	*Identified as Urgent* __ Needles underneath the park bench. Clothes and litter all over the park as well.

Thank you
Walker, Jack
City of Hamilton
Customer Contact Centre

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A4320

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A8605

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A4321

A8606

RE: Lifesaver park

Unsheltered <unsheltered@hamilton.ca>

Fri 2023-04-21 4:03 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Unsheltered <unsheltered@hamilton.ca>

Cc: Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Hi Andrew,

Outreach will confirm if this area is abandoned. We encounter an individual staying there the other day.

Thank you,

Michelle Semonovitch

Housing Focused Street Outreach Coordinator
Housing Services Division
Healthy and Safe Communities Department
City of Hamilton
350 King St. E. Unit #110 Hamilton ON L8N 3Y3
T: 905.546.2424 ext 7101
F: 905.546.3401

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The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus.

From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Sent:** Friday, April 21, 2023 1:01 PM**To:** Unsheltered <unsheltered@hamilton.ca>**Cc:** Wade, Joe <Joe.Wade@hamilton.ca>; Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Hasselman, Steve <Steve.Hasselman@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Subject:** Lifesaver park

Hi all,

There is what seems like an abandoned encampment at Lifesaver park behind the movie screen.

We received a complaint about needles here. I will do my best to find and remove them, but there is a community clean event this weekend in the area including this park so a clean up of the encampment maybe required.

Thanks,

Andrew

Sent from my Bell Samsung device over Canada's largest network.

A4322

A8607


Kay Drage / Cathedral - Severe Health and Safety Concerns

Delguidice, Fred <Fred.Delguidice@hamilton.ca>

Fri 2023-03-31 10:57 AM

To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>; Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

 14 attachments (8 MB)

20230331_100147_resized.jpg; 20230331_100223_resized.jpg; 20230331_100318_resized.jpg; 20230331_100344_resized.jpg; 20230331_100403_resized.jpg; 20230331_100430_resized.jpg; 20230331_100449_resized.jpg; 20230331_100526_resized.jpg; 20230331_100540_resized.jpg; 20230331_100605_resized.jpg; 20230331_100731_resized.jpg; 20230331_100832_resized.jpg; 20230331_101139_resized.jpg; 20230331_101943_resized.jpg;

Hi Steve,

I joined Andrew while investigating the area within Kay Drage and the base of the Cathedral, as he felt unsafe attending alone.

First off there is an Active fire – which has been reported to the Hamilton Fire Department.

Upon arrival I began taking photos which I have attached.

From the photos, and what I observed was the following:

- Massive amount of dumped debris and litter
- Several needles and drug paraphernalia that is both new and used
- Knives, blades, metal pipes and other possible weapons
- Human Feces
- Several fire pits / previous locations of fires

I don't recommend staff or the general public to utilize this space and surrounding area until the health and safety concerns are taken care of, and area cleaned up.

If you have any questions, please let me know.

Fred DelGuidice*District Supervisor – Parks North**161 Studholme Dr.**Phone: (905) 546 2424 x7803**Cell: (905) 978 - 7796*

A4323

FW: Biohazardous waste in Gage Park

A8608

info@hamilton.ca <info@hamilton.ca>

Tue 2023-02-21 11:22 AM

To: PW Parks North <parksnorth@hamilton.ca>

Good morning,

Can you please respond to the inquiry below?

Thanks in advance,
Municipal Service Centre
Corporate Services | Customer Service & POA
City of Hamilton
[Hamilton.ca](https://hamilton.ca)

----- Original Message -----

From: [REDACTED]
Sent: 2023-02-19 14:26:47.353
To: ward3@hamilton.ca; mayor@hamilton.ca; askcity@hamilton.ca
Subject: Biohazardous waste in Gage Park

To whom it may concern,

I am extremely disturbed by the amount of biohazardous waste that is accumulating in Gage Park. This past week, I was at the park with my 4-year-old and 2-year-old. At the fountain, in the middle of the morning, we saw a bunch of dirty needles. A couple of days later, we came upon a pile of used adult diapers near the brick pavilion. My 2-year-old daughter picked up a crack pipe on the path near the pavilion as well on another day. Once again, the park is becoming a haven for drug use. It is only a matter of time before a child gets severely injured. I don't feel safe coming to my own park anymore. I would like to know what the plan is to deal with the rampant drug activity, as well as the use of the park as a campground, which is leading to the park being filled with hazardous waste. It is unjust that local children can't even be safe in their own park because of the actions of several bad actors and the lack of concern on the part of the city.

[REDACTED]

A4324

A8609

RE: Gage Park - Hansen

Pelt, Liz <Liz.Pelt@hamilton.ca>

Tue 2023-02-14 1:33 PM

To: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

Cc: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Thanks Andrew.

Liz Pelt

Supervisor Parks North

Public Works

Environmental Services, City of Hamilton

(905) 546-2424 Ext.3668



From: Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>**Sent:** February 14, 2023 1:17 PM**To:** Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; Pollock, Kyle <Kyle.Pollock@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>**Cc:** Hasselman, Steve <Steve.Hasselman@hamilton.ca>**Subject:** Gage Park - Hansen

Hey all,

Just an FYI from today's Hansen regarding needles at Gage.

I removed approx. 180 needles from the site area in and around the fountain.

ANDREW STEPHENSON

District Investigator

Environmental Services

Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479

andrew.stephenson@hamilton.ca

A4325

Urgent - Park, Open Space or Trail Sharps or Needl104251497

LAGAN <donotreply_laganprod@hamilton.ca>
Tue 2023-02-14 10:28 AM
To:PW Parks North <parksnorth@hamilton.ca>
The following service request has been reported:

Resident Details:	
Name	
Address	
Address	
Postal Code	
Community	
Phone Number	
Alt. Phone Number	
Email	

Issue Details:	
Type	Sharps & Needles - Parks - SR
Address of Issue	1000 MAIN STREET EAST HAMILTON
Additional Location Details:	
Asset:	Park
Sub Asset:	Park Other
Details of Issue:	Lots of needles in the fountain and all around it. Pls collect

Thank you
Caparas, Gemalyn
City of Hamilton
Customer Contact Centre

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A8611

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A4327

A8612


Ferguson station update

Stephenson, Andrew <Andrew.Stephenson@hamilton.ca>

Wed 2023-02-01 11:08 AM

To: Hasselman, Steve <Steve.Hasselman@hamilton.ca>

Cc: Pelt, Liz <Liz.Pelt@hamilton.ca>; Delguidice, Fred <Fred.Delguidice@hamilton.ca>; PW Parks North <parksnorth@hamilton.ca>

 3 attachments (2 MB)

20230201_085008_resized.jpg; 20230201_084955_resized.jpg; 20230201_091639_resized.jpg;

Hey Steve,

Myself and a crew cleaned up inside the cage at Ferguson Station to make it safe for Evolve to investigate the interior lights tomorrow.

43 needles were collected that came from the encampment that was there last week, but since has moved on. We will just need to get Sparkleen in there to clean all the bird feces off from on the ground and walls inside, also graffiti on the outside come Spring time.

After Evolve's site investigation tomorrow we will just be waiting on the quote to repair the lights on the interior and exterior.

Thanks,

ANDREW STEPHENSON

District Investigator
Environmental Services
Parks North

Phone 905-546-2424 ext 7054

Cell phone 905-973-1479



andrew.stephenson@hamilton.ca

A4328

	ONTARIO SUPERIOR COURT OF JUSTICE PROCEEDING COMMENCED AT HAMILTON
	SECOND SUPPLEMENTARY AFFIDAVIT OF STEVE HASSELMAN AFFIRMED 7/31/2024
	GOWLING WLG (CANADA) LLP Barristers & Solicitors One Main Street West Hamilton, ON L8P 4Z5 Tel: 905-540-8208 Bevin Shores (LSO#56161F) Tel: 905-540-2468 <i>bevin.shores@gowlingwlg.com</i> Jordan Diacur (LSO#65860E) Tel: 905-540-2500 <i>jordan.diacur@gowlingwlg.com</i> Lawyers for the respondent File Number: H227899

<div>STEVE HASSELMAN - 1</div> <div>1 Court File No. CV-21-77187</div> <div>2</div> <div>3 ONTARIO</div> <div>4 SUPERIOR COURT OF JUSTICE</div> <div>5</div> <div>6 B E T W E E N:</div> <div>7</div> <div>8 KRISTEN HEEGSMAN, DARRIN MARCHAND, GORD SMYTH, MARIO</div> <div>9 MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE</div> <div>10 DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER, CASSANDRA</div> <div>11 JORDAN, JULIA LAUZON AMY LEWIS, ASHLEY MACDONALD, COREY</div> <div>12 MONAHAN, MISTY MARSHALL, SHERRI OGDEN, JAHMAL PIERRE,</div> <div>13 LINSLEY GREAVES and PATRICK WARD</div> <div>14 Applicants</div> <div>15</div> <div>16 - and -</div> <div>17</div> <div>18 CITY OF HAMILTON</div> <div>19 Respondent</div> <div>20</div> <div>21 --- This is the Cross-Examination of STEVE HASSELMAN, a</div> <div>22 representative of the Respondent herein, on is</div> <div>23 affidavit, affirmed July 31, 2024, taken via Zoom</div> <div>24 videoconference, on Wednesday, the 21st day of August,</div> <div>25 2024.</div> <div>NIMIGAN MIHAILOVICH REPORTING INC.</div> <div>Hamilton, Ontario - nmreporting.ca - (905) 522-1653</div>	<div>STEVE HASSELMAN - 3</div> <div>1 TABLE OF CONTENTS</div> <div>2 A8614</div> <div>3 INDEX OF EXAMINATIONS: PAGE NO.</div> <div>4</div> <div>5 STEVE HASSELMAN; Affirmed..... 4</div> <div>6 CROSS-EXAMINATION BY MS. CROWE:.....4</div> <div>7 RE-EXAMINATION BY MS. SHORES:..... 39</div> <div>8</div> <div>9</div> <div>10 INDEX OF UNDERTAKINGS</div> <div>11 Undertakings are noted by "U/T" and are found on the</div> <div>12 following pages: NONE</div> <div>13</div> <div>14 INDEX OF REFUSALS</div> <div>15 Refusals are noted by "R/F" and are found on the</div> <div>16 following pages: 16:21, 18:1, 21:24, 41:16</div> <div>17</div> <div>18 INDEX OF ADVISEMENTS</div> <div>19 Under AdviseMENTS are noted by "U/A" and are found on</div> <div>20 the following pages: NONE</div> <div>21</div> <div>22</div> <div>23</div> <div>24</div> <div>25</div> <div>NIMIGAN MIHAILOVICH REPORTING INC.</div> <div>Hamilton, Ontario - nmreporting.ca - (905) 522-1653</div>
<div>STEVE HASSELMAN - 2</div> <div>1 APPEARANCES:</div> <div>2 SHARON CROWE For the Applicants</div> <div>3</div> <div>4 BEVIN SHORES For the Respondent</div> <div>5 VIVIAN CALDAS</div> <div>6</div> <div>7</div> <div>8 Also Present:</div> <div>9 Liz Marr Articling Student</div> <div>10 Gowling WLG (Canada) LLP</div> <div>11</div> <div>12</div> <div>13</div> <div>14</div> <div>15</div> <div>16</div> <div>17</div> <div>18</div> <div>19</div> <div>20</div> <div>21</div> <div>22</div> <div>23</div> <div>24</div> <div>25</div> <div>NIMIGAN MIHAILOVICH REPORTING INC.</div> <div>Hamilton, Ontario - nmreporting.ca - (905) 522-1653</div>	<div>STEVE HASSELMAN - 4</div> <div>1 --- Upon commencing at 2:01 p.m.</div> <div>2 STEVE HASSELMAN; Affirmed.</div> <div>3 CROSS-EXAMINATION BY MS. CROWE:</div> <div>4 1 Q. Hello, Mr. Hasselman. Before we</div> <div>5 get started, Ms. Shores has already indicated that you</div> <div>6 don't have a copy of your affidavit in front of you,</div> <div>7 and that's fine, I'll screen share and I'll walk you</div> <div>8 through it. I just want to confirm that you don't have</div> <div>9 any other notes in front of you, you're not referencing</div> <div>10 any other documents?</div> <div>11 A. Correct, I don't have anything in</div> <div>12 front of me.</div> <div>13 2 Q. Perfect. And you're alone in the</div> <div>14 room?</div> <div>15 A. Correct, yes.</div> <div>16 3 Q. Great, thank you. And do you have</div> <div>17 any preferred pronouns?</div> <div>18 A. No, just call me --</div> <div>19 4 Q. Okay.</div> <div>20 A. -- Steve, I'm good with Steve.</div> <div>21 5 Q. Steve or Mr. Hasselman?</div> <div>22 A. Or Mr. Hasselman is fine. Thank</div> <div>23 you.</div> <div>24 6 Q. Great. Thank you very much.</div> <div>25 Okay. And if you need me to rephrase or repeat any</div> <div>NIMIGAN MIHAILOVICH REPORTING INC.</div> <div>Hamilton, Ontario - nmreporting.ca - (905) 522-1653</div> <div>A4330</div>

STEVE HASSELMAN - 5

1 questions, just let me know.
2 A. Okay.
3 7 Q. So now if you'll just give me a
4 moment, I'm going to screen share and pull up your
5 affidavit. Okay, Mr. Hasselman, can you see your
6 affidavit on the screen?
7 A. Yes.
8 8 Q. Okay, great. All right. So,
9 before we start going through the affidavit, I just
10 want to ask you, how many encampments have you
11 personally visited in your professional capacity?
12 A. So, I've been to a number of
13 encampments but I can't give you a specific number, I
14 never tracked the exact number of encampments.
15 9 Q. Okay. During what time period?
16 A. So during the time period of my
17 affidavit, as listed.
18 10 Q. Okay. Do you know how many
19 encampments are in the City of Hamilton?
20 A. Are you asking about currently or
21 --
22 11 Q. Yes.
23 A. -- previously? I don't know.
24 12 Q. Okay. Currently you don't know?
25 A. I don't know how many encampments

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STEVE HASSELMAN - 6

1 are in the City, no.
2 13 Q. Right. Is there a period where
3 you did know the number of encampments?
4 A. No. That's not within the scope
5 of something I would know.
6 14 Q. Okay.
7 A. So, yeah, I would not know that.
8 15 Q. Okay. So, I'm going to be going
9 to Exhibit "C" that's in your affidavit, it's where my
10 starting point will be.
11 A. Okay.
12 16 Q. Just give me a moment to find it
13 here. Okay. So, in Exhibit "C," there are several
14 documents, e-mails --
15 A. Mm-hmm.
16 17 Q. -- alleging different types of
17 incidents or concerns related to encampments. So I
18 just want to walk you through some of them.
19 A. Okay.
20 18 Q. So, the first one is January 24,
21 2024, and you see that on the screen, right?
22 A. Correct, I do, yes.
23 19 Q. Okay. Are you familiar with this
24 e-mail or do you need time to review it first to
25 refresh your memory?

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STEVE HASSELMAN - 7

1 A. Just give me a sec, I'll just
2 quickly read what I see here. **A8615**
3 20 Q. Okay.
4 A. Okay. Yes.
5 21 Q. And have you been to -- so this is
6 about Bishops Gate Park --
7 A. Correct.
8 22 Q. -- have you been to that park?
9 A. I have, yes.
10 23 Q. Can you give us a description of
11 the park?
12 A. Sure. It's basically a corner
13 intersection, between two roads. There's a pathway
14 that intersects the park, goes from one street to the
15 other street. There's a, like, a metal fence about
16 4 feet high, like a decorative fence, there's plantings
17 along it. There's a fence that borders the private
18 property line as well as an alleyway on the one side,
19 and at one time we painted it green. I know there's a
20 couple of benches in the park as well as there's at
21 least one or possibly two rocks, like decorative stone,
22 that are just part of the landscape in the park. And
23 then the rest of the area would be grass.
24 24 Q. Okay. And then you mentioned a
25 fence along a property line, does it just run in --

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STEVE HASSELMAN - 8

1 does it run in one direction or does it --
2 A. Two directions.
3 25 Q. Two directions.
4 A. So there's a fence -- yeah, it's
5 not -- it's between us and the property to the -- it
6 would be the side property line of the house beside.
7 And then --
8 26 Q. Okay.
9 A. -- there's also a fence that would
10 be perpendicular along the other property line, which
11 has a bit of an alleyway behind it.
12 27 Q. Okay.
13 A. And then -- but that's your, but
14 that's your wooden fence, and then you have the
15 decorative fence, which basically goes on an angle
16 across, across the front of the park.
17 28 Q. Okay. And then on the other sides
18 that don't have this fence set up, is there any
19 separation between other residential properties and the
20 park? Like, by way of a sidewalk or a road.
21 A. Yeah, both. So --
22 29 Q. Okay.
23 A. -- there's sidewalks that go
24 around that corner, there's a roadway, and then
25 sidewalk again, and then private property. **A4331**

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STEVE HASSELMAN - 9

1 30 Q. Okay. Thank you. So is it then
2 accurate to say that there aren't any playgrounds or
3 structures, no sports fields in this park?
4 A. That's correct, yes.
5 31 Q. Okay. What about, like, garden
6 beds? You mentioned a couple of decorative rocks. Any
7 garden beds?
8 A. Garden beds, yes, along the fence
9 line.
10 32 Q. Okay.
11 A. That was a community garden put in
12 by the community a few years prior --
13 33 Q. Okay.
14 A. -- that the neighbourhood would
15 maintain.
16 34 Q. Okay.
17 A. Yeah.
18 35 Q. Thank you. And then I want to
19 move to a March 23rd, 2024 e-mail.
20 A. Okay.
21 36 Q. So if you'll just give me a
22 moment. And I don't know that I have a faster way of
23 getting to this, to be honest.
24 A. No problem.
25 37 Q. With use of your patience.

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STEVE HASSELMAN - 10

1 MS. SHORES: If I may, counsel, I'm not
2 sure what program you're using to view the PDF but
3 there are bookmarks, if you have the ability with your
4 viewer to view bookmarks, the sidebar should pop up
5 with the list of the exhibits.
6 MS. CROWE: That sounds like it would
7 be really helpful but I don't know that I have that
8 setup right now, unfortunately.
9 MS. SHORES: Thought I'd try.
10 MS. CROWE: Yes, thank you, I'll have
11 to try for -- I'll have to look into that for next one.
12 BY MS. CROWE:
13 38 Q. Okay. So -- okay, here we go.
14 A. Mm-hmm.
15 39 Q. All right. So, I'll just give you
16 a moment to take a look at this e-mail and refresh your
17 memory.
18 A. Mm-hmm. Okay, yes.
19 40 Q. Okay. Just make sure we've got
20 everything from this e-mail covered.
21 A. Okay.
22 41 Q. And it goes on to the second page.
23 A. Okay.
24 42 Q. So, for this incident, did you
25 personally observe any of the incidents that are

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STEVE HASSELMAN - 11

1 described in this e-mail?
2 A. No. This was -- **A8616**
3 43 Q. Okay.
4 A. -- reported to me.
5 44 Q. Thank you.
6 A. Yeah.
7 45 Q. And March 23rd, 2023, and this
8 mentions -- this is an encampment at City Hall. Is it
9 accurate to say that this encampment was actually part
10 of a housing protest that was happening at City Hall?
11 A. So, just to confirm, it's --
12 MS. SHORES: Counsel, I'm not -- yeah,
13 I'm not objecting to the question but I think you may
14 have misspoke, it's March 23, 2024 is the date on the
15 e-mail.
16 THE DEPONENT: Right.
17 MS. CROWE: My apologies.
18 THE DEPONENT: Yes, I was just going to
19 point that out. Sorry, please repeat the question.
20 Sorry about that.
21 BY MS. CROWE:
22 46 Q. So, this encampment at City Hall
23 that was taking place on March 23rd, is it accurate to
24 say that this encampment was actually part of a protest
25 that was happening at City Hall?

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STEVE HASSELMAN - 12

1 A. I can't answer that question
2 because I actually have no idea.
3 47 Q. Okay. Would City Hall be -- okay.
4 Sorry, I'm just going to move on.
5 A. Yes.
6 48 Q. Okay. And -- okay, so I want
7 to -- so there's a few incidents that are described in
8 here, and then there's some -- like, you'll see at the
9 bottom of the e-mail, Photo 1, 2 and 3, and then a
10 description of what the picture is supposed to
11 represent.
12 So, Photo 1 is a -- of a "group around
13 a man with a blue jacket helping with assault." [As
14 read]
15 Photo 2 is, "Individual with blue
16 jacket who immediately grabbed the machette when the
17 incident occurred."
18 And Photo 3 is, "One example of an
19 individual urinating while staff are plowing in the
20 vicinity." [As read]
21 So, if we look at the first picture,
22 would you agree that this -- it's not clear that
23 there's any assault happening?
24 MS. SHORES: Counsel, hang on, I
25 just -- like, Steve, you can answer the question but I

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1 do want to state on the record, Mr. Hasselman has
 2 already given evidence that he hasn't seen it, the
 3 photographs speak for themselves -- for themselves. He
 4 can give his evidence as to what, if any, knowledge he
 5 has with them but I want to make sure it's clear that
 6 his evidence is considered in that light.

7 MS. CROWE: Right, understood. But
 8 there's a description in the exhibit of what these
 9 pictures alleged to have -- to show. And I want Mr.
 10 Hasselman to, in his own words, describe whether or not
 11 that is what is actually depicted in the picture.

12 MS. SHORES: Well, again, whether or
 13 not what's actually depicted in the picture is what it
 14 says is something for the court to conclude, but Mr.
 15 Hasselman can give his knowledge of what is depicted in
 16 the photographs, if he has any.

17 THE DEPONENT: So my -- the way I see
 18 this is, I was in at work that day, the supervisor that
 19 sent this to me came and -- immediately after this
 20 incident happened -- came to our works yard and
 21 explained it to me face to face. And based on what he
 22 told me then and what was in this e-mail, my opinion is
 23 that, yes, being that the assault --

24 MS. SHORES: Well, hang on --

25 THE DEPONENT: -- did happen.

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1 others, then he can indicate that. So, if I may, Mr.
 2 Hasselman may answer the question: Do you have any
 3 knowledge of this photograph depicting an assault
 4 occurring.

5 THE DEPONENT: So --

6 BY MS. CROWE:

7 50 Q. Okay, let's try that.

8 A. So this is a photo of the
 9 aftermath of an assault --

10 51 Q. Okay.

11 A. -- because it was, it was clearly
 12 stated that the individual went to assist and check to
 13 make sure everybody was okay and then he took this
 14 photo.

15 52 Q. Okay.

16 A. So I see the aftermath of an
 17 assault, not an assault taking place because it would
 18 have taken place already.

19 53 Q. Thank you. We're going to move on
 20 to the next picture. And I believe the description of
 21 this picture was that it alleges that someone with a
 22 machete was pictured in here. Can you see a machete
 23 anywhere in this picture?

24 MS. SHORES: Again, the question that I
 25 will allow and instruct Mr. Hasselman to answer is,

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1 MS. SHORES: Hang on, Steve --

2 THE DEPONENT: Yes.

3 MS. SHORES: -- I'm just going to
 4 interrupt you. You're not here to give opinion
 5 evidence, and so I'm going to object to opinion
 6 evidence being given.

7 THE DEPONENT: Okay.

8 MS. SHORES: Now in fairness to you,
 9 opinion may not have been exactly what you intended to
 10 say. Your knowledge and understanding, and that
 11 includes what knowledge is informed by what other
 12 people have told you, that's all fine and you can
 13 describe that, but what is not proper and what we don't
 14 want is for you to look at the photograph and guess at
 15 what might be depicted there.

16 THE DEPONENT: Fair enough.

17 BY MS. CROWE:

18 49 Q. So maybe I can, maybe I can help
 19 clarify this and just ask a really simple question, can
 20 you see an assault taking place in this picture?

21 MS. SHORES: Again, I'm going to object
 22 to him of giving an interpretation of the photograph
 23 based on nothing other than what's in the photograph.
 24 If Mr. Hasselman has any knowledge, whether it's his
 25 own direct firsthand knowledge or knowledge gained from

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1 does he have any knowledge of the photograph depicting
 2 a machete.

3 MS. CROWE: Well, I don't think that's
 4 the issue, Ms. Shores, because there -- these are part
 5 of an exhibit and, again, there's a description of what
 6 these pictures purport to show. Mr. Hasselman is the
 7 witness who is putting forward this evidence, so I
 8 think I have the right to ask him whether or not the
 9 pictures show what they purport to show.

10 MS. SHORES: And I disagree, you don't
 11 have the right to ask him what the pictures show.
 12 Again, that's something for the court to ultimately
 13 conclude, if they're satisfied that the photographs
 14 depict what they are put forth as depicting. Mr.
 15 Hasselman can give evidence based on his knowledge.
 16 And, again, that can be his own firsthand knowledge or
 17 knowledge gained based on information and belief from
 18 other sources as to what's depicted in those.

19 MS. CROWE: Okay, so that is that a
 20 refusal?

21 R/F MS. SHORES: I -- so it's a refusal to
 22 ask the question -- or, I'm sorry, it's a refusal to
 23 answer the question as originally posed. And, as I
 24 said, I will be content to have Mr. Hasselman answer
 25 the question of whether he has any knowledge of there

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1 being a machete depicted in the photograph.

2 MS. CROWE: Well, I appreciate that but
3 that's not what I'm interested in. I'm interested in
4 getting on the record what's actually depicted in this
5 picture.

6 MS. SHORES: Right. And because that
7 is a subjective interpretation which is ultimately for
8 the court, that's not proper to put to this witness.

9 MS. CROWE: Well, there's a matter of
10 interpretation and then there's a very straightforward
11 issue of whether or not you can see a machete in this
12 picture.

13 MS. SHORES: Again, you have my
14 position, counsel, it's he can say whether or not he
15 has any knowledge of what's depicted in that
16 photograph, including whether or not there's a machete,
17 but looking at the photograph and concluding that there
18 is anything in there or not, that is something that
19 anybody else can do, and that is something that
20 ultimately the court will do.

21 BY MS. CROWE:

22 ⁵⁴ Q. Okay. Let's move on to the next
23 picture. And this picture purports to show a man
24 allegedly urinating. What do you see in this picture,
25 Mr. Hasselman?

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1 R/F MS. SHORES: Again, counsel, I'm going
2 to express the same position. His interpretation of
3 the photographs is not a proper question but he can
4 answer whether there is -- or, I'm sorry, what his
5 knowledge is of what the photograph depicts.

6 BY MS. CROWE:

7 ⁵⁵ Q. Okay, we're going to move on.
8 And, again, I apologize that I can't necessarily get to
9 these exhibits as quickly as I should be able to but --
10 okay, so the next one is April 29th, 2024, another
11 e-mail. And this one is from you, Mr. Hasselman, to
12 Ms. Bunn. I'm going to give you a moment to look it
13 over.

14 A. Yep. Okay.

15 ⁵⁶ Q. So, it's actually just this first
16 portion under light post vandalism that I'd like to ask
17 you a question about. Have you read that portion
18 already?

19 A. Yes.

20 ⁵⁷ Q. Okay. So this is alleging that a
21 lamp post was being vandalized by one encampment
22 individual. And I just want to clarify, because this
23 was reported to the police, correct?

24 A. Correct, yes.

25 ⁵⁸ Q. And then it states that, "The

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1 police conducted a 'risk assessment' of the entire park
2 and cited that there was no risk to public safety. [As
3 read] Is that correct?

4 A. That is correct, yes.

5 ⁵⁹ Q. Okay. Thank you. And then I want
6 to go to a May 24th, 2024 e-mail. Okay. And so,
7 again, I'll give you a moment to read this over. And
8 let me know when you need me to scroll down.

9 A. Okay. Go ahead. Okay.

10 ⁶⁰ Q. So, first of all, can you describe
11 Ferguson Station, what kind of setup is that, is that a
12 park?

13 A. So, Ferguson Station is a property
14 downtown Hamilton that conducts -- it includes a
15 pavilion structure that has fencing around it. So like
16 a -- I don't know, how would I describe that? Almost
17 like an outdoor garage, I guess, because it's got walls
18 all the way around but has roll-up doors that open.

19 ⁶¹ Q. Okay.

20 A. Yeah.

21 ⁶² Q. Any play structures, sports
22 fields, anything like that?

23 A. There's no play structures on it,
24 no.

25 ⁶³ Q. Okay. Or sports fields?

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1 A. No sports fields on that location,
2 no.

3 ⁶⁴ Q. Okay.

4 A. It's a small property downtown.

5 ⁶⁵ Q. Okay. And in reviewing this
6 e-mail, is there any reference to the individuals who
7 were involved in this activity being part of an
8 encampment?

9 MS. SHORES: Again, counsel, he -- the
10 witness can read the e-mail as well as anyone else.
11 Questions about what are within his knowledge are in
12 bounds and proper.

13 MS. CROWE: Okay, I will rephrase.

14 BY MS. CROWE:

15 ⁶⁶ Q. Do you know whether the
16 individuals who were involved in this incident were
17 encampment residents?

18 A. I don't know, to be honest.

19 ⁶⁷ Q. Thank you.

20 A. I don't know. Yeah.

21 ⁶⁸ Q. And then I want to just go to the
22 picture that is referencing this incident.

23 A. Okay.

24 ⁶⁹ Q. And I'm suspecting your counsel is
25 going to object but I'm going to ask you anyways to

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1 describe what in this picture.

2 MS. SHORES: Again, describing what is
3 in the picture calls for interpretation. And if he has
4 no knowledge of it, then that's not something that's
5 proper to put to the witness. But the question can be
6 put to him what, if any, his knowledge is of what is
7 depicted in the photograph.

8 BY MS. CROWE:

9 70 Q. To the best of your knowledge, to
10 the best of your knowledge, Mr. Hasselman, are there
11 any tents depicted in this photograph?

12 A. To the best of my knowledge, I
13 don't see any tents in the photograph.

14 71 Q. To the best of your knowledge, are
15 there any sleeping bags or mattresses depicted in the
16 photograph?

17 A. To the best of my knowledge, I
18 don't see any, um --

19 72 Q. Thank you. And if we scroll back
20 up to the e-mail, where there is an allegation and a
21 concern that individuals were openly smoking crack, can
22 you confirm that this is speculation, that there's no
23 confirmation of what was actually being smoked?

24 R/F MS. SHORES: Again, counsel, whether or
25 not that's speculation is a conclusion and

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1 down so you can read the balance of the e-mail

A8619

2 A. Okay.

3 78 Q. Okay. So, going back up to the
4 description of the incident.

5 A. Okay.

6 79 Q. So the first paragraph indicates
7 that, "One of the students witnessed a man exposing
8 himself." [As read]

9 To the best of your knowledge, do you
10 know if this man was from an encampment or just someone
11 experiencing homelessness or a community member at
12 large?

13 A. I wasn't there when the incident
14 happened, so I can't confirm that.

15 80 Q. Okay. Thank you. And just to
16 clarify that this e-mail is written by -- oh, sorry,
17 you wrote this e-mail --

18 A. Correct.

19 81 Q. -- and you weren't there? Okay.
20 And the individual who experienced this reported it to
21 you or did they report it to someone else?

22 A. So this was reported to a
23 supervisor --

24 82 Q. Okay.

25 A. -- who then contacted me for

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1 interpretation that is ultimately the court's function.
2 Mr. Hasselman can give evidence as to what his
3 knowledge is of what's depicted in the photograph.

4 BY MS. CROWE:

5 73 Q. Sorry, I actually want to go back
6 to what's in the e-mail and what was written -- what
7 was reported in the e-mail.

8 To the best of your knowledge, was
9 there any testing or verification done of what was
10 being smoked to verify that it was crack?

11 A. No, but you can smell the crack
12 when it's being smoked.

13 74 Q. Right.

14 A. You can smell the smoke.

15 75 Q. Okay, right. But does this
16 e-mail, to the best of your knowledge, did the person
17 who reported this smell that smoke and report that?

18 A. Actually, to be honest, I was on
19 site with him when he took that photo, and I observed
20 it as well.

21 76 Q. Okay. Okay. So next we've got a
22 June 3rd, 2024 e-mail. And, again, I'll give you a
23 moment to look this over.

24 A. Okay. Okay, yep, I remember that.

25 77 Q. Okay. And I'll keep on scrolling

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1 direction.

2 83 Q. Okay.

3 A. And then I gave the supervisor
4 direction to contact the police.

5 84 Q. Okay, thank you.

6 A. Yeah.

7 85 Q. And the person -- the supervisor
8 who reported to you, did they witness it, to the best
9 of your knowledge?

10 A. The supervisor did not, the lead
11 hand did.

12 86 Q. Okay.

13 A. Which is referenced in the e-mail.

14 87 Q. Okay. And then we've got a June
15 10th, 2024 e-mail. Let me know when you've had an
16 opportunity to read this.

17 A. Yep, I know that one.

18 88 Q. You're finished? Okay, thank you.

19 A. Yep, no, it's short.

20 89 Q. And then I want to refer you to
21 the photographs that relate to this e-mail.

22 A. Okay.

23 90 Q. So there's one. And then a second
24 one -- okay. So, a couple of questions: Is it
25 accurate to say that the City staff were still able to

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A4335

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1 cut most of the grass at this park?

2 A. Yeah, based on the picture, you

3 can see what was cut.

4 91 Q. Thank you. Actually, I think

5 that's my only question for this e-mail.

6 Okay. Okay. And so then we're moving

7 on to Exhibit "D." And I think this is a June 2023

8 e-mail -- I'm sorry, just give me one moment, please.

9 I'm sorry, I just need your indulgence for one moment,

10 I'm going to stop sharing so I can find this e-mail.

11 Ms. Shores, I hate to ask this, but

12 since you have -- might have access a little bit more

13 readily than I do with the tabs, are you able to tell

14 me what page a June 1st, 2023 e-mail is located?

15 MS. SHORES: One moment.

16 MS. CROWE: Thank you.

17 MS. SHORES: Is it possible we're

18 talking about June 11th?

19 MS. CROWE: Oh, perhaps that's it.

20 What page is that?

21 MS. SHORES: Yeah, if that's the case,

22 49 of the PDF.

23 MS. CROWE: Thank you very much. No,

24 it's not that one. And I'm very sorry this is taking

25 so long.

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1 97 Q. Oh, you don't know when the **A8620**

2 current Encampment Protocol was brought in?

3 A. I don't know the exact date, no.

4 98 Q. Okay.

5 A. I'd have to look at the -- yeah,

6 I'd have to refresh my memory.

7 99 Q. Okay. Well, if you're not sure

8 about that, we'll move on to a June 20 -- June 7th,

9 2023 e-mail. Actually, before we do that, we're

10 looking at a document, and it says, "Urgent - Parks SR

11 - Case ID." Can you explain -- because there's several

12 of these throughout the exhibit, can you explain what

13 these documents are, please?

14 A. Yeah, so we were using a Hanson

15 system, which was a service request system, but because

16 we had the cybersecurity attack, that system went

17 offline. And then they created this new system just as

18 a way to document any concerns or complaints that come

19 in from the public. So this would go to our call

20 centre and then we would record it using this

21 documentation. So basically it's keeping a record of

22 complaints or concerns.

23 100 Q. Okay. But wasn't the

24 cybersecurity attack in February of this year?

25 A. Of last -- yes, of this year, yes.

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1 MS. SHORES: No, it's possible -- let's

2 go off record.

3 MS. CROWE: Thank you.

4 --- Off-the-record discussion.

5 BY MS. CROWE:

6 92 Q. Thank you for your patience, Mr.

7 Hasselman. Okay. And I have to screen share again.

8 All right. Do you see a June 1st, 2023 e-mail?

9 A. Yes.

10 93 Q. Thank you. Okay. I'll just give

11 you one minute to quickly review this. Let me know

12 when you're done.

13 A. Okay. Okay.

14 94 Q. Can you clarify, is the Bruce

15 Trail municipal land?

16 A. It's within the municipal land --

17 like, the City of Hamilton land but it's managed by --

18 95 Q. Okay.

19 A. -- the Bruce Trail Association.

20 96 Q. Thank you. And so this happened

21 June -- it was alleged to have happened June 1st, 2023.

22 And that is prior to the enactment of the current

23 Encampment Protocol, correct?

24 A. I can't answer that for sure, I'd

25 have to look that up.

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1 101 Q. Okay, but this is dated June of

2 2023?

3 A. '24, it says on the top left

4 there.

5 102 Q. Oh, okay, sorry, I'm looking

6 under, "donotreply_lagan," and then --

7 A. Oh, Lagan reports are -- sorry,

8 yes, that is our Hanson system, yes.

9 103 Q. Okay.

10 A. Sorry, it's a very similar system.

11 I just saw the date, so I just assumed it was the new

12 system, but, yeah, that is our system we were using at

13 the time, yes.

14 104 Q. Okay.

15 A. Sorry about that.

16 105 Q. That's okay. And so all these

17 portions that are redacted would normally be complete

18 with the information about the individual who has filed

19 the complaint?

20 A. If they choose to provide it.

21 106 Q. Oh, they can be anonymous?

22 A. Can be anonymous. The purpose of

23 providing is usually for a follow-up --

24 107 Q. Okay.

25 A. -- if they wanted to request.

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1 for -- or sometimes they would ask for information
 2 back. Sometimes under e-mail we could just put down
 3 some anonymous at whatever, at anonymous.ca or
 4 something like that, it didn't necessarily depict that
 5 person's address. So, so it could either be anonymous
 6 or it could be someone's information.

7 ¹⁰⁸ Q. Fair enough. And then in your
 8 affidavit, in the corresponding exhibits, are the
 9 results of these complaints or reports included
 10 anywhere?

11 A. Depending on the nature of the
 12 complaint, if it's request for service, usually
 13 requests for service end up getting documented on a
 14 time sheet. So, for example, the garbage can is
 15 overflowing or we have to pick up needles or something
 16 like that, that would be documented on the staff's time
 17 sheet when they go out and complete the work. If it's
 18 something that's not specific to our department that
 19 gets forwarded on, a lot of times we'll just reassign
 20 the responsibility to the appropriate department.

21 ¹⁰⁹ Q. Right. Okay. So you have --

22 A. Yeah.

23 ¹¹⁰ Q. -- recordkeeping of the responses
 24 in the findings somewhere else but just not included in
 25 your affidavit or the exhibits; is that correct?

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1 A. Correct, yeah --

2 ¹¹¹ Q. Okay.

3 A. -- if it's something specific to
 4 what I'm responsible for, then I would have those
 5 responses. If it's a different department, then we
 6 would just forward it on to that department, and then
 7 they would take it from there.

8 ¹¹² Q. Okay. Thank you. Okay. So we're
 9 looking at another e-mail from June 7th, 2023. So,
 10 I'll just give you a moment to read that.

11 A. Mm-hmm. Okay.

12 ¹¹³ Q. So, I know that the name of the
 13 sender is redacted, but do you know if this is an
 14 internal e-mail or was it from a resident?

15 A. Just the nature of that e-mail, to
 16 me it looks like it would be sent by a resident.

17 ¹¹⁴ Q. Okay. So looking at the second
 18 paragraph of the sentence, "With warmer weather and the
 19 encampments many more people are using the parks and we
 20 need to ensure there is ample space to dispose of
 21 garbage."

22 So, is it accurate then to say that
 23 both encampments and people using the park
 24 recreationally was happening during that time at JC
 25 Beemer?

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1 A. Yes, there were encampments on
 2 site during that time period and there were people
 3 using the park, yes, correct.

4 ¹¹⁵ Q. Thank you. Okay. So then we have
 5 several more of these resident complaints. But, again,
 6 the results of those complaints are not included in
 7 your affidavit; that's correct? Okay.

8 A. Oh, correct, yes.

9 ¹¹⁶ Q. Sorry, can you --

10 A. I didn't realize that was a
 11 question.

12 ¹¹⁷ Q. Yes, the transcript won't register
 13 head nods.

14 A. Nods. Correct.

15 ¹¹⁸ Q. Okay. So then I want to draw your
 16 attention to a June 2nd, 2023 e-mail. And this is
 17 about Ferguson Station.

18 A. Okay.

19 ¹¹⁹ Q. All right. So, I'll just give you
 20 a moment to look at that e-mail and consider the
 21 picture, please.

22 A. Mm-hmm.

23 ¹²⁰ Q. Done?

24 A. Yep. Yep, I'm familiar with this.

25 ¹²¹ Q. Okay. So this is describing an

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1 extension cord that was used at this location. Now, to
 2 the best of your knowledge, because the e-mail is
 3 silent on this, did this involve an encampment
 4 resident?

5 A. Yes, it did.

6 ¹²² Q. And how do you know that?

7 A. I was on site when they removed
 8 the cord.

9 ¹²³ Q. Right, but how do you know it was
 10 an encampment resident?

11 A. Because the cord itself went right
 12 into an encampment, like into a tent.

13 ¹²⁴ Q. Okay. And where was that tent
 14 located?

15 A. So the tent was located near the
 16 back wall there. I don't know how to describe that.
 17 There's like a wooden fence along the back there.

18 ¹²⁵ Q. Okay.

19 A. So between where those people are
 20 working and the wooden fence, there were tents set up,
 21 and that cord went down basically to where those people
 22 were.

23 ¹²⁶ Q. Okay. And to the best of your
 24 knowledge, is that tent still there in that picture?

25 A. So this picture is a Google Map

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1 image, just to show which lamp post the cord goes into.
 2 127 Q. Okay.
 3 A. Yeah, so it's not an actual
 4 picture of the scene at the time.
 5 128 Q. Okay.
 6 A. It says at the bottom there, it
 7 says, "From Google Maps." So that was just to give us
 8 a reference as to where it was before we responded to
 9 it.
 10 129 Q. Thank you.
 11 A. Yes.
 12 130 Q. And then we're going to go to,
 13 let's see, a June 27th, 2023 e-mail. I just got a
 14 message that my audio quality might be affected; can
 15 everyone hear me all right? Okay, good.
 16 A. Yeah, I'm good.
 17 COURT REPORTER: It's the court
 18 reporter, yes, I can.
 19 MS. CROWE: I think actually I'm not,
 20 not hearing everyone. I'm sorry, Dayne, I didn't hear
 21 what you just said.
 22 COURT REPORTER: I said I can hear you.
 23 MS. CROWE: Okay, excellent. Okay.
 24 BY MS. CROWE:
 25 131 Q. All right. So, here we are at the

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STEVE HASSELMAN - 34

1 June 27th, 2023 e-mail. I'll just give you a moment to
 2 take a look at it.
 3 A. Okay. Okay.
 4 132 Q. Okay. So, this was -- so it's
 5 dated June 27th, so before Canada Day. So is it fair
 6 to say that this is a preemptive e-mail?
 7 A. I understand the person who
 8 supplied me this e-mail -- I believe I'm cc'd on this -
 9 yes. I wasn't sure if it was sent to me or cc'd but I
 10 was cc'd on this. So this would have been his
 11 observation at the time.
 12 133 Q. Well, so let's just be careful
 13 about that. Observation or a concern about something
 14 that might happen in a few days' time, on Canada Day?
 15 MS. SHORES: Sorry, counsel, I'm not
 16 sure that I understand the question.
 17 MS. CROWE: Okay. What I am trying to
 18 establish is that there hadn't been any incident that
 19 had actually taken place, that the individual was
 20 relaying concerns about the possibility of a future
 21 incident on Canada Day.
 22 MS. SHORES: I'm sorry, I don't see
 23 incident in the e-mail, and this is fundamentally my
 24 concern with interpretation of e-mails as opposed to
 25 knowledge. The e-mail says what it says. For the

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1 record, I suppose I'll note that it says, "FYI - 3
 2 tents in the park all within/close to the event
 3 spaces." But I don't see it refer to an incident.
 4 MS. CROWE: Right. And that's actually
 5 my point.
 6 BY MS. CROWE:
 7 134 Q. So, I guess, Mr. Hasselman, I'd
 8 like you to confirm that there had been no incident
 9 that had taken place at the time that this e-mail had
 10 been written?
 11 A. I don't recall. I don't know.
 12 135 Q. Well, isn't it fair to say that
 13 this was intended to alert the City to concerns about
 14 the possibility of a future incident?
 15 MS. SHORES: Well, no, counsel, that's
 16 not what it says. And --
 17 MS. CROWE: Okay.
 18 MS. SHORES: That is the -- I suppose I
 19 wasn't clear enough in speaking before, that that is
 20 not what it said in the e-mail. There is no reference
 21 to an incident or a potential incident in the e-mail.
 22 MS. CROWE: Yes, I think that's, that's
 23 part of my point though that I'm trying to get clarity,
 24 clarity on. But that's okay, as you said, it's in the
 25 record and we can move on.

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1 BY MS. CROWE:
 2 136 Q. So, Mr. Hasselman, we've just gone
 3 through multiple exhibits to your affidavit. And would
 4 you agree that many of the incidents that are in your
 5 affidavit and the related exhibits are not based on
 6 your direct knowledge and observation?
 7 A. I'm -- I guess it depends how I
 8 interpret that question. So, my role is to receive
 9 complaints from both the public, my staff, and then
 10 from that information is how we respond to it. So
 11 whether it be an operational complaint, whether it be a
 12 health and safety concern, it would be my job to try to
 13 rectify that problem, whether something within the
 14 scope of what I do or I pass it along to a different
 15 department so that they can manage it.
 16 137 Q. Right. Absolutely, that's
 17 understood. What I'm trying to clarify is that, when
 18 these incidents get reported to you, there are several
 19 instances, including what has been set out in your
 20 affidavit, that you did not have direct knowledge of?
 21 A. Some of the e-mails that we went
 22 through, I can specifically say that I was on site.
 23 Like, for example, we looked at the one exhibit of the
 24 lamp post, where the wires were hanging out, you
 25 questioned me about the police response to it; however,

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1 that didn't address the actual health and safety
 2 concern in the park, because that was exposed wiring
 3 that was exposed to the public. So I actually took
 4 that photo, so I know for a fact --

5 138 Q. Right.
 6 A. -- that I was on -- I was on site,
 7 so I have direct knowledge of that incident.

8 139 Q. Yes. But if we want to just peel
 9 it back and just, like, had a really simple response to
 10 my question, so you have direct knowledge of some of
 11 the incidents but not direct knowledge of all of the
 12 incidents?

13 A. I have -- I guess it depends on
 14 your definition of direct, because when it's reported
 15 directly to me, that's different than me being on site.

16 140 Q. Mm-hmm, I agree with that.
 17 A. So -- right. So I was on site for
 18 some of those incidents and some of those incidences --
 19 or incidents, I apologize, were sent to me directly
 20 from a complaint, either being the public or a staff
 21 member.

22 141 Q. Thank you. And some of those
 23 incidents, so, for example, if we use the incident
 24 where a man was alleged to have exposed himself to a
 25 park -- a student park staff member, were actually
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1 reported to someone else first, and then that
 2 individual reported it to you?

3 A. Correct. Except I did follow up
 4 with the lead hand and I spoke to the student briefly
 5 to confirm that it did happen. I have no reason to
 6 believe it didn't, based on my information they
 7 explained to me, so -- I did not --

8 142 Q. Right.
 9 A. I didn't witness the gentleman
 10 exposing himself.

11 143 Q. Right. Nor did the person who
 12 reported it to you?

13 A. But I did talk to the student who
 14 witnessed it --

15 144 Q. Right.
 16 A. -- and I gave her time off to deal
 17 with the incident, yeah.

18 145 Q. Right.
 19 A. So I do have direct knowledge of
 20 it occurring through that student's account.

21 146 Q. Okay. I think, I think that we
 22 disagree on our interpretation of direct knowledge but
 23 that's okay.

24 A. Okay.
 25 147 Q. Sorry, I'm almost done, Mr.
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1 Hasselman, if you just give me one more moment please. **A8623**
 2 A. Yes, go ahead.
 3 MS. CROWE: And those are my questions.
 4 Thank you very much for your time.
 5 RE-EXAMINATION BY MS. SHORES:
 6 MS. SHORES: Mr. Hasselman, I'm just
 7 going to briefly re-examine you.
 8 And, counsel, if I can just take back
 9 the screen sharing.
 10 MS. CROWE: Oh, my apologies.
 11 MS. SHORES: No. It will just be
 12 easier.
 13 BY MS. SHORES:
 14 148 Q. So, Mr. Hasselman, I'm going to
 15 put on my screen, this is, this is your affidavit,
 16 photograph at Exhibit "C" to your affidavit,
 17 specifically one of the photographs appended to the
 18 March 23, 2024 e-mail to which you referred previously.
 19 It's at page 35 of the PDF. There -- I had previously
 20 instructed that you would be refusing to answer the
 21 question of your interpretation of what is depicted in
 22 the photograph but do you have knowledge, looking at
 23 this photograph, of whether there is a person with a
 24 machete depicted in the photograph?
 25 A. See, I do have knowledge because
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1 that's what was explained to me.
 2 149 Q. Okay.
 3 A. Yes.
 4 150 Q. And what, what is that knowledge
 5 and what is the source of that knowledge?
 6 A. So, the source of that knowledge
 7 is my staff on site that day doing the work and that
 8 staff member reporting it to me.

9 151 Q. Now, do you have any knowledge of
 10 that machete being depicted in this photograph that is
 11 on the screen?
 12 A. I'm not sure how to answer that.
 13 Just, I know it's there, because that's what was told
 14 to me.

15 152 Q. Okay. And I'll ask --
 16 A. I don't know what else to say.
 17 Sorry.

18 153 Q. You're only here to give evidence
 19 based on your knowledge, so that's all we're asking of
 20 you.
 21 I'll ask the same question -- or a
 22 variation on the same question with respect to the next
 23 photograph, which I've placed on the screen. So that
 24 is the third photograph that was appended to the March
 25 23rd, 2024 e-mail at Exhibit "C." And for the record,
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1 that's at page 36 of the PDF. This was presented as
2 depicting a man urinating. Do you have any knowledge
3 of this photograph containing a man urinating?

4 A. I do. Again, the supervisor, the
5 staff member who was on site reported it to me.

6 154 Q. Okay.

7 A. And so I see a gentleman
8 urinating, based on that description.

9 155 Q. Okay. And can you just describe,
10 for the record, what you see when you say you "see a
11 man urinating, based on that description"?

12 A. I -- at the very back corner of
13 City Hall there, you can see the --

14 MS. CROWE: Well, hold on.

15 THE DEPONENT: -- outline of a person.

16 R/F MS. CROWE: Ms. Shores, this is exactly
17 what you tried to object to, this is his interpretation
18 of what he sees in the picture, that you would not
19 allow me to lead.

20 MS. SHORES: He's answering the
21 question that I said he was allowed to answer, which is
22 his knowledge, and he's giving his knowledge based on
23 what he -- sorry, he's answering his knowledge and
24 describing where he sees that the photograph, that's
25 different.

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1 MS. CROWE: Well, I repeatedly tried to
2 ask him what he saw and what he was observing from the
3 picture and you construed it as an interpretation, so I
4 don't think that's a proper question to be asking on a
5 redirect for the same reasons that you cited as -- for
6 your objection.

7 MS. SHORES: I think the record will be
8 very clear as to what the basis of my objection was and
9 what the basis for my question now is, so I don't
10 intend to explore this any further on the record and I
11 don't have any further questions.

12 MS. CROWE: Okay, off the record.

13 --- Whereupon proceedings adjourned at 2:50 p.m.

14 I HEREBY CERTIFY THE FOREGOING
15 to be a true and accurate
16 transcription of my shorthand notes
17 to the best of my skill and ability.

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Dayne Snell, Court Reporter

Computer-Aided Transcription

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	<p><i>Ontario</i> Superior Court of Justice</p> <p>PROCEEDING COMMENCED AT HAMILTON</p> <p>APPLICATION RECORD VOLUME 15 TABS 123-124</p>
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