

ONTARIO SUPERIOR COURT OF JUSTICE

B E T W E E N:

**KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO,
SHAWN ARNOLD, CASSANDRA JORDAN, JULIA LAUZON, AMMY LEWIS,
ASHLEY MACDONALD, COREY MONAHAN, MISTY MARSHALL,
SHERRI OGDEN, JAHMAL PIERRE, and LINSLEY GREAVES**

Applicants

-and-

CITY OF HAMILTON

Respondent

APPLICANTS' APPLICATION RECORD

VOLUME 20 -TABS 155-159

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VOLUME 20 INDEX – HEEGSMA ET AL. v. CITY OF HAMILTON

TAB (EXHIBIT LETTER)	Document
APPLICATION RECORD VOLUME 20	
155.	Response to Request to Admit dated September 10, 2024
156.	Request to Admit dated October 18, 2024
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b.	Doc 2 - “Encampment Observation Report” (HSC24020/PED24080/PW24030) with Appendix A (May 15, 2024) P 55/103
c.	Doc 3 - “Encampment Observation Report” (HSC24020/PED24080/PW24030) PowerPoint Presentation (May 15, 2024) P 73/103
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and

CITY OF HAMILTON

Respondent

APPLICATION UNDER RULE 14.05 OF THE *RULES OF CIVIL PROCEDURE*

RESPONSE TO REQUEST TO ADMIT

In response to the Applicants' Request to Admit dated August 26, 2024, the
Respondent, City of Hamilton:

1. Admits the truth of facts number:

None.

2. Admits the authenticity of documents number:

**1, 2, 3 (save that the City is unable to confirm the date on which the
copy of website information was made), 4 (save that the City is unable to
confirm the date on which the copy of website information was made), 5
(save that the City is unable to confirm the date on which the copy of website
information was made), 6 (save that the City is unable to confirm the date on**

which the copy of website information was made), 9, 10, 11, 12, 13, 14 (save that this document does not appear to be a copy of the current version of Hamilton's Emergency Shelter Standards), 15 (save that this document does not appear to be a copy of the current version of the Service Restriction Policy for Emergency Shelters) and 16 (save that the City is unable to confirm the date on which the copy of website information was made).

3. Denies the truth of facts number:

N/A

4. Denies the authenticity of documents number:

N/A

5. Refuses to admit the truth of facts number **1, 2 and 3** for the following reasons:

1: The 2021 Census of Population sets out an area for the census division in which the City of Hamilton is located, which is not necessarily identical to the area of the City of Hamilton. Its accuracy is unclear and unknown. No admission is made.

2: The 2021 Census of Population data for the Hamilton census division is subject to numerous explicit caveats, including Footnote #1, which states that the total population count is purposely 'adjusted' from the actual data collected in order to ensure 'confidentiality'. It is not accurate. No admission is made.

3: The 2021 Census of Population data relating to individuals of Indigenous identity in the Hamilton census division is based on a partial sample and is in any event subject to the explicit caveat set out in Footnote #44, which states that it comprises an 'estimate' that is more affected than most census variables by 'incomplete enumeration'. It is not accurate. No admission is made.

6. Refuses to admit the authenticity of documents number:

7 (the document appears to be incomplete, missing Appendices A and B) and 8 (the document appears to be incomplete, missing Appendices A and B).

September 10, 2024

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ONTARIO

SUPERIOR COURT OF JUSTICE

PROCEEDING COMMENCED AT

HAMILTON

RESPONSE TO REQUEST TO ADMIT

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Form 51A
Courts of Justice Act

REQUEST TO ADMIT

ONTARIO SUPERIOR COURT OF JUSTICE

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Applicants

-and-

CITY OF HAMILTON

Respondent

YOU ARE REQUESTED TO ADMIT, for the purposes of this proceeding only, the authenticity (see rule 51.01 of the *Rules of Civil Procedure*) of the following documents:

1. “Addressing Needs of Unsheltered Individuals and those Relying on Hamilton’s Emergency Shelter System” with Appendix A and Appendix B (HSC23041) (August 14, 2023)
2. “Encampment Observation Report” (HSC24020/PED24080/PW24030) with Appendix A (May 15, 2024)
3. “Encampment Observation Report” (HSC24020/PED24080/PW24030) PowerPoint Presentation (May 15, 2024)
4. “Hamilton Census Data Maps” webpage
(PDF of <https://www.hamilton.ca/city-council/data-maps/hamilton-census-data-maps>, dated September 10, 2024).
5. “2001 to 2021 Population and occupied private dwellings by community for Hamilton”

(posted at: <https://www.hamilton.ca/sites/default/files/2023-09/2021-census-population-occupied-private-dwellings-community-2001-2021.pdf>, downloaded September 10, 2024)

6. “Census Ethnicity, Indigenous and Visible Minority – About”
(PDF of: https://open.hamilton.ca/datasets/d10d50f4ea084d8d988a8cc690f329dc_11/about, dated September 11, 2024)
7. “Census Ethnicity, Indigenous and Visible Minority - Data”
(PDF of CSV spreadsheet posted at: <https://open.hamilton.ca/datasets/d10d50f4ea084d8d988a8cc690f329dc/explore>, dated September 11, 2024)

YOU ARE REQUESTED TO ADMIT, for the purposes of this proceeding only, the truth of the following facts:

1. According to “Hamilton Census Data Maps” webpage and “2001 to 2021 Population and occupied private dwellings by community for Hamilton”, the population of the City of Hamilton in 2021 was 569,355.
2. According to “Census Ethnicity, Indigenous and Visible Minority – Data”, in 2021, 560,920 persons in the City of Hamilton lived in private dwellings, of whom 548,395 were not Indigenous and 12,520 were Indigenous.
3. According to the “Census Profile, 2021 Census” for the City of Hamilton, linked to from “Hamilton Census Data Maps” webpage under “2021 Census data for Hamilton”, in 2021, the land area of the City of Hamilton was 1,118.31 square kilometres.

Attached to this request is a copy of each of the documents referred to above.

YOU MUST RESPOND TO THIS REQUEST by serving a response to request to admit in Form 51B prescribed by the Rules of Civil Procedure WITHIN TWENTY DAYS after this request is served on you. If you fail to do so, you will be deemed to admit, for the purposes of this proceeding only, the truth of the facts and the authenticity of the documents set out above.

October 18, 2024

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DOCUMENT 1



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members General Issues Committee
COMMITTEE DATE:	August 14, 2023
SUBJECT/REPORT NO:	Addressing Needs of Unsheltered Individuals and those Relying on Hamilton's Emergency Shelter System (HSC23041) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Vanessa Parlette (905) 546-2424 Ext. 3863 Rob Mastroianni (905) 546-2424 Ext. 8035 Greg Witt (905) 546-2424 Ext. 4818
SUBMITTED BY:	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	<i>Michelle Baird</i>

RECOMMENDATION(S)

- (a) That Council approve up to \$5.6M in 2023 for the following in-year emergency response expenditures to address the immediate pressures experienced by unsheltered individuals and individuals requiring assistance from Hamilton's emergency shelter system funded through a combination of sources, deemed appropriate by the General Manager of Corporate Services, and to be confirmed through the 2023 year-end budget variance report beginning with additional Provincial or Federal Funding, City of Hamilton COVID-19 Reserve, or 2023 Corporate Surplus;
- (i) \$4.1M to continue providing shelter overflow in hotels in 2023 for families experiencing homelessness as reported in the April 2023 Budget Variance Report, FCS23063;
- (ii) \$600K to Indwell to provide high level supports from October 1, 2023 – March 31, 2024 for 24 units at City Housing Hamilton's - King William location in order to house individuals from encampments or the by name list as of Q4, 2023;

- (iii) That up to \$876K in expenditures to provide support for overnight drop in centres, beginning in December 2023 through March 2024 be referred to the discussion of the City's Winter Response in the report coming forward with the same name to the September 7, 2023 Emergency and Community Services Committee;
- (b) That Council approve an in-year immediate commitment of a \$2.3M conditional grant to Indwell Community Homes as the City's municipal contribution to enable construction at Acorn Flats to commence within 30 days of approval in order to build 20-25 units of permanent housing for families experiencing homelessness with occupancy by the end of 2024, funded from the Tax Stabilization Reserve (#110046);
- (c) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to enter into, execute and administer all agreements and documents necessary to implement the purchases and grants outlined above on terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor;
- (d) That up to \$5.925M for 2024 emergency response expenditures be referred to the 2024 tax operating budget for Council consideration:to address the needs experienced by unsheltered individuals and individuals requiring assistance from Hamilton's emergency shelter system items;
 - (i) The continuation of shelter hotel overflow for families experiencing homelessness at an anticipated cost of \$4.64M annually
 - (1) \$4.45M for emergency hotel shelter overflow beds for families experiencing homeless.
 - (2) \$190K to fund temporary mobile case management team supporting families experiencing homelessness who are housed in hotel overflow beds.
 - (ii) The continuation of 20 additional beds in the women's emergency shelter system, through 46 West South as a temporary emergency shelter (run by Good Shepherd Centre Hamilton), from April 1, 2024 to December 31, 2024 at a cost of \$952K (annualized cost of \$1.267M)
 - (iii) \$333K to enhance diversion programs within shelters to prevent homelessness for an estimated 600 individuals

- (e) That up to \$2.3M be referred to the 2024 Tax Operating budget for Council consideration to support individuals experiencing homelessness in securing successful tenancies and prevent homelessness as referenced in the plan to end chronic homelessness and the Housing Sustainability and Investment Roadmap;
 - (i) \$2M increase to the Municipal Housing Benefit equivalent to Rent-Geared-to-Income to end homelessness for an estimated 332 households, in order to reflect the commitment to support 500 households in this way through the HSIR.
 - (ii) Up to \$1.2M to Indwell to provide continued high level supports for 24 units at City Housing Hamilton King William that will take individuals from encampments or the by name list until provincial commitment for these costs can be obtained.
- (f) That expansion of the Housing Services Division's 2024 budgeted complement by 5.0 permanent FTEs to be referred to the 2024 Tax Operating Budget to support execution of recommendations (d) through (e), with annual cost in 2024 of approximately \$502K;
 - (i) 2.0 FTEs, Emergency Shelter Case Managers, to support expanded shelter capacity at an annual cost in 2024 of approximately \$199K for salaries, benefits and ancillary costs.
 - (ii) 3.0 FTEs, a Senior Project Manager, a Housing Support Worker, and a Housing Services Clerk, to design and administer programs offering permanent housing solutions at an annual cost in 2024 of approximately \$303K
- (g) That Council approve in principle the concept of an advance multi-year municipal commitment of \$31M (e.g. \$10.33M per year over 3 years) towards the creation of 200 units supportive housing in order to maximize opportunities for affordable housing providers to leverage provincial and federal funds for projects in development and that Housing Secretariat report back to Council in Q3 on financing options and recommended parameters by which Council would delegate decision making authority to staff to work with providers, identify highest impact projects and administer and allocate these funds to enable flexibility and nimble decision-making;
- (h) That Council direct staff to explore an approach to subsidizing funding of up to 100 additional Residential Care Facility spaces to provide additional permanent

housing options for individuals requiring shelter and to report back to Council in Q4 2023 with opportunities and costs;

- (i) That Council direct staff to assess Hamilton's current ratio of investment in emergency response compared with upstream housing interventions versus emergency response and propose a policy framework to guide City of Hamilton's future municipal investment in the housing sector to shift from emphasis on emergency response to homelessness prevention and permanent housing solutions that decrease reliance on emergency interventions; and,
- (j) In recognition that funding of housing with supports is not within the municipal tax levy mandate or resources, that Council direct staff to work with the Mayor's office to pursue funding from upper levels of government for the \$1.2M in operating costs for 2024 associated with Indwell King William, the \$3.6M in annual operating costs for permanent housing at the Dorothy Day Centre and the \$2.6M in annual operating costs for transitional housing at the YWCA currently subsidized by the municipality, which have no sustainable funding source, as well as other projects that require similar annual operating costs to provide the supportive housing capacity required to address local need;

EXECUTIVE SUMMARY

As the housing crisis continues, more individuals are living unsheltered and the number of individuals who are homeless continues to rise. Hamilton's shelter system has consistently been at or over-capacity since before the COVID-19 pandemic. The issue has worsened as a result of a severe lack of affordable housing, lingering bottlenecks from the COVID-19 pandemic, and long lengths of stay in the shelter system. While the problem at first glance may appear to be solved with building additional shelter capacity, it is important to recognize that emergency shelters currently absorb the greatest proportion of investment within Hamilton's homeless-serving sector and Hamilton invests more per capita in emergency shelters than many surrounding municipalities. The path forward for Hamilton is more permanent housing while continuing to provide emergency response to individuals who are homeless and/or living unsheltered.

In 2022, staff engaged the Social Planning and Research Council to conduct a review of post-pandemic emergency sheltering needs in Hamilton and provide recommendations. Many of these have already been initiated and/or recommended for consideration through the March 2023 Ending Chronic Homelessness Report and the April 2023 Housing Sustainability and Investment Roadmap Report. At the time of engaging the SPRC, consultant, the focus was determining how many additional beds in the emergency shelter system would be required post-pandemic. Context has since shifted to reflect a new reality growing encampments family homelessness, increased numbers

of refugee and asylum seekers arriving in Hamilton, and other critical social issues. Both emergency response and a focus on permanent housing solutions are required. There is significant risk to the health of our housing sector if we only respond to crises instead of also focusing efforts and investments upstream to create permanent housing solutions.

Staff from various teams and departments have worked together in this report to provide recommendations to address Hamilton's overburdened shelter system and growing homelessness issues and address basic needs of unsheltered individuals from a human-rights focus. The resulting focus in this report on permanent housing solutions reflects consensus from the June 2023 public engagement on Hamilton's approach to encampment response.

Some recommendations in this report require in-year decisions and it is recommended that where possible, investment decisions be referred to the 2024 budget process in order to provide Council the ability to consider all recommendations and prioritize accordingly. It will not be feasible to invest in all recommendations due to availability of resources. Additionally, partnerships with and funding from upper levels of government are required to make progress on ending chronic homelessness.

Informed by The Social Planning and Research Council's 2022 review of post-pandemic emergency sheltering needs in Hamilton and recommendations, this report outlines a three-pronged approach.

- Prong one recommends continued investment in interim emergency response interventions, including hotel overflow spaces for families experiencing homelessness, temporary shelter beds for women, winter response, and diversion programs to meet immediate need of individuals experiencing homelessness and unsheltered individuals until new permanent solutions are established. In-year decisions are needed for continuing hotel shelter overflow spaces for families and winter response; the remaining recommended investments are referred to the 2024 budget.
- Prong two recommends investments in immediate housing solutions through various strategies, including portable housing benefits for individuals who are unsheltered and/or homeless be referred to the 2024 budget. One recommendation requires an in-year decision related to an immediate opportunity to provide 24 units of housing with supports at City Housing Hamilton's King William project to house individuals directly from encampments this fall; the remaining recommended investments are referred to the 2024 budget.

- Prong three recommends longer-term strategies and investment in creation of permanent supportive housing as described in the Housing Sustainability and Investment Roadmap, including:
 - One recommendation requires an in-year decision for the City to take advantage of an immediate opportunity to realize 20-25 units of permanent housing for families with occupancy by fall 2024 and provide a capital grant to Indwell for \$2.3M to enable their Acorn Flats project to begin construction within 30 days of approval.
 - Creation of a new Housing reserve fund to facilitate an in-year multi-year municipal commitment towards the creation of 200 new supportive housing units. It is proposed allocate the \$31M capital funding that would have otherwise been required to build new shelter beds instead to a three year, \$10 M annual Housing Secretariat reserve fund as municipal contribution to enable leveraging of provincial and federal funding for capital construction of new permanent supportive housing and that the Secretariat and staff work to develop options and parameters for delegated authority for this fund, and report back to Council in Q3 2023 on options.
 - Exploring the opportunity to create supportive housing through existing but unfunded Residential Care Facility spaces. Currently operators have unfunded beds that could be used to create additional permanent or temporary capacity for housing. Staff will further investigate costs and opportunities and report back to council.

Need and demand will always be greater than available resources, prioritizing recommendations in alignment with available in-year and 2024 resources is exceedingly difficult. Looking ahead, we must establish a policy framework that includes a target ratio for investing in permanent housing solutions versus emergency response to reorient Hamilton's homeless-serving system around prevention and permanent housing options to move people out of homelessness.

Alternatives for Consideration – See Page 14

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial:

Staff are requesting that family shelter overflows and 24 units of high level support services continue in 2023 at a total projected cost of \$4.4M to be funded in 2023, first from any new/additional Provincial or Federal Funding sources and if necessary, from available City of Hamilton COVID-19 Reserve and/or any 2023 Corporate Surplus'.

\$876,000 will be recommended for the period of December 1, 2023 to March 31, 2024 to provide overnight drop in centres. This will be addressed in further detail in a forthcoming September 7, 2023 in the ECS Winter Response staff report. This results in a total potential additional cost of \$5.3M in 2023 to be funded a combination of the following sources: new/additional Provincial or Federal Funding sources, City of Hamilton COVID-19 Reserve and/or 2023 Corporate Surplus'.

A one-time Grant is also being recommended to the Indwell Acorn Flats Project which will provide an additional 20-25 permanent units for families at a cost of \$2.3M to be funded from the Unallocated Capital Levy Reserve in 2023/2024.

A report will also be forthcoming in Q3 from the Housing Secretariat addressing a multi-year municipal commitment of \$31M (\$10.33M over 3 years) towards the creation of 200 units of supportive housing by leveraging provincial and/or federal funding for projects in development as of this fall. The report will address financing options.

Staffing: Implementation of recommendations in this report will be referred to the 2024 tax operating budget process and require the addition of five permanent FTE within Housing Services Division's budgeted complement at a cost of approximately \$502 K for salary and benefits in 2024: 2.0 Emergency Shelter Case Managers, 1.0 Housing Support Worker, 1.0 Housing Services Clerk, 1.0 Sr. Project Manager.

Legal: Legal Services support will be required in drafting any agreements and developing the terms of those agreements.

HISTORICAL BACKGROUND

On March 23, 2023, the Emergency and Community Services Committee approved Report HSC23021 Ending Chronic Homelessness, outlining a comprehensive approach and investments required to end chronic homelessness in Hamilton. In addition to identifying needs and related investments required for the homelessness serving system, this report included the need for additional capacity of 200 beds and 40 beds in the women's and family shelter system, at an estimated minimum of 5.7M annual operating costs and unknown capital costs, which were later costed by staff at a minimum of \$31M capital costs for a new build.

On April 19, 2023, the General Issues Committee approved Report HSC23028/FCS23055/PED23099 Housing Sustainability Investment Roadmap to guide cross-departmental work related to affordable housing issues. This included eleven first year priorities, including the creation of 200 new supportive housing units and a

recommendation to provide a new municipal housing benefit to 500 households and approval of \$1M to be invested through the provincial Homelessness Prevention Program to establish a new Housing Benefit for up to 166 households per year at \$500/month/household.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

On June 21, 2019 the federal government passed the National Housing Strategy Act, Bill C-97, which legislated the right to housing in Canada.

Purchasing Policy 4.11, Section 2 (b) Policy for Negotiations, requires Council Approval when a single source for the supply of a particular Good and/or Service is being recommended because it is more cost effective or beneficial for when the request has a cumulative value of \$250,000.00 or greater.

RELEVANT CONSULTATION

In July 2022, the Housing Services Division contracted the Social Planning and Research Council of Hamilton (SPRC) to support a review of post-pandemic emergency sheltering needs and recommendations (Appendix "A" to Report HSC23041). These recommendations are outlined in the analysis section.

From October 2022 through January 2023, more than 180 individuals with experience using emergency shelters and drop-in programs were engaged to inform review and revision of Hamilton's Emergency Shelter Standards. A staff report will come forward in Q3 2023.

Further consultation with external stakeholders regarding Hamilton's overall strategy to prevent and end experiences of homelessness has included engagement with: Hamilton is Home, Coordinated Access Steering Committee (a group made up of senior leaders within the homeless-serving sector), Coalition of Hamilton's Indigenous Leadership, Community Safety and Wellbeing Plan stakeholders, Hamilton's Community Advisory Board, and stakeholders of the Housing Sustainability Investment Roadmap. Community partners continuously advocate for greater investment in permanent housing. Without more permanent housing options people in shelters and encampments have nowhere to go.

This report and recommendations were also informed by Encampment public Engagement sessions where permanent housing solutions emerged as a consensus theme.

Internal consultation was conducted with Finance and Procurement. Procurement supports the recommendations in this report

ANALYSIS AND RATIONALE FOR RECOMMENDATION

Emergency shelters are necessary to ensure people experiencing homelessness are safe and their basic needs are met while they pursue stable housing. However, an over-investment in emergency response services runs the risk of regressing to a place of managing homelessness rather than ending it. To accelerate progress toward ending homelessness, Hamilton must move boldly to invest in long-term permanent solutions to homelessness. This is the only way to avoid cycles of short-term measures that help people cope with homelessness, rather than address the root causes.

Emergency Shelters

Emergency shelters are designed to provide short-term shelter and housing supports, ideally for a duration less than 30 days. The City of Hamilton funds 9 shelters that currently offer 365 beds. The City also provides funding for hotel overflow for approximately 30 families because there is great need and no other options for families who find themselves without shelter (see Appendix "B" to Report HSC23041). Provincial Social Services Relief funding enabled the City to increase shelter capacity for all populations through hotel overflow during the pandemic, which brought shelter capacity to more than 600 beds at the peak of Covid-19 response (HSC20020(f)). Although the number of beds within the system was significantly higher from March 2020 through December 2022, demand for emergency shelter increased proportionately and shelter occupancy remained at capacity or over-capacity during the same period.

In 2022, a total of 58% for all populations and 85% of families spent more than 30 nights in shelter. This means that almost 60% of all shelter stayers were in need of shelter and supports beyond the intended design of the emergency shelter system.

Persistent over-capacity and long stays in the emergency shelter system are a direct result of a lack of permanent housing options. Beds are occupied for longer periods, leading to bottlenecks and forcing others to be turned away due to lack of space.

The report completed by Social Planning and Research Council, commissioned by City of Hamilton in July 2022, emphasized the need to prioritize investments in Indigenous community supports, permanent housing, and prevention. Many existing actions towards those priorities are addressed in HSC23021 and HSC23028 and continue to be prioritized by ongoing collaboration through the homeless-serving system. The report also stated a need for an additional 40 beds in the women's shelter system and 50 units (200 beds) in the family shelter system due to ongoing overcapacity and high demand.

Preliminary estimates of capital costs for shelter expansion of this scale are approximately \$31 M. This is based on the average cost of \$500,000 per unit for new construction with an occupancy of four people per room, but actual costs could be higher. Ongoing operating costs are estimated at a minimum of \$5.7 M annually. Actual operating costs could vary depending on site proposed, development plan, and program model. Given continued pressures in the emergency system and the critical need to focus on permanent housing solutions, the recommendation in this report is to instead invest this amount over the next three years in a new housing reserve fund administered by the Housing Secretariat that acts as municipal contribution to leverage provincial and federal funding for supportive housing projects that can be ready for occupancy in the next 18-26 months. With Council direction, staff will further investigate this opportunity and report back to Council on financial options and an implementation strategy consistent with the Housing Sustainability and Investment Roadmap.

Family homelessness has become a new and significant crisis within our City. Between January 1 and April 30, 2023 there have been 249 'turn-aways' from the Family Centre due to the program having no space available. Currently, we are provided hotel room for families and capped at supporting approximately 30 families. Due to overflow spaces being used consistently, providing these 30 beds translates to a budget pressure of \$4.1 M in 2023 and \$4.45 M anticipated in 2024. Council approval and levy funding is required to continue providing these hotel spaces. Contracts will otherwise be brought to an end.

Likewise, the women's shelter system has continually had to add capacity to meet demand before and throughout the pandemic. Bed capacity in January 2020 was 46 beds and at its peak in early 2023, bed capacity was 109 beds. With Cathedral closed as of May 19, 2023, overflow was established at West Avenue to offer 20 beds for women for a total of 66 in the women's system. Avenue is funded temporarily until March 2024.

These shelter capacity pressures may suggest a need for more shelter beds, however investments in shelter space alone are insufficient without significant investment in homelessness prevention and permanent housing solutions to prevent people from getting stuck in homelessness and in shelter. The City of Hamilton needs to develop an ideal ratio of investments in permanent housing solutions vs. immediate emergency supports.

Hamilton already has more shelter beds per 100,000 compared to peer communities. Hamilton's investment was substantially higher than peer communities in 2021, when Hamilton had 110.4 beds per 100,000 compared to a median of 39.2 due to expansion of use of hotel overflow (see Appendix "B" to Report HSC23041). This tells us that the solution is not to continue expansion of shelter beds. This was demonstrated during

COVID-19 response when shelter beds were increased to more than 600 spaces and were continually full. Any beds added to the system are likely to be filled while still seeing unmet demand.

Proposed Solution: A 3-Pronged Approach

The March 2023 Ending Chronic Homelessness and April 2023 Housing Sustainability and Investment Roadmap reports (HSC23021 and HSC23028) outlined actions that have already been initiated, including expanded prevention supports, Indigenous-led housing and homelessness solutions, enhanced case management programs, and new investments in affordable housing and housing subsidies. More investment is needed to respond to the levels of community need as evidenced by growing encampments and pressure on Hamilton's emergency shelter system.

Prong One – Continued Interim Investment in Emergency Response

To bridge the gap between now and when new permanent housing solutions are in place, continued funding for hotel overflow beds and the temporary women's emergency shelter located at 46 West Ave S (operated by Good Shepherd Centre Hamilton) are recommended through December 31, 2024.

If the funding for family hotel overflow is not approved in-year for 2023, capacity will need to be reduced immediately by 20 families (current capacity is 30 families) and capped at a maximum of 10 families, currently funded by provincial funding. As the program is partially funded by provincial programs, closing the remaining 10 beds and ending all hotel contracts would enable \$1.8M of provincial funding to be reinvested in the system in other ways for families. As inflation and costs continue to rise, the expenses related to hotel overflow beds are expected to increase in 2024 but until permanent solutions like Acorn Flats and other similar initiatives are available, the City has limited opportunities for housing families experiencing homelessness. Staff will continue to review and report back on opportunities.

If the funding for overflow at West Avenue is not approved, 20 beds of expanded capacity in the women's system will need to be reduced as of April 1, 2024.

Research indicates that early prevention supports dramatically reduce public spending on homelessness. Diversion is a form of prevention that exists within shelters as an essential component to an effective emergency housing strategy. Enhanced investments in diversion programs will enable hiring fulltime staff roles and dedicated flex funds to engage in mediation, problem solving, and the identification of community and housing supports. It is estimated that approximately 25-30% of people who access the shelter system can be successfully diverted if provided the right supports. This

recommended enhancement is expected to prevent homelessness for up to 600 people per year.

Prong Two –Immediate Solutions to Preserve and Attain Affordable and Supportive Housing

Report HSC23021 in March 2023 outlined a need to establish a municipal housing benefit aligned with Rent-Geared-to-Income for an estimated 500 households to end their experience of homelessness. Portable housing benefits provide direct financial assistance to households rather than being tied to a housing unit. Allocating this benefit directly through homelessness support programs closes the affordability gap for people experiencing homelessness to find suitable stable housing on the private market. In April 2023, Council approved report HSC23028 and the recommendation to allocate \$1 M through the provincial Homelessness Prevention Program towards a municipal housing benefit for 166 households. Recommendation (e) in this report will support an additional 332 households to bring the total households served to the 500 range.

Through federal Rapid Housing Initiative funding, the City of Hamilton has invested in a new CityHousing Hamilton building that will offer 24 new units of housing at 257 King William. This building will be ready for occupancy in fall 2023. The recommendation for City investment of \$600,000 in 2023 and the first quarter of 2024 (\$1.2 M annually) in operational funding, while at the same time pursuing provincial commitment for these ongoing operating costs, will enable Indwell Community Homes and health partners to offer high intensity supports for individuals housed in these units, who may be coming from unsheltered homelessness or long-term periods of homelessness. This addresses a large need for housing with supports to help people exiting chronic homelessness to stabilize their housing and well-being.

Additionally, staff is proposing to explore how Residential Care Facilities can be used to expand the City's capacity to house individuals requiring minimal supports. By doing so, the City aims to increase its capacity to provide housing to more individuals on the By Name List, which is a list of individuals experiencing homelessness in the area. Here are some key points and potential benefits of this potential strategy:

- **Increased Capacity:** By subsidizing existing unsubsidized beds in Residential Care Facilities, the City can increase the overall housing capacity for individuals requiring minimal supports. This may lead to more vacant beds being utilized, thus reducing homelessness.
- **Support for Vulnerable Individuals:** Residential Care Facilities typically offer support services, which can be crucial for individuals with minimal support needs. This can improve the well-being and stability of those individuals and help them transition towards more independent living arrangements.

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

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- **Reduced Homelessness:** By focusing on housing individuals only from the By Name List, the strategy targets those in most urgent need of housing and aims to reduce the number of people experiencing homelessness in the community.
- **Cost-Effectiveness:** Subsidizing existing beds might be more cost-effective than building new. It can also be a faster solution to provide housing for those in need.
- **Collaboration with Residential Care Facilities:** Involving Residential Care Facilities in the strategy can foster cooperation between public and private sectors, encouraging them to contribute to solving the homelessness issue in the community.

Exploring the use of unsubsidized Residential Care Facilities beds to house individuals from the By Name List, requiring minimal supports, is a promising strategy to address homelessness and reduce the number of people experiencing homelessness in the City. In addition to understanding resource requirements, proper planning, collaboration, and monitoring will be vital to the success of this initiative. Staff will report back to Council with an update on opportunities to implement this strategy.

Prong Three – Invest longer term in permanent supportive housing as described in the Housing Sustainability and Investment Roadmap

Lack of permanent supportive housing for individuals and families with the highest complexity of need remains one of the largest gaps within the homeless-serving system. Towards addressing this gap, the City of Hamilton has made a commitment through the Housing Sustainability Investment Roadmap to work with upper levels of government and community partners to establish 200 units of permanent supportive housing for people with the greatest complexity of need. Currently there are no known supportive housing resources in Hamilton that are dedicated to families and too few for all population groups.

City staff have engaged with non-profit housing providers through Hamilton is Home and the Housing Sustainability and Investment Roadmap to identify permanent supportive housing projects that could be constructed (or substantially constructed) within the next 36 months. Hamilton is Home has identified 418 possible units where the land is owned (or there is a path to ownership), and if project funding were identified, construction of the units could meet this 36-month timeline. The City has worked with planning division staff to determine that almost 200 of these units do not require re-zoning, and construction could begin with one year. Municipal funding is required to make these projects viable. To facilitate leveraging provincial and federal investments, this report recommends the Housing Secretariat report back on a financing strategy and parameters that would enable the allocation of \$31 M municipal investment structured over three years, to ensure that viable projects can move forward quickly while optimizing cost-sharing between levels of government. Once constructed and operating,

these supportive housing units will reduce pressure on emergency shelters, hotel overflow, and emergency response to encampments.

This report also recommends the City take advantage of an immediate opportunity to realize 20-25 units of permanent housing for families with occupancy by fall 2024 and provide a capital grant for \$2.3M to Indwell Community Homes for \$2.3M. Though community consultation, Indwell's Acorn Flats project has been identified as both the most shovel-ready project that project that best leverages funding from other levels of government, \$2.3M that Indwell has secured through the Federal Co-investment Fund Federal funding. Alternatives would require more time and be higher cost.

ALTERNATIVES FOR CONSIDERATION

Alternative A:

- Instead of allocating \$31M to the Secretariat for a Housing Reserve Fund, Council could direct staff to initiate a Request for Proposals for expansion of shelter beds, 40 beds in the women's system and 200 beds (50 units) in the family system.

The benefit of this approach is that it would help meet expected continued high demand for emergency shelter beds. This would reduce the instances where someone may be turned away from shelter due to lack of space and minimize the need for continued investment in overflow.

Risks include failure to invest in permanent housing, leading to higher numbers of people in shelter with nowhere to go. Investments in prevention and housing subsidies will help offset this risk, though won't meet the depth or diversity of need. Additionally, even with expanded shelter beds in the system, there is always potential for demand to increase and lead to further need to contract new overflow shelters through hotels or alternate sites.

Alternative B:

- Allow contracts with hotel operators to expire and avoid \$4M levy pressure associated with costs of hotel overflow program or direct staff to explore other options for this \$6M investment(1.8M provincial funding). The total cost of hotels used to shelter families is \$6M, however, a portion, \$1.8M is derived from the provincial funding through the Homelessness Prevention Program.

Benefits include the opportunity to invest further upstream and prevent new homelessness. Risks include even less ability to meet the needs of families currently experiencing homelessness. We currently have nowhere for families to be housed.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report HSC23041: Hamilton Post-Pandemic Emergency Shelter Size Review: Key Findings. SPRC, July 2022

Appendix "B" to Report HSC23041: Hamilton Emergency Shelter Data Trends

Hamilton Post-Pandemic Emergency Shelter Size Review: Key Findings

July 2022



LAND ACKNOWLEDGEMENT

We acknowledge that the land on which this work was carried out is situated upon the traditional territories of the Erie, Neutral, Huron-Wendat, Haudenosaunee, and Mississaugas. This land is covered by the Dish With One Spoon Wampum Belt Covenant, which was an agreement between the Haudenosaunee and Anishinaabek to share and care for the resources around the Great Lakes. We further acknowledge that this land is covered by the Between the Lakes Purchase, 1792, between the Crown and the Mississaugas of the Credit First Nation. We hope to honour the spirit of the Dish With One Spoon agreement by working to build a nation-to-nation relationship with Indigenous communities in Hamilton.

ABOUT SOCIAL PLANNING AND RESEARCH COUNCIL OF HAMILTON

SPRC Hamilton promotes equity, informs policy and planning decisions, and increases community engagement to improve social conditions. We accomplish this through research, policy analysis, community partnerships, and program delivery.

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1.0 Introduction

The shelter system in Hamilton met the challenge of the COVID-19 pandemic and front-line workers continue to help people through personal struggles in these times of increased housing insecurity. Shelter providers responded quickly and efficiently to emerging needs, particularly over the past two years. They were flexible, creative, and resilient, and managed very good outcomes during the most challenging situations our community has faced. Hamilton's homelessness focussed agencies, including emergency shelters, managed to house 920 individuals during the 2-year period of the pandemic from April 2020 to March 2022.

Emergency shelter is the primary response that cities utilize to react to housing crisis and insecurity, but it is also the least effective and the most expensive. Shelter beds cost more than diversion, supported, or affordable housing subsidies.¹

In addition, a chronic shortage of permanent affordable housing options, and/or housing with supports, often results in individuals cycling through the shelter system, which negatively impacts people's mental and physical health. Shelter clients have previously reported that shelter environments contribute to their emotional stress. There are also shelter users who report high levels of personal risk, either with respect to theft of their personal belongings or risks to their personal safety while in shelter.²

For the last 15 years, Hamilton's emergency shelter system has undergone a system transformation to be more responsive to client needs, provide higher quality service and safety, with more emphasis on diversion and re-housing.³ The City's goal to end chronic homelessness is an important vision that must guide decision making as the shelter system adapts to post-pandemic emergency shelter needs in the community.

The City of Hamilton, Housing Services Division selected the Social Planning and Research Council of Hamilton to conduct a post-pandemic review of the size of the emergency shelter system. The scope directed the SPRC to consult service providers, review shelter data, and make recommendations for changes to the emergency shelter system needed in the short term, including what the "optimal size" of the shelter system should be to meet current needs.

¹ <https://www.homelesshub.ca/about-homelessness/homelessness-101/cost-analysis-homelessness>

² Swanton, S. and Clinton D. (2010) *System Change: Service User Perspectives on the Homelessness Service System*. City of Hamilton. https://www.hamilton.ca/sites/default/files/media/browser/2015-02-01/systemchange_userperspectives.pdf

³ <https://www.hamilton.ca/city-initiatives/strategies-actions/hamiltons-homelessness-ending-strategy>

2.0 Methodology

The time constraints for initiation and completion of this report were very limited. This impacted the methods that could be used and increased the limitations of the resulting findings.

Quantitative Data Collection

The Homeless Individuals and Families Information System (HIFIS) is a web-enabled Homelessness Management Information System (HMIS) that can provide communities with the information they need to further their efforts with addressing homelessness. It allows multiple service providers from the same geographic area to implement coordinated access using real-time information about people experiencing homelessness and the resources they need to find and keep a home.⁴

Shelter data was accessed through the Open Hamilton data portal⁵ and the Housing and Homelessness Dashboard.⁶ Point in Time Count data was accessed on the City of Hamilton's website.⁷ In addition, city staff provided data on persons who were turned away from accessing homeless shelters in Hamilton.

Qualitative Data Collection

Interviews and focus groups were conducted with agencies providing shelter services, outreach, diversion, prevention, and/or drop-in services. Partners from Indigenous-led agencies, youth, women's, men's, and family services were consulted, as well as service providers that provide outreach services to shelter clients.

Limitations

When conducting community consultations for the purpose of qualitative research, we would typically engage in a process that would allow for the collection of data, synthesis of data and reconfirmation of data with participants prior to making final analysis and recommendations. Due to the limited time constraints inherent in this research project, there was insufficient time to engage in follow-up discussion with respondents to validate and confirm our recommendations.

We further recognize this report focussed on engaging with persons who provide services to individuals who access emergency shelter systems. We did not engage persons with lived experience as part of this consultation given the mandate of the City and again, given limited time available for this project. We acknowledge seeking the

⁴ [The Homeless Individuals and Families Information System \(HIFIS\) - Homelessness Learning Hub](#). Accessed June 30, 2022.

⁵ <https://open.hamilton.ca>

⁶ <https://housing-and-homelessness-dashboard-spatialsolutions.hub.arcgis.com/>

⁷ <https://www.hamilton.ca/social-services/housing/point-in-time-connection>

input of persons with lived experience is a valuable and necessary best practice when it comes to understanding key issues, gaps in service, and recommendations for change and could be a useful complement to the information contained in this report.

The data analysis component in this report is basic. There are additional insights that could be helpful for shaping the shelter system that could be gleaned from existing datasets if additional time and effort is prioritized for data analysis and visualization.

The shelter data analysed for this report also has important limitations, due to data quality concerns. Shelter users may want to keep their personal information private and they may not share demographic characteristics during the intake process when data is recorded. Shelter staff have high workloads, making data collection and entry a lower priority than service to clients, reducing the quality of the datasets in some periods of high shelter usage. One particular limitation of the HIFIS shelter data collection process is that information pertaining to Indigenous persons entered into the system does not capture the total number of Indigenous shelter clients.

Who we asked

Participants were comprised of a mix of agency Executive Directors, Directors of Operations, and front-line managers from each of the direct shelter systems and representatives from agencies outside of direct shelter service but with connections to the same population of people. We were successful in consulting with fifteen programs as follows:

Community Youth Housing Project – Diversion Program	Salvation Army/ Booth Centre
Good Shepherd/ Mary's Place and Martha House	St. Mathew's House/ Street Outreach/ Seniors support
Good Shepherd/ Men's Shelter	Hamilton Trans Health Coalition
Good Shepherd/ Notre Dame Shelter	Wesley Urban Ministries Day Centre
Good Shepherd/ Family Centre	Wesley Youth Housing
Hamilton Regional Indian Centre (HRIC)	Women's Housing Planning Collaborative (WHPC)
Mission Services/ Willow's Place/ Inasmuch House	YWCA/ Carol Ann's Place
Native Women's Centre/ Honouring the Circle	

What we asked

The following is the list of questions used for interviews and for email outreach and written responses.

1. What focus population does your team work directly with (check all that apply):
 - ☐ Youth
 - ☐ Men
 - ☐ Women
 - ☐ Families
 - ☐ Other:
 - ☐ We are an Indigenous-led service provider
2. What are the most important, immediate needs in Hamilton's emergency shelter system to better fulfill its role in the housing continuum and better serve clients?
3. Thinking of the needs of the focus population your agency serves, should the City of Hamilton fund additional emergency shelter beds for your focus population(s)?

If yes:

4. Are there specific *types* of emergency shelter beds for your focus population(s) that are especially needed? (including specialized shelters for specific groups not properly served now?)
5. In general, what recommendations do you have for *staffing needs* to support these shelter beds?
6. What is the *number* of additional emergency shelter beds that are needed for your focus population(s) for the next year at least?

If you recommend no additional shelter beds for your focus population(s):

7. What recommendations would you have for City staff and Council for what they should do to better meet the emergency shelter needs of your focus population(s)?
8. Does your organization have (or is your organization involved with) a diversion model to support clients new to the shelter system, so that other solutions can be found for their emergency shelter needs and avoid entering the shelter system?

9. If you answered yes to question #4, can you briefly describe any insights and/or success your organization has had with your diversion model?
10. Do you have recommendations on the balance in funding between emergency shelter beds and diversion programs in Hamilton? In other words, what percentage of funds should be allocated for emergency shelter and diversion programs in your sector?
11. The SPRC is reviewing HIFIS data provided by the city for this report. Does your team have additional summary data not entered in HIFIS, for example reasons for turnaways, or reports you have prepared previously, that could be helpful to include? If so, who should we contact on your team to discuss further details?
12. Is there any other feedback on this topic you would like to add?

3.0 Housing Insecurity and Crisis

The effects of the housing crisis are growing exponentially for most low income, vulnerable populations, including those facing multiple challenges. Women who average lower pay, are more likely to experience violence, and are more likely to have children in their care making it more difficult to find affordable housing. Seniors, youth, members of the 2SLGBTQ+ community, and racialized groups face significant barriers to housing.

The housing crisis has significantly affected the shelter system since at least 2009 due to a variety of factors, some of them listed below. This has resulted in encampments and increasing pressures on our housing providers and homeless serving sector. Encampments reveal a clear need for increased affordable housing and are often the only option for people experiencing homelessness who don't meet requirements for admittance by shelter providers or through their own choice. Some avoid shelters to try and avoid COVID-19 transmission, or out of fear of theft, violence, and substance use that may be higher in shelter facilities.⁸

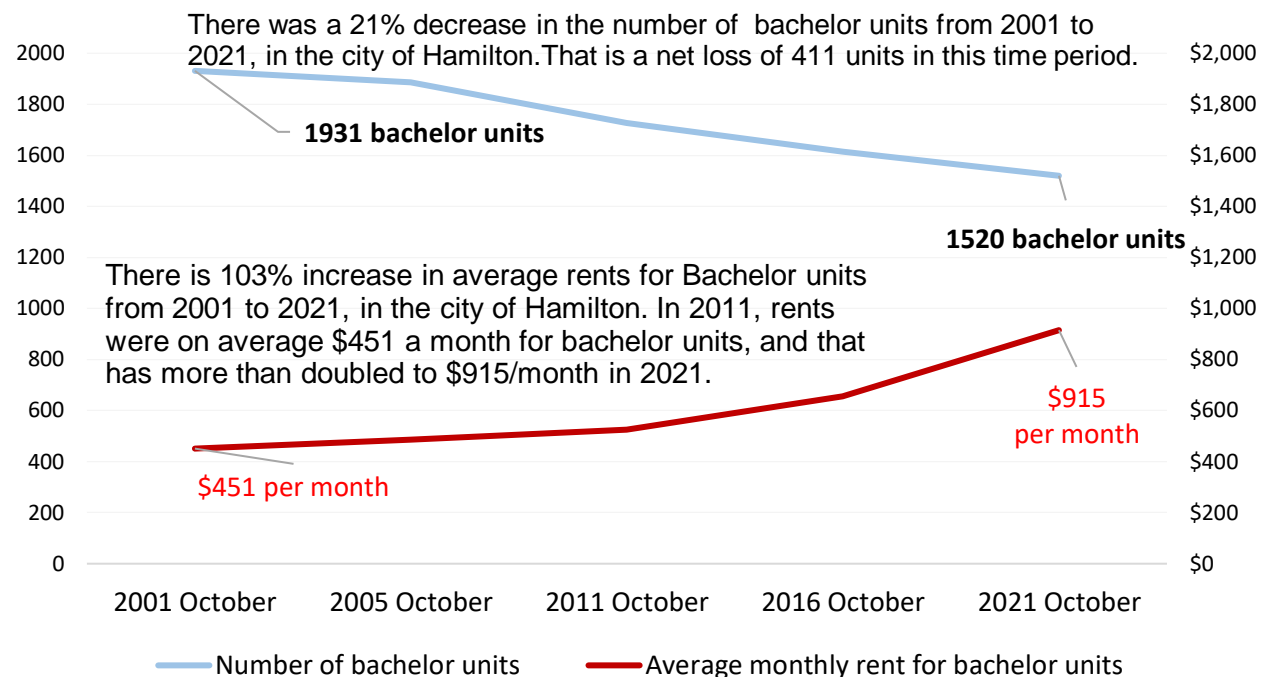
Reduced market affordable housing

Hamilton previously relied on "market affordable housing" to provide a large portion of the city's affordable housing. Those units have become largely unaffordable as units increase in price, are converted into condominiums, and as the housing market and housing profitability continues to rise. The elimination of rental units has also been affected by a growing shift from long-term to short-term rentals such as AirBnb or Vrbo which can reap higher investment incomes for property owners.

In particular, the lowest priced unit type, bachelor apartments, have been steadily declining, with a loss of 400 bachelor units from the rental market in the past two decades. Formerly affordable bachelor units have now become unaffordable for anyone living on a low income, with rents now close to \$1,000 a month for these units, more than double the price since 2001.

⁸ . Public Health Ontario, Environmental Scan, February 3 2021 <https://www.publichealthontario.ca/-/media/documents/ncov/he/2021/02/covid-19-homelessness-environmental-scan.pdf?la=en>

Number of bachelor units in the primary private rental market, and average rent, City of Hamilton, 2001-2021 (CMHC Housing Information Portal)



Weakened tenant protections

Ontario's tenant protections do not provide sufficient protections for tenants to mitigate forced evictions and rental increases between tenancies. Quebec's stronger tenant protection laws have had some success in reducing rent increases and evictions.⁹

Government housing investments have not kept pace

Government investments in housing are still nowhere near the present need and investment levels of previous decades. In addition, new affordable housing programs have lower subsidies than previous programs and the end of previous programs has removed almost 2,000 units in Hamilton of subsidized affordable housing units.¹⁰

⁹ SPRC Hamilton (2018). *Out of Control: Ontario's acute rental housing crisis – Lessons from Hamilton and Quebec City*. <https://www.sprc.hamilton.on.ca/wp-content/uploads/2018/05/SPRC-Out-of-Control-rental-housing-report-June-2018.pdf>

¹⁰ Housing and Homelessness in Hamilton Quarterly Data Snapshot, Q3 2021, Housing Services Division, City of Hamilton <https://pub-hamilton.escribemeetings.com/filestream.ashx?DocumentId=299327>

4.0 Key Findings – What we heard

4.1. Indigenous

Most immediate needs

Interviews with Indigenous and non-Indigenous leaders in shelter and support services, strongly suggest the need for Indigenous led shelters. Mainstream shelters are not seen as a viable option for Indigenous people.

At the same time, there are not enough beds to meet the current needs of the community, so many people are living in encampments and when feeling unsafe, go further into the bush.

“Don’t invest there (mainstream shelters) but in alternative supportive housing with supports and Indigenous-led efforts,” said one participant and this sentiment was echoed by many.

There is a need for more supports around addiction and mental health due to the amount of trauma experienced by Indigenous people in Canada, as articulated by the Truth and Reconciliation Commission’s Calls to Action.

“We need land, and we don’t have any for our people.”

“Relationships are so much more important than land acknowledgements.”

Emergency bed types and numbers

While more emergency beds were highlighted as necessary, the main emphasis from Indigenous voices in the consultation was on the need for shelters to be led by Indigenous organizations. There was also a call for investment in deeply affordable, supportive housing options that are safe and inclusive for Indigenous people, outside of the current mainstream shelters.

“Invest instead of arrest,” remarked one Indigenous leader who was calling for an investment in land and shelters that are Indigenous owned and operated.

While there is a shelter available for single women with low acuity on the VI-SPDAT,¹¹ and another for women with children next door, both run by Native Women's Centre, that is the extent of Indigenous led shelters.

A particular need for emergency responses for people in couples and families was indicated by Indigenous service providers.

"People are in encampments because they won't leave partners or families."

Families with children have unique needs that need to be met in spaces that are the right size with the right supports. It was further noted that encampments are populated by many couples, heterosexual, and same-sex, who refuse to be separated into a gender-based system or find no room for pairs to be accommodated.

A final trend heard from conversations with Indigenous service providers is the need for a shelter where people are able to bring their pets with them. As one Indigenous interviewee expressed, "That is their safe 'person'."

With over 100 people on the HRIC housing support waitlist alone, who are homeless and requiring support, there is clearly a need for more emergency beds and affordable housing with supports for Indigenous people.

Staffing

There is a need for Indigenous, trauma-informed clinicians to work with Indigenous people experiencing addiction, trauma-induced mental health challenges, and homelessness as a result of colonization and systems of oppression.

The pandemic has worsened the already difficult challenge to find enough Indigenous people to hire, so it is essential to have ally staff at mainstream shelters who are trauma-informed and particularly adept in the cultural practices to address the trauma experienced by Indigenous people as a result of residential schools and demonstrated through the TRC Calls to Action.

Staff in the women's system need to be well equipped in understanding the impacts of trauma on Indigenous women, girls and 2SLGBTQ people. All staff in each demographic of the emergency shelter system need training in "cultural competency" or other forms of Indigenous education.

¹¹ Vulnerability Index - Service Prioritization Decision Assistance Tool

Diversion

Having an Indigenous shelter diversion worker was seen as key to filling the gaps in terms of beds in the system and reducing the number of people who are homeless. For people who need to access shelter, the diversion worker can make that transition smoother and the time in shelter shorter, if there is adequate affordable housing with supports.

4.2 Families

Most immediate needs

More adequate emergency shelter spaces are needed for families and their unique situations. However, shelters are an emergency solution, and often have difficulty connecting people to affordable housing.

There is also an immediate need for more affordable housing with supports and more long-term solutions to end family-related homelessness.

A larger staffing complement is needed to support both the families in the shelter as well as families coming in. An annual increase of funding for operations is needed for family shelters to better fulfill their role in the housing continuum. It is important to be able to adequately compensate staff for the work they are doing.

Emergency bed types and numbers

Families need to be able to normalize their own family life, rituals, and maintain their autonomy. The sector continues to see that hotels are not a good solution for families and their sizes are inadequate. There is a significant need for private, contained units that help families maintain their own routines and independence like cooking their own meals for example.

The number of turnaways per month from Good Shepherd's Family Shelter, the only family shelter in Hamilton, gives some indication of the level of response needed to meet the needs of families experiencing homelessness here.

- March 2022: 49 unique families turned away due to family shelter spaces being full
- April 2022: 44 unique families turned away due to family shelter spaces being full
- May 2022: 46 unique families turned away due to family shelter spaces being full
- June 2022 (up to June 28th): 38 unique families turned away due to family shelter spaces being full

Staffing

It is increasingly difficult to recruit people to work in shelters when the pay does not match the demands of the work. The staff are constantly dealing with people in crisis and working weekends and long hours while not being adequately compensated. Frontline shelter workers are leaving at rapid rates and the resulting agency turnover poses additional challenges. Adequate compensation would help retain staff.

It is important to assess the skills and strengths emergency shelter workers need to have and identify the training/professional development needed to better serve people accessing emergency shelters.

Emergency shelters are seeing an increase in mental health concerns, impacts of trauma, family violence, and substance abuse which puts considerable pressure on the two staff that are currently available at the family shelter. There is a significant need for more specialized positions particularly in mental health, harm reduction, and addiction treatment.

Currently the family shelter has 2 staff on-site for 105 people. Shelter staff are dealing with crisis calls as well as problem solving with families that walk into the facility and are unable to support the families that are already in the shelter. A larger staffing complement is needed to support both the families in the shelter as well as families coming in.

Diversion

Diversion is an essential component to an effective emergency housing strategy; however, without access to affordable housing it doesn't resolve the issue. Families continue to have difficulty accessing permanent housing and staff struggle to connect families to units. There are currently only two family diversion workers.

4.3 Men

Most immediate needs

Affordable housing with supports was identified as a top priority by shelter directors and frontline staff alike in the men's system. Adding more emergency shelter beds to the existing number was not identified as a priority for this sector. However more flexibility in the system was identified as a need during extreme weather alerts, when demand is high, and persons turned away face risk if they cannot be protected from the extreme cold, or extreme hot weather.

By far, the most common feedback was that the men's sector faces staffing issues and this was seen as the most immediate challenge that needs to be addressed. The work

performed in the sector was identified as enormously complex and challenging and yet staff are not compensated at a matching level.

"We have very difficult clients with concurrent disorders.

We don't know what to do with them."

For many shelter users, what is needed to solve their homelessness is supportive housing. The current situation for these clients is independent housing with staff coming to visit about once a week to help them access other community supports for their other needs. For many clients this is not an adequate level of support, which leads to some clients not being able to maintain their housing.

Emergency bed types and numbers

More of the same type of men's shelter beds would not improve outcomes, therefore, they were not recommended by those consulted. However, the men's sector was identified by some as needing more support and flexibility during the most dangerous nights of the year when extreme weather alerts bring the most demand for shelter. On these nights, the shelters are over capacity and shelter workers are forced to turn men away with no service.

More crisis beds are necessary in the men's sector to respond to the concurrence of mental health disorders and substance use among some shelter users. Interviews with long term shelter workers and managers revealed that the level of acuity is much higher now than what was experienced a decade ago.

Currently there are ten beds at Barrett Centre for Crisis support for people having a mental health crisis and needing stabilization but not hospitalization. This is operated by Good Shepherd and funded through the health system. It mainly serves people who are housed. The long wait lists make it very difficult for someone who is homeless and having a mental health crisis to access those beds. This was given as an example of the type of bed that would increase access for shelter users who have a mental health crisis. This would alleviate pressure on the men's shelter system and allow staff to give more time and attention to other shelter users. It is also thought this would lead to better outcomes for people accessing shelter.

When it comes to serving Trans, Non-binary and gender-diverse clients, one leader commented, "The men's system is not known as safe for gender diversity so they may not come or people are staying closeted."

Improving outflow out of shelter and transitional housing, and also social assistance, is needed, so that individuals get the support they need to have adequate income and housing.

Staff

Men's shelters do not have enough specialized staff - social workers, mental health workers, or addiction workers on staff. COAST and other agencies are often called to support these clients, but their availability or offered services do not always meet the needs of clients.

Clients with concurrent disorders are among the most vulnerable clients, requiring complex care, and the health care system is not adequately meeting their needs. For some clients who have fallen through the cracks of the health system, the emergency shelter system is their main, most reliable, support safety net.

"There is a need for staff with specialized training – psychiatry, mental health, and addictions. We used to have city staff social workers."

The need for outreach staff to provide support and visit people once they are housed was seen as an important part of the system. In one men's shelter, 20 people who had been housed successfully returned to shelter within the first year.

Low wages were cited as problematic for recruiting and retaining staff, especially in comparison to the type of work performed. An example given for wages by one agency was just over Hamilton's living wage rate of \$17.20 for shelter workers and up to \$22 for caseworkers. It was noted that Personal Support Workers in the health sector were previously identified as workers not adequately compensated, and provincial funding was increased to address some of that gap. This was given as an example of the type of strategy that would help staff, not just financially, but also morally, because it would be a public gesture of support that would boost staff morale. It was also noted that during the pandemic, while shelter workers were on the front lines, doing important work and putting their own health at risk, they didn't feel as though the media or the public included them in the "thank you to front line workers" messaging seen across the city.

The work these individuals perform is enormously complex and challenging, with many positive outcomes, but there is also considerable emotional strain and staff are at high risk for burnout. For example, they may be dealing with multiple urgent issues at once in the shelter or managing a large caseload of clients with not enough support to spend adequate time with each person.

In the men's sector, it was estimated by one leader that well over half the men have concurrent disorders. Funding, however, has not kept pace, therefore, staff

qualifications and types of staff positions have not changed to reflect the different and more intensive needs of these clients.

The low wages, especially in comparison to the type of work performed, and the overall job market, means that staff turnover rates are the highest they have ever been, according to those working in the shelter sector. It is now a common occurrence for staff to be hired and quit within their first days of training. Turnover doesn't just mean additional time is needed to be constantly hiring and training new staff, it also means many positions are vacant for long periods of time. Staff vacancies can have an enormous impact on clients and outcomes. It is common, for example, for shelters to now have enough staff available for cleaning, for assisting with housing, or for extra assistance during urgent incidents. The "great resignation" which has been a widespread economic challenge across all sectors, has been particularly difficult for shelter systems.

The men's sector was further identified as needing more security and maintenance staff. Incidents of vandalism or destruction of essential shelter facilities like toilets were identified as occurring more frequently. When staff cannot remove the vandalized items, or fix the destroyed property, it puts greater stress on shelter clients, who feel heightened threats to their own safety when the environment around them is in disrepair. Shelter staff reported that they are not able to remove individuals who are making other shelter clients feel unsafe, and that police will only respond immediately to active threats of violence. For other situations, police response may be delayed by hours.

Diversion

A shelter diversion model put forth by the City is in place in the men's sector; however, as one director said, "They don't call as much as just show up, therefore diversion is not helping much." On the other hand, another interviewee said diversion in the men's sector is possible with many clients and not just new shelter users. Some in the men's sector reported that even when a person can't be diverted, the communication of what the shelter can offer to support the person to find housing, and/or connect with other services, helps make their shelter stay less stressful and sometimes shorter. This is largely because expectations are clear, resulting in fewer incidents related to miscommunication and misunderstanding.

"Even 30% diversion rate in men's system is good success, because even those not diverted have better understanding and expectations and start regaining trust in the system."

Portable housing subsidies were identified as a major need in the men's sector, "and would make a dent if they were substantial in duration and amount."

4.4 Women

Most immediate needs

While it was identified as necessary to add shelter beds to the women's emergency shelter system to accommodate growing numbers of people being turned away and living rough, increasing deeply affordable and supportive housing was seen as the most important need in the women's shelter system.

"Right sizing" the emergency shelter system in the post pandemic period" was noted as critical by multiple system leaders. The addition of 65 beds at Cathedral and the temporary support for the drop-ins at the YWCA and Mission Services have been helpful, but there still remains a lack of parity with the men's system

Hamilton's 2021 Point in Time Count showed the number of women in the system at just over half (53%) of those accessing Emma's Place and Carol Anne's Place (YWCA). Drop-in centres reported serving between 300 and 600 unique women in one year.

A historic lack of investment in beds for women, particularly single women without children in their care (different than Violence Against Women VAW beds), has led to this high need. Additional beds are seen as critical in the women's system.

Staffing is the other pressing need to be addressed. Women's shelters are seeing a higher proportion of people with significant mental health and substance use concerns and these spaces are not equipped with the resources to support these individuals. Emergency shelters need to be able to pay staff enough to keep them on full-time. Many staff have two or three jobs in order to support themselves and meet their basic needs due to the rising cost of living and freezing wages.

Many individuals accessing shelter should be on Ontario Disability Support Program but are finding it more difficult to access social assistance programs. An additional number of people accessing shelter are suspended from Ontario Works. A significant number of individuals also have no skill development and have not worked since they were teenagers, therefore, finding well-paying jobs has become near impossible. It is crucial to connect individuals accessing emergency shelter spaces to stable income.

Emergency bed types and numbers

There is a need for emergency shelter beds with specialized supports for persons who have significant medical and social unmet needs related to mental health and addiction. Adding more beds without the level of support needed to what was often described as a "broken system," will not help.

Low-barrier beds for single homeless women in particular are needed. There are currently more beds for men than women, despite data demonstrating women make up more than half of the numbers. Carole Anne's Place has a deficit of 25 beds every night and it is not a designated shelter.

The right size for beds and even the physical form of a shelter is important. For example, Cathedral was noted by some as too big to accommodate the needs of clients.

"Best practices demonstrate that when you provide people with a locked door and private bathroom, people are better able to cope."

There is currently a gap in serving trans and gender-diverse people in the community. Trans people are unable to access men's shelters because they feel unsafe. Outreach and shelter staff struggle to find safe shelter spaces for trans people because of the binary gender segregation integrated into most shelter systems.

Trans and non-binary people frequently need private or semi-private rooms. This can mitigate some of the emotional distress, gender dysphoria, and fear that results from staying in a shelter built according to binary cisgender norms, as well as limit the harassment of visibly trans or non-binary people by other people in the shelter. This also prevents people from being outed as trans by ensuring they have privacy when changing, using the bathroom and sleeping.

There is also a need for pet assistance. As noted in other sector conversations, many women will not move to a shelter because they are required to leave their pets behind.

There is a significant need for more supported living programs to support the growing number of people with significant mental health and substance use issues that make it challenging to access emergency shelter spaces.

Staffing

In order to adequately address the needs of women and gender diverse individuals accessing emergency shelter spaces in Hamilton, it is crucial to have the resources and staff required. Women's shelters are seeing a higher proportion of people with significant unmet needs related to mental health and substance use and these spaces are not equipped to support these individuals.

"Staffing is critically dire. Unless we invest in staff wages, benefits and ongoing professional development, this work is teetering. This landscape is dystopian when it comes to the housing market and the

opioid crisis with workers bent over multiple times a day reviving overdosed people and responding to complex mental health issues for \$20 an hour after a diploma or degree right out of school."

Emergency shelters are currently hiring new graduates with limited transferrable skills or lived experience of homelessness. These new hires tend to leave quickly, often during the training process, resulting in an ongoing critical staff shortage.

It is becoming harder for young people to handle the intensity of the environment without proper training and support. Shelters are hiring staff with no experience in advocacy, housing, or mental health, and expecting them to be able to provide intensive physical, mental health, and substance use intervention. Emergency shelter organizations need to be able to invest in their staff, education, and professional development. With adequate compensation, they would be able to provide the proper training and support needed for new graduates.

Decentralizing supports and having more internal staff was identified as a measure to relieve some pressure. Reaching Home currently has two staff to support 65 residents and residents are often unable to make it to appointments. Hiring peer workers has made a world of difference in providing one-on-one supports for residents, taking them to appointments and talking with them to better identify their needs.

There is a need for additional support workers for maintenance and cleaning, to deal with issues such as bed bugs, mice and other infestations to take the pressure off the staff who are often required to fulfill these roles, just to improve day to day functioning. Hoarding experts were also noted by some as an essential resource.

Diversion

For the most part, diversion from shelter in the women's system has not been successful of late. For women, an important factor for consideration in diversion from shelter is her safety. This often means there is no place available to divert her and shelter really could be the right spot.

"Diversion depends on early entry into homelessness compared to people who are chronically in need of the system."

"We get people with long histories of homelessness coming to our door and they don't meet the medium and low acuity – they have been homeless long term so there are no referrals."

The women who are seeking support through a drop-in centre are noted as, “people coming from encampments and they are not being diverted from the shelter system. These are women who have been on the streets. They need to be diverted at the shelter door.”

Transitional housing is needed to move people past the shelter system but the 69 beds at the YWCA are staffed for low acuity and not able to handle the majority of women and gender diverse people experiencing homelessness now. There is also a lack of funding, post-pandemic, to support the food required to serve the population living there.

4.5 Youth

Most immediate needs

There was a call to prioritize funding for affordable housing with life skill development and follow-up care for youth leaving housing programs (including existing transitional housing) to ensure they remain housed and do not return to homelessness.

While the youth shelter system is not currently experiencing occupancy pressures, this does not mean that investments are not required. Dedicating resources to transitional and supportive housing for youth, homelessness prevention, diversion, and case management supports is the most effective means of ensuring that youth in crisis do not age into chronic homelessness.

There is a need to increase funds to support investment in staff wages and retention. This will allow for investment in staff capacity and ability to hire individuals with skills and training to support harm reduction/substance use, trauma, and mental health challenges with the youth shelter population.

The physical space requires investment to support single rooms and reduced shared spaces. These are problematic for infection control and isolation in cases of infectious diseases. Further, single rooms/bathrooms support trauma-informed practice, promote individual dignity, and decreases communal living conflicts. This setting also works best to provide service to trans, non-binary, and gender-diverse youth.

Emergency bed types and numbers

The types of beds needed for youth require low barrier supports for individuals with high acuity support needs. This should be considered through the lens of a crisis level need. At this time, other solutions were identified as being more important for the youth shelter system than additional beds/spaces.

While 2SLGBTQ+ youth and Indigenous youth are welcomed and services strive to provide inclusive, equitable service, it is recognized there may be a preference to have shelter spaces dedicated specifically to these communities.

Staffing

Providing sufficient funding to youth shelters and programs in order to attract and retain the highly trained staff needed for this work is essential.

Similar to other sectors, the Youth system needs staff with more clinical expertise or immediate access to clinical expertise, including psychiatry, to respond to the complex need of youth seeking service. There is an added need for staff to have the ability to support diversion efforts.

Diversion

Involvement with the collaborative approach to youth shelter diversion has shown great success diverting youth from homelessness and shelter stays by engaging families, and natural supports when safe, and appropriate for the youth. Shelter workers are trained in diversion and use this with every encounter with youth. Diversion is offered 24/7 at the shelter in-person or by phone in an effort to divert youth or make youth's experience of homelessness as short as possible.

In a collaborative, multi-agency model, youth are supported in transitioning back to their family, natural supports, or independent housing. It is critical to fund diversion beds to keep this important asset in the youth sector and community alive. This is currently unfunded and at high risk of discontinuing. It is also critical to continue supporting and expanding the number of case managers that provide important supports that can redirect youth before they enter the shelter system.

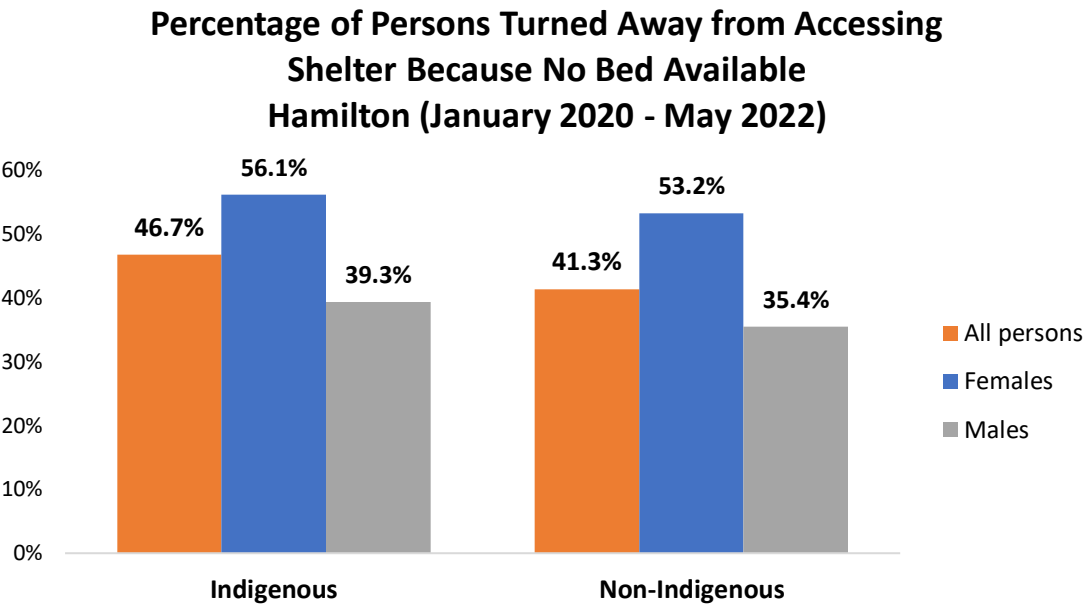
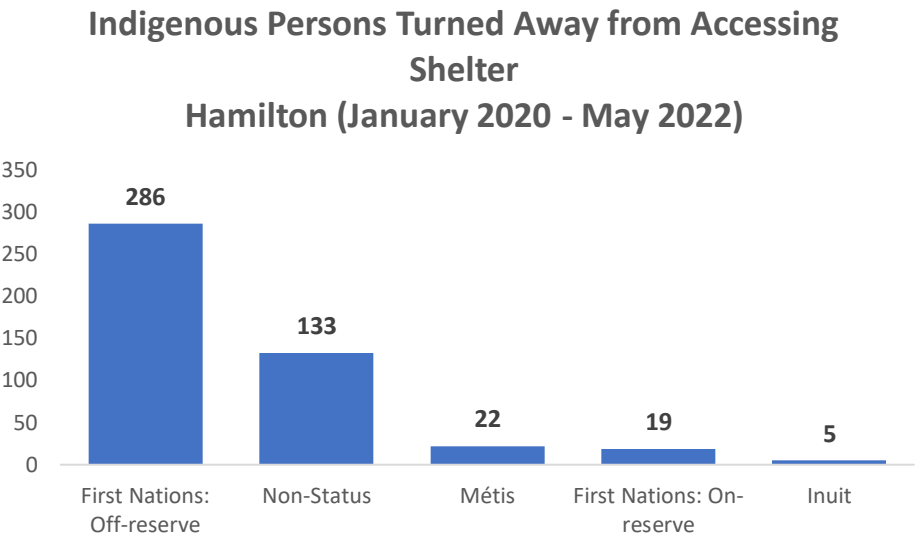
5.0 Data Highlights

Turnaway Data

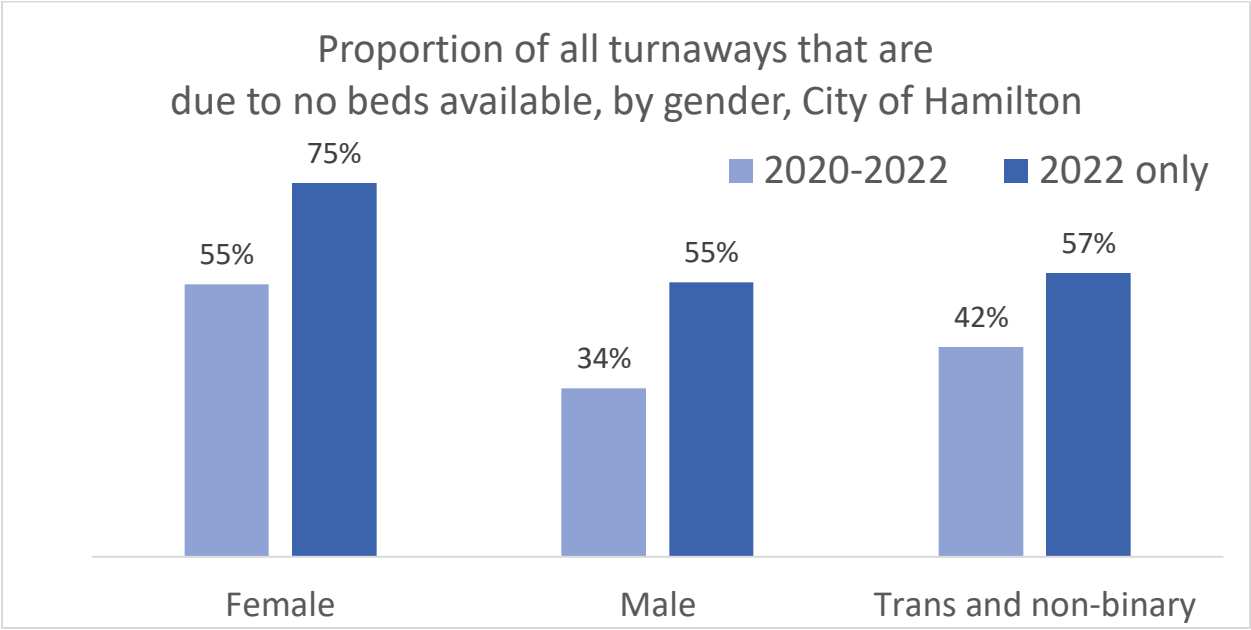
Turnaway data provides insight into the clients that couldn't be served by the shelter system. Since 2019, there have been almost 4,800 turnaway events in Hamilton's emergency shelter system. The most common reason for a turnaway (44%) was bed unavailability. Shelter staff further explained that this occurs most often on the most dangerous nights of the year – when there is a cold or heat alert. The second most common reason was no appropriate bed was available. This includes times when a person has higher needs than can be accommodated by the shelter.

Reason for Turnaway	Turnaway #'s	Turnaways %
Court Order	4	0%
Decided not to Stay	56	1.2%
Difficult to Serve	31	0.6%
Diversion Successful	328	6.9%
Has other Housing	139	2.9%
Highly Intoxicated	6	0.1%
Ineligible for Service - Gender	6	0.1%
Ineligible for Service - Other	438	9.2%
Ineligible for Service - Too Old	205	4.3%
Ineligible for Service - Too Young	25	0.5%
Lack of Identification	7	0.1%
Language Barrier	1	0.0%
No Appointment Scheduled / Available	1	0.0%
No Appropriate Beds Available	691	14.5%
No Beds Available	2095	43.8%
Physical Accessibility	2	0.0%
Safety / Security Risk	154	3.2%
Too Much Household Income	3	0.1%
Service Restriction	590	12.3%
Total	4782	99.8%

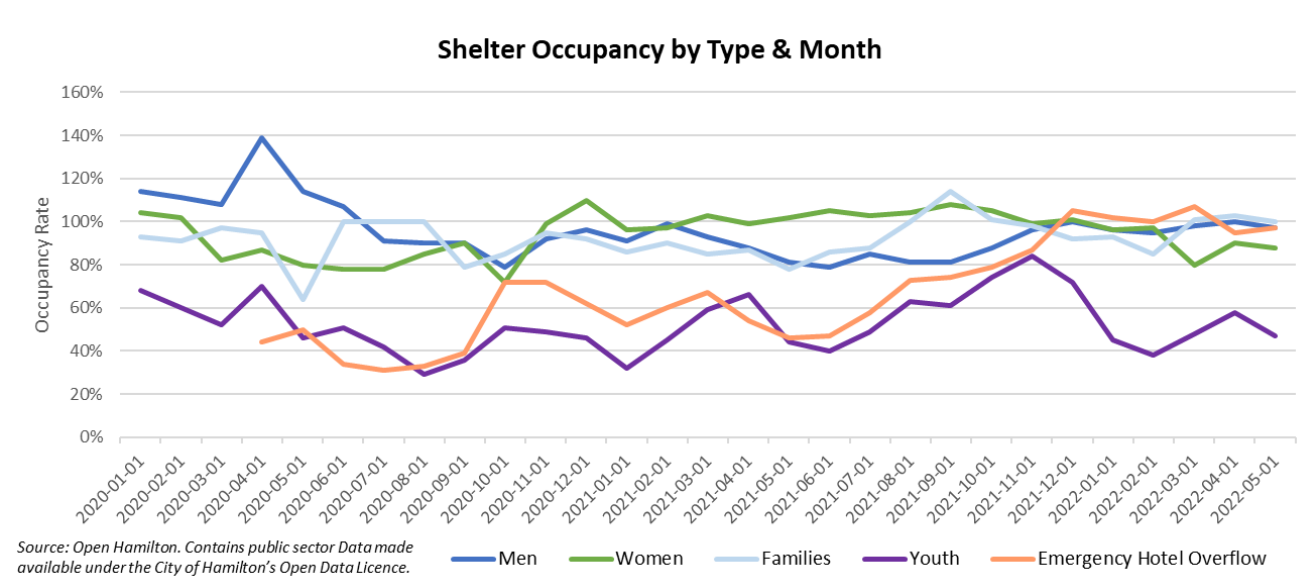
Indigenous status



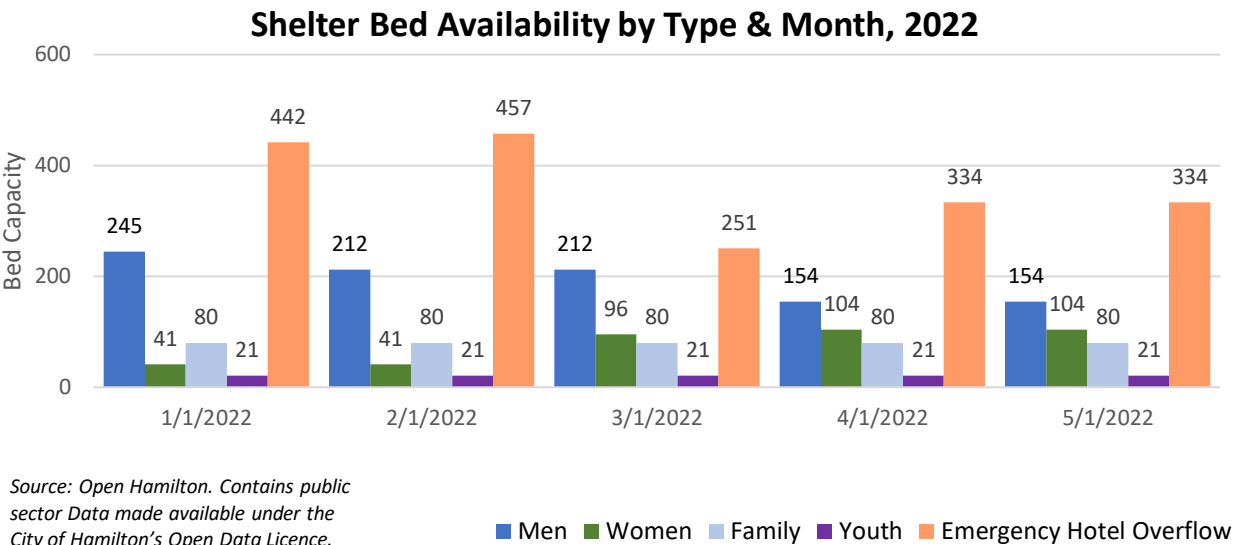
Gender



Occupancy rates



Shelter occupancy over the course of the pandemic showed that for most shelter types, occupancy was near or over available beds.



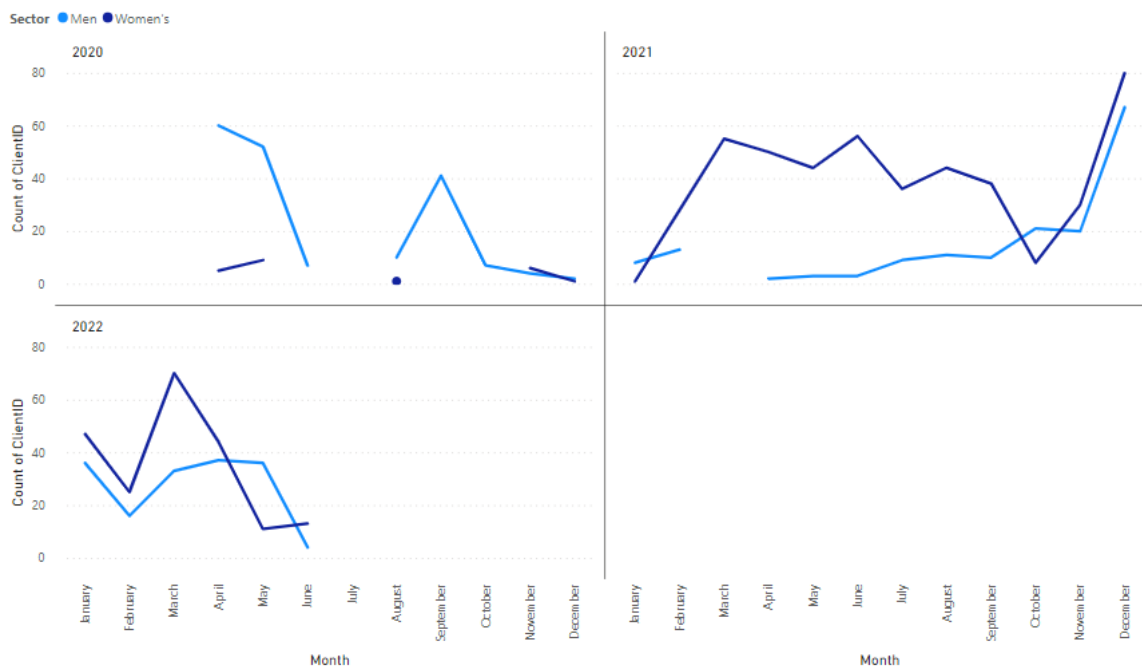
Shelter bed availability varied from 829 in January 2022 to a current availability of 693 beds in May 2022. About half of the shelter bed availability was comprised of emergency hotel overflow.

Using turnaway data to estimate current needs for additional emergency shelter beds

It is difficult for shelter staff to reliably track unique individuals in turnaway data, because people who aren't offered a bed are much more reluctant to share personal information, compared to shelter clients who are able to access service. Given this limitation, there still is some information about the number of unique individuals turned away in the HIFIS dataset provided by the City, and not just turnaway events.

This chart represents unique individuals turned away each month with the reason that no beds were available in the men's and women's sectors of the emergency shelter system in Hamilton. Earlier data has more missing values, but more recent data is more robust. Nonetheless, given the limitations of this data, only general trends can be highlighted. The graphs show that during most of 2021 the women's sector was averaging over 40 unique persons a month who had to be turned away due to no beds available, while the men's sector had much lower turnaways for no beds available, until the last two months of 2021. More recently, men and women's sector turnaways for no beds available is more variable. In the women's sector the turnaways are much higher than they ever were, reaching over 60 unique persons in March 2022. These numbers can help estimate a ballpark of dozens of beds needed in the women's sector to meet emergency shelter needs that are higher than ever.

Unique individuals turned away due to beds not available, City of Hamilton emergency shelter system, by men's and women's sectors, 2020-2022 (missing data due to difficulties tracking turnaways by unique individuals)



6.0 Recommendations

6.1 Prioritize the Indigenous Community

Currently in Hamilton, there is one shelter for Indigenous women with children and one for single women with low acuity. There are no Indigenous-specific shelters for youth, men, or families.

Non-Indigenous shelter spaces cannot provide appropriate cultural support for Indigenous people accessing service, such as smudging or elders on site. These supports are considered essential for Indigenous healing from colonization and the practices that have led to extraordinarily high numbers of Indigenous people in the homeless population.

Staff in non-Indigenous led shelters and other services along the housing continuum, do not have the knowledge or training to provide appropriate responses to Indigenous people experiencing homelessness.

Recommendations

6.1.1 New shelter space should be prioritized for the Indigenous community. The shelter should be designed through an Indigenous-led process to determine the highest need.

6.1.2 Staff in non-Indigenous shelters should undertake training to increase knowledge and understanding of Truth and Reconciliation Commission's *Calls to Action*, and the Murdered and Missing Indigenous Women and Girls' *Calls to Justice*.

6.1.3 It is further recommended that training connected to Indigenous people's specific experiences and needs along the housing continuum become embedded in City emergency shelter service contracts.

6.2 Prioritize safe and deeply affordable housing with supports and transitional housing

Service providers across the sectors, both Indigenous and non-Indigenous, agreed there was a preeminent need for emphasis on deeply affordable housing with supports, including transitional housing.

In a February 2022, a report on the rental market, the Canadian Mortgage and Housing Corporation (CMHC) stated, "Rents have persistently grown faster than incomes in Hamilton CMA, leaving even mid-income renters with few affordable options." "Low-

income renters at the 20th income percentile, or \$25,000, continued to have relatively no vacant units that were affordable.”¹²

Recommendation

6.2.1 The City must pursue policies, relationships, and actions that prioritize the development of safe and deeply affordable and low barrier housing with supports, including transitional housing for people across sectors. This housing should include a priority for Indigenous people.

6.3 Prioritize staff recruitment and retention

The pandemic has already hindered the ability for agencies to recruit and retain experienced social workers and other much needed practitioners. Funding streams do not provide for an increase in wages and shelter funding has been stagnant.

People accessing shelter services, drop-in centres, and/or living in encampments, present with an increasingly complex set of realities, often including concurrent mental health disorders and addictions.

6.3.1 Increase operational funding for shelters in every sector in order to adequately compensate staff with cost of living increases and to match the level of work it takes - intellectual, physical and emotional - to respond to high acuity clients.

6.3.2 Provide additional funds to hire the specialized staff needed to respond to the concurrent mental health disorders and addictions predominant throughout each sector.

6.3.3 Trans, Non-binary, Gender-diverse training is recommended in each sector in order to better serve 2SLGBTQ+ people in general, and Trans people specifically.

6.4 Emergency shelter bed types and numbers

All sectors agreed that affordable housing with supports was the priority for Hamilton. However, three sectors – Indigenous, Women, and Family – were identified as populations requiring an increase in emergency shelter responses.

Men and Youth sectors were seen as currently having the right number of beds and not requiring additional beds at this time. The emphasis in these sectors was on the need for specialized staffing and programming for existing beds and increased portable

¹² Canadian Mortgage and Housing Corporation (CMHC), *Rental Market Report, Canada and Selected Markets*. February 2022. <https://assets.cmhc-schl.gc.ca/sites/cmhc/professional/housing-markets-data-and-research/market-reports/rental-market-report/rental-market-report-2021-en.pdf?rev=a5a0eaac-6f70-4058-8aa3-e6d307685910>

housing allowances for stabilizing people in their housing opportunities. For many clients accessing shelter, there are no appropriate housing options for them to move to and, as a result, often have lengthy stays in shelter. The need for low-barrier transitional housing that can support individuals on their housing journey was highlighted, specifically within the youth sector.

Indigenous

As stated in section 6.1, there was a strong call to prioritize the Indigenous community in this response. Currently in Hamilton, there is one shelter for Indigenous women with children and one for single women with low acuity. There are no Indigenous-specific shelters for youth, men, or families.

Recommendations

6.4.1 New shelter beds should be prioritized for the Indigenous community. Based on current waitlists at HRIC of over 100 people looking for housing, and the high numbers of turnaways for Indigenous people trying to access shelter (see page 25) there is a high need for shelter beds designated for Indigenous people.

6.4.2 New shelter beds must take couples and pets into consideration.

6.4.3 Long-term, any new shelter should be designed through an Indigenous-led process to determine the best way forward to support the highest needs in the community.

6.4.4 If Indigenous people are still required to access emergency beds in the mainstream shelters, training and education to better understand and serve Indigenous people will be necessary. In addition, accommodation for smudging and access to elders in mainstream shelters will be needed to support Indigenous shelter clients.

Women

Hamilton has a long history of inequity as it pertains to emergency shelter beds for men and women. Currently, the Point in Time count has indicated women are more than half (53%) of the people experiencing homelessness in this community, yet this is not reflected in the resources provided for each demographic.

The prevalence of trans, non-binary, and gender-diverse people receiving care in the women's system has shown a need for more particular training and an exploration of other best practices to respond best to this demographic. (See staff training recommendation 6.3.2 above)

The number of unique women, trans, non-binary and gender-diverse people with high acuity who are unable to stay at shelters, remains between 300 and 600 according to the two drop-ins (CAP and Emma's) where they access service.

Recommendations

6.4.5 Recognizing women make up more than half of the people experiencing homelessness in Hamilton, Increase the number of low barrier shelter beds available for women, trans, non-binary and gender-diverse people to a level of parity with the men's system. Most responses estimated an additional 40 beds are required.

6.4.6 Provide ongoing and stable funding for the drop-in centres, Carol Anne's Place and Emma's, especially as it relates to increasing staff to client ratios.

Families

The sector has been experiencing a marked increase in family homelessness since the pandemic. Good Shepherd Family Centre is currently the only family shelter in Hamilton and has seen an increase in families staying in the hotel. Before the pandemic there were approximately 20 families staying in hotels. Now there are between 47-50 families staying in the hotels in addition to the 20 staying in shelter.

The shelter is consistently full and recent statistics indicate anywhere from 35 – 50 families turned away per month in the last four months.

Since the pandemic measures have been scaled back, there are no longer sufficient numbers of hotel rooms to accommodate the overflow.

Recommendation:

6.4.7 The City should fund an additional 50 family units in the system, supported by qualified staff as noted in 6.3 and 6.5.1.

Youth

While there is broad consensus that additional shelter beds are not needed in the youth sector, there is a high need for increased investment in the sector to expand current programs and fill gaps in the youth sector.

Diversion and prevention programs are the key to youth intervention to help mitigate the need for youth to access emergency shelter and to prevent youth from becoming entrenched in the shelter system.

Trauma-informed, best practices indicate a need for single sleeping space and bathrooms across sectors, and particularly for trans, non-binary, and gender-diverse youth.

Recommendations

6.4.8 Increase funds to support investment in staff wages and retention. This will allow for investment in staff capacity and ability to hire individuals with skills and training to

support harm reduction / substance use, trauma, and mental health concerns with the shelter population.

6.4.9 Investment is required to support a physical space with more single rooms and reduced shared spaces, highlighted as a trauma-informed best practice. These are also seen as problematic for infection control and isolation in cases of infectious diseases.

Men's

While increasing the current bed types in the men's sector was not identified as a priority, the men's system faces pressures from the growing unmet health needs of their clients. The men's sector does not have adequate specialized staff and supports to ensure shelter clients always feel safe and able to connect to appropriate housing in an acceptable time frame. Pressures in the men's sector are heightened during extreme weather alerts, which are increasing in number.

Recommendations

6.4.10 Provide more flexibility in the system during extreme weather events, so the men's sector can provide safe shelter for the increased demand during cold and hot alerts.

6.4.11 Increase funding for staff wages and specialized staffing to increase retention and reduce staffing pressures in the men's system. Increase support for security and/or maintenance staff to address vandalism and property destruction in a shorter time frame, to ensure shelter users feel safe and protected from risks.

6.4.12 Continue to find ways to develop partnerships with the health sector to find more sustainable supports for the unmet health needs of many shelter clients.

6.5 Diversion

Diversion was reported as working particularly well in both the youth and family sectors.

Involvement with the collaborative approach to Youth shelter Diversion has shown great success diverting youth from homelessness and shelter stays by engaging families, and natural supports when safe and appropriate for the youth. Shelter workers are trained in diversion and use with every encounter with youth.

While there has been success in women, men, and Indigenous sectors, generally the population appearing for service in these sectors have been long entrenched in homelessness and diversion has less of a chance of being successful. Some feedback from the men's sector was that for their shelter, exploring the possibility of diversion is still important for everyone accessing shelter. It was highlighted that when individuals

can be supported to reconnect with family or friends, they often will have increased support in their lives compared to what shelter can offer. Diversion practices also increase communication and relationship building with shelter clients at an early stage, which was identified as an important benefit for all clients and staff.

In all sectors, it was noted that diversion was not possible when there was significant family disconnection, as well as a lack of affordable or transitional housing options.

Recommendations

6.5.1 Increase funding directed toward diversion in the sectors where it demonstrates positive outcomes.

6.5.2 Increase cross-sectoral learnings from diversion teams. Support the continued development of the Prevention and Diversion Check-in Table.

Hamilton’s Emergency Shelter Data

As of May 2023, the City of Hamilton funds 9 shelters including 365[^] emergency shelter beds.

Table 1: Hamilton Emergency Shelter Beds Per System – May 2023

Target Population / System	Number of Beds per System	Average Occupancy (%)	Shelter Name	Number of Beds per Shelter – May 2023
Men’s Shelter System	198	99%	Good Shepherd Men’s Centre & West Ave	54
			Mission Services Men Centre	58
			Salvation Army Booth Centre	86
Women’s* Shelter System	46	93%	Good Shepherd Mary’s Place	25
			St Joseph’s Womankind	6
			Mission Services Emma’s Place	15
	20		West Avenue S Overflow	20
Family Shelter* System	80	100%	Good Shepherd Family Centre	80 (20 rooms)
	208 (52 rooms)		Hotel Overflow	208 (52 rooms)
Youth Shelter System	21	57%	Good Shepherd Notre Dame House	21

* Temporary shelter overflow in the women’s system and family system are factored into occupancy. This means that the women’s system is operating at 93% occupancy with 20 additional temporary beds in the system. The family system is at 100% occupancy with an additional 52 rooms (approximately 208 beds) beyond the 20 permanent units (80 beds) within the system.

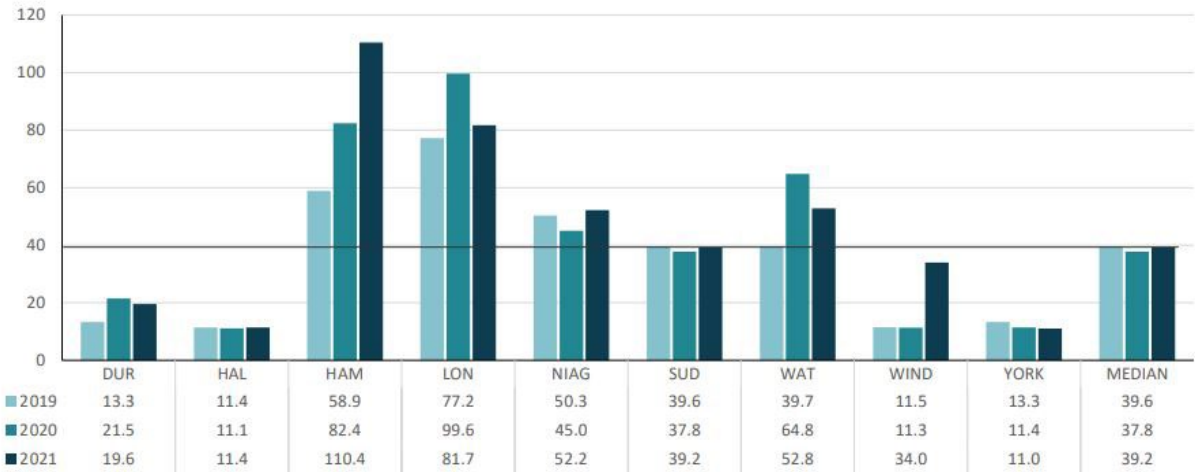
[^]There are also 112 beds available through Violence Against Women Shelters, that are not City-funded.

Table 2: Comparative Trends - Emergency Shelter Beds Per 100,000 Population

Emergency Shelters

HSTL205 - Average Nightly Number of Emergency Shelter Beds Available per 100,000 Population

Where motel rooms are a permanent part of the shelter model, motel rooms are included in the total. However, where motel rooms are not a permanent part to the model but are used as needed, the total number of shelter beds does not include motel rooms.



Hamilton: 2021 includes emergency hotel spaces made available and used.

Windsor: The large increase in 2021 was due to the addition of an 84-bed shelter being funded by the Service Manager for the first time.

Source: Municipal Benchmarking Network of Canada (MBNC) 2022

Note: In 2021, Hamilton had the highest number of beds per 100,000 at 110.4 compared to a median of 39.2 due to expansion of use of hotel overflow for all population groups during the pandemic.

According to data compiled by Municipal Benchmarking Network Canada, pre-pandemic. Hamilton had 58.9 shelter beds per 100,000 people. This was higher than the median of 38.9 among eight¹ other comparator communities and less than only one community, London.



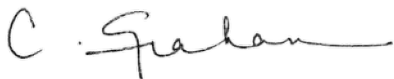
Although Hamilton does have more or a comparable number of shelter beds to comparator communities, there is also a high level of need as well as an imbalance in the number of beds available between population groups. Table 1 in Appendix “C” illustrates that Hamilton’s shelter system is consistently at or over-capacity, with unique pressures in the family and women’s systems.

¹ Comparator communities in MBNC data include: Durham, Halton, Hamilton, London, Niagara, Sudbury, Waterloo, Windsor, York

DOCUMENT 2



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division
and
PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT
Licensing and By-law Services Division
and
PUBLIC WORKS DEPARTMENT
Environmental Services Division

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	May 15, 2024
SUBJECT/REPORT NO:	Encampment Observation Report (HSC24020/PED24080/ PW24030) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Mike Jones (905) 546-2424 Ext.3824
SUBMITTED BY:	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	
SUBMITTED BY:	Dan Smith Acting Director, Licensing and Bylaw Services Planning and Economic Development Department
SIGNATURE:	
SUBMITTED BY:	Cynthia Graham Director, Environmental Services Public Works Department
SIGNATURE:	

RECOMMENDATIONS

- (a) The Encampment Protocol (Appendix "A" in Report HSC20038(g)) be modified to remove the following provision from Section D, indicating the removal of encampments, temporary shelters, or tents "on or within 50 metres of the Hamilton Alliance for Tiny Shelters model site. For the purpose of this site the full length of the Strachan Linear Park, Bay Street North to Ferguson Street North, will be considered the site."

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

- (b) That the Housing Services Division report back with recommendations on how to address the needs of individuals who are unhoused and any additional service gaps highlighted in this report.

EXECUTIVE SUMMARY

This report provides an overview of the findings associated with implementing the Encampment Response protocol. The Encampment Protocol represents a concerted effort to mitigate the challenges faced by individuals living unsheltered and address concerns raised by the broader community.

Since its ratification in August 2023, the Protocol has undergone several phases of response, from initial ground truthing efforts (i.e., using maps to determine a site's compliance before confirming in-person) aimed to delineate compliant and non-compliant areas, followed by ongoing outreach efforts by Housing Focused Street Outreach to make individuals aware of the protocol's requirements and available resources.

The City has effectively established a housing-led approach that prioritizes supportive outreach over punitive measures, yet several challenges persist, such as difficulties in enforcing compliance timelines, managing garbage and debris at encampment sites, and seasonal considerations regarding the implementation of the protocol.

Overall, the implementation of the protocol has provided greater transparency and clarity regarding the processes used by the City in responding to encampments in the community and has been an effective tool in balancing the needs of individuals living unsheltered with the broader community's needs. However, sustained efforts focused on permanent, humane, cost-effective solutions is needed to address the systemic multifaceted challenges faced by individuals living unsheltered. To this end, Housing Services Division will be proposing several recommendations in Report HSC23021(b) aimed at responding to some of the concerns outlined in this report with the ultimate goal of ending chronic homelessness in Hamilton.

Alternatives for Consideration – N/A

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: N/A

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

On March 23, 2023, staff presented information report HSC23021, Ending Chronic Homelessness, identifying interventions that were successful as well as needed investments to make progress on resolving chronic homelessness in Hamilton.

On May 17, 2023, staff recommended that Council adopt a Proposed Encampment Protocol (HSC20038(f)/PED21188(c)) in the interim, while a period of public comment occurred until June 30, 2023, to obtain public comment around the concept of sanctioned sites and to conduct a jurisdictional scan.

In addition, to respond to concerns related to basic needs supports and the need to integrate frontline stakeholders and people with lived experience into the encampment response, Council directed staff to provide access to washrooms, showers, clean drinking water, as well as integrate Indigenous and peer supports into its encampment response program. Further, staff were asked to develop a task force or committee comprised of City staff, community stakeholders, and people with lived experience to advise on the development of an encampment response policy and appeals process.

The period of public comment resulted in significant feedback on the draft Protocol, including 11,943 visitors to the Engage Hamilton website who contributed 15,965 individual comments, as well as approximately 2,000 attendees at three in-person community engagement sessions. Once the period of public comment closed, it was recommended that the City make the necessary changes and provide a final recommended Protocol to Council in August 2023.

On August 18, 2023, Council adopted and ratified an Encampment Protocol in Encampment Response Update – August 2023 (HSC23066), identifying approaches, processes, and service levels associated with responding to encampments in the City. In addition, Council provided necessary resources in staffing and equipment to support the implementation of the Protocol. While a broad approach involving sanctioned sites was not recommended by Staff due to its prohibitive costs better utilized in prevention efforts and/or housing, Council also approved a two-year Hamilton Alliance for Tiny Shelters pilot for up to 25 tiny homes on City lands at no cost to the City.

On September 6, 2023, staff followed up on the Ending Chronic Homelessness report with HSC23041 – Addressing the needs of Unsheltered Individuals and those Relying on Hamilton's Emergency Shelter System. This recommended several investments to address capacity challenges in the shelter system, including providing additional space for those living encamped. These items were referred to Budget 2024 and subsequently approved as part of the budget process.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

RELEVANT CONSULTATION

Several consultations were conducted and were the basis for analysing the implementation of the Encampment Protocol.

Housing Focused Street Outreach consulted with internal divisions including Municipal Law Enforcement, Parks Section, Parking Enforcement, and Hamilton Fire Department, as well as Hamilton Police Services. In addition, an open-ended questionnaire was sent to several community partners who comprise the Encampment Liaison Committee, including Keeping Six, St. Matthew's House, HAMSMRT, and Hamilton Regional Indian Centre.

People living in encampments throughout the City were also consulted from March 7-12, 2024.

Housing Focused Street Outreach staff consulted with nearby municipalities that are considering adopting a Protocol to direct encampment-related work in Guelph and Toronto, to compare approaches and findings. The consultation helped to inform the analysis below.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

While this report focuses on the impacts of unsheltered homelessness in the City of Hamilton, it is important to note that increasing levels of unsheltered homelessness is being experienced in communities across Canada. With increased costs of housing and rental prices, inflation with stagnant wages, as well as insufficient income from supports such as Ontario Works and Ontario Disability Support Program, it is exceedingly difficult for low-income households, particularly singles, to access suitable and appropriate housing. Adding to the precarity being experienced, in Hamilton and across Canada, emergency shelter capacities are also being met and chronically exceeded across sectors, particularly for adult men, resulting in overflow into hotel spaces.

With both housing and emergency shelter largely inaccessible, and with more individuals entering into unsheltered homelessness, the constellation of existing supports is unable to meet the growing demand. More people are confronted with the reality of living in an encampment, a lifestyle that contributes to worsened physical and mental health outcomes and often associated with increased substance use.

Limited coordination and accountability to-date from Federal and Provincial levels of government has further complicated efforts to address the issue. Nonetheless, there is

still a need to address unsheltered homelessness at a community level to ensure individuals living outside do so with dignity, while also meeting the needs of the broader community. As such, the Encampment Protocol was adopted to provide transparency and expectations around the City's approach to encampment response, and to balance the needs of everyone in the community.

To evaluate how the Protocol is being implemented, several consultations were conducted, including with people with lived experience, community partners, and members of the Coordinated Response Team, who have provided ongoing oversight throughout implementation to various aspects of the program through ongoing collaboration and coordination, to calibrate how supports are best utilized to achieve the maximum impact. Given the volume of responses from the community (particularly from concerned citizens, Business Improvement Areas, and local businesses) to the unsheltered inbox, their voice is also represented in the following analysis. The recommendations being made reflect all the feedback received.

The following section of the report will provide context around the implementation of the Protocol, and review feedback received from the consultations conducted, including both what was achieved, as well as challenges.

Volume of Requests and Approach to Communication

Since the establishment of the Encampment Protocol in August 2023 until April 15, 2024, Housing Focused Street Outreach has been contacted 3825 times (including follow-ups and repeated contact) via its unsheltered email, as well as hundreds more times by voicemail. The majority of complaints or service requests received by Housing Focused Street Outreach are initiated by concerned citizens (70%) and include requests for additional supports onsite, reporting of encampments, and requests for removal as per the terms of the Protocol, yet several other internal and external sources have also contacted Housing Focused Street Outreach regarding encampment-related concerns or requests.

With a high volume of complaints and service requests received by Housing Focused Street Outreach via email and voicemail, the ability of Housing Focused Street Outreach to respond to each request without a dedicated staffing complement has not been possible. As a result, complainants have not received personalized responses, leading to a lack of clarity and significant frustration. As part of a concerted effort to respond to complaints and requests, and to improve transparency with the public, Housing Focused Street Outreach has established a Program Secretary tasked with responding to inquiries, and the team has developed several new approaches to managing the inflow of complaints and service requests to its unsheltered mailbox and voicemail.

Enforcement-related Complaints and Requests for Service

Since implementation of the Protocol, the overall number of complaints and service requests has gradually declined, peaking at 860 in September 2023 before gradually declining to 328 in March 2024. There has also been a gradual decrease in the reporting of and requests to enforce encampments, which totalled a high of 526 in September 2023 before dropping to 130 in February 2024. This suggests that the efforts of Housing Focused Street Outreach and its partners has been successful in working with individuals living unsheltered to access compliant spaces.

While the complaints and requests for service regarding encampments have decreased month-over-month since the Protocol was established, from 897 in September 2023 to 328 in March 2024, it increased substantially in April 2024 to 481 complaints and requests for service. With warmer weather anticipated in the upcoming months it is expected that the total number of complaints and service requests related to encampments will increase to, or higher than the levels experienced in September 2023. This will place an additional strain on resources as staff attempt to address the community's concerns and suggestions.

Coordination amongst Partners and Stakeholders

Implementation of the Encampment Protocol requires significant effort and expertise from several teams. The Coordinated Response Team - made up of staff from Housing Focused Street Outreach, Municipal Law Enforcement, Parks Section, Parking Enforcement, Corporate Security, Hamilton Fire Department, and Hamilton Police Services - meet three times weekly to strategize around approaches to sites with acute challenges, coordinate encampment response through the City, and address issues via new, innovative approaches that build upon previous experiences. On a daily basis, several divisions are involved in ongoing coordination of frontline efforts to ensure sites are effectively engaged and when necessary, escalated to the appropriate parties who work together to enforce. To ensure the frontline work is well-coordinated, significant administrative work is needed to ensure all incoming communications are logged, new sites are identified and prioritized effectively, with frontline information (i.e., site visits, interactions/engagement with individuals living in encampments, enforcement actions, site clean-ups) about new and existing sites updated across teams within shared repositories on a daily basis. These interactions are the backbone of implementation, and this collaboration has been noted by all partners as being necessary and successful.

In terms of external partnerships, Housing Focused Street Outreach held an initial meeting in February 2024 with community stakeholders and persons with lived experience of homelessness to develop a Terms of Reference that outlines the purpose, values, objectives, and scope of the work. Due to the cybersecurity incident, timelines have been impacted and a next meeting is being rescheduled for May 2024.

Housing Focused Street Outreach will conduct ongoing research with individuals living unsheltered to establish appropriate baselines and to ensure there is ongoing evaluation of the community's needs that also correspond with the program's objectives. This will also provide staff with an opportunity to develop and track more reliable equity-based indicators to assess the impacts on people disproportionately impacted by unsheltered homelessness, which can be used to inform new partnerships and approaches to service.

Service Levels

As per the guidelines established in the Encampment Protocol, Housing Focused Street Outreach (Housing Services Division), Municipal Law Enforcement (Licensing and Bylaw), and Parks Section (Public Works) have service levels associated with their response to encampments. While other divisions (i.e., Parking enforcement, Hamilton Fire Department), and partners (i.e., Hamilton Police Services) are involved via the Coordinated Response Team, they do not have service levels guiding their response.

As of April 15, 2024, Housing Focused Street Outreach has received and visited 472 sites within the scope of the Encampment Protocol. Of the sites with a defined outcome, Housing Focused Street Outreach met its service level of attending and escalating each identified site with 72 hours 89% of the time and escalates 96% of sites to Municipal Law Enforcement within a week of being identified.

Due to the cybersecurity incident, there has been a significant loss of historical data related to Municipal Law Enforcement's service levels. Broadly, given the staffing levels available (i.e., a Municipal Law Enforcement Supervisor and two Municipal Law Enforcement Officers), there have been significant challenges in meeting the defined service level, and Municipal Law Enforcement would require additional staffing, as well as the support of additional Hamilton Police Encampment Engagement team staff to avoid enforcement bottlenecks.

While there are service levels identified within the Encampment Protocol defining clean-ups and site maintenance, Parks Section simultaneously manages routine garbage pickup, ad hoc clean-ups resulting from enforcement actions, as well as complaints and/or service requests, making it challenging to track each specific type of request. Additional mechanisms to track and identify work requests are under development.

Housing-Led Approach

The goal of a housing-led approach is for Housing Focused Street Outreach to be the first point of contact for individuals living unsheltered on public property, to establish rapport and work towards connecting them with services and supports that maintain their well-being, and to only escalate sites with potential compliance concerns to Municipal Law Enforcement (i.e., sites with no clear compliance issues would not be

escalated to Municipal Law Enforcement for investigation). To date, this has been effective during the implementation of the Encampment Protocol, and individuals living unsheltered reported having less or little interaction with Municipal Law Enforcement and Hamilton Police since the Protocol had been established.

Under the existing approach of having compliant spaces available for access, 50% of individuals living unsheltered felt the current approach was working for them. When comparing to a similar survey done in 2022, at a time when there was a 12–72-hour bylaw required individuals living unsheltered to move frequently to new locations, only 10% believed that approach was working for them.

To aid in continuous improvement of service to individuals living unsheltered, Housing Focused Street Outreach has developed several new processes to assist in triaging of complaints and requests, data analysis, and reporting. The new approaches will be used to collect more reliable, accurate systems data from outreach staff to assist with site prioritization and better define the work being completed by outreach staff. Housing Focused Street Outreach is also in the process of adding three (3) peer support workers who will be funded to support rapport-building, harm reduction, and site remediation.

Distance Away from Schools and Childcare Facilities

During the consultation period in summer 2023, and prior to the ratification of the Encampment Protocol, there was significant feedback provided by the public related to the proximity of encampments to places frequented by toddlers and school-aged children. As a result, in the final version of the Protocol the distances were extended from 50-metres to 100-metres away from schools and childcare facilities. This has been successful, with sites being identified near a school or childcare facility dropping from 12% in September 2023, to none in March 2023.

Number of Encampments Per Cluster

The Protocol provides direction regarding number of tents permitted in a cluster and distances between clusters. From the experiences of staff, corroborated through the experiences of a majority of individuals living unsheltered, as well as the complaints data, this has been a successful provision within the Protocol. While enforcement is based upon a five-tent limit, it is common for sites to include tents that are not inhabited, and instead used for storage of food and personal items, which adds to the size of a site. Largely, when sites exceed a manageable number of tents, i.e., approximately five tents, there is a clear increase in the number of associated complaints and concerns with the site.

At a community level, an increase in tents at a site is generally associated with an increase in complaints related to garbage and debris in a concentrated area, more combustibles, violence and use of weapons, and reports of feeling intimidated by the

number of people. In addition, individuals living in encampments also reported concerns with larger sites, included theft, lack of privacy, and varying and at times conflicting lifestyles and goals amongst the people living there.

Additional Protocol Considerations

While the intent of the Protocol is to balance the needs of individuals living unsheltered and the broader community, there were additional considerations made by internal staff and people with lived experience regarding potential changes that would add to the Protocol, as well as modify, and remove existing clauses.

One change to the Encampment Protocol being recommended is the following from Section D, indicating the removal of encampments, temporary shelters, or tents “on or within 50 metres of the Hamilton Alliance for Tiny Shelters model site. For the purpose of this site the full length of the Strachan Linear Park, Bay Street North to Ferguson Street North, will be considered the site.” It has since been confirmed that this area will not be used for the Hamilton Alliance for Tiny Homes pilot project, and to reflect this update, this provision should be removed from the Protocol.

For other potential changes, given that the Protocol has not been implemented for a full year yet and understanding that the warmer months have higher rates of people living unsheltered, more information is required to better understand the impacts of the Protocol prior to recommending any changes. In addition, before a recommendation(s) is made, each consideration would require a comprehensive policy and risk analysis of associated impacts. See Appendix “A” for a detailed list of considerations.

Compliant Spaces

With less required movement of people living unsheltered throughout the city as a result of compliant spaces being available, there are several compliant sites that have had a stable group of individuals living there. This has allowed Housing Focused Street Outreach and other frontline providers to build effective rapport with the same individuals over a longer period of time, leading to more successful outcomes. Both Outreach staff and individuals living unsheltered noted that having a place to stay for longer periods of time was very beneficial, especially when compared to approaches used in the past that required ongoing movement to new areas. However, this approach has been problematic for some neighbours and local businesses nearby who report concerns with an ongoing encampment presence nearby, particularly when there are presenting concerns around health and safety, namely garbage, debris, and waste.

In terms of frequented areas of the city, as expected given the proximity to services and supports, Ward 2 (34%), Ward 3 (29%), Ward 5 (9%), Ward 1 (9%), and Ward 4 (7%) have had the most newly identified encampments in non-compliant spaces, while all other Wards have had less than 5% of the total number of new encampments identified.

In general, the significant majority of encampments are in the lower City. Given the concentration of encampments in lower City wards, it is anticipated that this may lead to an increase in sites with numerical non-compliance (i.e., five or more tents, lack of distance between clusters), geographically non-compliant sites (i.e., proximity to), and more tents within escarpment areas during warmer weather months when historically more people live outside.

Safety Concerns

Concerned citizens and local businesses have detailed several health and safety issues in their complaints to Housing Focused Street Outreach, such as light posts being compromised for electricity, human waste exposure, and personal safety concerns. Businesses have detailed that the presence of encampments has negatively impacted their operations. This has led to significant frustration amongst all parties.

Several encampment residents who were interviewed also expressed concerns for their safety, sharing instances where their presence had resulted in confrontation from neighbours and youth.

Enforcement Challenges

The consistent enforcement of sites has been impacted by a lack of staffing available to manage the responsibilities of the portfolio. Currently, there are two Hamilton Police Services Encampment Engagement Team officers responsible for attending all site visits with Municipal Law Enforcement officers, coordinating and leading private property enforcement and the enforcement of sites on public property. With a high number of non-compliant sites resulting from the disbandment of larger sites like Woodlands Park and City Hall, and in using a hands-off approach to enforcement, the time required to enforce requires more resources than currently allocated.

Since Hamilton Police's Encampment Engagement Team was established in September 2023, the team has attended 441 encampment site visits. Some of these visits are supporting the issuing of 419 Trespass Notices by Municipal Law Enforcement Officers. In addition, Hamilton Police Service's Encampment Engagement team has spent a total of 248 hours enforcing previously issued notices. This does not include time spent assisting other agencies and enforcing encampments on private property.

Contributing to the time spent enforcing previously issued notices are several locations within the city that are often habitually occupied by encampments. Some examples include MacNab St S and Hunter St W, Jackson St W and MacNab St S, Vine between Park and York, and the Hamilton Convention Centre alcoves on King St W. Given the proximity of these sites/areas to community resources and services that meet the basic needs of individuals living unsheltered, these sites quickly re-establish after enforcement has occurred with new occupants, triggering a new round of engagement

and enforcement. In addition, other street-related concerns not related to encampments are often grouped under the heading of encampments, including loitering and illegal dumping or garbage. These issues, although not related to encampments and more frequently associated with mental health and substance abuse issues, are brought to the attention of the City via the unsheltered inbox. These sites are also resource-intensive for Municipal Law Enforcement and Housing Focused Street Outreach to assess and address.

Recreational Vehicles and Trailers

Since the Encampment Protocol was adopted by Council, a growing number of locations throughout the city have been occupied by individuals inhabiting within Recreational Vehicles (RVs) and trailers. Many of the RVs and trailers being inhabited also have had additional semi-permanent structures built into them. With existing Parks Bylaws already governing the use of RVs and trailers, particularly for habitation, as well as several other Parking-related violations, the use of these vehicles in this manner is not compliant and there are no designated areas for free parking of Recreational Vehicles or trailers on public lands in the City of Hamilton.

To support this work, the City's Parking Enforcement team has joined the Coordinated Response Team to provide best practices related to managing these concerns, and in coordination with Housing Focused Street Outreach, has allowed for Outreach staff to visit individuals to ensure they are provided with additional options and resources prior to enforcement.

Fire and Combustibles

The use of fire pits and other combustibles by individuals who are unsheltered to maintain warmth during colder months has resulted in several complaints and concerns from neighbours of sites who feel at risk. The Hamilton Fire Department has been actively engaged with incidents related to encampments, categorized into those necessitating emergency response and those that do not. The main types of incidents responded to include burning complaints, rubbish fires, and calls for medical assistance. In January 2023, burning complaints were the predominant response call-type, numbering 31 responses. During such responses, fire-related situations are promptly extinguished, and encampment occupants are reminded of the open-air burning by-law.

The Hamilton Fire Department, in collaboration with the Housing Focused Outreach team, developed a printed resource to increase fire safety awareness and support educating people living unsheltered. Approximately 800 of these two-sided, non-destructible flyers were distributed to resource centres and the City's Encampment Response Team in early 2024. In addition, in January 2024 a representative from the Hamilton Fire Department joined the City's Coordinated Response Team to provide ongoing support and best practices related to coordination and risk mitigation at sites.

An important aspect to note is that application of the Ontario Fire Code principally pertains to buildings and structures but does not apply to tents smaller than 30m² used for camping, personal, or non-commercial purposes. Additionally, the Fire Department is not licensed to remove or transport hazardous materials (including propane cylinders). As such, there is currently no defined process for removal of flammable or combustible materials.

Washroom Access

The need for access to washrooms was echoed by several individuals living in encampments who want the option of using facilities nearby, as well as community partners who provide frontline service. Housing Focused Street Outreach has received several complaints from members of the community reporting human waste requiring clean up or wanting portable washrooms at compliant sites.

To address some of the concerns, two washroom programs were established at central locations within the city and are available on a 24/7 basis. Individuals encamped near washroom programs (i.e., JC Beemer, Corktown Park) report it as one of the reasons they stay nearby but given logistical concerns in counting users of the washrooms who are experiencing homelessness, staff were unable to identify the frequency individuals access the 24/7 washrooms.

In September 2023, shower programs were also established within two locations within the City, Norman Pinky Lewis Recreational Centre, and Bennetto Community Centre. Previously, the City operated a shower program at Eastwood Arena, but due to low uptake (33 visitors over 15 weeks), the program was moved to Bennetto in January 2024, which has seen a mild increase in uptake (6 per week, vs 2 per week). In contrast, Norman Pinky Lewis has seen an average of 14 individuals experiencing homelessness utilize the service each week. More work is required to better understand barriers to service use.

Garbage and Debris Pickup

Housing Focused Street Outreach received several complaints describing parks as being unusable due to the presence of garbage and debris. As individuals move to compliant sites and stay in a single place for longer periods of time, they often accumulate more items at the site, particularly during colder weather months. As a result, the number of complaints related to garbage and debris has maintained at the same level (67-80 requests per month), despite a significant decrease to the number of sites and overall complaints and requests for service.

To facilitate clean-ups at sites across the city, the Parks Section has created a schedule to assist in managing garbage and debris pickup at encampments. To ensure adequate coverage, larger sites that may contain more than one cluster or are currently non-

compliant with five or more tents are attended to every other day given the level of need, while smaller sites are visited at least once a week.

Managing clean-ups throughout the city can be challenging given that there are ongoing ad hoc requests made of Parks section staff, sometimes related to sites being vacated or recently vacated. As such, a consistent, planned schedules for all sites is not possible. In the meantime, all known encampment sites visited by Parks section are offered garbage bags to help mitigate the spread of garbage and debris, and staff coordinate with individual(s) at the site to detail the location to leave bagged garbage, and approximate time of next pickup.

Additionally, there have been concerns about garbage/debris on private property associated with encampments, which is presently not within the City's scope of work. To alleviate the burden on members of the public to clean up after garbage/debris has been left on their property, Public Works is bringing forward a recommendation report in May 2024 to suggest an approach to address and mitigate these concerns.

Special Events

Throughout the year, the City of Hamilton, and its partners host community events on public lands across the city. As part of holding events the Special Events Advisory Committee (SEAT) reviews the operational details to ensure the health and safety of participants and City assets (parks, roads). Occasionally, some of the 350+ events held each year are planned in spaces already occupied by encampments in a compliant location.

With no specific clause in the Encampment Protocol delineating a process for managing co-location and given the mental health impacts of moving individuals from their compliant space, individual(s) in residing in compliant locations will not be moved as a result of an upcoming or planned event. As encampments move throughout the City, particularly in the summer months, this can lead to tensions and challenges amongst event organizers and City staff that are managed on a case-by-case basis.

Barriers to Housing and Emergency Shelter

Without identified outflow from encampments into indoor spaces such as emergency shelter, temporary or transitional housing, or permanent housing, encampments are likely to maintain or increase in total.

Individual(s) living unsheltered reported several barriers to emergency shelter, including a lack of pet-friendly and couples' spaces, harm reduction friendly policies, privacy concerns, and requirements to leave and return to secure a bed every day, that precluded them from wanting to access the service. When asked if they would consider accessing spaces in the emergency shelter system more suitable to their needs (i.e.,

some of the barriers to access were potentially reduced), 71% were interested. To reflect this need, Housing Services division continues to explore various program models aimed at providing more inclusive service.

To address the impacts of colder weather and increasing need, in 2023-24 Housing Services Division introduced a number of services and supports aimed at providing greater access to warm, indoor spaces, particularly for individuals who are less likely to access traditional service models and may spend time in encampments. Services offered included the warming bus which operated in cold-weather months overnight and was staffed by two outreach employees, extended hours at resource centres and libraries for individuals looking for immediate respite from colder weather, 45 overnight spaces at Willow's Place, and 50 warming spaces at Good Shepherd Cathedral. Given the benefits associated with the City's Winter Response Strategy and the ongoing need for indoor space, particularly for hardest-to-reach populations, these services have been extended until November 30, 2024. An investment in resources within the Family Shelter system allowed for additional support services for clients in this sector.

Housing also continues to be difficult to acquire for individuals living in encampments, especially those who may require supports that assist in their transition. While many of the individuals living outside had connected with housing workers and were on the Access to Housing waitlist, many still felt unsupported, and shared little to no hope in acquiring housing. While the Encampment Protocol has been developed to provide clarity and balance the needs of individuals living unsheltered and the broader community, and with the knowledge that other approaches (i.e., sanctioned sites) have been considered that would provide temporary relief at high costs, the goal is to use resources towards permanent, humane, cost-effective solutions such as housing. To this end, Housing Service Division has identified resources and strategies that would effectively end chronic homelessness in Hamilton and will be bringing a report with actionable recommendations for Council to consider in June 2024.

To ensure individuals are able to stay in their housing, the City of Hamilton is currently implementing the expanded Tenant Support Program as approved by City Council to help stop vulnerable tenants being displaced and possibly entering into the homelessness serving system. This expanded program includes a partnership with the Hamilton Community Legal Clinic to provide legal support for tenants facing displacement through N-13 and N-12 notices. Additional supports as part of this program are outreach services to tenants through ACORN Hamilton and housing plans and support for tenants who do need to be displaced because of legitimate renovations through the Housing Help Centre Hamilton and Area.

The issue of homelessness and related issues of addiction and mental health continue to cause pressures across the housing and homelessness system and beyond. These are multi-faceted complex issues, and the continuously growing needs are pressuring the capacity of the existing systems. In addition, the issues are challenging and cross-

departmental in nature, often extending beyond city departments. This is demanding work and has an impact on the City staff working on these issues.

Despite the challenges there are opportunities for us, as a City, to have a positive impact with time. The encampment protocol is not a solution to homelessness, it continues to be a means to manage the crisis within our City providing some stability and options for people experiencing homelessness, however, continued commitment to more solution focused measures is needed in accompaniment with the protocol.

ALTERNATIVES FOR CONSIDERATION

N/A

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” to Report HSC24020/PED24080/PW24030 – Additional Encampment Protocol Considerations

Additional Encampment Protocol Considerations

The following suggestions were made by City staff and people living unsheltered, based upon their experiences since the Protocol was established in August 2023. Presently, these are not recommendations being made to alter or adapt the existing version of the Encampment Protocol. Each consideration would require risk assessment and a consideration of the associated impacts prior to being made operational.

Provisions to Consider Adding to the Protocol:

- 10 metre distance from war monuments, e.g., Gore Park Cenotaph and Battlefield Monuments. There were also suggestions that the prohibited area(s) include the entire park the war monument was located in.
- 5 metre distance from paths and trails that receive winter maintenance and snow removal, as it may pose a safety risk to those living unsheltered.
- 25 metre distance away from any snow dumping location(s) used by the City during its winter month snow clearance program, as it may pose a safety risk to those living unsheltered.
- Pending City-initiated construction at an existing, compliant location must be vetted by the Coordinated Response Team prior to work starting, to ensure the health and safety of individuals living, and staff working at the site. If the scope of the work is necessary and intensive, the individual(s) staying at a site may be required to move to a new compliant location for the duration of the construction and until open to the public for use again.
- Add clause prohibiting Recreational Vehicles and trailers from parking on public lands (i.e., roadways, lots) within the Protocol, to ensure transparency and consistency of approach from City staff.
- A list of specific areas/locations where individuals living unsheltered can set up tents.
- Some suggestions were made that pausing any enforcement action from occurring during extreme cold weather, heat alerts, or during other inclement weather conditions should be considered, as this can pose a health and safety risk for individuals moving to a new location. There was also a suggestion that maintaining the current approach was beneficial in that it allowed for appropriate discretion.

Provisions to Consider Modifying within the Protocol

- Extend distance away from a transit shelter from 5 to 10 metres to mitigate negative interactions resulting from tents being too close to people awaiting transit
- Add provision that includes distances away from senior's residences and/or Long-Term Care facilities.
- Extend distance a tent or structure must be away from City buildings i.e., 10 metres, to mitigate any potential damages resulting from fires.
- Extend required distance from private property, from 10 to 20 metres, to respond to several complaints received from concerned citizens. This may have significant negative ramifications on available, compliant spaces.
- Extend "on any fenced-in, off-leash dog area." to "within 10 meters of any fenced-in, off-leash dog area" to mitigate health and safety risks for both dog-owners and individuals living unsheltered.
- Adapting fire and camping rules to be more lenient, given the concerns related to cold weather and to ensure individuals living unsheltered can cook food.

Provisions to Consider Removing from Protocol

- Remove reference to Hamilton Alliance for Tiny Shelters and allow for previously designated space to be occupied.
- Remove reference to "under any bridge," as these locations provide protection against inclement weather and mitigate health concerns.

DOCUMENT 3

HSC24020/PED24080/PW24030



Hamilton

ENCAMPMENT OBSERVATION REPORT

General Issues Committee Meeting

May 15, 2024

Presentation Outline

- Overview of Current Situation
- Encampment Protocol Objectives
- Implementation to date
- Challenges
- Next Steps
- Recommendations

Homelessness and Encampments

- Homelessness continues to be a crisis
- Housing is a Human Right
- Homelessness is a system failure
- Encampments are a visible manifestation of the homelessness crisis.



Homelessness and Encampments

- The encampment protocol is not a means of eliminating encampments.
- The protocol is a tool to help manage the encampments that are occurring across the City
- The protocol is not a solution to homelessness rather it is recognition that encampments will exist, and we need to manage that in a way that also allows for other city space use.






The Protocol

Less than five (5) tents per cluster, with 50m of separation between each cluster



Encampments are NOT to be located on or within any:

 Off-Leash Dog Area	 Cemetery	 Community Garden	 Sidewalk or Pathway
 Fire Route or Blocking Fire Hydrant	 Entrance, Exit, or Doorway	 Accessibility Entrance or Ramp	 Area Susceptible to Flooding or Erosion

100 metres of any:

 School or Childcare Centre	 Playground or Spray Pad	 Pool or Waterpark
--	---	---

10 metres of any:

 Private Property
--

50 metres of any:

 Hamilton Alliance for Tiny Shelters Pilot Site	 Sports Fields, Multi- Use Courts and Bleachers	 Lake, Beach, Pond, Watercourse, or Dock
--	--	---

5 metres of any:

 Transit Stop or Highway
 Property with a Heritage or Environmental Designation

Note: Encampments should not be placed against, under, or be attached or tied to any building or structure. All temporary shelters or tents must be freestanding.

If you are experiencing homelessness and require support or follow-up, contact Housing Focused Street Outreach at the City of Hamilton at unsheltered@hamilton.ca or 905-546-2828

- Approved August 2023
- An approach to balance the needs of those housed and unhoused.
- Clarity on where tents are allowed on City Property.
- 24/7 Washroom access with security

By the numbers

- Housing Focused Street Outreach has been contacted 3825 times via its unsheltered email, as well as hundreds more times by voicemail
- Currently there are approximately 50 encampments across the City and over 200 individuals are in the encampments
- 472 encampment sites have been investigated to date and 89% of the time HFSO attended the site within the mandated 72 hours.
- 419 notices issued by MLE

Purpose of Protocol

- Protocol provides clarity for those in encampments on where they can locate which is appreciated by those in encampments
- The protocol allows stability in location allowing service providers to more easily locate clients
- The protocol allows a means of preventing large entrenched encampments.
- Coordination of City Resources – multi-department collaboration and partnership

Where are we now?

- Provision of 24/7 washrooms at 2 fixed sites
 - J.C Beemer and Corktown
- Access to shower facilities at 2 fixed sites
 - Pinky Lewis – 14 users per week
 - Benetto – 6 users per week
- Waste pick-up in parks and areas impacted by encampments
 - Pick-up schedule established
 - 67-80 requests for clean up monthly

Challenges - Housing

- Unsheltered inbox and follow ups.
- Need to balance the needs of those unhoused with those housed in neighborhoods.
- Increasing numbers of people in encampments.
- Increasingly complex needs



Challenges – Impacts to Parks



10

Challenges - MLE

- Difficulty meeting 4-day timeline proscribed by the protocol due to increase in encampment activity.
- Increased amount of time and resources required to address large scale sites.
- Need to quickly address health and safety issues.
- Cyber Security Incident – Data and database access
- Vulnerable population

Next Steps

- Continue with current encampment protocol and coordinated city response
- Continue to identify and implement short term solutions to the emergency
 - Increased availability of drop in spaces
 - Maintenance of expanded "winter response" shelter beds
- Medium and Long-term solutions to address homelessness

Recommendations

- (a) The Encampment Protocol (Appendix “A” in Report HSC20038(g)) be modified to remove the following provision from Section D, indicating the removal of encampments, temporary shelters, or tents “on or within 50 meters of the Hamilton Alliance for Tiny Shelters model site. For the purpose of this site the full length of the Strachan Linear Park, Bay Street North to Ferguson Street North, will be considered the site.”
- (b) That Housing Services Division report back with recommendations on how to address the needs of individuals who are unhoused and any additional service gaps highlighted in this report.



Hamilton

THANK YOU

DOCUMENT 4



DATA & MAPS

Hamilton Census Data Maps



Cybersecurity Incident Response

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Data & Maps

City Dashboard

Annual Employment Inventory Survey

City Data

Hamilton Census Data Maps

Internet in Hamilton

Open Data

RELATED LINKS

- Census of Population - Statistics Canada²
- Statistical Canada GeoSearch³
- Community Information Database (CID)⁴

Contact Us

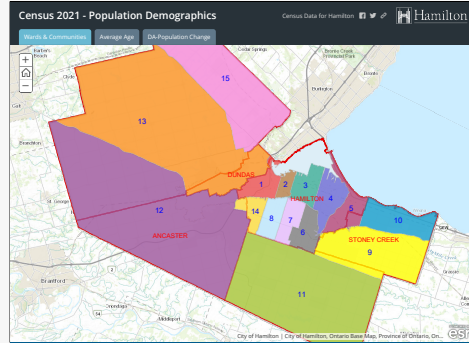
GIS Planning & Analysis

Call 905-546-2424 ext. 1222

GIS.Planning@cityofhamilton.ca

2021 Census data for Hamilton

The City of Hamilton's 2021 population increases by 6%, surpassing the Provincial Average of 5.8%. The population increased by 32,435 to 569,355 in 2021 from 536,920 in 2016. Associated with this increase, is an increase of total occupied dwellings by 5.3% or 11,205 units to 222,805 dwelling units in 2021 from 211,605 dwelling units in 2016.



CENSUS DATA FOR HAMILTON

Historical data

2021 Census data for Hamilton

- 2001 to 2021 Population and occupied private dwellings by community for Hamilton (PDF, 121.1 KB)
- Census Profile, 2021 Census
- Find more Census data in our Open Data Catalogue
- Census Profile, 2016 Census
- 2016 Census Population and dwelling counts by census tracts for Hamilton (PDF, 76.19 KB)

2011 Census data for Hamilton

- 2006 and 2011 Census population by gender and age cohort for Hamilton (table) (PDF, 14.38 KB)
- 2006 and 2011 Census population by gender and age cohort for Hamilton (chart) (PDF, 66.46 KB)
- 2001, 2006 and 2011 Population and occupied private dwellings by community for ... (PDF, 14.69 KB)
- 2011 Census population by sex and 10 year age cohorts by community for Hamilton... (PDF, 11.64 KB)
- 2011 Census population by sex and 5 year age cohorts by community for Hamilton ... (PDF, 30.46 KB)
- 2006 Population undercount notes for Hamilton (PDF, 41.67 KB)
- 2011 Marital status, household and dwelling structure for Hamilton (table) (PDF, 74.6 KB)
- 2001, 2006 and 2011 Population and dwelling counts by ward for Hamilton (table) (PDF, 10.93 KB)
- City of Hamilton 2011 census population, marital status, households and struc...
- Census profile for Hamilton population, mother tongue, languages spoken

Census definitions from Statistics Canada

2016 and 2011 population

Statistics Canada is committed to protect the privacy of all Canadians and the confidentiality of the data they provide to us. As part of this commitment, some population counts of geographic areas are adjusted in order to ensure confidentiality.

The adjustment to counts of the total population for any dissemination block is controlled to ensure that the population counts for dissemination areas will always be within 5 of the actual values. The adjustment has no impact on the population counts of census divisions and large census subdivisions.

Total private dwellings

'Private dwelling' refers to a separate set of living quarters with a private entrance either from outside the building or from a common hall, lobby, vestibule or stairway inside the building. The entrance to the dwelling must be one that can be used without passing through the living quarters of some other person or group of persons. For more information, refer to the [Census Dictionary: Private dwelling](#).

Private dwellings occupied by usual residents

'Private dwelling occupied by usual residents' refers to a private dwelling in which a person or a group of persons is permanently residing. Also included are private dwellings whose usual residents are temporarily absent on May 10, 2016. For more information, refer to the [Census Dictionary: Private dwellings occupied by usual residents](#).

Source: Statistics Canada, 2016 Census of Population

Date modified: February 28, 2024

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DOCUMENT 5

Population and Occupied Private Dwellings, City of Hamilton by Community, 2001-2021

Community	2001		2006		2011		2016		2021	
	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings
Ancaster	27,490	9,075	33,230	10,780	36,910	12,235	40,560	13,610	43,510	14,805
Dundas	24,385	9,080	24,700	9,365	24,910	9,910	24,285	9,920	24,150	9,990
Flamborough	37,795	12,645	39,220	13,070	40,090	13,925	42,655	14,995	46,860	16,405
Glanbrook	12,145	4,360	15,290	5,680	22,440	8,215	29,860	10,560	35,075	11,865
Hamilton	331,120	133,350	329,820	133,780	330,480	136,150	330,090	137,490	343,280	142,175
Lower Hamilton	187,730	81,340	182,365	79,935	180,245	80,460	176,815	80,325	185,744	83,743
Upper Hamilton	143,390	52,010	147,455	53,845	150,235	55,690	153,275	57,165	157,536	58,432
Stoney Creek	57,330	19,710	62,290	21,780	65,120	23,370	69,470	25,030	76,480	27,560
Total	490,265	188,165	504,550	194,455	519,950	203,805	536,920	211,605	569,355	222,800

Source: 2001 - 2021 Statistics Canada Census (excludes +/- net coverage). Values may differ due to rounding of aggregated geographies. 2001 - 2021 values produced by Custom Geography deliveries from Statistics Canada. City of Hamilton, Planning and Economic Development Department, Produced by PED GIS, Summer 2022

Population and Occupied Private Dwellings Change, City of Hamilton by Community, 2001-2021

Community	2001 - 2006 Change		2006 - 2011 Change		2011 - 2016 Change		2006 - 2016 Change		2016 - 2021 Change	
	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings
Ancaster	5,740	1,705	3,680	1,455	3,650	1,375	7,330	2,830	2,950	1,195
Dundas	315	285	210	545	-625	10	-415	555	-135	70
Flamborough	1,425	425	870	855	2,565	1,070	3,435	1,925	4,205	1,410
Glanbrook	3,145	1,320	7,150	2,535	7,420	2,345	14,570	4,880	5,215	1,305
Hamilton	-1,300	430	660	2,370	-390	1,340	270	3,710	13,190	4,685
Lower Hamilton	-5,365	-1,405	-2,120	525	-3,430	-135	-5,550	390	5,499	3,283
Upper Hamilton	4,065	1,835	2,780	1,845	3,040	1,475	5,820	3,320	7,301	2,742
Stoney Creek	4,960	2,070	2,830	1,590	4,350	1,660	7,180	3,250	7,010	2,530
Total	14,285	6,235	15,400	9,350	16,970	7,800	32,370	17,150	32,435	11,195

Source: 2001 - 2021 Statistics Canada Census (excludes +/- net coverage). Values may differ due to rounding of aggregated geographies. 2001 - 2021 values produced by Custom Geography deliveries from Statistics Canada. City of Hamilton, Planning and Economic Development Department, Produced by PED GIS, Summer 2022

Population and Occupied Private Dwellings Percentage Change, City of Hamilton by Community, 2001-2021

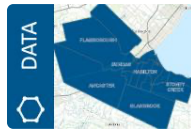
Community	2001 - 2006 Change		2006 - 2011 Change		2011 - 2016 Change		2006 - 2016 Change		2016 - 2021 Change	
	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings	Population	Occupied Private Dwellings
Ancaster	20.9%	18.8%	11.1%	13.5%	9.9%	11.2%	22.1%	26.3%	7.3%	8.8%
Dundas	1.3%	3.1%	0.9%	5.8%	-2.5%	0.1%	-1.7%	5.9%	-0.6%	0.7%
Flamborough	3.8%	3.4%	2.2%	6.5%	6.4%	7.7%	8.8%	14.7%	9.9%	9.4%
Glanbrook	25.9%	30.3%	46.8%	44.6%	33.1%	28.5%	95.3%	85.9%	17.5%	12.4%
Hamilton	-0.4%	0.3%	0.2%	1.8%	-0.1%	1.0%	0.1%	2.8%	4.0%	3.4%
Lower Hamilton	-2.9%	-1.7%	-1.2%	0.7%	-1.9%	-0.2%	-3.0%	0.5%	5.0%	4.3%
Upper Hamilton	2.8%	3.5%	1.9%	3.4%	2.0%	2.6%	3.9%	6.2%	2.8%	2.2%
Stoney Creek	8.7%	10.5%	4.5%	7.3%	6.7%	7.1%	11.5%	14.9%	10.1%	10.1%
Total	2.9%	3.3%	3.1%	4.8%	3.3%	3.8%	6.4%	8.8%	6.0%	5.3%

Source: 2001 - 2021 Statistics Canada Census (excludes +/- net coverage). Values may differ due to rounding of aggregated geographies. 2001 - 2021 values produced by Custom Geography deliveries from Statistics Canada. City of Hamilton, Planning and Economic Development Department, Produced by PED GIS, Summer 2022

Persons Density and Persons per Occupied Private Dwelling for the City of Hamilton by Community, 2001-2016

Community	2001		2006		2011		2016		2021		Area (SqKm)
	Population Density/ SqKm	Persons/ Occupied Dwelling	Population Density/ SqKm	Persons/ Occupied Dwelling	Population Density/ SqKm	Persons/ Occupied Dwelling	Population Density/ SqKm	Persons/ Occupied Dwelling	Population Density/ SqKm	Persons/ Occupied Dwelling	
Ancaster	155	3.03	188	3.08	209	3.02	229	2.98	246	2.94	177
Dundas	1,060	2.69	1,074	2.64	1,083	2.51	1,056	2.45	1,050	2.42	23
Flamborough	77	2.99	80	3.00	82	2.88	87	2.84	95	2.86	491
Glanbrook	60	2.79	75	2.69	111	2.73	147	2.83	173	2.96	203
Hamilton	2,692	2.48	2,681	2.47	2,687	2.43	2,684	2.40	2,791	2.41	123
Lower Hamilton	2,613	2.31	2,538	2.28	2,509	2.24	2,461	2.20	2,585	2.22	72
Upper Hamilton	2,830	2.76	2,911	2.74	2,966	2.70	3,026	2.68	3,110	2.70	51
Stoney Creek	573	2.91	623	2.86	651	2.79	695	2.78	765	2.78	100
Total	439	2.61	452	2.59	465	2.55	481	2.54	510	2.56	1,117

DOCUMENT 6



Census Ethnicity, Indigenous and Visible Minority

Open Hamilton
Private Organisation

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Summary

Indigenous and visibility minority status and top ethnicities for each ward and total population in Hamilton.

Data is derived from custom tabulations of Statistics Canada's Census obtained by the City of Hamilton as a consortium member of the Canadian Community Economic Development Network (CCEDNet) Community Data Program. For more information about Statistics Canada's Census including methods, questionnaires, data quality and reporting definitions, visit <https://www.statcan.gc.ca/nos/9805>

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Attributes

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123	YEAR	▼
456	GEOGRAPHY	▼
123	T_POPULATION_PRIVATE_HH	▼
123	T_INDIGENOUS	▼
123	T_NON_INDIGENOUS	▼
123	P_INDIGENOUS	▼
123	P_NON_INDIGENOUS	▼
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123	T_CHINESE	▼
123	T_BLACK	▼
123	T_FLIPINO	▼
123	T_LATIN_AMERICAN	▼
123	T_ARAB	▼
123	T_SOUTHEAST_ASIAN	▼
123	T_WEST_ASIAN	▼
123	T_KOREAN	▼
123	T_JAPANESE	▼
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123	T_MULTIPLE_VISIBLE_MINORITY	▼
123	T_NOT_VISIBLE_MINORITY	▼
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123	Shape_Length	▼

Details

Dataset
Feature Layer

November 7, 2023
Info updated

November 24, 2023
Data updated

August 11, 2023
Published Date

Records: 32
[View Data Table](#)

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<p>Map</p> <p>Census Education</p> <p>OpenFeature</p> <p>Level of highest education and field of study for population for each ward and total...</p> <p>Type: Feature Service Date Updated: November 10, 2023</p>	<p>Map</p> <p>Census Housing Tenure Income Ratio</p> <p>OpenFeature</p> <p>Total private households, housing tenure, private households with income, household...</p> <p>Type: Feature Service Date Updated: November 10, 2023</p>

Tags

[Census](#) [Indigenous](#) [Visible Minority](#) [Census & Demographics](#)

DOCUMENT 7

OBJECTID	YEAR	GEOGRAPHY	T_POPULATION_PRIVATE_HH	T_INDIGENO	T_NON_INDIGENOUS	P_INDIGENOUS	P_NON_INDIGENOUS
1	2016	Ward 11	25350	385	24965	0.015	0.98500001
2	2016	Ward 12	42225	355	41875	0.008	0.99199998
3	2016	Ward 13	34530	630	33900	0.018	0.98199999
4	2016	Ward 14	32765	520	32250	0.016	0.98400003
5	2016	Ward 15	27215	315	26895	0.012	0.98799998
6	2021	Ward 8	35490	685	34800	0.01930121	0.9805579
7	2021	Ward 9	36280	445	35835	0.01226571	0.98773429
8	2021	Ward 10	38935	485	38450	0.01245666	0.98754334
9	2021	Hamilton	560920	12520	548395	0.02232047	0.97767061
10	2021	Ward 1	31585	570	31020	0.01804654	0.98211176
11	2021	Ward 2	35210	1125	34090	0.03195115	0.96819085
12	2021	Ward 3	42300	2290	40010	0.05413712	0.94586288
13	2021	Ward 4	39305	1935	37375	0.04923038	0.95089683
14	2021	Ward 5	42975	890	42080	0.02070971	0.97917394
15	2021	Ward 6	39005	715	38285	0.01833098	0.98154083
16	2021	Ward 7	47735	1145	46585	0.02398659	0.97590866
17	2016	Hamilton	527935	12130	515795	0.023	0.977
18	2016	Ward 1	28945	450	28500	0.016	0.98500001
19	2016	Ward 2	32350	1020	31325	0.032	0.96799999
20	2016	Ward 3	39915	2370	37545	0.059	0.94099998
21	2016	Ward 4	38650	1920	36725	0.05	0.94999999
22	2016	Ward 5	41640	860	40775	0.021	0.97899997
23	2016	Ward 6	38460	760	37700	0.02	0.98000002
24	2016	Ward 7	46490	1000	45490	0.022	0.97799999
25	2016	Ward 8	34135	610	33525	0.018	0.98199999
26	2016	Ward 9	28515	480	28035	0.017	0.98299998
27	2016	Ward 10	36765	460	36300	0.013	0.98699999
28	2021	Ward 11	27505	355	27145	0.01290674	0.98691147
29	2021	Ward 12	45440	425	45020	0.00935299	0.99075704
30	2021	Ward 13	34215	505	33710	0.01475961	0.98524039
31	2021	Ward 14	33400	525	32880	0.01571856	0.98443114
32	2021	Ward 15	31535	420	31115	0.01331853	0.98668147

T_VISIBLE_MINORITY	T_SOUTH_ASIAN	T_CHINESE	T_BLACK	T_FILIPINO	T_LATIN_AME	T_ARAB	T_SOUTHEAS	T_WEST_ASIA	T_KOREAN	
	2390	620	140	535	140	370	175	45	140	55
	7630	1975	1555	695	355	275	1185	200	535	380
	2100	675	500	260	105	130	85	35	25	110
	8400	1455	1075	1770	580	710	1315	285	505	150
	2270	650	295	370	115	270	90	95	120	80
	12275	2610	1040	2030	1140	1030	1720	995	755	120
	12720	4695	305	2180	730	895	1665	480	795	80
	8365	4195	275	1155	360	650	550	385	215	165
140950	34790	10950	28410	11725	11140	15495	8450	7360	2365	
	9555	2050	1810	2060	475	470	830	665	305	365
	12645	2775	1220	3135	905	915	1300	650	685	220
	9910	1095	525	3690	770	1165	450	1190	75	105
	5830	750	175	1710	840	810	370	540	60	75
	11460	3685	295	2295	635	955	1455	1220	310	65
	10605	1520	320	2120	1670	785	1495	595	985	80
	13940	2080	770	2945	2035	1140	1860	645	1180	75
100055	22110	10075	20245	8150	8420	10330	6500	4800	2090	
	7240	1775	1735	1285	295	300	430	475	210	335
	10130	1500	1380	2670	685	855	1105	710	460	110
	7180	415	455	2610	620	910	435	980	35	100
	4085	500	155	1310	275	595	305	475	25	110
	8470	3180	325	1530	530	560	630	880	290	75
	7450	930	325	1680	1000	825	1090	405	460	90
	11275	1260	690	2190	1790	1030	1380	750	960	155
	8995	1915	930	1565	1025	745	915	410	670	185
	6550	2180	250	1050	435	530	910	410	250	10
	5880	3080	270	735	200	325	275	350	120	140
	4470	1530	150	1035	320	345	350	180	160	30
11060	3025	1940	1000	380	535	1530	360	870	515	
	2915	915	495	440	200	175	125	90	140	85
10300	1930	1100	1995	990	945	1455	350	570	235	
4900	1935	535	635	280	330	325	100	265	155	

T_JAPANESE	T_OTHER_VIST	T_MULTIPLE_'T	T_NOT_VISIBLE_MINORITY	P_VISIBLE_MINORITY	P_SOUTH_ASIAN	P_CHINESE	P_BLACK	P_FILIPINO
55	30	90	22955	0.094	0.024	0.006	0.021	0.006
125	130	230	34595	0.18099999	0.047	0.037	0.016	0.008
45	35	85	32425	0.061	0.02	0.014	0.008	0.003
90	150	325	24360	0.25600001	0.044	0.033	0.054	0.018
35	65	100	24935	0.083	0.024	0.011	0.014	0.004
160	235	445	23220	0.34587208	0.07354184	0.02930403	0.05719921	0.03212172
75	300	530	23560	0.35060639	0.12941014	0.00840684	0.0600882	0.02012128
30	140	255	30570	0.21484525	0.10774368	0.00706305	0.02966483	0.00924618
1160	3275	5830	419965	0.25128361	0.0620231	0.0195215	0.05064893	0.02090316
80	110	330	22025	0.30251702	0.06490423	0.05730568	0.06522083	0.01503878
120	255	460	22565	0.35913093	0.07881284	0.03464925	0.08903721	0.02570293
55	260	530	32390	0.23427896	0.02588652	0.01241135	0.08723404	0.01820331
75	200	225	33480	0.14832718	0.01908154	0.00445236	0.04350592	0.02137133
40	150	355	31515	0.26666667	0.08574753	0.00686446	0.05340314	0.01477603
65	395	575	28400	0.27188822	0.03896936	0.00820408	0.05435201	0.04281502
50	530	640	33790	0.29202891	0.0435739	0.01613072	0.06169477	0.04263119
1055	2530	3745	427875	0.19	0.042	0.019	0.038	0.015
70	85	250	21705	0.25	0.061	0.06	0.044	0.01
80	245	325	22220	0.31299999	0.046	0.043	0.083	0.021
85	215	320	32730	0.18000001	0.01	0.011	0.065	0.016
40	105	180	34565	0.106	0.013	0.004	0.034	0.007
20	195	270	33165	0.20299999	0.076	0.008	0.037	0.013
85	285	270	31010	0.19400001	0.024	0.008	0.044	0.026
155	430	495	35215	0.243	0.027	0.015	0.047	0.039
65	275	305	25135	0.264	0.056	0.027	0.046	0.03
55	125	360	21960	0.23	0.076	0.009	0.037	0.015
70	150	150	30890	0.16	0.084	0.007	0.02	0.005
25	120	220	23025	0.16251591	0.05562625	0.00545355	0.03762952	0.01163425
165	215	525	34385	0.24339789	0.0665713	0.04269366	0.02200704	0.00836268
120	30	95	31300	0.08519655	0.02674266	0.01446734	0.01285986	0.00584539
60	170	495	23100	0.30838323	0.05778443	0.03293413	0.05973054	0.02964072
40	150	155	26640	0.15538291	0.06136039	0.01696528	0.02013636	0.00887902

P_LATIN_AMERICAN	P_ARAB	P_SOUTHEAST_ASIAN	P_WEST_ASIAN	P_KOREAN	P_JAPANESE	P_OTHER_VISIBLE_MINORITY
0.015	0.007	0.002	0.006	0.002	0.002	0.001
0.007	0.028	0.005	0.013	0.009	0.003	0.003
0.004	0.002	0.001	0.001	0.003	0.001	0.001
0.022	0.04	0.009	0.015	0.005	0.003	0.005
0.01	0.003	0.003	0.004	0.003	0.001	0.002
0.02902226	0.04846436			0.00338123	0.00450831	0.00662158
0.02466924	0.04589305			0.00220507	0.00206725	0.00826902
0.01669449	0.01412611			0.00423783	0.00077051	0.00359574
0.01986023	0.02762426			0.00421629	0.00206803	0.00583862
0.01488048	0.0262783			0.01155612	0.00253285	0.00348267
0.02598694	0.03692133			0.00624822	0.00340812	0.00724226
0.02754137	0.0106383			0.00248227	0.00130024	0.00614657
0.02060807	0.00941356			0.00190815	0.00190815	0.00508841
0.02222222	0.03385689			0.00151251	0.00093077	0.0034904
0.02012562	0.03832842			0.00205102	0.00166645	0.01012691
0.02388185	0.03896512			0.00157117	0.00104745	0.01110296
0.016	0.02	0.012	0.009	0.004	0.002	0.005
0.01	0.015	0.016	0.007	0.012	0.002	0.003
0.026	0.034	0.022	0.014	0.003	0.002	0.008
0.023	0.011	0.025	0.001	0.003	0.002	0.005
0.015	0.008	0.012	0.001	0.003	0.001	0.003
0.013	0.015	0.021	0.007	0.002	0	0.005
0.021	0.028	0.011	0.012	0.002	0.002	0.007
0.022	0.03	0.016	0.021	0.003	0.003	0.009
0.022	0.027	0.012	0.02	0.005	0.002	0.008
0.019	0.032	0.014	0.009	0	0.002	0.004
0.009	0.007	0.01	0.003	0.004	0.002	0.004
0.01254317	0.01272496			0.00109071	0.00090893	0.00436284
0.01177377	0.03367077			0.01133363	0.00363116	0.00473151
0.00511472	0.00365337			0.00248429	0.00350723	0.00087681
0.02829341	0.04356287			0.00703593	0.00179641	0.00508982
0.01046456	0.01030601			0.00491517	0.00126843	0.00475662

P_MULTIPLE_VISIBLE_MINORITY	P_NOT_VISIBLE_MINORITY	ETHNICITY_01	ETHNICITY_02	ETHNICITY_03	ETHNICITY_04	ETHNICITY_05	ETHNICITY_06
0.004	0.90600002	English	Canadian	Scottish	Irish	Italian	German
0.005	0.81900001	English	Scottish	Canadian	Irish	Italian	German
0.002	0.93900001	English	Canadian	Scottish	Irish	German	Dutch
0.01	0.74299997	English	Canadian	Scottish	Irish	Italian	German
0.004	0.91600001	English	Canadian	Scottish	Irish	German	French
0.01253874		English	Scottish	Italian	Irish	Canadian	German
0.0146086		English	Italian	Scottish	Canadian	Irish	Indian (Indi
0.00654938		Italian	English	Scottish	Canadian	Irish	Polish
0.01039364		English	Scottish	Irish	Canadian	Italian	German
0.010448		English	Scottish	Irish	German	Canadian	Italian
0.01306447		English	Irish	Scottish	Canadian	German	Italian
0.01252955		English	Scottish	Irish	Canadian	German	French, n.o.
0.00572446		English	Scottish	Irish	Canadian	Italian	German
0.00826062		English	Scottish	Irish	Italian	Canadian	Polish
0.0147417		English	Scottish	Irish	Canadian	Italian	German
0.01340735		English	Scottish	Irish	Canadian	Italian	German
0.007	0.81	English	Canadian	Scottish	Irish	Italian	German
0.009	0.75	English	Scottish	Irish	Canadian	German	French
0.01	0.68699998	English	Canadian	Scottish	Irish	French	German
0.008	0.81999999	Canadian	English	Irish	Scottish	French	German
0.005	0.89399999	Canadian	English	Scottish	Irish	French	German
0.006	0.796	Canadian	English	Scottish	Irish	Italian	German
0.007	0.80599999	English	Canadian	Scottish	Irish	Italian	German
0.011	0.75700003	English	Canadian	Scottish	Irish	Italian	German
0.009	0.736	English	Canadian	Scottish	Italian	Irish	German
0.013	0.76999998	Canadian	English	Italian	Scottish	Irish	Polish
0.004	0.83999997	Italian	Canadian	English	Scottish	Irish	East Indian
0.00799855		English	Scottish	Irish	Italian	Canadian	German
0.0115537		English	Scottish	Irish	Italian	Canadian	German
0.00277656		English	Scottish	Irish	Canadian	German	Dutch
0.01482036		English	Scottish	Irish	Italian	Canadian	German
0.00491517		English	Scottish	Irish	Canadian	German	Italian

ETHNICITY_07	ETHNICITY_08	ETHNICITY_09	ETHNICITY_10	T_ETHNICITY_01	T_ETHNICITY_02	T_ETHNICITY_03	T_ETHNICITY_04	T_ETHNICITY_05
French	Dutch	Polish	Portuguese	7520	6955	5115	4425	3720
Dutch	French	Polish	Chinese	10810	8455	8395	7095	5480
French	Italian	Polish	Ukrainian	12540	9125	8425	7495	4885
French	Dutch	Polish	Portuguese	7040	6425	5475	4975	4975
Dutch	Italian	Ukrainian	Polish	8770	8380	6835	5600	3415
French,	Indian (India)	British Isle	Polish	6100	4870	4380	4340	4055
Polish	German	French, n.o.	Serbian	4920	4800	4245	4115	3835
German	Croatian	Indian (Indi	French, n.o.	7685	5785	4420	4250	4050
French,	Polish	Dutch	British Isle	111300	90565	84380	70105	61195
Chinese	French, n.o.s.	Dutch	British Isle	6670	5720	5520	3020	3005
French,	Indian (India)	Polish	Chinese	5810	5260	5250	3280	2665
Italian	Portuguese	Polish	Dutch	8785	7280	7200	6335	3900
French,	Polish	Dutch	British Isle	9190	7520	7195	7035	3625
German	French, n.o.s.	Serbian	Indian (Indi	6810	5435	4920	4640	4635
French,	Polish	Filipino	British Isle	7650	6235	5940	5230	4495
French,	Polish	Dutch	Filipino	9660	7785	7065	6190	4935
French	Polish	Dutch	Ukrainian	130710	124940	98765	87830	62340
Italian	Chinese	Dutch	Polish	8160	6360	6280	5740	3610
Italian	Chinese	Portuguese	Polish	6590	6310	5095	4930	2715
Italian	First Nations (N	Portuguese	Dutch	10865	9650	7970	7715	4730
Italian	First Nations (N	Polish	Dutch	12845	10675	8130	7845	4025
French	Polish	Serbian	East Indian	8755	8015	5970	5105	4950
French	Polish	Dutch	Ukrainian	9710	9460	7445	6720	5170
French	Polish	Dutch	Filipino	11720	11320	8955	6985	4680
French	Dutch	Polish	Portuguese	7310	6975	5740	5020	4595
German	French	East Indian	Croatian	6400	5575	4480	4415	3510
Polish	German	French	Croatian	8155	6985	6620	4630	4295
Dutch	French, n.o.s.	Polish	Portuguese	6395	4900	4420	3855	3845
Dutch	Polish	Chinese	British Isle	9135	7030	6750	5805	5365
British	Italian	French, n.o.	Polish	10260	8020	7075	4515	4185
French,	Polish	Dutch	British Isle	6095	4970	4555	4500	3740
French,	Dutch	British Isle	Polish	8025	6890	6270	4500	3355

T_ETHNICITY_06	T_ETHNICITY_07	T_ETHNICITY_08	T_ETHNICITY_09	T_ETHNICITY_10	P_ETHNICITY_01	P_ETHNICITY_02	P_ETHNICITY_03
2875	2170	1965	1310	1025	0.29699999	0.27399999	0.20200001
4325	3795	2690	2255	1690	0.25600001	0.2	0.199
3120	3020	2365	2305	1405	0.36300001	0.264	0.244
2690	2535	1805	1545	1265	0.215	0.19599999	0.167
2675	2555	2260	1450	1435	0.322	0.308	0.25099999
2235	1770	1480	1305	1200	0.1718794	0.13722175	0.12341505
2310	1940	1790	1640	1295	0.13561191	0.1323043	0.11700662
2535	2320	2200	2035	1640	0.19738025	0.14858097	0.11352254
44140	31355	27100	25080	22215	0.19842402	0.16145796	0.15043143
2265	1810	1795	1595	1590	0.21117619	0.18109862	0.1747665
2235	1965	1965	1310	1300	0.16500994	0.14938938	0.14910537
3010	2585	1905	1885	1855	0.20768322	0.17210402	0.17021277
3240	2700	1735	1430	1430	0.23381249	0.19132426	0.18305559
2455	2415	2125	1865	1750	0.15846422	0.12646888	0.11448517
2780	2095	1830	1515	1280	0.1961287	0.1598513	0.15228817
3650	2770	2050	1950	1850	0.20236724	0.16308788	0.14800461
50405	43625	28440	28400	18990	0.248	0.237	0.18700001
2535	2160	1840	1655	1525	0.28200001	0.22	0.21699999
2695	2340	1580	1485	1300	0.204	0.19499999	0.15700001
4000	3215	2740	2180	2020	0.27200001	0.242	0.2
3460	3360	2055	1970	1510	0.33199999	0.27599999	0.20999999
2925	2920	2390	2295	2040	0.20999999	0.192	0.14300001
3500	3155	1870	1575	1300	0.252	0.24600001	0.19400001
4400	3655	2285	2110	1840	0.252	0.243	0.193
2980	2405	1775	1485	1350	0.214	0.204	0.168
2230	2190	2060	1650	1140	0.22400001	0.19599999	0.15700001
2605	2575	2445	2335	2200	0.222	0.19	0.18000001
2315	1765	1630	1530	1385	0.23250318	0.17814943	0.16069805
3865	3580	2365	1990	1950	0.20103433	0.15470951	0.14854754
2690	2460	2440	2180	1915	0.29986848	0.23440012	0.20678065
2410	1690	1325	1290	1105	0.18248503	0.1488024	0.13637725
2965	2435	2420	1925	1585	0.25447915	0.21848739	0.1988267

P_ETHNICITY_04	P_ETHNICITY_05	P_ETHNICITY_06	P_ETHNICITY_07	P_ETHNICITY_08	P_ETHNICITY_09	P_ETHNICITY_10	Shape_Area	Shape_Length
0.175	0.147	0.113	0.086	0.078	0.052	0.04	196798677.2	58437.14915
0.168	0.13	0.102	0.09	0.064	0.053	0.04	297639671.4	83212.28066
0.21699999	0.141	0.09	0.087	0.068	0.067	0.041	272998885.4	84450.74325
0.152	0.152	0.082	0.077	0.055	0.047	0.039	11264675.44	18395.06743
0.206	0.125	0.098	0.094	0.083	0.053	0.053	125756672	55128.93937
0.12228797	0.11425754	0.06297549	0.0498732	0.04170189	0.03677092	0.03381234	13537637.86	16467.21489
0.11342337	0.10570562	0.06367144	0.05347299	0.04933848	0.04520397	0.0356946	73469079.21	42091.34971
0.10915629	0.10401952	0.06510851	0.05958649	0.05650443	0.0522666	0.04212148	31395293.41	31057.20076
0.12498217	0.10909755	0.07869215	0.05589924	0.04831348	0.04471226	0.03960458	1148820166	177180.8744
0.09561501	0.0951401	0.07171126	0.05730568	0.05683077	0.05049865	0.05034035	15325354.31	27766.73053
0.09315535	0.07568872	0.06347629	0.05580801	0.05580801	0.03720534	0.03692133	5920186.384	15531.3396
0.14976359	0.09219858	0.07115839	0.06111111	0.04503546	0.04456265	0.04385343	15157684.04	22796.90359
0.17898486	0.09222745	0.08243226	0.06869355	0.04414197	0.03638214	0.03638214	20411250.4	30523.09194
0.10796975	0.1078534	0.05712624	0.05619546	0.04944735	0.04339732	0.04072135	19689429.56	35522.41776
0.13408537	0.11524164	0.07127291	0.05371106	0.04691706	0.03884117	0.03281631	16090556.13	21230.93275
0.12967424	0.10338326	0.07646381	0.0580287	0.04294543	0.04085053	0.03875563	12979133.28	18061.03157
0.16599999	0.118	0.095	0.083	0.054	0.054	0.036	1148820166	177180.8744
0.198	0.125	0.088	0.075	0.064	0.057	0.053	15325354.31	27766.73053
0.152	0.084	0.083	0.072	0.049	0.046	0.04	5920186.384	15531.3396
0.193	0.119	0.1	0.081	0.069	0.055	0.051	15157684.04	22796.90359
0.20299999	0.104	0.09	0.087	0.053	0.051	0.039	20411250.4	30523.09194
0.123	0.119	0.07	0.07	0.057	0.055	0.049	19689429.56	35522.41776
0.175	0.134	0.091	0.082	0.049	0.041	0.034	16090556.13	21230.93275
0.15000001	0.101	0.095	0.079	0.049	0.045	0.04	12979133.28	18061.03157
0.147	0.13500001	0.087	0.07	0.052	0.044	0.04	13537637.86	16467.21489
0.155	0.123	0.078	0.077	0.072	0.058	0.04	73469079.21	42091.34971
0.126	0.117	0.071	0.07	0.067	0.064	0.06	31395293.41	31057.20076
0.14015634	0.13979276	0.08416652	0.06417015	0.05926195	0.05562625	0.05035448	196798677.2	58437.14915
0.12775088	0.11806778	0.08505722	0.07878521	0.05204665	0.04379401	0.04291373	297639671.4	83212.28066
0.13195967	0.12231477	0.07862049	0.07189829	0.07131375	0.06371474	0.0559696	272998885.4	84450.74325
0.13473054	0.11197605	0.07215569	0.0505988	0.03967066	0.03862275	0.03308383	11264675.44	18395.06743
0.14269859	0.10638973	0.09402251	0.07721579	0.07674013	0.06104329	0.05026161	125756672	55128.93937

**ONTARIO
SUPERIOR COURT OF JUSTICE**

B E T W E E N:

KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH,
MARIO MUSCATO, SHAWN ARNOLD, BRADLEY CALDWELL,
CHRISTINE DELOREY, GLEN GNATUK, TAYLOR GOGO-HORNER,
CASSANDRA JORDAN, JULIA LAUZON, AMMY LEWIS,
ASHLEY MACDONALD, COREY MONAHAN, MISTY MARSHALL,
SHERRI OGDEN, JAHMAL PIERRE, LINSLEY GREAVES and PATRICK WARD
Applicants

and

CITY OF HAMILTON

Respondent

APPLICATION UNDER RULE 14.05 OF THE *RULES OF CIVIL PROCEDURE*

RESPONSE TO REQUEST TO ADMIT

In response to the Applicants' Request to Admit dated October 18, 2024 (the "Request"), the Respondent, the City of Hamilton:

1. Admits the truth of facts numbers:

None.

2. Admits the authenticity of documents numbers:

1, 2, 3, 4 (save that the City is unable to confirm the date on which the copy of website information in the Request was made), 5 (save that the City is unable to confirm the date on which the copy of website information in the Request was made), 6 (save that the City is unable to confirm the date on which the copy of website information in the Request was made).

3. Denies the truth of facts numbers:

None. See response at #5, below, with respect to facts refused.

4. Denies the authenticity of documents numbers:

None. See response at #2 above and #7 below.

5. Refuses to admit the truth of facts numbers **1, 2, and 3** for the following reasons:

The 2021 Census of Population data for the Hamilton census division referred to in the Request is subject to numerous explicit caveats not captured in the Request. Additionally, the 2021 Census of Population referred to in the Request sets out an area for the census division in which the City of Hamilton is located, which is not necessarily the same as the area of the City of Hamilton. These reasons are non-exhaustive. No admission is made.

6. Refuses to admit the authenticity of documents:

7 (the document appears to be incomplete, unable to view all of the heading titles).

November 7, 2024

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Counsel to the Applicants

Applicants	Respondent
	<div><div>ONTARIO</div><div>SUPERIOR COURT OF JUSTICE</div><div>PROCEEDING COMMENCED AT HAMILTON</div></div>
	<div>RESPONSE TO REQUEST TO ADMIT</div>
	<div><div><div>GOWLING WLG (CANADA) LLP</div><div>Barristers & Solicitors</div><div>One Main Street West</div><div>Hamilton ON L8P 4Z5</div></div><div><div>Bevin Shores (LSO#56161F)</div><div>Tel: 905-540-2468</div><div>bevin.shores@gowlingwlg.com</div></div><div><div>Jordan Diacur (LSO#65860E)</div><div>Tel: 905-540-2500</div><div>jordan.diacur@gowlingwlg.com</div></div><div>Lawyers for the Respondent</div><div>Email for parties served:</div><div>Sharon Crowe: sharon.crowe@yr.clcj.ca</div><div>Michelle Sutherland: michelle.sutherland@yr.clcj.ca</div><div>Curtis Sell: curtis.sell@yr.clcj.ca</div><div>Sujit Choudhry: sujit.choudhry@hakichambers.com</div><div>Wade Poziomka: wpoziomka@rossmcbride.com</div><div>Ashley Wilson: awilson@kastnerko.com</div></div>

Form 51A

Courts of Justice Act

REQUEST TO ADMIT

ONTARIO SUPERIOR COURT OF JUSTICE

B E T W E E N:

**KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO,
SHAWN ARNOLD, BRADLEY CALDWELL, CHRISTINE DELOREY, GLENN
GNATUK, TAYLOR GOGO-HORNER, CASSANDRA JORDAN,
JULIA LAUZON, AMMY LEWIS, ASHLEY MACDONALD, COREY MONAHAN,
MISTY MARSHALL, SHERRI OGDEN, JAHMAL PIERRE, LINSLEY GREAVES and
PATRICK WARD**

Applicants

-and-

CITY OF HAMILTON

Respondent

YOU ARE REQUESTED TO ADMIT, for the purposes of this proceeding only, the authenticity (see rule 51.01 of the *Rules of Civil Procedure*) of the following documents:

1. "Census Ethnicity, Indigenous and Visible Minority - Data"
(PDF of CSV spreadsheet posted at:
<https://open.hamilton.ca/datasets/d10d50f4ea084d8d988a8cc690f329dc/explore>,
dated September 11, 2024)

Attached to this request is a copy of each of the documents referred to above.

YOU MUST RESPOND TO THIS REQUEST by serving a response to request to admit in Form 51B prescribed by the Rules of Civil Procedure WITHIN TWENTY DAYS after this request is served on you. If you fail to do so, you will be deemed to admit, for the purposes of this proceeding only, the truth of the facts and the authenticity of the documents set out above.

November 08, 2024

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Counsel to the Respondent

DOCUMENT 1

OBJECTID	YEAR	GEOGRAPHY	T_POPULATION_PRIVATE_HH	T_INDIGENOUS	T_NON_INDIGENOUS
1	2016	Ward 11	25350	385	24965
2	2016	Ward 12	42225	355	41875
3	2016	Ward 13	34530	630	33900
4	2016	Ward 14	32765	520	32250
5	2016	Ward 15	27215	315	26895
6	2021	Ward 8	35490	685	34800
7	2021	Ward 9	36280	445	35835
8	2021	Ward 10	38935	485	38450
9	2021	Hamilton	560920	12520	548395
10	2021	Ward 1	31585	570	31020
11	2021	Ward 2	35210	1125	34090
12	2021	Ward 3	42300	2290	40010
13	2021	Ward 4	39305	1935	37375
14	2021	Ward 5	42975	890	42080
15	2021	Ward 6	39005	715	38285
16	2021	Ward 7	47735	1145	46585
17	2016	Hamilton	527935	12130	515795
18	2016	Ward 1	28945	450	28500
19	2016	Ward 2	32350	1020	31325
20	2016	Ward 3	39915	2370	37545
21	2016	Ward 4	38650	1920	36725
22	2016	Ward 5	41640	860	40775
23	2016	Ward 6	38460	760	37700
24	2016	Ward 7	46490	1000	45490
25	2016	Ward 8	34135	610	33525
26	2016	Ward 9	28515	480	28035
27	2016	Ward 10	36765	460	36300
28	2021	Ward 11	27505	355	27145
29	2021	Ward 12	45440	425	45020
30	2021	Ward 13	34215	505	33710
31	2021	Ward 14	33400	525	32880
32	2021	Ward 15	31535	420	31115

P_INDIGENOUS	P_NON_INDIGENOUS	T_VISIBLE_MINORITY	T_SOUTH_ASIAN	T_CHINESE	T_BLACK	T_FILIPINO
0.015	0.98500001	2390	620	140	535	140
0.008	0.99199998	7630	1975	1555	695	355
0.018	0.98199999	2100	675	500	260	105
0.016	0.98400003	8400	1455	1075	1770	580
0.012	0.98799998	2270	650	295	370	115
0.01930121	0.9805579	12275	2610	1040	2030	1140
0.01226571	0.98773429	12720	4695	305	2180	730
0.01245666	0.98754334	8365	4195	275	1155	360
0.02232047	0.97767061	140950	34790	10950	28410	11725
0.01804654	0.98211176	9555	2050	1810	2060	475
0.03195115	0.96819085	12645	2775	1220	3135	905
0.05413712	0.94586288	9910	1095	525	3690	770
0.04923038	0.95089683	5830	750	175	1710	840
0.02070971	0.97917394	11460	3685	295	2295	635
0.01833098	0.98154083	10605	1520	320	2120	1670
0.02398659	0.97590866	13940	2080	770	2945	2035
0.023	0.977	100055	22110	10075	20245	8150
0.016	0.98500001	7240	1775	1735	1285	295
0.032	0.96799999	10130	1500	1380	2670	685
0.059	0.94099998	7180	415	455	2610	620
0.05	0.94999999	4085	500	155	1310	275
0.021	0.97899997	8470	3180	325	1530	530
0.02	0.98000002	7450	930	325	1680	1000
0.022	0.97799999	11275	1260	690	2190	1790
0.018	0.98199999	8995	1915	930	1565	1025
0.017	0.98299998	6550	2180	250	1050	435
0.013	0.98699999	5880	3080	270	735	200
0.01290674	0.98691147	4470	1530	150	1035	320
0.00935299	0.99075704	11060	3025	1940	1000	380
0.01475961	0.98524039	2915	915	495	440	200
0.01571856	0.98443114	10300	1930	1100	1995	990
0.01331853	0.98668147	4900	1935	535	635	280

T_LATIN_AMERICAN	T_ARAB	T_SOUTHEAST_ASIAN	T_WEST_ASIAN	T_KOREAN	T_JAPANESE
370	175	45	140	55	55
275	1185	200	535	380	125
130	85	35	25	110	45
710	1315	285	505	150	90
270	90	95	120	80	35
1030	1720	995	755	120	160
895	1665	480	795	80	75
650	550	385	215	165	30
11140	15495	8450	7360	2365	1160
470	830	665	305	365	80
915	1300	650	685	220	120
1165	450	1190	75	105	55
810	370	540	60	75	75
955	1455	1220	310	65	40
785	1495	595	985	80	65
1140	1860	645	1180	75	50
8420	10330	6500	4800	2090	1055
300	430	475	210	335	70
855	1105	710	460	110	80
910	435	980	35	100	85
595	305	475	25	110	40
560	630	880	290	75	20
825	1090	405	460	90	85
1030	1380	750	960	155	155
745	915	410	670	185	65
530	910	410	250	10	55
325	275	350	120	140	70
345	350	180	160	30	25
535	1530	360	870	515	165
175	125	90	140	85	120
945	1455	350	570	235	60
330	325	100	265	155	40

T_OTHER_VISIBLE_MINORITY	T_MULTIPLE_VISIBLE_MINORITY	T_NOT_VISIBLE_MINORITY	P_VISIBLE_MINORITY
30	90	22955	0.094
130	230	34595	0.18099999
35	85	32425	0.061
150	325	24360	0.25600001
65	100	24935	0.083
235	445	23220	0.34587208
300	530	23560	0.35060639
140	255	30570	0.21484525
3275	5830	419965	0.25128361
110	330	22025	0.30251702
255	460	22565	0.35913093
260	530	32390	0.23427896
200	225	33480	0.14832718
150	355	31515	0.26666667
395	575	28400	0.27188822
530	640	33790	0.29202891
2530	3745	427875	0.19
85	250	21705	0.25
245	325	22220	0.31299999
215	320	32730	0.18000001
105	180	34565	0.106
195	270	33165	0.20299999
285	270	31010	0.19400001
430	495	35215	0.243
275	305	25135	0.264
125	360	21960	0.23
150	150	30890	0.16
120	220	23025	0.16251591
215	525	34385	0.24339789
30	95	31300	0.08519655
170	495	23100	0.30838323
150	155	26640	0.15538291

P_SOUTH_ASIAN	P_CHINESE	P_BLACK	P_FILIPINO	P_LATIN_AMERICAN	P_ARAB	P_SOUTHEAST_ASIAN
0.024	0.006	0.021	0.006	0.015	0.007	0.002
0.047	0.037	0.016	0.008	0.007	0.028	0.005
0.02	0.014	0.008	0.003	0.004	0.002	0.001
0.044	0.033	0.054	0.018	0.022	0.04	0.009
0.024	0.011	0.014	0.004	0.01	0.003	0.003
0.07354184	0.02930403	0.057199	0.03212172	0.02902226	0.048464	
0.12941014	0.00840684	0.060088	0.02012128	0.02466924	0.045893	
0.10774368	0.00706305	0.029665	0.00924618	0.01669449	0.014126	
0.0620231	0.0195215	0.050649	0.02090316	0.01986023	0.027624	
0.06490423	0.05730568	0.065221	0.01503878	0.01488048	0.026278	
0.07881284	0.03464925	0.089037	0.02570293	0.02598694	0.036921	
0.02588652	0.01241135	0.087234	0.01820331	0.02754137	0.010638	
0.01908154	0.00445236	0.043506	0.02137133	0.02060807	0.009414	
0.08574753	0.00686446	0.053403	0.01477603	0.02222222	0.033857	
0.03896936	0.00820408	0.054352	0.04281502	0.02012562	0.038328	
0.0435739	0.01613072	0.061695	0.04263119	0.02388185	0.038965	
0.042	0.019	0.038	0.015	0.016	0.02	0.012
0.061	0.06	0.044	0.01	0.01	0.015	0.016
0.046	0.043	0.083	0.021	0.026	0.034	0.022
0.01	0.011	0.065	0.016	0.023	0.011	0.025
0.013	0.004	0.034	0.007	0.015	0.008	0.012
0.076	0.008	0.037	0.013	0.013	0.015	0.021
0.024	0.008	0.044	0.026	0.021	0.028	0.011
0.027	0.015	0.047	0.039	0.022	0.03	0.016
0.056	0.027	0.046	0.03	0.022	0.027	0.012
0.076	0.009	0.037	0.015	0.019	0.032	0.014
0.084	0.007	0.02	0.005	0.009	0.007	0.01
0.05562625	0.00545355	0.03763	0.01163425	0.01254317	0.012725	
0.0665713	0.04269366	0.022007	0.00836268	0.01177377	0.033671	
0.02674266	0.01446734	0.01286	0.00584539	0.00511472	0.003653	
0.05778443	0.03293413	0.059731	0.02964072	0.02829341	0.043563	
0.06136039	0.01696528	0.020136	0.00887902	0.01046456	0.010306	

P_WEST_ASIAN	P_KOREAN	P_JAPANESE	P_OTHER_VISIBLE_MINORITY	P_MULTIPLE_VISIBLE_MINORITY
0.006	0.002	0.002	0.001	0.004
0.013	0.009	0.003	0.003	0.005
0.001	0.003	0.001	0.001	0.002
0.015	0.005	0.003	0.005	0.01
0.004	0.003	0.001	0.002	0.004
	0.00338123	0.00450831	0.00662158	0.01253874
	0.00220507	0.00206725	0.00826902	0.0146086
	0.00423783	0.00077051	0.00359574	0.00654938
	0.00421629	0.00206803	0.00583862	0.01039364
	0.01155612	0.00253285	0.00348267	0.010448
	0.00624822	0.00340812	0.00724226	0.01306447
	0.00248227	0.00130024	0.00614657	0.01252955
	0.00190815	0.00190815	0.00508841	0.00572446
	0.00151251	0.00093077	0.0034904	0.00826062
	0.00205102	0.00166645	0.01012691	0.0147417
	0.00157117	0.00104745	0.01110296	0.01340735
0.009	0.004	0.002	0.005	0.007
0.007	0.012	0.002	0.003	0.009
0.014	0.003	0.002	0.008	0.01
0.001	0.003	0.002	0.005	0.008
0.001	0.003	0.001	0.003	0.005
0.007	0.002	0	0.005	0.006
0.012	0.002	0.002	0.007	0.007
0.021	0.003	0.003	0.009	0.011
0.02	0.005	0.002	0.008	0.009
0.009	0	0.002	0.004	0.013
0.003	0.004	0.002	0.004	0.004
	0.00109071	0.00090893	0.00436284	0.00799855
	0.01133363	0.00363116	0.00473151	0.0115537
	0.00248429	0.00350723	0.00087681	0.00277656
	0.00703593	0.00179641	0.00508982	0.01482036
	0.00491517	0.00126843	0.00475662	0.00491517

P_NOT_VISIBLE_MINORITY	ETHNICITY_01	ETHNICITY_02	ETHNICITY_03	ETHNICITY_04	ETHNICITY_05
0.90600002	English	Canadian	Scottish	Irish	Italian
0.81900001	English	Scottish	Canadian	Irish	Italian
0.93900001	English	Canadian	Scottish	Irish	German
0.74299997	English	Canadian	Scottish	Irish	Italian
0.91600001	English	Canadian	Scottish	Irish	German
	English	Scottish	Italian	Irish	Canadian
	English	Italian	Scottish	Canadian	Irish
	Italian	English	Scottish	Canadian	Irish
	English	Scottish	Irish	Canadian	Italian
	English	Scottish	Irish	German	Canadian
	English	Irish	Scottish	Canadian	German
	English	Scottish	Irish	Canadian	German
	English	Scottish	Irish	Canadian	Italian
	English	Scottish	Irish	Italian	Canadian
	English	Scottish	Irish	Canadian	Italian
	English	Scottish	Irish	Irish	Italian
0.81	English	Canadian	Scottish	Irish	Italian
0.75	English	Scottish	Irish	Canadian	German
0.68699998	English	Canadian	Scottish	Irish	French
0.81999999	Canadian	English	Irish	Scottish	French
0.89399999	Canadian	English	Scottish	Irish	French
0.796	Canadian	English	Scottish	Irish	Italian
0.80599999	English	Canadian	Scottish	Irish	Italian
0.75700003	English	Canadian	Scottish	Irish	Italian
0.736	English	Canadian	Scottish	Italian	Irish
0.76999998	Canadian	English	Italian	Scottish	Irish
0.83999997	Italian	Canadian	English	Scottish	Irish
	English	Scottish	Irish	Italian	Canadian
	English	Scottish	Irish	Italian	Canadian
	English	Scottish	Irish	Canadian	German
	English	Scottish	Irish	Italian	Canadian
	English	Scottish	Irish	Canadian	German

ETHNICITY_06	ETHNICITY_07	ETHNICITY_08	ETHNICITY_09	ETHNICITY_10	T_ETHNICITY_01
German	French	Dutch	Polish	Portuguese	7520
German	Dutch	French	Polish	Chinese	10810
Dutch	French	Italian	Polish	Ukrainian	12540
German	French	Dutch	Polish	Portuguese	7040
French	Dutch	Italian	Ukrainian	Polish	8770
German	French,	Indian (India)	British Isle	Polish	6100
Indian (Indi	Polish	German	French, n.o.	Serbian	4920
Polish	German	Croatian	Indian (Indi	French, n.o.	7685
German	French,	Polish	Dutch	British Isle	111300
Italian	Chinese	French, n.o.s.	Dutch	British Isle	6670
Italian	French,	Indian (India)	Polish	Chinese	5810
French, n.o.	Italian	Portuguese	Polish	Dutch	8785
German	French,	Polish	Dutch	British Isle	9190
Polish	German	French, n.o.s.	Serbian	Indian (Indi	6810
German	French,	Polish	Filipino	British Isle	7650
German	French,	Polish	Dutch	Filipino	9660
German	French	Polish	Dutch	Ukrainian	130710
French	Italian	Chinese	Dutch	Polish	8160
German	Italian	Chinese	Portuguese	Polish	6590
German	Italian	First Nations (Norl	Portuguese	Dutch	10865
German	Italian	First Nations (Norl	Polish	Dutch	12845
German	French	Polish	Serbian	East Indian	8755
German	French	Polish	Dutch	Ukrainian	9710
German	French	Polish	Dutch	Filipino	11720
German	French	Dutch	Polish	Portuguese	7310
Polish	German	French	East Indian	Croatian	6400
East Indian	Polish	German	French	Croatian	8155
German	Dutch	French, n.o.s.	Polish	Portuguese	6395
German	Dutch	Polish	Chinese	British Isle	9135
Dutch	British	Italian	French, n.o.	Polish	10260
German	French,	Polish	Dutch	British Isle	6095
Italian	French,	Dutch	British Isle	Polish	8025

T_ETHNICITY_02	T_ETHNICITY_03	T_ETHNICITY_04	T_ETHNICITY_05	T_ETHNICITY_06	T_ETHNICITY_07
6955	5115	4425	3720	2875	2170
8455	8395	7095	5480	4325	3795
9125	8425	7495	4885	3120	3020
6425	5475	4975	4975	2690	2535
8380	6835	5600	3415	2675	2555
4870	4380	4340	4055	2235	1770
4800	4245	4115	3835	2310	1940
5785	4420	4250	4050	2535	2320
90565	84380	70105	61195	44140	31355
5720	5520	3020	3005	2265	1810
5260	5250	3280	2665	2235	1965
7280	7200	6335	3900	3010	2585
7520	7195	7035	3625	3240	2700
5435	4920	4640	4635	2455	2415
6235	5940	5230	4495	2780	2095
7785	7065	6190	4935	3650	2770
124940	98765	87830	62340	50405	43625
6360	6280	5740	3610	2535	2160
6310	5095	4930	2715	2695	2340
9650	7970	7715	4730	4000	3215
10675	8130	7845	4025	3460	3360
8015	5970	5105	4950	2925	2920
9460	7445	6720	5170	3500	3155
11320	8955	6985	4680	4400	3655
6975	5740	5020	4595	2980	2405
5575	4480	4415	3510	2230	2190
6985	6620	4630	4295	2605	2575
4900	4420	3855	3845	2315	1765
7030	6750	5805	5365	3865	3580
8020	7075	4515	4185	2690	2460
4970	4555	4500	3740	2410	1690
6890	6270	4500	3355	2965	2435

T_ETHNICITY_08	T_ETHNICITY_09	T_ETHNICITY_10	P_ETHNICITY_01	P_ETHNICITY_02	P_ETHNICITY_03
1965	1310	1025	0.29699999	0.27399999	0.20200001
2690	2255	1690	0.25600001	0.2	0.199
2365	2305	1405	0.36300001	0.264	0.244
1805	1545	1265	0.215	0.19599999	0.167
2260	1450	1435	0.322	0.308	0.25099999
1480	1305	1200	0.1718794	0.13722175	0.12341505
1790	1640	1295	0.13561191	0.1323043	0.11700662
2200	2035	1640	0.19738025	0.14858097	0.11352254
27100	25080	22215	0.19842402	0.16145796	0.15043143
1795	1595	1590	0.21117619	0.18109862	0.1747665
1965	1310	1300	0.16500994	0.14938938	0.14910537
1905	1885	1855	0.20768322	0.17210402	0.17021277
1735	1430	1430	0.23381249	0.19132426	0.18305559
2125	1865	1750	0.15846422	0.12646888	0.11448517
1830	1515	1280	0.1961287	0.1598513	0.15228817
2050	1950	1850	0.20236724	0.16308788	0.14800461
28440	28400	18990	0.248	0.237	0.18700001
1840	1655	1525	0.28200001	0.22	0.21699999
1580	1485	1300	0.204	0.19499999	0.15700001
2740	2180	2020	0.27200001	0.242	0.2
2055	1970	1510	0.33199999	0.27599999	0.20999999
2390	2295	2040	0.20999999	0.192	0.14300001
1870	1575	1300	0.252	0.24600001	0.19400001
2285	2110	1840	0.252	0.243	0.193
1775	1485	1350	0.214	0.204	0.168
2060	1650	1140	0.22400001	0.19599999	0.15700001
2445	2335	2200	0.222	0.19	0.18000001
1630	1530	1385	0.23250318	0.17814943	0.16069805
2365	1990	1950	0.20103433	0.15470951	0.14854754
2440	2180	1915	0.29986848	0.23440012	0.20678065
1325	1290	1105	0.18248503	0.1488024	0.13637725
2420	1925	1585	0.25447915	0.21848739	0.1988267

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0.168	0.13	0.102	0.09	0.064	0.053
0.21699999	0.141	0.09	0.087	0.068	0.067
0.152	0.152	0.082	0.077	0.055	0.047
0.206	0.125	0.098	0.094	0.083	0.053
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0.10915629	0.10401952	0.06510851	0.05958649	0.05650443	0.0522666
0.12498217	0.10909755	0.07869215	0.05589924	0.04831348	0.04471226
0.09561501	0.0951401	0.07171126	0.05730568	0.05683077	0.05049865
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0.10796975	0.1078534	0.05712624	0.05619546	0.04944735	0.04339732
0.13408537	0.11524164	0.07127291	0.05371106	0.04691706	0.03884117
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0.16599999	0.118	0.095	0.083	0.054	0.054
0.198	0.125	0.088	0.075	0.064	0.057
0.152	0.084	0.083	0.072	0.049	0.046
0.193	0.119	0.1	0.081	0.069	0.055
0.20299999	0.104	0.09	0.087	0.053	0.051
0.123	0.119	0.07	0.07	0.057	0.055
0.175	0.134	0.091	0.082	0.049	0.041
0.15000001	0.101	0.095	0.079	0.049	0.045
0.147	0.13500001	0.087	0.07	0.052	0.044
0.155	0.123	0.078	0.077	0.072	0.058
0.126	0.117	0.071	0.07	0.067	0.064
0.14015634	0.13979276	0.08416652	0.06417015	0.05926195	0.05562625
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0.13473054	0.11197605	0.07215569	0.0505988	0.03967066	0.03862275
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0.053	125756672	55128.93937
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0.03875563	12979133.28	18061.03157
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0.053	15325354.31	27766.73053
0.04	5920186.384	15531.3396
0.051	15157684.04	22796.90359
0.039	20411250.4	30523.09194
0.049	19689429.56	35522.41776
0.034	16090556.13	21230.93275
0.04	12979133.28	18061.03157
0.04	13537637.86	16467.21489
0.04	73469079.21	42091.34971
0.06	31395293.41	31057.20076
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0.05026161	125756672	55128.93937

Form 51A
Courts of Justice Act

REQUEST TO ADMIT

ONTARIO SUPERIOR COURT OF JUSTICE

B E T W E E N:

**KRISTEN HEEGSMA, DARRIN MARCHAND, GORD SMYTH, MARIO MUSCATO,
SHAWN ARNOLD, CASSANDRA JORDAN, JULIA LAUZON, AMMY LEWIS,
ASHLEY MACDONALD, COREY MONAHAN, MISTY MARSHALL,
SHERRI OGDEN, JAHMAL PIERRE, and LINSLEY GREAVES**

Applicants

-and-

CITY OF HAMILTON

Respondent

YOU ARE REQUESTED TO ADMIT, for the purposes of this proceeding only, the authenticity (see rule 51.01 of the *Rules of Civil Procedure*) of the following documents:

1. City Council Minutes 24-017 dated September 25, 2024
(PDF posted at: <https://pub-hamilton.escribemeetings.com/FileStream.ashx?DocumentId=423584>)
2. General Issues Committee Report 24-017 dated October 16, 2024
(PDF posted at: <https://pub-hamilton.escribemeetings.com/filestream.ashx?DocumentId=424703>)
3. Motion: General Issues Committee Report 23-023, respecting Public Feedback and Recommendations for an Encampment Protocol and Sanctioned Sites (HSC20036(g)) (City Wide) dated November 6, 2024
(PDF posted at: <https://pub-hamilton.escribemeetings.com/filestream.ashx?DocumentId=425203>)

Attached to this request is a copy of each of the documents referred to above.

YOU MUST RESPOND TO THIS REQUEST by serving a response to request to admit in Form 51B prescribed by the Rules of Civil Procedure WITHIN TWENTY DAYS after this request is served on you. If you fail to do so, you will be deemed to admit, for the purposes of this proceeding only, the truth of the facts and the authenticity of the documents set out above.

November 19, 2024

HĀKI CHAMBERS

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Counsel to the Respondent

DOCUMENT 1



CITY COUNCIL MINUTES 24-017

9:30 a.m.

September 25, 2024
Council Chamber (Hybrid)
Hamilton City Hall
71 Main Street West

Present: Mayor A. Horwath
Deputy Mayor E. Pauls
Councillors J. Beattie, C. Cassar, B. Clark, J.P. Danko, M. Francis,
C. Kroetsch, T. McMeekin, T. Jackson, M. Spadafora, M. Tadeson,
N. Nann, A. Wilson and M. Wilson

**Absent with
Regrets:** Councillor T. Hwang - City Business

Mayor Horwath called the meeting to order and recognized that Council is meeting on the traditional territories of the Erie, Neutral, HuronWendat, Haudenosaunee and Mississaugas. This land is covered by the Dish with One Spoon Wampum Belt Covenant, which was an agreement between the Haudenosaunee and Anishinaabek to share and care for the resources around the Great Lakes. It was further acknowledged that this land is covered by the Between the Lakes Purchase, 1792, between the Crown and the Mississaugas of the Credit First Nation. The City of Hamilton is home to many Indigenous people from across Turtle Island (North America) and it was recognized that we must do more to learn about the rich history of this land so that we can better understand our roles as residents, neighbours, partners and caretakers.

APPROVAL OF THE AGENDA

The Clerk advised Council of the following changes to the agenda:

5. COMMUNICATIONS

- 5.7 Correspondence respecting an event being held at the Sackville Seniors Centre on October 1st, celebrating the United Nation's International Day of Older Persons and the 2024 theme in Hamilton 'Seniors for Climate Change'.

Recommendation: Be received.

- 5.8 Correspondence from Gessie Stearns respecting 25 people experiencing homelessness have died between 1 December, 2023 and 31 May, 2024.

Recommendation: Be received and referred to Item 2 of the General Issues Committee Report 24-015.

- 5.9 Correspondence from the Honourable Justin Trudeau, Prime Minister in response to the Mayor's letter endorsing the Association of Municipalities (AMO) actions respecting Advocacy on Homelessness Encampments.

Recommendation: Be received.

7. MOTIONS

- 7.3 Swansea Tenants Association Committee – Thanksgiving Dinner (Ward 6) – REVISED
- 7.4 Request for the Mayor to Reverse the Mayoral Decision Respecting Affordable Housing at 5 & 13 Lake Ave. South - REVISED

8. NOTICES OF MOTION

- 8.1 Commemorating 'September 30th – The National Day of Truth and Reconciliation Day', as a Municipal Holiday
- 8.2 Funding for the Costs Associated with the Road Closure for the Keith Neighbourhood Fundraising Event (Ward 3)

11. PRIVATE AND CONFIDENTIAL

- 11.1 Update on a Cyber Security Incident – WITHDRAWN

(Pauls/Kroetsch)

That the agenda for the September 25, 2024 meeting of Council be approved, as amended.

Result: Motion CARRIED by a vote of 13 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
NOT PRESENT - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

NOT PRESENT - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

DECLARATIONS OF INTEREST

There were no declarations of interest.

CEREMONIAL ACTIVITIES

3.1 2024 International Children's Games

In July 2024, a team of 18 young athletes representing Canada and the City of Hamilton, participated in the International Children's Games, held in León, Mexico. These athletes participated in soccer, Tae Kwon Do, track and field and basketball.

The annual International Children's Games are an enriching opportunity for global athletes to gather in one place, motivate each other to reach for the stars and to come home with life-long bonds of friendship.

Ward 7 Councillor, Esther Pauls, who is an International Children's Games Board Member, represented the City of Hamilton as an official dignitary.

It was Mayor Horwath's pleasure to present the following athletes with a Certificate of Recognition from the City of Hamilton:

TRACK (ATHLETICS)

Coach Leslie Baier

Veronica Baier

Tori D'Angela

Jackson Ortwein

Anne Voss

BASKETBALL

Coach Victoria Kerekesch

Jaxsyn Gooch

Ava Nair

Reeve Nelson

Janessa Tuskan-Baptista

SOCCER

Coach Julio Garcia

Sebastian Alfano

Nico Angelini

Owen Beltrano

Kristian Cabraja

Coby King

Emanuel Oliveira

Santiago Ortega

Misael Suarez

TAEKWONDO

Coach Alex Kowalski
Genevieve Berquist
Nicolai Herrero

Council extended their deepest congratulations to the athletes, board and coaches on behalf of the City of Hamilton.

APPROVAL OF MINUTES OF PREVIOUS MEETING
--

4.1 September 11, 2024**(Francis/McMeekin)**

That the Minutes of the September 11, 2024 meeting of Council be approved, as presented.

Result: Motion CARRIED by a vote of 14 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
NOT PRESENT - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

COMMUNICATIONS

(Pauls/Beattie)

That Council Communications 5.1 to 5.9 be approved, as presented, as follows:

- 5.1 Correspondence from the Township of Springwater requesting support for their resolution requesting that local Members of Provincial Parliament and Members of Parliament, be requested to provide regular communications to their represented municipalities specifically relating to the Standing Committee on Heritage, Infrastructure and Cultural Policy regarding the Study on Regional Governance, as well as other provincial and federal processes, consultations, etc., that may affect their municipality.

Recommendation: Be received.

- 5.2 Correspondence from Karima Cherifi respecting the Canadian Green Sports Day Initiative.

Recommendation: Be received.

- 5.3 Correspondence from David Falletta, Bousfield Inc. respecting Item 10.1 of the September 17, 2024 Planning Committee, OPA/ZBA for 1800 Upper James Street (PED24159).

Recommendation: Be received and referred to the consideration of Item 2 of Planning Committee Report 24-013.

- 5.4 Correspondence from Cole Horncastle, Executive Managing Director, TradePort International Corporation, John C. Munro Hamilton International Airport respecting the 2024-2028 Tourism Strategy (PED24046(a)).

Recommendation: Be received and referred to the consideration of Item 1 of General Issues Committee Report 24-015.

- 5.5 Correspondence respecting Reducing Homelessness and Managing Encampments:

- (a) Peter Morgan
- (b) Kelly Oucharek

Recommendation: Be received and referred to the consideration of Item 2 of General Issues Committee Report 24-015.

- 5.6 Correspondence from Joey Coleman respecting the public agendas and the City website.

Recommendation: Be received and referred to the City Clerk for appropriate action.

- 5.7 Correspondence respecting an event being held at the Sackville Seniors Centre on October 1st, celebrating the United Nation's International Day of Older Persons and the 2024 theme in Hamilton 'Seniors for Climate Change'.

Recommendation: Be received.

- 5.8 Correspondence from Gessie Stearns respecting 25 people experiencing homelessness have died between 1 December, 2023 and 31 May, 2024.

Recommendation: Be received and referred to Item 2 of the General Issues Committee Report 24-015.

- 5.9 Correspondence from the Honourable Justin Trudeau, Prime Minister in response to the Mayor's letter endorsing the Association of Municipalities (AMO) actions respecting Advocacy on Homelessness Encampments.

Recommendation: Be received.

Result: Motion on the Communication Items, as presented, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(Pauls/Beattie)

That Council move into Committee of the Whole for consideration of the Committee Reports.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

PUBLIC WORKS COMMITTEE REPORT 24-012

(Spadafora/A. Wilson)

That Public Works Committee Report 24-012, being the meeting held on Monday, September 16, 2024, be received and the recommendations contained therein, be approved.

Item 6 was voted on separately, as follows:

6. Transit Maintenance & Storage Facility - Policy 11 Contract Administration Fee Increase – Arcadis Professional Services (Canada) Inc. (PW19006(b)) (City Wide) (Item 15.1)

That Report (PW19006(b)), respecting Transit Maintenance & Storage Facility - Policy 11 Contract Administration Fee Increase – Arcadis Professional Services (Canada) Inc., be received and remain confidential.

Result: Motion on Item 6 of the Public Works Committee Report 24-012, CARRIED by a vote of 13 to 2, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
NO - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
NO - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
NO - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Result: Motion on the balance of the Public Works Committee Report 24-012, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

PLANNING COMMITTEE REPORT 24-013**(Cassar/M. Wilson)**

That Planning Committee Report 24-013, being the meeting held on Tuesday, September 17, 2024, be received and the recommendations contained therein be approved.

Result: Motion on the Planning Committee Report 24-013, CARRIED, by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

GENERAL ISSUES COMMITTEE REPORT 24-015**(Pauls/Beattie)**

That General Issues Committee Report 24-015, being the meeting held on Wednesday, September 18, 2024, be received and the recommendations contained therein, be approved.

(Clark/Kroetsch)

That Item 2, respecting Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2) of the General Issues Committee Report 24-015, be **amended**, as follows;

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

(vi) That Report HSC24027(b) / FSC24028 / PED24162, Reducing Homelessness and Managing Encampments, be **amended**, by adding additional sub-section (g), as follows:

(g) ***That staff be directed to ensure appropriate mitigation measures are in place to ensure the protection of residents using the Temporary Outdoor Shelter site from any contamination present.***

Result: Amendment to Item 2 of the General Issues Committee Report 24-015, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Mayor Horwath relinquished the Chair to Deputy Mayor Pauls in order to introduce the following amendment:

(Horwath/Nann)

That Item 2, respecting Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2) of the General Issues Committee Report 24-015, be **amended**, as follows;

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

(vii) That Report HSC24027(b) / FSC24028 / PED24162, Reducing Homelessness and Managing Encampments, be **further amended**, by adding additional sub-sections (h) and (i), as follows:

(h) ***That staff be directed to actively prepare to pursue funding from the \$250 million encampment fund announced in the recent Federal budget, as soon as it becomes available, for all capital and program costs associated with the City of Hamilton's shelter and encampment management strategy.***

(i) ***That staff be directed to collaborate with the appropriate Federal and Provincial Ministries to pursue cost recovery of Municipal investments in homelessness responses, including our recently approved plan for indoor and outdoor shelter expansion and encampment management, wrap-around services, staffing, etc.***

Result: Amendment to Item 2 of the General Issues Committee Report 24-015, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Mayor Horwath assumed the Chair.

Mayor Horwath relinquished the Chair to Deputy Mayor Pauls in order to introduce the following amendment:

(Horwath/M. Wilson)

That Item 1, respecting 2024-2028 Tourism Strategy (PED24046(a)) (City Wide) (Item 8.1) of the General Issues Committee Report 24-015, be **amended**, as follows;

1. 2024-2028 Tourism Strategy (PED24046(a)) (City Wide) (Outstanding Business List Item) (Item 8.1)

That Report PED24046(a), respecting the 2024-2028 Tourism Strategy, be **amended**, by adding additional sub-sections (b), (c) and (d), and renumbering the remaining sub-sections, accordingly, as follows:

- (b) *That staff be directed to enhance and increase the presence and focus of music, music culture, and music-related activities in the 2024-2028 Tourism Strategy, either via expansion of an existing pillar or creation of a fifth, distinct pillar dedicated to music;***
- (c) *That as part of this music focus, the 2024-2028 Tourism Strategy include a recommendation that staff research the feasibility of applying to the United Nations Educational, Scientific and Cultural Organization (UNESCO) to designate Hamilton as a Music City, part of the UNESCO Creative Cities Network, and report back to Council;***
- (d) *That the aforementioned work be included in the Draft 2024-2028 Tourism Strategy in advance of its circulation for final Public Consultation;***

Result: *Amendment to Item 1 of the General Issues Committee Report 24-015, CARRIED by a vote of 15 to 0, as follows:*

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Mayor Horwath assumed the Chair.

Item 2 (i) was voted on separately, as follows:

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

- (i) (a) That Council approve the following 192 spaces to create temporary shelter capacity in the homeless serving system to respond to the needs of unhoused individuals, homelessness and encampments at an approximate cost of \$3,678,678 for operating, plus \$498,820 in one-time grants from October 1, 2024 – March 31, 2025 to be funded from Housing Sustainability and Investment Roadmap Reserve up to a total of \$4,177,468 with a breakdown as follows:
- (i) 10 beds for women and gender diverse individuals subject to gender-based violence at Interval House of Hamilton, 6 of which are to be pet friendly \$79,200;
 - (ii) 45 beds at the Asylum Seekers Assistance Program for all genders provided by Wesley \$761,972 and \$178,500 to Refuge Newcomer Health for a total of \$940,472;
 - (iii) 20 beds at Wesley's Special Care Unit for all genders \$399,638;
 - (iv) 20 beds for women and gender diverse individuals provided by the YWCA \$542,320, plus grant provided to funder for capital costs of \$70,000;
 - (v) 24 beds at the Salvation Army for men and gender diverse individuals \$262,800 plus grant provided to funder for capital costs of \$80,000;
 - (vi) 15 beds at Mission Services Emma's Place for women and gender diverse individuals \$268,276;

- (vii) 8 beds at Mission Services Men's Services for men and gender diverse individuals \$143,080; and,
 - (viii) 50 beds at Good Shepherd Cathedral for men and gender diverse individuals \$1,042,862 plus grant provided to funder for capital costs of \$348,820
- (b) That Council approve the following 192 spaces to create temporary shelter capacity in the homeless serving system to respond to the needs of the unhoused individuals, homelessness and encampments at an approximate cost of \$5,517,973 from April 1, 2025 – December 31, 2025, and approximately \$7,357,297 annually thereafter, be referred to the Housing Services Division's 2025 Tax Operating Budget Process, including 2.5% for inflation, with a breakdown as follows:
- (i) 10 beds for women and gender diverse individuals subject to gender-based violence at Interval House of Hamilton, 6 of which are to be pet friendly \$118,800 (\$158,400 annualized);
 - (ii) 45 additional beds at the Asylum Seekers Assistance Program for all genders provided by Wesley \$1,142,958 (\$1,523,944 annualized) and \$267,750 (\$357,000 annualized) to Refuge Newcomer Health for a total of \$1,880,944;
 - (iii) 20 beds at Wesley's Special Care Unit for all genders \$599,457, (\$799,276 annualized);
 - (iv) 20 beds for women and gender diverse individuals provided by the YWCA \$813,483, (\$1,084,644 annualized);
 - (v) 24 beds at the Salvation Army for men and gender diverse individuals \$394,200, (\$525,600 annualized);
 - (vi) 15 beds at Mission Services Emma's Place for women and gender diverse individuals \$402,413, (\$536,550 annualized);
 - (vii) 8 beds at Mission Services Men's Services for men and gender diverse individuals \$214,620, (\$286,160 annualized); and,
 - (viii) 50 beds at Good Shepherd Cathedral for men and gender diverse individuals \$1,564,292, (\$2,085,723 annualized)

Result: Motion on Item 2 (i) of the General Issues Committee Report 24-015, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

Item 2 (ii) was voted on separately, as follows:

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

- (ii) (c) That Council approve the provision of Temporary Outdoor Shelters prioritizing (but not limited to) couples and individuals with pets, at an approximate cost of \$7M, with a breakdown as follows:
- (i) That the operation of the site for 80 temporary outdoor shelter beds from December 1 to December 31, 2024, at an estimated cost of \$241,353 be funded from the Housing Sustainability and Investment Roadmap Reserve;
 - (ii) That operation of the site for 80 temporary outdoor shelter beds from January 1, 2025, to March 31, 2025, with an estimated cost of \$724,060 be funded from the Housing Sustainability and Investment Roadmap Reserve;
 - (iii) That operation of the site for 80 temporary outdoor shelter beds from April 1, 2025 – December 31, 2025, at an estimated cost of \$3,234,135, and approximately \$3,958,195 annually thereafter, including an inflationary increase of 2.5% annually, be referred to the Housing Services Division's 2025 Tax Operating Budget Process;
 - (iv) A one-time, in year cost of up to \$2.8M to be funded from the Housing Sustainability and Investment Roadmap Reserve, beginning October 1, 2024, for the development of a temporary outdoor shelter site through the execution of a single source policy, with a breakdown as follows:
 - (1) Supply and Installation of structures sufficient to provide shelter for up to 80 individuals, inclusive of couples.
 - (2) Supply and Installation of a common building that will serve as a gathering space and offices for on-site staff.
 - (3) Supply of food, washrooms, showers and laundry amenities.
 - (4) Site Preparation and Servicing (including grading, electrical infrastructure, and fencing), and
 - (5) Connections to any necessary infrastructure required for operation.
 - (v) That the General Manager, Healthy and Safe Communities be authorized to single source contracts with the temporary outdoor shelter operator, the provider of the structures, support services and any site work to prepare the site for the use;
 - (vi) That no encampments be permitted within 1 km of the site to prevent further concentration of encampments near to this fully supported site; and
 - (vii) That Bayfront Park, Pier 4 Park and Central Park be removed as permitted encampment locations under the encampment protocol.

Result: Motion on Item 2 (ii) of the General Issues Committee Report 24-015, CARRIED by a vote of 11 to 4, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
NO - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
NO - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
NO - Deputy Mayor - Ward 7 Councillor Esther Pauls
NO - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Item 2 (iii) was voted on separately, as follows:

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

- (iii) (d) That Council approve 7 permanent FTE to undertake the work to support the development of the new temporary shelter beds, operation and support of the temporary outdoor shelter and the continued temporary programming initiatives, including 4 Emergency Shelter Case Managers, 1 Housing Support Worker, 1 Housing Services Case Aid, and One Senior Project Manager, for an approximate annualized cost of \$800,000, to be broken out as follows:
- (i) That the 7 FTE be funded from Housing Sustainability and Investment Roadmap Reserve up to a total of \$200,000 between October 1, 2024, and December 31, 2024.
 - (ii) That the 7 FTE be funded from Housing Sustainability and Investment Roadmap Reserve up to a total of \$200,000 between January 1, 2025, and March 31, 2025.
 - (iii) That the 7 FTE be included in the Housing Services Division's 2025 Tax Operating Budget, at approximately \$600,000 for April 1, 2025, to December 31, 2025, and \$800,000 annually thereafter.

Result: Motion on Item 2 (iii) of the General Issues Committee Report 24-015, CARRIED by a vote of 9 to 6, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
NO - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko

NO - Ward 5 Councillor Matt Francis
 YES - Mayor Andrea Horwath
 NOT PRESENT - Ward 4 Councillor Tammy Hwang
 NO - Ward 6 Councillor Tom Jackson
 YES - Ward 2 Councillor Cameron Kroetsch
 YES - Ward 15 Councillor Ted McMeekin
 YES - Ward 3 Councillor Nrinder Nann
 NO - Deputy Mayor - Ward 7 Councillor Esther Pauls
 NO - Ward 14 Councillor Mike Spadafora
 NO - Ward 11 Councillor Mark Tadeson
 YES - Ward 13 Councillor Alex Wilson
 YES - Ward 1 Councillor Maureen Wilson

Item 2 (iv) and (v) were voted on separately, as follows:

2. Reducing Homelessness and Managing Encampments (HSC24027(b) / FSC24028 / PED24162) (City Wide) (Item 8.2)

- (iv) (e) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to negotiate, enter into, execute and administer any and all contracts, agreements and other documents necessary to implement recommendations (a) through (c) on terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor.
- (v) (f) That City staff be directed to report back in Q1 2025 on potential changes to the current Encampment Protocol related to the implementation of the City's investment in temporary and permanent shelter spaces, which will enable the City to enforce its Parks and Streets By-law and sunset the current Encampment Protocol to ensure that the City is in compliance with the Charter and current case law.

Result: Motion on Item 2 (iv) and (v) of the General Issues Committee Report 24-015, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
 YES - Ward 12 Councillor Craig Cassar
 YES - Ward 9 Councillor Brad Clark
 YES - Ward 8 Councillor John-Paul Danko
 YES - Ward 5 Councillor Matt Francis
 YES - Mayor Andrea Horwath
 NOT PRESENT - Ward 4 Councillor Tammy Hwang
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 2 Councillor Cameron Kroetsch
 YES - Ward 15 Councillor Ted McMeekin
 YES - Ward 3 Councillor Nrinder Nann
 YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

Result: Motion on the balance of the General Issues Committee Report 24-015, As Amended, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie

YES - Ward 12 Councillor Craig Cassar

YES - Ward 9 Councillor Brad Clark

YES - Ward 8 Councillor John-Paul Danko

YES - Ward 5 Councillor Matt Francis

YES - Mayor Andrea Horwath

NOT PRESENT - Ward 4 Councillor Tammy Hwang

YES - Ward 6 Councillor Tom Jackson

YES - Ward 2 Councillor Cameron Kroetsch

YES - Ward 15 Councillor Ted McMeekin

YES - Ward 3 Councillor Nrinder Nann

YES - Deputy Mayor - Ward 7 Councillor Esther Pauls

YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

AUDIT, FINANCE AND ADMINISTRATION COMMITTEE REPORT 24-016
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(Spadafora/M. Wilson)

That Audit, Finance and Administration Committee Report 24-016, being the meeting held on Thursday, September 19, 2024, be received and the recommendations contained therein, be approved.

Result: Motion on the Audit, Finance and Administration Committee Report 24-016, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie

YES - Ward 12 Councillor Craig Cassar

YES - Ward 9 Councillor Brad Clark

YES - Ward 8 Councillor John-Paul Danko

YES - Ward 5 Councillor Matt Francis

YES - Mayor Andrea Horwath

NOT PRESENT - Ward 4 Councillor Tammy Hwang

YES - Ward 6 Councillor Tom Jackson

YES - Ward 2 Councillor Cameron Kroetsch

YES - Ward 15 Councillor Ted McMeekin

YES - Ward 3 Councillor Nrinder Nann

YES - Deputy Mayor - Ward 7 Councillor Esther Pauls

YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

EMERGENCY AND COMMUNITY SERVICES COMMITTEE REPORT 24-006**(A. Wilson/Kroetsch)**

That Emergency and Community Services Committee Report 24-006, being the meeting held on Thursday, September 19, 2024, be received and the recommendations contained therein, be approved.

Result: Motion on the Emergency and Community Services Committee Report 24-006, CARRIED by a vote of 12 to 0, as follows:

NOT PRESENT - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
NOT PRESENT - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
NOT PRESENT - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(Pauls/Danko)

That Section 5.8(2) of the City's Procedural By-law 21-021, as Amended, which provides that a minimum of 2 days shall pass before the Report of a Standing Committee, the Selection Committee, or other Committee that reports directly to Council is presented to Council to provide adequate opportunity for review, be waived in order to consider the Hamilton Renewable Power Shareholder Report 24-001 and Hamilton Street Railway Company Shareholder Report 24-001.

Result: Motion CARRIED by a 2/3rds vote of 13 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
NOT PRESENT - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
NOT PRESENT - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

HAMILTON RENEWABLE POWER SHAREHOLDER REPORT 24-001

(Pauls/Beattie)

That the Hamilton Renewable Power Shareholder Report 24-001, held on Tuesday, September 24, 2024, be received and the recommendations contained therein be approved.

Result: Motion on the Hamilton Renewable Power Shareholder Report 24-001, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie

YES - Ward 12 Councillor Craig Cassar

YES - Ward 9 Councillor Brad Clark

YES - Ward 8 Councillor John-Paul Danko

YES - Ward 5 Councillor Matt Francis

YES - Mayor Andrea Horwath

NOT PRESENT - Ward 4 Councillor Tammy Hwang

YES - Ward 6 Councillor Tom Jackson

YES - Ward 2 Councillor Cameron Kroetsch

YES - Ward 15 Councillor Ted McMeekin

YES - Ward 3 Councillor Nrinder Nann

YES - Deputy Mayor - Ward 7 Councillor Esther Pauls

YES - Ward 14 Councillor Mike Spadafora

YES - Ward 11 Councillor Mark Tadeson

YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

HAMILTON STREET RAILWAY COMPANY SHAREHOLDER REPORT 24-001
--

(Pauls/Beattie)

That the Hamilton Street Railway Company Shareholder Report 24-001, held on Tuesday, September 24, 2024, be received and the recommendations contained therein be approved.

Result: Motion on the Hamilton Street Railway Company Shareholder Report 24-001, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie

YES - Ward 12 Councillor Craig Cassar

YES - Ward 9 Councillor Brad Clark

YES - Ward 8 Councillor John-Paul Danko

YES - Ward 5 Councillor Matt Francis

YES - Mayor Andrea Horwath

NOT PRESENT - Ward 4 Councillor Tammy Hwang

YES - Ward 6 Councillor Tom Jackson

YES - Ward 2 Councillor Cameron Kroetsch

YES - Ward 15 Councillor Ted McMeekin

YES - Ward 3 Councillor Nrinder Nann

YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(Pauls/Beattie)

That Committee of the Whole rise as Council to report and confirm the actions taken in Committee of the Whole.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

MOTIONS

7.1 Amendment to Item 9(e) of the General Issues Committee Report 24-002, respecting Westdale Village Business Improvement Area Proposed Budget and Schedule of Payments (PED24014) (Ward 1) (Item 10.3(e))

(Pauls/M. Wilson)

WHEREAS, at its meeting of January 24, 2024, City Council approved Item 9(e) of General Issues Committee Report 24-002, respecting Westdale Village Business Improvement Area Proposed Budget and Schedule of Payments (PED24014) (Ward 1); and

WHEREAS, the total budget amount for the Westdale Village Business Improvement area, was incorrectly stated as \$131,328, rather than the correct amount of \$131,828;

THEREFORE, BE IT RESOLVED:

That Item 9(e) of the General Issues Committee Report 24-002, respecting Westdale Village Business Improvement Area Proposed Budget and Schedule of Payments (PED24014) (Ward 1) (Item 10.3(e)), be **amended**, as follows:

9. Business Improvement Areas - 2024 Proposed Budgets and Schedule of Payments (Item 10.3)

(e) Westdale Village Business Improvement Area Proposed Budget and Schedule of Payments (PED24014) (Ward 1) (Item 10. 3(e))

- (a) That the 2024 Operating Budget for the Westdale Village Business Improvement Area, attached as Appendix "J" to GIC Report 24-002, in the amount of \$131,828 be approved;
- (b) That the levy portion of the Operating Budget for the Westdale Village Business Improvement Area in the amount of \$131,828 be approved;
- (c) That the General Manager of Finance and Corporate Services be hereby authorized and directed to prepare the requisite By-law pursuant to Section 208, The *Municipal Act, 2001*, to levy the 2024 Budget as referenced in Recommendation of Report PED24014;
- (d) That the following schedule of payments for 2024 be approved:
 - (i) February \$65,914;
 - (ii) June \$65,914;

Note: Assessment appeals may be deducted from the levy payments.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

7.2 Halton-Hamilton Water Source Protection Committee – Resignation

(Jackson/Beattie)

WHEREAS, the meetings of the Halton-Hamilton Water Source Protection Committee conflict with the City of Hamilton's Standing Committee and Council meetings.

THEREFORE, BE IT RESOLVED:

That Council accept Councillor McMeekin's resignation from the Halton-Hamilton Water Source Protection Committee, effective immediately.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

7.3 Swansea Tenants Association Committee – Thanksgiving Dinner (Ward 6) - REVISED

(Jackson/Nann)

WHEREAS, the Swansea Tenants Association Committee (all Volunteers) at 801 Upper Gage Avenue in Ward 6, have planned a Thanksgiving Dinner for 100 to 150 tenants on Saturday, October 5, 2024;

WHEREAS, the Swansea Tenants Association Committee will be delivering meals to shut ins and waiving the customary fee in order for more tenants to participate;

WHEREAS, the Policy and Guidelines For Eligible Expenses for Elected Officials states Sponsorships / Donations are limited to \$560 per named organization per year;

WHEREAS, this request exceeds the maximum for the following reasons:

(1) Providing support for an Event Organized by a Volunteer Association in a CityHousing Hamilton (CHH) building; (2) without this supportive funding many tenants would potentially not be able to afford the dinner and feel isolated during this special social event time in the building; and (3) it's a one-time Request.

THEREFORE, BE IT RESOLVED:

- (a) That for this one time exception, the maximum noted in the Policy and Guidelines For Eligible Expenses for Elected Officials, be waived;
- (b) That an upset limit of \$1,300 be allocated from the Ward 6 Operating Budget Dept ID #300045 to the Swansea Tenants Association Committee for the Thanksgiving Dinner for Swansea Tenants on Saturday, October 5, 2024; and
- (c) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Mayor Horwath relinquished the Chair to Deputy Mayor Pauls during the consideration of the following item:

7.4 Request for the Mayor to Reverse the Mayoral Decision Respecting Affordable Housing at 5 & 13 Lake Ave. South - REVISED

Councillor Francis, WITHDREW, his motion respecting a Request for the Mayor to Reverse the Mayoral Decision Respecting Affordable Housing at 5 & 13 Lake Ave. South – REVISED.

Mayor Horwath assumed the Chair.

Mayor Horwath relinquished the Chair to Deputy Mayor Pauls in order to move the following motions:

7.5 Commemorating ‘September 30th – The National Day of Truth and Reconciliation Day’, as a Municipal Holiday (formerly Item 8.1)

(a) (Horwath/Pauls)

That the Rules of Order be waived to allow for the introduction of a motion respecting Commemorating ‘September 30th – The National Day of Truth and Reconciliation Day’, as a Municipal Holiday.

Result: Motion CARRIED by a 2/3rds vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(b) (Horwath/Kroetsch)

WHEREAS all Canadians and orders of Government have a role to play in Reconciliation;

WHEREAS recommendation #80 of the Truth and Reconciliation Commission called upon the Federal Government, in collaboration with Aboriginal peoples, to establish, as a statutory holiday, a National Day for Truth and Reconciliation to ensure that public commemoration of the history and legacy of residential schools remains a vital component of the reconciliation process;

WHEREAS, in 2021, the Federal Government declared September 30th the National Day of Truth and Reconciliation;

WHEREAS, the Province of Ontario has not joined British Columbia, Prince Edward Island, the Northwest Territories, Nunavut, and the Yukon in recognizing September 30th as a Provincial Statutory holiday;

WHEREAS, it is at the discretion of municipalities to declare their own holidays;

WHEREAS, the Town of Oakville, City of Mississauga, City of Brampton, Town of Orillia, Municipality of Middlesex-Centre, City of Owen Sound, City of Greater Sudbury, Municipality of Port Hope, and the City of Burlington have all declared September 30th, the National Day of Truth and Reconciliation, a municipal statutory holiday;

WHEREAS, the Association of Municipalities of Ontario closes their doors in recognition of this day;

WHEREAS, the City of Hamilton as committed to Truth and Reconciliation;

WHEREAS, the City of Hamilton has adopted an Urban Indigenous Strategy, which includes the following key objectives:

- “Identify actions within municipal jurisdictions and capacity arising from the 2015 Truth and Reconciliation Commission of Canada’s Final Report”
- “Promote a greater understanding among all Hamiltonians through public education on the histories and contributions of Indigenous peoples”
- “Create opportunities for education and internal collaboration among City staff to strengthen the relationship with the Indigenous community and service providers”

THEREFORE, BE IT RESOLVED:

- (a) That staff, with support from the Indigenous Relations Team, be directed to report back to the General Issues Committee in Q2 2025, with recommendations on the process the City of Hamilton would follow in order to recognize ‘National Truth and Reconciliation Day’, as a municipal holiday beginning in 2025 (September 30, 2025), including:
 - (i) a jurisdictional scan of the processes other municipalities have followed in recognizing their municipal holidays.
 - (ii) any potential Human Resources, Financial or Legal impacts; and
- (b) That the Mayor and Council forward a letter of support to Premier Ford to make the National Day of Truth and Reconciliation a Provincial statutory holiday.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin

YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

Mayor Horwath assumed the Chair.

7.6 Funding for the Costs Associated with the Road Closure for the Keith Neighbourhood Fundraising Event (Ward 3) (formerly Item 8.2)

(a) (Nann/M. Wilson)

That the Rules of Order be waived to allow for the introduction of a motion respecting Funding for the Costs Associated with the Road Closure for the Keith Neighbourhood Fundraising Event (Ward 3).

Result: Motion CARRIED by a 2/3rds vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(b) (Nann/M. Wilson)

WHEREAS, on September 10, 2024 an 11-year old who was waiting for a school bus on Emerald Street North was struck by a driver and suffered life-altering injuries in the Keith Neighbourhood;

WHEREAS, this child's family has experienced significant medical and related costs as a result of the accident and their time in the hospital;

WHEREAS, residents of the Keith Neighbourhood are a tight-knit community who have come together to organize a fundraiser for the family and future recovery costs that will be required for the child; and

WHEREAS, the costs associated with the road closure and safety of the event should not be a burden to the fundraising efforts nor come out of the funds being raised for the family.

THEREFORE, BE IT RESOLVED:

- (a) That costs associated with the road closure be funded from the Ward 3 Non-Property Tax Revenue Account 3301609603 to Direct Traffic Management at an upset limit, including contingency, not to exceed \$2,600 (exclusive of HST); and
- (b) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

STATEMENTS BY MEMBERS

Members of Council used this opportunity to discuss matters of general interest.

COUNCIL COMMUNICATION UPDATES

(Pauls/Beattie)

That the listing of Council Communication Updates from September 6, 2024 to September 19, 2024, be received.

Result: Motion on the Council Communication Updates from September 6, 2024 to September 19, 2024, CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark

YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

BY-LAWS AND CONFIRMING BY-LAW

(Pauls/Beattie)

That Bills No. 24-162 to No. 24-169 be passed, and that the Corporate Seal be affixed thereto, and that the By-laws, be numbered, be signed by the Mayor and the City Clerk to read as follows:

- 162 To Designate Property Located at 291 King Street West, Dundas, City of Hamilton as Property of Cultural Heritage Value
Ward: 13
- 163 To Adopt Official Plan Amendment No. 213 to the Urban Hamilton Official Plan Respecting 1600 Upper James Street (former City of Hamilton)
Ward: 8
- 164 To Amend Zoning By-law No. 05-200 with Respect to Lands Located at 1600 Upper James Street, Hamilton
ZAC-24-010/UHOPA-24-004
Ward: 8
- 165 To Adopt Official Plan Amendment No. 205 to the Urban Hamilton Official Plan Respecting 173 and 177 Dundas Street East Former Town of Flamborough
Ward: 15
- 166 To Amend Zoning By-law No. 05-200 with Respect to Lands Located at 173 and 177 Dundas Street East, Flamborough
Ward: 15
- 167 To Amend By-law No. 12-282, As Amended by By-law No. 19-108, Respecting Tariff of Fees
Ward: City Wide

- 168 To Amend By-law No. 01-218, as amended, Being a By-law to Regulate On-Street Parking
Schedule 6 (Time Limit Parking)
Schedule 8 (No Parking Zones)
Schedule 12 (Permit Parking Zones)
Schedule 13 (No Stopping Zones)
Schedule 20 (School Bus Loading Zones)
Ward: 1, 2, 3, 4, 5, 7, 10, 12, 14
- 169 To Confirm the Proceedings of City Council

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson
YES - Ward 1 Councillor Maureen Wilson

(Clark/McMeekin)

That, there being no further business, City Council be adjourned at 12:52 p.m.

Result: Motion CARRIED by a vote of 15 to 0, as follows:

YES - Ward 10 Councillor Jeff Beattie
YES - Ward 12 Councillor Craig Cassar
YES - Ward 9 Councillor Brad Clark
YES - Ward 8 Councillor John-Paul Danko
YES - Ward 5 Councillor Matt Francis
YES - Mayor Andrea Horwath
NOT PRESENT - Ward 4 Councillor Tammy Hwang
YES - Ward 6 Councillor Tom Jackson
YES - Ward 2 Councillor Cameron Kroetsch
YES - Ward 15 Councillor Ted McMeekin
YES - Ward 3 Councillor Nrinder Nann
YES - Deputy Mayor - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Mike Spadafora
YES - Ward 11 Councillor Mark Tadeson
YES - Ward 13 Councillor Alex Wilson

YES - Ward 1 Councillor Maureen Wilson

Respectfully submitted,

Mayor Andrea Horwath

Matthew Trennum
City Clerk
Office of the City Clerk

DOCUMENT 2



GENERAL ISSUES COMMITTEE REPORT 24-017

9:30 a.m.

October 16, 2024

Council Chambers (Hybrid), City Hall, 2nd Floor
71 Main Street West, Hamilton, Ontario

Present: Mayor A. Horwath
Deputy Mayor B. Clark (Chair)
Councillors J. Beattie, C. Cassar, M. Francis, T. Hwang (Virtually),
C. Kroetsch, T. McMeekin, N. Nann, E. Pauls, M. Spadafora (Virtually),
M. Tadeson, A. Wilson and M. Wilson

Absent: Councillors J.P. Danko, and T. Jackson - Personal

THE GENERAL ISSUES COMMITTEE PRESENTS REPORT 24-017 AND RESPECTFULLY RECOMMENDS:

1. **Hamilton's Climate Action Strategy 2024 Annual Update (PED24166) (City Wide) (Outstanding Business List Item) (Item 8.1)**
 - (a) That Appendix "A" to Report PED24166 "Hamilton's Climate Action Strategy Annual Climate Change Update 2024" be received.
 - (b) That Appendix "B" to Report PED24166 "Status Update Regarding Climate Actions in Hamilton's Climate Action Strategy" be received.
 - (c) That the proposal to shift the Annual Update on Hamilton's Climate Action Strategy to June of each year, starting in 2025, be approved; and,
 - (d) That the Office of Climate Change Initiatives, in partnership with Corporate Facilities and Energy Management, be directed to explore an accelerated timeline for realizing the net zero goal of Hamilton's Climate Action Strategy, building on Council priorities already in place to accelerate corporate greenhouse gas emission reduction timelines, and report back to the General Issues Committee in June 2025.
2. **2023 Annual Energy Report (PW21049(c) / FCS24050) (City Wide) (Item 9.1)**
That Report PW21049(c) / FCS24050, respecting 2023 Annual Energy Report, be received.

Council – October 23, 2024

3. Next Generation 9-1-1 Service Delivery - Authority Agreements (FCS20082(f) / HSC20045(f)) (City Wide) (Item 9.2)

That the General Manager, Finance and Corporate Services, the Fire Chief, the Chief Information Officer or designates thereof be authorized to negotiate, enter into and execute on behalf of the City of Hamilton, contracts, renewals, extensions, amendments, any ancillary documents, and any new agreement(s) presently or subsequently required to establish and maintain Next Generation 9-1-1 services for the City of Hamilton, in a form satisfactory to the City Solicitor.

4. Business Improvement Area Sub-Committee Report 24-007 - October 8, 2024 (Item 9.3)

(1) Concession Street Business Improvement Area Expenditure Requests (Item 11.1)

That the expenditure request from the Concession Street Business Improvement Area, in the amount of \$14,271.77 be spent on two new benches on Concession Street; tear drop banners; planters and plants maintenance; monthly sidewalk clean up; and proper storage units for all Concession Street Business Improvement Area special events equipment and peripherals, to be funded from the 2024 Parking Revenue Sharing Program (Parking Revenue Account 815010-52505), be approved.

(2) Downtown Hamilton Business Improvement Area Expenditure Requests (Item 11.2)

That the expenditure request from the Downtown Hamilton Business Improvement Area, in the amount of \$4,969.27 be spent on the purchase of new holiday decor and maintenance of existing holiday decorations, to be funded from the 2024 Contribution to Operating Budget Program for the Business Improvement Areas (BIA Payments Account 815010-56905), be approved.

(3) Ancaster Business Improvement Area Expenditure Requests (Item 11.3)

- (a) That the expenditure request from the Ancaster Business Improvement Area, in the amount of \$5,572.98 be spent on beautification initiatives and holiday décor to be funded from the 2024 Contribution to Operating Budget Program for the Business Improvement Areas (BIA Payments Account 815010-56905), be approved; and

- (b) That the expenditure request from the Ancaster Business Improvement Area, in the amount of \$5,283.45 be spent on beautification initiatives and holiday décor to be funded from the 2023 Parking Revenue Sharing Program (Parking Revenue Account 815010-52505), be approved.

(4) Barton Village Business Improvement Area Expenditure Requests (Item 11.4)

- (a) That the expenditure request from the Barton Village Business Improvement Area, in the amount of \$7,522.39 be spent on special events to be funded from the 2024 Contribution to Operating Budget Program for the Business Improvement Areas (BIA Payments Account 815010-56905), be approved; and
- (b) That the expenditure request from the Barton Village Business Improvement Area, in the amount of \$10,192.27 be spent on holiday decor and maintenance to be funded from the 2024 Parking Revenue Sharing Program (Parking Revenue Account 815010-52505), be approved.

5. Public Access to Hamilton Piers (PW24061) (Ward 5) (Outstanding Business List Item) (Item 10.1)

- (a) That the General Manager, Public Works or designate be authorized to enter into a public use license agreement, including any ancillary agreements or amendments, with the land stewards acting on behalf of the Crown, to permit public access to the Lake Ontario side of the Hamilton portion of the Federally owned piers ("the Hamilton Piers"), consistent with the parameters outlined in Report PW24061;
- (b) That staff be authorized to spend \$50,000 to implement minor improvements to the walking surface to access the Lake Ontario side of the Hamilton Piers, as well as the surface of the Hamilton Piers itself as may be needed to improve public access, to be funded from the Unallocated Capital Levy Reserve 108020;
- (c) That staff be authorized to spend \$350,000 to install railings on both sides of the Lake Ontario side of the Hamilton Piers for public health and safety, to be funded \$250,000 from Hamilton Beach Lift Bridge Pier project ID 4402356127 and \$100,000 from the Unallocated Capital Levy Reserve 108020;

- (d) That the Environmental Services Division, Parks Section's annual operating budget be increased by \$20,000 to fund the ongoing operations and maintenance to support public access to the Lake Ontario side of the Hamilton Piers, starting in 2025;
- (e) That staff be directed to continue to negotiate for public access to the remaining pieces of the Hamilton Piers, and report back with the results of that negotiation, including costs for the 2026 budget in Q4 2025; and,
- (f) That Confidential Appendix "A" - "Burlington Harbour Fisherman's Piers Risk Analysis" to Report PW24061, Public Access to Hamilton Piers, remain confidential.

6. Reducing Homelessness and Managing Encampments (HSC24027(c)) (City Wide) (Item 10.2)

That Report HSC24027(c), respecting Reducing Homelessness and Managing Encampments, be received.

7. Distance Separation from Concentration of Temporary Shelter Beds (Generated from Item 10.2)

WHEREAS, on September 25, 2024, Council approved Reducing Homelessness and Managing Encampments Report HSC24027(b)/FCS24028/PED24162 which approved and funded 192 Temporary Shelter Beds within existing facilities;

WHEREAS, Report HSC24027(b)/FCS24028/PED24162 approved a radial distance separation of 1 km from the temporary outdoor shelter at the Barton/Tiffany Lands to reduce intensification;

WHEREAS, 123 of the 192 temporary beds are located within existing facilities within a four-block area in Ward 3; and,

WHEREAS, Council supports reducing the impact and intensification of the temporary shelter beds on the surrounding community;

THEREFORE, BE IT RESOLVED:

That the following parks and green spaces be removed from the Encampment Protocol as compliant sites once the 192 temporary shelter beds are operational:

- (a) J.C. Beemer Park/Tweedsmuir Park;
- (b) Bishop's Park;
- (c) Claremont Access Parkettes;
- (d) 298 Hunter Street East (green space west of Claremont Access);
- (e) Carter Park;

- (f) Myrtle Park; and,
- (g) Rail Trail between extension of Wellington Street South and Sherman Avenue South

8. Ontario Land Tribunal Appeal - 405 James Street North (PED22155(a) / LS23012(c)) (Ward 2) (Added Item 14.3)

- (a) That the directions provided in closed session respecting Report PED22155(a)/ LS23012(c), Ontario Land Tribunal Appeal - 405 James Street North, be approved;
- (b) That closed session recommendations (a) and (b) in Report PED22155(a)/ LS23012(c), respecting Ontario Land Tribunal Appeal - 405 James Street North, be approved and remain confidential until such time as the necessary conditions for public release described therein are met; and,
- (c) That the balance of Report PED22155(a)/LS23012(c), respecting Ontario Land Tribunal Appeal - 405 James Street North, remain confidential.

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

5. COMMUNICATIONS

- 5.2 Correspondence from Richard Koroscil, and Jesse Elders, Bay Area Climate Change Council respecting Item 8.1 - Hamilton's Climate Action Strategy 2024 Annual Update (PED24166)

Recommendation: Be received and referred to consideration of Item 8.1.

6. DELEGATION REQUESTS

- 6.1 Katie Stiel, Hamilton Chamber of Commerce, respecting Hamilton Day. An award winning city-wide celebration of our community and local businesses taking place November 1st - 3rd, 2024 (In-Person) (For today's meeting)

8. STAFF PRESENTATIONS

- 8.1 Hamilton's Climate Action Strategy 2024 Annual Update (PED24166) (City Wide) (Outstanding Business List Item) (REVISED Presentation)

12. NOTICES OF MOTION

12.1 Distance Separation from Concentration of Temporary Shelter Beds

14. PRIVATE AND CONFIDENTIAL

14.3 Ontario Land Tribunal Appeal - 405 James Street North
(PED22155(a) / LS23012(c)) (Ward 2)

The agenda for the October 16, 2024 General Issues Committee meeting, was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETINGS (Item 4)

(i) October 2, 2024 (Item 4.1)

The minutes of the October 2, 2024 General Issues Committee, were approved, as presented.

(d) COMMUNICATIONS (Item 5)

Communication Items 5.1 and 5.2, were approved, as presented, as follows:

(i) Correspondence from Kelly Oucharek, respecting an all of Hamilton approach to homelessness (Item 5.1)

Recommendation: Be received.

(ii) Correspondence from Richard Koroscil, and Jesse Elders, Bay Area Climate Change Council respecting Item 8.1 - Hamilton's Climate Action Strategy 2024 Annual Update (PED24166) (Added Item 5.2)

Recommendation: Be received and referred to consideration of Item 8.1.

(e) DELEGATION REQUESTS (Item 6)

(i) The following Delegation Request, was approved:

(1) Katie Stiel, Hamilton Chamber of Commerce, respecting Hamilton Day. An award winning city-wide celebration of our community and local businesses taking place November 1st - 3rd, 2024 (In-Person) (For today's meeting) (Added Item 6.1)

(f) DELEGATIONS (Item 7)

- (i) Lee Fairbanks, respecting a plan to adjust existing tree planting policies to align them with the City's Climate Change Emergency and Urban Tree Canopy goals (In-Person) (Approved September 18, 2024) (Item 7.1)**

Lee Fairbanks, addressed the Committee respecting a plan to adjust existing tree planting policies to align them with the City's Climate Change Emergency and Urban Tree Canopy goals.

- (1)** The delegate was provided with an additional 5 minutes to complete their delegation.
- (2)** The Delegation from Lee Fairbanks, respecting a plan to adjust existing tree planting policies to align them with the City's Climate Change Emergency and Urban Tree Canopy goals, was received.

- (ii) Ali T Ghouse, Muslim Council of Greater Hamilton, respecting information about the Muslim community's achievements, plans for Hamilton, aspirations and how it relates to activities in the City and City Council (In-Person) (Approved October 2, 2024) (Item 7.2)**

Javid Mirza, Muslim Association of Hamilton, addressed the Committee, respecting information about the Muslim community's achievements, plans for Hamilton, aspirations and how it relates to activities in the City and City Council.

The Delegation from Javid Mirza, Muslim Association of Hamilton, respecting information about the Muslim community's achievements, plans for Hamilton, aspirations and how it relates to activities in the City and City Council, was received.

- (iii) Katie Stiel, Hamilton Chamber of Commerce, respecting Hamilton Day. An award winning city-wide celebration of our community and local businesses taking place November 1st - 3rd, 2024 (In-Person) (Added Item 7.3)**

Katie Stiel, Hamilton Chamber of Commerce, addressed the Committee respecting respecting Hamilton Day. An award winning city-wide celebration of our community and local businesses taking place November 1st - 3rd, 2024.

The Delegation from Katie Stiel, Hamilton Chamber of Commerce, respecting Hamilton Day. An award winning city-wide celebration of our community and local businesses taking place November 1st - 3rd, 2024, was received.

(g) STAFF PRESENTATIONS (Item 8)

(i) Hamilton's Climate Action Strategy 2024 Annual Update (PED24166) (City Wide) (Outstanding Business List Item) (Item 8.1)

Lynda Lukasik, Director, Climate Change Initiatives, addressed the Committee with a presentation respecting Report PED24166, Hamilton's Climate Action Strategy 2024 Annual Update.

The staff presentation respecting Report PED24166, Hamilton's Climate Action Strategy 2024 Annual Update, was received.

For disposition of this mater, refer to Item 1.

(ii) Recess

The General Issues Committee recessed for 30 minutes until 12:35 p.m.

The General Issues Committee Meeting reconvened at 12:36 p.m.

(h) DISCUSSION ITEMS (Item 10)

(i) Public Access to Hamilton Piers (PW24061) (Ward 5) (Outstanding Business List Item) (Item 10.1)

The Report was put on the floor, as follows:

- (1)** (a) That the General Manager, Public Works or designate be authorized to enter into a public use license agreement, including any ancillary agreements or amendments, with the land stewards acting on behalf of the Crown, to permit public access to the Lake Ontario side of the Hamilton portion of the Federally owned piers ("the Hamilton Piers"), consistent with the parameters outlined in Report PW24061;
- (b) That staff be authorized to spend \$50,000 to implement minor improvements to the walking surface to access the Lake Ontario side of the Hamilton Piers, as well as the surface of the Hamilton Piers itself as may be needed to improve public access, to be funded from the Unallocated Capital Levy Reserve 108020;

- (c) That staff be authorized to spend \$350,000 to install railings on both sides of the Lake Ontario side of the Hamilton Piers for public health and safety, to be funded \$250,000 from Hamilton Beach Lift Bridge Pier project ID 4402356127 and \$100,000 from the Unallocated Capital Levy Reserve 108020; and
- (d) That the Environmental Services Division, Parks Section's annual operating budget be increased by \$20,000 to fund the ongoing operations and maintenance to support public access to the Lake Ontario side of the Hamilton Piers, starting in 2025.

- (2) Consideration of Report PW24061, respecting Public Access to Hamilton Piers, was DEFERRED until after Closed Session.

(i) GENERAL INFORMATION / OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1):

The Amendments to the Outstanding Business List, were approved, as follows:

(a) Items Requiring a New Due Date (Item 13.1(a):

Internal Facilitation of Special Events including Traffic Control Plans as per Ontario Traffic Manual (OTM) Book 7 and Implementation of Temporary Road Closures for Event Organizers

Added: January 30, 2024

Original Due Date: June 30, 2024

Proposed New Due Date: December 4, 2024

(b) Items Considered Complete and Needing to be Removed (Item 13.1(b)):

Reporting of Annual Expenditures on the Transportation Network in Alignment with the Asset Management Plan

Added: January 30, 2024 at GIC Budget

Completed: October 2, 2024 at GIC - Item 8.2

(j) PRIVATE & CONFIDENTIAL (Item 14)

Committee determined that discussion of Item 14.1 was not required in Closed Session; therefore, the matter was addressed in Open Session, as follows:

(i) Closed Session Minutes – October 2, 2024 (Item 14.1)

The Closed Session minutes of the October 2, 2024 General Issues Committee meeting, were approved and remain confidential.

- (ii)** Committee moved into Closed Session for Items 14.2 and 14.3 pursuant to Section 9.3, Sub-sections (e) and (f) of the City's Procedural By-law 21-021, as amended, and Section 239(2) sub-sections (e) and (f) of the *Ontario Municipal Act, 2001*, as amended, as the subject matters pertain to litigation or potential litigation, including matters before administrative tribunals, affecting the City or a local board; and advice that is subject to solicitor-client privilege, including communications necessary for that purpose.

The General Issues Committee meeting reconvened in Open Session at 2:28 p.m.

(k) DISCUSSION ITEMS (Item 10) (Continued)

(i) Public Access to Hamilton Piers (PW24061) (Ward 5) (Outstanding Business List Item) (Item 10.1)

The Report was put on the floor, as follows:

- (1)**
- (a)** That the General Manager, Public Works or designate be authorized to enter into a public use license agreement, including any ancillary agreements or amendments, with the land stewards acting on behalf of the Crown, to permit public access to the Lake Ontario side of the Hamilton portion of the Federally owned piers ("the Hamilton Piers"), consistent with the parameters outlined in Report PW24061;
 - (b)** That staff be authorized to spend \$50,000 to implement minor improvements to the walking surface to access the Lake Ontario side of the Hamilton Piers, as well as the surface of the Hamilton Piers itself as may be needed to improve public access, to be funded from the Unallocated Capital Levy Reserve 108020;

- (c) That staff be authorized to spend \$350,000 to install railings on both sides of the Lake Ontario side of the Hamilton Piers for public health and safety, to be funded \$250,000 from Hamilton Beach Lift Bridge Pier project ID 4402356127 and \$100,000 from the Unallocated Capital Levy Reserve 108020; and
 - (d) That the Environmental Services Division, Parks Section's annual operating budget be increased by \$20,000 to fund the ongoing operations and maintenance to support public access to the Lake Ontario side of the Hamilton Piers, starting in 2025.
- (2) That Report PW24061, respecting Public Access to Hamilton Piers, **be amended** by adding additional sub-sections (e) and (f), as follows:
- (e) ***That staff be directed to continue to negotiate for public access to the remaining pieces of the Hamilton Piers, and report back with the results of that negotiation, including costs for the 2026 budget in Q4 2025; and,***
 - (f) ***That Confidential Appendix "A" - "Burlington Harbour Fisherman's Piers Risk Analysis" to Report PW24061, Public Access to Hamilton Piers, remain confidential.***

For disposition of this matter, refer to Item 5.

(I) **PRIVATE & CONFIDENTIAL (Item 14) (Continued)**

- (i) **Confidential Appendix "A" to Item 10.1 - Public Access to Hamilton Piers (PW24061) (Ward 5) (Outstanding Business List Item) (Item 14.2)**

For disposition of this matter, refer to Item 5.

- (ii) **Ontario Land Tribunal Appeal - 405 James Street North (PED22155(a) / LS23012(c)) (Ward 2) (Added Item 14.3)**

For disposition of this matter, refer to Item 7.

(m) ADJOURNMENT (Item 15)

There being no further business, the General Issues Committee adjourned at 2:31 p.m.

Respectfully submitted,

Deputy Mayor Brad Clark
Chair, General Issues Committee

Angela McRae
Legislative Coordinator
Office of the City Clerk

DOCUMENT 3

CITY OF HAMILTON

MOTION

General Issues Committee: November 6, 2024

MOVED BY COUNCILLOR E. PAULS.....

SECONDED BY COUNCILLOR.....

Amendment to Item 2 of the General Issues Committee Report 23-023, respecting Public Feedback and Recommendations for an Encampment Protocol and Sanctioned Sites (HSC20036(g)) (City Wide) - REVISED, which was approved by Council on August 18, 2023

WHEREAS, *Safety in Parks*: Raises concerns about the safety of families and children in parks due to discarded needles, drug paraphernalia, proximity to playgrounds, proximity to property fences and potential encounters with individuals experiencing homelessness, including those who may have mental health or substance use issues;

WHEREAS, *Encampments and Public Use of Parks*: Frames parks as public spaces intended for safe and enjoyable use by all residents, but encampments are seen as creating a barrier to this;

WHEREAS, *Managing Homelessness*: Report HSC24027(c), Reducing Homelessness and Managing Encampments highlights that a 1 km radius is recommended to manage the placement of temporary outdoor shelters near Tiffany Park, where 80 outdoor shelters and 192 additional indoor beds will be established;

WHEREAS, *Parks Impacted*: The proposal acknowledges that 10 parks in Wards 2 and 3 will be affected by becoming non-compliant with current regulations, as these Wards are locations for temporary shelters;

WHEREAS, *Municipal Comparison*: The City of Hamilton is noted as being unique in Ontario for allowing encampments in parks, suggesting that this is a departure from typical municipal practices; and

WHEREAS, the City of Hamilton is providing temporary indoor and outdoor shelters for 272 unsheltered and currently there are less than 300 unsheltered;

WHEREAS, the number of unsheltered is a fluid number and is never quantified.

THEREFORE, BE IT RESOLVED:

That Item 2 of the of the General Issues Committee Report 23-023, respecting Public Feedback and Recommendations for an Encampment Protocol and Sanctioned Sites (HSC20036(g)) (City Wide) - REVISED, be ***amended to prohibit encampments in all City of Hamilton parks, once the Sanctioned Site is available.***

Heegsma et al
Applicants

-and-

CITY of HAMILTON
Respondents

Court File No. CV-21-00077187-0000

	<p><i>Ontario</i> Superior Court of Justice</p> <p>PROCEEDING COMMENCED AT HAMILTON</p>
	<p>Request to Admit dated November 19, 2024</p>
	<p>COMMUNITY LEGAL CLINIC OF YORK REGION 21 Dunlop Street, Richmond Hill, ON L4C 2M6 Sharon Crowe (LSO# 47108R) sharon.crowe@yr.clcj.ca</p> <p>Michelle Sutherland (LSO# 70159T) michelle.sutherland@yr.clcj.ca</p> <p>Curtis Sell (LSO # 84128A) curtis.sell@yr.clcj.ca</p> <p>HÁKI CHAMBERS 319 Sunnyside Avenue, Toronto, ON M6R 2R3 Sujit Choudhry (LSO# 45011E) sujit.choudhry@hakichambers.com</p> <p>ROSS & MCBRIDE LLP 1 King Street West, 10th Floor, Hamilton, ON L8P 1A4 Wade Poziomka (LSO# 59696T) wpoziomka@rossmcbride.com</p> <p>Counsel to the Applicants</p>

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